## (4) <br> Allstate. <br> You're in good hands. <br> The Allstate Corporation <br> Investor Supplement <br> Third Quarter 2020

 considered indicative of results to be expected for the full year.

As part of the Transformative Growth Plan, Esurance brand results have been combined into the Allstate brand in the third quarter of 2020. Historical results for these brands have been updated to conform with this presentation. The highlighted sections below reflect the pages that were impacted by the integration.

| Table of Contents |  |
| :---: | :---: |
| Consolidated Operations |  |
| Condensed Consolidated Statements of Operations | 1 |
| Contribution to Income | 2 |
| Segment Results | 3,4 |
| Condensed Consolidated Statements of Financial Position | 5 |
| Book Value per Common Share | 6 |
| Return on Common Shareholders' Equity | 7 |
| Debt to Capital | 8 |
| Policies in Force | 9 |
| Premiums Written for Allstate Protection and Service Businesses | 10 |
| Property-Liability |  |
| Results | 11 |
| Catastrophe Losses | 12 |
| Prior Year Reserve Reestimates | 13 |
| Catastrophe Losses included in Prior Year Reserve Reestimates | 14 |
| Allstate Protection |  |
| Allstate Brand Profitability Measures | 15 |
| Allstate Brand Statistics | 16 |
| Encompass Brand Profitability Measures and Statistics | 17 |
| Auto Profitability Measures by Brand | 18 |
| Homeowners Profitability Measures by Brand | 19 |
| Other Personal Lines Profitability Measures by Brand | 20 |
| Commercial Lines Profitability Measures | 21 |
| Discontinued Lines and Coverages |  |
| Reserves | 22 |


| Service Businesses |  |
| :--- | :---: |
| Segment Results | 23 |
| Allstate Protection Plans Results | 24 |
| Allstate Life | 25 |
| Segment Results and Other Statistics | 26 |
| Return on Equity | 27 |
| Allstate Benefits | 28 |
| Segment Results and Other Statistics |  |
| Return on Equity | 29 |
| Allstate Annuities | 30 |
| Segment Results and Other Statistics | 31 |
| Return on Equity | 32 |
| Corporate and Other | 33 |
| Corporate and Other Segment Results | 34,35 |
| Investments | 36,37 |
| Investment Position | 38 |
| Net Investment Income, Yields and Realized Capital Gains (Losses) (Pre-tax) |  |
| Net Investment Income, Yields and Realized Capital Gains (Losses) (Pre-tax) by Segment | 39,40 |


| (\$ in millions, except per share data) | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March } 31, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  |
| Revenues |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Property and casualty insurance premiums ${ }^{(1)}$ | \$ | 9,336 | \$ | 9,223 | \$ | 9,235 | \$ | 9,194 | \$ | 9,094 | \$ | 8,986 | \$ | 8,802 | \$ | 27,794 | \$ | 26,882 |
| Life premiums and contract charges ${ }^{(2)}$ |  | 620 |  | 604 |  | 617 |  | 627 |  | 625 |  | 621 |  | 628 |  | 1,841 |  | 1,874 |
| Other revenue ${ }^{(3)}$ |  | 272 |  | 257 |  | 265 |  | 260 |  | 273 |  | 271 |  | 250 |  | 794 |  | 794 |
| Net investment income |  | 832 |  | 409 |  | 421 |  | 689 |  | 880 |  | 942 |  | 648 |  | 1,662 |  | 2,470 |
| Realized capital gains (losses) |  | 440 |  | 704 |  | (462) |  | 702 |  | 197 |  | 324 |  | 662 |  | 682 |  | 1,183 |
| Total revenues |  | 11,500 |  | 11,197 |  | 10,076 |  | 11,472 |  | 11,069 |  | 11,144 |  | 10,990 |  | 32,773 |  | 33,203 |
| Costs and expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Property and casualty insurance claims and claims expense |  | 6,072 |  | 5,222 |  | 5,341 |  | 5,749 |  | 6,051 |  | 6,356 |  | 5,820 |  | 16,635 |  | 18,227 |
| Shelter-in-place payback expense |  | - |  | 738 |  | 210 |  | - |  | - |  | - |  | - |  | 948 |  | - |
| Life contract benefits |  | 727 |  | 497 |  | 501 |  | 518 |  | 513 |  | 511 |  | 497 |  | 1,725 |  | 1,521 |
| Interest credited to contractholder funds |  | 150 |  | 200 |  | 132 |  | 153 |  | 169 |  | 156 |  | 162 |  | 482 |  | 487 |
| Amortization of deferred policy acquisition costs |  | 1,492 |  | 1,349 |  | 1,401 |  | 1,382 |  | 1,425 |  | 1,362 |  | 1,364 |  | 4,242 |  | 4,151 |
| Operating costs and expenses |  | 1,380 |  | 1,451 |  | 1,399 |  | 1,516 |  | 1,414 |  | 1,380 |  | 1,380 |  | 4,230 |  | 4,174 |
| Pension and other postretirement remeasurement (gains) losses |  | (71) |  | 73 |  | 318 |  | (251) |  | 225 |  | 125 |  | 15 |  | 320 |  | 365 |
| Restructuring and related charges |  | 200 |  | 14 |  |  |  | 14 |  | - |  | 9 |  | 18 |  | 219 |  | 27 |
| Amortization of purchased intangibles |  | 31 |  | 29 |  | 28 |  | 30 |  | 32 |  | 32 |  | 32 |  | 88 |  | 96 |
| Impairment of purchased intangibles |  |  |  |  |  |  |  | 51 |  |  |  | 55 |  |  |  | - |  | 55 |
| Interest expense |  | 78 |  | 79 |  | 81 |  | 82 |  | 80 |  | 82 |  | 83 |  | 238 |  | 245 |
| Total costs and expenses |  | 10,059 |  | 9,652 |  | 9,416 |  | 9,244 |  | 9,909 |  | 10,068 |  | 9,371 |  | 29,127 |  | 29,348 |
| Gain on disposition of operations |  | 1 |  | 1 |  | 1 |  | 3 |  | - |  | 2 |  | 1 |  | 3 |  | 3 |
| Income from operations before income tax expense |  | 1,442 |  | 1,546 |  | 661 |  | 2,231 |  | 1,160 |  | 1,078 |  | 1,620 |  | 3,649 |  | 3,858 |
| Income tax expense |  | 289 |  | 296 |  | 112 |  | 458 |  | 229 |  | 227 |  | 328 |  | 697 |  | 784 |
| Net income |  | 1,153 |  | 1,250 |  | 549 |  | 1,773 |  | 931 |  | 851 |  | 1,292 |  | 2,952 |  | 3,074 |
| Preferred stock dividends |  | 27 |  | 26 |  | 36 |  | 66 |  | 42 |  | 30 |  | 31 |  | 89 |  | 103 |
| Net income applicable to common shareholders | \$ | 1,126 | \$ | 1,224 | \$ | 513 | \$ | 1,707 | \$ | 889 | \$ | 821 | \$ | 1,261 | \$ | 2,863 | \$ | 2,971 |
| Earnings per common share ${ }^{(4)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net income applicable to common shareholders per common share - Basic | \$ | 3.62 | \$ | 3.90 | \$ | 1.62 | \$ | 5.32 | \$ | 2.71 | \$ | 2.47 | \$ | 3.79 | \$ | 9.11 | \$ | 8.98 |
| Weighted average common shares - Basic |  | 311.2 |  | 313.7 |  | 317.4 |  | 320.7 |  | 327.7 |  | 332.0 |  | 332.6 |  | 314.1 |  | 330.8 |
| Net income applicable to common shareholders per common share - Diluted | \$ | 3.58 | \$ | 3.86 | \$ | 1.59 | \$ | 5.23 | \$ | 2.67 | \$ | 2.44 | \$ | 3.74 | \$ | 9.01 | \$ | 8.85 |
| Weighted average common shares - Diluted |  | 314.1 |  | 317.0 |  | 322.4 |  | 326.3 |  | 333.0 |  | 336.9 |  | 337.5 |  | 317.9 |  | 335.7 |
| Cash dividends declared per common share | \$ | 0.54 | \$ | 0.54 | \$ | 0.54 | \$ | 0.50 | \$ | 0.50 | \$ | 0.50 | \$ | 0.50 | \$ | 1.62 | \$ | 1.50 |

(1) Property and casualty insurance premiums are reported in the Property-Liability and Service Businesses results and include auto, homeowners, other personal lines and commercial lines insurance products, as well as consumer product protection plans, roadside assistance, and finance and insurance products.
(2) Life premiums and contract charges are reported in the Allstate Life, Allstate Benefits and Allstate Annuities results and include life insurance, voluntary accident and health insurance, and annuity products
${ }^{(3)}$ Other revenue primarily represents fees collected from policyholders relating to premium installment payments, commissions on sales of non-proprietary products, sales of identity protection services, fee-based services and other revenue transactions.
(4) In accordance with GAAP, the quarter and year-to-date per share amounts are calculated discretely. Therefore, the sum of each quarter may not equal the year-to-date amount.

The Allstate Corporation
Contribution to Income

## Contribution to income

Net income applicable to common shareholders
Realized capital (gains) losses, after-tax Pension and other postretirement remeasurement (gains) losses, after-tax
Curtailment gain, after-tax
Valuation changes on embedded derivatives not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives not hedged, after-tax
Premium deficiency for immediate annuities, after-tax Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
Business combination expenses and the amortization of purchased intangibles, after-tax
Impairment of purchased intangibles, after-tax
Gain on disposition of operations, after-tax

## Adjusted net income*

## Income per common share - Diluted

Net income applicable to common shareholders
Realized capital (gains) losses, after-tax
Pension and other postretirement remeasurement (gains) losses, after-tax
Curtailment gain, after-tax
Valuation changes on embedded derivatives not hedged, after-tax
DAC and DSI amortization relating to realized capital
gains and losses and valuation changes on embedded gains and losses and valuation ch
Premium deficiency for immediate annuities, after-tax Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
Business combination expenses and the amortization of purchased intangibles, after-tax
impairment of purchased intangibles, after-tax Gain on disposition of operations, after-tax

## Adjusted net income*

Weighted average common shares - Diluted

Three months ended

|  |  | Three months ended |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 20, | June 30, 2020 |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  | June 30, 2019 |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | Sept. 30, 2020 |  | Sept. 30, 2019 |  |
| \$ | 1,126 | \$ | 1,224 | \$ | 513 | \$ | 1,707 | \$ | 889 | \$ | 821 | \$ | 1,261 | \$ | 2,863 | \$ | 2,971 |
|  | (346) |  | (554) |  | 366 |  | (553) |  | (155) |  | (256) |  | (524) |  | (534) |  | (935) |
|  | (56) |  | 58 |  | 251 |  | (199) |  | 179 |  | 99 |  | 11 |  | 253 |  | 289 |
|  | (7) |  | - |  | - |  | - |  | - |  | - |  | - |  | (7) |  | - |
|  | - |  | 41 |  | (14) |  | - |  | 10 |  | 2 |  | 3 |  | 27 |  | 15 |
|  | 4 |  | (11) |  | 3 |  | 3 |  | (1) |  | 1 |  | 2 |  | (4) |  | 2 |
|  | 178 |  | - |  | - |  | - |  | - |  | - |  | - |  | 178 |  | - |
|  | - |  | - |  | - |  | - |  | (1) |  | - |  | (1) |  | - |  | (2) |
|  | 24 |  | 23 |  | 22 |  | 24 |  | 25 |  | 26 |  | 25 |  | 69 |  | 76 |
|  | - |  | - |  | - |  | 40 |  | - |  | 43 |  | - |  | - |  | 43 |
|  | - |  | (1) |  | (1) |  | (2) |  | - |  | (1) |  | (1) |  | (2) |  | (2) |
| \$ | 923 | \$ | 780 | \$ | 1,140 | \$ | 1,020 | \$ | 946 | \$ | 735 | \$ | 776 | \$ | 2,843 | \$ | 2,457 |
| \$ | 3.58 | \$ | 3.86 | \$ | 1.59 | \$ | 5.23 | \$ | 2.67 | \$ | 2.44 | \$ | 3.74 | \$ | 9.01 | \$ | 8.85 |
|  | (1.10) |  | (1.75) |  | 1.13 |  | (1.69) |  | (0.47) |  | (0.76) |  | (1.55) |  | (1.68) |  | (2.79) |
|  | (0.18) |  | 0.18 |  | 0.78 |  | (0.61) |  | 0.54 |  | 0.29 |  | 0.03 |  | 0.79 |  | 0.86 |
|  | (0.02) |  | - |  | - |  | - |  | - |  | - |  | - |  | (0.02) |  | - |
|  | - |  | 0.13 |  | (0.04) |  | - |  | 0.03 |  | - |  | 0.01 |  | 0.08 |  | 0.05 |
|  | 0.01 |  | (0.03) |  | 0.01 |  | 0.01 |  | - |  | - |  | - |  | (0.01) |  | 0.01 |
|  | 0.57 |  | - |  | - |  | - |  | - |  | - |  | - |  | 0.56 |  | - |
|  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | (0.01) |
|  | 0.08 |  | 0.07 |  | 0.07 |  | 0.07 |  | 0.07 |  | 0.08 |  | 0.07 |  | 0.22 |  | 0.23 |
|  | - |  | - |  | - |  | 0.12 |  | - |  | 0.13 |  | - |  | - |  | 0.13 |
|  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | (0.01) |  | (0.01) |
| \$ | 2.94 | \$ | 2.46 | \$ | 3.54 | \$ | 3.13 | \$ | 2.84 | \$ | 2.18 | \$ | 2.30 | \$ | 8.94 | \$ | 7.32 |
|  | 314.1 |  | 317.0 |  | 322.4 |  | 326.3 |  | 333.0 |  | 336.9 |  | 337.5 |  | 317.9 |  | 335.7 |

The Allstate Corporation
Consolidating Segment Results

(1) Adjusted net income is the segment measure used for each business.

The Allstate Corporation 3Q20 Supplement

The Allstate Corporation Consolidating Segment Results


[^0]The Allstate Corporation
Condensed Consolidated Statements of Financial Position

| (\$ in millions) | Sept. 30, 2020 |  | June 30, 2020 |  | March 31, 2020 |  | Dec. 31, 2019 |  | Sept. 30, 2019 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |  |  |  |  |
| Investments |  |  |  |  |  |  |  |  |  |  |
| Fixed income securities, at fair value ${ }^{(1)}$ | \$ | 66,551 | \$ | 64,448 | \$ | 59,857 | \$ | 59,044 | \$ | 59,259 |
| Equity securities, at fair value ${ }^{(2)}$ |  | 4,395 |  | 4,212 |  | 3,701 |  | 8,162 |  | 8,206 |
| Mortgage loans, net |  | 4,655 |  | 4,774 |  | 4,759 |  | 4,817 |  | 4,694 |
| Limited partnership interests |  | 7,232 |  | 6,941 |  | 7,087 |  | 8,078 |  | 7,990 |
| Short-term, at fair value |  | 4,559 |  | 5,344 |  | 5,671 |  | 4,256 |  | 5,254 |
| Other, net |  | 3,805 |  | 3,918 |  | 3,767 |  | 4,005 |  | 3,904 |
| Total investments |  | 91,197 |  | 89,637 |  | 84,842 |  | 88,362 |  | 89,307 |
| Cash |  | 370 |  | 547 |  | 338 |  | 338 |  | 587 |
| Premium installment receivables, net |  | 6,609 |  | 6,367 |  | 6,401 |  | 6,472 |  | 6,558 |
| Deferred policy acquisition costs |  | 4,661 |  | 4,683 |  | 4,742 |  | 4,699 |  | 4,683 |
| Reinsurance and indemnification recoverables, net |  | 9,097 |  | 9,290 |  | 9,214 |  | 9,211 |  | 9,363 |
| Accrued investment income |  | 616 |  | 605 |  | 593 |  | 600 |  | 613 |
| Property and equipment, net |  | 1,076 |  | 1,100 |  | 1,123 |  | 1,145 |  | 1,092 |
| Goodwill |  | 2,544 |  | 2,544 |  | 2,544 |  | 2,545 |  | 2,545 |
| Other assets, net |  | 3,516 |  | 3,587 |  | 3,876 |  | 3,534 |  | 3,383 |
| Separate Accounts |  | 3,064 |  | 2,906 |  | 2,434 |  | 3,044 |  | 2,942 |
| Total assets | \$ | 122,750 | \$ | 121,266 | \$ | 116,107 | \$ | 119,950 | \$ | 121,073 |
| Liabilities |  |  |  |  |  |  |  |  |  |  |
| Reserve for property and casualty insurance claims and claims expense | \$ | 27,987 | \$ | 27,426 | \$ | 27,148 | \$ | 27,712 | \$ | 28,076 |
| Reserve for life-contingent contract benefits |  | 12,759 |  | 12,471 |  | 12,244 |  | 12,300 |  | 12,378 |
| Contractholder funds |  | 17,288 |  | 17,396 |  | 17,404 |  | 17,692 |  | 17,804 |
| Unearned premiums |  | 16,029 |  | 15,448 |  | 14,999 |  | 15,343 |  | 15,343 |
| Claim payments outstanding |  | 1,013 |  | 882 |  | 892 |  | 929 |  | 952 |
| Deferred income taxes |  | 905 |  | 842 |  | 331 |  | 1,154 |  | 1,079 |
| Other liabilities and accrued expenses |  | 9,807 |  | 10,275 |  | 9,849 |  | 9,147 |  | 9,729 |
| Long-term debt |  | 6,635 |  | 6,634 |  | 6,633 |  | 6,631 |  | 6,630 |
| Separate Accounts |  | 3,064 |  | 2,906 |  | 2,434 |  | 3,044 |  | 2,942 |
| Total liabilities |  | 95,487 |  | 94,280 |  | 91,934 |  | 93,952 |  | 94,933 |
| Equity |  |  |  |  |  |  |  |  |  |  |
| Preferred stock and additional capital paid-in ${ }^{(3)(4)}$ |  | 1,970 |  | 1,970 |  | 1,970 |  | 2,248 |  | 3,052 |
| Common stock ${ }^{(5)}$ |  | 9 |  | 9 |  | 9 |  | 9 |  | 9 |
| Additional capital paid-in |  | 3,453 |  | 3,541 |  | 3,519 |  | 3,463 |  | 3,511 |
| Retained income |  | 50,336 |  | 49,380 |  | 48,326 |  | 48,074 |  | 46,527 |
| Deferred ESOP expense |  | - |  | - |  | - |  | - |  | (3) |
| Treasury stock, at cost ${ }^{(6)}$ |  | $(31,338)$ |  | $(30,542)$ |  | $(30,209)$ |  | $(29,746)$ |  | $(29,063)$ |
| Accumulated other comprehensive income: |  |  |  |  |  |  |  |  |  |  |
| Unrealized net capital gains and losses |  | 2,744 |  | 2,602 |  | 530 |  | 1,887 |  | 2,023 |
| Unrealized foreign currency translation adjustments |  | (64) |  | (89) |  | (98) |  | (59) |  | (50) |
| Unamortized pension and other postretirement prior service credit |  | 153 |  | 115 |  | 126 |  | 122 |  | 134 |
| Total accumulated other comprehensive income |  | 2,833 |  | 2,628 |  | 558 |  | 1,950 |  | 2,107 |
| Total shareholders' equity |  | 27,263 |  | 26,986 |  | 24,173 |  | 25,998 |  | 26,140 |
| Total liabilities and shareholders' equity | \$ | $\underline{\text { 122,750 }}$ | \$ | 121,266 | \$ | $\underline{116,107}$ | \$ | 119,950 | \$ | 121,073 |

(1) Amortized cost, net was $\$ 62,267, \$ 60,534, \$ 58,945, \$ 56,293$ and $\$ 56,263$ as of September 30, 2020, June 30, 2020, March 31, 2020, December 31, 2019 and September 30, 2019, respectively
(2) Cost was $\$ 3,867, \$ 3,817, \$ 3,631, \$ 6,568$, and $\$ 6,930$ as of September 30, 2020, June 30, 2020, March 31, 2020, December 31, 2019 and September 30, 2019, respectively.
${ }^{(3)}$ Preferred shares outstanding were 81.0 thousand at September 30, 2020, June 30, 2020 and March 31, 2020, 92.5 thousand at December 31, 2019 and 125.8 thousand at September 30, 2019
(4) On January 15, 2020, we redeemed all 11,500 shares of our Fixed Rate Noncumulative Perpetual Preferred Stock, Series A.
${ }^{(5)}$ Common shares outstanding were 304,059,745; 312,720,127; 315,485,956; 318,791,191 and 324,988,765 as of September 30, 2020, June 30, 2020, March 31, 2020, December 31, 2019 and September 30, 2019, respectively.
${ }^{(6)}$ Treasury shares outstanding were 596 million, 587 million, 585 million, 581 million, and 575 million as of September 30, 2020, June 30, 2020, March 31, 2020, December 31, 2019 and September 30, 2019, respectively

The Allstate Corporation
Book Value per Common Share

## (\$ in millions, except per share data)

## Book value per common share

## Numerator:

Common shareholders' equity ${ }^{(1)}$

Denominator:
Common shares outstanding and dilutive potential common shares outstanding

Book value per common share

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities

Numerator:
Common shareholders' equity
Less: Unrealized net capital gains and losses on fixed income securities
Adjusted common shareholders' equity
Denominator:

Common shares outstanding and dilutive potential common shares outstanding

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities *

| $\begin{gathered} \hline \text { Sept. } 30, \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 25,293 | \$ | 25,016 | \$ | 22,203 | \$ | 23,750 | \$ | 23,088 | \$ | 22,546 | \$ | 21,488 |
|  | 307.0 |  | 315.8 |  | 318.7 |  | 324.8 |  | 330.6 |  | 335.1 |  | 337.9 |
| \$ | 82.39 | \$ | 79.21 | \$ | 69.67 | \$ | 73.12 | \$ | 69.84 | \$ | 67.28 | \$ | 63.59 |
| \$ | 25,293 | \$ | 25,016 | \$ | 22,203 | \$ | 23,750 | \$ | 23,088 | \$ | 22,546 | \$ | 21,488 |
|  | 2,750 |  | 2,610 |  | 534 |  | 1,893 |  | 2,028 |  | 1,658 |  | 975 |
| \$ | 22,543 | \$ | 22,406 | \$ | 21,669 | \$ | 21,857 | \$ | 21,060 | \$ | 20,888 | \$ | 20,513 |
|  | 307.0 |  | 315.8 |  | 318.7 |  | 324.8 |  | 330.6 |  | 335.1 |  | 337.9 |
| \$ | 73.43 | \$ | 70.95 | \$ | 67.99 | \$ | 67.29 | \$ | 63.70 | \$ | 62.33 | \$ | 60.71 |

 $\$ 1,930$ million at June 30, 2019 and March 31, 2019.

The Allstate Corporation Return on Common Shareholders' Equity

Twelve months ended

## Return on common shareholders' equity

## Numerator:

Net income applicable to common shareholders ${ }^{(1)(2)}$

Denominator:

Beginning common shareholders' equity
Ending common shareholders' equity ${ }^{(3)}$

Average common shareholders' equity ${ }^{(4)}$

Return on common shareholders' equity

## Adjusted net income return on common shareholders' equity

## Numerator:

Adjusted net income * ${ }^{(1)}$

## Denominator:

Beginning common shareholders' equity
Less: Unrealized net capital gains and losses
Adjusted beginning common shareholders' equity

Ending common shareholders' equity
Less: Unrealized net capital gains and losses
Adjusted ending common shareholders' equity

Average adjusted common shareholders' equity ${ }^{(4)}$

Adjusted net income return on common shareholders' equity *

(1) Net income applicable to common shareholders and adjusted net income reflect a trailing twelve-month period.
${ }^{(2)}$ Includes a $\$ 2$ million Tax legislation expense for the period ended September 30, 2019 and $\$ 29$ million Tax legislation benefit for the period ended June 30, 2019 and March 31 , 2019.
 2019 and March 31, 2019.
 shareholders' equity, respectively, for the twelve-month period as data points.

The Allstate Corporation 3Q20 Supplement

The Allstate Corporation Debt to Capita

## (\$ in millions)

Debt
Short-term debt
Long-term debt
Total debt

## Capital resources

Debt
Shareholders' equity
Preferred stock and additional capital paid-in
Common stock
Additional capital paid-in
Retained income
Deferred ESOP expense
Treasury stock
Unrealized net capital gains and losses
Unrealized foreign currency translation adjustments
Unamortized pension and other postretirement prior service credit Total shareholders' equity

Total capital resources

## Ratio of debt to shareholders' equity

## Ratio of debt to capital resources

|  | $\begin{aligned} & \text { ept. 30, } \\ & 2020 \\ & \hline \end{aligned}$ | $\begin{gathered} \text { June 30, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March } 31, \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | June 30, 2019 |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | - | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - |
|  | 6,635 |  | 6,634 |  | 6,633 |  | 6,631 |  | 6,630 |  | 6,628 |  | 6,453 |
| \$ | 6,635 | \$ | 6,634 | \$ | 6,633 | \$ | 6,631 | \$ | 6,630 | \$ | 6,628 | \$ | 6,453 |
| \$ | 6,635 | \$ | 6,634 | \$ | 6,633 | \$ | 6,631 | \$ | 6,630 | \$ | 6,628 | \$ | 6,453 |
|  | 1,970 |  | 1,970 |  | 1,970 |  | 2,248 |  | 3,052 |  | 1,930 |  | 1,930 |
|  | 9 |  | 9 |  | 9 |  | 9 |  | 9 |  | 9 |  | 9 |
|  | 3,453 |  | 3,541 |  | 3,519 |  | 3,463 |  | 3,511 |  | 3,477 |  | 3,291 |
|  | 50,336 |  | 49,380 |  | 48,326 |  | 48,074 |  | 46,527 |  | 45,803 |  | 45,148 |
|  | - |  | - |  | - |  | - |  | (3) |  | (3) |  | (3) |
|  | $(31,338)$ |  | $(30,542)$ |  | $(30,209)$ |  | $(29,746)$ |  | $(29,063)$ |  | $(28,500)$ |  | $(28,042)$ |
|  | 2,744 |  | 2,602 |  | 530 |  | 1,887 |  | 2,023 |  | 1,654 |  | 972 |
|  | (64) |  | (89) |  | (98) |  | (59) |  | (50) |  | (40) |  | (44) |
|  | 153 |  | 115 |  | 126 |  | 122 |  | 134 |  | 146 |  | 157 |
|  | 27,263 |  | 26,986 |  | 24,173 |  | 25,998 |  | 26,140 |  | 24,476 |  | 23,418 |
| \$ | 33,898 | \$ | 33,620 | \$ | 30,806 | \$ | 32,629 | \$ | 32,770 | \$ | 31,104 | \$ | 29,871 |
|  | 24.3 |  | 24.6 |  | 27.4 |  | 25.5 |  | 25.4 |  | 27.1 |  | 27.6 |
|  | 19.6 |  | 19.7 |  | 21.5 |  | 20.3 |  | 20.2 |  | 21.3 |  | 21.6 |

The Allstate Corporation
Policies in Force and Other Statistics

```
Policies in force statistics (in thousands) }\mp@subsup{}{}{(1)
    Allstate Protection
        Allstate brand
        Auto
            Homeowner
                    Renters
                    Condominium
                    Other
        Other personal lines
        Commercial lines
            Total
        Encompass brand
            Auto
            Homeowners
            Other personal line
            Tota
            Allstate Protection policies in force
    Service Businesses
        Allstate Protection Plans
        Allstate Dealer Services
        Allstate Roadside Services
            Protection }\mp@subsup{}{}{(2)
            Total
    Allstate Life
    Allstate Benefits
    Allstate Annuities
            Total policies in force
Agency data (3)
        Total Allstate agencies (4)
        Licensed sales professionals }\mp@subsup{}{}{(5)
        Allstate independent agencies
        Encompass independent agencies
\begin{tabular}{|c|c|c|c|c|c|c|}
\hline \[
\begin{aligned}
& \text { Sept. } 30, \\
& 2020,
\end{aligned}
\] & June 30, 2020 & \[
\begin{aligned}
& \text { March 31, } \\
& 2020
\end{aligned}
\] & \[
\begin{gathered}
\text { Dec. } 31, \\
2019,
\end{gathered}
\] & \[
\begin{aligned}
& \text { Sept. } 30, \\
& 2019
\end{aligned}
\] & \[
\begin{aligned}
& \text { June 30, } \\
& 2019
\end{aligned}
\] & \[
\begin{gathered}
\text { March 31, } \\
2019
\end{gathered}
\] \\
\hline 21,900 & 21,978 & 21,826 & 21,913 & 21,882 & 21,849 & 21,693 \\
\hline 6,414 & 6,391 & 6,360 & 6,359 & 6,341 & 6,322 & 6,296 \\
\hline 643 & 650 & 654 & 659 & 664 & 671 & 677 \\
\hline 1,751 & 1,739 & 1,730 & 1,729 & 1,727 & 1,716 & 1,703 \\
\hline 705 & 688 & 676 & 676 & 673 & 671 & 668 \\
\hline 1,356 & 1,338 & 1,325 & 1,326 & 1,325 & 1,317 & 1,306 \\
\hline 4,455 & 4,415 & 4,385 & 4,390 & 4,389 & 4,375 & 4,354 \\
\hline 219 & 221 & 224 & 227 & 228 & 229 & 230 \\
\hline 32,988 & 33,005 & 32,795 & 32,889 & 32,840 & 32,775 & 32,573 \\
\hline 460 & 473 & 485 & 493 & 496 & 497 & 499 \\
\hline 220 & 225 & 230 & 234 & 235 & 236 & 237 \\
\hline 73 & 74 & 75 & 76 & 77 & 77 & 78 \\
\hline 753 & 772 & 790 & 803 & 808 & 810 & 814 \\
\hline 33,741 & 33,777 & 33,585 & 33,692 & 33,648 & 33,585 & 33,387 \\
\hline 125,831 & 120,301 & 107,124 & 99,632 & 89,783 & 83,968 & 77,866 \\
\hline 4,075 & 4,101 & 4,096 & 4,205 & 4,224 & 4,253 & 4,294 \\
\hline 558 & 562 & 576 & 599 & 617 & 635 & 649 \\
\hline 2,490 & 2,312 & 1,932 & 1,511 & 1,318 & 1,260 & 1,211 \\
\hline 132,954 & 127,276 & 113,728 & 105,947 & 95,942 & 90,116 & 84,020 \\
\hline 1,874 & 1,892 & 1,902 & 1,923 & 1,926 & 1,933 & 1,936 \\
\hline 4,092 & 4,410 & 4,309 & 4,183 & 4,287 & 4,296 & 4,322 \\
\hline 181 & 185 & 188 & 192 & 197 & 201 & 206 \\
\hline 172,842 & 167,540 & 153,712 & 145,937 & 136,000 & 130,131 & 123,871 \\
\hline 12,500 & 12,600 & 12,700 & 12,900 & 12,800 & 12,700 & 12,700 \\
\hline 24,400 & 24,700 & 25,800 & 27,100 & 26,800 & 26,700 & 26,800 \\
\hline 4,800 & 4,400 & 3,800 & 3,400 & 3,300 & 3,200 & 3,000 \\
\hline 3,100 & 3,000 & 2,900 & 2,800 & 2,800 & 2,800 & 2,700 \\
\hline
\end{tabular}
(1) Policy counts are based on items rather than customers
- A multi-car customer would generate multiple item (policy) counts, even if all cars were insured under one policy
- Commercial lines PIF for shared economy agreements typically reflect contracts that cover multiple drivers as opposed to individual drivers.
- Non-proprietary products offered by Ivantage (insurance agency) and Answer Financial (independent insurance agency) are not included.
Alstate Roadside Services reflects memberships in force and do not include their wholesale partners as the customer relationship is managed by the wholesale partner.
- Allstate Dealer Services reflects service contracts and other products sold in conjunction with auto lending and vehicle sales transactions and do not include their third party administrators ("TPAs") as the customer relationship is managed by the TPAs.
Alstate Protection Plans represents active consumer product protection plans.
- Allstate Life insurance policies and Allstate Annuities in force reflect the number of contracts in force excluding sold blocks of business that remain on the balance sheet due to the dispositions of the business being effected through reinsurance arrangements.
- Allstate Benefits reflects certificate counts as opposed to group counts.
(2) As of September 30, 2020, total customer counts included free services provided to 202 thousand Allstate Identity Protection subscribers for the remainder of 2020 as part of the continued support during he Coronavirus pandemic.
(3) Rounded to the nearest hundred.
(4) Total Allstate agencies represents exclusive Allstate agencies and financial representatives in the United States and employee producers in Canada
(5) Represents employees of Allstate agencies who are licensed to sell Allstate products.
```

| (\$ in millions) | As of or for the three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | As of or for the nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { Dec. } 31, \\ & 2019 \end{aligned}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \end{gathered}$ |  | March 31, <br> 2019 |  | $\begin{aligned} & \text { Sept } 30, \\ & 2020, \end{aligned}$ |  | $\begin{gathered} \text { Sept 30, } \\ 2019 \\ \hline \end{gathered}$ |  |
| Allstate Protection $\quad \square$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 6,192 | \$ | 6,054 | \$ | 6,091 | \$ | 5,931 | \$ | 6,123 | \$ | 5,940 | \$ | 5,928 | \$ | 18,337 | \$ | 17,991 |
| Homeowners |  | 2,234 |  | 2,178 |  | 1,645 |  | 1,888 |  | 2,178 |  | 2,109 |  | 1,589 |  | 6,057 |  | 5,876 |
| Landlord |  | 141 |  | 137 |  | 125 |  | 135 |  | 141 |  | 134 |  | 124 |  | 403 |  | 399 |
| Renters |  | 94 |  | 82 |  | 73 |  | 72 |  | 89 |  | 80 |  | 71 |  | 249 |  | 240 |
| Condominium |  | 93 |  | 87 |  | 64 |  | 70 |  | 78 |  | 75 |  | 62 |  | 244 |  | 215 |
| Other |  | 193 |  | 201 |  | 151 |  | 158 |  | 187 |  | 191 |  | 144 |  | 545 |  | 522 |
| Other personal lines |  | 521 |  | 507 |  | 413 |  | 435 |  | 495 |  | 480 |  | 401 |  | 1,441 |  | 1,376 |
| Commercial lines |  | 188 |  | 170 |  | 221 |  | 243 |  | 238 |  | 236 |  | 185 |  | 579 |  | 659 |
| Total |  | 9,135 |  | 8,909 |  | 8,370 |  | 8,497 |  | 9,034 |  | 8,765 |  | 8,103 |  | 26,414 |  | 25,902 |
| Encompass brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 134 |  | 136 |  | 118 |  | 127 |  | 147 |  | 146 |  | 120 |  | 388 |  | 413 |
| Homeowners |  | 105 |  | 106 |  | 87 |  | 94 |  | 110 |  | 111 |  | 86 |  | 298 |  | 307 |
| Other personal lines |  | 21 |  | 21 |  | 17 |  | 19 |  | 21 |  | 21 |  | 18 |  | 59 |  | 60 |
| Total |  | 260 |  | 263 |  | 222 |  | 240 |  | 278 |  | 278 |  | 224 |  | 745 |  | 780 |
| Total Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 6,326 |  | 6,190 |  | 6,209 |  | 6,058 |  | 6,270 |  | 6,086 |  | 6,048 |  | 18,725 |  | 18,404 |
| Homeowners |  | 2,339 |  | 2,284 |  | 1,732 |  | 1,982 |  | 2,288 |  | 2,220 |  | 1,675 |  | 6,355 |  | 6,183 |
| Other personal lines |  | 542 |  | 528 |  | 430 |  | 454 |  | 516 |  | 501 |  | 419 |  | 1,500 |  | 1,436 |
| Commercial lines |  | 188 |  | 170 |  | 221 |  | 243 |  | 238 |  | 236 |  | 185 |  | 579 |  | 659 |
| Total |  | 9,395 |  | 9,172 |  | 8,592 |  | 8,737 |  | 9,312 |  | 9,043 |  | 8,327 |  | 27,159 |  | 26,682 |
| Discontinued Lines and Coverages |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Total Property-Liability | \$ | 9,395 | \$ | 9,172 | \$ | 8,592 | \$ | 8,737 | \$ | 9,312 | \$ | 9,043 | \$ | 8,327 | \$ | 27,159 | \$ | 26,682 |
| Service Businesses ${ }^{(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate Protection Plans | \$ | 300 | \$ | 310 | \$ | 221 | \$ | 278 | \$ | 181 | \$ | 167 | \$ | 206 | \$ | 831 | \$ | 554 |
| Allstate Dealer Services |  | 139 |  | 113 |  | 107 |  | 123 |  | 126 |  | 120 |  | 99 |  | 359 |  | 345 |
| Allstate Roadside Services |  | 46 |  | 44 |  | 51 |  | 52 |  | 57 |  | 63 |  | 63 |  | 141 |  | 183 |
| Total |  | 485 |  | 467 |  | 379 |  | 453 |  | 364 |  | 350 |  | 368 |  | 1,331 |  | 1,082 |
| Total premiums written | \$ | 9,880 | \$ | 9,639 | \$ | 8,971 | \$ | 9,190 | \$ | 9,676 | \$ | 9,393 | \$ | 8,695 | \$ | 28,490 | \$ | 27,764 |
| Non-proprietary premiums |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Ivantage ${ }^{(3)}$ | \$ | 1,936 | \$ | 1,926 | \$ | 1,916 | \$ | 1,901 | \$ | 1,871 | \$ | 1,840 | \$ | 1,806 | \$ | 1,936 | \$ | 1,871 |
| Answer Financial ${ }^{(4)}$ |  | 148 |  | 146 |  | 144 |  | 134 |  | 153 |  | 150 |  | 145 |  | 438 |  | 448 |
| ${ }^{(1)}$ Canada premiums included in Allstate brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 335 | \$ | 297 | \$ | 239 | \$ | 253 | \$ | 291 | \$ | 287 | \$ | 205 | \$ | 871 | \$ | 783 |
| Homeowners |  | 97 |  | 97 |  | 67 |  | 79 |  | 93 |  | 87 |  | 58 |  | 261 |  | 238 |
| Other personal lines |  | 34 |  | 35 |  | 24 |  | 30 |  | 32 |  | 28 |  | 20 |  | 93 |  | 80 |
| Total | \$ | 466 | \$ | 429 | \$ | 330 | \$ | 362 | \$ | 416 | \$ | 402 | \$ | 283 | \$ | 1,225 | \$ | 1,101 |

${ }^{(2)}$ There are no premiums written for Arity or Allstate Identity Protection, which are part of the Service Businesses segment. Revenues for Arity and Allstate Identity Protection are primarily reported as intersegment service fees and other revenue.
(3) Represents non-proprietary premiums under management as of the end of the period related to personal and commercial line products offered by Ivantage when an Allstate product is not available. Fees for the three months ended September 30, 2020, June 30, 2020, March 31, 2020, December 31, 2019, September 30, 2019, June 30, 2019 and March 31, 2019 were $\$ 47$ million, $\$ 44$ million, $\$ 39$ million, $\$ 41$ million, $\$ 45$ million, $\$ 45$ million and $\$ 37$ million respectively.
(4) Represents non-proprietary premiums written for the period. Commissions earned for the three and nine months ended September 30,2020 were $\$ 17$ million and $\$ 52$ million, respectively

Premiums earned
Other revenue
Claims and claims expense
Shelter-in-Place Payback expense
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
mpairment of purchased intangibles
Underwriting income ${ }^{(1)}$
Net investment income
ncome tax expense on operations
Realized capital gains (losses), after-tax
Net income applicable to common shareholders
Catastrophe losses
Amortization of purchased intangibles
Operating ratios
Loss ratio
Expense ratio ${ }^{(2)}$
Combined ratio

## Loss ratio

Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates

## -

Reconciliation of combined ratio to underlying combined ratio Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
Effect of impairment of purchased intangibles
Underlying combined ratio *
Effect of restructuring and related charges on combined ratio Effect of Discontinued Lines and Coverages on combined ratio

Effect of Shelter-in-Place Payback expense on combined and expense ratios
${ }^{(1)}$ Underwriting income (loss)
Allstate brand
Encompass brand
Answer Financial
Total underwriting income for Allstate Protection
Discontinued Lines and Coverages
Total underwriting income for Property-Liability

[^1]| (\$ in millions, except ratios) | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | June 30,$2020$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | June 30,2019 |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  |
| Allstate Protection ${ }^{(1)}$ Allstate brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 99 | \$ | 131 | \$ | 13 | \$ | 4 | \$ | 139 | \$ | 189 | \$ | 71 | \$ | 243 | \$ | 399 |
| Homeowners |  | 808 |  | 901 |  | 172 |  | 255 |  | 299 |  | 796 |  | 514 |  | 1,881 |  | 1,609 |
| Other personal lines |  | 66 |  | 86 |  | 12 |  | 19 |  | 23 |  | 57 |  | 64 |  | 164 |  | 144 |
| Commercial lines |  | 12 |  | 9 |  | 2 |  | 5 |  | 2 |  | 4 |  | 1 |  | 23 |  | 7 |
| Total |  | 985 |  | 1,127 |  | 199 |  | 283 |  | 463 |  | 1,046 |  | 650 |  | 2,311 |  | 2,159 |
| Encompass brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 3 |  | 4 |  | - |  | - |  | 4 |  | 3 |  | 3 |  | 7 |  | 10 |
| Homeowners |  | 3 |  | 52 |  | 11 |  | 12 |  | 41 |  | 22 |  | 25 |  | 66 |  | 88 |
| Other personal lines |  | (1) |  | 3 |  | 1 |  | - |  | 2 |  | 1 |  | 2 |  | 3 |  | 5 |
| Total |  | 5 |  | 59 |  | 12 |  | 12 |  | 47 |  | 26 |  | 30 |  | 76 |  | 103 |
| Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 102 |  | 135 |  | 13 |  | 4 |  | 143 |  | 192 |  | 74 |  | 250 |  | 409 |
| Homeowners |  | 811 |  | 953 |  | 183 |  | 267 |  | 340 |  | 818 |  | 539 |  | 1,947 |  | 1,697 |
| Other personal lines |  | 65 |  | 89 |  | 13 |  | 19 |  | 25 |  | 58 |  | 66 |  | 167 |  | 149 |
| Commercial lines |  | 12 |  | 9 |  | 2 |  | 5 |  | 2 |  | 4 |  | 1 |  | 23 |  | 7 |
| Total |  | 990 |  | 1,186 |  | 211 |  | 295 |  | 510 |  | 1,072 |  | 680 |  | 2,387 |  | 2,262 |
| Discontinued Lines and Coverages |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Total Property-Liability | \$ | 990 | \$ | 1,186 | \$ | 211 | \$ | 295 | \$ | 510 | \$ | 1,072 | \$ | 680 | \$ | 2,387 | \$ | 2,262 |
| Effect of catastrophe losses on combined ratio ${ }^{(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 1.2 |  | 1.5 |  | 0.2 |  | - |  | 1.6 |  | 2.2 |  | 0.9 |  | 0.9 |  | 1.6 |
| Homeowners |  | 9.1 |  | 10.8 |  | 2.1 |  | 3.0 |  | 3.9 |  | 9.4 |  | 6.3 |  | 7.3 |  | 6.5 |
| Other personal lines |  | 0.7 |  | 1.0 |  | 0.1 |  | 0.2 |  | 0.3 |  | 0.7 |  | 0.8 |  | 0.6 |  | 0.6 |
| Commercial lines |  | 0.1 |  | 0.1 |  | - |  | 0.1 |  | - |  | - |  | - |  | 0.1 |  | - |
| Total |  | 11.1 |  | 13.4 |  | 2.4 |  | 3.3 |  | 5.8 |  | 12.3 |  | 8.0 |  | 8.9 |  | 8.7 |
| 10-year average effect of catastrophe losses on combined ratio |  | 7.4 |  | 14.4 |  | 6.1 |  | 5.9 |  | 6.9 |  | 14.0 |  | 6.8 |  | 8.4 |  | 8.5 |

 subrogation settlements, which primarily impacted homeowners.
${ }^{(2)}$ Calculated using the total premiums earned for Allstate Protection for the respective period. Discontinued Lines and Coverages does not have premiums earned.

The Allstate Corporation
Property-Liability Prior Year Reserve Reestimates

(1) Favorable reserve reestimates are shown in parentheses.
 subrogation settlements, which primarily impacted homeowners.
${ }^{(3)}$ Calculated using the total premiums earned for Allstate Protection for the respective period. Discontinued Lines and Coverages does not have premiums earned.

The Allstate Corporation
Property-Liability Catastrophe Losses included in Prior Year Reserve Reestimates

| (\$ in millions, except ratios) | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | June 30, 2019 |  | March 31, |  | Sept. 30, 2020 |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  |
| Allstate Protection ${ }^{(1)(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | (25) | \$ | (6) | \$ | (8) | \$ | (8) | \$ | (2) | \$ | (6) | \$ | (1) | \$ | (39) | \$ | (9) |
| Homeowners |  | (400) |  | 27 |  | (7) |  | 8 |  | (1) |  | 7 |  | 42 |  | (380) |  | 48 |
| Other personal lines |  | (37) |  | 2 |  | (4) |  | (4) |  | (1) |  | (3) |  | 9 |  | (39) |  | 5 |
| Commercial lines |  | (2) |  | 2 |  |  |  | - |  | (1) |  | 1 |  | (1) |  | 1 |  | (1) |
| Total |  | (464) |  | 25 |  | (18) |  | (4) |  | (5) |  | (1) |  | 49 |  | (457) |  | 43 |
| Encompass brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | (1) |  | - |  | (1) |  | - |  | - |  | - |  | - |  | (2) |  | - |
| Homeowners |  | (40) |  | - |  | (1) |  | (1) |  | 3 |  | 4 |  | 4 |  | (41) |  | 11 |
| Other personal lines |  | (2) |  | - |  | - |  | $\bigcirc$ |  | (1) |  | - |  | - |  | (2) |  | (1) |
| Total |  | (43) |  | - |  | (2) |  | (1) |  | 2 |  | 4 |  | 4 |  | (45) |  | 10 |
| Total Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | (26) |  | (6) |  | (9) |  | (8) |  | (2) |  | (6) |  | (1) |  | (41) |  | (9) |
| Homeowners |  | (440) |  | 27 |  | (8) |  | 7 |  | 2 |  | 11 |  | 46 |  | (421) |  | 59 |
| Other personal lines |  | (39) |  | 2 |  | (4) |  | (4) |  | (2) |  | (3) |  | 9 |  | (41) |  | 4 |
| Commercial lines |  | (2) |  | 2 |  | 1 |  | - |  | (1) |  | 1 |  | (1) |  | 1 |  | (1) |
| Total |  | (507) |  | 25 |  | (20) |  | (5) |  | (3) |  | 3 |  | 53 |  | (502) |  | 53 |
| Discontinued Lines and Coverages |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Total Property-Liability |  | (507) | \$ | 25 | \$ | (20) | \$ | (5) | \$ | (3) | \$ | 3 | \$ | 53 | \$ | (502) | \$ | 53 |
| Effect of catastrophe losses included in prior year reserve reestimates on combined ratio ${ }^{(1)(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | (0.3) |  | - |  | (0.1) |  | (0.1) |  | - |  | (0.1) |  | - |  | (0.2) |  | - |
| Homeowners |  | (4.9) |  | 0.3 |  | (0.1) |  | 0.1 |  | - |  | 0.1 |  | 0.5 |  | (1.6) |  | . 2 |
| Other personal lines |  | (0.5) |  | - |  | - |  | (0.1) |  | - |  | - |  | 0.1 |  | (0.1) |  | - |
| Commercial lines |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Total |  | (5.7) |  | 0.3 |  | (0.2) |  | $\stackrel{(0.1)}{ }$ |  | - |  | - |  | 0.6 |  | $\stackrel{(1.9)}{ }$ |  | . 2 |
| Allstate Protection by brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand |  | (5.2) |  | 0.3 |  | (0.2) |  | (0.1) |  | - |  | - |  | 0.6 |  | (1.7) |  | . 2 |
| Encompass brand |  | (0.5) |  |  |  | - |  | - |  | - |  | - |  | - |  | (0.2) |  | - |
| Total |  | (5.7) |  | 0.3 |  | (0.2) |  | (0.1) |  | - |  | - |  | 0.6 |  | (1.9) |  | . 2 |

(1) Favorable reserve reestimates are shown in parentheses.
 settlements, which primarily impacted homeowners.
${ }^{(3)}$ Calculated using the total premiums earned for Allstate Protection for the respective period. Discontinued Lines and Coverages does not have premiums earned or catastrophe losses.

| (\$ in millions, except ratios) |  |  |  |  |  |  | ee | onths end |  |  |  |  |  |  |  | Nine mo | end |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { Sept. 30, } \\ & 2020 \end{aligned}$ |  | $\begin{aligned} & \text { e 30, } \\ & 020 \end{aligned}$ |  | $\begin{aligned} & \text { rch 31, } \\ & 2020 \\ & \hline \end{aligned}$ |  | $\begin{aligned} & \text { ec. 31, } \\ & 2019 \end{aligned}$ |  | $\begin{aligned} & \text { t. } 30, \\ & 019 \end{aligned}$ |  | $\text { ne } 30 \text {, }$ $019$ |  | arch 31, $2019$ |  | $\begin{aligned} & \text { ept. } 30 \text {, } \\ & 2020 \end{aligned}$ |  | $\begin{aligned} & \text { ept. 30, } \\ & 2019 \end{aligned}$ |
| Net premiums written | \$ | 9,135 | \$ | 8,909 | \$ | 8,370 | \$ | 8,497 | \$ | 9,034 | \$ | 8,765 | \$ | 8,103 | \$ | 26,414 | \$ | 25,902 |
| Net premiums earned |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 6,081 | \$ | 6,037 | \$ | 6,020 | \$ | 6,009 | \$ | 5,944 | \$ | 5,900 | \$ | 5,796 | \$ | 18,138 | \$ | 17,640 |
| Homeowners |  | 1,974 |  | 1,955 |  | 1,936 |  | 1,922 |  | 1,896 |  | 1,859 |  | 1,836 |  | 5,865 |  | 5,591 |
| Other personal lines |  | 466 |  | 459 |  | 451 |  | 451 |  | 449 |  | 442 |  | 439 |  | 1,376 |  | 1,330 |
| Commercial lines |  | 183 |  | 159 |  | 218 |  | 237 |  | 236 |  | 226 |  | 183 |  | 560 |  | 645 |
| Total | \$ | 8,704 | \$ | 8,610 | \$ | 8,625 | \$ | 8,619 | \$ | 8,525 | \$ | 8,427 | \$ | 8,254 | \$ | 25,939 | \$ | 25,206 |
| Other revenue |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 75 | \$ | 71 | \$ | 81 | \$ | 78 | \$ | 80 | \$ | 77 | \$ | 77 | \$ | 227 | \$ | 234 |
| Homeowners |  | 10 |  | 11 |  | 11 |  | 11 |  | 12 |  | 11 |  | 11 |  | 32 |  | 34 |
| Other personal lines |  | 40 |  | 35 |  | 29 |  | 31 |  | 37 |  | 35 |  | 28 |  | 104 |  | 100 |
| Commercial lines |  | 1 |  | 2 |  | 1 |  | 2 |  | 1 |  | 2 |  | 1 |  | 4 |  | 4 |
| Other business lines |  | 47 |  | 45 |  | 40 |  | 42 |  | 46 |  | 46 |  | 38 |  | 132 |  | 130 |
| Total | \$ | 173 | \$ | 164 | \$ | 162 | \$ | 164 | \$ | 176 | \$ | 171 | \$ | 155 | \$ | 499 | \$ | 502 |
| Incurred losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 3,631 | \$ | 2,914 | \$ | 3,737 | \$ | 4,117 | \$ | 4,093 | \$ | 4,085 | \$ | 3,852 | \$ | 10,282 | \$ | 12,030 |
| Homeowners |  | 1,625 |  | 1,651 |  | 940 |  | 974 |  | 1,102 |  | 1,539 |  | 1,269 |  | 4,216 |  | 3,910 |
| Other personal lines |  | 301 |  | 293 |  | 244 |  | 227 |  | 277 |  | 282 |  | 294 |  | 838 |  | 853 |
| Commercial lines |  | 153 |  | 125 |  | 171 |  | 185 |  | 197 |  | 196 |  | 139 |  | 449 |  | 532 |
| Total | \$ | 5,710 | \$ | 4,983 | \$ | 5,092 | \$ | 5,503 | \$ | 5,669 | \$ | 6,102 | \$ | 5,554 | \$ | 15,785 | \$ | 17,325 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 1,628 | \$ | 2,228 | \$ | 1,705 | \$ | 1,616 | \$ | 1,511 | \$ | 1,497 | \$ | 1,510 | \$ | 5,561 | \$ | 4,518 |
| Homeowners |  | 452 |  | 433 |  | 440 |  | 465 |  | 444 |  | 421 |  | 432 |  | 1,325 |  | 1,297 |
| Other personal lines |  | 171 |  | 153 |  | 148 |  | 159 |  | 156 |  | 147 |  | 143 |  | 472 |  | 446 |
| Commercial lines |  | 45 |  | 47 |  | 43 |  | 41 |  | 39 |  | 39 |  | 38 |  | 135 |  | 116 |
| Other business lines |  | 28 |  | 29 |  | 26 |  | 12 |  | 30 |  | 28 |  | 27 |  | 83 |  | 85 |
| Total | \$ | 2,324 | \$ | 2,890 | \$ | 2,362 | \$ | 2,293 | \$ | 2,180 | \$ | 2,132 | \$ | 2,150 | \$ | 7,576 | \$ | 6,462 |
| Underwriting income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 897 | \$ | 966 | \$ | 659 | \$ | 354 | \$ | 420 | \$ | 395 | \$ | 511 | \$ | 2,522 | \$ | 1,326 |
| Homeowners |  | (93) |  | (118) |  | 567 |  | 494 |  | 362 |  | (90) |  | 146 |  | 356 |  | 418 |
| Other personal lines |  | 34 |  | 48 |  | 88 |  | 96 |  | 53 |  | 48 |  | 30 |  | 170 |  | 131 |
| Commercial lines |  | (14) |  | (11) |  | 5 |  | 13 |  | 1 |  | (7) |  | 7 |  | (20) |  | 1 |
| Other business lines ${ }^{(1)}$ |  | 19 |  | 16 |  | 14 |  | 30 |  | 16 |  | 18 |  | 11 |  | 49 |  | 45 |
| Total | \$ | 843 | \$ | 901 | \$ | 1,333 | \$ | 987 | \$ | 852 | \$ | 364 | \$ | 705 | \$ | 3,077 | \$ | 1,921 |
| Loss ratio |  | 65.6 |  | 57.9 |  | 59.0 |  | 63.8 |  | 66.5 |  | 72.4 |  | 67.3 |  | 60.8 |  | 68.7 |
| Expense ratio ${ }^{(2)}$ |  | 24.7 |  | 31.6 |  | 25.5 |  | 24.7 |  | 23.5 |  | 23.3 |  | 24.2 |  | 27.3 |  | 23.7 |
| Combined ratio |  | 90.3 |  | 89.5 |  | 84.5 |  | 88.5 |  | 90.0 |  | 95.7 |  | 91.5 |  | 88.1 |  | 92.4 |
| Loss ratio |  | 65.6 |  | 57.9 |  | 59.0 |  | 63.8 |  | 66.5 |  | 72.4 |  | 67.3 |  | 60.8 |  | 68.7 |
| Less: effect of catastrophe losses |  | 11.3 |  | 13.1 |  | 2.3 |  | 3.3 |  | 5.4 |  | 12.4 |  | 7.9 |  | 8.9 |  | 8.6 |
| effect of prior year non-catastrophe reserve reestimates |  | (0.7) |  | (0.4) |  | 0.3 |  | (0.2) |  | (1.6) |  | (0.9) |  | (0.5) |  | (0.3) |  | (1.1) |
| Underlying loss ratio * |  | 55.0 |  | 45.2 |  | 56.4 |  | 60.7 |  | 62.7 |  | 60.9 |  | 59.9 |  | 52.2 |  | 61.2 |
| Reconciliation of combined ratio to underlying combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combined ratio |  | 90.3 |  | 89.5 |  | 84.5 |  | 88.5 |  | 90.0 |  | 95.7 |  | 91.5 |  | 88.1 |  | 92.4 |
| Effect of catastrophe losses |  | (11.3) |  | (13.1) |  | (2.3) |  | (3.3) |  | (5.4) |  | (12.4) |  | (7.9) |  | (8.9) |  | (8.6) |
| Effect of prior year non-catastrophe reserve reestimates |  | 0.7 |  | 0.4 |  | (0.3) |  | 0.2 |  | 1.6 |  | 0.9 |  | 0.5 |  | 0.3 |  | 1.1 |
| Effect of impairment of purchased intangibles |  |  |  | - |  | - |  | (0.6) |  | - |  | - |  | - |  | - |  | - |
| Underlying combined ratio * |  | 79.7 |  | 76.8 |  | 81.9 |  | 84.8 |  | 86.2 |  | 84.2 |  | 84.1 |  | 79.5 |  | 84.9 |
| Effect of prior year reserve reestimates on combined ratio |  | (6.1) |  | (0.1) |  | 0.1 |  | (0.2) |  | (1.7) |  | (0.9) |  | 0.1 |  | (2.1) |  | (0.9) |
| Effect of advertising expenses on combined ratio |  | 2.3 |  | 2.4 |  | 2.3 |  | 3.0 |  | 2.4 |  | 2.3 |  | 2.3 |  | 2.4 |  | 2.3 |
| Effect of Shelter-in-Place Payback expense on combined and expense ratios |  | - |  | 8.4 |  | 2.4 |  | - |  | - |  | - |  | - |  | 3.6 |  | - |

(1) Other business lines primarily represent commissions earned and other costs and expenses for ivantage.
${ }^{(2)}$ Other revenue is deducted from other costs and expenses in the expense ratio calculation.

The Allstate Corporation
Allstate Brand Statistics ${ }^{(1)}$

| Three months ended |  |  |  |  |  |  | Nine months ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2020 \end{gathered}$ | June 30, 2020 | March 31, 2020 | $\begin{gathered} \text { Dec. 31, } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ | June 30, 2019 | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ | Sept. 30, 2020 | Sept. 30, 2019 |
| 888 | 868 | 881 | 813 | 902 | 900 | 920 | 2,637 | 2,722 |
| 247 | 230 | 204 | 202 | 235 | 236 | 204 | 681 | 675 |
| 621 | 612 | 616 | 612 | 607 | 598 | 596 | 616 | 600 |
| 1,334 | 1,324 | 1,310 | 1,300 | 1,304 | 1,292 | 1,263 | 1,324 | 1,288 |
| 1,111 | 1,099 | 1,103 | 1,097 | 1,087 | 1,080 | 1,069 | 1,104 | 1,075 |
| 1,231 | 1,224 | 1,218 | 1,209 | 1,196 | 1,176 | 1,166 | 1,219 | 1,176 |
| 935 | 908 | 976 | 1,022 | 1,012 | 989 | 972 | 940 | 988 |
| 795 | 737 | 753 | 739 | 779 | 734 | 745 | 758 | 750 |
| 87.9 | 87.6 | 87.4 | 87.5 | 87.9 | 88.3 | 88.2 | 87.6 | 88.2 |
| 87.8 | 87.3 | 87.6 | 88.1 | 88.4 | 88.1 | 88.3 | 87.6 | 88.3 |
| - | 0.2 | 0.5 | 0.8 | 0.6 | 1.0 | 0.6 | 0.7 | 2.2 |
| 0.5 | 0.1 | 1.2 | 0.7 | 0.3 | 0.2 | 2.1 | 1.8 | 2.6 |
| (28.6) | (46.4) | (12.2) | (1.8) | 2.6 | (0.3) | (0.9) | (29.2) | 0.5 |
| 7.9 | 20.4 | 8.1 | 6.2 | 5.3 | 8.7 | 5.7 | 11.5 | 6.5 |
| 3.5 | (8.6) | (13.2) | (11.1) | (8.8) | (2.9) | - | (5.9) | (4.1) |
| 3.3 | 9.5 | 15.9 | 22.9 | 13.4 | 11.7 | 0.7 | 9.1 | 8.8 |

(1) Statistics presented for Allstate brand exclude excess and surplus lines.
 Allstate brand includes automobiles added by existing customers when they exceed the number allowed (currently 10) on a policy
 adjustments and premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.
(4) Annualized average premium is calculated by annualizing net earned premium reported in the quarter and year-to-date divided by policies in force at quarter end.
(5) Average underlying loss (incurred pure premium) and expense is calculated as the underlying combined ratio multiplied by the annualized average premium.
(6) Renewal ratio: Renewal policies issued during the period, based on contract effective dates, divided by the total policies issued 6 months prior for auto or 12 months prior for homeowners.
 including the introduction of discounts and surcharges that result in no change in the overall rate level in a location.

 increase or decrease in the gross claim frequency in the current period compared to the same period in the prior year; divided by the prior year gross claim frequency.
 severity in the current period compared to the same period in the prior year; divided by the prior year paid claims severity

| (\$ in millions, except ratios) | As of or for the three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | As of or for the nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  |
| Net premiums written | \$ | 260 | \$ | 263 | \$ | 222 | \$ | 240 | \$ | 278 | \$ | 278 | \$ | 224 | \$ | 745 | \$ | 780 |
| Net premiums earned |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 129 | \$ | 135 | \$ | 135 | \$ | 134 | \$ | 136 | \$ | 135 | \$ | 134 | \$ | 399 | \$ | 405 |
| Homeowners |  | 99 |  | 99 |  | 101 |  | 100 |  | 101 |  | 99 |  | 99 |  | 299 |  | 299 |
| Other personal lines |  | 20 |  | 19 |  | 20 |  | 20 |  | 20 |  | 20 |  | 20 |  | 59 |  | 60 |
| Total | \$ | 248 | \$ | 253 | \$ | 256 | \$ | 254 | \$ | 257 | \$ | 254 | \$ | 253 | \$ | 757 | \$ | 764 |
| Other revenue |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 1 | \$ | - | \$ | 1 | \$ | - | \$ | 2 | \$ | - | \$ | 1 | \$ | 2 | \$ | 3 |
| Homeowners |  | - |  | 1 |  |  |  | 1 |  | - |  | 1 |  | - |  | 1 |  | 1 |
| Total | \$ | 1 | \$ | 1 | \$ | 1 | \$ | 1 | \$ | 2 | \$ | 1 | \$ | 1 | \$ | 3 | \$ | 4 |
| Incurred losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 77 | \$ | 46 | \$ | 90 | \$ | 88 | \$ | 94 | \$ | 87 | \$ | 91 | \$ | 213 | \$ | 272 |
| Homeowners |  | 41 |  | 90 |  | 55 |  | 52 |  | 82 |  | 66 |  | 72 |  | 186 |  | 220 |
| Other personal lines |  | 5 |  | 18 |  | 12 |  | 15 |  | 17 |  | 14 |  | 11 |  | 35 |  | 42 |
| Total | \$ | 123 | \$ | 154 | \$ | 157 | \$ | 155 | \$ | 193 | \$ | 167 | \$ | 174 | \$ | 434 | \$ | 534 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 44 | \$ | 57 | \$ | 48 | \$ | 44 | \$ | 43 | \$ | 42 | \$ | 45 | \$ | 149 | \$ | 130 |
| Homeowners |  | 32 |  | 31 |  | 32 |  | 32 |  | 32 |  | 32 |  | 31 |  | 95 |  | 95 |
| Other personal lines |  | 7 |  | 6 |  | 6 |  | 7 |  | 6 |  | 7 |  | 6 |  | 19 |  | 19 |
| Total | \$ | 83 | \$ | 94 | \$ | 86 | \$ | 83 | \$ | 81 | \$ | 81 | \$ | 82 | \$ | 263 | \$ | 244 |
| Underwriting income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 9 | \$ | 32 | \$ | (2) | \$ | 2 | \$ | 1 | \$ | 6 | \$ | (1) | \$ | 39 | \$ | 6 |
| Homeowners |  | 26 |  | (21) |  | 14 |  | 17 |  | (13) |  | 2 |  | (4) |  | 19 |  | (15) |
| Other personal lines |  | 8 |  | (5) |  | 2 |  | (2) |  | (3) |  | (1) |  | 3 |  | 5 |  | (1) |
| Total | $\xlongequal{\$}$ | 43 | \$ | $\underline{6}$ | \$ | 14 | \$ | 17 | \$ | (15) | \$ | 7 | \$ | (2) | \$ | 63 | \$ | (10) |
| Loss ratio |  | 49.6 |  | 60.9 |  | 61.3 |  | 61.0 |  | 75.1 |  | 65.7 |  | 68.8 |  | 57.3 |  | 69.9 |
| Expense ratio ${ }^{(1)}$ |  | 33.1 |  | 36.7 |  | 33.2 |  | 32.3 |  | 30.7 |  | 31.5 |  | 32.0 |  | 34.4 |  | 31.4 |
| Combined ratio |  | 82.7 |  | $\underline{97.6}$ |  | 94.5 |  | 93.3 |  | 105.8 |  | 97.2 |  | 100.8 |  | 91.7 |  | 101.3 |
| Loss ratio |  | 49.6 |  | 60.9 |  | 61.3 |  | 61.0 |  | 75.1 |  | 65.7 |  | 68.8 |  | 57.3 |  | 69.9 |
| Less: effect of catastrophe losses |  | 2.1 |  | 23.3 |  | 4.7 |  | 4.7 |  | 18.3 |  | 10.2 |  | 11.9 |  | 10.0 |  | 13.5 |
| effect of prior year non-catastrophe reserve reestimates |  |  |  | (0.4) |  |  |  | 0.4 |  | (0.4) |  | (2.8) |  | 0.4 |  | (0.1) |  | (0.9) |
| Underlying loss ratio * |  | 47.5 |  | 38.0 |  | 56.6 |  | 55.9 |  | 57.2 |  | 58.3 |  | 56.5 |  | 47.4 |  | 57.3 |
| Reconciliation of combined ratio to underlying combined ratio Combined ratio |  | 82.7 |  | 97.6 |  | 94.5 |  | 93.3 |  | 105.8 |  | 97.2 |  | 100.8 |  | 91.7 |  | 101.3 |
| Effect of catastrophe losses |  | (2.1) |  | (23.3) |  | (4.7) |  | (4.7) |  | (18.3) |  | (10.2) |  | (11.9) |  | (10.0) |  | (13.5) |
| Effect of prior year non-catastrophe reserve reestimates |  | - |  | 0.4 |  | - |  | (0.4) |  | 0.4 |  | 2.8 |  | (0.4) |  | 0.1 |  | 0.9 |
| Underlying combined ratio * |  | 80.6 |  | 74.7 |  | 89.8 |  | 88.2 |  | 87.9 |  | 89.8 |  | 88.5 |  | 81.8 |  | 88.7 |
| Effect of prior year reserve reestimates on combined ratio |  | (17.3) |  | (0.4) |  | (0.8) |  | - |  | 0.4 |  | (1.2) |  | 2.0 |  | (6.1) |  | 0.4 |
| Effect of Shelter-in-Place Payback expense on combined and expense ratios |  | - |  | 6.3 |  | 2.0 |  | - |  |  |  | - |  | - |  | 2.8 |  | - |
| Policies in force (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 460 |  | 473 |  | 485 |  | 493 |  | 496 |  | 497 |  | 499 |  | 460 |  | 496 |
| Homeowners |  | 220 |  | 225 |  | 230 |  | 234 |  | 235 |  | 236 |  | 237 |  | 220 |  | 235 |
| Other personal lines |  | 73 |  | 74 |  | 75 |  | 76 |  | 77 |  | 77 |  | 78 |  | 73 |  | 77 |
|  |  | 753 |  | 772 |  | 790 |  | 803 |  | 808 |  | 810 |  | 814 |  | 753 |  | 808 |
| New issued applications (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 14 |  | 14 |  | 16 |  | 19 |  | 21 |  | 22 |  | 20 |  | 44 |  | 63 |
| Homeowners |  | 9 |  | 8 |  |  |  | 9 |  | 12 |  | 12 |  | 9 |  | 25 |  | 33 |
| Average premium - gross written (\$) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto (12-month policy) |  | 1,142 |  | 1,166 |  | 1,162 |  | 1,134 |  | 1,137 |  | 1,130 |  | 1,134 |  | 1,156 |  | 1,134 |
| Homeowners (12-month policy) |  | 1,902 |  | 1,901 |  | 1,880 |  | 1,823 |  | 1,807 |  | 1,782 |  | 1,768 |  | 1,895 |  | 1,787 |
| Renewal ratio (\%) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 76.7 |  | 76.5 |  | 77.5 |  | 77.8 |  | 78.9 |  | 78.1 |  | 77.7 |  | 76.9 |  | 78.3 |
| Homeowners |  | 80.7 |  | 80.5 |  | 81.9 |  | 82.1 |  | 83.0 |  | 82.5 |  | 82.1 |  | 81.0 |  | 82.6 |

(1) Other revenue is deducted from other costs and expenses in the expense ratio calculation.

The Allstate Corporation
Auto Profitability Measures by Brand

| (\$ in millions, except ratios) | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Sept. 30, } \\ & 2020, \end{aligned}$ |  | $\begin{gathered} \text { June } 30, \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { March } 31, \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \end{gathered}$ |  | March 31, <br> 2019 |  | Sept. 30, 2020 |  | $\begin{aligned} & \text { Sept. 30, } \\ & \hline 0019 \end{aligned}$$2019$ |  |
| Allstate brand auto |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | 6,192 | \$ | 6,054 | \$ | 6,091 | \$ | 5,931 | \$ | 6,123 | \$ | 5,940 | \$ | 5,928 | \$ | 18,337 | \$ | 17,991 |
| Net premiums earned |  | 6,081 | \$ | 6,037 | \$ | 6,020 | \$ | 6,009 | \$ | 5,944 | \$ | 5,900 | \$ | 5,796 | \$ | 18,138 | \$ | 17,640 |
| Other revenue |  | 75 |  | 71 |  | 81 |  | 78 |  | 80 |  | 77 |  | 77 |  | 227 |  | 234 |
| Incurred losses |  | $(3,631)$ |  | $(2,914)$ |  | $(3,737)$ |  | $(4,117)$ |  | $(4,093)$ |  | $(4,085)$ |  | $(3,852)$ |  | $(10,282)$ |  | $(12,030)$ |
| Expenses |  | $(1,628)$ |  | $(2,228)$ |  | $(1,705)$ |  | $(1,616)$ |  | $(1,511)$ |  | $(1,497)$ |  | $(1,510)$ |  | $(5,561)$ |  | $(4,518)$ |
| Underwriting income |  | 897 | \$ | 966 | \$ | 659 | \$ | 354 | \$ | 420 | \$ | 395 | \$ | 511 | \$ | 2,522 | \$ | 1,326 |
| Loss ratio |  | 59.7 |  | 48.3 |  | 62.1 |  | 68.5 |  | 68.8 |  | 69.2 |  | 66.5 |  | 56.7 |  | 68.2 |
| Less: effect of catastrophe losses |  | 1.6 |  | 2.2 |  | 0.2 |  | 0.1 |  | 2.3 |  | 3.2 |  | 1.2 |  | 1.3 |  | 2.3 |
| effect of prior year non-catastrophe reserve reestimates |  | (0.6) |  | (0.8) |  | 0.4 |  | - |  | (2.5) |  | (1.5) |  | (0.9) |  | (0.3) |  | (1.7) |
| Underlying loss ratio * |  | 58.7 |  | 46.9 |  | 61.5 |  | 68.4 |  | 69.0 |  | 67.5 |  | 66.2 |  | 55.7 |  | 67.6 |
| Expense ratio ${ }^{(1)}$ |  | 25.5 |  | 35.7 |  | 27.0 |  | 25.6 |  | 24.1 |  | 24.1 |  | 24.7 |  | 29.4 |  | 24.3 |
| Combined ratio |  | 85.2 |  | 84.0 |  | 89.1 |  | 94.1 |  | 92.9 |  | 93.3 |  | 91.2 |  | 86.1 |  | 92.5 |
| Effect of catastrophe losses |  | (1.6) |  | (2.2) |  | (0.2) |  | (0.1) |  | (2.3) |  | (3.2) |  | (1.2) |  | (1.3) |  | (2.3) |
| Effect of prior year non-catastrophe reserve reestimates |  | 0.6 |  | 0.8 |  | (0.4) |  | - |  | 2.5 |  | 1.5 |  | 0.9 |  | 0.3 |  | 1.7 |
| Effect of impairment of purchased intangibles |  | - |  | - |  | - |  | (0.8) |  | - |  | - |  | - |  | - |  | - |
| Underlying combined ratio * |  | 84.2 |  | 82.6 |  | 88.5 |  | 93.2 |  | 93.1 |  | 91.6 |  | 90.9 |  | 85.1 |  | 91.9 |
| Effect of Shelter-in-Place Payback expense on combined and expense ratios |  | - |  | 11.9 |  | 3.4 |  | - |  | - |  | - |  | - |  | 5.1 |  | - |
| Encompass brand auto |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written | \$ | 134 | \$ | 136 | \$ | 118 | \$ | 127 | \$ | 147 | \$ | 146 | \$ | 120 | \$ | 388 | \$ | 413 |
| Net premiums earned | \$ | 129 | \$ | 135 | \$ | 135 | \$ | 134 | \$ | 136 | \$ | 135 | \$ | 134 | \$ | 399 | \$ | 405 |
| Other revenue |  | 1 |  | - |  | 1 |  | - |  | 2 |  | - |  | 1 |  | 2 |  | 3 |
| Incurred losses |  | (77) |  | (46) |  | (90) |  | (88) |  | (94) |  | (87) |  | (91) |  | (213) |  | (272) |
| Expenses |  | (44) |  | (57) |  | (48) |  | (44) |  | (43) |  | (42) |  | (45) |  | (149) |  | (130) |
| Underwriting income (loss) | \$ | 9 | \$ | 32 | \$ | (2) | \$ | 2 | \$ | 1 | \$ | 6 | \$ | (1) | \$ | 39 | \$ | 6 |
| Loss ratio |  | 59.7 |  | 34.1 |  | 66.7 |  | 65.7 |  | 69.1 |  | 64.5 |  | 67.9 |  | 53.4 |  | 67.2 |
| Less: effect of catastrophe losses |  | 2.3 |  | 3.0 |  | - |  | - |  | 2.9 |  | 2.2 |  | 2.2 |  | 1.8 |  | 2.5 |
| effect of prior year non-catastrophe reserve reestimates |  | 1.6 |  | (0.8) |  | 1.5 |  | - |  | (0.7) |  | (6.6) |  | - |  | 0.7 |  | (2.5) |
| Underlying loss ratio * |  | 55.8 |  | 31.9 |  | 65.2 |  | 65.7 |  | 66.9 |  | 68.9 |  | 65.7 |  | 50.9 |  | 67.2 |
| Expense ratio ${ }^{(1)}$ |  | 33.3 |  | 42.2 |  | 34.8 |  | 32.8 |  | 30.2 |  | 31.1 |  | 32.8 |  | 36.8 |  | 31.3 |
| Combined ratio |  | 93.0 |  | 76.3 |  | 101.5 |  | 98.5 |  | 99.3 |  | 95.6 |  | 100.7 |  | 90.2 |  | 98.5 |
| Effect of catastrophe losses |  | (2.3) |  | (3.0) |  | - |  | - |  | (2.9) |  | (2.2) |  | (2.2) |  | (1.8) |  | (2.5) |
| Effect of prior year non-catastrophe reserve reestimates |  | (1.6) |  | 0.8 |  | (1.5) |  | - |  | 0.7 |  | 6.6 |  | - |  | (0.7) |  | 2.5 |
| Underlying combined ratio * |  | 89.1 |  | 74.1 |  | 100.0 |  | 98.5 |  | 97.1 |  | 100.0 |  | 98.5 |  | 87.7 |  | 98.5 |
| Effect of Shelter-in-Place Payback expense on combined and expense ratios |  | - |  | 11.9 |  | 3.7 |  | - |  | - |  | - |  | - |  | 5.3 |  | - |

(1) Other revenue is deducted from other costs and expenses in the expense ratio calculation.

The Allstate Corporation

| (\$ in millions, except ratios) | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { June 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  |
| Allstate brand homeowners |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | \$ 2,234 | \$ | 2,178 | \$ | 1,645 | \$ | 1,888 |  | 2,178 | \$ | 2,109 | \$ | 1,589 | \$ | 6,057 | \$ | 5,876 |
| Net premiums earned |  | \$ 1,974 | \$ | 1,955 | \$ | 1,936 | \$ | 1,922 |  | 1,896 | \$ | 1,859 | \$ | 1,836 | \$ | 5,865 | \$ | 5,591 |
| Other revenue |  | 10 |  | 11 |  | 11 |  | 11 |  | 12 |  | 11 |  | 11 |  | 32 |  | 34 |
| Incurred losses |  | $(1,625)$ |  | $(1,651)$ |  | (940) |  | (974) |  | $(1,102)$ |  | $(1,539)$ |  | $(1,269)$ |  | $(4,216)$ |  | $(3,910)$ |
| Expenses |  | (452) |  | (433) |  | (440) |  | (465) |  | (444) |  | (421) |  | (432) |  | $(1,325)$ |  | $(1,297)$ |
| Underwriting income (loss) |  | \$ (93) | \$ | (118) | \$ | 567 | \$ | 494 |  | 362 | \$ | (90) | \$ | 146 | \$ | 356 | \$ | 418 |
| Loss ratio |  | 82.3 |  | 84.4 |  | 48.5 |  | 50.7 |  | 58.1 |  | 82.8 |  | 69.1 |  | 71.9 |  | 69.9 |
| Less: effect of catastrophe losses effect of prior year non-catastrophe reserve reestimates |  | $\begin{gathered} 40.9 \\ (0.9) \end{gathered}$ |  | $\begin{aligned} & 46.1 \\ & (0.3) \\ & \hline \end{aligned}$ |  | 8.9 |  | 13.3 <br> $(0.1)$ |  | 15.8 |  | $\begin{gathered} 42.8 \\ (0.4) \\ \hline \end{gathered}$ |  | $\begin{array}{r} 28.0 \\ 0.1 \end{array}$ |  | $\begin{aligned} & 32.1 \\ & (0.4) \\ & \hline \end{aligned}$ |  | $\begin{gathered} 28.8 \\ (0.1) \\ \hline \end{gathered}$ |
| Underlying loss ratio * |  | 42.3 |  | 38.6 |  | 39.6 |  | 37.5 |  | 42.3 |  | 40.4 |  | 41.0 |  | 40.2 |  | 41.2 |
| Expense ratio ${ }^{(1)}$ |  | 22.4 |  | 21.6 |  | 22.2 |  | 23.6 |  | 22.8 |  | 22.0 |  | 22.9 |  | 22.0 |  | 22.6 |
| Combined ratio |  | 104.7 |  | 106.0 |  | 70.7 |  | 74.3 |  | 80.9 |  | 104.8 |  | 92.0 |  | 93.9 |  | 92.5 |
| Effect of catastrophe losses |  | (40.9) |  | (46.1) |  | (8.9) |  | (13.3) |  | (15.8) |  | (42.8) |  | (28.0) |  | (32.1) |  | (28.8) |
| Effect of prior year non-catastrophe reserve reestimates |  | 0.9 |  | 0.3 |  | - |  | 0.1 |  | - |  | 0.4 |  | (0.1) |  | 0.4 |  | 0.1 |
| Effect of amortization of purchased intangibles |  | (0.1) |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Underlying combined ratio * |  | 64.6 |  | 60.2 |  | 61.8 |  | 61.1 |  | 65.1 |  | 62.4 |  | 63.9 |  | 62.2 |  | 63.8 |
| Encompass brand homeowners |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | \$ 105 | \$ | 106 | \$ | 87 | \$ | 94 |  | 110 | \$ | 111 | \$ | 86 | \$ | 298 | \$ | 307 |
| Net premiums earned |  | \$ 99 | \$ | 99 | \$ | 101 | \$ | 100 |  | 101 | \$ | 99 | \$ | 99 | \$ | 299 | \$ | 299 |
| Other revenue |  | - |  | 1 |  | - |  | 1 |  | - |  | 1 |  | - |  | 1 |  | 1 |
| Incurred losses |  | (41) |  | (90) |  | (55) |  | (52) |  | (82) |  | (66) |  | (72) |  | (186) |  | (220) |
| Expenses |  | (32) |  | (31) |  | (32) |  | (32) |  | (32) |  | (32) |  | (31) |  | (95) |  | (95) |
| Underwriting income (loss) |  | \$ 26 | \$ | (21) | \$ | 14 | \$ | 17 |  | $\stackrel{(13)}{ }$ | \$ | 2 | \$ | (4) | \$ | 19 | \$ | $\stackrel{(15)}{ }$ |
| Loss ratio |  | 41.4 |  | 90.9 |  | 54.4 |  | 52.0 |  | 81.2 |  | 66.7 |  | 72.7 |  | 62.2 |  | 73.6 |
| Less: effect of catastrophe losses |  | 3.0 |  | 52.5 |  | 10.9 |  | 12.0 |  | 40.6 |  | 22.2 |  | 25.3 |  | 22.1 |  | 29.4 |
| effect of prior year non-catastrophe reserve reestimates |  | 2.0 |  | - |  | - |  | 1.0 |  | - |  | - |  | 4.0 |  | 0.6 |  | 1.4 |
| Underlying loss ratio * |  | 36.4 |  | 38.4 |  | 43.5 |  | 39.0 |  | 40.6 |  | 44.5 |  | 43.4 |  | 39.5 |  | 42.8 |
| Expense ratio ${ }^{(1)}$ |  | 32.3 |  | 30.3 |  | 31.7 |  | 31.0 |  | 31.7 |  | 31.3 |  | 31.3 |  | 31.4 |  | 31.4 |
| Combined ratio |  | 73.7 |  | 121.2 |  | 86.1 |  | 83.0 |  | 112.9 |  | 98.0 |  | 104.0 |  | 93.6 |  | 105.0 |
| Effect of catastrophe losses |  | (3.0) |  | (52.5) |  | (10.9) |  | (12.0) |  | (40.6) |  | (22.2) |  | (25.3) |  | (22.1) |  | (29.4) |
| Effect of prior year non-catastrophe reserve reestimates |  | (2.0) |  |  |  | - |  | (1.0) |  | - |  | - |  | (4.0) |  | (0.6) |  | (1.4) |
| Underlying combined ratio * |  | 68.7 |  | 68.7 |  | 75.2 |  | 70.0 |  | 72.3 |  | 75.8 |  | 74.7 |  | 70.9 |  | 74.2 |

${ }^{(1)}$ Other revenue is deducted from other costs and expenses in the expense ratio calculation.

| (\$ in millions, except ratios) | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \\ \hline \end{gathered}$ |  | June 30, 2020 |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  |
| Allstate brand other personal lines |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | \$ 521 | \$ | \$ 507 | \$ | 413 | \$ | 435 | \$ | 495 | \$ | 480 | \$ | 401 | \$ | 1,441 | \$ | 1,376 |
| Net premiums earned |  | \$ 466 | \$ | \$ 459 | \$ | 451 | \$ | 451 | \$ | 449 | \$ | 442 | \$ | 439 | \$ | 1,376 | \$ | 1,330 |
| Other revenue |  | 40 |  | 35 |  | 29 |  | 31 |  | 37 |  | 35 |  | 28 |  | 104 |  | 100 |
| Incurred losses |  | (301) |  | (293) |  | (244) |  | (227) |  | (277) |  | (282) |  | (294) |  | (838) |  | (853) |
| Expenses |  | (171) |  | (153) |  | (148) |  | (159) |  | (156) |  | (147) |  | (143) |  | (472) |  | (446) |
| Underwriting income |  | 34 |  | 48 | \$ | 88 | \$ | 96 | \$ | 53 | \$ | 48 | \$ | 30 | \$ | 170 | \$ | 131 |
| Loss ratio |  | 64.6 |  | 63.8 |  | 54.1 |  | 50.3 |  | 61.7 |  | 63.8 |  | 67.0 |  | 60.9 |  | 64.2 |
| Less: effect of catastrophe losses |  | 14.2 |  | 18.7 |  | 2.7 |  | 4.2 |  | 5.1 |  | 12.9 |  | 14.6 |  | 11.9 |  | 10.8 |
| effect of prior year non-catastrophe reserve reestimates |  | (3.3) |  | (0.9) |  | - |  | (1.1) |  | 2.5 |  | 0.4 |  | 0.2 |  | (1.4) |  | 1.1 |
| Underlying loss ratio * |  | 53.7 |  | 46.0 |  | 51.4 |  | 47.2 |  | 54.1 |  | 50.5 |  | 52.2 |  | 50.4 |  | 52.3 |
| Expense ratio ${ }^{(2)}$ |  | 28.1 |  | 25.7 |  | 26.4 |  | 28.4 |  | 26.5 |  | 25.3 |  | 26.2 |  | 26.7 |  | 26.0 |
| Combined ratio |  | 92.7 |  | 89.5 |  | 80.5 |  | 78.7 |  | 88.2 |  | 89.1 |  | 93.2 |  | 87.6 |  | 90.2 |
| Effect of catastrophe losses |  | (14.2) |  | (18.7) |  | (2.7) |  | (4.2) |  | (5.1) |  | (12.9) |  | (14.6) |  | (11.9) |  | (10.8) |
| Effect of prior year non-catastrophe reserve reestimates |  | 3.3 |  | 0.9 |  | - |  | 1.1 |  | (2.5) |  | (0.4) |  | (0.2) |  | 1.4 |  | (1.1) |
| Underlying combined ratio * |  | 81.8 |  | 71.7 |  | 77.8 |  | 75.6 |  | 80.6 |  | 75.8 |  | 78.4 |  | 77.1 |  | 78.3 |
| Encompass brand other personal lines |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | \$ 21 | \$ | \$ 21 | \$ | 17 | \$ | 19 | \$ | 21 | \$ | 21 | \$ | 18 | \$ | 59 | \$ | 60 |
| Net premiums earned |  | \$ 20 | \$ | \$ 19 | \$ | 20 | \$ | 20 | \$ | 20 | \$ | 20 | \$ | 20 | \$ | 59 | \$ | 60 |
| Incurred losses |  | (5) |  | (18) |  | (12) |  | (15) |  | (17) |  | (14) |  | (11) |  | (35) |  | (42) |
| Expenses |  | (7) |  | (6) |  | (6) |  | (7) |  | (6) |  | (7) |  | (6) |  | (19) |  | (19) |
| Underwriting income (loss) |  | 8 | \$ | (5) | \$ | 2 | \$ | (2) | \$ | (3) | \$ | (1) | \$ | 3 | \$ | 5 | \$ | (1) |
| Loss ratio |  | 25.0 |  | 94.7 |  | 60.0 |  | 75.0 |  | 85.0 |  | 70.0 |  | 55.0 |  | 59.3 |  | 70.0 |
| Less: effect of catastrophe losses |  | (5.0) |  | 15.8 |  | 5.0 |  | - |  | 10.0 |  | 5.0 |  | 10.0 |  | 5.1 |  | 8.3 |
| effect of prior year non-catastrophe reserve reestimates |  | (20.0) |  |  |  | (10.0) |  | $\stackrel{-}{-}$ |  | - |  | 10.0 |  | (15.0) |  | (10.2) |  | (1.6) |
| Underlying loss ratio * |  | 50.0 |  | 78.9 |  | 65.0 |  | 75.0 |  | 75.0 |  | 55.0 |  | 60.0 |  | 64.4 |  | 63.3 |
| Expense ratio ${ }^{(2)}$ |  | 35.0 |  | 31.6 |  | 30.0 |  | 35.0 |  | 30.0 |  | 35.0 |  | 30.0 |  | 32.2 |  | 31.7 |
| Combined ratio |  | 60.0 |  | 126.3 |  | 90.0 |  | 110.0 |  | 115.0 |  | 105.0 |  | 85.0 |  | 91.5 |  | 101.7 |
| Effect of catastrophe losses |  | 5.0 |  | (15.8) |  | (5.0) |  |  |  | (10.0) |  | (5.0) |  | (10.0) |  | (5.1) |  | (8.3) |
| Effect of prior year non-catastrophe reserve reestimates |  | 20.0 |  |  |  | 10.0 |  |  |  | - |  | (10.0) |  | 15.0 |  | 10.2 |  | 1.6 |
| Underlying combined ratio * |  | 85.0 |  | 110.5 |  | 95.0 |  | 110.0 |  | 105.0 |  | 90.0 |  | 90.0 |  | 96.6 |  | 95.0 |

${ }^{(1)}$ Other personal lines include renters, condominium, landlord and other personal lines products in Allstate Protection.
(2) Other revenue is deducted from other costs and expenses in the expense ratio calculation.

The Allstate Corporation
Commercial Lines Profitability Measures ${ }^{(1)}$

## (\$ in millions, except ratios)

Net premiums written
Net premiums earned
Other revenue
Incurred losses
Expenses
Underwriting income (loss)
Loss ratio
Expense ratio ${ }^{(2)}$
$\quad$ Combined ratio
Combined ratio
Reconciliation of combined ratio to underlying combined ratio Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Underlying combined ratio *

Effect of prior year reserve reestimates on combined ratio

Effect of catastrophe losses included in prior year reserve reestimates on combined ratio

Effect of Shelter-in-Place Payback expense on combined and expense ratios

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2020 \end{gathered}$ | June 30, 2020 |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2019 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | June 30, 2019 |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30 \\ 2019 \end{gathered}$ |  |
| \$ 188 | \$ | 170 | \$ | 221 | \$ | 243 | \$ | 238 | \$ | 236 | \$ | 185 | \$ | 579 | \$ | 659 |
| \$ 183 | \$ | 159 | \$ | 218 | \$ | 237 | \$ | 236 | \$ | 226 | \$ | 183 | \$ | 560 | \$ | 645 |
| 1 |  | 2 |  | 1 |  | 2 |  | 1 |  | 2 |  | 1 |  | 4 |  | 4 |
| (153) |  | (125) |  | (171) |  | (185) |  | (197) |  | (196) |  | (139) |  | (449) |  | (532) |
| (45) |  | (47) |  | (43) |  | (41) |  | (39) |  | (39) |  | (38) |  | (135) |  | (116) |
| \$ (14) | \$ | (11) | \$ | 5 | \$ | 13 | \$ | 1 | \$ | (7) | \$ | 7 | \$ | (20) | \$ | 1 |
| 83.6 |  | 78.6 |  | 78.4 |  | 78.1 |  | 83.5 |  | 86.7 |  | 76.0 |  | 80.2 |  | 82.5 |
| 24.1 |  | 28.3 |  | 19.3 |  | 16.4 |  | 16.1 |  | 16.4 |  | 20.2 |  | 23.4 |  | 17.3 |
| 107.7 |  | 106.9 |  | 97.7 |  | 94.5 |  | 99.6 |  | 103.1 |  | 96.2 |  | 103.6 |  | 99.8 |
| 107.7 |  | 106.9 |  | 97.7 |  | 94.5 |  | 99.6 |  | 103.1 |  | 96.2 |  | 103.6 |  | 99.8 |
| (6.6) |  | (5.7) |  | (0.9) |  | (2.1) |  | (0.9) |  | (1.8) |  | (0.5) |  | (4.1) |  | (1.0) |
| (2.2) |  | (11.9) |  | (2.3) |  | - |  | (0.4) |  | (5.3) |  | (2.8) |  | (5.0) |  | (2.8) |
| 98.9 |  | 89.3 |  | 94.5 |  | 92.4 |  | 98.3 |  | 96.0 |  | 92.9 |  | 94.5 |  | 96.0 |
| 1.1 |  | 13.2 |  | 2.8 |  | - |  | - |  | 5.7 |  | 2.2 |  | 5.2 |  | 2.6 |
| (1.1) |  | 1.3 |  | 0.5 |  | - |  | (0.4) |  | 0.4 |  | (0.6) |  | 0.2 |  | (0.2) |
| - |  | 2.5 |  | - |  | - |  | - |  | - |  | - |  | 0.7 |  | - |

[^2]The Allstate Corporation

## Discontinued Lines and Coverages Reserves


(1) Other includes other mass torts, workers' compensation, commercial and other.

 payments are calculated using the annualized 2020 net payments plus the preceding two-year periods.

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { June } 30, \\ & 2020 \end{aligned}$ |  | $\begin{aligned} & \text { March } 31, \\ & 2020 \end{aligned}$ |  | Dec. 31,$2019$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  | June 30, 2019 |  | $\begin{gathered} \text { March } 31, \\ 2019 \end{gathered}$ |  | $\begin{aligned} & \text { Sept. 30, } \\ & 2020 \end{aligned}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  |
|  | 485 | \$ | 467 | \$ | 379 | \$ | 453 | \$ | 364 | \$ | 350 | \$ | 368 | \$ | 1,331 | \$ | 1,082 |
| \$ | 384 | \$ | 360 | \$ | 354 | \$ | 321 | \$ | 312 | \$ | 305 | \$ | 295 | \$ | 1,098 | \$ | 912 |
|  | 52 |  | 51 |  | 52 |  | 46 |  | 47 |  | 48 |  | 47 |  | 155 |  | 142 |
|  | 36 |  | 35 |  | 38 |  | 44 |  | 44 |  | 33 |  | 33 |  | 109 |  | 110 |
|  | 12 |  | 11 |  | 10 |  | 12 |  | 11 |  | 10 |  | 9 |  | 33 |  | 30 |
|  | 14 |  | 19 |  | (24) |  | 11 |  | 4 |  | 9 |  | 8 |  | 9 |  | 21 |
|  | (107) |  | (85) |  | (92) |  | (92) |  | (93) |  | (86) |  | (92) |  | (284) |  | (271) |
|  | (169) |  | (160) |  | (153) |  | (143) |  | (139) |  | (134) |  | (127) |  | (482) |  | (400) |
|  | (160) |  | (163) |  | (161) |  | (181) |  | (171) |  | (158) |  | (151) |  | (484) |  | (480) |
|  | 2 |  | (3) |  | - |  | - |  | (1) |  | 1 |  | - |  | (1) |  | ) |
|  | (28) |  | (26) |  | (27) |  | (29) |  | (31) |  | (31) |  | (31) |  | (81) |  | (93) |
|  | - |  | - |  |  |  |  |  | - |  | (55) |  | - |  | - |  | (55) |
|  | (6) |  | (7) |  | $\cdots$ |  | (1) |  | 4 |  | 12 |  | 3 |  | (13) |  | 19 |
| \$ | 30 | \$ | 32 | \$ | (3) | \$ | (12) | \$ | (13) | \$ | (46) | \$ | (6) | \$ | 59 | \$ | (65) |
|  | (11) |  | (15) |  | 19 |  | (8) |  | (4) |  | (6) |  | (7) |  | (7) |  | (17) |
|  | 21 |  | 21 |  | 21 |  | 23 |  | 25 |  | 25 |  | 24 |  | 63 |  | 74 |
|  |  |  |  |  |  |  |  |  |  |  | 43 |  |  |  |  |  | 43 |
| \$ | 40 | \$ | 38 | \$ | 37 | \$ | 3 | \$ | 8 | \$ | 16 | \$ | 11 | \$ | 115 | \$ | 35 |
| \$ | 139 | \$ | 113 | \$ | 107 | \$ | 123 | \$ | 126 | \$ | 120 | \$ | 99 | \$ | 359 | \$ | 345 |
|  | $\begin{gathered} 129 \\ (12) \end{gathered}$ | \$ | $\begin{gathered} 128 \\ (10) \end{gathered}$ | \$ | $\begin{gathered} 112 \\ (11) \end{gathered}$ | \$ | $\begin{gathered} 121 \\ (12) \end{gathered}$ | \$ | $\begin{gathered} 115 \\ (12) \end{gathered}$ | \$ | $\begin{gathered} 114 \\ (12) \end{gathered}$ | \$ | $\begin{gathered} 107 \\ (11) \end{gathered}$ | \$ | $\begin{gathered} 369 \\ (33) \end{gathered}$ | \$ | $336$ |
|  | (100) |  | (98) |  | (97) |  | (95) |  | (93) |  | (90) |  | (88) |  | (295) |  | (271) |
|  | (4) |  | (4) |  | (1) |  | (3) |  | (2) |  | (3) |  | (1) |  | (9) |  | (6) |
| \$ | 13 | \$ | 16 | \$ | 3 | \$ | 11 | \$ | 8 | \$ | 9 | \$ | 7 | \$ | 32 | \$ | 24 |
|  | (6) |  | (8) |  | 4 |  | (4) |  | (2) |  | (2) |  | (1) |  | (10) |  | (5) |
| \$ | 7 | \$ | 8 | \$ | 7 | \$ | 7 | \$ | 6 | \$ | 7 | \$ | 6 | \$ | 22 | \$ | 19 |
| \$ | - | \$ | 1 | \$ | - | \$ | - | \$ | 1 | \$ | 1 | \$ | - | \$ | 1 | \$ | 2 |
|  | 25 |  | 25 |  | 30 |  | 35 |  | 34 |  | 24 |  | 24 |  | 80 |  | 82 |
|  | (30) |  | (29) |  | (34) |  | (39) |  | (36) |  | (26) |  | (27) |  | (93) |  | (89) |
|  | 2 |  | - |  | 1 |  | 1 |  | - |  | - |  | 1 |  | 3 |  | 1 |
|  | (3) | \$ | (3) | \$ | (3) | \$ | (3) | \$ | (1) | \$ | (1) | \$ | (2) | \$ | (9) | \$ | (4) |
|  | (3) | \$ | (3) | \$ | $\stackrel{\text { (3) }}{ }$ | \$ | $\stackrel{\text { (3) }}{ }$ | \$ | (1) | \$ | $\stackrel{(1)}{ }$ | \$ | (2) | \$ | (9) | \$ | (4) |
| \$ | 27 | \$ | 27 | \$ | 28 | \$ | 24 | \$ | 22 | \$ | 23 | \$ | 24 | \$ | 82 | \$ | 69 |
|  | 1 |  | 1 |  |  |  |  |  | 1 |  | - |  | - |  | 2 |  | 1 |
|  | (45) |  | (46) |  | (43) |  | (48) |  | (47) |  | (44) |  | (38) |  | (134) |  | (129) |
|  | 5 |  | 5 |  | 3 |  | 3 |  | 6 |  | 5 |  | 3 |  | 13 |  | 14 |
| \$ | (12) | \$ | (13) | \$ | (12) | \$ | (21) | \$ | (18) | \$ | (16) | \$ | (11) | \$ | (37) | \$ | (45) |
|  | 8 |  | 9 |  | 9 |  | 9 |  | 11 |  | 10 |  | 10 |  | 26 |  | 31 |
|  | (4) | \$ | (4) | \$ | (3) | \$ | (12) | \$ | (7) | \$ | (6) | \$ | (1) | \$ | (11) | \$ | (14) |
|  | 46 | \$ | 44 | \$ | 51 | \$ | 52 | \$ | 57 | \$ | 63 | \$ | 63 | \$ | 141 | \$ | 183 |
| \$ | $\stackrel{59}{ }$ | \$ | 53 | \$ | $60$ | \$ | $65$ | \$ | $68$ | \$ | $73$ | \$ | 73 $(38)$ | \$ | $172$ | \$ | $214$ |
|  | (25) |  | (19) |  | (26) |  | (35) |  | (39) |  | (40) |  | (43) |  | (91) |  |  |
|  | (2) |  | (3) |  | (1) |  | (3) |  | 1 |  | 1 |  | 2 |  | (3) |  | 4 |
|  | 4 | \$ | 2 | \$ | 2 | \$ | (1) | \$ | (5) | \$ | (3) | \$ | (6) | \$ | 8 | \$ | (14) |
|  | 4 | \$ | 2 | \$ | 2 | \$ | (1) | \$ | (5) | \$ | (3) | \$ | (6) | \$ | 8 | \$ | (14) |

Service Businesses
Net premiums written
Net premiums earned
Other revenue
Intersegment insurance premiums and service fee Net investment income
Realized capital gains (losses)
Claims and claims expense
Amortization of deferred policy acquisition costs Operating costs and expenses
Restructuring and related charges
Amortization of purchased intangibles
Impairment of purchased intangibles
Income tax (expense) benefit
Net income (loss) applicable to common shareholders
Realized capital (gains) losses, after-tax
Amortization of purchased intangibles, after-tax
Adjusted net income
Allstate Dealer Services
Net premiums written
Total revenue ${ }^{(2)}$
Claims and claims expense
Other costs and expenses ${ }^{(3)}$
Income tax expense
Net ind plicable to common shareholders Adjusted net income

Arity ${ }^{(4)}$
Other revenue ${ }^{(5)}$
Intersegment service fees
Other costs and expenses ${ }^{\text {(3) }}$
Income tax benefit
Net loss applicable to common shareholders Adjusted net loss

## Allstate Identity Protection

Other revenue
Intersegment service fees
Other costs and expenses ${ }^{(3)(6)}$
Net loss applic
neable to common shareholders
Amortization of purchased intangibles, after-tax

Allstate Roadside Services
Net premiums written
Total revenue ${ }^{(2)}$
Claims and claims expense
Other costs and expenses ${ }^{(3)}$
Income tax (expense) benefit
Net income (loss) applicable to common shareholders
Adjusted net income (loss)

Service Businesses results also include Allstate Protection Plans; results are on the next page.
(2) Total revenue may include net premiums earned, intersegment insurance premiums and service fees, other revenue, net investment income and realized capital gains and losses,
${ }^{(3)}$ Other costs and expenses may include amortization of deferred policy acquisition costs, operating costs and expenses, and restructuring and related charges.
(4) Arity user connections were 22.9 million and 19.3 million as of September 30,2020 and September 30,2019 , respectively.
(G) Reflects revenue earned from external customers.
${ }^{(6)}$ Includes investments in growing the business and integration into Allstate.

The Allstate Corporation
Allstate Protection Plans Results


The Allstate Corporation
Allstate Life Segment Results and Other Statistics

| (\$ in millions) | As of or for the three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | As of or for the nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \\ \hline \end{gathered}$ |  | June 30 , 2020 |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | June 30, 2019 |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30 \text {, } \\ 2019 \end{gathered}$ |  |
| Premiums | \$ | 154 | \$ | 165 | \$ | 153 | \$ | 166 |  | 155 | \$ | 157 | \$ | 154 | \$ | 472 | \$ | 466 |
| Contract charges |  | 176 |  | 174 |  | 180 |  | 176 |  | 176 |  | 176 |  | 183 |  | 530 |  | 535 |
| Other revenue ${ }^{(1)}$ |  | 28 |  | 24 |  | 32 |  | 34 |  | 31 |  | 33 |  | 27 |  | 84 |  | 91 |
| Net investment income |  | 123 |  | 123 |  | 128 |  | 134 |  | 128 |  | 125 |  | 127 |  | 374 |  | 380 |
| Contract benefits |  | (248) |  | (238) |  | (212) |  | (223) |  | (202) |  | (216) |  | (214) |  | (698) |  | (632) |
| Interest credited to contractholder funds |  | (74) |  | (71) |  | (70) |  | (73) |  | (73) |  | (70) |  | (72) |  | (215) |  | (215) |
| Amortization of deferred policy acquisition costs |  | (102) |  | (18) |  | (30) |  | (29) |  | (85) |  | (27) |  | (26) |  | (150) |  | (138) |
| Operating costs and expenses |  | (81) |  | (75) |  | (84) |  | (95) |  | (77) |  | (91) |  | (91) |  | (240) |  | (259) |
| Restructuring and related charges |  | (2) |  | (2) |  | (1) |  | (1) |  | - |  | (1) |  | - |  | (5) |  | (1) |
| Income tax expense on operations |  | 12 |  | (10) |  | (16) |  | (13) |  | (9) |  | (18) |  | (15) |  | (14) |  | (42) |
| Adjusted net income |  | (14) |  | 72 |  | 80 |  | 76 |  | 44 |  | 68 |  | 73 |  | 138 |  | 185 |
| Realized capital gains (losses), after-tax |  | 6 |  | 16 |  | (25) |  | - |  | 4 |  | - |  | (4) |  | (3) |  |  |
| Valuation changes on embedded derivatives not hedged, aftertax |  | (1) |  | (35) |  | 12 |  | - |  | (9) |  | - |  |  |  | (24) |  | (9) |
| DAC and DSI amortization related to realized capital gains and losses and valuation changes on embedded derivatives not hedged, after-tax |  | (4) |  | 11 |  | (3) |  | (3) |  | 1 |  | (1) |  | (2) |  | 4 |  | (2) |
| Net income applicable to common shareholders |  | (13) | \$ | 64 | \$ | 64 | \$ | 73 | \$ | 40 | \$ | 67 | \$ | 67 | \$ | 115 | \$ | 174 |
| Premiums and contract charges by product Traditional life insurance premiums |  | 154 | \$ | 164 | \$ | 153 | \$ | 165 | \$ | 155 | \$ | 156 | \$ | 154 | \$ | 471 | \$ | 465 |
| Accident and health insurance premiums |  |  |  | 1 |  | - |  | 1 |  | - |  | 1 |  | - |  | 1 |  | 1 |
| Interest-sensitive life insurance contract charges |  | 176 |  | 174 |  | 180 |  | 176 |  | 176 |  | 176 |  | 183 |  | 530 |  | 535 |
| Total |  | 330 | \$ | 339 | \$ | 333 | \$ | 342 | \$ | 331 | \$ | 333 | \$ | 337 | \$ | 1,002 | \$ | 1,001 |
| Benefit spread |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Premiums | \$ | 154 | \$ | 165 | \$ | 153 | \$ | 166 | \$ | 155 | \$ | 157 | \$ | 154 | \$ | 472 | \$ | 466 |
| Cost of insurance contract charges |  | 125 |  | 126 |  | 128 |  | 124 |  | 123 |  | 123 |  | 129 |  | 379 |  | 375 |
| Contract benefits |  | (248) |  | (238) |  | (212) |  | (223) |  | (202) |  | (216) |  | (214) |  | (698) |  | (632) |
| Total benefit spread |  | 31 | \$ | 53 | \$ | 69 | \$ | 67 | \$ | 76 | \$ | 64 | \$ | 69 | \$ | 153 | \$ | 209 |
| Investment spread |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net investment income |  | 123 | \$ | 123 | \$ | 128 | \$ | 134 |  | 128 | \$ | 125 | \$ | 127 | \$ | 374 | \$ | 380 |
| Interest credited to contractholder funds |  | (76) |  | (114) |  | (56) |  | (72) |  | (85) |  | (70) |  | (72) |  | (246) |  | (227) |
| Total investment spread |  | 47 | \$ | 9 | \$ | 72 | \$ | 62 |  | 43 | \$ | 55 | \$ | 55 | \$ | 128 | \$ | 153 |
| Proprietary life issued policies ${ }^{(2)}$ |  | 18,020 |  | $\underline{17,232}$ |  | ,169 |  | 4,927 |  | $\underline{31,031}$ |  | 33,105 |  | 28,425 |  | 55,421 |  | $\underline{92,561}$ |
| Policies in force (in thousands) ${ }^{(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Life insurance |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate agencies |  | 1,774 |  | 1,789 |  | 1,797 |  | 1,816 |  | 1,818 |  | 1,822 |  | 1,823 |  | 1,774 |  | 1,818 |
| Closed channels |  | 98 |  | 101 |  | 103 |  | 105 |  | 106 |  | 109 |  | 111 |  | 98 |  | 106 |
| Accident and health insurance |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |
| Total |  | 1,874 |  | 1,892 |  | 1,902 |  | 1,923 |  | 1,926 |  | 1,933 |  | 1,936 |  | 1,874 |  | 1,926 |

 care insurance.
${ }^{(2)}$ Policies issued during the period.
(3) Reflect the number of contracts in force.

The Allstate Corporation 3Q20 Supplement

The Allstate Corporation

## Allstate Life Return on Equity

(\$ in millions)

## Return on equity

## Numerator:

Net income applicable to common shareholders ${ }^{(1)(2)}$
Denominator:

Beginning equity
Ending equity
Average equity ${ }^{(3)}$
Return on equity

## Adjusted net income return on adjusted equity

## Numerator:

Adjusted net income ${ }^{(1)}$
Denominator:
Beginning equity
Less: Unrealized net capital gains and losses
$\quad$ Goodwill

Adjusted beginning equity

Ending equity
Less: Unrealized net capital gains and losses

## Goodwill

Adjusted ending equity
Average adjusted equity ${ }^{(3)}$
Adjusted net income return on adjusted equity *

Twelve months ended

(1) Net income applicable to common shareholders and adjusted net income reflect a trailing twelve-month period.
(2) Includes a \$16 million Tax Legislation expense for the periods ended June 30, 2019 and March 31, 2019.


The Allstate Corporation
Allstate Benefits Segment Results and Other Statistics

| (\$ in millions) | As of or for the three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | As of or for the nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { March } 31, \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  |
| Premiums |  | 247 | \$ | 237 | \$ | 253 | \$ |  | \$ |  | \$ | 256 | \$ | 259 | \$ | 737 | \$ | 777 |
| Contract charges |  | 40 |  | 26 |  | 29 |  | 28 |  | 29 |  | 28 |  | 29 |  | 95 |  | 86 |
| Net investment income |  | 18 |  | 20 |  | 20 |  | 22 |  | 21 |  | 21 |  | 19 |  | 58 |  | 61 |
| Contract benefits |  | (128) |  | (123) |  | (141) |  | (152) |  | (161) |  | (143) |  | (145) |  | (392) |  | (449) |
| Interest credited to contractholder funds |  | (8) |  | (9) |  | (9) |  | (8) |  | (9) |  | (8) |  | (9) |  | (26) |  | (26) |
| Amortization of deferred policy acquisition costs |  | (59) |  | (35) |  | (45) |  | (50) |  | (33) |  | (35) |  | (43) |  | (139) |  | (111) |
| Operating costs and expenses |  | (68) |  | (110) ${ }^{(5)}$ |  | (75) |  | (74) |  | (69) |  | (71) |  | (71) |  | (253) |  | (211) |
| Restructuring and related charges |  | - |  | (1) |  | - |  | - |  | - |  | - |  | - |  | (1) |  | - |
| Income tax expense on operations |  | (9) |  |  |  | (8) |  | (4) |  | (9) |  | (11) |  | (8) |  | (17) |  | (28) |
| Adjusted net income |  | 33 |  | 5 |  | 24 |  | 16 |  | 31 |  | 37 |  | 31 |  | 62 |  | 99 |
| Realized capital gains (losses), after-tax |  | 3 |  | 7 |  | (10) |  | 2 |  | 2 |  | 2 |  | 3 |  | - |  | 7 |
| Net income applicable to common shareholders |  | 36 | \$ | 12 | \$ | 14 | \$ | 18 | \$ | 33 | \$ | 39 | \$ | 34 | \$ | 62 | \$ | 106 |
| Benefit ratio ${ }^{(1)}$ |  | 44.6 |  | 46.8 |  | 50.0 |  | 53.9 |  | 55.3 |  | 50.4 |  | 50.3 |  | 47.1 |  | 52.0 |
| Operating expense ratio ${ }^{(2)}$ |  | 23.7 |  | 41.8 |  | 26.6 |  | 26.2 |  | 23.7 |  | 25.0 |  | 24.7 |  | 30.4 |  | 24.4 |
| Premiums and contract charges by product |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Life |  | 52 | \$ | 38 | \$ | 38 | \$ | 40 | \$ | 41 | \$ | 38 | \$ | 38 | \$ | 128 | \$ | 117 |
| Accident |  | 72 |  | 69 |  | 73 |  | 72 |  | 76 |  | 74 |  | 76 |  | 214 |  | 226 |
| Critical illness |  | 118 |  | 115 |  | 122 |  | 116 |  | 121 |  | 120 |  | 122 |  | 355 |  | 363 |
| Short-term disability |  | 19 |  | 17 |  | 20 |  | 27 |  | 27 |  | 27 |  | 26 |  | 56 |  | 80 |
| Other health |  | 26 |  | 24 |  | 29 |  | 27 |  | 26 |  | 25 |  | 26 |  | 79 |  | 77 |
| Total |  | 287 | \$ | 263 | \$ | 282 | \$ | 282 | \$ | 291 | \$ | 284 | \$ | 288 | \$ | 832 | \$ | 863 |
| New annualized premium sales by product ${ }^{(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Life |  | 7 | \$ | 4 | \$ | 6 | \$ | 19 | \$ | 9 | \$ | 9 | \$ | 8 | \$ | 17 | \$ | 26 |
| Accident |  | 13 |  | 13 |  | 17 |  | 43 |  | 20 |  | 20 |  | 21 |  | 43 |  | 61 |
| Critical illness |  | 14 |  | 17 |  | 21 |  | 61 |  | 23 |  | 22 |  | 24 |  | 52 |  | 69 |
| Short-term disability |  | 5 |  | 3 |  | 5 |  | 11 |  | 7 |  | 9 |  | 8 |  | 13 |  | 24 |
| Other health |  | 7 |  | 9 |  | 8 |  | 24 |  | 10 |  | 13 |  | 11 |  | 24 |  | 34 |
| Total |  | 46 | \$ | 46 | \$ | 57 | \$ | 158 | \$ | 69 | \$ | 73 | \$ | 72 | \$ | 149 | \$ | 214 |
| Annualized premium in force ${ }^{(4)}$ |  | 1,163 |  | 1,257 | \$ | 1,233 | \$ | 1,195 |  | 1,248 | \$ | 1,249 | \$ | 1,251 | \$ | 1,163 |  | 1,248 |

(1) Benefit ratio is contract benefits divided by premiums and contract charges.
(2) Operating expense ratio is operating costs and expenses divided by premiums and contract charges.
 business is seasonally written in the fourth quarter during many clients' annual employee benefits enrollment.
(4) Premium amount paid annually for all active policies, which have not been cancelled.
(5) Includes $\$ 41$ million, pre-tax, write-off of capitalized software costs associated with a billing system.

The Allstate Corporation Allstate Benefits Return on Equity
(\$ in millions)

## Return on equity

## Numerator:

Net income applicable to common shareholders ${ }^{(1)}$
Denominator:

Beginning equity
Ending equity
Average equity ${ }^{(2)}$
Return on equity

## Adjusted net income return on adjusted equity

Numerator:
Adjusted net income ${ }^{(1)}$

Denominator:

## Beginning equity

Less: Unrealized net capital gains and losses Goodwill

## Adjusted beginning equity

Ending equity
Less: Unrealized net capital gains and losses Goodwill
Adjusted ending equity
Average adjusted equity ${ }^{(2)}$
Adjusted net income return on adjusted equity *

(1) Net income applicable to common shareholders and adjusted net income reflect a trailing twelve-month period.


| (\$ in millions) | As of or for the three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | As of or for thenine months ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Sept. 30, } \\ & 2020, \end{aligned}$ |  | $\begin{gathered} \text { June 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { Sept. } 30, \\ & 2019 \\ & \hline \end{aligned}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { Sept. } 30, \\ & 2019 \end{aligned}$ |  |  |
| Contract charges | \$ | 3 | \$ | 2 | \$ | 2 | \$ | 3 | \$ | 3 | \$ | 4 | \$ | 3 | \$ | 7 |  | \$ | 10 |
| Net investment income ${ }^{(1)}$ |  | 245 |  | 66 |  | 47 |  | 180 |  | 251 |  | 296 |  | 190 |  | 358 |  |  | 737 |
| Periodic settlements and accruals on non-hedge derivative instruments |  | - |  | - |  | - |  | - |  | (1) |  | 1 |  | - |  | - |  |  | - |
| Contract benefits |  | (126) |  | (136) |  | (148) |  | (143) |  | (150) |  | (152) |  | (138) |  | (410) |  |  | (440) |
| Interest credited to contractholder funds |  | (67) |  | (69) |  | (70) |  | (73) |  | (73) |  | (75) |  | (78) |  | (206) |  |  | (226) |
| Amortization of deferred policy acquisition costs |  | - |  | (1) |  | (2) |  | (2) |  | (2) |  | (1) |  | (2) |  | (3) |  |  | (5) |
| Operating costs and expenses |  | (6) |  | (7) |  | (6) |  | (7) |  | (7) |  | (8) |  | (7) |  | (19) |  |  | (22) |
| Restructuring and related charges |  | (2) |  |  |  | - |  | (1) |  |  |  | - |  | - |  | (2) |  |  | - |
| Income tax (expense) benefit on operations |  | (10) |  | 34 |  | 38 |  | 10 |  | (5) |  | (13) |  | 7 |  | 62 |  |  | (11) |
| Adjusted net income (loss) |  | 37 |  | (111) |  | (139) |  | (33) |  | 16 |  | 52 |  | (25) |  | (213) |  |  | 43 |
| Realized capital gains (losses), after-tax |  | 89 |  | 194 |  | (213) |  | 97 |  | 16 |  | 37 |  | 124 |  | 70 |  |  | 177 |
| Valuation changes on embedded derivatives not hedged, after-tax |  | 1 |  | (6) |  | 2 |  | - |  | (1) |  | (2) |  | (3) |  | (3) |  |  | (6) |
| Premium deficiency for immediate annuities, after-tax |  | (178) |  | - |  | - |  |  |  | - |  | - |  | - |  | (178) |  |  | - |
| Gain on disposition of operations, after-tax |  | - |  | 1 |  | 1 |  | 2 |  | - |  | 1 |  | 1 |  | 2 |  |  | 2 |
| Net income (loss) applicable to common shareholders |  | (51) | \$ | 78 | \$ | (349) | \$ | 66 | \$ | 31 | \$ | 88 | \$ | 97 | \$ | (322) |  | \$ | 216 |
| Benefit spread |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cost of insurance contract charges |  | 3 | \$ | 1 | \$ | 2 | \$ | 3 | \$ | 2 | \$ | 2 | \$ | 2 | \$ | 6 | \$ | \$ | 6 |
| Contract benefits excluding the implied interest on immediate annuities with life contingencies |  | (227) |  | (21) |  | (30) |  | (24) |  | (30) |  | (33) |  | (17) |  | (278) |  |  | (80) |
| Total benefit spread |  | (224) | \$ | (20) | \$ | (28) | \$ | $\stackrel{(21)}{ }$ | \$ | (28) | \$ | $\stackrel{(31)}{ }$ | \$ | $\stackrel{(15)}{ }$ | \$ | $\stackrel{(272)}{ }$ |  | \$ | (74) |
| Investment spread |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net investment income |  | 245 | \$ | 66 | \$ | 47 | \$ | 180 | \$ | 251 | \$ | 296 | \$ | 190 | \$ | 358 | \$ | \$ | 737 |
| Implied interest on immediate annuities with life contingencies |  | (124) |  | (115) |  | (118) |  | (119) |  | (120) |  | (119) |  | (121) |  | (357) |  |  | (360) |
| Interest credited to contractholder funds |  | (66) |  | (77) |  | (67) |  | (73) |  | (75) |  | (78) |  | (81) |  | (210) |  |  | (234) |
| Total investment spread | \$ | 55 | \$ | (126) | \$ | (138) | \$ | (12) | \$ | 56 | \$ | 99 | \$ | (12) | \$ | (209) |  | \$ | 143 |
| ${ }^{(1)}$ Performance-based net investment income, a component of net investment income |  | 81 | \$ | (101) | \$ | (122) | \$ | (5) | \$ | 68 | \$ | 106 | \$ | 1 | \$ | (142) | \$ | \$ | 175 |

The Allstate Corporation
Allstate Annuities Return on Equity

Twelve months ended

## Return on equity

Numerator:
Net income (loss) applicable to common shareholders ${ }^{(1)(2)}$
Denominator:
Beginning equity
Ending equity
Average equity ${ }^{(3)}$
Return on equity

## Adjusted net income return on adjusted equity

Numerator:
Adjusted net income (loss) ${ }^{(1)}$
Denominator:
Beginning equity
Less: Unrealized net capital gains and losses
Adjusted beginning equity
Ending equity
Less: Unrealized net capital gains and losses
Adjusted ending equity
Average adjusted equity ${ }^{(3)}$
Adjusted net income (loss) return on adjusted equity *

## Adjusted net income (loss) return on adjusted equity by product

 Deferred annuitiesImmediate annuities

(1) Net income applicable to common shareholders and adjusted net income reflect a trailing twelve-month period.
(2) Includes a $\$ 69$ million Tax Legislation benefit for the periods ended June 30, 2019 and March 31, 2019


The Allstate Corporation
Corporate and Other Segment Results

| (\$ in millions) | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2020 \\ \hline \end{gathered}$ |  | June 30, <br> 2020 |  | March 31, 2020 |  | $\begin{aligned} & \text { Dec. } 31, \\ & 2019 \end{aligned}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  |
| Net investment income | \$ | 12 | \$ | 11 | \$ | 14 | \$ | 18 | \$ | 21 | \$ | 19 | \$ | 12 | \$ | 37 | \$ | 52 |
| Operating costs and expenses |  | (23) |  | (25) |  | (25) |  | (27) |  | (19) |  | (24) |  | (21) |  | (73) |  | (64) |
| Interest expense |  | (78) |  | (79) |  | (81) |  | (81) |  | (80) |  | (82) |  | (83) |  | (238) |  | (245) |
| Income tax benefit on operations |  | 5 |  | 20 |  | 21 |  | 20 |  | 19 |  | 19 |  | 20 |  | 46 |  | 58 |
| Preferred stock dividends |  | (27) |  | (26) |  | (36) |  | (66) |  | (42) |  | (30) |  | (31) |  | (89) |  | (103) |
| Adjusted net loss |  | (111) |  | (99) |  | (107) |  | (136) |  | (101) |  | (98) |  | (103) |  | (317) |  | (302) |
| Realized capital gains (losses), after-tax |  | 7 |  | 23 |  | (17) |  | 9 |  | 2 |  | 7 |  | 1 |  | 13 |  | 10 |
| Pension and other postretirement remeasurement gains (losses), after-tax |  | 56 |  | (58) |  | (251) |  | 199 |  | (179) |  | (99) |  | (11) |  | (253) |  | (289) |
| Curtailment gain, after-tax |  | 7 |  |  |  | - |  |  |  | - |  | - |  | - |  | 7 |  |  |
| Net income (loss) applicable to common shareholders |  | (41) |  | (134) |  | ${ }^{(375)}$ | \$ | 72 |  | (278) | \$ | $\xrightarrow{(190)}$ |  | ${ }^{(113)}$ |  | (550) | \$ | (581) |

The Allstate Corporation
Investment Position

## (\$ in millions)

## Consolidated Investments

Fixed income securities, at fair value
Equity securities ${ }^{(1)}$
Mortgage loans, net
Limited partnership interests ${ }^{(2)}$
Short-term, at fair value
Other investments, net

## Total

Equity fund investments in fixed income securities ${ }^{(1)}$
Fixed income securities, at amortized cost, net ${ }^{(3)}$
Ratio of fair value to amortized cost
Short-term, at amortized cost

Fixed income securities, at fair value
Equity securities
Mortgage loans, net
Limited partnership interests
Short-term, at fair value
Other investments, net

## Tota

Fixed income securities, at amortized cost, net Ratio of fair value to amortized cost
Short-term, at amortized cost
Fixed income securities portfolio duration (in years) ${ }^{(4)}$

|  | $\begin{aligned} & \text { pt. 30, } \\ & 2020 \end{aligned}$ | $\begin{gathered} \text { June 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 66,551 | \$ | 64,448 | \$ | 59,857 | \$ | 59,044 | \$ | 59,259 | \$ | 58,484 | \$ | 58,202 |
|  | 4,395 |  | 4,212 |  | 3,701 |  | 8,162 |  | 8,206 |  | 7,906 |  | 5,802 |
|  | 4,655 |  | 4,774 |  | 4,759 |  | 4,817 |  | 4,694 |  | 4,687 |  | 4,681 |
|  | 7,232 |  | 6,941 |  | 7,087 |  | 8,078 |  | 7,990 |  | 7,818 |  | 7,493 |
|  | 4,559 |  | 5,344 |  | 5,671 |  | 4,256 |  | 5,254 |  | 3,740 |  | 4,157 |
|  | 3,805 |  | 3,918 |  | 3,767 |  | 4,005 |  | 3,904 |  | 3,856 |  | 3,786 |
| \$ | 91,197 | \$ | 89,637 | \$ | 84,842 | \$ | 88,362 | \$ | 89,307 | \$ | 86,491 | \$ | 84,121 |
| \$ | 1,490 | \$ | 1,360 | \$ | 1,390 | \$ | 1,789 | \$ | 2,207 | \$ | 1,980 | \$ | 817 |
| \$ | 62,267 | \$ | 60,534 | \$ | 58,945 | \$ | 56,293 | \$ | 56,263 | \$ | 56,008 | \$ | 56,831 |
|  | 106.9 |  | 106.5 |  | 101.5 |  | 104.9 | $\begin{array}{lr}\text { \$ } & 56,263.3 \\ \\ \$ & 5,254\end{array}$ |  |  | \$ $\begin{aligned} & 104.4 \\ & 3,740\end{aligned}$ |  | 102.4 \% |
| \$ | 4,559 | \$ | 5,343 | \$ | 5,671 |  | 4,256 |  |  | 4,157 |  |  |


(1) Equity securities include investments in exchange traded and mutual funds whose underlying investments are fixed income securities.
${ }^{(2)}$ As of September 30, 2020, we have commitments to invest additional amounts in limited partnership interests totaling $\$ 2.84$ billion.
(3) Due to the adoption of the measurement of credit losses on financial instruments accounting standard on January 1, 2020, credit losses for fixed income securities are recorded as an allowance.
(4) Duration measures the price sensitivity of assets and liabilities to changes in interest rates.

Net investment income
Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests ("LP") ${ }^{(1)}$ Short-term
Other
Investment income, before expense
Less: Investment expense
Net investment income
Interest-bearing investments ${ }^{(2)}$
Equity securities
LP and other alternative investments ${ }^{(3)}$
Investment income, before expense
Pre-tax yields ${ }^{(4)(5)}$
Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests
Total portfolio
Interest-bearing investments
Realized capital gains (losses), pre-tax by transaction type Sales ${ }^{(5)}$
Credit losses ${ }^{(6)}$
Valuation of equity investments
Valuation and settlements of derivative instruments Total

Total return on investment portfolio ${ }^{(7)}$
Net investment income
Valuation-interest bearing
Valuation-equity investments
Total
Average investment balances (in billions) ${ }^{(8)}$
Investment expense
Investee level expenses ${ }^{(5)}$
Securities lending expense
Operating expenses
Total investment expense

| $\begin{gathered} \hline \text { Sept. 30, } \\ 2020 \end{gathered}$ |  | June 30 , 2020 |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | Dec. 31, 2019 |  | $\begin{aligned} & \text { Sept. 30, } \\ & 2019 \end{aligned}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { Sept. } 30, \\ & 2020, \end{aligned}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2019, \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 541 | \$ | 531 | \$ | 525 | \$ | 548 | \$ | 546 | \$ | 543 | \$ | 538 | \$ | 1,597 | \$ | 1,627 |
|  | 24 |  | 31 |  | 6 |  | 51 |  | 57 |  | 68 |  | 30 |  | 61 |  | 155 |
|  | 54 |  | 51 |  | 60 |  | 59 |  | 54 |  | 54 |  | 53 |  | 165 |  | 161 |
|  | 200 |  | (220) |  | (192) |  | 11 |  | 197 |  | 254 |  | 9 |  | (212) |  | 460 |
|  | 2 |  | 2 |  | 17 |  | 22 |  | 28 |  | 26 |  | 26 |  | 21 |  | 80 |
|  | 59 |  | 62 |  | 63 |  | 66 |  | 66 |  | 67 |  | 63 |  | 184 |  | 196 |
|  | 880 |  | 457 |  | 479 |  | 757 |  | 948 |  | 1,012 |  | 719 |  | 1,816 |  | 2,679 |
|  | (48) |  | (48) |  | (58) |  | (68) |  | (68) |  | (70) |  | (71) |  | (154) |  | (209) |
| \$ | 832 | \$ | 409 | \$ | 421 | \$ | 689 | \$ | 880 | \$ | 942 | \$ | 648 | \$ | 1,662 | \$ | 2,470 |
| \$ | 637 | \$ | 624 | \$ | 646 | \$ | 674 | \$ | 676 | \$ | 672 | \$ | 664 | \$ | 1,907 | \$ | 2,012 |
|  | 24 |  | 31 |  | 6 |  | 51 |  | 57 |  | 68 |  | 30 |  | 61 |  | 155 |
|  | 219 |  | (198) |  | (173) |  | 32 |  | 215 |  | 272 |  | 25 |  | (152) |  | 512 |
| \$ | 880 | \$ | 457 | \$ | 479 | \$ | 757 | \$ | 948 | \$ | 1,012 | \$ | 719 | \$ | 1,816 | \$ | 2,679 |
|  | 3.5 \% |  | 3.6 |  | 3.6 \% |  | 3.9 \% |  | 3.9 \% |  | 3.8 \% |  | 3.8 \% |  | 3.6 \% |  | 3.8 \% |
|  | 2.5 |  | 3.3 |  | 0.5 |  | 3.0 |  | 3.4 |  | 4.7 |  | 2.6 |  | 1.8 |  | 3.6 |
|  | 4.4 |  | 4.3 |  | 4.9 |  | 5.0 |  | 4.6 |  | 4.6 |  | 4.6 |  | 4.6 |  | 4.6 |
|  | 11.3 |  | (12.5) |  | (10.1) |  | 0.5 |  | 10.0 |  | 13.3 |  | 0.5 |  | (3.8) |  | 8.0 |
|  | 4.0 |  | 2.1 |  | 2.2 |  | 3.5 |  | 4.4 |  | 4.8 |  | 3.4 |  | 2.8 |  | 4.2 |
|  | 3.4 |  | 3.4 |  | 3.7 |  | 3.9 |  | 4.0 |  | 4.0 |  | 3.9 |  | 3.5 |  | 3.9 |
| \$ | 233 | \$ | 179 | \$ | 388 | \$ | 216 | \$ | 147 | \$ | 117 | \$ | 95 | \$ | 800 | \$ | 359 |
|  | 10 |  | (10) |  | (79) |  | (4) |  | (14) |  | (15) |  | (14) |  | (79) |  | (43) |
|  | 231 |  | 517 |  | (859) |  | 521 |  | 24 |  | 200 |  | 627 |  | (111) |  | 851 |
|  | (34) |  | 18 |  | 88 |  | (31) |  | 40 |  | 22 |  | (46) |  | 72 |  | 16 |
|  | 440 | \$ | 704 | \$ | (462) | \$ | 702 | \$ | 197 | \$ | 324 | \$ | 662 | \$ | 682 | \$ | 1,183 |
|  | 0.9 \% |  | 0.5 \% |  | 0.5 \% |  | 0.8 \% |  | 1.0 \% |  | 1.1 \% |  | 0.8 \% |  | 1.9 \% |  | 2.9 \% |
|  | 0.7 |  | 3.9 |  | (1.9) |  | (0.1) |  | 0.8 |  | 1.5 |  | 1.7 |  | 2.7 |  | 4.0 |
|  | 0.2 |  | 0.6 |  | (1.0) |  | 0.6 |  | 0.1 |  | 0.2 |  | 0.8 |  | (0.2) |  | 1.1 |
|  | 1.8 \% |  | 5.0 \% |  | (2.4) $\%$ |  | $1.3{ }^{\text {\% }}$ |  | 1.9 \% |  | 2.8 \% |  | 3.3 \% |  | 4.4 \% |  | 8.0 \% |
| \$ | 85.9 | \$ | 84.6 | \$ | 83.9 | \$ | 84.5 | \$ | 83.9 | \$ | 82.2 | \$ | 81.2 | \$ | 84.9 | \$ | 82.6 |
| \$ | (11) | \$ | (14) | \$ | (13) | \$ | (22) | \$ | (19) | \$ | (20) | \$ | (20) | \$ | (38) | \$ | (59) |
|  |  |  |  |  | (6) |  | (8) |  | (10) |  | (11) |  | (11) |  | (6) |  | (32) |
|  | (37) |  | (34) |  | (39) |  | (38) |  | (39) |  | (39) |  | (40) |  | (110) |  | (118) |
| \$ | (48) | \$ | (48) | \$ | (58) | \$ | (68) | \$ | (68) | \$ | (70) | \$ | (71) | \$ | (154) | \$ | (209) |

${ }^{(1)}$ Income from equity method of accounting LP is generally recognized on a three-month delay due to the availability of the related financial statements from investees.
${ }^{(2)}$ Comprise fixed income securities, mortgage loans, short-term investments, and other investments including bank and agent loans and derivatives.
${ }^{(3)}$ Comprise limited partnership interests and other alternative investments, including real estate investments classified as other investments.
(4) Quarterly pre-tax yield is calculated as annualized quarterly investment income, before investment expense divided by the average of the ending investment balances of the current and prior quarter. Year-to-date pre-tax yield is calculated as annualized year-to-date investment income, before investment expense divided by the average of investment balances at the beginning of the year and the end of each quarter during the year. For the purposes of the pre-tax yield calculation, income for directly held real estate and other consolidated investments is net of investee level expenses (asset level operating expenses reported in investment expense). Fixed income securities investment balances exclude unrealized capital gains and losses. Equity securities investment balances use cost in the calculation.
${ }^{(5)}$ Beginning January 1, 2020, depreciation previously included in investee level expenses is reported as realized capital gains or losses.
${ }^{(6)}$ Due to the adoption of the measurement of credit losses on financial instruments accounting standard on January 1,2020 , realized capital losses previously reported as other-than-temporary impairment write-downs are presented as credit losses
(7) Total return on investment portfolio is calculated from GAAP results, including the total of net investment income, realized capital gains and losses, the change in unrealized net capital gains and losses, and the change in the difference between fair value and carrying value of mortgage loans, bank loans and agent loans divided by the average fair value balances.
${ }^{(8)}$ Average investment balances for the quarter are calculated as the average of the current and prior quarter investment balances. For purposes of the average investment balances calculation, unrealized capital gains and losses on fixed income securities are excluded and equity securities investment balances are at cost.

The Allstate Corporation
Net Investment Income, Yields and Realized Capital Gains and Losses (Pre-Tax) by Segment

| (\$ in millions) | Three months ended September 30, 2020 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | PropertyLiability |  | Service Businesses |  | Allstate Life |  | Allstate <br> Benefits |  |  | Allstate Annuities |  |  | Corporate and Other |  |  | Total |  |
| Net Investment Income |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fixed income securities | \$ | 283 | \$ | 10 | \$ | 86 | \$ | 13 |  | \$ | 141 |  | \$ | 8 |  | \$ | 541 |
| Equity securities |  | 14 |  | 2 |  | 1 |  | - |  |  | 5 |  |  | 2 |  |  | 24 |
| Mortgage loans |  | 6 |  | - |  | 22 |  | 2 |  |  | 24 |  |  | - |  |  | 54 |
| Limited partnership interests ("LP") |  | 123 |  | - |  | - |  | - |  |  | 77 |  |  | - |  |  | 200 |
| Short-term |  | 1 |  | - |  | - |  | - |  |  | - |  |  | 1 |  |  | 2 |
| Other |  | 23 |  | - |  | 18 |  | 4 |  |  | 12 |  |  | 2 |  |  | 59 |
| Investment income, before expense |  | 450 |  | 12 |  | 127 |  | 19 |  |  | 259 |  |  | 13 |  |  | 880 |
| Less: Investment expense |  | (28) |  | - |  | (4) |  | (1) |  |  | (14) |  |  | (1) |  |  | (48) |
| Net investment income | \$ | 422 | \$ | 12 | \$ | 123 | \$ | 18 |  | \$ | 245 |  | \$ | 12 |  | \$ | 832 |
| Net investment income, after-tax | \$ | 346 | \$ | 9 | \$ | 103 | \$ | 15 |  | \$ | 195 |  | \$ | 10 |  | \$ | 678 |
| Interest-bearing investments ${ }^{(1)}$ | \$ | 301 | \$ | 10 | \$ | 126 | \$ | 19 |  | \$ | 170 |  | \$ | 11 |  | \$ | 637 |
| Equity securities |  | 14 |  | 2 |  | 1 |  | - |  |  | 5 |  |  | 2 |  |  | 24 |
| LP and other alternative investments ${ }^{(2)}$ |  | 135 |  | - |  | - |  | - |  |  | 84 |  |  | - |  |  | 219 |
| Investment income, before expense | \$ | 450 | \$ | 12 | \$ | 127 | \$ | 19 |  | \$ | 259 |  | \$ | 13 |  | \$ | 880 |
| Pre-Tax Yields ${ }^{(3)(4)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fixed income securities |  | 3.1 |  | 2.6 |  | 4.5 |  | 3.9 | \% |  | 4.4 | \% |  | 2.6 | \% |  | 3.5 |
| Equity securities |  | 2.6 |  | 3.6 |  | 2.5 |  | 1.7 |  |  | 2.0 |  |  | 2.7 |  |  | 2.5 |
| Mortgage loans |  | 4.4 |  | - |  | 4.8 |  | 4.3 |  |  | 4.2 |  |  | - |  |  | 4.4 |
| Limited partnership interests |  | 11.7 |  | - |  | - |  | - |  |  | 10.7 |  |  | - |  |  | 11.3 |
| Total portfolio |  | 3.8 |  | 2.5 |  | 4.5 |  | 4.0 |  |  | 5.0 |  |  | 1.6 |  |  | 4.0 |
| Interest-bearing investments |  | 3.0 |  | 2.4 |  | 4.5 |  | 4.1 |  |  | 4.1 |  |  | 1.5 |  |  | 3.4 |
| Realized capital gains (losses), pre-tax by transaction type |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sales ${ }^{(4)}$ | \$ | 205 | \$ | 8 | \$ | 2 | \$ | - |  | \$ | 17 |  | \$ | 1 |  | \$ | 233 |
| Credit losses ${ }^{(5)}$ |  | 7 |  | - |  | 5 |  | - |  |  | (2) |  |  | - |  |  | 10 |
| Valuation of equity investments |  | 110 |  | 6 |  | 2 |  | 3 |  |  | 101 |  |  | 9 |  |  | 231 |
| Valuation and settlements of derivative instruments |  | (30) |  | - |  | - |  | - |  |  | (4) |  |  | - |  |  | (34) |
| Total | \$ | 292 | \$ | 14 | \$ | 9 | \$ | 3 |  | \$ | 112 |  | \$ | 10 |  | \$ | 440 |

${ }^{(1)}$ Comprised of fixed income securities, mortgage loans, short-term investments, and other investments including bank and agent loans and derivatives.
(2) Comprised of limited partnership interests and other alternative investments, including real estate investments classified as other investments.

 investment balances exclude unrealized capital gains and losses. Equity securities investment balances use cost in the calculation.
(4) Beginning January 1, 2020, depreciation previously included in investee level expenses is reported as realized capital gains or losses.
 presented as credit losses.

The Allstate Corporation

## Net Investment Income, Yields and Realized Capital Gains and Losses (Pre-Tax) by Segment

## Net Investment Income

Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests ("LP")
Short-term
Othe
Investment income, before expense
Less: Investment expense
Net investment income
Net investment income, after-tax

Interest-bearing investments ${ }^{(1)}$
Equity securities
LP and other alternative investments ${ }^{(2)}$

## Investment income, before expense

## Pre-Tax Yields ${ }^{(3)(4)}$

Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests
Total portfolio
Interest-bearing investments
Realized capital gains (losses), pre-tax by transaction type
Sales ${ }^{(4)}$
Credit losses ${ }^{(5)}$
Valuation of equity investments
Valuation and settlements of derivative instruments Tota

(1) Comprised of fixed income securities, mortgage loans, short-term investments, and other investments, including bank and agent loans and derivatives
${ }^{(2)}$ Comprised of limited partnership interests and other alternative investments, including real estate investments classified as other investments.

 investment expense). Fixed income securities investment balances exclude unrealized capital gains and losses. Equity securities investment balances use cost in the calculation.
(4) Beginning January 1, 2020, depreciation previously included in investee level expenses is reported as realized capital gains or losses.
 presented as credit losses.

${ }^{(1)}$ Market-based strategy seeks to deliver predictable earnings aligned to business needs and take advantage of short-term opportunities primarily through public and private fixed income investments and public equity securities.
(2) Equity securities include investments in exchange traded and mutual funds whose underlying investments are fixed income securities.

Market-based investments include publicly traded equity securities classified as limited partnerships.
${ }^{(4)}$ When calculating the pre-tax yields, investee level expenses are netted against income for directly held real estate and other consolidated investments.
${ }^{5}$ ) Due to the adoption of the measurement of credit losses on financial instruments accounting standard on January 1, 2020, realized capital losses previously reported as other-than-temporary impairment write-downs are presented as credit losses.
${ }^{(6)}$ Performance-based strategy seeks to deliver attractive risk-adjusted returns and supplement market risk with idiosyncratic risk primarily through investments in private equity and real estate
(\$ in millions)

## Market-based ${ }^{(1)}$

Interest-bearing investments
Equity securities ${ }^{(2)}$
LP and other alternative investments ${ }^{(3)}$ Total

## Investment income

Interest-bearing investments
Equity securities
LP and other alternative investments
Investment income, before expense
Investee level expenses ${ }^{(4)}$
Income for yield calculation

## Market-based pre-tax yield

Realized capital gains (losses), pre-tax by
transaction type
Sales
Credit losses ${ }^{(5)}$
Valuation of equity investments
Valuation and settlements of derivative
Total

| As of or for the nine |  |  |  |  |  |  |  | months ended September 30, 2020 |
| :---: | :---: | :---: | :---: | :---: | :---: | :--- | :--- | :--- |
| Property- | Service | Allstate | Allstate | Allstate | Corporate and |  |  |  |
| Liability | Businesses | Life | Benefits | Annuities | Other | Total |  |  |

As of or for the nine months ended September 30, 2019
$\qquad$

| \$ | 42,340 | \$ | 1,777 | \$ | 12,227 | \$ | 1,916 | \$ | 17,495 | \$ | 2,548 | \$ | 78,303 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2,082 |  | 173 |  | 113 |  | 124 |  | 1,224 |  | 353 |  | 4,069 |
|  | 213 |  | - |  | - |  | - |  | 156 |  | 2 |  | 371 |
| \$ | 44,635 | \$ | 1,950 | \$ | 12,340 | \$ | 2,040 | \$ | 18,875 | \$ | 2,903 | \$ | 82,743 |


| $\$$ | 71,964 |
| :---: | ---: |
| 7,887 |  |
|  | 862 |
| $\$$ | 80,713 |



| $\$$ | 2,005 |
| ---: | ---: |
|  | 145 |
|  | 6 |
|  | 2,156 |
|  | $(5)$ |
| $\$$ | 2,151 |


| \$ | 45 | \$ | 10 | \$ | 805 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | (34) |  | - |  | (68) |
|  | 50 |  | 7 |  | (144) |
|  | 8 |  | - |  | 63 |
| \$ | 69 | \$ | 17 | \$ | 656 |


| $\$$ | 300 <br> $(39)$ <br> 817 <br>  <br>  <br>  <br> $1,15)$ |
| :---: | ---: |

Performance-based ${ }^{(6)}$
Interest-bearing investments
Equity securities
LP and other alternative investments Total

vestment income
interest-bearing investments
Equity securities
LP and other alternative investments
Investment income, before expense Investee level expenses Income for yield calculation

## Performance-based pre-tax yield

Realized capital gains (losses), pre-tax by
transaction type
Sales
Credit losses
Valuation of equity investments
Valuation and settlements of derivative
Total

(1) Market-based strategy seeks to deliver predictable earnings aligned to business needs and take advantage of short-term opportunities primarily through public and private fixed income investments and public equity securities.
(2) Equity securities include investments in exchange traded and mutual funds whose underlying investments are fixed income securities
${ }^{(3)}$ Market-based investments include publicly traded equity securities classified as limited partnerships.
(4) When calculating the pre-tax yields, investee level expenses are netted against income for directly held real estate and other consolidated investments.

Due to the adoption of the measurement of credit losses on financial instruments accounting standard on January 1, 2020, realized capital losses previously reported as other-than-temporary impairment write-downs are presented as credit losses.
${ }^{(6)}$ Performance-based strategy seeks to deliver attractive risk-adjusted returns and supplement market risk with idiosyncratic risk primarily through investments in private equity and real estate

${ }^{(1)}$ Beginning January 1,2020 , depreciation previously included in investee level expenses is reported as realized capital gains or losses.
${ }^{(2)}$ The internal rate of return ("IRR") is one of the measures we use to evaluate the performance of these investments. The IRR represents the rate of return on the investments considering the cash flows paid and received and, until the investment is fully liquidated, the estimated value of investment holdings at the end of the measurement period. The calculated IRR for any measurement period is highly influenced by the values of the portfolio at the beginning and end of the period, which reflect
the estimated fair values of the investments as of such dates. As a result, the IRR can vary significantly for different measurement periods based on macroeconomic or other events that impact the estimated beginning or ending portfolio value, such as the global financial crisis. Our IRR calculation method may differ from those used by other investors. The timing of the recognition of income in the financial statements may differ significantly from the cash distributions and changes in the value of these investments.
${ }^{(3)}$ For the three months ended March 31, 2020, IRR excludes decreases of $\$ 247$ million that were recorded in consideration of intervening events. Where information was available to enable updated estimates, we recognized current period declines in the value of limited partnership interests. This included updating publicly traded investments held within limited partnerships to their March 31,2020 values, which reduced income $\$ 52$ million. Additionally, $\$ 195$ million of valuation increases reported in the fourth quarter 2019 partnership financial statements were excluded from income considering the equity market decline in March.

## Definitions of Non-GAAP Measures

 companies and therefore comparability may be limited.

Adjusted net income is net income applicable to common shareholders, excluding:
 - income,

- pension and other postretirement remeasurement gains and losses, after-tax,
- valuation changes on embedded derivatives not hedged, after-tax,

- embedded derivatives not hedged, after-tax,
- business combination expenses and the amortization or impairment of purchased intangibles, after-tax
- gain (loss) on disposition of operations, after-tax, and
 or gain within the prior two years.


















 shareholders is provided in the schedule, "Contribution to Income".









 Profitability Measures".


 used by management for the same reasons noted above for the underlying combined ratio. The results of these calculations are provided on the schedule "Allstate Brand Statistics".


## Definitions of Non-GAAP Measures (continued)






 Brand" and "Other Personal Lines Profitability Measures by Brand".














 Common Shareholders' Equity".






 Life Return on Equity", "Allstate Benefits Return on Equity" and "Allstate Annuities Return on Equity".







 excluding the impact of unrealized net capital gains on fixed income securities, and book value per common share can be found in the schedule, "Book Value per Common Share".


[^0]:    ${ }^{(1)}$ Adjusted net income is the segment measure used for each business.

[^1]:    ${ }^{(2)}$ Other revenue is deducted from other costs and expenses in the expense ratio calculation.

[^2]:    ${ }^{(1)}$ Commercial lines are all Allstate brand products and includes our shared economy business
    ${ }^{(2)}$ Other revenue is deducted from other costs and expenses in the expense ratio calculation.

