# THE ALLSTATE CORPORATION Investor Supplement First Quarter 2016

The consolidated financial statements and financial exhibits included herein are unaudited. These consolidated financial statements and exhibits should be read in conjunction with the consolidated financial statements and notes thereto included in the most recent Annual Report on Form 10-K and Quarterly Reports on Form 10-Q. The results of operations for interim periods should not be considered indicative of results to be expected for the full year.

Measures used in these financial statements and exhibits that are not based on generally accepted accounting principles ("non-GAAP") are denoted with an asterisk (\*) the first time they appear. These measures are defined on the page "Definitions of Non-GAAP Measures" and are reconciled to the most directly comparable generally accepted accounting principles ("GAAP") measure herein.



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# THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF OPERATIONS

(\$ in millions, except per share data)

-					Three	e months ended	1			
	M	March 31, 2016	C	Dec. 31, 2015	_	Sept. 30, 2015	_	June 30, 2015		Narch 31, 2015
Revenues										
Property-liability insurance premiums	\$	7,723	\$	7,684	\$	7,650	\$	7,549	\$	7,426
Life and annuity premiums and contract charges		566 731		547 710		538 807		536 789		537 850
Net investment income Realized capital gains and losses:		/31		710		807		769		000
Total other-than-temporary impairment ("OTTI") losses		(91)		(166)		(186)		(47)		(53)
OTTI losses reclassified to (from) other comprehensive										
income		10		16	-	12		4		4
Net OTTI losses recognized in earnings		(81)		(150)		(174)		(43)		(49)
Sales and other realized capital gains and losses Total realized capital gains and losses		(68) (149)		(100) (250)	-	<u>207</u> 33		<u>151</u> 108		<u>188</u> 139
Total revenues					-					
Total revenues		8,871		8,691	-	9,028	-	8,982		8,952
Costs and expenses										
Property-liability insurance claims and claims expense		5,684		5,199		5,255		5,587		4,993
Life and annuity contract benefits		455		456		460		446		441
Interest credited to contractholder funds		190		183		194		185		199
Amortization of deferred policy acquisition costs		1,129		1,116		1,092		1,086		1,070
Operating costs and expenses		982 5		938 7		992 9		1,061 19		1,090 4
Restructuring and related charges Interest expense		73		73		9 73		73		73
Total costs and expenses		8,518		7,972	-	8,075		8,457		7,870
							_			
Gain (loss) on disposition of operations		2		1	-	2	_	11		(1)
Income from operations before income										
tax expense		355		720		955		526		1,081
Income tax expense		109		231	_	305		171		404
Net income	\$	246	\$	489	\$	650	\$	355	\$	677
Preferred stock dividends		29		29	_	29	_	29		29
Net income applicable to common shareholders	\$	217	\$	460	\$_	621	\$	326	\$	648
Earnings per common share:										
Net income applicable to common shareholders										
per common share - Basic	\$	0.57	\$	1.19	\$	1.56	\$	0.80	\$	1.56
Weighted average common shares - Basic		378.1		385.0	=	397.0	=	407.0		415.8
Net income applicable to common shareholders										
per common share - Diluted	\$	0.57	\$	1.18	\$ _	1.54	\$ _	0.79	\$	1.53
Weighted average common shares - Diluted	_	382.9		390.2	=	402.1	=	412.6	_	422.6
Cash dividends declared per common share	\$	0.33	\$	0.30	\$	0.30	\$	0.30	\$	0.30
					-		-			

# THE ALLSTATE CORPORATION CONTRIBUTION TO INCOME (\$ in millions, except per share data)

	Three months ended									
	M	arch 31, 2016	]	Dec. 31, 2015	5	Sept. 30, 2015	_	June 30, 2015		March 31, 2015
Contribution to income										
Operating income before the impact of restructuring and related charges Restructuring and related charges, after-tax	\$	325 (3)	\$	629 (4)	\$	616 (6)	\$	274 (12)	\$	619 (3)
Operating income *		322		625		610		262		616
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-tax DAC and DSI amortization relating to realized capital		(96) (4)		(161) 2		21 (2)		69 4		90 (5)
gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax Reclassification of periodic settlements and accruals		(1)		-		(1)		(2)		-
on non-hedge derivative instruments, after-tax Amortization of purchased intangible assets, after-tax Gain (loss) on disposition of operations, after-tax Change in accounting for investments in qualified		1 (6) 1		1 (8) 1		(8) 1		(8) 1		1 (8) (1)
affordable housing projects, after-tax Net income applicable to common shareholders	\$	- 217	\$	- 460	\$	- 621	\$	- 326	\$_	(45) 648
Income per common share - Diluted Operating income before the impact of restructuring and related charges Restructuring and related charges, after-tax	\$	0.85 (0.01)	\$	1.61 (0.01)	\$	1.53 (0.01)	\$	0.66 (0.03)	\$	1.46 -
Operating income		0.84		1.60		1.52		0.63		1.46
Realized capital gains and losses, after-tax		(0.25)		(0.41)		0.05		0.17		0.21
Valuation changes on embedded derivatives that are not hedged, after-tax DAC and DSI amortization relating to realized capital		(0.01)		0.01		(0.01)		0.01		(0.01)
gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax Reclassification of periodic settlements and accruals		-		-		-		-		-
on non-hedge derivative instruments, after-tax Amortization of purchased intangible assets, after-tax Gain (loss) on disposition of operations, after-tax Change in accounting for investments in qualified affordable housing projects, after-tax		- (0.01) -		(0.02) -		- (0.02) -		(0.02) -		(0.02) - (0.11)
Net income applicable to common shareholders	\$	0.57	\$	1.18	\$	1.54	\$	0.79	\$	1.53
Weighted average common shares - Diluted		382.9		390.2	_	402.1	=	412.6		422.6

# THE ALLSTATE CORPORATION REVENUES (\$ in millions)

	Three months ended												
	March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015								
Property-Liability	\$ 7,723	\$ 7,684	\$ 7,650	¢ 7.540	\$ 7,426								
Property-Liability insurance premiums Net investment income	\$ 7,723 302	ъ 7,684 280	\$       7,650	\$	\$ 7,426 358								
Realized capital gains and losses	(99)	(153)	(161)	49	28								
Roalized sapital gains and losses	(00)												
Total Property-Liability revenues	7,926	7,811	7,796	7,890	7,812								
Allstate Financial													
Life and annuity premiums and contract charges	566	547	538	536	537								
Net investment income	419	420	491	489	484								
Realized capital gains and losses	(49)	(97)	194	59	111								
Total Allstate Financial revenues	936	870	1,223	1,084	1,132								
Corporate and Other													
Service fees <sup>(1)</sup>	1	1	-	1	1								
Net investment income	10	10	9	8	8								
Realized capital gains and losses	(1)												
Total Corporate and Other revenues before													
reclassification of services fees	10	11	9	9	9								
Reclassification of service fees (1)	(1)	(1)	<u>-</u>	(1)_	(1)								
Total Corporate and Other revenues	9	10	9	8	8								
Consolidated revenues	\$ 8,871	\$ 8,691	\$ 9,028	\$ 8,982	\$ 8,952								

<sup>(1)</sup> For presentation in the Consolidated Statements of Operations, service fees of the Corporate and Other segment are reclassified to Operating costs and expenses.

# THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF FINANCIAL POSITION illions)

	March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015		March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015
Assets						Liabilities					
Investments						Reserve for property-liability insurance claims and claims expense	\$ 24,605 \$	\$ 23,869 \$	23,757 \$	23,702 \$	23,103
Fixed income securities, at fair value						Reserve for life-contingent contract benefits	12,224	12,247	12,229	12,227	12,318
(amortized cost \$55,627, \$57,201,						Contractholder funds	21,092	21,295	21,559	21,968	22,267
\$56,918, \$57,971 and \$58,235)	\$ 57,291	\$ 57,948	\$ 58,257 \$	59,930 \$	61,403	Unearned premiums	12,036	12,202	12,343	11,858	11,489
Equity securities, at fair value						Claim payments outstanding	852	842	804	820	796
(cost \$4,792, \$4,806, \$4,123,						Deferred income taxes	479	90	243	475	779
\$3,649 and \$3,752)	5,117	5,082	4,236	4,000	4,166	Other liabilities and accrued expenses	5,704	5,304	5,558	5,462	5,635
Mortgage loans	4,302	4,338	4,402	4,343	4,276	Long-Term Debt	5,108	5,124	5,123	5,133	5,140
Limited partnership interests	5,091	4,874	4,823	4,536	4,699	Separate Accounts	3,507	3,658	3,677	4,121	4,304
Short-term, at fair value						Total liabilities	85,607	84,631	85,293	85,766	85,831
(amortized cost \$3,526, \$2,122, \$3,036											
\$2,821 and \$2,497)	3,526	2,122	3,036	2,821	2,497						
Other	3,550	3,394	3,588	3,511	3,396						
Total investments	78,877	77,758	78,342	79,141	80,437						
						Equity					
						Preferred stock and additional capital paid-in, 72.2 thousand shares outstanding	1,746	1,746	1,746	1,746	1,746
						Common stock, 375 million, 381 million, 390 million,					
						402 million and 409 million shares outstanding	9	9	9	9	9
						Additional capital paid-in	3,237	3,245	3,224	3,205	3,109
						Retained income	39,505	39,413	39,068	38,567	38,363
						Deferred ESOP expense	(13)	(13)	(23)	(23)	(23)
						Treasury stock, at cost (525 million, 519 million, 510 million,	<i>/</i>	<i>/</i>	<i></i>	<i>(</i> )	<i>/-</i> · · · ·
						498 million and 491 million shares)	(23,994)	(23,620)	(23,058)	(22,273)	(21,799)
						Accumulated other comprehensive income:					
						Unrealized net capital gains and losses:					
						Unrealized net capital gains and losses on fixed income securities with other-than-temporary impairments	31	56	57	62	71
Cash	531	495	905	805	916	Other unrealized net capital gains and losses	1,259	608	886	1,435	2,255
Premium installment receivables, net	5,558	5,544	5,711	5,599	5,502	Unrealized adjustment to DAC, DSI and insurance	1,200	000	000	1,400	2,200
Deferred policy acquisition costs	3,807	3,861	3,811	3,708	3,527	reserves	(90)	(44)	(64)	(78)	(189)
Reinsurance recoverables, net <sup>(1)</sup>	8,573	8,518	8,468	8,520	8,408	Total unrealized net capital gains and losses	1,200	620	879	1,419	2,137
Accrued investment income	567	569	575	610	597	Unrealized foreign currency translation	1,200	020	015	1,415	2,107
Property and equipment, net	1,011	1,024	1,050	1,038	1,026	adjustments	(46)	(60)	(52)	(38)	(29)
Goodwill	1,219	1,219	1,219	1,219	1,219	Unrecognized pension and other	(10)	(00)	(02)	(00)	(20)
Other assets	2,297	2,010	2,039	2,303	2,074	postretirement benefit cost	(1,304)	(1,315)	(1,289)	(1,314)	(1,334)
Separate Accounts	3,507	3,658	3,677	4,121	4,304	Total accumulated other comprehensive (loss) income	(150)	(755)	(462)	67	774
•			<u> </u>		<u> </u>	Total shareholders' equity	20,340	20,025	20,504	21,298	22,179
Total assets	\$ 105,947	\$ 104,656	\$ 105,797 \$	107,064 \$	5 <u>108</u> ,010	Total liabilities and shareholders' equity	\$ 105,947			107,064 \$	

<sup>(1)</sup> Reinsurance recoverables of unpaid losses related to Property-Liability were \$5.96 billion, \$5.85 billion, \$5.85 billion and \$5.72 billion as of March 31, 2016, December 31, 2015, September 30, 2015, June 30, 2015 and March 31, 2015, respectively.

# THE ALLSTATE CORPORATION BOOK VALUE PER COMMON SHARE

(\$ in millions, except per share data)

		March 31, 2016		Dec. 31, 2015		Sept. 30, 2015		June 30, 2015		March 31, 2015
Book value per common share					_		_			
Numerator:										
Common shareholders' equity <sup>(1)</sup>	\$_	18,594	\$	18,279	\$	18,758	\$_	19,552	\$_	20,433
Denominator:										
Common shares outstanding and dilutive potential common shares outstanding	_	380.3	_	386.1	=	394.6	_	407.7	_	415.4
Book value per common share	\$ _	48.89	\$_	47.34	\$_	47.54	\$ _	47.96	\$_	49.19
Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities *										
Numerator:										
Common shareholders' equity	\$	18,594	\$	18,279	\$	18,758	\$	19,552	\$	20,433
Unrealized net capital gains and losses on fixed income securities	_	993		443		807	_	1,196	_	1,871
Adjusted common shareholders' equity	\$ =	17,601	\$	17,836	\$	17,951	\$ _	18,356	\$ _	18,562
Denominator:										
Common shares outstanding and dilutive potential common shares outstanding	=	380.3		386.1	=	394.6	_	407.7	_	415.4
Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities	\$_	46.28	\$_	46.20	\$	45.49	\$ _	45.02	\$ _	44.68

<sup>(1)</sup> Excludes equity related to preferred stock of \$1,746 million in each period.

#### THE ALLSTATE CORPORATION RETURN ON COMMON SHAREHOLDERS' EQUITY (\$ in millions)

	Twelve months ended												
Return on Common Shareholders' Equity		March 31, 2016		Dec. 31, 2015	Sept. 30, 2015			June 30, 2015		March 31, 2015			
Numerator:													
Net income applicable to common shareholders <sup>(1)</sup>	\$	1,624	\$	2,055	\$	2,390	\$	2,519	\$	2,807			
Denominator:													
Beginning common shareholders' equity Ending common shareholders' equity	\$	20,433 18,594	\$	20,558 18,279	\$	20,583 18,758	\$	21,126 19,552	\$	20,600 20,433			
Average common shareholders' equity <sup>(2)</sup>	\$	19,514	\$	19,419	\$	19,671	\$	20,339	\$	20,517			
Return on common shareholders' equity		8.3 %		<u>    10.6  </u> %		12.2 %		12.4 %	-	13.7 %			
Operating Income Return on Common Shareholders' Equity *													
Numerator: Operating income <sup>(1)</sup>	\$	1,819	\$	2,113	\$	2,224	\$	2,212	\$	2,395			
Denominator:													
Beginning common shareholders' equity Unrealized net capital gains and losses Adjusted beginning common shareholders' equity	\$	20,433 2,137 18,296	\$	20,558 1,926 18,632	\$	20,583 1,827 18,756	\$	21,126 2,150 18,976	\$	20,600 2,091 18,509			
Ending common shareholders' equity Unrealized net capital gains and losses Adjusted ending common shareholders' equity		18,594 1,200 17,394		18,279 620 17,659		18,758 879 17,879		19,552 1,419 18,133		20,433 2,137 18,296			
Average adjusted common shareholders' equity <sup>(2)</sup>	\$	17,845	\$	18,146	\$	18,318	\$	18,555	\$	18,403			
Operating income return on common shareholders' equity		10.2 %		11.6 %		12.1 %		<u>    11.9  </u> %	:	13.0 %			

<sup>(1)</sup> Net income applicable to common shareholders and operating income reflect a trailing twelve-month period.

<sup>(2)</sup> Average common shareholders' equity and average adjusted common shareholders' equity are determined using a two-point average, with the beginning and ending common shareholders' equity and adjusted common shareholders' equity, for the twelve-month period as data points.

# THE ALLSTATE CORPORATION DEBT TO CAPITAL (\$ in millions)

	March 31, 2016		_	Dec. 31, 2015	_	Sept. 30, 2015	June 30, 2015	 	March 31, 2015
Debt									
Short-term debt	\$	-	\$	-	\$	-	\$ -	\$	-
Long-term debt Total debt	\$	5,108 5,108	\$	5,124 5,124	\$	5,123 5,123	\$ 5,133 5,133	\$	5,140 5,140
Capital resources									
Debt	\$	5,108	\$	5,124	\$	5,123	\$ 5,133	\$	5,140
Shareholders' equity									
Preferred stock and additional capital paid-in		1,746		1,746		1,746	1,746		1,746
Common stock		9		9		9	9		9
Additional capital paid-in		3,237		3,245		3,224	3,205		3,109
Retained income Deferred ESOP expense		39,505		39,413		39,068	38,567		38,363
Treasury stock		(13) (23,994)		(13) (23,620)		(23) (23,058)	(23) (22,273)		(23) (21,799)
Unrealized net capital gains and losses		(23,994) 1,200		(23,620) 620		(23,058) 879	(22,273) 1,419		2,137
Unrealized foreign currency translation		1,200		020		019	1,419		2,137
adjustments		(46)		(60)		(52)	(38)		(29)
Unrecognized pension and other		(10)		(00)		(02)	(00)		(20)
postretirement benefit cost		(1,304)		(1,315)		(1,289)	(1,314)		(1,334)
Total shareholders' equity	-	20,340	-	20,025	_	20,504	 21,298		22,179
Total capital resources	\$ _	25,448	\$_	25,149	\$ _	25,627	\$ 26,431	\$ _	27,319
Ratio of debt to shareholders' equity	-	25.1 %	=	25.6 %	-	25.0 %	 24.1 %	=	23.2 %
Ratio of debt to capital resources		20.1 %	=	20.4 %	=	20.0 %	 <u>19.4</u> %	=	<u>18.8</u> %

# THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF CASH FLOW

(\$ in millions)

	Three months ended									
	March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015					
ASH FLOWS FROM OPERATING ACTIVITIES										
Net income	\$ 246	\$ 489	\$ 650	\$ 355	\$ 677					
Adjustments to reconcile net income to net										
cash provided by operating activities:										
Depreciation, amortization and										
other non-cash items	91	96	96	92	87					
Realized capital gains and losses	149	250	(33)	(108)	(139)					
(Gain) loss on disposition of operations	(2)	(1)	(2)	(1)	1					
Interest credited to contractholder funds	190	183	194	185	199					
Changes in:										
Policy benefits and other insurance reserves	459	(27)	(26)	411	115					
Unearned premiums	(205)	(124)	518	361	(117)					
Deferred policy acquisition costs	(7)	(20)	(87)	(97)	(35)					
Premium installment receivables, net	11	156	(132)	(92)	(66)					
Reinsurance recoverables, net	(40)	(45)	<b>`</b> 11 <sup>´</sup>	(120)	(24)					
Income taxes	(26)	(59)	223	(342)						
Other operating assets and liabilities	(152)	32	(29)	93	(191)					
Net cash provided by operating activities	714	930	1,383	737	566					
Not out in provided by operating detivities			1,000	101						
ASH FLOWS FROM INVESTING ACTIVITIES										
Proceeds from sales										
Fixed income securities	6,216	5,897	6,784	6,559	9,453					
Equity securities	1,664	1,066	614	922	1,152					
Limited partnership interests	180	306	204	295	296					
Mortgage loans	7	-	6	-	-					
Other investments	87	367	46	85	47					
Investment collections										
Fixed income securities	949	1,184	1,005	1,030	1,213					
Mortgage loans	79	233	(52)	243	114					
Other investments	43	39	77	117	60					
Investment purchases										
Fixed income securities	(5,401)	(7,830)	(6,446)	(7,272)	(9,210)					
Equity securities	(1,733)	(1,722)	(1,318)	(748)	(1,172)					
Limited partnership interests	(270)	(413)	(367)	(198)	(365)					
Mortgage loans	(44)	(113)	(15)	(307)	(202)					
Other investments	(253)	(159)	(225)	(325)	(193)					
Change in short-term investments, net	(1,357)	962	(186)	(328)	(155)					
-			(100)							
Change in other investments, net	(19)	(36)	-	(18)	2					
Purchases of property and equipment, net Net cash provided by (used in) investing activities	<u>(52)</u> 96	(84) (353)	<u>(86)</u> 41	(74)	(59)					
Net cash provided by (used in) investing activities	90	(353)	41	(19)	1,073					
ASH FLOWS FROM FINANCING ACTIVITIES										
Repayments of long-term debt	(16)		(11)	(0)						
Contractholder fund deposits	261	268	257	(9) 266	261					
•										
Contractholder fund withdrawals	(492)	(534)	(641)	(580)	(572)					
Dividends paid on common stock	(115)	(118)	(122)	(125)	(118)					
Dividends paid on preferred stock	(29)	(29)	(29)	(29)	(29)					
Treasury stock purchases	(456)	(592)	(792)	(414)	(1,010)					
Shares reissued under equity incentive plans, net	30	9	12	45	64					
Excess tax benefits on share-based payment arrangements	12	1	1	17	26					
Other	31	8	1		(2)					
Net cash used in financing activities	(774)	(987)	(1,324)	(829)	(1,380)					
ET INCREASE (DECREASE) IN CASH	36	(410)	100	(111)	259					
ASH AT BEGINNING OF PERIOD	495	905	805	916	657					
ASH AT END OF PERIOD	\$ 531	\$ 495	\$ 905	\$ 805	\$ 916					

# THE ALLSTATE CORPORATION ANALYSIS OF DEFERRED POLICY ACQUISITION COSTS (\$ in millions)

(Þ	IN	mii	lior	IS,

					-		licy Acquisition ended March 31									Reconciliation of Deferred Policy Acquisition Costs as of March 31, 2016				
	Beginning balance c. 31, 2015		Acquisition costs deferred	Amortization before adjustments <sup>(1) (2)</sup>		relating capita los valuatio embedd	ortization g to realized al gains and sses and n changes on ed derivatives not hedged <sup>(2)</sup>	(acce dece for ch	tization leration) eleration anges in aptions <sup>(2)</sup>	_	Effect of unrealized capital gains and losses	M	Ending balance ar. 31, 2016		DAC before impact of unrealized capital gains and losses	C	Impact of unrealized apital gains and losses	i L Cá	DAC after impact of unrealized apital gains and losses	
Property-Liability	\$ 2,029	\$	1,068	\$	(1,056)	\$	-	\$	-	\$	-	\$	2,041	\$	2,041	\$	-	\$	2,041	
Allstate Financial: Traditional life and accident and health Interest-sensitive life Fixed annuity Subtotal	 792 993 47 1,832	_	46 26 - 72	_	(42) (28) (1) (71)		(2)		- - - -	_	(65) (65)		796 924 46 1,766	_	796 1,055 46 1,897		(131) 		796 924 46 1,766	
Consolidated	\$ 3,861	\$	1,140	\$	(1,127)	\$	(2)	\$	-	\$	(65)	\$	3,807	\$	3,938	\$	(131)	\$	3,807	

					For the thre	e month	s ended March 3	1, 201	5						Acquis	sition Co	osts as of March	31, 20	)15
		Beginning balance ec. 31, 2014	_	Acquisition costs deferred	Amortization before ljustments <sup>(1) (2)</sup>	relat cap valuat embeo	Amortization ting to realized bital gains and losses and tion changes on dded derivatives re not hedged <sup>(2)</sup>	(a	Amortization acceleration) deceleration or changes in assumptions <sup>(2)</sup>	_	Effect of unrealized capital gains and losses	<u>N</u>	Ending balance lar. 31, 2015	С	DAC before impact of unrealized capital gains and losses		Impact of unrealized capital gains and losses		DAC after impact of unrealized capital gains and losses
Property-Liability	\$	1,820	\$	1,032	\$ (1,000)	\$	-	\$	-	\$	-	\$	1,852	\$	1,852	\$	-	\$	1,852
Allstate Financial: Traditional life and accident and health Interest-sensitive life Fixed annuity Subtotal	_	753 905 47 1,705		44 26 - 70	 (40) (28) (1) (69)		(2) 1 (1)	_	- - - -	-	(27) (3) (30)		757 874 44 1,675		757 1,066 52 1,875	_	(192) (8) (200)	_	757 874 44 1,675
Consolidated	\$	3,525	\$	1,102	\$ (1,069)	\$	(1)	\$		\$_	(30)	\$	3,527	\$	3,727	\$	(200)	\$	3,527

Change in Deferred Policy Acquisition Costs

<sup>(1)</sup> Amortization before adjustments reflects total DAC amortization before amortization/accretion related to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged and amortization acceleration/deceleration for changes in assumptions. <sup>(2)</sup> Included as a component of amortization of DAC on the Consolidated Statements of Operations.

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#### Reconciliation of Deferred Policy Marah 24 . . . . .

# THE ALLSTATE CORPORATION PROPERTY-LIABILITY RESULTS (\$ in millions)

		-	Three months ende	d	
	March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015
Premiums written Decrease (increase) in unearned premiums Other	\$        7,515	\$ 7,551 140 (7)	\$       8,137 (485) (2)	\$       7,877 (370) 42	\$       7,306
Premiums earned	7,723	7,684	7,650	7,549	7,426
Claims and claims expense Amortization of deferred policy acquisition costs Operating costs and expenses	(5,684) (1,056) (853)	(5,199) (1,052) (812)	(5,255) (1,029) (867)	(5,587) (1,021) (934)	(4,993) (1,000) (962)
Restructuring and related charges Underwriting income (loss) *	(5) (5) (5)	(10) (10) (11)	(8) (8) (8)	(334) (17) (10)	(302) (4) 467
Net investment income Periodic settlements and accruals on non-hedge	302	280	307	292	358
derivative instruments Amortization of purchased intangible assets Income tax expense on operations	(1) 9 (144)	(1) 13 (304)	(1) 12 (259)	13 (97)	(1) 12 (281)
Operating income	291	599	550	198	555
Realized capital gains and losses, after-tax Reclassification of periodic settlements and accruals	(64)	(99)	(104)	31	18
on non-hedge derivative instruments, after-tax Amortization of purchased intangible assets, after-tax (Loss) gain on disposition of operations, after-tax Change in accounting for investments in qualified	1 (6) -	1 (8) -	- (8) (1)	- (8) 1	1 (8) -
affordable housing projects, after-tax Net income applicable to common shareholders	\$	\$ 493	\$ 437	\$ 222	(28) \$ <u>538</u>
Catastrophe losses	\$ 827	\$358	\$ 270	\$ 797	\$
Operating ratios Claims and claims expense ("loss") ratio Expense ratio	73.6 24.8	67.6 	68.7 24.9	74.0 26.1	67.2 26.5
Combined ratio	98.4	92.0	93.6	100.1	93.7
Combined ratio excluding the effect of catastrophes * Effect of catastrophe losses on combined ratio Combined ratio	87.7 10.7 98.4	87.3 <u>4.7</u> <u>92.0</u>	90.1 3.5 93.6	89.5 10.6 100.1	89.7 4.0 93.7
Underlying loss ratio * Expense ratio, excluding the effect of amortization of purchased	62.5	63.1	64.6	63.2	62.6
intangible assets Underlying combined ratio	<u>24.7</u> 87.2	<u> </u>	<u>24.7</u> 89.3	<u>25.9</u> 89.1	<u> </u>
Combined ratio excluding the effect of catastrophes, prior year reserve reestimates and amortization of purchased	07.0		22.2		
intangible assets ("underlying combined ratio") * Effect of catastrophe losses on combined ratio	87.2 10.7	87.4 4.7	89.3 3.5	89.1 10.6	89.0 4.0
Effect of prior year reserve reestimates on combined ratio Effect of catastrophe losses included in prior year reserve reestimates on combined ratio	0.3 0.1	(0.4) 0.2	0.6	0.3	0.5 0.1
Effect of amortization of purchased intangible assets on combined ratio	0.1	0.2	- 0.2	(0.1) 0.2	0.1
Combined ratio	98.4	92.0	93.6	100.1	93.7
Effect of restructuring and related charges on combined ratio	0.1	0.1	0.1	0.2	0.1
Effect of Discontinued Lines and Coverages on combined ratio	<u> </u>		0.7		

# THE ALLSTATE CORPORATION PROPERTY-LIABILITY UNDERWRITING RESULTS BY AREA OF BUSINESS

(\$ in millions)

-		Т	hree months ende	ed	
	March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015
Property-Liability Underwriting Summary Allstate Protection Discontinued Lines and Coverages Underwriting income (loss)	\$ 127 (2) \$ 125	\$ 613 (2) \$ 611	\$ 540 (49) \$ 491	\$ (8) (2) \$ (10)	\$ 469 (2) \$ 467
Allstate Protection Underwriting Summary Premiums written	\$	\$ <u>7,551</u>	\$8,137	\$	\$
Premiums earned Claims and claims expense Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges Underwriting income (loss)	$\begin{array}{c} \$ & 7,723 \\ (5,683) \\ (1,056) \\ (852) \\ \$ & 127 \\ \hline 127 \\ \hline 1 & 27 \\ \hline$	$\begin{array}{c} & 7,684 \\ (5,197) \\ & (1,052) \\ & (812) \\ & (10) \\ \$ \qquad \qquad$	\$ 7,650 (5,207) (1,029) (866) (8) (8) (8) (8) (8) (540)	\$ 7,549 (5,585) (1,021) (934) (17) \$ (8) (8)	$\begin{array}{c} & 7,426 \\ (4,992) \\ & (1,000) \\ (961) \\ & (4) \\ \$ \\ \hline & 469 \\ \hline & 001 \\ \end{array}$
Catastrophe losses	\$ <u>827</u>	\$ <u>358</u>	\$ 270	\$797	\$ <u>294</u>
Operating ratios Loss ratio Expense ratio Combined ratio	73.6 24.8 98.4	67.6 24.4 92.0	68.0 24.9 92.9	74.0 26.1 100.1	67.2 26.5 93.7
Effect of catastrophe losses on combined ratio	10.7	4.7	3.5	10.6	4.0
Effect of restructuring and related charges on combined ratio	0.1	0.1	0.1	0.2	0.1
Effect of amortization of purchased intangible assets on combined ratio	0.1	0.1	0.2	0.2	0.1
Discontinued Lines and Coverages Underwriting Summary					
Premiums written	\$	\$	\$	\$	\$
Premiums earned Claims and claims expense Operating costs and expenses Underwriting loss	\$ - (1) \$ (1) \$ (2)	\$(2) \$(2)	\$ - (48) (1) \$ (49)	\$(2) \$	\$ - (1) (1) (1) (2)
Effect of Discontinued Lines and Coverages on the Property-Liability combined ratio	0.1		0.7		
Underwriting Income (Loss) by Brand Allstate brand Esurance brand Encompass brand Answer Financial Underwriting income (loss)	\$ 171 (25) (18) (1) \$ 127	\$ 629 (28) 14 (2) \$ 613	\$ 571 (26) (4) (1) \$ 540	\$ 86 (41) (50) (3) \$ (8)	\$ 526 (69) 14 (2) \$ 469

# THE ALLSTATE CORPORATION PROPERTY-LIABILITY PREMIUMS WRITTEN BY BRAND

(\$ in millions)

Auto Homeowners Other personal lines $439$ Homeowners $368$ 9 $411$ 9 $363$ 9 $434$ 4Encompass brand Auto Homeowners $138$ 104 $152$ 116 $169$ 123 $173$ 147 $147$ 141Encompass brand Auto Homeowners $138$ 104 $152$ 169 $169$ 133 $111$ 147Auto Homeowners $138$ 104 $152$ 169 $169$ 133 $111$ 147Auto Homeowners $138$ 104 $152$ 263 $169$ 293 $173$ 331 $147$ 147Allstate Protection $7,515$ 8 $7,551$ 8 $8,137$ 7,877 $7,306$ Discontinued Lines and Coverages $-$ $ -$ $ -$ $ -$ $-$ Property-Liability $\$$ $5,323$ 0 ther personal lines $\$$ $5,323$ $1,507$ $376$ $402$ $460$ $460$ $454$ $383$ $188$ $205$ $\$$ $5,116$ $1,495$ $386$ $1,495$ $386$ $205$ $$5,124$ $1,495$ $386$ $388$ $1527$ Allstate Protection Auto Homeowners Other personal lines Commercial lines Other business lines $\$$ $$7,515$ $\$$ $$,7,515$ $\$$ $$,137$ $\$$ $7,877$ $\$$ $$,7,306$ $\$$ $$,7,515$ $\$$ $$,137$ $\$$ $$,137$ $\$$ $$,184$ $147$ $$,1495$ $\bullet$ $$,7,515$ $\$$ $$,137$ $\$$ $$,137$ $\$$ $$,137$ $\$$ $$,137$ $\bullet$ $$,1495$ $\bullet$ $$,1507$ $\$$ $$,1507$ $\$$ $$,1507$ $\$$ $$,1507$ $\$$ $$,168$ $$,137$ <br< th=""><th></th><th></th><th>Т</th><th>Three months ende</th><th>d</th><th></th></br<>			Т	Three months ende	d	
Auto       S       4,746       S       4,576       S       4,746       S       4,588       S       4,536         Homeowners       0       1,634       1,679       1,819       1,379       1,319       1,379       1,379       1,319       1,379       1,38       1,379       1,38       1,379       1,38       1,379       1,38       1,379       1,38       1,379       1,42       1,38       1,22       1,99       9       7,168       6,583       6,583       6,583       4,434       6,583       4,434       4,41       6,583       4,41       6,583       4,424       3,371       4,41       6,583       4,424       3,371       4,41       6,583       4,424       3,371       4,41       6,583       4,434       4,40       4,41       6,583       4,423       3,711       4,41       4,41       6,583       4,423       3,711       4,41       1,41       1,41       1,41       1,41				-		
Auto       S       4,746       S       4,576       S       4,746       S       4,588       S       4,536         Homeowners       0       1,634       1,679       1,819       1,379       1,319       1,379       1,379       1,319       1,379       1,38       1,379       1,38       1,379       1,38       1,379       1,38       1,379       1,38       1,379       1,42       1,38       1,22       1,99       9       7,168       6,583       6,583       6,583       4,434       6,583       4,434       4,41       6,583       4,41       6,583       4,424       3,371       4,41       6,583       4,424       3,371       4,41       6,583       4,424       3,371       4,41       6,583       4,434       4,40       4,41       6,583       4,423       3,711       4,41       4,41       6,583       4,423       3,711       4,41       1,41       1,41       1,41       1,41	Allstate brand <sup>(1)</sup>					
Homeowners <sup>(0)</sup> 1,392       1,634       1,679       1,819       1,379         Other personal lines       353       376       429       424       357         Commercial lines       126       124       138       128         Other business lines       183       168       -205       199       184         Auto       439       368       411       363       434         Homeowners       11       9       9       7       5         Other personal lines       2       1       3       1       2         Auto       438       152       169       173       441         Encompass brand       138       152       169       173       147         Auto       138       152       169       173       24       263       293       331       338       282         Alistate Protection       7.515       7.551       8,137       7,877       7,306       262         Discontinued Lines and Coverages       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       - <th></th> <th>\$ 4,746</th> <th>\$ 4,576</th> <th>\$ 4,746</th> <th>\$ 4,588</th> <th>\$ 4,535</th>		\$ 4,746	\$ 4,576	\$ 4,746	\$ 4,588	\$ 4,535
Other personal lines       353       376       429       424       357         Commercial lines       126       126       124       138       128         Other business lines       183       126       124       138       128         Auto       439       368       411       363       434         Homeowners       11       9       9       7       5         Other personal lines       2       1       3       1       2         Auto       439       368       411       363       434         Homeowners       11       9       9       7       5         Other personal lines       2       1       3       1       2         452       378       423       371       441         Encompass brand       138       152       169       173       147         Auto       138       152       169       173       147         Other personal lines       7,515       7,551       8,137       7,877       7,306         Discontinued Lines and Coverages						
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$						
Other business lines         183 6,800         168 6,800         205 7,383         199 7,168         184 6,583           Esurance brand Auto Homeowners         439 11         368 9         411 9         9 9         9 7         7 5           Cher personal lines         2 452         378         423 423         371         434 6,583           Encompass brand Auto Homeowners         11 9         9 9         9 7         7 5         7 2         441           Encompass brand Auto Homeowners         104         138 152         169 173         173 147         147           Discontinued Lines and Coverages         -<	•					
Esurance brand $\overline{6,800}$ $\overline{7,383}$ $\overline{7,168}$ $\overline{6,583}$ Esurance brand $439$ $368$ $411$ $363$ $434$ Homeowners $11$ $9$ $9$ $7$ $5$ Other personal lines $11$ $9$ $9$ $7$ $5$ Auto $138$ $152$ $169$ $173$ $147$ Homeowners $104$ $116$ $134$ $136$ $111$ Other personal lines $21$ $225$ $28$ $29$ $24$ Alistate Protection $7,515$ $7,551$ $8,137$ $7,877$ $7,306$ Discontinued Lines and Coverages $     -$ Property-Liability       \$ $5,323$ \$ $5,096$ \$ $5,326$ \$ $5,124$ \$ $5,116$ Alistate Protection $376$ $402$ $460$ $454$ $333$ Other personal lines $376$ $402$ $460$ $454$ $333$ Other business lines $376$ $402$ $460$ $454$ <t< th=""><th></th><th></th><th></th><th></th><th></th><th></th></t<>						
Auto       439 $368$ 411 $363$ 434         Homeowners       2       1       3       1       2       441         Encompass brand       138       152       169       173       147         Auto       138       152       169       173       147         Homeowners       241       25       28       29       24         263       293       331       338       282         Allstate Protection       7,515       7,551       8,137       7,877       7,306         Discontinued Lines and Coverages						
Homeowners       11       9       9       7       5         Other personal lines $\frac{2}{452}$ $\frac{1}{378}$ $\frac{3}{423}$ $\frac{1}{371}$ $\frac{2}{24}$ Encompass brand       138       152       169       173       147         Homeowners       138       152       169       173       147         Other personal lines       21       25       28       29       24         Other personal lines       7,515       7,551       8,137       7,877       7,306         Discontinued Lines and Coverages       -       -       -       -       -       -         Property-Liability       \$       7,515       \$       7,551       \$       8,137       \$       7,877       \$       7,306         Alistate Protection       7,515       \$       7,551       \$       8,137       \$       7,877       \$       7,306         Alistate Protection       \$       5,323       \$       5,096       \$       5,326       \$       5,116       1,495         Other personal lines       126       126       124       138       128       128         Other business lines       126       124	Esurance brand					
Other personal lines       2       1       3       1       2         Atto       378       423       371       441         Auto       138       152       169       173       147         Homeowners       104       116       134       136       111         Other personal lines       21       25       28       29       24         263       293       331       338       282         Allstate Protection       7,515       7,551       8,137       7,877       7,306         Discontinued Lines and Coverages       -       -       -       -       -         Property-Liability       \$       5,323       \$       5,096       \$       5,326       \$       5,124       \$       1,485         Homeowners       0ther personal lines       376       402       460       454       383       128       128         Allstate Protection       \$       7,515       \$       7,561       \$       8,137       \$       7,877       \$       5,116         Auto       \$       126       126       124       138       128       144       138       128       184 <tr< td=""><td>Auto</td><td>439</td><td>368</td><td>411</td><td>363</td><td>434</td></tr<>	Auto	439	368	411	363	434
Encompass brand	Homeowners	11	9	9	7	5
Encompass brand       138       152       169       173       147         Homeowners       104       116       134       136       111         Other personal lines       7,515       7,551       8,137       7,877       7,306         Discontinued Lines and Coverages	Other personal lines	2	1	3	1	2
Auto       138       152       169       173       147         Homeowners       104       116       134       136       111         Other personal lines       263       293       331       338       282         Allstate Protection       7,515       7,551       8,137       7,877       7,306         Discontinued Lines and Coverages		452	378	423	371	441
Homeowners Other personal lines       104 21 263       116 25 293       134 282       136 29       111 24         Allstate Protection       7,515       7,551       8,137       7,877       7,306         Discontinued Lines and Coverages               Property-Liability       \$       7,515       \$       7,551       \$       7,877       \$         Allstate Protection Homeowners Other personal lines       \$       7,515       \$       5,096       \$ 5,326       \$ 5,124       \$ 5,116         Other pusiness lines       \$       7,507       7,551       \$       9       2,022       1,962       1,495         1183       126       126       124       138       128       128       148       128         0ther business lines       183       168       205       199       184         10       12       15       11       11	Encompass brand					
Other personal lines       21       25       28       29       24         263       293       331       338       282         Allstate Protection       7,515       7,551       8,137       7,877       7,306         Discontinued Lines and Coverages              Property-Liability       \$ 7,515       \$ 7,551       \$ 8,137       \$ 7,877       \$ 7,306         Allstate Protection       \$ 7,515       \$ 7,551       \$ 8,137       \$ 7,877       \$ 7,306         Auto       \$ 5,323       \$ 5,096       \$ 5,326       \$ 5,124       \$ 5,116         Homeowners       1,507       1,759       2,022       1,962       1,495         Other personal lines       126       124       138       128         Other business lines       183       168       205       199       184         \$ 7,515       \$ 7,551       \$ 8,137       \$ 7,877       \$ 7,306         (*) Canada premiums included in Allstate brand Auto       \$ 164       183       215       \$ 235       \$ 173         Homeowners       10       12       15       11       11 <th>Auto</th> <th></th> <th></th> <th></th> <th></th> <th></th>	Auto					
Image: state protection       Image: state protection <th></th> <th></th> <th></th> <th></th> <th></th> <th></th>						
Alistate Protection       7,515       7,551       8,137       7,877       7,306         Discontinued Lines and Coverages                Property-Liability       \$       7,515       \$       \$       \$	Other personal lines					
Discontinued Lines and Coverages		263	293	331	338	282
Property-Liability       \$ 7,515       \$ 7,551       \$ 8,137       \$ 7,877       \$ 7,306         Allstate Protection       \$ 4uto       \$ 5,323       \$ 5,096       \$ 5,326       \$ 5,124       \$ 5,116         Homeowners       Other personal lines       376       4002       460       454       383         Other personal lines       376       402       460       454       383         Other business lines       126       126       126       124       138       128         (*)       Canada premiums included       \$ 7,515       \$ 7,551       \$ 8,137       \$ 7,877       \$ 7,306         (*)       Canada premiums included       \$ 164       \$ 183       215       \$ 235       \$ 173         (*)       Canada premiums included       \$ 164       \$ 183       \$ 215       \$ 235       \$ 173         Homeowners       10       12       15       15       11	Allstate Protection	7,515	7,551	8,137	7,877	7,306
Allstate Protection       \$ 5,323       \$ 5,096       \$ 5,326       \$ 5,124       \$ 5,116         Homeowners       1,507       1,759       2,022       1,962       1,495         Other personal lines       376       402       460       454       383         Commercial lines       126       126       124       138       128         Other business lines       183       168       205       199       184         \$ 7,515       \$ 7,551       \$ 8,137       \$ 7,877       \$ 7,306         (1) Canada premiums included       \$ 164       \$ 183       215       \$ 235       \$ 173         Auto       \$ 164       \$ 183       215       \$ 235       \$ 173         Homeowners       10       12       15       15       11	Discontinued Lines and Coverages					
Auto       \$ 5,323       \$ 5,096       \$ 5,326       \$ 5,124       \$ 5,116         Homeowners       1,507       1,759       2,022       1,962       1,495         Other personal lines       376       402       460       454       383         Commercial lines       126       126       124       138       128         Other business lines       183       168       205       199       184         *       7,515       \$ 7,551       \$ 8,137       \$ 7,877       \$ 7,306         **       7,515       \$ 164       \$ 183       215       \$ 235       \$ 173         Homeowners       41       50       60       63       41         Other personal lines       10       12       15       15       11	Property-Liability	\$ <u>7,515</u>	\$	\$ 8,137	\$	\$
Homeowners       1,507       1,759       2,022       1,962       1,495         Other personal lines       376       402       460       454       383         Commercial lines       126       126       124       138       128         Other business lines       183       168       205       199       184         \$       7,515       \$       7,551       \$       8,137       \$       7,877       \$       7,306         (1) Canada premiums included	Allstate Protection					
Other personal lines       376       402       460       454       383         Commercial lines       126       126       124       138       128         Other business lines       183       168       205       199       184         (1) Canada premiums included in Allstate brand       \$       7,515       \$       7,551       \$       8,137       \$       7,877       \$       7,306         (1) Canada premiums included in Allstate brand       \$       164       \$       183       215       \$       235       \$       173         Homeowners       41       50       60       63       41       50       60       63       41         Other personal lines       10       12       15       15       11						
Commercial lines       126       126       124       138       128         Other business lines       183       168       205       199       184         \$       7,515       \$       7,551       \$       8,137       \$       7,877       \$       7,306         (1) Canada premiums included in Allstate brand Auto       \$       164       \$       183       \$       215       \$       235       \$       173         Homeowners       \$       164       \$       183       \$       215       \$       235       \$       173         Other personal lines       10       12       15       15       11						
Other business lines       183       168       205       199       184         \$       7,515       \$       7,551       \$       8,137       \$       7,877       \$       7,306         (1) Canada premiums included in Allstate brand Auto       \$       164       \$       183       \$       215       \$       235       \$       173         Homeowners       41       50       60       63       41       10       12       15       15       11						
(1) Canada premiums included       \$ 7,515       \$ 7,551       \$ 8,137       \$ 7,877       \$ 7,306         (1) Canada premiums included       Image: Auto state brand       Image: Auto state brand       Image: Auto state brand       Image: Auto state brand state brand       Image: Auto state brand state brand       Image: Auto state brand state brand state brand       Image: Auto state brand						
(1) Canada premiums included       in Allstate brand         in Allstate brand       \$ 164         Auto       \$ 164         Homeowners       41         Other personal lines       10	Other business lines	183	168	205	199	184
in Allstate brand <t< td=""><td></td><td>\$7,515</td><td>\$ 7,551</td><td>\$ 8,137</td><td>\$ 7,877</td><td>\$ 7,306</td></t<>		\$7,515	\$ 7,551	\$ 8,137	\$ 7,877	\$ 7,306
in Allstate brand <t< td=""><td><sup>(1)</sup> Canada premiums included</td><td></td><td></td><td></td><td></td><td></td></t<>	<sup>(1)</sup> Canada premiums included					
Homeowners         41         50         60         63         41           Other personal lines         10         12         15         15         11						
Other personal lines         10         12         15         11	Auto	\$ 164	\$ 183	\$ 215	\$ 235	\$ 173
	Homeowners	41				
\$ <u>215</u> \$ <u>245</u> \$ <u>290</u> \$ <u>313</u> \$ <u>225</u>	Other personal lines	<u> </u>	12	15	15	11
		\$ 215	\$ 245	\$ 290	\$ 313	\$ 225

<sup>(2)</sup> Fluctuation in the Canadian exchange rate has reduced the auto premiums written growth rate in first quarter 2016 by 0.4 points.

<sup>(3)</sup> Fluctuation in the Canadian exchange rate has reduced the homeowner premiums written growth rate in first quarter 2016 by 0.3 points.

#### THE ALLSTATE CORPORATION PROPERTY-LIABILITY IMPACT OF NET RATE CHANGES APPROVED ON PREMIUMS WRITTEN

		Three months ended March 31, 2016 <sup>(1)</sup>			Three months ended December 31, 2015		Three months ended September 30, 2015					
	Number of locations	Total brand (%) (4)	Location specific (%) <sup>(5)</sup>	Number of locations	Total brand (%) (4)	Location specific (%) <sup>(5)</sup>	Number of locations	Total brand (%) $^{(4)}$	Location specific (%) <sup>(5)</sup>			
Allstate brand Auto <sup>(2)</sup>	25 (6)	1.7	7.3	34 <sup>(6)</sup>	1.9	5.5	23 <sup>(6)</sup>	1.6	5.1			
Homeowners <sup>(3)</sup>	25 15 <sup>(7)</sup>	(0.4) (8)	(2.3)	16 <sup>(7)</sup>	1.5	6.1	6 <sup>(7)</sup>	0.4	6.4			
Esurance brand												
Auto	6	0.3	2.7	18	3.0	6.7	13	1.3	5.1			
Encompass brand												
Auto	4	1.6	14.3	9	2.0	5.7	8	1.3	7.6			
Homeowners	5	1.4	11.6	5	1.7	7.4	8	1.2	5.9			
		Three months ended June 30, 2015			Three months ended March 31, 2015			Three months ended December 31, 2014				
	Number of locations	Total brand (%) $^{(4)}$	Location specific (%) <sup>(5)</sup>	Number of locations	Total brand (%) (4)	Location specific (%) <sup>(5)</sup>	Number of locations	Total brand (%) <sup>(4)</sup>	Location specific (%) <sup>(5)</sup>			
Allstate brand												
Auto <sup>(2)</sup>	34 <sup>(6)</sup>	1.5	3.6	18 <sup>(6)</sup>	0.4	3.9	14 (6)	0.7	3.4			
Homeowners <sup>(3)</sup>	9 (7)	0.7	3.5	10 (7)	0.2	3.0	16 <sup>(7)</sup>	0.9	4.6			
Esurance brand												
Auto	13	1.5	5.9	13	1.3	4.4	7	1.4	5.3			
Encompass brand												
Auto	16	4.8	8.5	6	1.3	6.9	13	2.8	6.0			
Homeowners	15	3.2	8.8	4	0.4	8.1	9	2.5	7.8			

(1) Rate changes include changes approved based on our net cost of reinsurance. These rate changes do not reflect initial rates filed for insurance subsidiaries initially writing business. Based on historical premiums written in those states and Canadian provinces, rate changes approved for the three month period ending March 31, 2016 are estimated to total \$314 million. Rate changes do not include rating plan enhancements, including the introduction of discounts and surcharges, that result in no change in the overall rate level in the state.

(2) Impacts of Allstate brand auto effective rate changes as a percentage of total brand prior year-end premiums written were 1.4%, 1.8%, 1.5%, 1.1%, 0.8% and 0.4% for the three months ended March 31, 2016, December 31, 2015, September 30, 2015, June 30, 2015, March 31, 2015 and December 31, 2014, respectively. Rate changes are included in the effective calculations in the period the rate change is effective for renewal contracts.

(3) Impacts of Allstate brand homeowners effective rate changes as a percentage of total brand prior year-end premiums written were 0.7%, 0.5%, 0.4%, 0.9% and 0.3% for the three months ended March 31, 2016, December 31, 2015, September 30, 2015, June 30, 2015, March 31, 2015 and December 31, 2014, respectively.

<sup>(4)</sup> Represents the impact in the states and Canadian provinces where rate changes were approved during the period as a percentage of total brand prior year-end premiums written.

(5) Represents the impact in the states and Canadian provinces where rate changes were approved during the period as a percentage of its respective total prior year-end premiums written in those same locations. Allstate brand auto and homeowners operates in 50 states, the District of Columbia, and 5 Canadian provinces. Esurance brand auto operates in 43 states and 1 Canadian province. Esurance brand homeowners operates in 25 states. Encompass brand auto and homeowners operates in 40 states and the District of Columbia.

(6) Includes three, one, five, four, two and one Canadian provinces for auto for the three months ended March 31, 2016, December 31, 2015, September 30, 2015, June 30, 2015, March 31, 2015 and December 31, 2014, respectively.

<sup>(7)</sup> Includes two, three, zero, one, two and one Canadian provinces for homeowners for the three months ended March 31, 2016, December 31, 2015, September 30, 2015, June 30, 2015, March 31, 2015 and December 31, 2014, respectively.

<sup>(8)</sup> Includes the impact of a rate decrease in California. Excluding California, Allstate brand homeowners total brand and location specific rate changes were 0.6% and 3.7% for the three months ended March 31, 2016, respectively.

#### THE ALLSTATE CORPORATION POLICIES IN FORCE AND OTHER STATISTICS

	March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015
Policies in Force (in thousands) <sup>(1)</sup>					
Allstate Brand					
Auto <sup>(2)</sup>	20,145	20,326	20,367	20,258	20,036
Homeowners <sup>(3)</sup>	6,152	6,174	6,163	6,141	6,114
Landlord	732	737	736	737	738
Renter	1,556	1,555	1,550	1,518	1,494
Condominium	667	668	665	662	658
Other	1,253	1,259	1,257	1,253	1,245
Other personal lines	4,208	4,219	4,208	4,170	4,135
Commercial lines	318	324	328	330	326
Other business lines	856	894	920	937	941
Excess and surplus	24	25	26	26	27
Total	31,703	31,962	32,012	31,862	31,579
Esurance Brand					
Auto	1,428	1,415	1,433	1,458	1,470
Homeowners	37	32	26	20	15
Other personal lines	46	44	44	44	42
Total	1,511	1,491	1,503	1,522	1,527
Encompass Brand					
Auto	701	723	746	767	778
Homeowners	329	338	347	355	361
Other personal lines	108	111	114	118	120
Total	1,138	1,172	1,207	1,240	1,259
Total Policies in Force	34,352	34,625	34,722	34,624	34,365
Non-Proprietary Premiums (\$ in millions)					
Ivantage <sup>(4)</sup>	\$ 1,504	\$ 1,490	\$ 1,481	\$ 1,461	\$ 1,446
Answer Financial <sup>(5)</sup>					
Answer Financial S	151	138	149	145	149
Agency Data					
Total Allstate agencies <sup>(6)(7)</sup>	12,100	12,300	12,100	12,000	
Licensed sales professionals (7)(8)	24,000	24,400	24,000	23,500	
Allstate independent agencies (7)(9)	2,100	2,100	2,200	2,000	
		4			L

(1) Policies in Force: Policy counts are based on items rather than customers. A multi-car customer would generate multiple item (policy) counts, even if all cars were insured under one policy. Allstate Dealer Services (service contracts and other products sold in conjunction with auto lending and vehicle sales transactions) and Partnership Marketing Group (roadside assistance products) statistics are not included in total policies in force since these are not meaningful. Additionally, non-proprietary products offered by Ivantage (insurance agency) and Answer Financial (independent insurance agency) are not included.

(2) Allstate brand auto PIF increased in 31 states, including 6 out of our largest 10 states, as of March 31, 2016 compared to March 31, 2015.

(3) Allstate brand homeowners PIF increased in 31 states, including 7 out of our largest 10 states, as of March 31, 2016 compared to March 31, 2015.

<sup>(4)</sup> Represents non-proprietary premiums under management as of the end of the period related to personal and commercial line products offered by Ivantage when an Allstate product is not available. Fees for the three months ended March 31, 2016 were \$23.8 million.

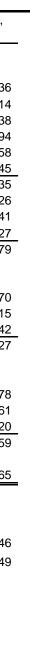
<sup>(5)</sup> Represents non-proprietary premiums written for the period. Commissions earned for the three months ended March 31, 2016 were \$18.7 million.

<sup>(6)</sup> Total Allstate agencies represents exclusive Allstate agencies and financial representatives in the United States and Canada.

<sup>(7)</sup> Rounded to the nearest hundred.

<sup>(8)</sup> Employees of Allstate agencies who are licensed to sell Allstate products.

(9) Includes 500 and 880 engaged Allstate independent agencies ("AIAs") as of March 31, 2016 and December 31, 2015, respectively. Engaged AIAs, as currently determined, include those that increase the number of policies in force from the prior year.



# THE ALLSTATE CORPORATION ALLSTATE BRAND PROFITABILITY MEASURES

(\$ in millions)

					Three m	nonths ended				
		March 31, 2016	]	Dec. 31, 2015		Sept. 30, 2015		June 30, 2015	N	1arch 31, 2015
Net premiums written	\$	6,800	\$	6,880	\$	7,383	\$	7,168	\$	6,583
Net premiums earned Auto Homeowners	\$	4,667 1,678	\$	4,638 1,674	\$	4,597 1,663	\$	4,524 1,645	\$	4,432 1,631
Other personal lines Commercial lines Other business lines		393 129 143		395 129 135		396 128 148		395 128 137		391 125 141
Total	-	7,010	-	6,971		6,932		6,829	-	6,720
Incurred losses Auto	\$	3,519	\$	3,495	\$	3,455	\$	3,431	\$	3,175
Homeowners Other personal lines	Ť	1,190 261	ľ	816 216	Ŷ	820 241	Ť	1,147 259	Ť	894 244
Commercial lines Other business lines Total	_	119 <u>61</u> 5,150	_	100 57 4,684		97 71 4,684		105 66 5,008		98 69 4,480
Expenses										
Auto Homeowners	\$	1,103 377	\$	1,077 372	\$	1,086 385	\$	1,155 372	\$	1,113 389
Other personal lines Commercial lines Other business lines		103 38 68		101 36 72		109 36 61		105 40 63		105 38 69
Total		1,689		1,658		1,677		1,735		1,714
Underwriting income (loss) Auto	\$	45	\$	66	\$	56	\$	(62)	\$	144
Homeowners Other personal lines Commercial lines		111 29 (28)		486 78 (7)		458 46 (5)		126 31 (17)		348 42 (11)
Other business lines Total	_	(20) 14 171	_	(7) 6 629		(5) 16 571		8 86		(11) 3 526
Loss ratio		73.5		67.2		67.6		73.3		66.7
Expense ratio Combined ratio	-	24.1 97.6		23.8 91.0		24.2 91.8		25.4 98.7		25.5 92.2
Underlying loss ratio Expense ratio, excluding the effect of amortization of purchased		62.0		62.4		64.1		62.3		61.9
intangible assets Underlying combined ratio		24.1 86.1		23.8 86.2		24.2 88.3		25.4 87.7		25.5 87.4
Effect of catastrophe losses on combined ratio		11.2		4.9		3.6		10.7		4.1
Effect of prior year reserve reestimates on combined ratio		0.2		(0.3)		(0.2)		0.4		0.7
Effect of advertising expenses on combined ratio		1.5		1.5		2.0		2.4		2.3
Underlying combined ratio Effect of catastrophe losses		86.1 11.2		86.2 4.9		88.3 3.6		87.7 10.7		87.4 4.1
Effect of prior year non-catastrophe reserve reestimates Combined ratio	_	0.3	_	(0.1) 91.0		(0.1) 91.8	_	0.3	_	0.7

# THE ALLSTATE CORPORATION ALLSTATE BRAND STATISTICS (1)

		Three months ended								
		<b>D</b> 04	0 1 00		M L C					
	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,					
	2016	2015	2015	2015	2015					
ew Issued Applications (in thousands) <sup>(2)</sup>										
Auto	584	562	790	818	792					
Homeowners	164	174	218	212	177					
verage Premium - Gross Written (\$) <sup>(3)</sup>										
Auto <sup>(4)</sup>	507	502	494	488	484					
Homeowners <sup>(5)</sup>	1,174	1,163	1,158	1,150	1,148					
verage Premium - Net Earned (\$) <sup>(6)</sup>										
Auto	461	456	452	450	444					
Homeowners	1,082	1,078	1,074	1,066	1,060					
enewal Ratio (%) (7)										
Auto	88.0	88.2	88.6	88.9	88.8					
Homeowners	88.1	88.5	88.7	88.4	88.4					
uto Claim Frequency <sup>(8)</sup>										
(% change year-over-year)										
Bodily Injury Gross	1.1	3.9	6.4	6.8	6.8					
Bodily Injury Paid	5.9	-	3.5	6.0	2.3					
Property Damage Gross <sup>(9)</sup>	2.1	7.5	8.9	6.9	2.1					
Property Damage Paid	2.4	3.7	4.7	4.2	2.5					
uto Paid Claim Severity (10)										
(% change year-over-year)										
Bodily injury	(5.5)	(7.0)	(2.9)	0.6	3.9					
Property damage	7.5	4.0	5.4	3.7	4.8					
omeowners Excluding Catastrophe Losses										
(% change year-over-year)										
Gross Claim frequency <sup>(8)</sup>	(7.7)	0.9	(1.9)	0.4	(7.9)					
Paid Claim frequency <sup>(8)</sup>	(2.0)	(2.1)	(3.7)	(0.9)	(7.0)					
Paid Claim severity	(2.7)	2.6	4.5	3.6	6.6					

<sup>(1)</sup> Statistics presented for Allstate brand exclude excess and surplus lines.

(2) New Issued Applications: Item counts of automobiles or homeowners insurance applications for insurance policies that were issued during the period, regardless of whether the customer was previously insured by another Allstate Protection brand. Allstate brand includes automobiles added by existing customers when they exceed the number allowed on a policy, which in 2015 was either four or ten depending on the state. In 2016 all states allow ten automobiles on a policy.

<sup>(3)</sup> Average Premium - Gross Written: Gross premiums written divided by issued item count. Gross premiums written include the impacts from discounts, surcharges and ceded reinsurance premiums and exclude the impacts from mid-term premium adjustments and premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.

<sup>(4)</sup> Fluctuation in the Canadian exchange rate has reduced the auto average premium written growth rate in first quarter 2016 by 0.4 points.

<sup>(5)</sup> Fluctuation in the Canadian exchange rate has reduced the homeowner average premium written growth rate in first quarter 2016 by 0.3 points.

(6) Average Premium - Net Earned: Earned premium divided by average policies in force for the period. Earned premium includes the impacts from mid-term premium adjustments and ceded reinsurance, but does not include impacts of premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.

(7) Renewal ratio: Renewal policies issued during the period, based on contract effective dates, divided by the total policies issued 6 months prior for auto or 12 months prior for homeowners.

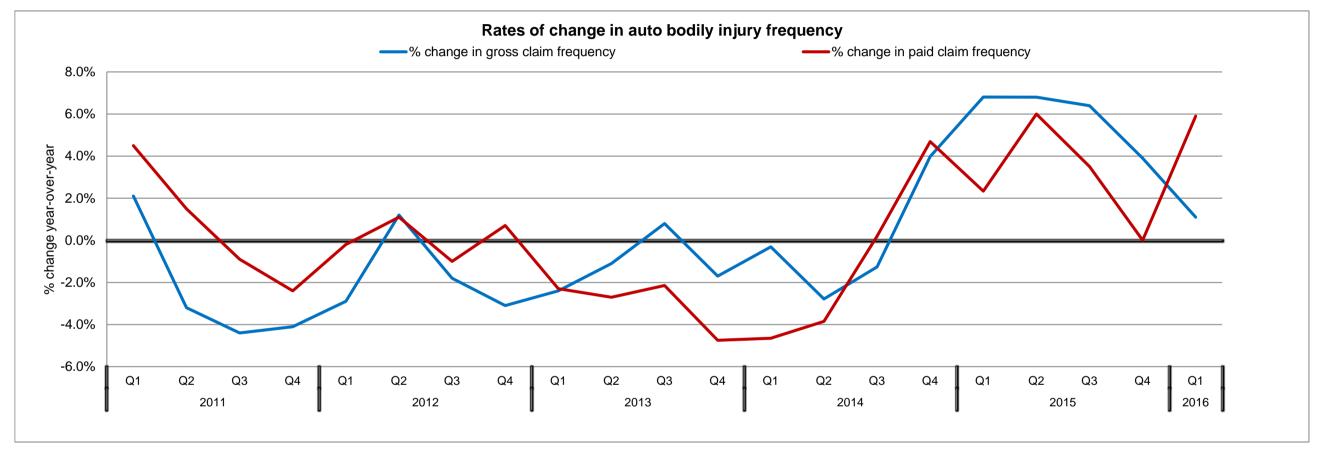
(8) The frequency statistics are calculated excluding catastrophe impact. The percent change in paid or gross frequency is calculated as the increase or decrease in the paid or gross frequency amount in the current period compared to the same period in the prior year; divided by the prior year paid or gross frequency amount. The paid frequency amount is calculated as annualized notice counts closed with payment in the period divided by the average of policies in force with the applicable coverage during the period. The gross frequency amount is calculated as annualized notice counts received in the period divided by the average of policies in force with the applicable coverage during the period.

(9) A decision to more completely capture information on claims involving a vehicle collision with non-vehicle property gave rise to an increase in the number of counted claims, however experience indicates that for these types of claims, payments are not always required to be made. Accordingly, claims closed without payment also increased. Introduction in the third quarter of 2015 resulted in a steady increase in notice counts as the change was more broadly adopted. Quarterly increases (decreases) in property damage gross claim frequency consistently measured were (0.8)%, 5.5% and 7.4% in the first quarter of 2016 and the fourth and third quarter of 2015, respectively. Auto underwriting results for 2016 and 2015 were not impacted.

<sup>(10)</sup> Paid claim severity is calculated by dividing the sum of paid losses and loss expenses by claims closed with a payment during the period. The rate of change in paid severity is the year over year percent increase or decrease in paid claim severity for the period.

#### THE ALLSTATE CORPORATION ALLSTATE BRAND AUTO CLAIM FREQUENCY STATISTICS <sup>(1)</sup> BODILY INJURY % CHANGE IN GROSS AND PAID CLAIM FREQUENCY RATE

		2011				2012				<b>20</b> ′	13			201	14			201	15		2016
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
Change in auto claim frequency <sup>(2)</sup> (% change in frequency rate year over year)																					
% Change in gross claim frequency	2.1%	-3.2%	-4.4%	-4.1%	-2.9%	1.2%	-1.8%	-3.1%	-2.4%	-1.1%	0.8%	-1.7%	-0.3%	-2.8%	-1.3%	4.0%	6.8%	6.8%	6.4%	3.9%	1.1%
% Change in paid claim frequency	4.5%	1.5%	-0.9%	-2.4%	-0.2%	1.1%	-1.0%	0.7%	-2.3%	-2.7%	-2.1%	-4.7%	-4.7%	-3.8%	0.2%	4.7%	2.3%	6.0%	3.5%	0.0%	5.9%

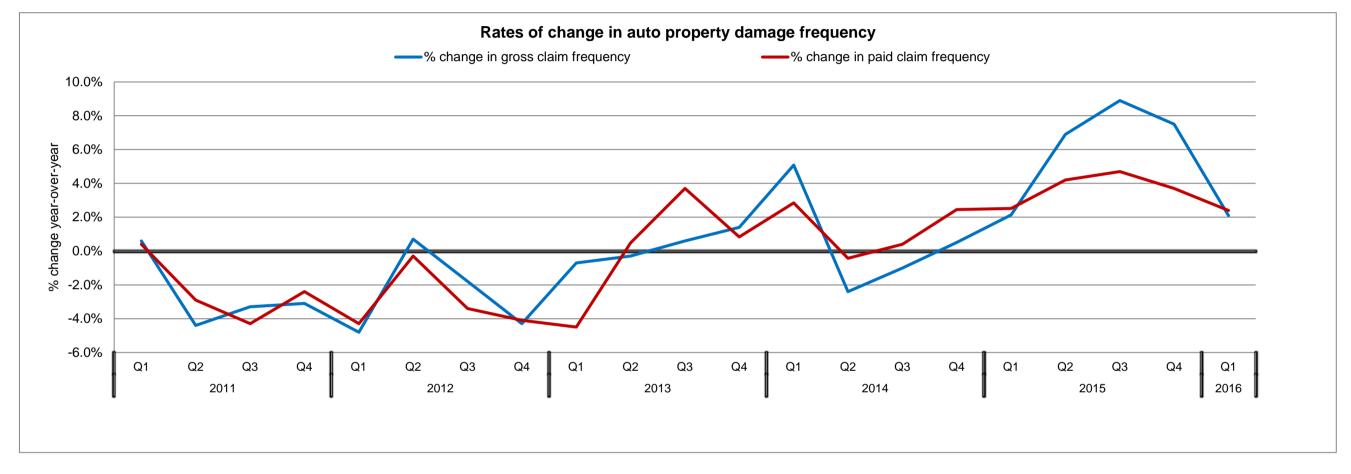


<sup>(1)</sup> The frequency statistics are calculated excluding catastrophe impact.

(2) The percent change in paid or gross claim frequency is calculated as the increase or decrease in the paid or gross claim frequency amount in the current period compared to the same period in the prior year; divided by the prior year paid or gross claim frequency amount. The paid claim frequency amount is calculated as annualized notice counts closed with payment in the period divided by the average of policies in force with the applicable coverage during the period. The gross claim frequency amount is calculated as annualized notice counts received in the period divided by the average of policies in force with the applicable coverage during the period.

#### THE ALLSTATE CORPORATION ALLSTATE BRAND AUTO CLAIM FREQUENCY STATISTICS (1) **PROPERTY DAMAGE % CHANGE IN GROSS AND PAID CLAIM FREQUENCY**

		2011				2012			2013			2014				2015				2016	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
Change in auto claim frequency <sup>(2)</sup> (% change in frequency rate year over year)																					
% Change in gross claim frequency $^{(3)}$	0.6%	-4.4%	-3.3%	-3.1%	-4.8%	0.7%	-1.8%	-4.3%	-0.7%	-0.3%	0.6%	1.4%	5.1%	-2.4%	-1.0%	0.5%	2.1%	6.9%	8.9%	7.5%	2.1%
% Change in paid claim frequency $^{(3)}$	0.4%	-2.9%	-4.3%	-2.4%	-4.3%	-0.3%	-3.4%	-4.1%	-4.5%	0.5%	3.7%	0.8%	2.9%	-0.4%	0.4%	2.5%	2.5%	4.2%	4.7%	3.7%	2.4%



<sup>(1)</sup> The frequency statistics are calculated excluding catastrophe impact.

<sup>(2)</sup> The percent change in paid or gross claim frequency is calculated as the increase or decrease in the paid or gross claim frequency amount in the current period compared to the same period in the prior year; divided by the prior year paid or gross claim frequency amount. The paid claim frequency amount is calculated as annualized notice counts closed with payment in the period divided by the average of policies in force with the applicable coverage during the period. The gross claim frequency amount is calculated as annualized notice counts received in the period divided by the average of policies in force with the applicable coverage during the period.

<sup>(3)</sup> A decision to more completely capture information on claims involving a vehicle collision with non-vehicle property gave rise to an increase in the number of counted claims, however experience indicates that for these types of claims, payments are not always required to be made. Accordingly, claims closed without payment also increased. Introduction in the third quarter of 2015 resulted in a steady increase in notice counts as the change was more broadly adopted. Quarterly increases (decreases) in property damage gross claim frequency consistently measured were (0.8)%, 5.5% and 7.4% in the first quarter of 2016 and the fourth and third quarter of 2015, respectively. Auto underwriting results for 2016 and 2015 were not impacted.

# THE ALLSTATE CORPORATION ESURANCE PROFITABILITY MEASURES AND STATISTICS (\$ in millions)

				٦	Three m	onths ended				
	M	larch 31, 2016	]	Dec. 31, 2015		Sept. 30, 2015		June 30, 2015		March 31 2015
Net premiums written	\$	452	\$	378	\$	423	\$	371	\$	44
Net premiums earned										
Auto	\$	394	\$	391	\$	392	\$	397	\$	38
Homeowners		8		7		5	-	4		:
Other personal lines		2		2		2		1		:
		404		400		399		402		38
Incurred losses										
Auto	\$	289	\$	294	\$	285	\$	300	\$	29
Homeowners		4		4		4		3		
Other personal lines		1		1		1		1		
		294		299		290		304		29
Expenses										
Auto	\$	123	\$	119	\$	125	\$	132	\$	15
Homeowners	Ť	11	Ť	9	Ŧ	10	Ŧ	7	Ť	
Other personal lines		1		1		-		-		:
•		135		129		135		139	-	15
Underwriting income (loss)			1							
Auto	\$	(18)	\$	(22)	\$	(18)	\$	(35)	\$	(7
Homeowners	Ŷ	(7)	Ť	(6)	Ψ	(9)	Ψ	(6)	Ŷ	(7
Other personal lines		-		-		1		-		(
		(25)		(28)		(26)		(41)	-	(6
Loss ratio		72.8		74.8		72.7		75.6		77.:
Expense ratio		33.4		32.2		33.8		34.6		40.
Combined ratio	I —	106.2	I —	107.0		106.5		110.2	-	117.
		100.2		107.0		100.0		110.2		
Underlying loss ratio		73.1		75.3		73.5		74.3		78.
Expense ratio, excluding the effect of amortization of purchased intangible assets		21.0		20.0		21.0		22.4		38.3
Underlying combined ratio		31.9 105.0		30.0 105.3		31.8 105.3		32.4 106.7	-	30. 116.
Effect of catastrophe losses on combined ratio		0.7		0.8		0.8		2.0		<i>.</i> .
Effect of prior year reserve reestimates on combined ratio		(1.0)		(1.3)		(1.3)		(0.7)		(1.
Effect of amortization of purchased intangible assets										
on combined ratio		1.5		2.2		2.0		2.2		2.
Effect of advertising expenses on combined ratio		11.6		9.8		11.0		12.4		17.
Underlying combined ratio		105.0		105.3		105.3		106.7		116.
Effect of catastrophe losses		0.7		0.8		0.8		2.0		
Effect of prior year non-catastrophe reserve reestimates		(1.0)		(1.3)		(1.6)		(0.7)		(1.
Effect of amortization of purchased intangible assets	I —	1.5	I —	2.2		2.0		2.2	I –	2.
Combined ratio		106.2	_	107.0	_	106.5	_	110.2	=	117.
Policies in Force (in thousands)			1							
Auto	I	1,428	1	1,415		1,433		1,458		1,47
Homeowners	I	37	1	32		26		20		1
Other personal lines		46	1.	44		44		44		4
		1,511		1,491		1,503		1,522		1,52
New Issued Applications (in thousands)			1							
Auto Homeowners		168 7	1	139 7		145 8		148 7		19
Other personal lines		10	1	7				10		1:
	-	185		153	_	9 162		165	-	21
Average Premium - Gross Written (\$)			1							
Auto	I	547	1	526		513		506	1	52
Homeowners		891	1	821		838		814		84
Renewal Ratio (%)			1							
Auto	I	79.6	1	78.8		78.7		80.4	1	79.
		79.6		78.8		78.7		80.4		

# THE ALLSTATE CORPORATION ENCOMPASS BRAND PROFITABILITY MEASURES AND STATISTICS

(\$ in millions)

	Three months ended											
	N	March 31, 2016	]	Dec. 31, 2015	5	Sept. 30, 2015		June 30, 2015				
Net premiums written	\$	263	\$	293	\$	331	\$	338				
Net premiums earned												
Auto	\$	159	\$	162	\$	165	\$	165				
Homeowners Other percent lines		124		124		127		126				
Other personal lines Total		26 309		27 313		27 319		27 318				
Incurred losses												
Auto	\$	123	\$	126	\$	135	\$	129				
Homeowners		85		61		75		117				
Other personal lines Total	- I	31 239		<u>27</u> 214		23 233		27 273				
Expenses												
Auto	\$	45	\$	44	\$	46	\$	50				
Homeowners	Ŷ	36	Ŷ	34	Ŷ	36	Ŷ	38				
Other personal lines		7		7		8		7				
Total		88		85		90		95				
Underwriting income (loss)		(-)		(-)		(		<i>.</i>				
Auto	\$	(9)	\$	(8)	\$	(16)	\$	(14)				
Homeowners Other percent lines		3		29		16		(29)				
Other personal lines Total	<u> </u>	(12) (18)		(7) 14		(4) (4)		(7) (50)				
Loss ratio		77.3		68.4		73.1		85.8				
Expense ratio		28.5		27.1		28.2		29.9				
Combined ratio		105.8		95.5		101.3		115.7				
Underlying loss ratio		59.8		65.2		62.7		66.6				
Expense ratio, excluding the effect of amortization of purchased				07.4								
intangible assets Underlying combined ratio		28.5		27.1		28.2		29.9				
		88.3		92.3		90.9		96.5				
Effect of catastrophe losses on combined ratio		13.3		4.8		5.3		18.6				
Effect of prior year reserve reestimates on combined ratio		4.5		(1.9)		5.4		0.9				
Effect of advertising expenses on combined ratio		-		-		0.3		0.6				
Underlying combined ratio		88.3		92.3		90.9		96.5				
Effect of catastrophe losses		13.3		4.8		5.3		18.6				
Effect of prior year non-catastrophe reserve reestimates Combined ratio		4.2		(1.6) 95.5		<u>5.1</u> 101.3		0.6 115.7				
		105.6		95.5		101.3		115.7				
Policies in Force (in thousands)												
Auto		701		723		746		767				
Homeowners Other personal lines		329		338		347		355				
Other personal lines		108 1,138		<u>111</u> 1,172		<u>114</u> 1,207		118 1,240				
New Issued Applications (in thousands) Auto		15		16		20		23				
Homeowners		9		10		12		14				
Average Premium - Gross Written (\$)			1									
Auto		981	1	981		963		925				
Homeowners		1,618		1,587		1,583		1,532				
Renewal Ratio (%) Auto		76.1		76.1		76.7		78.0				
Homeowners		81.5	1	81.3		82.5		83.2				

March 31, 2015
\$ 282
\$ 165 127 <u>27</u> 319
\$ 116 74 23 213
\$ 47 37 <u>8</u> 92
\$ 2 16 (4) 14
66.8 28.8 95.6
61.8
<u>28.8</u> 90.6
6.3 (2.2)
0.6
90.6 6.3 (1.3) 95.6
778 361 120 1,259
23 12
913 1,519
78.5 83.2

# THE ALLSTATE CORPORATION AUTO PROFITABILITY MEASURES

					Three	months end	ed		
(\$ in millions)		March 31, 2016	] _	Dec. 31, 2015	:	Sept. 30, 2015		June 30, 2015	Ma
Net premiums written									
Allstate brand	\$	4,746	\$	4,576	\$	4,746	\$	4,588	\$
Esurance brand	Ŷ	439	Ŷ	368	Ŷ	411	Ŷ	363	Ŷ
Encompass brand		138		152		169		173	
	-	5,323		5,096		5,326		5,124	
Net premiums earned		0,020		0,000		0,020		0,121	
Allstate brand	\$	4,667	\$	4,638	\$	4,597	\$	4,524	\$
Esurance brand	Ŷ	394	Ŷ	391	Ψ	392	Ψ	397	Ŷ
Encompass brand		159		162		165		165	
	-	5,220		5,191		5,154		5,086	
Incurred losses		0,220		0,101		0,104		0,000	
Allstate brand	\$	3,519	\$	3,495	\$	3,455	\$	3,431	\$
Esurance brand	Ψ	289	Ψ	294	Ψ	285	Ψ	300	Ψ
Encompass brand		123		126		135		129	
Encompass brand	-	3,931	_	3,915		3,875		3,860	
Expenses		0,001		0,010		0,070		0,000	
Allstate brand	\$	1,103	\$	1,077	\$	1,086	\$	1,155	\$
Esurance brand	Ŷ	123	Ψ	119	Ψ	125	Ψ	132	Ψ
Encompass brand		45		44		46		50	
Encompassibiliti	-	1,271	_	1,240		1,257		1,337	
Underwriting income (loss)		1,271		1,240		1,207		1,007	
Allstate brand	\$	45	\$	66	\$	56	\$	(62)	\$
Esurance brand	Ψ	(18)	Ψ	(22)	Ψ	(18)	Ψ	(35)	Ψ
Encompass brand		(10)		(8)		(16)		(14)	
Encompass brand		18		36		22		(14)	
Loss ratio		10		50		22		(111)	
Allstate brand		75.4		75.4		75.2		75.9	
Esurance brand		73.4		75.2		72.7		75.6	
Encompass brand		77.4		77.8		81.8		78.2	
Allstate Protection		75.3		75.4		75.2		75.9	
Expense ratio		75.5		75.4		15.2		15.5	
Allstate brand		23.6		23.2		23.6		25.5	
Esurance brand		31.2		30.4		23.0 31.9		33.2	
Encompass brand		28.3		27.1		27.9		30.3	
Allstate Protection		24.4		23.9		24.4		26.3	
Combined ratio		27.7		20.0		24.4		20.0	
Allstate brand		99.0		98.6		98.8		101.4	
Esurance brand		104.6		105.6		104.6		108.8	
Encompass brand		105.7		104.9		104.0		108.5	
Allstate Protection		99.7		99.3		99.6		102.2	
Effect of catastrophe losses on combined ratio		55.1		33.5		33.0		102.2	
Allstate brand		2.9		1.1		0.5		3.2	
Esurance brand		0.5		0.5		0.5		1.8	
Encompass brand		1.3		0.6		0.6		3.0	
Allstate Protection		2.7		1.0		0.5		3.1	
Effect of prior year reserve reestimates on combined ratio		2.1		1.0		0.0		0.1	
Allstate brand		0.1		(0.3)		0.1		0.4	
Esurance brand		(1.0)		(1.3)		(1.3)		(0.8)	
Encompass brand		1.3		(0.6)		7.9		(0.0)	
Allstate Protection		0.1		(0.4)		0.3		0.2	
Effect of catastrophe losses included in prior year		0.1		(0.4)		0.0		0.2	
reserve reestimates on combined ratio									
Allstate brand		(0.1)		(0.2)		(0.1)		_	
Esurance brand		(0.1)		(0.2)		(0.1)		-	
Encompass brand		-		-		0.2		-	
Allstate Protection		- (0.1)		(0.2)		-		- (0.1)	
Effect of amortization of purchased intangible assets on		(0.1)		(0.2)		-		(0.1)	
combined ratio									
Esurance brand		1.5		2.3		2.0		2.3	
Allstate Protection		0.1		0.2		0.2		2.3 0.1	
		0.1		0.2		0.2		0.1	
			_						

March 31, 2015
4,535 434 <u>147</u> 5,116
4,432 382 165 4,979
3,175 297 116 3,588
1,113 155 47 1,315
144 (70) <u>2</u> 76
71.7 77.7 70.3 72.1
25.1 40.6 28.5 26.4
96.8 118.3 98.8 98.5
0.3
0.3
0.8 (1.0) (4.8) 0.5
(0.1) - (0.6) -
2.3 0.2

# THE ALLSTATE CORPORATION HOMEOWNERS PROFITABILITY MEASURES

		Three months ended								
in millions)	March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015					
Net premiums written	¢ 4.000	¢ 4.004	¢ 4.070	¢ 4.040	¢ 4.070					
Allstate brand	\$ 1,392	\$ 1,634	\$ 1,879	\$     1,819	\$ 1,379					
Esurance brand	11	9	9	7	5					
Encompass brand	<u> </u>	<u>116</u> 1,759	<u> </u>	<u>136</u> 1,962	<u>111</u> 1,495					
Net premiums earned										
Allstate brand	\$ 1,678	\$ 1,674	\$ 1,663	\$ 1,645	\$ 1,631					
Esurance brand	8	7	5	4	3					
Encompass brand	<u> </u>	<u> </u>	<u> </u>	<u>126</u> 1,775	<u>127</u> 1,761					
Incurred losses	1,010	1,005	1,795	1,775	1,701					
Allstate brand	\$ 1,190	\$ 816	\$ 820	\$ 1,147	\$ 894					
Esurance brand	4	4	4	3	1					
Encompass brand	85	61	75	117	74					
Expenses	1,279	881	899	1,267	969					
Allstate brand	\$ 377	\$ 372	\$ 385	\$ 372	\$ 389					
Esurance brand	φ 377 11	φ 372 9	φ 365 10	φ 372 7	ψ 309					
Encompass brand	36	9 34	36	38	37					
Encompass brand	424	415	431	417	426					
Underwriting income (loss)										
Allstate brand	\$ 111	\$ 486	\$ 458	\$ 126	\$ 348					
Esurance brand	(7)	(6)	(9)	(6)	2					
Encompass brand	3	29	16	(29)	16					
Loss ratio	107	509	465	91	366					
Allstate brand	70.9	48.8	49.3	69.7	54.8					
Esurance brand	50.0	57.1	80.0	75.0	33.3					
Encompass brand	68.6	49.2	59.1	92.8	58.3					
Allstate Protection	70.7	48.8	50.1	71.4	55.0					
Expense ratio										
Allstate brand	22.5	22.2	23.2	22.6	23.9					
Esurance brand	137.5	128.6	200.0	175.0						
Encompass brand	29.0	27.4	28.3	30.2	29.1					
Allstate Protection	23.4	23.0	24.0	23.5	24.2					
Combined ratio	20.4	20.0	24.0	20.0	27.2					
Allstate brand	93.4	71.0	72.5	92.3	78.7					
Esurance brand	187.5	185.7	280.0	250.0	33.3					
Encompass brand	97.6	76.6	87.4	123.0	87.4					
Allstate Protection	94.1	70.0	74.1	94.9	79.2					
Effect of catastrophe losses on combined ratio	34.1	71.0	74.1	34.3	13.2					
Allstate brand	34.2	15.0	12.4	32.1	13.9					
Esurance brand	12.5	14.3	20.0	25.0	13.9					
					-					
Encompass brand	30.7	9.7	11.8	41.3	14.2					
Allstate Protection	33.9	14.6	12.4	32.7	13.9					
Effect of prior year reserve reestimates on combined ratio										
Allstate brand	(0.5)	(0.5)	(0.9)	-	0.2					
Esurance brand	-	-	-	-	-					
Encompass brand	0.8	(4.9)	-	2.3	(1.6					
Allstate Protection	(0.4)	(0.8)	(0.8)	0.2	0.1					
Effect of catastrophe losses included in prior year										
reserve reestimates on combined ratio										
Allstate brand	(0.3)	(0.5)	(0.1)	0.5	(0.1					
Esurance brand	-	-	-	-	-					
Encompass brand	1.6	(0.8)	1.6	-	(1.6)					
Allstate Protection	(0.2)	(0.5)	0.1	0.4	(0.1)					



# THE ALLSTATE CORPORATION OTHER PERSONAL LINES PROFITABILITY MEASURES <sup>(1)</sup>

				Т	hree mo	onths ende	d			
(\$ in millions)		rch 31, 2016		ec. 31, 2015	S	Sept. 30, 2015	J	une 30, 2015	N	Aarch 31, 2015
Net premiums written										
Allstate brand	\$	353	\$	376	\$	429	\$	424	\$	357
Esurance brand	Ψ	2	Ψ	1	Ψ	3	Ψ	1	Ψ	2
Encompass brand		21		25		28		29		24
Liteon pass brand		376		402		460		454	-	383
Net premiums earned										
Allstate brand	\$	393	\$	395	\$	396	\$	395	\$	391
Esurance brand		2		2		2		1		2
Encompass brand	I —	26 421		<u>27</u> 424		27 425		<u>27</u> 423	-	27 420
Incurred losses		421		424		420		423		420
Allstate brand	\$	261	\$	216	\$	241	\$	259	\$	244
Esurance brand	Ť	1	Ť	1	•	1	•	1	Ť	1
Encompass brand		31		27		23		27		23
		293		244		265		287	-	268
Expenses										
Allstate brand	\$	103	\$	101	\$	109	\$	105	\$	105
Esurance brand		1		1		-		-		2
Encompass brand		7		7		8		7	I _	8
		111		109		117		112		115
Underwriting income (loss)										
Allstate brand	\$	29	\$	78	\$	46	\$	31	\$	42
Esurance brand		-		-		1		-		(1)
Encompass brand	—	(12)		(7)	_	(4)		(7)	-	(4)
Loss ratio		17		71		40		27		01
Allstate brand		66.4		54.7		60.9		65.6		62.4
Esurance brand		50.0		50.0		50.0		100.0		50.0
Encompass brand		119.3		100.0		85.2		100.0		85.2
Allstate Protection		69.6		57.6		62.4		67.8		63.8
Expense ratio										
Allstate brand		26.2		25.6		27.5		26.6		26.9
Esurance brand		50.0		50.0		-		-		100.0
Encompass brand		26.9		25.9		29.6		25.9		29.6
Allstate Protection		26.4		25.7		27.5		26.5		27.4
Combined ratio										
Allstate brand		92.6		80.3		88.4		92.2		89.3
Esurance brand		100.0		100.0		50.0		100.0		150.0
Encompass brand		146.2		125.9		114.8		125.9		114.8
Allstate Protection		96.0		83.3		89.9		94.3		91.2
Effect of catastrophe losses on combined ratio										
Allstate brand		16.0		8.4		4.5		11.9		7.4
Esurance brand		-				-				
Encompass brand		3.8		7.4		3.7		7.4		7.4
Allstate Protection	1	15.2		8.3		4.5		11.6	1	7.4
Effect of prior year reserve reestimates on combined ratio	1	(4 5)		(0,0)		4.0			1	
Allstate brand	1	(1.5)		(0.3)		1.8		1.1	1	(0.5)
Esurance brand	1	-	I	-		-		-	1	-
Encompass brand	1	42.3 1.2		3.7		14.8 2.6		7.4 1.4	1	11.1 0.2
Allstate Protection Effect of catastrophe losses included in prior year	1	1.2		-		2.0		1.4	1	0.2
reserve reestimates on combined ratio										
Allstate brand		-		(0.3)						(0.2)
Esurance brand		-		(0.3)		-		-		(0.3)
Esurance brand Encompass brand	1	(3.9)		-		(3.7)		- 3.7	1	-
	1	(3.3)		-		(3.7)		3.1	1	-
Allstate Protection		(0.3)		(0.2)		(0.2)		0.3		(0.3)

<sup>(1)</sup> Other personal lines include renter, condominium, landlord and other personal lines products.



# THE ALLSTATE CORPORATION COMMERCIAL LINES PROFITABILITY MEASURES <sup>(1)</sup>

-	Three months ended												
(\$ in millions)	M	March 31, 2016		Dec. 31, 2015		Sept. 30, 2015		lune 30, 2015	M	arch 31, 2015			
Net premiums written	\$	126	\$	126	\$	124	\$	138	\$	128			
Net premiums earned	\$	129	\$	129	\$	128	\$	128	\$	125			
Incurred losses	\$	119	\$	100	\$	97	\$	105	\$	98			
Expenses	\$	38	\$	36	\$	36	\$	40	\$	38			
Underwriting (loss) income	\$	(28)	\$	(7)	\$	(5)	\$	(17)	\$	(11)			
Loss ratio Expense ratio Combined ratio	_	92.2 29.5 121.7	_	77.5 27.9 105.4		75.8 28.1 103.9		82.0 31.3 113.3	-	78.4 <u>30.4</u> 108.8			
Effect of catastrophe losses on combined ratio		7.0		4.6		2.3		9.4		4.0			
Effect of prior year reserve reestimates on combined ratio		15.5		-		(9.3)		3.1		8.0			
Effect of catastrophe losses included in prior year reserve reestimates on combined ratio		2.4		0.8		-		2.3		0.8			

<sup>(1)</sup> Commercial lines are all Allstate Brand products.

# THE ALLSTATE CORPORATION OTHER BUSINESS LINES PROFITABILITY MEASURES <sup>(1)</sup>

-	Three months ended												
(\$ in millions)	M	arch 31, 2016		0ec. 31, 2015	S	ept. 30, 2015		une 30, 2015	M	arch 31, 2015			
Net premiums written	\$	183	\$	168	\$	205	\$	199	\$	184			
Net premiums earned	\$	143	\$	135	\$	148	\$	137	\$	141			
Incurred losses	\$	61	\$	57	\$	71	\$	66	\$	69			
Expenses	\$	68	\$	72	\$	61	\$	63	\$	69			
Underwriting income	\$	14	\$	6	\$	16	\$	8	\$	3			
Loss ratio Expense ratio Combined ratio Effect of catastrophe losses on combined ratio Effect of prior year reserve reestimates on combined ratio Effect of catastrophe losses included in prior year reserve reestimates on combined ratio	-	42.7 47.5 90.2 - -	_	42.2 53.4 95.6 - -		48.0 41.2 89.2 - 0.7		48.2 46.0 94.2 - 0.7	_	49.0 <u>48.9</u> 97.9 - -			
Effect of amortization of purchased intangible assets		0.7		0.8		0.7		0.8		0.7			

<sup>(1)</sup> Other business lines include Allstate Roadside Services, Allstate Dealer Services and other business lines, primarily Allstate Brand.

# THE ALLSTATE CORPORATION AUTO, HOMEOWNERS AND OTHER PERSONAL LINES UNDERLYING COMBINED RATIOS

-		Thr	ree months ended		
	March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015
Auto					
Allstate brand underlying combined ratio Effect of catastrophe losses on combined ratio Effect of prior year non-catastrophe reserve reestimates	95.9 2.9	97.6 1.1	98.1 0.5	97.8 3.2	95.6 0.3
on combined ratio Allstate brand combined ratio	0.2 99.0	(0.1) 98.6	0.2 98.8	0.4	0.9 96.8
Esurance brand underlying combined ratio Effect of catastrophe losses on combined ratio	103.6 0.5	104.1 0.5	103.6 0.5	105.5 1.8	117.0 -
Effect of prior year non-catastrophe reserve reestimates on combined ratio Effect of amortization of purchased intangible assets	(1.0)	(1.3)	(1.5)	(0.8)	(1.0)
on combined ratio Esurance brand combined ratio	1.5 104.6	2.3 105.6	2.0 104.6	2.3 108.8	2.3 118.3
Encompass brand underlying combined ratio Effect of catastrophe losses on combined ratio	103.1 1.3	104.9 0.6	101.2 0.6	106.7 3.0	103.0
Effect of prior year non-catastrophe reserve reestimates on combined ratio	1.3	(0.6)	7.9	(1.2)	(4.2)
Encompass brand combined ratio	105.7	104.9	109.7	108.5	98.8
Homeowners					
Allstate brand underlying combined ratio Effect of catastrophe losses on combined ratio Effect of prior year non-catastrophe reserve reestimates	59.4 34.2	56.0 15.0	60.9 12.4	60.7 32.1	64.5 13.9
on combined ratio Allstate brand combined ratio	(0.2) 93.4	71.0	(0.8) 72.5	(0.5) 92.3	0.3 78.7
Encompass brand underlying combined ratio Effect of catastrophe losses on combined ratio Effect of prior year non-catastrophe reserve reestimates	67.7 30.7	71.0 9.7	77.2 11.8	79.4 41.3	73.2 14.2
on combined ratio Encompass brand combined ratio	(0.8) 97.6	(4.1) 76.6	(1.6) 87.4	2.3 123.0	87.4
Other Personal Lines					
Allstate brand underlying combined ratio Effect of catastrophe losses on combined ratio Effect of prior year non-catastrophe reserve reestimates	78.1 16.0	71.9 8.4	82.1 4.5	79.2 11.9	82.1 7.4
on combined ratio Allstate brand combined ratio	(1.5) 92.6	80.3	1.8 88.4	1.1 92.2	(0.2) 89.3
Encompass brand underlying combined ratio Effect of catastrophe losses on combined ratio	96.2 3.8	114.8 7.4	92.6 3.7	114.8 7.4	96.3 7.4
Effect of prior year non-catastrophe reserve reestimates on combined ratio Encompass brand combined ratio	46.2 146.2	<u> </u>	<u> </u>	<u> </u>	<u> </u>

#### THE ALLSTATE CORPORATION ALLSTATE BRAND AUTO AND HOMEOWNERS UNDERLYING LOSS AND EXPENSE

					Three	months end	ded			
	N	1arch 31, 2016	]_'	Dec. 31, 2015		Sept. 30, 2015	_	June 30, 2015	N	larch 31, 2015
Auto										
Annualized average premium <sup>(1)</sup>	\$	927	\$	913	\$	903	\$	893	\$	885
Underlying combined ratios		95.9		97.6		98.1		97.8		95.6
Average underlying loss (incurred pure premium)										
and expense *	\$	889	\$	891	\$	886	\$	874	\$	846
Homeowners										
Annualized average premium <sup>(1)</sup>	\$	1,091	\$	1,085	\$	1,079	\$	1,071	\$	1,067
Underlying combined ratios		59.4		56.0		60.9		60.7		64.5
Average underlying loss (incurred pure premium)										
and expense	\$	648	\$	607	\$	657	\$	650	\$	688

<sup>(1)</sup> Calculated by annualizing net earned premium reported in the quarter divided by policies in force at quarter end.

# THE ALLSTATE CORPORATION HOMEOWNERS SUPPLEMENTAL INFORMATION

(\$ in millions)

Three months and ad Marsh 24, 2040

				Three months en	ded March 31, 2016	)		
							Premium r	ate changes <sup>(3)</sup>
Primary Exposure Groupings <sup>(1)</sup>	Earned remiums	Incurred losses	Loss ratios	Catastrophe losses	Effect of catastrophes on loss ratio	Number of catastrophes	Number of locations	Annual impact of rate changes on state specific premiums written
Florida	\$ 26 \$	18	69.2% \$	-	0.0%			
Other hurricane exposure states	969	876	90.4%	549	56.7%			
Total hurricane exposure states <sup>(2)</sup>	 995	894	89.8%	549	55.2%		8	7.6%
Other catastrophe exposure states <sup>(4)</sup>	 815	385	47.2%	64	7.9%		11	(7.5)%
Total	\$ 1,810 \$	1,279	70.7% \$	613	33.9%	17	19	(1.6)%

#### (1) Basis of Presentation

This homeowners supplemental information schedule displays financial results for the homeowners business (defined to include standard homeowners, scheduled personal property and other than primary residence lines). Each state in which the Company writes business has been categorized into one of two exposure groupings (Hurricane or Other). Hurricane exposure states are comprised of those states in which hurricanes are the primary catastrophe exposure. However, the catastrophe losses for these states include losses due to other kinds of catastrophes. A catastrophe is defined by Allstate as an event that produces pre-tax losses before reinsurance in excess of \$1 million and involves multiple first party policyholders, or a winter weather event that produces a number of claims in excess of a preset, per-event threshold of average claims in a specific area, occurring within a certain amount of time following the event.

<sup>(2)</sup> Hurricane exposure states include the following coastal locations: Alabama, Connecticut, Delaware, Florida, Georgia, Louisiana, Maine, Maryland, Massachusetts, Mississippi, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Rhode Island, South Carolina, Texas, Virginia and Washington, D.C.

<sup>(3)</sup> Represents the impact in the locations where rate changes were approved during the year as a percentage of total prior year-end premiums written in those locations.

<sup>(4)</sup> Includes Canada.

# THE ALLSTATE CORPORATION CATASTROPHE LOSSES BY BRAND (\$ in millions)

					Three m	nonths ende	d			
	N	March 31, 2016		Dec. 31, 2015		Sept. 30, 2015		June 30, 2015	N	/arch 31, 2015
Allstate brand										
Auto	\$	137	\$	50	\$	22	\$	143	\$	13
Homeowners		574		251		207		528		227
Other personal lines		63		33		18		47		29
Commercial lines		9		6		3		12		5
Other business lines		-		-		_		-		-
Total		783		340		250		730	_	274
Esurance brand										
Auto		2		2		2		7		-
Homeowners		1		1		1		1		-
Other personal lines		-		-		-		-		-
Total		3		3		3	_	8		-
Encompass brand										
Auto		2		1		1		5		-
Homeowners		38		12		15		52		18
Other personal lines		1		2		1		2		2
Total		41		15		17		59	_	20
Allstate Protection	\$	827	\$	358	\$	270	\$ _	797	\$	294
Allstate Protection										
Auto	\$	141	\$	53	\$	25	\$	155	\$	13
Homeowners	Ψ	613	Ψ	264	Ψ	223	Ψ	581	Ψ	245
Other personal lines		64		204 35		19		49		245 31
Commercial lines		9				3		49 12		5
Other business lines		3		0		5		12		0
	\$	827	\$	358	\$	270	\$	797	\$	294
	Φ	021	φ	300	ه	270	φ_	191	Э	294

# THE ALLSTATE CORPORATION PROPERTY-LIABILITY EFFECT OF CATASTROPHE LOSSES ON THE COMBINED RATIO

(\$ in millions)

				(ψ III					
								Excludes	the effect of
								catastrophe lo	sses relating to
								earthquakes	and hurricanes
	Effec	ct of all catastro	phe losses on t	he Property-Liab	oility	Premiums	Total	Total	Effect on the
			combined ratio			earned	catastrophe	catastrophe	Property-Liability
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year	year-to-date	losses by year	losses by year	combined ratio
2007	2.4	6.3	5.0	7.0	5.2	\$ 27,233 \$	1,409 \$	1,336	4.9
2008	8.4	10.3	26.8	3.9	12.4	26,967	3,342	1,876	7.0
2009	7.8	12.5	6.2	5.0	7.9	26,194	2,069	2,159	8.2
2010	10.0	9.8	5.9	8.3	8.5	25,957	2,207	2,272	8.8
2011	5.2	36.2	16.7	1.0	14.7	25,942	3,815	3,298	12.7
2012	3.9	12.3	3.1	15.7	8.8	26,737	2,345	1,324	5.0
2013	5.3	9.4	1.8	1.7	4.5	27,618	1,251	1,352	4.9
2014	6.3	13.0	7.1	1.3	6.9	28,929	1,993	2,000	6.9
2015	4.0	10.6	3.5	4.7	5.7	30,309	1,719	1,749	5.8
2016	10.7					7,723	827	827	10.7
Average	6.4	13.2	8.3	5.3	8.3				7.2

# THE ALLSTATE CORPORATION CATASTROPHE BY SIZE OF EVENT (\$ in millions)

	Thr	ee months ended	March 31,	2016				
								Average
	Number		Cla	aims and		Combined	Ca	atastrophe
Size of catastrophe	of events		claim	ns expense		ratio impact	los	s per event
Greater than \$250 million	1	5.9 %	\$	340	41.1 %	4.4 %	\$	340
\$101 million to \$250 million	1	5.9		196	23.7	2.6		196
\$50 million to \$100 million	1	5.9		63	7.6	0.8		63
Less than \$50 million	14	82.3		231	27.9	3.0		17
Total	17	100.0 %		830	100.3	10.8		49
Prior year reserve reestimates				(3)	(0.3)	(0.1)		
Total catastrophe losses			\$	827	100.0 %	10.7 %		

#### THE ALLSTATE CORPORATION PROPERTY-LIABILITY PRIOR YEAR RESERVE REESTIMATES (\$ in millions)

-	Three months ended										
	March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015						
Prior Year Reserve Reestimates (1)											
Auto Homeowners Other personal lines Commercial lines Other business lines Allstate Protection Discontinued Lines and Coverages Property-Liability	\$ 5 (7) 5 20 - - 23 1 \$	\$ (19) (14) - - (33) 2 \$ (31)	\$ 14 (15) 11 (12) <u>1</u> (1) 48 \$ 47	\$ 11 4 6 4 1 26 2 \$	\$ 24 1 1 10 - 36 1 \$ 37						
Allstate brand <sup>(2)</sup> Esurance brand Encompass brand <sup>(2)</sup> Allstate Protection <sup>(2)</sup>	\$ 13 (4) <u>14</u> \$ 23	\$ (22) (5) (6) \$ (33)	\$ (13) (5) <u>17</u> \$ (1)	\$ 26 (3) <u>3</u> \$ <u>26</u>	\$ 47 (4) (7) \$ 36						
Effect of Prior Year Reserve Reestimates on Combined Ratio <sup>(1)(3)</sup>											
Auto Homeowners Other personal lines Commercial lines Other business lines Allstate Protection Discontinued Lines and Coverages Property-Liability	(0.1) - 0.3 - 0.2 0.1 - 0.3	(0.2) (0.2) - - - (0.4) - (0.4)	0.2 (0.2) 0.1 (0.1) - - 0.6 0.6	0.2 - 0.1 - - 0.3 - 0.3	0.3 - - 0.2 - 0.5 - 0.5 - 0.5						
Allstate brand <sup>(2)</sup> Esurance brand Encompass brand <sup>(2)</sup> Allstate Protection <sup>(2)</sup>	0.1 (0.1) 0.2 0.2	(0.3) - (0.1) (0.4)	(0.2) - 0.2 -	0.3	0.6 - (0.1) 						

<sup>(1)</sup> Favorable reserve reestimates are shown in parentheses.

(2) (Favorable) unfavorable reserve reestimates included in catastrophe losses for Allstate brand, Esurance brand, Encompass brand and Allstate Protection totaled \$(4) million, \$0 million, \$1 million, \$(3) million and \$(2) million, \$0 million, \$(3) million and \$(5) million, respectively, in the three months ended March 31, 2016 and 2015, respectively.

<sup>(3)</sup> Calculated using Property-Liability premiums earned for the respective period.

#### THE ALLSTATE CORPORATION ASBESTOS AND ENVIRONMENTAL RESERVES (\$ in millions)

	r	Three nonths	Twelve months ended December 31,										
(net of reinsurance)	ende March 2016			2015		2014		2013		2012		2011	
Asbestos claims													
Beginning reserves	\$	960	\$	1,014	\$	1,017	\$	1,026	\$	1,078	\$	1,100	
Incurred claims and claims expense Claims and claims expense paid		- (53)		39 (93)		87 (90)		74 (83)		26 (78)		26 (48)	
Ending reserves	\$	907	\$	960	\$	(30) 1,014	\$	1,017	\$	1,026	\$	1,078	
Claims and claims expense paid													
as a percent of ending reserves		5.8%		9.7%		8.9%		8.2%		7.6%		4.5%	
Environmental claims													
Beginning reserves	\$	179	\$	203	\$	208	\$	193	\$	185	\$	201	
Incurred claims and claims expense		-		1		15		30		22		-	
Claims and claims expense paid	<u>م</u>	(2)	<u>م</u>	(25)	<u>م</u>	(20)	<u>م</u>	(15)	<u>م</u>	(14)	<u>م</u>	(16)	
Ending reserves	\$	177	⇒_	179	\$_	203	*	208	*	193	⇒_	185	
Claims and claims expense paid													
as a percent of ending reserves		1.1%		14.0%		9.9%		7.2%		7.3%		8.6%	

# THE ALLSTATE CORPORATION

ALLSTATE PERSONAL LINES - AUTO, HOMEOWNERS, OTHER PERSONAL LINES AND COMMERCIAL LINES PROFITABILITY MEASURES (1)

(\$ in millions)

	Three months ended									
		March 31, 2016		Dec. 31, 2015		Sept. 30, 2015		June 30, 2015		March 31, 2015
Net premiums written										
Auto	\$	4,746	\$	4,576	\$	4,746	\$	4,588	\$	4,535
Homeowners		1,392		1,634		1,879		1,819		1,379
Landlord		122		137		143		138		128
Renter		67		65		84		73		67
Condominium		53		58		64		63		5
Other		111		116		138		150		11
Other personal lines		353		376	_	429	_	424		35
Commercial lines		126		126		124		138		128
Total	-	6,617		6,712	_	7,178	_	6,969	-	6,39
Net premiums earned										
Auto	\$	4,667	\$	4,638	\$	4,597	\$	4,524	\$	4,43
Homeowners		1,678		1,674		1,663		1,645		1,63
Other personal lines		393		395		396		395		39
Commercial lines		129		129		128		128		12
Total		6,867		6,836	_	6,784	_	6,692		6,57
Incurred losses										
Auto	\$	3,519	\$	3,495	\$	3,455	\$	3,431	\$	3,17
Homeowners		1,190		816		820		1,147		89
Other personal lines		261		216		241		259		24
Commercial lines		119		100		97		105		9
Total		5,089		4,627	-	4,613	_	4,942		4,41
Expenses										
Auto	\$	1,103	\$	1,077	\$	1,086	\$	1,155	\$	1,113
Homeowners		377		372		385		372		389
Other personal lines		103		101		109		105		10
Commercial lines		38		36	_	36	_	40		3
Total		1,621		1,586	_	1,616		1,672		1,64
Underwriting income (loss)										
Auto	\$	45	\$	66	\$	56	\$	(62)	\$	14
Homeowners		111		486		458		126		34
Other personal lines		29		78		46		31		4
Commercial lines	_	(28)		(7)	_	(5)	_	(17)		(1
Total		157		623		555		78		52
Loss ratio		74.1		67.7		68.0		73.8		67.
Expense ratio	_	23.6		23.2	_	23.8	_	25.0		25.
Combined ratio		97.7		90.9		91.8		98.8		92.
Effect of catastrophe losses on combined ratio		11.4		5.0		3.7		10.9		4.
Effect of prior year reserve reestimates on combined ratio		0.2		(0.3)		(0.2)		0.3		0.
Underlying combined ratio		86.1		86.0		88.3		87.7		87.
Effect of catastrophe losses		11.4		5.0		3.7		10.9		4.
Effect of prior year non-catastrophe reserve reestimates		0.2		(0.1)	-	(0.2)	_	0.2		0.0
Combined ratio	=	97.7		90.9	=	91.8	=	98.8		92.
Policies in Force (in thousands)										
Auto		20,145		20,326		20,367		20,258		20,03
Homeowners		6,152		6,174		6,163		6,141		6,11
		4,208		4,219		4,208		4,170	1	4,13
Other personal lines									-	
Commercial lines		318		324		328		330		
Commercial lines Excess and surplus		318 24	_	25		26		26		320 27
Commercial lines	_	318			-		_		_	

(1) Allstate Personal Lines comprise Allstate brand auto, homeowners, other personal lines and commercial lines. Allstate Protection segment comprises Allstate Personal Lines and Emerging Businesses.

# THE ALLSTATE CORPORATION

EMERGING BUSINESSES - ESURANCE, ENCOMPASS, OTHER BUSINESS LINES AND ANSWER FINANCIAL PROFITABILITY MEASURES <sup>(1)</sup>

(\$ in millions)

let premiums written Esurance Encompass	M	arch 31, 2016		ec. 31,	5	Sept. 30,		lune 30,	M	arah 01
Esurance				2015		2015		2015	IV	larch 31, 2015
Esurance										
Encompass	\$	452	\$	378	\$	423	\$	371	\$	441
	Ť	263	Ť	293	•	331	Ţ	338	·	282
Allstate Roadside Services		77		70		87		88		91
Allstate Dealer Services		106		98		118		111		93
Other business lines		183		168		205		199		184
Total		898		839		959		908		907
let premiums earned										
Esurance	\$	404	\$	400	\$	399	\$	402	\$	387
Encompass		309	1	313		319		318	1	319
Other business lines		143	1	135		148		137	1	141
Total		856		848		866		857		847
ncurred losses										
Esurance	\$	294	\$	299	\$	290	\$	304	\$	299
Encompass	Ŷ	239	Ŷ	214	Ŷ	233	Ŷ	273	Ŷ	213
Other business lines		61		57		71		66		69
Total		594		570		594		643		581
xpenses										
Esurance	\$	135	\$	129	\$	135	\$	139	\$	157
Encompass		88	Ť	85	·	90	Ŧ	95	Ť	92
Other business lines		68		72		61		63		69
Answer Financial		1		2		1		3		2
Total		292		288		287		300		320
Inderwriting income (loss)										
Esurance	\$	(25)	\$	(28)	\$	(26)	\$	(41)	\$	(69)
Encompass		(18)		Ì14		(4)		(50)		14
Other business lines		14		6		16		8		3
Answer Financial		(1)		(2)		(1)		(3)		(2)
Total		(30)		(10)		(15)		(86)		(54)
oss ratio		69.4		67.2		68.6		75.0		68.6
xpense ratio		34.1		34.0		33.1		35.0		37.8
Combined ratio		103.5		101.2		101.7		110.0		106.4
ffect of catastrophe losses on combined ratio		5.1		2.1		2.3		7.8		2.4
ffect of prior year reserve reestimates on combined ratio		1.2		(1.3)		1.5		0.1		(1.3)
ffect of amortization of purchased intangible assets		-		1.6		1.4		1.5		1.4
Inderlying combined ratio		97.3		98.7		96.8		100.7		103.5
ffect of catastrophe losses		5.1	1	2.1		2.3		7.8	1	2.4
ffect of prior year non-catastrophe reserve reestimates		1.1	1	(1.2)		1.2		-	1	(0.9)
Effect of amortization of purchased intangible assets		-	1	1.6		<u> </u>		1.5	1 —	1.4
Combined ratio		103.5		101.2		101.7		110.0		106.4
Policies in Force (in thousands)										
Esurance		1,511	1	1,491		1,503		1,522	1	1,527
Encompass		1,138	1	1,172		1,207		1,240	1	1,259
Other business lines	I —	856	I	894		920		937	I —	941
Total		3,505		3,557		3,630		3,699	I	3,727

<sup>(1)</sup> Emerging businesses include Esurance, Encompass, Allstate Roadside Services, Allstate Dealer Services, Ivantage and Answer Financial.

# THE ALLSTATE CORPORATION ALLSTATE FINANCIAL RESULTS (\$ in millions)

		Т	Three n	nonths ende	d			
	March 31, 2016	Dec. 31, 2015	_	Sept. 30, 2015		June 30, 2015		March 31, 2015
Premiums Contract charges Net investment income Contract benefits Interest credited to contractholder funds Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges Income tax expense on operations	\$ 354 212 419 (455) (184) (71) (123) - (48)	339 208 420 (456) (186) (65) (119) 3 (46)	\$	329 209 491 (460) (191) (61) (112) (1) (66)	\$	326 210 489 (446) (191) (62) (118) (2) (67)	\$	328 209 484 (441) (192) (69) (123) - (62)
Operating income	104	98		138		139		134
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not	(32)	(62)		125		38		72
hedged, after-tax DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax	(4)	2		(2)		4 (2)		(5) -
Gain (loss) on disposition of operations, after-tax Change in accounting for investments in qualified affordable housing projects, after-tax		1	_	2	_	-		(1) (17)
Net income applicable to common shareholders	\$68_	\$ 39	\$ =	262	\$	179	\$ _	183

# THE ALLSTATE CORPORATION ALLSTATE FINANCIAL RETURN ON ATTRIBUTED EQUITY (\$ in millions)

					Twelv	e months end	ed			
Return on Attributed Equity	[-	March 31, 2016	_	Dec. 31, 2015	_	Sept. 30, 2015	-	June 30, 2015	N	March 31, 2015
Numerator:										
Net income applicable to common shareholders <sup>(1)</sup>	\$	548	\$	663	\$ _	832	\$_	686	\$	652
Denominator:										
Beginning attributed equity <sup>(2)</sup> Ending attributed equity	\$	7,920 7,680	\$	7,672 7,350	\$	7,356 7,475	\$	7,262 7,621	\$	7,812 7,920
Average attributed equity <sup>(3)</sup>	\$ _	7,800	\$	7,511	\$ =	7,416	\$	7,442	\$	7,866
Return on attributed equity	-	7.0 %	_	8.8 %	~ =	11.2 %	=	9.2 %	_	8.3 %
<b>Operating Income Return on Attributed Equity</b> Numerator: Operating income <sup>(1)</sup>	\$ =	479	\$	509	\$ _	539	\$ _	526	\$ _	552
Denominator:										
Beginning attributed equity <sup>(2)</sup> Unrealized net capital gains and losses Adjusted beginning attributed equity	\$	7,920 1,499 6,421	\$	7,672 1,420 6,252	\$	7,356 1,305 6,051	\$ -	7,262 1,285 5,977	\$	7,812 1,280 6,532
Ending attributed equity Unrealized net capital gains and losses Adjusted ending attributed equity	-	7,680 824 6,856	_	7,350 556 6,794	_	7,475 722 6,753	-	7,621 1,030 6,591	_	7,920 1,499 6,421
Average adjusted attributed equity <sup>(3)</sup>	\$ _	6,639	\$	6,523	\$ _	6,402	\$_	6,284	\$	6,477
Operating income return on attributed equity	_	7.2 %	=	7.8 %	~ <u> </u>	8.4 %	=	8.4 %	_	8.5 %

<sup>(1)</sup> Net income applicable to common shareholders and operating income reflect a trailing twelve-month period.

<sup>(2)</sup> Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation.

<sup>(3)</sup> Average attributed equity and average adjusted attributed equity are determined using a two-point average, with the beginning and ending attributed equity and adjusted attributed equity, respectively, for the twelve-month period as data points.

# THE ALLSTATE CORPORATION ALLSTATE FINANCIAL PREMIUMS AND CONTRACT CHARGES

(\$ in millions)

-		Three months ended
PREMIUMS AND CONTRACT CHARGES - BY PRODUCT	March 31, 2016	Dec. 31,         Sept. 30,         June 30,         March 31,           2015         2015         2015         2015
Underwritten Products Traditional life insurance premiums Accident and health insurance premiums Interest-sensitive life insurance contract charges Annuities Immediate annuities with life contingencies premiums Other fixed annuity contract charges Total PREMIUMS AND CONTRACT CHARGES - BY DISTRIBUTION CHANNEL	$ \begin{array}{c}  & 138 \\  & 216 \\  & 209 \\  & 563 \\  & - \\  & 3 \\  & 3 \\  & 3 \\  & 566 \\ \end{array} $	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
Allstate agencies Workplace enrolling agents Other <sup>(1)</sup> Total PROPRIETARY LIFE INSURANCE POLICIES SOLD BY ALLSTATE AGENCIES <sup>(2) (3)</sup>	\$ 305 233 28 \$ 566 25,458	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$
ALLSTATE BENEFITS NEW BUSINESS WRITTEN PREMIUMS <sup>(4)</sup>	\$82	\$ 179 \$ 69 \$ 64 \$ 65

<sup>(1)</sup> Primarily represents independent master brokerage agencies.

<sup>(2)</sup> Policies sold reduced by lapses within twelve months of sale.

<sup>(3)</sup> Beginning on August 1, 2015, sales are measured at policy issuance rather than application submission. This change led to a lag in the recognition of policies sold which impacted the third quarter 2015 results.

<sup>(4)</sup> New business written premiums reflect annualized premiums at initial customer enrollment (including new accounts and new employees or policies of existing accounts), reduced by an estimate for certain policies that are expected to lapse. A significant portion of Allstate Benefits business is seasonally written in the fourth quarter during many clients' annual employee benefits enrollment.

# THE ALLSTATE CORPORATION ALLSTATE FINANCIAL CHANGE IN CONTRACTHOLDER FUNDS

(\$ in millions)

_				TI	nree r	nonths ende	d			
	Γ-	March 31, 2016	<b> </b>	Dec. 31, 2015	_	Sept. 30, 2015	_	June 30, 2015	-	March 31, 2015
Contractholders funds, beginning balance	\$	21,295	\$	21,559	\$	21,968	\$	22,267	\$	22,529
<b>Deposits</b> Interest-sensitive life insurance Fixed annuities Total deposits	-	252 44 296		251 39 290	-	251 56 307	-	253 53 306	-	249 51 300
Interest credited		189		183		193		185		199
Benefits, withdrawals, maturities and other adjustments Benefits Surrenders and partial withdrawals Maturities of and interest payments on institutional products Contract charges Net transfers from separate accounts Other adjustments Total benefits, withdrawals, maturities and other adjustments	-	(252) (245) - (206) 1 14 (688)		(247) (295) - (207) 2 10 (737)	_	(272) (375) - (205) 2 (59) (909)	_	(285) (303) (1) (203) 2 - (790)	-	(273) (305) - (203) 1 <u>19</u> (761)
Contractholder funds, ending balance	\$	21,092	\$	21,295	\$ _	21,559	\$ =	21,968	\$_	22,267

### THE ALLSTATE CORPORATION ALLSTATE FINANCIAL ANALYSIS OF NET INCOME (\$ in millions)

				Т	hree mo	onths ended	ł			
	N	/larch 31, 2016	]	Dec. 31, 2015		ept. 30, 2015		une 30, 2015	M	arch 31, 2015
enefit spread										
Premiums	\$	354	\$	339	\$	329	\$	326	\$	328
Cost of insurance contract charges <sup>(1)</sup>	Ť	141	Ť	137	÷	137	÷	138	Ť	138
Contract benefits excluding the implied interest		141		137		157		150		130
- · ·		(007)		(000)		(000)		(040)		(040)
on immediate annuities with life contingencies <sup>(2)</sup>	_	(327)	I —	(328)		(333)		(319)	I —	(312)
Total benefit spread	-	168	-	148		133		145	-	154
vestment spread										
Net investment income		419		420		491		489		484
mplied interest on immediate annuities with										
life contingencies (2)		(128)		(128)		(127)		(127)		(129)
nterest credited to contractholder funds		(190)		(183)		(194)		(185)		(199)
Total investment spread	-	101	-	109		170		177	-	156
	-   -		-	100			_		-	100
urrender charges and contract maintenance										
expense fees <sup>(1)</sup>		71		71		72		72		71
ealized capital gains and losses		(49)		(97)		194		59		111
mortization of deferred policy										
acquisition costs		(73)		(64)		(63)		(65)		(70)
perating costs and expenses		(123)		(119)		(112)		(118)		(123)
estructuring and related charges		-		` 3́		<b>(1)</b>		(2)		-
ain (loss) on disposition of operations		2		1		3		1		(2)
come tax expense		(29)		(13)		(134)		(90)		(114)
	-	(20)	-	(10)		(104)		(50)		(114)
et income applicable to common shareholders	\$ =	68	\$	39	\$	262	\$	179	\$	183
enefit spread by product group										
Life insurance	\$	80	\$	75	\$	66	\$	65	\$	68
Accident and health insurance		105		92		90		97		107
Annuities		(17)		(19)		(23)		(17)		(21)
Total benefit spread	\$	168	\$	148	\$	133	\$	145	\$	154
vestment spread by product group										
Annuities and institutional products	¢	17	\$	10	\$	82	\$	77	\$	69
-	Ψ		Ψ		Ψ		Ψ		Ψ	
		34		41		33		33		33
Accident and health insurance		4		4		4		4		_4
Net investment income on investments supporting capital	I _	52	I	52		54		57	_	57
Investment spread before valuation changes on										
embedded derivatives that are not hedged		107		107		173		171		163
Valuation changes on derivatives embedded in equity-										
indexed annuity contracts that are not hedged		(6)		2		(3)		6		(7)
Total investment spread	\$	101	\$	109	\$	170	\$	177	\$	156
Reconciliation of contract charges										
Cost of insurance contract charges	¢	141	\$	137	\$	137	\$	138	\$	138
•	φ	141	Ψ	157	φ	137	φ	130	φ	130
Surrender charges and contract maintenance		74		74		70		70		74
expense fees	<u> </u>	71		71	<u> </u>	72	<u> </u>	72	<u> </u>	71
Total contract charges	⇒ =	212	\$	208	\$	209	\$	210	⇒ —	209
Reconciliation of contract benefits										
Contract benefits excluding the implied interest										
on immediate annuities with life contingencies	¢	(327)	\$	(328)	\$	(333)	\$	(319)	\$	(312)
	Ψ	(027)	Ψ	(020)	Ψ	(000)	Ψ	(010)	Ѓ	(312)
moliad interact on immediate applitude with	1									
mplied interest on immediate annuities with		(400)		(400)		(407)		(407)		(400)
Inflied interest on immediate annuities with life contingencies Total contract benefits	_	(128) (455)	\$	(128) (456)	<u> </u>	(127) (460)	<u> </u>	(127) (446)	<u> </u>	(129) (441)

# THE ALLSTATE CORPORATION ALLSTATE FINANCIAL WEIGHTED AVERAGE INVESTMENT SPREADS

	Three	months ended March 31, 207	16	Three	months ended March 31, 20	15
	Weighted average investment yield	Weighted average interest crediting rate	Weighted average investment spreads	Weighted average investment yield	Weighted average interest crediting rate	Weighted average investment spreads
Interest-sensitive life insurance Deferred fixed annuities and	5.0 %	3.9 %	1.1 %	5.1 %	3.9 %	1.2 %
institutional products	4.0	2.8	1.2	4.3	2.8	1.5
Immediate fixed annuities with and without life contingencies Investments supporting capital,	6.0	5.9	0.1	7.3	5.9	1.4
traditional life and other products	3.8	n/a	n/a	4.2	n/a	n/a

# THE ALLSTATE CORPORATION ALLSTATE FINANCIAL SUPPLEMENTAL PRODUCT INFORMATION

(\$ in millions)

		As of Marc	h 31, 2016	Twelve months ended March 31, 2016		Oper	ating income re	eturn on attribute	ed equity (%)	
			Attributed equity				Twelve m	onths ended		
		Reserves and	excluding unrealized capital gains/losses <sup>(3)(4)</sup>	Operating income <sup>(5)</sup>		March	Dec.	Sept.	June	March
	Con	ractholder funds				2016	2015	2015	2015	2015
Underwritten products										
Life insurance	\$	10,700	\$ 2,467	\$ 266		11.1 %	10.6 %	10.0 %	9.3 %	9.8 %
Accident and health insurance		852	660	80		12.2	12.7	13.7	14.9	15.9
Subtotal		11,552	3,127	346		11.3	11.1	10.8	10.5	11.1
Annuities and institutional products:										
Immediate Annuities:										
Sub-standard structured settlements and group										
pension terminations <sup>(1)</sup>		5,029	1,800	(3)		(0.2)	0.5	1.6	0.5	0.6
Standard structured settlements and SPIA <sup>(2)</sup>		6,841	1,278	59		4.9	6.8	9.4	8.8	8.4
Subtotal		11,870	3,078	56		2.0	3.1	4.7	3.8	3.7
Deferred Annuities		9,809	650	76		10.4	10.1	10.1	10.6	10.3
Institutional products		85	1	1						
Subtotal		21,764	3,729	133		3.7	4.8	6.2	6.1	6.0
Total Allstate Financial	\$	33,316	\$ 6,856	\$ 479	-	7.2	7.8	8.4	8.4	8.5

		Three months ende	d March 31, 2016	
	 Life	Accident and	Annuities and	Allstate
	 insurance	health insurance	institutional products	Financial
Operating income	\$ 69 \$	20 \$	15 \$	104
Realized capital gains and losses, after-tax	(9)	(2)	(21)	(32)
Valuation changes on embedded derivatives that are not				
hedged, after-tax	-	-	(4)	(4)
DAC and DSI amortization relating to realized				
capital gains and losses and valuation changes on				
embedded derivatives that are not hedged, after-tax	(1)	-	-	(1)
Gain on disposition of operations, after-tax	-	-	1	1
Net income (loss) applicable to common shareholders	\$ 59 \$	18 \$	(9) \$	68

(1) Structured settlement annuities for annuitants with severe injuries or other health impairments which significantly reduced their life expectancy at the time the annuity was issued and group annuity contracts issued to sponsors of terminated pension plans.

(2) Life-contingent structured settlement annuities for annuitants with standard life expectancy, period certain structured settlements and single premium immediate annuities with and without life contingencies.

<sup>(3)</sup> Total Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation, excluding unrealized capital gains and losses.

(4) Attributed equity is allocated to each product line based on statutory capital adjusted for GAAP reporting differences and the amount of capital held in Allstate Financial may vary from economic capital. The calculation of statutory capital by product incorporates internal factors for invested asset risk, insurance risk (mortality and morbidity), interest rate risk and business risk. Due to the unavailability of final statutory financial statements at the time we release our GAAP financial results, the allocation is derived from prior quarter statutory capital. Statutory capital is adjusted for appropriate GAAP accounting differences. Changes in internal capital factors, investment portfolio mix and risk as well as changes in GAAP and statutory reporting differences will result in changes to the allocation of attributed equity to products.

(5) Product line operating income includes allocation of income on investments supporting capital. Operating income reflects a trailing twelve-month period.

# THE ALLSTATE CORPORATION ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE $^{(1)}$

(in thousands)

	March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015
ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE BY PRODUCT					
Underwritten products					
Life insurance	2,467	2,463	2,459	2,456	2,448
Accident and health insurance	3,278	2,873	2,848	2,843	2,777
	5,745	5,336	5,307	5,299	5,225
Annuities					
Deferred annuities	168	172	176	181	186
Immediate annuities	101	102	104	105	106
	269	274	280	286	292
Total	6,014	5,610	5,587	5,585	5,517
ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE BY SOURCE OF BUSINESS					
Allstate Agencies <sup>(2)</sup>	1,922	1,924	1,917	1,911	1,904
Allstate Benefits	3,729	3,315	3,292	3,287	3,218
Other <sup>(3)</sup>	363	371	378	387	395
Total	6,014	5,610	5,587	5,585	5,517

(1) Allstate Financial insurance policies and annuities in force reflect the number of contracts in force excluding sold blocks of business that remain on the balance sheet due to the dispositions of the business being effected through reinsurance arrangements. Policy counts associated with our voluntary employee benefits group business reflect certificate counts as opposed to group counts.

<sup>(2)</sup> Excludes Allstate Benefits products sold through Allstate Agencies, which are included in the Allstate Benefits line.

<sup>(3)</sup> Primarily business sold by banks/broker-dealers, independent master brokerage agencies and specialized structured settlement brokers.

# THE ALLSTATE CORPORATION ALLSTATE LIFE, ALLSTATE ANNUITIES AND ALLSTATE BENEFITS RESULTS AND PRODUCT INFORMATION (\$ in millions)

		For the three months	ende	d March 31, 2016			For t	Life         Annuities         Benefits           125         \$         -         \$         203         \$           180         3         26         \$         18         \$         18           121         345         18         \$         \$         18         \$         \$           (184)         (153)         (104)         \$<				
	 Allstate Life	Allstate Annuities		Allstate Benefits	Allstate Financial Segment		Allstate Life			Allstate Financial Segment		
Premiums Contract charges Net investment income Contract benefits Interest credited to contractholder funds Amortization of deferred policy acquisition costs Operating costs and expenses Income tax expense on operations	\$ 130 182 120 (180) (70) (31) (56) (29)	\$ - 3 281 (147) (105) (2) (8) (7)	Ψ	224 \$ 27 18 (128) (9) (38) (59) (12)	354 212 419 (455) (184) (71) (123) (48)	\$	180 121 (184) (69) (32) (58)	3 345 (153) (113) (1) (10)	26 18 (104) (10) (36) (55)	\$ 328 209 484 (441) (192) (69) (123) (62)		
Operating income	66	15		23	104		59	48	27	134		
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-tax	(8)	(21) (4)		(3) -	(32) (4)		2	70 (5)	-	72 (5)		
<ul> <li>DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax</li> <li>Gain on disposition of operations, after-tax</li> <li>Change in accounting for investments in qualified affordable housing projects, after-tax</li> </ul>	(1)	- 1 		- -	(1) 1		(1) (1) (6)	1 - (11)_	-	(1) (17)		
Net income (loss)	\$ 57	\$(9)	\$	20_\$	68	\$	53_\$	103_\$	27	\$183_		
Premiums and Contract Charges - by Product	 											
Underwritten Products Traditional life insurance premiums Accident and health insurance Interest-sensitive life insurance contract charges Annuities	\$ 130 	\$ - - - -	\$	8 \$ 216 <u>27</u> 251	138 216 209 563	\$	124 \$ 1 <u>180</u> 305	- \$ - -	8 195 <u>26</u> 229	\$ 132 196 <u>206</u> 534		
Immediate annuities with life contingencies premiums Other fixed annuity contract charges	 - - -	3	. <u> </u>		- <u>3</u> 3			- 3		- <u>3</u> 3		
Total life and annuity premiums and contract charges	\$ 312	\$3	\$	251 \$	566	\$	305 \$	3	229	\$ 537		
Benefit Spread by Product Group Life Insurance Accident and health insurance Annuities Total benefit spread	\$  -	\$	\$ \$	5 \$ 105 - <u>110</u> \$	80 105 (17) 168	\$ \$	63 \$ (1) 62 \$	- \$ - (21) (21) \$	5 108 - 113	\$ 68 107 (21) \$		
Investment Spread by Product Group Annuities and institutional products Life insurance Accident and health insurance Net investment income on investments supporting capital	\$ 32 1 17	\$ 17 - 	\$	- \$ 2 3 4	17 34 4 52	\$	- \$ 31 2 20	69 \$ - - 33_	- 2 2 4	\$ 69 33 4 57		
Investment spread before valuation changes on embedded derivatives that are not hedged	50	48		9	107		53	102	8	163		
Valuation changes on derivatives embedded in equity- indexed annuity contracts that are not hedged <b>Total investment spread</b>	\$ 50	(6) \$42	\$	<u> </u>	(6) 101	\$	53 \$	(7) 95 \$	8	(7) \$156_		

# THE ALLSTATE CORPORATION CORPORATE AND OTHER RESULTS (\$ in millions)

			1	Three m	onths ende	ed		
	M	arch 31, 2016	Dec. 31,Sept. 30,June 30,201520152015				arch 31, 2015	
Net investment income Operating costs and expenses Interest expense Income tax benefit on operations Preferred stock dividends	\$	10 (6) (73) 25 (29)	\$ 10 (7) (73) 27 (29)	\$	9 (13) (73) 28 (29)	\$	8 (9) (73) 28 (29)	\$ 8 (5) (73) 26 (29)
Operating loss		(73)	(72)		(78)		(75)	(73)
Realized capital gains and losses, after-tax Net loss applicable to common shareholders	\$	(73)	\$ (72)	\$	(78)	\$	(75)	\$ (73)

# THE ALLSTATE CORPORATION INVESTMENTS (\$ in millions)

				PRO	PERT	Y-LIABILIT	Y							A	LLSTA	TE FINANCIA	L			
	Γ	March 31, 2016	] _	Dec. 31, 2015	-	Sept. 30, 2015	-	June 30, 2015	-	March 31, 2015	Γ	March 31, 2016	]	Dec. 31, 2015	-	Sept. 30, 2015	-	June 30, 2015	ا 	March 31, 2015
Fixed income securities, at fair value: Tax-exempt Taxable Equity securities, at fair value Mortgage loans	\$	4,466 24,615 3,709 294	\$	4,285 25,447 3,480 296	\$	4,289 24,868 2,808 339	\$	4,418 25,192 3,018 343	\$	4,362 25,674 3,074 333	\$	2 25,858 1,405 4,008	\$	4 26,034 1,599 4,042	\$	17 26,583 1,425 4,063	\$	23 27,768 979 4,000	\$	28 28,798 1,089 3,943
Limited partnership interests Short-term, at fair value Other Total	\$ =	2,688 1,452 1,512 38,736	\$_	2,575 959 1,437 38,479	\$	2,558 1,692 1,659 38,213	\$ _	2,466 1,108 1,602 38,147	\$	2,571 932 1,536 38,482	\$	2,399 1,626 2,038 37,336	\$	2,295 861 1,957 36,792	\$	2,261 991 1,929 37,269	\$	2,066 1,053 1,909 37,798	\$	2,124 948 1,860 38,790
Fixed income securities, amortized cost: Tax-exempt Taxable Ratio of fair value to amortized cost Equity securities, cost Short-term, amortized cost	\$ \$	4,384 24,454 100.8% 3,417 1,452	\$ \$	4,218 25,672 99.5% 3,236 959	\$	4,214 24,883 100.2% 2,656 1,692	\$	4,362 24,990 100.9% 2,699 1,108	\$ \$	4,276 25,181 102.0% 2,706 932	\$	 24,481 105.6%	\$ \$	4 25,145 103.5% 1,567 861	\$ \$	17 25,335 104.9% 1,464 991	\$ \$	24 26,091 106.4% 947 1,053	\$ \$	28 26,245 109.7% 1,043 948
			4	CORP	ORAT	E AND OTH	IER						J		CON	SOLIDATED				

	Γ	March 31, 2016	، _	Dec. 31, 2015	:	Sept. 30, 2015	June 30, 2015	 March 31, 2015	Γ	March 31, 2016	].	Dec. 31, 2015	-	Sept. 30, 2015	-	June 30, 2015	1	March 31, 2015
Fixed income securities, at fair value:																		
Tax-exempt	\$	591	\$	585	\$	589	\$ 569	\$ 568	\$	5,059	\$	4,874	\$	4,895	\$	5,010	\$	4,958
Taxable		1,759		1,593		1,911	1,960	1,973		52,232		53,074		53,362		54,920		56,445
Equity securities, at fair value		3		3		3	3	3		5,117		5,082		4,236		4,000		4,166
Mortgage loans		-		-		-	-	-		4,302		4,338		4,402		4,343		4,276
Limited partnership interests		4		4		4	4	4		5,091		4,874		4,823		4,536		4,699
Short-term, at fair value		448		302		353	660	617		3,526		2,122		3,036		2,821		2,497
Other		-		-		-	-	-		3,550		3,394		3,588		3,511		3,396
Total	\$	2,805	\$	2,487	\$	2,860	\$ 3,196	\$ 3,165	\$	78,877	\$	77,758	\$	78,342	\$	79,141	\$	80,437
Fixed income securities, amortized cost:																		
Tax-exempt	\$	569	\$	566	\$	569	\$ 551	\$ 547	\$	4,955	\$	4,788	\$	4,800	\$	4,937	\$	4,851
Taxable		1,737		1,596		1,900	1,953	1,958		50,672		52,413		52,118		53,034		53,384
Ratio of fair value to amortized cost		101.9%		100.7%		101.3%	101.0%	101.4%		103.0%		101.3%		102.4%		103.4%		105.4%
Equity securities, cost	\$	3	\$	3	\$	3	\$ 3	\$ 3	\$	4,792	\$	4,806	\$	4,123	\$	3,649	\$	3,752
Short-term, amortized cost		448		302		353	660	617		3,526		2,122		3,036		2,821		2,497

# THE ALLSTATE CORPORATION LIMITED PARTNERSHIP INVESTMENTS

(\$ in millions)

		As of o	r for the three month	ns ended	
	March 31, 2016	Dec. 31, 2015	Sept. 30, 2015	June 30, 2015	March 31, 2015
Investment position					
Accounting basis					
Cost method	\$ 1,193	\$ 1,154	\$ 1,148	\$ 1,130	\$ 1,137
Equity method ("EMA") <sup>(1)</sup>	3,898	3,720	3,675	3,406	3,562
Total	\$ 5,091	\$ 4,874	\$ 4,823	\$ 4,536	\$ 4,699
Cost method-fair value (2)	\$ 1,466	\$ 1,450	\$ 1,506	\$ 1,482	\$ 1,494
Underlying investment					
Private equity	\$ 3,494	\$ 3,344	\$ 3,282	\$ 3,012	\$ 2,969
Real estate	1,229	1,166	1,160	1,164	1,366
Other	368	364	381	360	364
Total	\$ 5,091	\$ 4,874	\$ 4,823	\$ 4,536	\$ 4,699
Segment					
Property-Liability	\$ 2,688	\$ 2,575	\$ 2,558	\$ 2,466	\$ 2,571
Allstate Financial	2,399	2,295	2,261	2,066	2,124
Corporate and Other	4	4	4	4	4
Total	\$ 5,091	\$ 4,874	\$ 4,823	\$ 4,536	\$ 4,699
Total Income					
Accounting basis					
Cost method	\$ 39	\$ 42	\$ 63	\$ 75	\$ 42
Equity method	82	24	104	43	156
Total	\$ 121	\$ 66	\$ 167	\$ 118	\$ 198
Underlying investment					
Private equity	\$ 88	\$ 46	\$ 162	\$ 113	\$ 80
Real estate	33	20	5	10	123
Other	-			(5)	(5)
Total	\$ 121	\$ 66	\$ 167	\$ 118	\$ 198
Segment					
Property-Liability	\$ 58	\$ 29	\$ 62	\$ 45	\$ 126
Allstate Financial	63	37	105	73	72
Corporate and Other	-	-		-	<u> </u>
Total	\$ 121	\$ 66	\$ 167	\$ 118	\$ 198

<sup>(1)</sup> As of March 31, 2016, valuations of EMA limited partnerships include approximately \$408 million of cumulative pre-tax appreciation that has been recognized in earnings but has not been distributed to investors.

<sup>(2)</sup> The fair value of cost method limited partnerships is determined using reported net asset values.

# THE ALLSTATE CORPORATION UNREALIZED NET CAPITAL GAINS AND LOSSES ON SECURITY PORTFOLIO BY TYPE

(\$ in millions)

		March 31, 2016			December 31, 20	)15	Se	otember 30, 20	15
	Unrealized net capital gains and losses	Fair value	Fair value as a percent of amortized cost <sup>(1)</sup>	Unrealized n capital gain and losses	s Fair	Fair value as a percent of amortized cost <sup>(1)</sup>	Unrealized net capital gains and losses	Fair value	Fair value as a percent of amortized cost <sup>(1)</sup>
Fixed income securities	ф 444 ф	2 504	402.4	ф о	c ¢ 0.000	102.0	¢ 440 ¢	0.700	102.0
U.S. government and agencies	\$ 114 \$	3,504	103.4	\$ 8			\$ 118 \$	3,760	103.2
Municipal	442	7,616	106.2 102.5	36		105.2 100.4	412 632	7,494	105.8
Corporate	989	41,272 1,054	102.5	15		100.4	632 59	41,629 1,085	101.5 105.8
Foreign government	55		98.9	5		98.6		•	
Asset-backed securities ("ABS")	(27)	2,499	98.9 108.4	(3		98.6 110.5	(16)	2,711	99.4 110.7
Residential mortgage-backed securities ("RMBS")	68	875		9			98	1,011	
Commercial mortgage-backed securities ("CMBS")	20	447	104.7	2		106.4	32	542	106.3
Redeemable preferred stock	3	24	114.3		3 25	113.6	4	25	119.0
Total fixed income securities	1,664	57,291	103.0	74	7 57,948	101.3	1,339	58,257	102.4
Equity securities	325	5,117	106.8	27	6 5,082	105.7	113	4,236	102.7
Short-term investments	-	3,526	100.0		- 2,122	100.0	-	3,036	100.0
Derivatives	4	58	n/a		6 53	n/a	7	29	n/a
EMA limited partnership interests <sup>(2)</sup>	(5)	n/a	n/a	(	4) n/a	n/a	(5)	n/a	n/a
Unrealized net capital gains and losses, pre-tax	1,988			1,02	5		1,454		
Amounts recognized for:									
Insurance reserves <sup>(3)</sup>	-				-		-		
DAC and DSI <sup>(4)</sup>	(138)			(6	7)		(98)		
Amounts recognized	(138)			(6			(98)		
Deferred income taxes	(650)			(33			(477)		
Unrealized net capital gains and losses, after-tax	\$ 1,200			\$ 62			\$ 879		
		June 30, 2015			March 31, 201	5	De	cember 31, 20	14
	Unrealized net		Fair value	Unrealized n		Fair value	Unrealized net		Fair value
		Fair	as a percent of			as a percent of	capital gains	Fair	as a percent of
	capital gains		-	capital gain		•			•
	and losses	value	amortized cost (1)	and losses	value	amortized cost (1)	and losses	value	amortized cost (1)
Fixed income securities	\$ 109 \$	3 936	102.8	¢ 40	4 \$ 4 106	103.4	\$ 136 \$	4 328	103.2

	Unrealized net capital gains and losses	Fair value	Fair value as a percent of amortized cost <sup>(1)</sup>	_	Unrealized net capital gains and losses	Fair value	Fair value as a percent of amortized cost <sup>(1)</sup>	_	Unrealized net capital gains and losses	Fair value	Fair value as a percent of amortized cost <sup>(1)</sup>
Fixed income securities											
U.S. government and agencies	\$ 109 \$	3,936	102.8	\$	134 \$	4,106	103.4	\$	136 \$	4,328	103.2
Municipal	483	8,594	106.0		670	8,713	108.3		620	8,497	107.9
Corporate	1,164	42,317	102.8		2,120	42,375	105.3		1,758	42,144	104.4
Foreign government	66	1,324	105.2		85	1,375	106.6		102	1,645	106.6
ABS	(5)	2,076	99.8		8	3,055	100.3		7	3,978	100.2
RMBS	101	1,083	110.3		105	1,154	110.0		99	1,207	108.9
CMBS	37	575	106.9		42	600	107.5		42	615	107.3
Redeemable preferred stock	4	25	119.0		4	25	119.0		4	26	118.2
Total fixed income securities	1,959	59,930	103.4	_	3,168	61,403	105.4		2,768	62,440	104.6
Equity securities	351	4,000	109.6		414	4,166	111.0		412	4,104	111.2
Short-term investments	-	2,821	100.0		-	2,497	100.0		-	2,540	100.0
Derivatives	3	60	n/a		3	79	n/a		(2)	92	n/a
EMA limited partnership interests (2)	(5)	n/a	n/a		(4)	n/a	n/a		(5)	n/a	n/a
Unrealized net capital gains and losses, pre-tax	2,308			_	3,581			_	3,173		
Amounts recognized for:											
Insurance reserves <sup>(3)</sup>	-				(79)				(28)		
DAC and DSI <sup>(4)</sup>	(121)				(212)				(179)		
Amounts recognized	(121)			-	(291)			-	(207)		
Deferred income taxes	(768)				(1,153)				(1,040)		
Unrealized net capital gains and losses, after-tax	\$ 1,419			\$	2,137			\$	1,926		

<sup>(1)</sup> The comparison of percentages from period to period may be distorted by investment transactions such as sales, purchases and impairment write-downs.

(2) Unrealized net capital gains and losses for limited partnership interest represent the Company's share of EMA limited partnerships' other comprehensive income. Fair value and amortized cost are not applicable. (3) The insurance reserves adjustment represents the amount by which the reserve balance would increase if the net unrealized gains in the applicable product portfolios were realized and reinvested at current lower interest rates, resulting in a premium deficiency. Although we evaluate premium deficiencies on the combined performance of our life insurance and immediate annuities with life contingencies, the adjustment primarily relates to structured settlement annuities with life contingencies, in addition to annuity buy-outs and certain payout annuities with life contingencies.

<sup>(4)</sup> The DAC and DSI adjustment balance represents the amount by which the amortization of DAC and DSI would increase or decrease if the unrealized gains or losses in the respective product portfolios were realized.

# THE ALLSTATE CORPORATION NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX)

(\$ in millions)

_				Thre	e months ended				
	March 31, 2016	] _	Dec. 31, 2015		Sept. 30, 2015		June 30, 2015		March 31, 2015
NET INVESTMENT INCOME									
Fixed income securities	\$ 518	\$	537	\$	546	\$	567	\$	568
Equity securities	28		33		23		31		23
Mortgage loans	53		63		53		57		55
Limited partnership interests	121		66		167		118		198
Short-term	4		1		4		3		1
Other	51		49		49		49		45
Subtotal	775	_	749		842		825	-	890
Less: Investment expense	(44)		(39)		(35)		(36)		(40)
Net investment income	\$ 731	\$	710	\$	807	\$	789	\$	850
PRE-TAX YIELDS <sup>(1)</sup>									
Fixed income securities	3.7 %		3.8 %		3.8 %		3.9 %		3.9 %
Equity securities	2.3		2.9		2.4		3.4		2.5
Mortgage loans	4.9		5.8		4.8		5.3		5.2
Limited partnership interests	9.7		5.4		14.4		10.1		17.2
Total portfolio	4.0		3.9		4.4		4.3		4.6
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE									
Impairment write-downs	\$ (59)	\$	(118)	\$	(47)	\$	(11)	\$	(19)
Change in intent write-downs	(22)		(32)		(127)		(32)	I .	(30)
Net other-than-temporary impairment									
losses recognized in earnings	(81)		(150)		(174)		(43)		(49)
Sales and other	(59)		(75)		183		146		216
Valuation and settlements of derivative instruments	 (9)		(25)	•	24	•	5		(28)
Total	\$ (149)	\$	(250)	\$	33	\$	108	\$	139
TOTAL RETURN ON INVESTMENT PORTFOLIO <sup>(2)</sup>	2.0 %		(0.2) %		- %		(0.6) %		1.7 %
AVERAGE INVESTMENT BALANCES (in billions) (3)	\$ 76.8	\$	76.8	\$	76.9	\$	76.8	\$	77.4

(1) Pre-tax yield is calculated as annualized investment income, generally before investment expense (including dividend income in the case of equity securities) divided by the average of investment balances at the end of each quarter during the year. For the purposes of the pre-tax yield calculation, income for directly held real estate, timber and other consolidated investments is net of asset level operating expenses (direct expenses of the assets reported in investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses.

(2) Total return on investment portfolio is calculated from GAAP results including the total of net investment income, realized capital gains and losses, the change in unrealized net capital gains and losses, and the change in the difference between fair value and carrying value of mortgage loans, cost method limited partnerships, bank loans and agent loans divided by the average fair value balances.

(3) Average investment balances for the quarter are calculated as the average of the current and prior quarter investment balances. Year-to-date average investment balances are calculated as the average of investment balances at the beginning of the year and the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded.

# THE ALLSTATE CORPORATION **PROPERTY-LIABILITY** NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX)

(\$ in millions)

					Three r	months ended	1			
	M	larch 31, 2016		Dec. 31, 2015	5	Sept. 30, 2015	J	une 30, 2015	1	March 31, 2015
NET INVESTMENT INCOME										
Fixed income securities:					•		•			
Tax-exempt	\$	23	\$	27	\$	24	\$	26	\$	25
Taxable		200		201		197		195		190
Equity securities		20		24		16		23		18
Mortgage loans		3		4		4		3		4
Limited partnership interests <sup>(1)</sup> Short-term		58		29		62		45 1		126
		2		-		3				1
Other Subtotal		20 326	-	18 303	_	20 326		20 313	-	<u>17</u> 381
Less: Investment expense		(24)		(23)		(19)		(21)		(23)
Net investment income	\$	302	\$	280	\$	307	\$	292	\$	358
Net investment income, after-tax	\$	206	\$ 	192	\$	209	\$ <u></u>	199	\$ =	242
Net investment income, alter-tax	φ	200	° —	192	φ	209	φ	199	φ =	242
PRE-TAX YIELDS (2)										
Fixed income securities:										
Tax-exempt		2.1 %		2.6	%	2.3 %		2.3 %		2.4 %
Equivalent yield for tax-exempt		3.1		3.8	/0	3.4		3.4		3.5
Taxable		3.2		3.2		3.2		3.1		2.9
Equity securities		2.4		3.1		2.5		3.4		2.6
Mortgage loans		4.0		5.4		4.0		4.1		4.5
Limited partnership interests		8.9		4.5		10.1		7.0		19.9
Total portfolio		3.3		3.1		3.5		3.3		4.0
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY ASSET TYPE Fixed income securities:										
Tax-exempt	\$	3	\$	(10)	\$	2	\$	1	\$	2
Taxable	Ŷ	(47)	Ť	(75)	Ŷ	(42)	Ŷ	13	Ť	10
Equity securities		(60)		(13)		(92)		32		46
Limited partnership interests		13		(13)		(35)		(1)		2
Derivatives and other		(8)		(28)		6		4		(32)
Total	\$	(99)	\$	(153)	\$	(161)	\$	49	\$	28
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE					· <u> </u>		· <u> </u>		-	
Impairment write-downs	\$	(35)	\$	(84)	\$	(30)	\$	(6)	\$	(12)
Change in intent write-downs		(19)		(24)		(77)		(28)	1 _	(27)
Net other-than-temporary impairment										
losses recognized in earnings		(54)		(108)		(107)		(34)	1	(39)
Sales and other		(41)		(28)		(63)		77	1	99
Valuation and settlements of derivative instruments Total	\$	(4) (99)	\$	(17) (153)	¢ —	9 (161)	\$	<u>6</u> 49	\$	(32)
iotai	φ	(99)	φ —	(155)	φ	(101)	° —	49	φ =	20
AVERAGE INVESTMENT BALANCES (in billions) <sup>(3)</sup>	\$	38.3	\$	38.2	\$	37.8	\$	37.6	\$	37.9
	4								B	

<sup>(1)</sup> As of March 31, 2016, Property-Liability has commitments to invest in additional limited partnership interests totaling \$1.39 billion.

<sup>(2)</sup> Pre-tax yield is calculated as annualized investment income, generally before investment expense (including dividend income in the case of equity securities) divided by the average of investment balances at the end of each quarter during the year. For the purposes of the pre-tax yield calculation, income for directly held real estate, timber and other consolidated investments is net of asset level operating expenses (direct expenses of the assets reported in investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses.

<sup>(3)</sup> Average investment balances for the quarter are calculated as the average of the current and prior quarter investment balances. Year-to-date average investment balances are calculated as the average of investment balances at the beginning of the year and the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded.



%

### THE ALLSTATE CORPORATION ALLSTATE FINANCIAL NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX)

(\$ in millions)

					Three n	nonths ended				
	M	arch 31, 2016	]_'	Dec. 31, 2015	5	Sept. 30, 2015		lune 30, 2015		arch 31, 2015
NET INVESTMENT INCOME										
Fixed income securities	\$	284	\$	300	\$	314	\$	338	\$	344
Equity securities		8		9		7		8		5
Mortgage loans		50		59		49		54		51
Limited partnership interests (1)		63		37		105		73		72
Short-term		2		1		1		1		-
Other		30		30		29		28		27
Subtotal		437		436		505		502		499
Less: Investment expense		(18)		(16)		(14)		(13)		(15)
Net investment income	\$	419	\$	420	\$	491	\$	489	\$	484
Net investment income, after-tax	\$	273	\$	273	\$	319	\$	318	\$	315
PRE-TAX YIELDS <sup>(2)</sup>										
Fixed income securities		4.6 %		4.8 %		4.9 %		5.1 %		5.2 %
Equity securities		2.1		2.4		2.1		3.4		2.1
Mortgage loans		4.9		5.8		4.9		5.5		5.2
Limited partnership interests		10.7		6.5		19.4		14.0		13.8
Total portfolio		4.8		4.8		5.6		5.6		5.5
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY ASSET TYPE										
Fixed income securities	\$	(26)	\$	(64)	\$	261	\$	46	\$	68
Equity securities	Ţ	(30)	ŗ	(13)	Ť	(58)	•	16	Ť	32
Mortgage loans		-		4		1		1		-
Limited partnership interests		13		(14)		(20)		(2)		4
Derivatives and other		(6)		(10)		10		(2)		7
Total	\$	(49)	\$	(97)	\$	194	\$	59	\$	111
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE										
Impairment write-downs	\$	(24)	\$	(34)	\$	(17)	\$	(5)	\$	(7)
Change in intent write-downs	_	(3)		(8)		(50)	_	(4)		(3)
Net other-than-temporary impairment			1							
losses recognized in earnings		(27)	1	(42)		(67)		(9)		(10)
Sales and other		(17)	1	(47)		246		69		117
Valuation and settlements of derivative instruments	<u> </u>	(5)	1	(8)	. —	15	. —	(1)	I. —	4
Total	\$	(49)	\$	(97)	\$	194	\$	59	\$	111
AVERAGE INVESTMENT BALANCES (in billions) (3)	\$	35.9	\$	36.0	\$	36.1	\$	36.1	\$	36.3

<sup>(1)</sup> As of March 31, 2016, Allstate Financial has commitments to invest in additional limited partnership interests totaling \$1.32 billion.

<sup>(2)</sup> Pre-tax yield is calculated as annualized investment income, generally before investment expense (including dividend income in the case of equity securities) divided by the average of investment balances at the end of each quarter during the year. For the purposes of the pre-tax yield calculation, income for directly held real estate, timber and other consolidated investments is net of asset level operating expenses (direct expenses of the assets reported in investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses.

<sup>(3)</sup> Average investment balances for the quarter are calculated as the average of the current and prior quarter investment balances. Year-to-date average investment balances are calculated as the average of investment balances at the beginning of the year and the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded.

# THE ALLSTATE CORPORATION INVESTMENT RESULTS (\$ in millions)

						Th	ree mont	ns end	ded						
	Ν	March 31, 2016		D	ec. 31, 2015		Sept. 20 <sup>-</sup>				June 30, 2015	ſ	N	larch 31, 2015	
Consolidated investment portfolio															-
Interest-bearing <sup>(1)</sup>	\$	68,163		\$	67,390	5	\$ 68	913		\$	70,243		\$	71,287	
Equity/owned <sup>(2)</sup>		10,714			10,368		9	429			8,898			9,150	
Total	\$	78,877		\$	77,758	Ş		342		\$	79,141		\$	80,437	=
Consolidated portfolio total return <sup>(3)</sup>															
Interest-bearing		1.9	%		(0.3)	0/_		0.4	%		(0.8)	0/		1.4	%
Equity/owned		0.2	/0		0.2	70		(0.3)	70		0.2	/0		0.4	70
					(0.1)						0.2				
Investment expenses	-	(0.1)			· /			(0.1)		-	-			(0.1)	-
Total	=	2.0		_	(0.2)			-		=	(0.6)		=	1.7	=
Consolidated portfolio total return <sup>(3)</sup>															
Income		0.9	%		0.9	%		1.0	%		1.0	%		1.0	%
Valuation		1.1			(1.1)			(1.0)			(1.6)			0.7	_
Total		2.0			(0.2)			-		=	(0.6)		_	1.7	=
Consolidated net investment income															
Interest-bearing	\$	618		\$	643	9	\$	646		\$	670		\$	664	
Equity/owned	Ť	157		Ť	106			196		Ť	155		Ŧ	226	
Investment expenses		(44)			(39)			(35)			(36)			(40)	
Total	\$	731		\$	710	ç	*	807		¢ —	789		¢ —	850	
i otai	Ψ =	731		<sup>Ф</sup> —	710		¢	007		Ψ =	703		Ψ ==	000	-
Consolidated Interest-bearing pre-tax yield (4)		3.7	%		3.8	%		3.8	%		3.9	%		3.9	%
Property-Liability net investment income															
Interest-bearing excluding prepayment premiums	\$	241		\$	240	9	\$	240		\$	233		\$	226	
Prepayment premiums		2			5			4			7			7	
Total Interest-bearing		243			245			244			240			233	•
Equity/owned		83			58			82			73			148	
Less: Investment expenses		(24)			(23)			(19)			(21)			(23)	
Total	-	302			280			307		-	292		_	358	-
Less: prepayment premiums		(2)			(5)			(4)			(7)			(7)	
Total excluding prepayment premiums	\$	300		\$	275			303		¢ —	285		¢ —	351	•
	Ψ =	300		<sup>Ф</sup> —	215		¢	303		Ψ =	203		Ψ ==		-
Property-Liability interest-bearing pre-tax yield		3.0	%		3.0	%		3.0	%		3.0	%		2.9	%
Property-Liability interest-bearing pre-tax yield									•						
excluding prepayment premiums		3.0	%		3.0	%		2.9	%		2.9	%		2.8	%
Allstate Financial net investment income															
Interest-bearing excluding prepayment premiums	\$	361		\$	371		\$	386		\$	408		\$	413	
Prepayment premiums		2			17			5		_	12		_	8	_
Total interest-bearing		363			388			391			420			421	
Equity/owned	1	74			48			114			82			78	
Less: Investment expenses		(18)			(16)		_	(14)			(13)	ļ		(15)	
Total	1 -	419			420			491			489			484	
Less: prepayment premiums		(2)			(17)			(5)			(12)			(8)	
Total excluding prepayment premiums	\$	417		\$	403		\$	486		\$	477		\$	476	
		4.6	%		4.8	%		4.8	%		5.1	%		5.1	%
Allstate Financial interest-bearing pre-tax yield		<del>-</del> .0	/0		-										
Allstate Financial interest-bearing pre-tax yield Allstate Financial interest-bearing pre-tax yield		4.0	70		-										

<sup>(1)</sup> Includes fixed income securities, mortgage loans, short-term and other investments.

<sup>(2)</sup> Includes limited partnership interests, equity securities and real estate.

<sup>(3)</sup> Total return on investment portfolio is calculated from GAAP results including the total of net investment income, realized capital gains and losses, the change in unrealized net capital gains and losses, and the change in the difference between fair value and carrying value of mortgage loans and cost method limited partnerships, divided by the average fair value balances.

<sup>(4)</sup> Pre-tax yield is calculated as annualized investment income, generally before investment expense (including dividend income in the case of equity securities) divided by the average of investment balances at the end of each quarter during the year. For the purposes of the pre-tax yield calculation, income for directly held real estate, timber and other consolidated investments is net of asset level operating expenses (direct expenses of the assets reported in investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses.

# THE ALLSTATE CORPORATION INVESTMENT POSITION BY STRATEGY (\$ in millions)

March 31, 2016	 Total	 Market- Based Core <sup>(1)</sup>	 Market- Based Active <sup>(2)</sup>	Performance- Based Long-Term <sup>(3)</sup>		Performance- Based Opportunistic <sup>(4)</sup>
Fixed income securities	\$ 57,291	\$ 50,363	\$ 6,816	\$ 65	\$	47
Equity securities	5,117	4,044	988	61		24
Mortgage loans	4,302	4,302	-	-		-
Limited partnership interests	5,091	368	-	4,723		-
Short-term investments	3,526	2,766	760	-		-
Other	 3,550	 2,879	 150	 505		16
Total	\$ 78,877	\$ 64,722	\$ 8,714	\$ 5,354	\$	87
% of total		 82%	 11%	 7%	_	-
Property-Liability	\$ 38,736	\$ 28,121	\$ 7,668	\$ 2,889	\$	58
% of Property-Liability		73%	20%	7%		-
Allstate Financial	\$ 37,336	\$ 33,796	\$ 1,046	\$ 2,465	\$	29
% of Allstate Financial		90%	3%	7%		-
Corporate & Other	\$ 2,805	\$ 2,805	\$ -	\$ -	\$	-
% of Corporate & Other		100%	-	-		-

December 31, 2015	 Total	_	Market- Based Core <sup>(1)</sup>	 Market- Based Active <sup>(2)</sup>	_	Performance- Based Long-Term <sup>(3)</sup>	_	Performance- Based Opportunistic <sup>(4)</sup>
Fixed income securities	\$ 57,948	\$	51,175	\$ 6,691	\$	47	\$	35
Equity securities	5,082		4,210	764		77		31
Mortgage loans	4,338		4,338	-		-		-
Limited partnership interests	4,874		364	-		4,510		-
Short-term investments	2,122		1,631	491		-		-
Other	3,394		2,783	183		415		13
Total	\$ 77,758	\$	64,501	\$ 8,129	\$	5,049	\$	79
% of total			83%	 10%	=	7%	=	-
Property-Liability	\$ 38,479	\$	28,525	\$ 7,137	\$	2,764	\$	53
% of Property-Liability			74%	19%		7%		-
Allstate Financial	\$ 36,792	\$	33,490	\$ 992	\$	2,284	\$	26
% of Allstate Financial			91%	3%		6%		-
Corporate & Other	\$ 2,487	\$	2,486	\$ -	\$	1	\$	-
% of Corporate & Other			100%	-		-		-

<sup>(1)</sup> Market-based core is comprised primarily of highly diversified fixed income securities, mortgage loans and equity securities to align with business segment priorities.

<sup>(2)</sup> Market-based active is comprised primarily of fixed income and equity securities to generate additional returns by taking advantage of market opportunities.

<sup>(3)</sup> Performance-based long-term is comprised primarily of private equity and real estate investments to generate returns over an extended horizon.

<sup>(4)</sup> Performance-based opportunistic primarily generates returns by taking advantage of asset dislocations and by selectively providing liquidity to distressed sellers.

# THE ALLSTATE CORPORATION INVESTMENT RESULTS BY STRATEGY (\$ in millions)

					Three n	nonths ende	ed			
	М	arch 31, 2016	] [	ec. 31, 2015	S	Sept. 30, 2015		June 30, 2015	М	arch 31, 2015
Investment income										
Market-Based Core	\$	581	\$	614	\$	612	\$	640	\$	629
Market-Based Active		61		59		52		52		50
Performance-Based Long-Term		131		74		176		130		209
Performance-Based Opportunistic		2		2		2		3		2
Investment income, before expense		775		749		842		825		890
Investment expense	<u></u>	(44)	<u> </u>	(39)	<u> </u>	(35)	<u> </u>	(36)	<u> </u>	(40)
Net investment income	\$	731	\$	710	\$	807	\$ -	789	\$	850
PBLT Asset level operating expense <sup>(1)</sup>	\$	(8)	\$	(4)	\$	(4)	\$	(5)	\$	(6)
Realized Capital Gains and Losses (Pre-Tax)										
Market-Based Core	\$	(91)	\$	(153)	\$	102	\$	63	\$	58
Market-Based Active		(47)		(49)		(63)		48		73
Performance-Based Long-Term		(11)		(49)		-		(5)		8
Performance-Based Opportunistic		-		1		(6)		2		-
Total	\$	(149)	\$	(250)	\$	33	\$	108	\$	139

<sup>(1)</sup> When calculating the pre-tax yields, asset level operating expenses are netted against income for directly held real estate, timber and other consolidated investments.

### THE ALLSTATE CORPORATION PERFORMANCE-BASED LONG-TERM INVESTMENTS ("PBLT") (\$ in millions)

	(\$ in minors)	(\$ in millions)			As of or for the three months ended				
		March 31, 2016		Dec. 31, 2015			June 30, 2015	March 31, 2015	
vestment position	—	2010		.015	2015		2015		2015
Limited partnerships									
Private equity <sup>(1)</sup>	\$	3,324	\$	3,181	\$ 3,13	31 \$	3,012	\$	2,969
Real estate <sup>(2)</sup>		1,229		1,166	1,10	60	1,164		1,366
Timber & agriculture-related <sup>(3)</sup>		170		163	1		-		-
PBLT - limited partnerships	-	4,723		4,510	4,4		4,176		4,335
Other <sup>(4)</sup>									
		400		74		22	70		07
Private equity		103		71		93	70		67
Real estate		361		301		38	242		201
Timber & agriculture-related	I —	<u>167</u> 631		<u>167</u> 539		67 18	<u> </u>		168 436
PBLT - other		631		539	54	łð	479		430
Total									
Private equity		3,427		3,252	3,22		3,082		3,036
Real estate		1,590		1,467	1,44		1,406		1,567
Timber & agriculture-related		337		330	3		167		168
Total PBLT	\$	5,354	\$	5,049	\$ 4,9	<u>90</u> \$	4,655	\$	4,771
estment income, before expense									
Limited partnerships								1	
Private equity	\$	85	\$	47	\$ 10	62 \$	5 113	\$	80
Real estate		33		20		5	10		12
Timber & agriculture-related		3		(1)		-	-		
PBLT - limited partnerships		121		66	10	67	123		20
Other									
Private equity		-		_		1	-		
Real estate		8		6		7	5		
Timber & agriculture-related		2		2		1	2		
PBLT - other	— — —	10		8		9	7		
		10		0		9	I		
Total									
Private equity		85		47	10	63	113		80
Real estate		41		26		12	15		127
Timber & agriculture-related		5		1		1	2		:
Total PBLT	\$	131	\$	74	\$1	76 \$	130	\$	209
sset level operating expense <sup>(5)</sup>									
Total	\$	(8)	\$	(4)	\$	(4) \$	5 (5)	\$	(6
		<u> </u>							· · · · · ·
alized Capital Gains and Losses									
Limited Partnerships									
Private equity	\$	12	\$	(49)	\$	(3) \$	6 (3)	\$	
Real estate		1		-		(2)	-		(
Timber & agriculture-related		-		-		-	-		,
PBLT - limited partnerships		13		(49)		(5)	(3)		
						. ,			
Other Private equity		(05)		4		6	(4)		
Private equity		(25)				6	(1)		
Real estate		1		(1)		(1)	(1)	1	
Timber & agriculture-related	I —	(24)		-		-	- (2)		
PBLT - other		(24)		-		5	(2)		
Total									
Private equity		(13)		(48)		3	(4)	1	
Real estate		2		(1)		(3)	(1)		(
Timber & agriculture-related		-		-		-	-		(
Total PBLT	\$	(11)	\$	(49)	\$	- \$	(5)	\$	
		<u>\``/</u>		<u> </u>		<b>—</b> *		1 -	
-Tax Yield <sup>(6) (7)</sup>		9.4 %		5.6 %	14	.3 %	10.6 %		17.
		0.1 /0		5.0 /0					
/ear Internal Rate of Return ("IRR") <sup>(8) (9)</sup>	l	10.5 %		10.8 %	11	.3 %	11.3 %		11.
Includes Private equity on page 47, excluding Timber and agriculture-related. Includes Real estate on page 47.			J					L	

<sup>(2)</sup> Includes Real estate on page 47.
 <sup>(3)</sup> Includes Timber and agriculture-related reflected in Private equity on page 47.

<sup>(4)</sup> Includes PBLT - fixed income securities, equity securities and other investments on page 53.

<sup>(5)</sup> When calculating the pre-tax yields, asset level operating expenses are netted against income for directly held real estate, timber and other consolidated investments.

<sup>(6)</sup> Pre-tax yield is calculated as annualized investment income, generally before investment expense (including dividend income in the case of equity securities) divided by the average of investment balances at the end of each quarter during the year. For the purposes of the pre-tax yield calculation, income for directly held real estate, timber and other consolidated investments is net of asset level operating expenses (direct expenses of the assets reported in investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses.

<sup>(7)</sup> The Pre-tax yield for PBLT was 10.9%, 14.5%, 16.3%, 12.8%, 18.3%, 11.1%, 12.9%, 9.9%, 12.0%, 3.8%, 13.2% and 12.7% for the fourth quarter 2014 through first quarter 2012 periods, respectively. <sup>(8)</sup> We calculate the internal rate of return ("IRR") for our performance-based long-term investments as an input to assess their performance. The IRR represents the rate of return on the investments considering the amount and timing of the associated cash flows. Our IRR calculation method may differ from those used by other investors. Until an investment is liquidated, the IRR is an interim estimated return based on the inception to date cash flows. Our PBLT portfolio is diversified by asset type and vintage year. We believe the 10

year IRR is the most comprehensive metric to evaluate the overall strategy's performance relative to our long-term return expectations. <sup>(9)</sup> The 10 year IRR for PBLT was 11.7%, 12.0%, 11.8%, 11.7%, 11.5%, 11.0%, 11.1%, 10.4%, 10.7%, 11.0% and 10.7% for the fourth quarter 2014 through first quarter 2012 periods, respectively.

### **Definitions of Non-GAAP Measures**

We believe that investors' understanding of Allstate's performance is enhanced by our disclosure of the following non-GAAP measures. Our methods for calculating these measures may differ from those used by other companies and therefore comparability may be limited.

**Operating income** is net income applicable to common shareholders, excluding:

- realized capital gains and losses, after-tax, except for periodic settlements and accruals on non-hedge derivative instruments, which are reported with realized capital gains and losses but included in operating income, - valuation changes on embedded derivatives that are not hedged, after-tax.
- amortization of deferred policy acquisition costs ("DAC") and deferred sales inducements ("DSI"), to the extent they resulted from the recognition of certain realized capital gains and losses or valuation changes on embedded derivatives that are not hedged, after-tax, - amortization of purchased intangible assets, after-tax,
- gain (loss) on disposition of operations, after-tax, and
- adjustments for other significant non-recurring, infrequent or unusual items, when (a) the nature of the charge or gain is such that it is reasonably unlikely to recur within two years, or (b) there has been no similar charge or gain within the prior two years.

Net income applicable to common shareholders is the GAAP measure that is most directly comparable to operating income. We use operating income as an important measure to evaluate our results of operations. We believe that the measure provides investors with a valuable measure of the Company's ongoing performance because it reveals trends in our insurance and financial services business that may be obscured by the net effect of realized capital gains and losses, valuation changes on embedded derivatives that are not hedged, amortization of purchased intangible assets, gain (loss) on disposition of operations and adjustments for other significant non-recurring, infrequent or unusual items. Realized capital gains and losses, valuation changes on embedded derivatives that are not hedged and gain (loss) on disposition of operations may vary significantly between periods and are generally driven by business decisions and external economic developments such as capital market conditions, the timing of which is unrelated to the insurance underwriting process. Consistent with our intent to protect results or earn additional income, operating income includes periodic settlements and accruals on certain derivative instruments that are reported in realized capital gains and losses because they do not qualify for hedge accounting or are not designated as hedges for accounting purposes. These instruments are used for economic hedges and to replicate fixed income securities, and by including them in operating income, we are appropriately reflecting their trends in our performance and in a manner consistent with the economically hedged investments, product attributes (e.g. net investment income and interest credited to contractholder funds) or replicated investments. Amortization of purchased intangible assets is excluded because it relates to the acquisition purchase price and is not indicative of our underlying insurance business results or trends. Non-recurring items are excluded because, by their nature, they are not indicative of our business or economic trends. Accordingly, operating income excludes the effect of items that tend to be highly variable from period and highlights the results from ongoing operations and the underlying profitability of our business. A byproduct of excluding these items to determine operating income is the transparency and understanding of their significance to net income variability and profitability while recognizing these or similar items may recur in subsequent periods. Operating income is used by management along with the other components of net income applicable to common shareholders. to assess our performance. We use adjusted measures of operating income in incentive compensation. Therefore, we believe it is useful for investors to evaluate net income applicable to common shareholders, operating income and their components separately and in the aggregate when reviewing and evaluating our performance. We note that investors, financial analysts, and communications as it represents a reliable, representative and consistent measurement of the industry and the Company and management's performance. We note that the price to earnings multiple commonly used by insurance investors as a forward-looking valuation technique uses operating income as the denominator. Operating income should not be considered a substitute for net income applicable to common shareholders is provided in the schedule, "Contribution to Income".

Underwriting income is calculated as premiums earned, less claims and claims expense ("losses"), amortization of DAC, operating costs and expenses and restructuring and related charges as determined using GAAP. Management uses this measure in its evaluation of the results of operations to analyze the profitability of our Property-Liability insurance operations separately from investment results. It is also an integral component of incentive compensation. It is useful for investors to evaluate the components of income separately and in the aggregate when reviewing performance. Net income applicable to common shareholders is the most directly comparable GAAP measure. Underwriting income applicable to common shareholders and does not reflect the overall profitability of our business. A reconciliation of Property-Liability underwriting income to net income applicable to common shareholders is provided in the schedule, "Property-Liability Results".

Combined ratio excluding the effect of catastrophes is a non-GAAP ratio, which is computed as the difference between two GAAP operating ratios: the combined ratio and the effect of catastrophes on the combined ratio. We believe that this ratio is useful to investors and it is used by management to reveal the trends in our Property-Liability business that may be obscured by catastrophe losses. Catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude and can have a significant impact on the combined ratio. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwriting performance. The combined ratio excluding the effect of catastrophes should not be considered a substitute for the combined ratio and does not reflect the overall underwriting profitability of our business. A reconciliation of the combined ratio excluding the effect of catastrophes to combined ratio is provided in the schedule, "Property-Liability Results".

Combined ratio excluding the effect of catastrophes, prior year reserve reestimates and amortization of purchased intangible assets ("underlying combined ratio") is a non-GAAP ratio, which is computed as the difference between four GAAP operating ratios: the combined ratio, the effect of catastrophes on the combined ratio, the effect of prior year non-catastrophe reserve reestimates on the combined ratio. We believe that this ratio is useful to investors and it is used by management to reveal the trends in our Property-Liability business that may be obscured by catastrophe losses, prior year reserve reestimates and amortization of purchased intangible assets. Catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude, and can have a significant impact on the combined ratio. Prior year reserve reestimates are caused by unexpected loss development on historical reserves. Amortization of purchased intangible assets relates to the acquisition purchase price and is not indicative of our underlying insurance business results or trends. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwriting performance. We also provide it to facilitate a comparison to our outlook on the underlying combined ratio. The most directly comparable GAAP measure is the combined ratio. The underlying combined ratio should not be considered a substitute for the combined ratio is provided in the schedules "Allstate Brand Profitability Measures", "Esurance Brand Profitability Measures and Statistics", "Auto, Homeowners and Other Personal Lines Underlying Combined Ratios", "Allstate Personal Lines - Auto, Homeowners, Other Personal Lines and Commercial Lines Profitability Measures" and "Emerging Businesses - Esurance, Encompass, Other Business Lines, and Answer Financial Profitability Measures".

Average underlying loss (incurred pure premium) and expense is calculated as the underlying combined ratio (a non-GAAP measure) multiplied by the GAAP quarterly earned premium, which is annualized (multiplied by 4) ("average premium"). We believe that this measure is useful to investors and it is used by management for the same reasons noted above for the underlying loss and expense is provided in the schedule, "Allstate Brand Auto and Homeowners Underlying Loss and Expense".

Underlying loss ratio is a non-GAAP ratio, which is computed as the difference between three GAAP operating ratios: the loss ratio and the effect of prior year non-catastrophe reserve reestimates on the combined ratio. We believe that this ratio is useful to investors and it is used by management to reveal the trends that may be obscured by catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude, and can have a significant impact on the combined ratio. Prior year reserve reestimates are caused by unexpected loss development on historical reserves. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwriting performance. The most directly comparable GAAP measure is the loss ratio is provided in the schedules "Allstate Brand Profitability Measures", "Esurance Brand Profitability Measures and Statistics" and "Encompass Brand Profitability Measures and Statistics".

Operating income return on common shareholders' equity is a ratio that uses a non-GAAP measure. It is calculated by dividing the rolling 12-month operating income by the average of common shareholders' equity at the beginning and at the end of the 12-months, after excluding the effect of unrealized net capital gains and losses. Return on common shareholders' equity is the most directly comparable GAAP measure. We use operating income as the numerator for the same reasons we use operating income, as discussed above. We use average common shareholders' equity excluding the effect of unrealized net capital gains and losses for the denominator as a representation of common shareholders' equity primarily attributable to the Company's earned and realized business operations because it eliminates the effect of items that are unrealized and vary significantly between periods due to external economic developments such as capital market conditions like changes in equity prices and interest rates, the amount and timing of which are unrelated to the insurance underwriting process. We use it to supplement our evaluation of net income applicable to common shareholders and return on common shareholders' equity because it excludes the effect of items that tend to be highly variable from period. We believe that this measure is useful to investors and that it provides a valuable tool for investors when considered along with return on common shareholders' equity because it eliminates the after-tax effects of realized and unrealized and unrealized and that are driven by economic developments, the magnitude and timing of which are generally not influenced by management. In addition, it eliminates non-recurring items that are not indicative of our ongoing business or economic trends. A byproduct of excluding the items noted above to determine operating income return on common shareholders' equity is the transparency and understanding of their significance to return on common shareholders' equity variability and profitability and profitabil compensation. Therefore, we believe it is useful for investors to have operating income return on common shareholders' equity when evaluating our performance. We note that investors, financial analysts, financial and business media organizations and rating agencies utilize operating income return on common shareholders' equity results in their investment decisions, recommendations and communications as it represents a reliable, representative and consistent measurement of the industry and the company and management's utilization of capital. Operating income return on common shareholders' equity and does not reflect the overall profitability of our business. A reconciliation of return on common shareholders' equity and operating income return on common shareholders' equity can be found in the schedule, "Return on Common Shareholders' Equity".

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a ratio that uses a non-GAAP measure. It is calculated by dividing common shareholders' equity after excluding the impact of unrealized net capital gains and losses on fixed income securities and related DAC, DSI and life insurance reserves by total common shares outstanding. We use the trend in book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, in conjunction with book value per common share to identify and analyze the change in net worth attributable to management efforts between periods. We believe the non-GAAP ratio is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period and are generally driven by economic developments, primarily capital market conditions, the magnitude and timing of which are generally not influenced by management, and we believe it enhances understanding and comparability of performance by highlighting underlying business activity and profitability drivers. We note that book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a measure commonly used by insurance investors as a valuation technique. Book value per common share is the most directly comparable GAAP measure. Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, should not be considered a substitute for book value per common share, and does not reflect the recorded net worth of our business. A reconciliation of book value per common share, excluding the impact of unrealized net capital gains on fixed income securities, and book value per common share can be found in the schedule, "Book Value per Common Share".