## THE ALLSTATE CORPORATION

## Investor Supplement Third Quarter 2016


 expected for the full year.
 defined on the page "Definitions of Non-GAAP Measures" and are reconciled to the most directly comparable generally accepted accounting principles ("GAAP") measure herein.

THE ALLSTATE CORPORATION

## Investor Supplement - Third Quarter 2016

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\end{aligned}
$$

nvestment Results by Strategy
Performance-Based Long-Term Investments
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$\qquad$
the allstate corporation
CONSOLIDATED STATEMENTS OF OPERATIONS

## ( $\$$ in millions, except per share data)

Revenues
Property-liability insurance premiums
Life and annuity premiums and contract charges
Net investment income
Realized capital gains and losses.
Total other-than-temporary impairment ("OTTI") losses
OTTI losses reclassified to (from) other comprehensive income
Net OTTI losses recognized in earnings
Sales and other realized capital gains and losses Total realized capital gains and losses
Total revenues
Costs and expenses
Property-liability insurance claims and claims expense Life and annuity contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Interest expense
Total costs and expenses
Gain (loss) on disposition of operations
Income from operations before income tax expense

Income tax expense
Net income
Preferred stock dividends
Net income applicable to common shareholders
Earnings per common share: ${ }^{(1)}$
Net income applicable to common shareholders per common share - Basic
Weighted average common shares - Basic

Net income applicable to common shareholders per common share - Diluted
Weighted average common shares - Diluted
Cash dividends declared per common share

| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |  | June 30, $2015$ |  | $\begin{gathered} \text { March 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | Sept. 30, 2015 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 7,869 | \$ | 7,814 | \$ | 7,723 | \$ | 7,684 | \$ | 7,650 | \$ | 7,549 | \$ | 7,426 | \$ | 23,406 | \$ | 22,625 |
| 571 |  | 564 |  | 566 |  | 547 |  | 538 |  | 536 |  | 537 |  | 1,701 |  | 1,611 |
| 748 |  | 762 |  | 731 |  | 710 |  | 807 |  | 789 |  | 850 |  | 2,241 |  | 2,446 |
| (73) |  | (77) |  | (91) |  | (166) |  | (186) |  | (47) |  | (53) |  | (241) |  | (286) |
| - |  | (2) |  | 10 |  | 16 |  | 12 |  | 4 |  | 4 |  | 8 |  | 20 |
| (73) |  | (79) |  | (81) |  | (150) |  | (174) |  | (43) |  | (49) |  | (233) |  | (266) |
| 106 |  | 103 |  | (68) |  | (100) |  | 207 |  | 151 |  | 188 |  | 141 |  | 546 |
| 33 |  | 24 |  | (149) |  | (250) |  | 33 |  | 108 |  | 139 |  | (92) |  | 280 |
| 9,221 |  | 9,164 |  | 8,871 |  | 8,691 |  | 9,028 |  | 8,982 |  | 8,952 |  | 27,256 |  | 26,962 |
| 5,553 |  | 5,901 |  | 5,684 |  | 5,199 |  | 5,255 |  | 5,587 |  | 4,993 |  | 17,138 |  | 15,835 |
| 484 |  | 454 |  | 455 |  | 456 |  | 460 |  | 446 |  | 441 |  | 1,393 |  | 1,347 |
| 183 |  | 185 |  | 190 |  | 183 |  | 194 |  | 185 |  | 199 |  | 558 |  | 578 |
| 1,138 |  | 1,126 |  | 1,129 |  | 1,116 |  | 1,092 |  | 1,086 |  | 1,070 |  | 3,393 |  | 3,248 |
| 1,021 |  | 1,040 |  | 982 |  | 938 |  | 992 |  | 1,061 |  | 1,090 |  | 3,043 |  | 3,143 |
| 5 |  | 11 |  | 5 |  | 7 |  | 9 |  | 19 |  | 4 |  | 21 |  | 32 |
| 73 |  | 72 |  | 73 |  | 73 |  | 73 |  | 73 |  | 73 |  | 218 |  | 219 |
| 8,457 |  | 8,789 |  | 8,518 |  | 7,972 |  | 8,075 |  | 8,457 |  | 7,870 |  | 25,764 |  | 24,402 |
| 1 |  | 1 |  | 2 |  | 1 |  | 2 |  | 1 |  | (1) |  | 4 |  | 2 |
| 765 |  | 376 |  | 355 |  | 720 |  | 955 |  | 526 |  | 1,081 |  | 1,496 |  | 2,562 |
| 245 |  | 105 |  | 109 |  | 231 |  | 305 |  | 171 |  | 404 |  | 459 |  | 880 |
| \$ 520 | \$ | 271 | \$ | 246 | \$ | 489 | \$ | 650 | \$ | 355 | \$ | 677 | \$ | 1,037 | \$ | 1,682 |
| 29 |  | 29 |  | 29 |  | 29 |  | 29 |  | 29 |  | 29 |  | 87 |  | 87 |
| \$ 491 | \$ | 242 | \$ | 217 | \$ | 460 | \$ | 621 | \$ | 326 | \$ | 648 | \$ | 950 | \$ | 1,595 |
| \$ 1.32 | \$ | 0.65 | \$ | 0.57 | \$ | 1.19 | \$ | 1.56 | \$ | 0.80 | \$ | 1.56 | \$ | 2.54 | \$ | 3.92 |
| 371.5 |  | 373.6 |  | 378.1 |  | 385.0 |  | 397.0 |  | 407.0 |  | 415.8 |  | 374.4 |  | 406.5 |
| \$ 1.31 | \$ | 0.64 | \$ | 0.57 | \$ | 1.18 | \$ | 1.54 | \$ | 0.79 | \$ | 1.53 | \$ | 2.51 | \$ | 3.87 |
| 375.9 |  | 378.1 |  | 382.9 |  | 390.2 |  | 402.1 |  | 412.6 |  | 422.6 |  | 378.9 |  | 412.4 |
| \$ 0.33 | \$ | 0.33 | \$ | 0.33 | \$ | 0.30 | \$ | 0.30 | \$ | 0.30 | \$ | 0.30 | \$ | 0.99 | \$ | 0.90 |

(1) In accordance with GAAP, the quarter and year-to-date per share amounts are calculated discretely. Therefore, the sum of each quarter may not equal the year-to-date amount.

THE ALLSTATE CORPORATION
CONTRIBUTION TO INCOME
(\$ in millions, except per share data)

## Contribution to income

Operating income before the impact of restructuring and related charges
Restructuring and related charges, after-tax
Operating income *
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capita gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
Amortization of purchased intangible assets, after-tax
Gain (loss) on disposition of operations, after-tax
Change in accounting for investments in qualified affordable housing projects, after-tax
Net income applicable to common shareholders

## Income per common share - Diluted

Operating income before the impact of restructuring and related charges
Restructuring and related charges, after-tax
Operating income
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capita gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
Amortization of purchased intangible assets, after-tax
Gain (loss) on disposition of operations, after-tax
Change in accounting for investments in qualified affordable housing projects, after-tax
Net income applicable to common shareholders
Weighted average common shares - Diluted

Three months ended


THE ALLSTATE CORPORATION
REVENUES
(\$ in millions)

## Property-Liability

Property-Liability insurance premiums Net investment income
Realized capital gains and losses

## Total Property-Liability revenues

## Allstate Financial

Life and annuity premiums and contract charges Net investment income
Realized capital gains and losses
Total Allstate Financial revenues

## Corporate and Othe

Service fees ${ }^{(1)}$
Net investment income
Realized capital gains and losses
Total Corporate and Other revenues before reclassification of services fees

Reclassification of service fees ${ }^{(1)}$
Total Corporate and Other revenues

## Consolidated revenues

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \hline \text { ept. 30, } \\ & 2015 \\ & \hline \end{aligned}$ |  | $\begin{gathered} \text { June 30, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |
| $\begin{array}{\|r} \$ 7,869 \\ \\ 310 \\ \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,814 \\ 316 \\ 26 \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,723 \\ 302 \\ (99) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,684 \\ 280 \\ (153) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,650 \\ 307 \\ (161) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,549 \\ 292 \\ 49 \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,426 \\ 358 \\ 28 \\ \hline \end{array}$ | \$ | $\begin{array}{r} 23,406 \\ 928 \\ (20) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 22,625 \\ 957 \\ (84) \\ \hline \end{array}$ |
| 8,232 |  | 8,156 |  | 7,926 |  | 7,811 |  | 7,796 |  | 7,890 |  | 7,812 |  | 24,314 |  | 23,498 |
| $\begin{gathered} 571 \\ 427 \\ (21) \\ \hline \end{gathered}$ |  | $\begin{array}{r}564 \\ 435 \\ - \\ \hline\end{array}$ |  | $\begin{gathered} 566 \\ 419 \\ (49) \\ \hline \end{gathered}$ |  | $\begin{gathered} 547 \\ 420 \\ (97) \\ \hline \end{gathered}$ |  | 538 <br> 491 <br> 194 |  | $\begin{array}{r} 536 \\ 489 \\ 59 \\ \hline \end{array}$ |  | $\begin{aligned} & 537 \\ & 484 \\ & 111 \\ & \hline \end{aligned}$ |  | $\begin{array}{r} 1,701 \\ 1,281 \\ (70) \\ \hline \end{array}$ |  | $\begin{array}{r} 1,611 \\ 1,464 \\ 364 \\ \hline \end{array}$ |
| 977 |  | 999 |  | 936 |  | 870 |  | 1,223 |  | 1,084 |  | 1,132 |  | 2,912 |  | 3,439 |
| $\begin{array}{r}1 \\ 11 \\ 1 \\ \hline\end{array}$ |  | $\begin{array}{r}1 \\ 11 \\ (2) \\ \hline\end{array}$ |  | 1 <br> 10 <br> (1) |  | 1 10 |  | 9 |  | 1 |  | 1 |  | $\begin{array}{r} 3 \\ 32 \\ (2) \\ \hline \end{array}$ |  | 2 25 |
| 13 |  | 10 |  | 10 |  | 11 |  | 9 |  | 9 |  | 9 |  | 33 |  | 27 |
| (1) |  | (1) |  | (1) |  | (1) |  | - |  | (1) |  | (1) |  | (3) |  | (2) |
| 12 |  | 9 |  | 9 |  | 10 |  | 9 |  | 8 |  | 8 |  | 30 |  | 25 |
| \$ 9,221 | \$ | 9,164 | \$ | 8,871 | \$ | 8,691 | \$ | 9,028 | \$ | 8,982 | \$ | 8,952 | \$ | 27,256 | \$ | 26,962 |

[^0]
## the ALLSTATE CORPORATION

## CONSOLIDATED STATEMENTS OF FINANCIAL POSITION

 ( $\$$ in millions)|  |  | $\text { Sept. } 30,$ |  | June 30, <br> 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2015 \end{gathered}$ |  |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { Sept. 30, } \\ & 2015 \\ & \hline \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |  |  |  |  | Liabilities |  |  |  |  |  |  |  |  |  |  |
| Investments <br> Fixed income securities, at fair value |  |  |  |  |  |  |  |  |  |  | Reserve for property-liability insurance claims and claims expense | \$ | 25,450 | \$ | 24,904 | \$ | 24,605 | \$ | 23,869 | \$ | 23,757 |
| (amortized cost \$57,775, \$55,770, |  |  |  |  |  |  |  |  |  |  | Reserve for life-contingent contract benefits |  | 12,228 |  | 12,215 |  | 12,224 |  | 12,247 |  | 12,229 |
| \$55,627, \$57,201 and \$56,918) | \$ | 60,306 | \$ | 58,129 | \$ | 57,291 | \$ | 57,948 | \$ | 58,257 | Contractholder funds |  | 20,583 |  | 20,845 |  | 21,092 |  | 21,295 |  | 21,559 |
| Equity securities, at fair value |  |  |  |  |  |  |  |  |  |  | Unearned premiums |  | 12,772 |  | 12,300 |  | 12,036 |  | 12,202 |  | 12,343 |
| (cost \$4,800, \$4,924, \$4,792, |  |  |  |  |  |  |  |  |  |  | Claim payments outstanding |  | 934 |  | 946 |  | 852 |  | 842 |  | 804 |
| \$4,806 and \$4,123) |  | 5,288 |  | 5,265 |  | 5,117 |  | 5,082 |  | 4,236 | Deferred income taxes |  | 935 |  | 782 |  | 479 |  | 90 |  | 243 |
| Mortgage loans |  | 4,396 |  | 4,453 |  | 4,302 |  | 4,338 |  | 4,402 | Other liabilities and accrued expenses |  | 6,122 |  | 6,192 |  | 5,704 |  | 5,304 |  | 5,558 |
| Limited partnership interests |  | 5,588 |  | 5,407 |  | 5,091 |  | 4,874 |  | 4,823 | Long-term debt |  | 5,110 |  | 5,109 |  | 5,108 |  | 5,124 |  | 5,123 |
| Short-term, at fair value |  |  |  |  |  |  |  |  |  |  | Separate Accounts |  | 3,469 |  | 3,438 |  | 3,507 |  | 3,658 |  | 3,677 |
| (amortized cost \$1,863, \$2,850, \$3,526, |  |  |  |  |  |  |  |  |  |  | Total liabilities |  | 87,603 |  | 86,731 |  | 85,607 |  | 84,631 |  | 85,293 |
| \$2,122 and \$3,036) |  | 1,863 |  | 2,850 |  | 3,526 |  | 2,122 |  | 3,036 |  |  |  |  |  |  |  |  |  |  |  |
| Other |  | 3,663 |  | 3,590 |  | 3,550 |  | 3,394 |  | 3,588 | Equity |  |  |  |  |  |  |  |  |  |  |
| Total investments |  | 81,104 |  | 79,694 |  | 78,877 |  | 77,758 |  | 78,342 | Preferred stock and additional capital paid-in, 72.2 thousand shares outstanding |  | 1,746 |  | 1,746 |  | 1,746 |  | 1,746 |  | 1,746 |
|  |  |  |  |  |  |  |  |  |  |  | Common stock, 368 million, 371 million, 375 million, 381 million and 390 million shares outstanding |  | 9 |  | 9 |  | 9 |  | 9 |  | 9 |
|  |  |  |  |  |  |  |  |  |  |  | Additional capital paid-in |  | 3,237 |  | 3,203 |  | 3,237 |  | 3,245 |  | 3,224 |
|  |  |  |  |  |  |  |  |  |  |  | Retained income |  | 39,990 |  | 39,623 |  | 39,505 |  | 39,413 |  | 39,068 |
|  |  |  |  |  |  |  |  |  |  |  | Deferred ESOP expense |  | (13) |  | (13) |  | (13) |  | (13) |  | (23) |
|  |  |  |  |  |  |  |  |  |  |  | Treasury stock, at cost ( 532 million, 529 million, 525 million, 519 million and 510 million shares) |  | $(24,537)$ |  | $(24,310)$ |  | $(23,994)$ |  | $(23,620)$ |  | $(23,058)$ |
|  |  |  |  |  |  |  |  |  |  |  | Accumulated other comprehensive income: |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  | Unrealized net capital gains and losses: |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  | Unrealized net capital gains and losses on fixed income securities with other-than-temporary impairments |  | 56 |  | 49 |  | 31 |  | 56 |  | 57 |
| Cash |  | 389 |  | 446 |  | 531 |  | 495 |  | 905 | Other unrealized net capital gains and losses |  | 1,902 |  | 1,702 |  | 1,259 |  | 608 |  | 886 |
| Premium installment receivables, net |  | 5,799 |  | 5,593 |  | 5,558 |  | 5,544 |  | 5,711 | Unrealized adjustment to DAC, DSI |  |  |  |  |  |  |  |  |  |  |
| Deferred policy acquisition costs |  | 3,886 |  | 3,819 |  | 3,807 |  | 3,861 |  | 3,811 | and insurance reserves |  | (141) |  | (127) |  | (90) |  | (44) |  | (64) |
| Reinsurance recoverables, net ${ }^{(1)}$ |  | 8,922 |  | 8,650 |  | 8,573 |  | 8,518 |  | 8,468 | Total unrealized net capital gains and losses |  | 1,817 |  | 1,624 |  | 1,200 |  | 620 |  | 879 |
| Accrued investment income |  | 567 |  | 564 |  | 567 |  | 569 |  | 575 | Unrealized foreign currency translation |  |  |  |  |  |  |  |  |  |  |
| Property and equipment, net |  | 1,013 |  | 1,011 |  | 1,011 |  | 1,024 |  | 1,050 | adjustments |  | (48) |  | (41) |  | (46) |  | (60) |  | (52) |
| Goodwill |  | 1,219 |  | 1,219 |  | 1,219 |  | 1,219 |  | 1,219 | Unrecognized pension and other |  |  |  |  |  |  |  |  |  |  |
| Other assets |  | 2,169 |  | 2,850 |  | 2,297 |  | 2,010 |  | 2,039 | postretirement benefit cost |  | $(1,267)$ |  | $(1,288)$ |  | $(1,304)$ |  | $(1,315)$ |  | $(1,289)$ |
| Separate Accounts |  | 3,469 |  | 3,438 |  | 3,507 |  | 3,658 |  | 3,677 | Total accumulated other comprehensive income (loss) |  | 502 |  | 295 |  | (150) |  | (755) |  | (462) |
|  |  |  |  |  |  |  |  |  |  |  | Total shareholders' equity |  | 20,934 |  | 20,553 |  | 20,340 |  | 20,025 |  | 20,504 |
| Total assets | \$ | 108,537 | \$ | 107,284 | \$ | 105,947 | \$ | 104,656 | \$ | 105,797 | Total liabilities and shareholders' equity | \$ | 108,537 | \$ | 107,284 | \$ | 105,947 | \$ | 104,656 |  | 105,797 |

[^1]THE ALLSTATE CORPORATION BOOK VALUE PER COMMON SHARE
(\$ in millions, except per share data)

## Book value per common share

Numerator:
Common shareholders' equity ${ }^{(1)}$
Denominator:

## Common shares outstanding and dilutive potential

 common shares outstandingBook value per common share

## Book value per common share, excluding the

 impact of unrealized net capital gains and losses on fixed income securities *Numerator:
Common shareholders' equity
Unrealized net capital gains and losses on fixed income securities

Adjusted common shareholders' equity
Denominator:
Common shares outstanding and dilutive potential common shares outstanding

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities

| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March } 31, \\ 2015 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 19,188 | \$ | 18,807 | \$ | 18,594 | \$ | 18,279 | \$ | 18,758 | \$ | 19,552 | \$ | 20,433 |
|  | 372.7 |  | 375.8 |  | 380.3 |  | 386.1 |  | 394.6 |  | 407.7 |  | 415.4 |
| \$ | 51.48 | \$ | 50.05 | \$ | 48.89 | \$ | 47.34 | \$ | 47.54 | \$ | 47.96 | \$ | 49.19 |
| \$ | 19,188 | \$ | 18,807 | \$ | 18,594 | \$ | 18,279 | \$ | 18,758 | \$ | 19,552 | \$ | 20,433 |
|  | 1,506 |  | 1,407 |  | 993 |  | 443 |  | 807 |  | 1,196 |  | 1,871 |
| \$ | 17,682 | \$ | 17,400 | \$ | 17,601 | \$ | 17,836 | \$ | 17,951 | \$ | 18,356 | \$ | 18,562 |
|  | 372.7 |  | 375.8 |  | 380.3 |  | 386.1 |  | 394.6 |  | 407.7 |  | 415.4 |
| \$ | 47.44 | \$ | 46.30 | \$ | 46.28 | \$ | 46.20 | \$ | 45.49 | \$ | 45.02 | \$ | 44.68 |

(1) Excludes equity related to preferred stock of $\$ 1,746$ million in each period.

## THE ALLSTATE CORPORATION

RETURN ON COMMON SHAREHOLDERS' EQUITY
(\$ in millions)

## Return on Common Shareholders' Equity

Numerator:
Net income applicable to common shareholders ${ }^{(1)}$
Denominator:

Beginning common shareholders' equity
Ending common shareholders' equity
Average common shareholders' equity ${ }^{(2)}$
Return on common shareholders' equity

## Operating Income Return on Common Shareholders' Equity *

Numerator:
Operating income ${ }^{(1)}$

Denominator:
Beginning common shareholders' equity
Unrealized net capital gains and losses
Adjusted beginning common shareholders' equity
Ending common shareholders' equity
Unrealized net capital gains and losses
Adjusted ending common shareholders' equity
Average adjusted common shareholders' equity ${ }^{(2)}$

Operating income return on common shareholders' equity
(1) Net income applicable to common shareholders and operating income reflect a trailing twelve-month period
 shareholders' equity, respectively, for the twelve-month period as data points.


THE ALLSTATE CORPORATION
DEBT TO CAPITAL
(\$ in millions)
Debt
Short-term debt
Long-term debt
Total debt

## Capital resources

Debt
Shareholders' equity
Preferred stock and additional capital paid-in Common stock
Additional capital paid-in
Retained income
Deferred ESOP expense
Treasury stock
Unrealized net capital gains and losses
Unrealized foreign currency translation adjustments
Unrecognized pension and other postretirement benefit cost Total shareholders' equity

Total capital resources

Ratio of debt to shareholders' equity

Ratio of debt to capital resources


## THE ALLSTATE CORPORATION

consolidated statements of cash flows
\$ in millions)

## CASH FLOWS FROM OPERATING ACTIVITIES

Net income
Adjustments to reconcile net income to ne
ash provided by operating activities:
Depreciation, amortization
Realized capital gains
(Gain) loss on disposition Gain) Interest credited to contractholder funds

Changes in
Policy benefits and other insurance reserves Unearned premiums
Deferred policy acquisition costs
Premium installment receivables, net
Reinsurance recoverables, net
Income taxes
Other operating assets and liabilities Net cash provided by operating activities

CASH FLOWS FROM INVESTING ACTIVITIES
Proceeds from sales
Fixed income securities
Equity securities
Limited partnership interests
Mortgage loans
Other investment
Investment collections
Fixed income securities
Mortgage loans
Investment purchases
Fixed income securities
Equity securities
Limited partnership interests
Mortgage loans
Other investments
Change in short-term investments, net
Change in other investments, ne
Purchases of property and equipment, net
Net cash (used in) provided by investing activities
CASH FLOWS FROM FINANCING ACTIVITIES
Repayments of long-term deb
Contractholder fund deposits
Contractholder fund withdrawals
Dividends paid on common stock
Treasury stock purchase
Shares reissued under equity incentive plans, net
Excess tax benefits on share-based payment arrangements
Other
Net cash used in financing activities

## NET (DECREASE) INCREASE IN CASH CASH AT BEGINNING OF PERIOD <br> CASH AT END OF PERIOD

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \end{gathered}$ |
| \$ 520 | \$ | 271 | \$ | 246 | \$ | 489 | \$ | 650 | \$ | 355 | \$ | 677 | \$ | 1,037 | \$ | 1,682 |
| 97 |  | 97 |  | 91 |  | 96 |  | 96 |  | 92 |  | 87 |  | 285 |  | 275 |
| (33) |  | (24) |  | 149 |  | 250 |  | (33) |  | (108) |  | (139) |  | 92 |  | (280) |
| (1) |  | (1) |  | (2) |  | (1) |  | (2) |  | (1) |  | 1 |  | (4) |  | (2) |
| 183 |  | 185 |  | 190 |  | 183 |  | 194 |  | 185 |  | 199 |  | 558 |  | 578 |
| 401 |  | 118 |  | 459 |  | (27) |  | (26) |  | 411 |  | 115 |  | 978 |  | 500 |
| 478 |  | 267 |  | (205) |  | (124) |  | 518 |  | 361 |  | (117) |  | 540 |  | 762 |
| (87) |  | (65) |  | (7) |  | (20) |  | (87) |  | (97) |  | (35) |  | (159) |  | (219) |
| (209) |  | (38) |  | 11 |  | 156 |  | (132) |  | (92) |  | (66) |  | (236) |  | (290) |
| (300) |  | (80) |  | (40) |  | (45) |  | 11 |  | (120) |  | (24) |  | (420) |  | (133) |
| 206 |  | (150) |  | (26) |  | (59) |  | 223 |  | (342) |  | 59 |  | 30 |  | (60) |
| 129 |  | 64 |  | (152) |  | 32 |  | (29) |  | 93 |  | (191) |  | 41 |  | (127) |
| 1,384 |  | 644 |  | 714 |  | 930 |  | 1,383 |  | 737 |  | 566 |  | 2,742 |  | 2,686 |
| 6,543 |  | 6,373 |  | 6,216 |  | 5,897 |  | 6,784 |  | 6,559 |  | 9,453 |  | 19,132 |  | 22,796 |
| 1,582 |  | 823 |  | 1,664 |  | 1,066 |  | 614 |  | 922 |  | 1,152 |  | 4,069 |  | 2,688 |
| 271 |  | 183 |  | 180 |  | 306 |  | 204 |  | 295 |  | 296 |  | 634 |  | 795 |
|  |  | (7) |  | 7 |  | - |  | 6 |  |  |  |  |  |  |  | 6 |
| 62 |  | 57 |  | 87 |  | 367 |  | 46 |  | 85 |  | 47 |  | 206 |  | 178 |
| 1,292 |  | 1,189 |  | 949 |  | 1,184 |  | 1,005 |  | 1,030 |  | 1,213 |  | 3,430 |  | 3,248 |
| 253 |  | 71 |  | 79 |  | 233 |  | (52) |  | 243 |  | 114 |  | 403 |  | 305 |
| 113 |  | 125 |  | 43 |  | 39 |  | 77 |  | 117 |  | 60 |  | 281 |  | 254 |
| $(9,335)$ |  | $(7,546)$ |  | $(5,401)$ |  | $(7,830)$ |  | $(6,446)$ |  | $(7,272)$ |  | $(9,210)$ |  | $(22,282)$ |  | $(22,928)$ |
| $(1,441)$ |  | (939) |  | $(1,733)$ |  | $(1,722)$ |  | $(1,318)$ |  | (748) |  | $(1,172)$ |  | $(4,113)$ |  | $(3,238)$ |
| (425) |  | (433) |  | (270) |  | (413) |  | (367) |  | (198) |  | (365) |  | $(1,128)$ |  | (930) |
| (196) |  | (220) |  | (44) |  | (163) |  | (15) |  | (307) |  | (202) |  | (460) |  | (524) |
| (225) |  | (196) |  | (253) |  | (159) |  | (225) |  | (325) |  | (193) |  | (674) |  | (743) |
| 763 |  | 688 |  | $(1,357)$ |  | 962 |  | (186) |  | (328) |  | (63) |  | 94 |  | (577) |
| (21) |  | (20) |  | (19) |  | (36) |  | - |  | (18) |  | 2 |  | (60) |  | (16) |
| (70) |  | (68) |  | (52) |  | (84) |  | (86) |  | (74) |  | (59) |  | (190) |  | (219) |
| (834) |  | 80 |  | 96 |  | (353) |  | 41 |  | (19) |  | 1,073 |  | (658) |  | 1,095 |
| - |  | - |  | (16) |  | - |  | (11) |  | (9) |  | - |  | (16) |  | (20) |
| 263 |  | 261 |  | 261 |  | 268 |  | 257 |  | 266 |  | 261 |  | 785 |  | 784 |
| (524) |  | (521) |  | (492) |  | (534) |  | (641) |  | (580) |  | (572) |  | $(1,537)$ |  | $(1,793)$ |
| (124) |  | (125) |  | (115) |  | (118) |  | (122) |  | (125) |  | (118) |  | (364) |  | (365) |
| (29) |  | (29) |  | (29) |  | (29) |  | (29) |  | (29) |  | (29) |  | (87) |  | (87) |
| (250) |  | (448) |  | (456) |  | (592) |  | (792) |  | (414) |  | $(1,010)$ |  | $(1,154)$ |  | $(2,216)$ |
| 51 |  | 42 |  | 30 |  | 9 |  | 12 |  | 45 |  | 64 |  | 123 |  | 121 |
| 5 |  | 8 |  | 12 |  | 1 |  | 1 |  | 17 |  | 26 |  | 25 |  | 44 |
| 1 |  |  |  |  |  |  |  |  |  |  |  | (2) |  | 35 |  | (1) |
| (607) |  | (809) |  | (774) |  | (987) |  | $(1,324)$ |  | (829) |  | $(1,380)$ |  | $(2,190)$ |  | $(3,533)$ |
| (57) |  | (85) |  | 36 |  | (410) |  | 100 |  | (111) |  | 259 |  | (106) |  | 248 |
| 446 |  | 531 |  | 495 |  | 905 |  | 805 |  | 916 |  | 657 |  | 495 |  | 657 |
| \$ 38 | \$ | 446 | \$ | 531 | \$ | 495 | \$ | 905 | \$ | 805 | \$ | 916 | \$ | 389 | \$ | 905 |

## THE ALLSTATE CORPORATION

ANALYSIS OF DEFERRED POLICY ACQUISITION COSTS
(\$ in millions)

Change in Deferred Policy Acquisition Costs
For the three months ended September 30, 2016

|  | Beginning balance June 30, 2016 |  | Acquisition costs deferred |  | $\begin{gathered} \text { Amortization } \\ \text { before } \\ \text { adjustments }{ }^{(1)(2)} \end{gathered}$ |  | Amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged ${ }^{(2)}$ |  | Amortization (acceleration) deceleration for changes in assumptions ${ }^{(2)}$ |  | Effect of unrealized capital gains and losses |  | Ending balance Sept. 30, 2016 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Property-Liability | \$ | 2,101 | \$ | 1,153 | \$ | $(1,068)$ | \$ | - | \$ | - | \$ | - | \$ | 2,186 |
| Allstate Financial: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Traditional life and accident and health |  | 806 |  | 45 |  | (41) |  | - |  | - |  | - |  | 810 |
| Interest-sensitive life |  | 868 |  | 25 |  | (27) |  | (2) |  | 2 |  | (18) |  | 848 |
| Fixed annuity |  | 44 |  | - |  | (2) |  | - |  | - |  |  |  | 42 |
| Subtotal |  | 1,718 |  | 70 |  | (70) |  | (2) |  | 2 |  | (18) |  | 1,700 |
| Consolidated | \$ | 3,819 | \$ | 1,223 | \$ | $(1,138)$ | \$ | (2) | \$ | 2 | \$ | (18) | \$ | 3,886 |

Change in Deferred Policy Acquisition Costs For the three months ended September 30, 2015

|  | $\begin{gathered} \text { Beginning } \\ \text { balance } \\ \text { June } 30,2015 \\ \hline \end{gathered}$ |  | Acquisition <br> costs <br> deferred |  | $\begin{gathered} \text { Amortization } \\ \text { before } \\ \text { adjustments }{ }^{(1)(2)} \end{gathered}$ |  | Amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged ${ }^{(2)}$ |  | Amortization (acceleration) deceleration for changes in assumptions ${ }^{(2)}$ |  | Effect of unrealized capital gains and losses |  | Ending balance Sept. 30, 2015 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Property-Liability | \$ | 1,942 | \$ | 1,114 | \$ | $(1,029)$ | \$ | - | \$ | - | \$ | - | \$ | 2,027 |
| Allstate Financial: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Traditional life and accident and health |  | 768 |  | 40 |  | (31) |  | - |  | - |  | - |  | 777 |
| Interest-sensitive life |  | 948 |  | 22 |  | (28) |  | (2) |  | (1) |  | 19 |  | 958 |
| Fixed annuity |  | 50 |  | - |  | (1) |  | - |  | - |  | - |  | 49 |
| Subtotal |  | 1,766 |  | 62 |  | (60) |  | (2) |  | (1) |  | 19 |  | 1,784 |
| Consolidated | \$ | 3,708 | \$ | 1,176 | \$ | $(1,089)$ | \$ | (2) | \$ | (1) | \$ | 19 | \$ | 3,811 |

 and amortization acceleration/deceleration for changes in assumptions.
${ }^{(2)}$ Included as a component of amortization of DAC on the Consolidated Statements of Operations.


(2) Included as a component of amortization of DAC on the Consolidated Statements of Operations.

## Premiums written

(Increase) decrease in unearned premiums
Other
Premiums earned
Claims and claims expense
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Underwriting income (loss)*

## Net investment income

Periodic settlements and accruals on non-hedge derivative instruments
Amortization of purchased intangible assets
Income tax expense on operations
Operating income
Realized capital gains and losses, after-tax
Reclassification of periodic settlements and accruals
on non-hedge derivative instruments, after-tax
Amortization of purchased intangible assets, after-tax
(Loss) gain on disposition of operations, after-tax
hange in accounting for investmens in quall
affordable housing projects, atter-tax
Net income applicable to common shareholders
Catastrophe losses
Operating ratios
Claims and claims expense ("loss") ratio
Expense ratio
Combined ratio
Loss ratio
Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates
Underlying loss ratio *
Expense ratio
Less: effect of amortization of purchased intangible assets Expense ratio, excluding the effect of amortization of purchased intangible assets

Underlying combined ratio *
Effect of catastrophe losses on combined ratio
Effect of prior year non-catastrophe reserve reestimates
Effect of amortization of purchased intangible assets on combined ratio Combined ratio

Effect of restructuring and related charges on combined ratio
Effect of Discontinued Lines and Coverages on combined ratio


## Property-Liability Underwriting Summary <br> Allstate Protection <br> Discontinued Lines and Coverages <br> Underwriting income (loss) <br> Allstate Protection Underwriting Summary Premiums written

## Premiums earned

Claims and claims expense
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Underwriting income (loss)
Catastrophe losses

## Operating ratios <br> Loss ratio <br> Expense ratio <br> Combined ratio

Effect of catastrophe losses on combined ratio
Effect of restructuring and related charges on combined ratio

Effect of amortization of purchased intangible assets on combined ratio

Discontinued Lines and Coverages
Underwriting Summary
Premiums written
Premiums earned
Claims and claims expense ${ }^{(1)}$
Operating costs and expenses
Underwriting loss
Effect of Discontinued Lines and Coverages on the Property-Liability combined ratio

## Allstate Protection Underwriting Income (Loss) by Brand

Allstate brand
Esurance brand
Encompass brand
Answer Financial
Underwriting income (loss)

Three months ended

| Sept. 30, 2016 | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Dec. 31, 2015 |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |  | June 30, 2015 |  | $\begin{gathered} \text { March 31, } \\ 2015 \end{gathered}$ |  | Sept. 30, 2016 |  | Sept. 30, 2015 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{lc} \$ & 455 \\ & (100) \\ \hline \end{array}$ | \$ | (64) <br> (2) | \$ | $\begin{array}{r} 127 \\ (2) \\ \hline \end{array}$ | \$ | $613$ (2) | \$ | $\begin{gathered} 540 \\ (49) \\ \hline \end{gathered}$ | \$ | (8) (2) | \$ | $469$ (2) | \$ | $\begin{gathered} 518 \\ (104) \\ \hline \end{gathered}$ | \$ | $\begin{array}{r} 1,001 \\ (53) \\ \hline \end{array}$ |
| \$ 355 | \$ | (66) | \$ | 125 | \$ | 611 | \$ | 491 | \$ | (10) | \$ | 467 | \$ | 414 | \$ | 948 |
| \$ 8,309 | \$ | 8,051 | \$ | 7,515 | \$ | 7,551 |  | 8,137 | \$ | 7,877 | \$ | 7,306 | \$ | 23,875 | \$ | 23,320 |
| $\begin{array}{lr} \$ & 7,869 \\ & (5,454) \\ & (1,068) \\ & (887) \\ & (5) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,814 \\ (5,899) \\ (1,057) \\ (912) \\ (10) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,723 \\ (5,683) \\ (1,056) \\ (852) \\ (5) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,684 \\ (5,197) \\ (1,052) \\ (812) \\ (10) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,650 \\ (5,207) \\ (1,029) \\ (866) \\ (8) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,549 \\ (5,585) \\ (1,021) \\ (934) \\ (17) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 7,426 \\ (4,992) \\ (1,000) \\ (961) \\ (4) \\ \hline \end{array}$ | \$ | 23,406 <br> $(17,036)$ <br> $(3,181)$ <br> $(2,651)$ <br> $(20)$ | \$ | $\begin{array}{r} 22,625 \\ (15,784) \\ (3,050) \\ (2,761) \\ (29) \\ \hline \end{array}$ |
| \$ | \$ | (64) | \$ | 127 | \$ | 613 | \$ | 540 | \$ | (8) | \$ | 469 | \$ | 518 | \$ | 1,001 |
| \$ 481 |  | 961 | \$ | 827 | \$ | 358 | \$ | 270 | \$ | 797 | \$ | 294 | \$ | 2,269 | \$ | 1,361 |
| 69.3 |  | 75.5 |  | 73.6 |  | 67.6 |  | 68.0 |  | 74.0 |  | 67.2 |  | 72.8 |  | 69.8 |
| 24.9 |  | 25.3 |  | 24.8 |  | 24.4 |  | 24.9 |  | 26.1 |  | 26.5 |  | 25.0 |  | 25.8 |
| 94.2 |  | 100.8 |  | 98.4 |  | 92.0 |  | 92.9 |  | 100.1 |  | 93.7 |  | 97.8 |  | 95.6 |
| 6.1 |  | 12.3 |  | 10.7 |  | 4.7 |  | 3.5 |  | 10.6 |  | 4.0 |  | 9.7 |  | 6.0 |
| 0.1 |  | 0.1 |  | 0.1 |  | 0.1 |  | 0.1 |  | 0.2 |  | 0.1 |  | 0.1 |  | 0.1 |
| 0.1 |  | 0.1 |  | 0.1 |  | 0.1 |  | 0.2 |  | 0.2 |  | 0.1 |  | 0.1 |  | 0.2 |
| \$ 2 | \$ | - | \$ | - | \$ | - |  | - | \$ | - | \$ | - | \$ | 2 | \$ | - |
| \$ | \$ | - | \$ | - | \$ |  | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - |
| (99) |  | (2) |  | (1) |  | (2) |  | (48) |  | (2) |  | (1) |  | (102) |  | (51) |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | (2) |
| \$ | \$ | (2) | \$ | $\stackrel{\text { (2) }}{ }$ | \$ | (2) | \$ | $\xrightarrow{(49)}$ | \$ | (2) | \$ | (2) | \$ | $\stackrel{(104)}{ }$ | \$ | (53) |
| 1.3 |  | - |  | 0.1 |  | - |  | 0.7 |  | - |  | - |  | 0.4 |  | 0.2 |
| \$ 493 | \$ | (10) | \$ | 171 | \$ | 629 | \$ | 571 | \$ | 86 | \$ | 526 | \$ | 654 | \$ | 1,183 |
| (41) |  | (37) |  | (25) |  | (28) |  | (26) |  | (41) |  | (69) |  | (103) |  | (136) |
| 5 |  | (15) |  | (18) |  | 14 |  | (4) |  | (50) |  | 14 |  | (28) |  | (40) |
| (2) |  | (2) |  | (1) |  | (2) |  | (1) |  | (3) |  | (2) |  | (5) |  | (6) |
| \$ 455 | \$ | (64) | \$ | 127 | \$ | 613 |  | 540 | \$ | (8) | \$ | 469 | \$ | 518 | \$ | 1,001 |

${ }^{(1)}$ Includes unfavorable reestimates of $\$ 96$ million and $\$ 44$ million from our annual Discontinued Lines and Coverages reserve review performed in the third quarter of 2016 and 2015 , respectively.

## THE ALLSTATE CORPORATION

PROPERTY-LIABILITY PREMIUMS WRITTEN BY BRAND
(\$ in millions)

## Allstate brand ${ }^{(1)}$

Auto ${ }^{(2)}$
Homeowners ${ }^{(3)}$
Other personal lines
Commercial lines
Other business lines

## Esurance brand

Auto
Homeowners
Other personal lines

Encompass brand
Auto
Homeowners
Other personal lines

## Allstate Protection

Discontinued Lines and Coverages ${ }^{(4)}$

Property-Liability

Allstate Protection
Auto
Homeowners
Other personal lines
Commercial lines
Other business lines

## ${ }^{(1)}$ Canada premiums included

in Allstate brand
Auto
Homeowners
Other personal lines

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { une 30, } \\ & 2016 \\ & \hline \end{aligned}$ | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Dec. 31, 2015 |  | Sept. 30,$2015$ |  | $\begin{gathered} \text { June 30, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | Sept. 30, 2015 |  |
| \$ 4,940 | \$ | 4,767 | \$ | 4,746 | \$ | 4,576 | \$ | 4,746 | \$ | 4,588 | \$ | 4,535 | \$ | 14,453 | \$ | 13,869 |
| 1,869 |  | 1,831 |  | 1,392 |  | 1,634 |  | 1,879 |  | 1,819 |  | 1,379 |  | 5,092 |  | 5,077 |
| 447 |  | 428 |  | 353 |  | 376 |  | 429 |  | 424 |  | 357 |  | 1,228 |  | 1,210 |
| 123 |  | 135 |  | 126 |  | 126 |  | 124 |  | 138 |  | 128 |  | 384 |  | 390 |
| 185 |  | 183 |  | 183 |  | 168 |  | 205 |  | 199 |  | 184 |  | 551 |  | 588 |
| 7,564 |  | 7,344 |  | 6,800 |  | 6,880 |  | 7,383 |  | 7,168 |  | 6,583 |  | 21,708 |  | 21,134 |
| 428 |  | 376 |  | 439 |  | 368 |  | 411 |  | 363 |  | 434 |  | 1,243 |  | 1,208 |
| 16 |  | 14 |  | 11 |  | 9 |  | 9 |  | 7 |  | 5 |  | 41 |  | 21 |
| 2 |  | 2 |  | 2 |  | 1 |  | 3 |  | 1 |  | 2 |  | 6 |  | 6 |
| 446 |  | 392 |  | 452 |  | 378 |  | 423 |  | 371 |  | 441 |  | 1,290 |  | 1,235 |
| 153 |  | 162 |  | 138 |  | 152 |  | 169 |  | 173 |  | 147 |  | 453 |  | 489 |
| 121 |  | 126 |  | 104 |  | 116 |  | 134 |  | 136 |  | 111 |  | 351 |  | 381 |
| 25 |  | 27 |  | 21 |  | 25 |  | 28 |  | 29 |  | 24 |  | 73 |  | 81 |
| 299 |  | 315 |  | 263 |  | 293 |  | 331 |  | 338 |  | 282 |  | 877 |  | 951 |
| 8,309 |  | 8,051 |  | 7,515 |  | 7,551 |  | 8,137 |  | 7,877 |  | 7,306 |  | 23,875 |  | 23,320 |
| 2 |  | - |  | - |  | - |  | - |  | - |  | - |  | 2 |  | - |
| \$ 8,311 | \$ | 8,051 | \$ | 7,515 | \$ | 7,551 | \$ | 8,137 | \$ | 7,877 | \$ | 7,306 | \$ | 23,877 | \$ | 23,320 |
| \$ 5,521 | \$ | 5,305 | \$ | 5,323 | \$ | 5,096 | \$ | 5,326 | \$ | 5,124 | \$ | 5,116 | \$ | 16,149 | \$ | 15,566 |
| 2,006 |  | 1,971 |  | 1,507 |  | 1,759 |  | 2,022 |  | 1,962 |  | 1,495 |  | 5,484 |  | 5,479 |
| 474 |  | 457 |  | 376 |  | 402 |  | 460 |  | 454 |  | 383 |  | 1,307 |  | 1,297 |
| 123 |  | 135 |  | 126 |  | 126 |  | 124 |  | 138 |  | 128 |  | 384 |  | 390 |
| 185 |  | 183 |  | 183 |  | 168 |  | 205 |  | 199 |  | 184 |  | 551 |  | 588 |
| \$ 8,309 |  | 8,051 | \$ | 7,515 | \$ | 7,551 |  | 8,137 |  | 7,877 | \$ | 7,306 | \$ | 23,875 | \$ | 23,320 |
| \$ 220 | \$ | 234 | \$ | 164 | \$ | 183 | \$ | 215 | \$ | 235 | \$ | 173 | \$ | 618 | \$ | 623 |
| 64 |  | 64 |  | 41 |  | 50 |  | 60 |  | 63 |  | 41 |  | 169 |  | 164 |
| 16 |  | 16 |  | 10 |  | 12 |  | 15 |  | 15 |  | 11 |  | 42 |  | 41 |
| \$ 300 | \$ | 314 | \$ | 215 | \$ | 245 | \$ | 290 | \$ | 313 | \$ | 225 | \$ | 829 | \$ | 828 |

(2) Fluctuation in the Canadian exchange rate had no impact to auto premiums written growth rate in third quarter of 2016 and reduced premiums written growth rate by 0.2 points in the first nine months of 2016
(3) Fluctuation in the Canadian exchange rate had no impact to homeowner premiums written growth rate in third quarter of 2016 and reduced premiums written growth rate by 0.1 points in the first nine months of 2016
${ }^{(4)}$ Represents retrospective reinsurance premium recognized when billed

## the allstate corporation

PROPERTY-LIABILITY
IMPACT OF NET RATE CHANGES APPROVED ON PREMIUMS WRITTEN

|  | Three months ended September 30, $2016{ }^{(1)}$ |  |  | Three months ended June 30, 2016 |  |  | Three months ended March 31, 2016 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of locations ${ }^{(5)}$ | Total brand (\%) ${ }^{(6)}$ | Location specific (\%) ${ }^{(7)}$ | Number of locations | Total brand (\%) ${ }^{(6)}$ | Location specific (\%) ${ }^{(7)}$ | Number of locations | Total brand (\%) ${ }^{(6)}$ | $\begin{gathered} \text { Location } \\ \text { specific (\%) }{ }^{(7)} \end{gathered}$ |
| Allstate brand |  |  |  |  |  |  |  |  |  |
| Auto ${ }^{(2)(3)}$ | 25 | 1.0 | 7.1 | 35 | 3.2 | 6.2 | 25 | 1.7 | 7.3 |
| Homeowners ${ }^{(4)}$ | 10 | 0.2 | 4.6 | 11 | 0.8 | 4.9 | 15 | $(0.4)^{(8)}$ | (2.3) |
| Esurance brand |  |  |  |  |  |  |  |  |  |
| Auto | 9 | 0.4 | 2.3 | 15 | 1.3 | 5.6 | 6 | 0.3 | 2.7 |
| Encompass brand |  |  |  |  |  |  |  |  |  |
| Auto | 9 | 1.6 | 8.8 | 10 | 4.1 | 9.5 | 4 | 1.6 | 14.3 |
| Homeowners | 5 | 1.4 | 9.2 | 6 | 1.7 | 8.1 | 5 | 1.4 | 11.6 |
|  | Three months ended December 31, 2015 |  |  | Three months ended September 30, 2015 |  |  | Three months ended June 30, 2015 |  |  |
|  | Number of locations | Total brand (\%) ${ }^{(6)}$ | Location specific (\%) ${ }^{(7)}$ | Number of locations | Total brand (\%) ${ }^{(6)}$ | $\begin{gathered} \text { Location } \\ \text { specific (\%) }{ }^{(7)} \\ \hline \end{gathered}$ | Number of locations | Total brand (\%) ${ }^{(6)}$ | Location specific (\%) ${ }^{(7)}$ |
| Allstate brand |  |  |  |  |  |  |  |  |  |
| Auto ${ }^{(2)(3)}$ | 34 | 1.9 | 5.5 | 23 | 1.6 | 5.1 | 34 | 1.5 | 3.6 |
| Homeowners ${ }^{(4)}$ | 16 | 1.5 | 6.1 | 6 | 0.4 | 6.4 | 9 | 0.7 | 3.5 |
| Esurance brand |  |  |  |  |  |  |  |  |  |
| Auto | 18 | 3.0 | 6.7 | 13 | 1.3 | 5.1 | 13 | 1.5 | 5.9 |
| Encompass brand |  |  |  |  |  |  |  |  |  |
| Auto | 9 | 2.0 | 5.7 | 8 | 1.3 | 7.6 | 16 | 4.8 | 8.5 |
| Homeowners | 5 | 1.7 | 7.4 | 8 | 1.2 | 5.9 | 15 | 3.2 | 8.8 |


 introduction of discounts and surcharges that result in no change in the overall rate level in a location
 September 30,2015 and June 30,2015 , respectively. Rate changes are included in the effective calculations in the period the rate change is effective for renewal contracts.
(3) Allstate brand auto rate changes were $7.8 \%, 8.4 \%$ and $6.7 \%$ for the trailing twelve months ended September 30, 2016, June 30, 2016 and March 31, 2016, respectively
 2015, September 30, 2015 and June 30, 2015, respectively
 Encompass brand auto and homeowners operates in 40 states and the District of Columbia.
(6) Represents the impact in the states, the District of Columbia and Canadian provinces where rate changes were approved during the period as a percentage of total brand prior year-end premiums written
(7) Represents the impact in the states, the District of Columbia and Canadian provinces where rate changes were approved during the period as a percentage of its respective total prior year-end premiums written in those same locations.


THE ALLSTATE CORPORATION
POLICIES IN FORCE AND OTHER STATISTICS

## Policies in Force (in thousands) ${ }^{(1)}$

## Allstate Brand

Auto ${ }^{(2)}$
Homeowners ${ }^{(3)}$
Landlord
Renter
Condominium Other
Other personal lines Commercial lines Other business lines Excess and surplus Total

## Esurance Brand

Auto
Homeowners
Other personal lines Total

## Encompass Brand

Auto
Homeowners
Other personal lines
Total
Total Policies in Force

(1) Policies in Force: Policy counts are based on items rather than customers. A multi-car customer would generate multiple item (policy) counts, even if all cars were insured under one policy. Allstate Dealer Services (service contracts and other products sold in conjunction with auto lending and vehicle sales transactions) and Partnership Marketing Group (roadside assistance products) statistics are not included in total policies in force since these are not meaningful. Additionally, non-proprietary products offered by Ivantage (insurance agency) and Answer Financial (independent insurance agency) are not included
(2) Allstate brand auto PIF decreased in 42 states, including 9 out of our largest 10 states, as of September 30, 2016 compared to September 30, 2015 .
(3) Allstate brand homeowners PIF decreased in 32 states, including 7 out of our largest 10 states, as of September 30, 2016 compared to September 30,2015
(4) Represents non-proprietary premiums under management as of the end of the period related to personal and commercial line products offered by Ivantage when an Allstate product is not available. Fees for the three months ended September 30, 2016 were $\$ 26.3$ million
(5) Represents non-proprietary premiums written for the period. Commissions earned for the three months ended September 30, 2016 were $\$ 19.3$ million
(6) Total Allstate agencies represents exclusive Allstate agencies and financial representatives in the United States and Canada.
(7) Rounded to the nearest hundred.
(8) Employees of Allstate agencies who are licensed to sell Allstate products
 policies in force from the prior year.
Homeowners
Other personal lines
Commercial lines
Other business lines
Total

Incurred losses
Auto
Homeowners
Other personal lines Commercial lines Other business lines Total

## Expenses

Auto
Homeowners
Commercial lines
Other business lines
Total
Underwriting income (loss)
Auto
Homeowners
Other personal lines
Commercial lines
Other business lines
Total

## Loss ratio <br> Expense ratio <br> Combined ratio

## Loss ratio

Less: effect of catastrophe losse
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio

Expense ratio
Less: effect of amortization of purchased intangible assets Expense ratio, excluding the effect of amortization of purchased intangible assets

Underlying combined ratio
Effect of catastrophe losse
Effect of prior year non-catastrophe reserve reestimates Combined ratio

Effect of prior year reserve reestimates on combined ratio

Effect of advertising expenses on combined ratio

Three months ended


|  | Three months ended |  |  |  |  |  |  | Nine months ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ | June 30, <br> 2016 | $\begin{gathered} \text { March 31, } \\ 2016 \end{gathered}$ | $\begin{gathered} \text { Dec. } 31, \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ | June 30, 2015 | $\begin{gathered} \text { March 31, } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ | Sept. 30, <br> 2015 |
| New Issued Applications (in thousands) ${ }^{(2)}$ |  |  |  |  |  |  |  |  |  |
| Auto | 584 | 582 | 584 | 562 | 790 | 818 | 792 | 1,750 | 2,400 |
| Homeowners | 188 | 193 | 164 | 174 | 218 | 212 | 177 | 545 | 607 |
| Average Premium - Gross Written (\$) ${ }^{(3)}$ |  |  |  |  |  |  |  |  |  |
| Auto ${ }^{(4)}$ | 532 | 516 | 507 | 502 | 494 | 488 | 484 | 518 | 489 |
| Homeowners ${ }^{(5)}$ | 1,181 | 1,171 | 1,174 | 1,163 | 1,158 | 1,150 | 1,148 | 1,176 | 1,152 |
| Average Premium - Net Earned (\$ ${ }^{(6)}$ |  |  |  |  |  |  |  |  |  |
| Auto | 479 | 471 | 461 | 456 | 452 | 450 | 444 | 470 | 449 |
| Homeowners | 1,099 | 1,090 | 1,082 | 1,078 | 1,074 | 1,066 | 1,060 | 1,090 | 1,067 |
| Renewal Ratio (\%) ${ }^{(7)}$ |  |  |  |  |  |  |  |  |  |
| Auto | 87.5 | 88.0 | 88.0 | 88.2 | 88.6 | 88.9 | 88.8 | 87.9 | 88.8 |
| Homeowners | 87.9 | 87.8 | 88.1 | 88.5 | 88.7 | 88.4 | 88.4 | 87.9 | 88.5 |
| Auto Claim Frequency ${ }^{(8)}$ |  |  |  |  |  |  |  |  |  |
| (\% change year-over-year) |  |  |  |  |  |  |  |  |  |
| Bodily Injury Gross | 0.3 | 2.8 | 1.1 | 3.9 | 6.4 | 6.8 | 6.8 | 1.4 | 6.6 |
| Bodily Injury Paid ${ }^{(9)}$ | (19.6) | 1.5 | 5.9 | - | 3.5 | 6.0 | 2.3 | (4.0) | 4.0 |
| Property Damage Gross ${ }^{(10)(11)}$ | 3.9 | 5.6 | 2.1 | 7.5 | 8.9 | 6.9 | 2.1 | 3.8 | 5.9 |
| Property Damage Paid | 0.1 | (0.1) | 2.4 | 3.7 | 4.7 | 4.2 | 2.5 | 0.8 | 3.8 |
| Auto Paid Claim Severity ${ }^{(12)}$ (\% change year-over-year) |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Bodily injury ${ }^{(9)}$ | 12.4 | (2.3) | (5.5) | (7.0) | (2.9) | 0.6 | 3.9 | 0.7 | 0.5 |
| Property damage | 1.9 | 5.3 | 7.5 | 4.0 | 5.4 | 3.7 | 4.8 | 4.8 | 4.5 |
| Homeowners Excluding Catastrophe Losses (\% change year-over-year) |  |  |  |  |  |  |  |  |  |
| Gross Claim frequency ${ }^{(8)}$ | 5.2 | (12.5) | (7.7) | 0.9 | (1.9) | 0.4 | (7.9) | (5.1) | (3.1) |
| Paid Claim frequency ${ }^{(8)}$ | 0.7 | (14.3) | (2.0) | (2.1) | (3.7) | (0.9) | (7.0) | (5.4) | (3.8) |
| Paid Claim severity | (0.5) | 4.7 | (2.7) | 2.6 | 4.5 | 3.6 | 6.6 | 0.6 | 4.8 |

${ }^{(1)}$ Statistics presented for Allstate brand exclude excess and surplus lines.
${ }^{(2)}$ New Issued Applications: Item counts of automobiles or homeowners insurance applications for insurance policies that were issued during the period, regardless of whether the customer was previously insured by another Allstate Protection brand. Allstate brand includes automobiles added by existing customers when they exceed the number allowed on a policy, which in 2015 was either four or ten depending on the state. In 2016, all states allow ten automobiles on a policy.
${ }^{(3)}$ Average Premium - Gross Written: Gross premiums written divided by issued item count. Gross premiums written include the impacts from discounts, surcharges and ceded reinsurance premiums and exclude the impacts from mid-term premium adjustments and premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.
(4) Fluctuation in the Canadian exchange rate had no impact to auto premiums written growth rate in the third quarter of 2016 and reduced premiums written growth rate by 0.2 points in the first nine months of 2016.
(5) Fluctuation in the Canadian exchange rate had no impact to homeowner premiums written growth rate in third quarter of 2016 and reduced premiums written growth rate by 0.1 points in the first nine months of 2016
${ }^{(6)}$ Average Premium - Net Earned: Earned premium divided by average policies in force for the period. Earned premium includes the impacts from mid-term premium adjustments and ceded reinsurance, but does not include impacts of premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.
${ }^{(7)}$ Renewal ratio: Renewal policies issued during the period, based on contract effective dates, divided by the total policies issued 6 months prior for auto or 12 months prior for homeowners.
(8) The paid claim frequency is calculated as annualized notice counts closed with payment in the period divided by the average of policies in force with the applicable coverage during the period. The gross claim frequency is calculated as annualized notice counts received in the period divided by the average of policies in force with the applicable coverage during the period. Gross claim frequency includes all actual notice counts, regardless of their current status (open or closed) or their ultimate disposition (closed with a payment or closed without payment). Frequency statistics exclude counts associated with catastrophe events.
The percent change in paid or gross claim frequency is calculated as the amount of increase or decrease in the paid or gross claim frequency in the current period compared to the same period in the prior year; divided by the prior year paid or gross claim frequency.
${ }^{(9)}$ Decreases in bodily injury paid claim frequency and the related increase in severity reflect payment mix and claim closure patterns that were impacted by changes in bodily injury claim processes to require enhanced documentation of injuries and related medical treatments. As a result, fewer claims were opened and paid in third quarter 2016, but those that were paid had higher average payments. Normalizing for the process enhancements made to bodily解
${ }^{(10)}$ With the increase in auto frequency experienced in recent quarters, claim handling processes were modified to more completely identify instances of liability at first notice of loss. Changes in property damage claim opening practices can impact gross claim frequency comparisons to prior year. This resulted in an increase in the number of counted claims as well as an increase in claims closed without payment, as in many instances, we were ultimately not required to provide indemnification.
(11) In the third quarter of 2015, a decision to more completely capture information on claims involving a vehicle collision with non-vehicle property gave rise to an increase in the number of counted claims, however, experience indicates that for these types of claims, payments are not always required to be made. Accordingly, claims closed without payment also increased. This change, resulted in a steady increase in notice counts as the change was more broadly adopted. Quarterly increases (decreases) in property damage gross claim frequency consistently measured were $3.0 \%,(0.8) \%, 5.5 \%$ and $7.4 \%$ in the three months ended June 30,2016 , March 31,2016 , December 31,2015 and September 30, 2015, respectively. Auto underwriting results for 2016 and 2015 were not impacted.
${ }^{(12)}$ Paid claim severity is calculated by dividing the sum of paid losses and loss expenses by claims closed with a payment during the period. The rate of change in paid severity is the year over year percent increase or decrease in paid claim severity for the period.

## THE ALLSTATE CORPORATION

## ALLSTATE BRAND AUTO CLAIM FREQUENCY ANALYSIS ${ }^{(1)}$

BODILY INJURY \% CHANGE IN GROSS AND PAID CLAIM FREQUENCY RATE


Change in auto claim frequency ${ }^{(2)}$
(\% change in frequency rate year over year) \% Change in gross claim frequency
$\%$ Change in paid claim frequency ${ }^{(3)}$

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $2.1 \%$ | $-3.2 \%$ | $-4.4 \%$ | $-4.1 \%$ | $-2.9 \%$ | $1.2 \%$ | $-1.8 \%$ | $-3.1 \%$ | $-2.4 \%$ | $-1.1 \%$ | $0.8 \%$ | $-1.7 \%$ | $-0.3 \%$ | $-2.8 \%$ | $-1.3 \%$ | $4.0 \%$ | $6.8 \%$ | $6.8 \%$ | $6.4 \%$ | $3.9 \%$ | $1.1 \%$ |
| $4.5 \%$ | $1.5 \%$ | $-0.9 \%$ | $-2.4 \%$ | $-0.2 \%$ | $1.1 \%$ | $-1.0 \%$ | $0.7 \%$ | $-2.3 \%$ | $-2.7 \%$ | $-2.1 \%$ | $-4.7 \%$ | $-4.7 \%$ | $-3.8 \%$ | $0.2 \%$ | $4.7 \%$ | $2.3 \%$ | $6.0 \%$ | $3.5 \%$ | $0.0 \%$ | $5.9 \%$ |

Rates of change in auto bodily injury frequency

${ }^{(1)}$ Frequency statistics exclude counts associated with catastrophe events

 disposition (closed with a payment or closed without payment). Frequency statistics exclude counts associated with catastrophe events. The percent chan

 claim frequency and severity, consistently measured, would have been generally consistent with those observed during the first half of 2016.

Change in auto claim frequency ${ }^{(2)}$
(\% change in frequency rate year over year) \% Change in gross claim frequency ${ }^{(3)(4)}$ \% Change in paid claim frequency

| $0.6 \%$ | $-4.4 \%$ | $-3.3 \%$ | $-3.1 \%$ | $-4.8 \%$ | $0.7 \%$ | $-1.8 \%$ | $-4.3 \%$ | $-0.7 \%$ | $-0.3 \%$ | $0.6 \%$ | $1.4 \%$ | $5.1 \%$ | $-2.4 \%$ | $-1.0 \%$ | $0.5 \%$ | $2.1 \%$ | $6.9 \%$ | $8.9 \%$ | $7.5 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $2.1 \%$ | $5.6 \%$ | $3.9 \%$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| $0.4 \%$ | $-2.9 \%$ | $-4.3 \%$ | $-2.4 \%$ | $-4.3 \%$ | $-0.3 \%$ | $-3.4 \%$ | $-4.1 \%$ | $-4.5 \%$ | $0.5 \%$ | $3.7 \%$ | $0.8 \%$ | $2.9 \%$ | $-0.4 \%$ | $0.4 \%$ | $2.5 \%$ | $2.5 \%$ | $4.2 \%$ | $4.7 \%$ | $3.7 \%$ |
| $2.4 \%$ | $-0.1 \%$ | $0.1 \%$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


${ }^{(1)}$ Frequency statistics exclude counts associated with catastrophe events.


 period compared to the same period in the prior year; divided by the prior year paid or gross claim frequency.
 comparisons to prior year. This resulted in an increase in the number of counted claims as well as an increase in claims closed without payment, as in many instances, we were ultimately not required to provide indemnification.




| 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | Q3 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 2016 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

\% change in frequency rate year over year)
\% Change in gross claim frequency ${ }^{(2)(3)(4)}$ Change in gross claim frequency indexed to $1996^{(3)(4)())}$
\% Change in gross claim frequency ind frequency ${ }^{(2)}$
\% Change in paid claim frequency ${ }^{(2)}$ Change in paid claim frequency indexed to $1996{ }^{(5)}$

|  | $-2.7 \%$ | $-1.3 \%$ | $1.7 \%$ | $-0.9 \%$ | $-1.3 \%$ | $-5.2 \%$ | $-6.3 \%$ | $-1.8 \%$ | $-2.0 \%$ | $-2.9 \%$ | $2.9 \%$ | $-6.7 \%$ | $5.7 \%$ | $1.4 \%$ | $-2.6 \%$ | $-2.6 \%$ | $0.3 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $97.3 \%$ | $96.0 \%$ | $97.7 \%$ | $96.8 \%$ | $95.5 \%$ | $90.6 \%$ | $84.9 \%$ | $83.3 \%$ | $81.7 \%$ | $79.3 \%$ | $81.6 \%$ | $76.1 \%$ | $80.5 \%$ | $81.6 \%$ | $79.5 \%$ | $77.4 \%$ | $77.6 \%$ | $78.0 \%$ |
| $-2.1 \%$ | $-1.5 \%$ | $2.9 \%$ | $-2.7 \%$ | $0.3 \%$ | $-1.8 \%$ | $-3.2 \%$ | $-2.6 \%$ | $-2.6 \%$ | $-2.4 \%$ | $0.8 \%$ | $-3.6 \%$ | $6.1 \%$ | $0.7 \%$ | $86.8 \%$ |  |  |  |
| $97.9 \%$ | $96.4 \%$ | $99.2 \%$ | $96.5 \%$ | $96.8 \%$ | $95.1 \%$ | $92.1 \%$ | $89.7 \%$ | $87.3 \%$ | $85.2 \%$ | $85.9 \%$ | $82.8 \%$ | $87.9 \%$ | $88.5 \%$ | $86.5 \%$ | $-3.1 \%$ | $0.8 \%$ | $0.1 \%$ |


(1) Frequency statistics exclude counts associated with catastrophe events.


 vided by the prior year paid or gross claim frequency.
 prior year. This resulted in an increase in the number of counted claims as well as an increase in claims closed without payment, as in many instances, we were ultimately not required to provide indemnification.

 were $3.0 \%$, $(0.8) \%, 5.5 \%$ and $7.4 \%$ in the three months ended June 30,2016 , March 31, 2016, December 31, 2015 and September 30, 2015, respectively. Auto underwriting results for 2016 and 2015 were not impacted.
The percent change in gross or paid claim frequency indexed to 1996 equals the current year percent change plus $100 \%$, times the prior year indexed amount beginning with $100 \%$ in 1996 rounded.
Net premiums written
Net premiums earned
Auto
Homeowners
Other personal lines
Total
Incurred losses
Auto
Homeowners
Other personal lines
Total
Expenses
Auto
Homeowners
Other personal lines
Total
Underwiting income (loss)
Auto
Homeowners
Other personal lines
Total
Loss ratio
Expense ratio (1)
Combined ratio
Loss ratio
Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates
Underlying loss ratio
Expense ratio
Less: effect of amortization of purchased intangible assets
Expense ratio excluding the effect of amortization of purchased
intangibie assets
Underlying combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
Effect of amortization of purchased intangible assets
Combined ratio
Effect of prior year reserve reestimates on combined ratio
Effect of advertising expenses on combined ratio
Policies in Force (in thousands)
Auto
Homeowners
Other personal lines
Renewal Ratio (\%)
Auto
Homeonners
New Issued Applications (in thousands)
Auto
Homeowners
Other personal lines
Average Premium - Gross Written ( $\$$ )
Auto
Her

${ }^{(1)}$ Esurance continued to invest in expansion initiatives, including costs incurred to expand beyond our initial 30 states at acquisition, adding new products such as homeowners, motorcycle, and usage based insurance and expanding into the Canadian market. The related expenses contributed approximately 5.4 points in the third quarter of 2016 compared to 3.8 points to the total expense ratio in the third quarter of 2015 , and 5.1 points in the first nine months of 2016 compared to 4.2 Canadian market. The related expens
points in the first nine months of 2015 .

Net premiums written
Net premiums earned

$$
\begin{aligned}
& \text { Auto } \\
& \text { Homeowners }
\end{aligned}
$$

Other personal lines
Total

Incurred losse
Auto
Homeowners
Other personal lines
,
Expenses
Auto
Homeowners
Other personal lines Total

Underwriting income (loss) Auto
Home Homeowners Other personal lines

Loss ratio
Expense ratio
Combined ratio
Loss ratio
Less: effect of catastrophe losse
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio

## Expense ratio

Less: effect of amortization of purchased intangible assets
Expense ratio, excluding the effect of amortization of purchase intangible assets

Underlying combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
Combined ratio
Effect of prior year reserve reestimates on combined ratio
Effect of advertising expenses on combined ratio
Policies in Force (in thousands)
Auto
Homeowners
Other personal lines
New Issued Applications (in thousands)
Auto
Homeowners
Average Premium - Gross Written (\$) Auto Homeowners

Renewal Ratio (\%) Auto
Home Aumeowners


| (\$ in millions) | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | June 30, 2016 |  | March 31,$2016$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \end{gathered}$ |  | June 30, 2015 |  | March 31,$2015$ |  | Sept. 30,$2016$ |  | Sept. 30, 2015 |  |
| Net premiums written |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand | \$ | 4,940 | \$ | 4,767 | \$ | 4,746 | \$ | 4,576 | \$ | 4,746 | \$ | 4,588 | \$ | 4,535 | \$ | 14,453 | \$ | 13,869 |
| Esurance brand |  | 428 |  | 376 |  | 439 |  | 368 |  | 411 |  | 363 |  | 434 |  | 1,243 |  | 1,208 |
| Encompass brand |  | 153 |  | 162 |  | 138 |  | 152 |  | 169 |  | 173 |  | 147 |  | 453 |  | 489 |
|  |  | 5,521 |  | 5,305 |  | 5,323 |  | 5,096 |  | 5,326 |  | 5,124 |  | 5,116 |  | 16,149 |  | 15,566 |
| Net premiums earned |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand | \$ | 4,793 | \$ | 4,745 | \$ | 4,667 | \$ | 4,638 | \$ | 4,597 | \$ | 4,524 | \$ | 4,432 | \$ | 14,205 | \$ | 13,553 |
| Esurance brand |  | 405 |  | 403 |  | 394 |  | 391 |  | 392 |  | 397 |  | 382 |  | 1,202 |  | 1,171 |
| Encompass brand |  | 155 |  | 158 |  | 159 |  | 162 |  | 165 |  | 165 |  | 165 |  | 472 |  | 495 |
|  |  | 5,353 |  | 5,306 |  | 5,220 |  | 5,191 |  | 5,154 |  | 5,086 |  | 4,979 |  | 15,879 |  | 15,219 |
| Incurred losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand | \$ | 3,610 | \$ | 3,634 | \$ | 3,519 | \$ | 3,495 | \$ | 3,455 | \$ | 3,431 | \$ | 3,175 | \$ | 10,763 | \$ | 10,061 |
| Esurance brand |  | 313 |  | 308 |  | 289 |  | 294 |  | 285 |  | 300 |  | 297 |  | 910 |  | 882 |
| Encompass brand |  | 117 |  | 130 |  | 123 |  | 126 |  | 135 |  | 129 |  | 116 |  | 370 |  | 380 |
|  |  | 4,040 |  | 4,072 |  | 3,931 |  | 3,915 |  | 3,875 |  | 3,860 |  | 3,588 |  | 12,043 |  | 11,323 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand | \$ | 1,134 | \$ | 1,168 | \$ | 1,103 | \$ | 1,077 | \$ | 1,086 | \$ | 1,155 | \$ | 1,113 | \$ | 3,405 | \$ | 3,354 |
| Esurance brand |  | 111 |  | 107 |  | 123 |  | 119 |  | 125 |  | 132 |  | 155 |  | 341 |  | 412 |
| Encompass brand |  | 44 |  | 45 |  | 45 |  | 44 |  | 46 |  | 50 |  | 47 |  | 134 |  | 143 |
|  |  | 1,289 |  | 1,320 |  | 1,271 |  | 1,240 |  | 1,257 |  | 1,337 |  | 1,315 |  | 3,880 |  | 3,909 |
| Underwriting income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand | \$ | 49 | \$ | (57) | \$ | 45 | \$ | 66 | \$ | 56 | \$ | (62) | \$ | 144 | \$ | 37 | \$ | 138 |
| Esurance brand |  | (19) |  | (12) |  | (18) |  | (22) |  | (18) |  | (35) |  | (70) |  | (49) |  | (123) |
| Encompass brand |  | (6) |  | (17) |  | (9) |  | (8) |  | (16) |  | (14) |  | 2 |  | (32) |  | (28) |
|  |  | 24 |  | (86) |  | 18 |  | 36 |  | 22 |  | (111) |  | 76 |  | (44) |  | (13) |
| Loss ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand |  | 75.3 |  | 76.6 |  | 75.4 |  | 75.4 |  | 75.2 |  | 75.9 |  | 71.7 |  | 75.8 |  | 74.2 |
| Esurance brand |  | 77.3 |  | 76.4 |  | 73.4 |  | 75.2 |  | 72.7 |  | 75.6 |  | 77.7 |  | 75.7 |  | 75.3 |
| Encompass brand |  | 75.5 |  | 82.3 |  | 77.4 |  | 77.8 |  | 81.8 |  | 78.2 |  | 70.3 |  | 78.4 |  | 76.8 |
| Allstate Protection |  | 75.5 |  | 76.7 |  | 75.3 |  | 75.4 |  | 75.2 |  | 75.9 |  | 72.1 |  | 75.9 |  | 74.4 |
| Expense ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand |  | 23.7 |  | 24.6 |  | 23.6 |  | 23.2 |  | 23.6 |  | 25.5 |  | 25.1 |  | 23.9 |  | 24.8 |
| Esurance brand |  | 27.4 |  | 26.6 |  | 31.2 |  | 30.4 |  | 31.9 |  | 33.2 |  | 40.6 |  | 28.4 |  | 35.2 |
| Encompass brand |  | 28.4 |  | 28.5 |  | 28.3 |  | 27.1 |  | 27.9 |  | 30.3 |  | 28.5 |  | 28.4 |  | 28.9 |
| Allstate Protection |  | 24.1 |  | 24.9 |  | 24.4 |  | 23.9 |  | 24.4 |  | 26.3 |  | 26.4 |  | 24.4 |  | 25.7 |
| Combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand |  | 99.0 |  | 101.2 |  | 99.0 |  | 98.6 |  | 98.8 |  | 101.4 |  | 96.8 |  | 99.7 |  | 99.0 |
| Esurance brand |  | 104.7 |  | 103.0 |  | 104.6 |  | 105.6 |  | 104.6 |  | 108.8 |  | 118.3 |  | 104.1 |  | 110.5 |
| Encompass brand |  | 103.9 |  | 110.8 |  | 105.7 |  | 104.9 |  | 109.7 |  | 108.5 |  | 98.8 |  | 106.8 |  | 105.7 |
| Allstate Protection |  | 99.6 |  | 101.6 |  | 99.7 |  | 99.3 |  | 99.6 |  | 102.2 |  | 98.5 |  | 100.3 |  | 100.1 |
| Effect of catastrophe losses on combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand |  | 3.1 |  | 4.1 |  | 2.9 |  | 1.1 |  | 0.5 |  | 3.2 |  | 0.3 |  | 3.4 |  | 1.3 |
| Esurance brand |  | 2.2 |  | 2.2 |  | 0.5 |  | 0.5 |  | 0.5 |  | 1.8 |  | - |  | 1.7 |  | 0.8 |
| Encompass brand |  | 3.3 |  | 1.9 |  | 1.3 |  | 0.6 |  | 0.6 |  | 3.0 |  | - |  | 2.1 |  | 1.2 |
| Allstate Protection |  | 3.1 |  | 3.9 |  | 2.7 |  | 1.0 |  | 0.5 |  | 3.1 |  | 0.3 |  | 3.2 |  | 1.3 |
| Effect of prior year reserve reestimates on combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand |  | (0.1) |  | (0.8) |  | 0.1 |  | (0.3) |  | 0.1 |  | 0.4 |  | 0.8 |  | (0.2) |  | 0.4 |
| Esurance brand |  | (1.0) |  | (1.0) |  | (1.0) |  | (1.3) |  | (1.3) |  | (0.8) |  | (1.0) |  | (1.0) |  | (1.0) |
| Encompass brand |  | (1.3) |  | 3.2 |  | 1.3 |  | (0.6) |  | 7.9 |  | (1.2) |  | (4.8) |  | 1.1 |  | 0.6 |
| Allstate Protection |  | (0.2) |  | (0.7) |  | 0.1 |  | (0.4) |  | 0.3 |  | 0.2 |  | 0.5 |  | (0.3) |  | 0.3 |
| Effect of catastrophe losses included in prior year reserve reestimates on combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand |  | (0.1) |  | (0.1) |  | (0.1) |  | (0.2) |  | (0.1) |  | - |  | (0.1) |  | - |  | (0.1) |
| Esurance brand |  | (0.1) |  | (0.1) |  | (0.1) |  | (0.2) |  | 0.2 |  | - |  | (0.1) |  | - |  | 0.1 |
| Encompass brand |  | - |  | (0.6) |  | - |  | - |  |  |  | - |  | (0.6) |  | (0.2) |  | (0.3) |
| Allstate Protection |  | (0.1) |  | (0.1) |  | (0.1) |  | (0.2) |  | - |  | (0.1) |  | - |  | (0.1) |  | - |
| Effect of amortization of purchased intangible assets on combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Esurance brand |  | 1.5 |  | 1.8 |  | 1.5 |  | 2.3 |  | 2.0 |  | 2.3 |  | 2.3 |  | 1.6 |  | 2.2 |
| Allstate Protection |  | 0.1 |  | 0.1 |  | 0.1 |  | 0.2 |  | 0.2 |  | 0.1 |  | 0.2 |  | 0.2 |  | 0.2 |

## THE ALLSTATE CORPORATION

 HOMEOWNERS PROFITABILITY MEASURES(\$ in millions)
Net premiums written
Allstate brand
Esurance brand

Net premiums earned
Allstate brand
Esurance brand
Encompass brand
Incurred losses
Allstate brand
Esurance brand
Encompass brand
Expenses
Allstate brand
Esurance brand
Encompass brand
Underwriting income (loss)
Allstate brand
Esurance brand
Encompass brand
oss ratio
Allstate brand
Esurance brand
Encompass brand Allstate Protection
Expense ratio
Allstate brand
Esurance brand
Encompass brand
Allstate Protection
Combined ratio
Allstate brand
Esurance brand
Encompass brand
Allstate Protection
Effect of catastrophe losses on combined ratio Allstate brand
Esurance brand
Encompass brand
Allstate Protection
Effect of prior year reserve reestimates on combined ratio Allstate brand
Esurance brand
Allstate Protection
Effect of catastrophe losses included in prior year reserve reestimates on combined ratio
Allstate brand
Esurance brand
Allstate Protection


## THE ALLSTATE CORPORATION

OTHER PERSONAL LINES PROFITABILITY MEASURES ${ }^{(1)}$

```
($ in millions)
    Net premiums written
        Allstate brand
        Alstate brand
        Encompass brand
    Net premiums earned
        Allstate brand
        Esurance brand
        Encompass brand
Incurred losses Allstate brand Esurance brand Encompass brand
Expenses
Allstate brand
Esurance brand
Underwriting income (loss) Allstate brand Esurance brand Encompass brand
Loss ratio
Allstate brand
Esurance brand
Esurance brand
Encompass brand
Allstate Protection
Expense ratio
Allstate brand
Encompass brand
Allstate Protection
Combined ratio
Alstate brand Esurance brand Encompass brand Allstate Protection
Effect of catastrophe losses on combined ratio Allstate brand
Esurance brand
Encompass brand
Allstate Protection
Effect of prior year reserve reestimates on combined ratio Allstate brand
Esurance brand
Encompass brand
Effect of catastrophe losses included in prior yea
reserve reestimates on combined ratio
Allstate brand
Esurance brand
Encompass brand
Allstate Protection
```

${ }^{(1)}$ Other personal lines include renter, condominium, landlord and other personal lines products.


## (\$ in millions)

## Net premiums written

Net premiums earned
Incurred losses
Expenses
Underwriting loss
Loss ratio
Expense ratio
Combined ratio
Effect of catastrophe losses on combined ratio
Effect of prior year reserve reestimates on combined ratio
Effect of catastrophe losses included in prior year reserve reestimates on combined ratio

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | $\begin{aligned} & \text { ne } 30 \text {, } \\ & 2016 \end{aligned}$ | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \end{gathered}$ |  |
| \$ 123 | \$ | 135 | \$ | 126 | \$ | 126 | \$ | 124 | \$ | 138 | \$ | 128 | \$ | 384 | \$ | 390 |
| \$ 127 | \$ | 127 | \$ | 129 | \$ | 129 | \$ | 128 | \$ | 128 | \$ | 125 | \$ | 383 | \$ | 381 |
| \$ 112 | \$ | 135 | \$ | 119 | \$ | 100 | \$ | 97 | \$ | 105 | \$ | 98 | \$ | 366 | \$ | 300 |
| \$ 34 | \$ | 35 | \$ | 38 | \$ | 36 | \$ | 36 | \$ | 40 | \$ | 38 | \$ | 107 | \$ | 114 |
| \$ (19) | \$ | (43) | \$ | (28) | \$ | (7) | \$ | (5) | \$ | (17) | \$ | (11) | \$ | (90) | \$ | (33) |
| 88.2 |  | 106.3 |  | 92.2 |  | 77.5 |  | 75.8 |  | 82.0 |  | 78.4 |  | 95.6 |  | 78.8 |
| 26.8 |  | 27.6 |  | 29.5 |  | 27.9 |  | 28.1 |  | 31.3 |  | 30.4 |  | 27.9 |  | 29.9 |
| 115.0 |  | 133.9 |  | 121.7 |  | 105.4 |  | 103.9 |  | 113.3 |  | 108.8 |  | 123.5 |  | 108.7 |
| 5.5 |  | 9.5 |  | 7.0 |  | 4.6 |  | 2.3 |  | 9.4 |  | 4.0 |  | 7.3 |  | 5.3 |
| 10.3 |  | 18.1 |  | 15.5 |  | - |  | (9.3) |  | 3.1 |  | 8.0 |  | 14.6 |  | 0.5 |
| - |  | 0.8 |  | 2.4 |  | 0.8 |  | - |  | 2.3 |  | 0.8 |  | 1.0 |  | 1.0 |

Three months ended

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | $\begin{aligned} & \text { ne } 30 \text {, } \\ & 2016 \end{aligned}$ | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \end{gathered}$ |  |
| \$ 123 | \$ | 135 | \$ | 126 | \$ | 126 | \$ | 124 | \$ | 138 | \$ | 128 | \$ | 384 | \$ | 390 |
| \$ 127 | \$ | 127 | \$ | 129 | \$ | 129 | \$ | 128 | \$ | 128 | \$ | 125 | \$ | 383 | \$ | 381 |
| \$ 112 | \$ | 135 | \$ | 119 | \$ | 100 | \$ | 97 | \$ | 105 | \$ | 98 | \$ | 366 | \$ | 300 |
| \$ 34 | \$ | 35 | \$ | 38 | \$ | 36 | \$ | 36 | \$ | 40 | \$ | 38 | \$ | 107 | \$ | 114 |
| \$ (19) | \$ | (43) | \$ | (28) | \$ | (7) | \$ | (5) | \$ | (17) | \$ | (11) | \$ | (90) | \$ | (33) |
| 88.2 |  | 106.3 |  | 92.2 |  | 77.5 |  | 75.8 |  | 82.0 |  | 78.4 |  | 95.6 |  | 78.8 |
| 26.8 |  | 27.6 |  | 29.5 |  | 27.9 |  | 28.1 |  | 31.3 |  | 30.4 |  | 27.9 |  | 29.9 |
| 115.0 |  | 133.9 |  | 121.7 |  | 105.4 |  | 103.9 |  | 113.3 |  | 108.8 |  | 123.5 |  | 108.7 |
| 5.5 |  | 9.5 |  | 7.0 |  | 4.6 |  | 2.3 |  | 9.4 |  | 4.0 |  | 7.3 |  | 5.3 |
| 10.3 |  | 18.1 |  | 15.5 |  | - |  | (9.3) |  | 3.1 |  | 8.0 |  | 14.6 |  | 0.5 |
| - |  | 0.8 |  | 2.4 |  | 0.8 |  | - |  | 2.3 |  | 0.8 |  | 1.0 |  | 1.0 |

[^2]the allstate corporation
OTHER BUSINESS LINES PROFITABILITY MEASURES ${ }^{(1)}$

| (\$ in millions) | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |  |
| Net premiums written | \$ | 185 | \$ | 183 | \$ | 183 | \$ | 168 | \$ | 205 | \$ | 199 | \$ | 184 | \$ | 551 | \$ | 588 |
| Net premiums earned | \$ | 150 | \$ | 142 | \$ | 143 | \$ | 135 | \$ | 148 | \$ | 137 | \$ | 141 | \$ | 435 | \$ | 426 |
| Incurred losses | \$ | 69 | \$ | 64 | \$ | 61 | \$ | 57 | \$ | 71 | \$ | 66 | \$ | 69 | \$ | 194 | \$ | 206 |
| Expenses | \$ | 74 | \$ | 74 | \$ | 68 | \$ | 72 | \$ | 61 | \$ | 63 | \$ | 69 | \$ | 216 | \$ | 193 |
| Underwriting income | \$ | 7 | \$ | 4 | \$ | 14 | \$ | 6 | \$ | 16 | \$ | 8 | \$ | 3 | \$ | 25 | \$ | 27 |
| Loss ratio |  | 46.0 |  | 45.1 |  | 42.7 |  | 42.2 |  | 48.0 |  | 48.2 |  | 49.0 |  | 44.6 |  | 48.4 |
| Expense ratio |  | 49.3 |  | 52.1 |  | 47.5 |  | 53.4 |  | 41.2 |  | 46.0 |  | 48.9 |  | 49.7 |  | 45.3 |
| Combined ratio |  | 95.3 |  | 97.2 |  | 90.2 |  | 95.6 |  | 89.2 |  | 94.2 |  | 97.9 |  | 94.3 |  | 93.7 |
| Effect of catastrophe losses on combined ratio |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Effect of prior year reserve reestimates on combined ratio |  | 2.0 |  | - |  | - |  | - |  | 0.7 |  | 0.7 |  | - |  | 0.7 |  | 0.5 |
| Effect of catastrophe losses included in prior year reserve reestimates on combined ratio |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Effect of amortization of purchased intangible assets |  | 0.6 |  | 0.7 |  | 0.7 |  | 0.8 |  | 0.7 |  | 0.8 |  | 0.7 |  | 0.7 |  | 0.7 |

${ }^{(1)}$ Other business lines include Allstate Roadside Services and Allstate Dealer Services.

## Auto

Allstate brand underlying combined ratio
Effect of catastrophe losses on combined ratio
Effect of prior year non-catastrophe reserve reestimates
on combined ratio
Allstate brand combined ratio
Esurance brand underlying combined ratio Effect of catastrophe losses on combined ratio
Effect of prior year non-catastrophe reserve reestimates
on combined ratio
Effect of amortization of purchased intangible assets on combined ratio
Esurance brand combined ratio
Encompass brand underlying combined ratio Effect of catastrophe losses on combined ratio
Effect of prior year non-catastrophe reserve reestimates on combined ratio
Encompass brand combined ratio

## Homeowners

Allstate brand underlying combined ratio
Effect of catastrophe losses on combined ratio
Effect of prior year non-catastrophe reserve reestimates on combined ratio
Allstate brand combined ratio

Encompass brand underlying combined ratio
Effect of catastrophe losses on combined ratio
Effect of prior year non-catastrophe reserve reestimates on combined ratio
Encompass brand combined ratio

## Other Personal Lines

Allstate brand underlying combined ratio
Effect of catastrophe losses on combined ratio
Effect of prior year non-catastrophe reserve reestimates
on combined ratio
Allstate brand combined ratio
Encompass brand underlying combined ratio
Effect of catastrophe losses on combined ratio
Effect of prior year non-catastrophe reserve reestimates
on combined ratio
Encompass brand combined ratio
Three months ended
Nine months ended

| Three months ended |  |  |  |  |  |  | ine months ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { June } 30, \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Dec. 31, } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ | June 30 , 2015 | $\begin{gathered} \text { March 31, } \\ 2015 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. } 30, \\ 2015 \\ \hline \end{gathered}$ |
| 95.9 | 97.8 | 95.9 | 97.6 | 98.1 | 97.8 | 95.6 | 96.5 | 97.2 |
| 3.1 | 4.1 | 2.9 | 1.1 | 0.5 | 3.2 | 0.3 | 3.4 | 1.3 |
| - | (0.7) | 0.2 | (0.1) | 0.2 | 0.4 | 0.9 | (0.2) | 0.5 |
| 99.0 | 101.2 | 99.0 | 98.6 | 98.8 | 101.4 | 96.8 | 99.7 | 99.0 |
| 102.0 | 100.0 | 103.6 | 104.1 | 103.6 | 105.5 | 117.0 | 101.8 | 108.6 |
| 2.2 | 2.2 | 0.5 | 0.5 | 0.5 | 1.8 |  | 1.7 | 0.8 |
| (1.0) | (1.0) | (1.0) | (1.3) | (1.5) | (0.8) | (1.0) | (1.0) | (1.1) |
| 1.5 | 1.8 | 1.5 | 2.3 | 2.0 | 2.3 | 2.3 | 1.6 | 2.2 |
| 104.7 | 103.0 | 104.6 | 105.6 | 104.6 | 108.8 | 118.3 | 104.1 | 110.5 |
| 101.9 | 105.1 | 103.1 | 104.9 | 101.2 | 106.7 | 103.0 | 103.4 | 103.6 |
| 3.3 | 1.9 | 1.3 | 0.6 | 0.6 | 3.0 | - | 2.1 | 1.2 |
| (1.3) | 3.8 | 1.3 | (0.6) | 7.9 | (1.2) | (4.2) | 1.3 | 0.9 |
| 103.9 | 110.8 | 105.7 | 104.9 | 109.7 | 108.5 | 98.8 | 106.8 | 105.7 |
| 61.1 | 58.6 | 59.4 | 56.0 | 60.9 | 60.7 | 64.5 | 59.7 | 62.0 |
| 15.4 | 38.3 | 34.2 | 15.0 | 12.4 | 32.1 | 13.9 | 29.3 | 19.5 |
| (0.6) | 0.1 | (0.2) | - | (0.8) | (0.5) | 0.3 | (0.3) | (0.4) |
| 75.9 | 97.0 | 93.4 | 71.0 | 72.5 | 92.3 | 78.7 | 88.7 | 81.1 |
| 72.3 | 75.2 | 67.7 | 71.0 | 77.2 | 79.4 | 73.2 | 71.7 | 76.6 |
| 17.6 | 24.0 | 30.7 | 9.7 | 11.8 | 41.3 | 14.2 | 24.2 | 22.4 |
| 0.9 | 0.8 | (0.8) | (4.1) | (1.6) | 2.3 | - | 0.3 | 0.2 |
| 90.8 | 100.0 | 97.6 | 76.6 | 87.4 | 123.0 | 87.4 | 96.2 | 99.2 |
| 82.0 | 77.3 | 78.1 | 71.9 | 82.1 | 79.2 | 82.1 | 79.1 | 81.1 |
| 6.0 | 15.6 | 16.0 | 8.4 | 4.5 | 11.9 | 7.4 | 12.5 | 8.0 |
| (0.5) | (1.7) | (1.5) | - | 1.8 | 1.1 | (0.2) | (1.2) | 0.8 |
| 87.5 | 91.2 | 92.6 | 80.3 | 88.4 | 92.2 | 89.3 | 90.4 | 89.9 |
| 92.0 | 100.0 | 96.2 | 114.8 | 92.6 | 114.8 | 96.3 | 96.1 | 101.2 |
| 4.0 | 8.0 | 3.8 | 7.4 | 3.7 | 7.4 | 7.4 | 5.3 | 6.2 |
| 4.0 | (16.0) | 46.2 | 3.7 | 18.5 | 3.7 | 11.1 | 11.8 | 11.1 |
| 100.0 | 92.0 | 146.2 | 125.9 | 114.8 | 125.9 | 114.8 | 113.2 | 118.5 |

ALLSTATE BRAND AUTO AND HOMEOWNERS UNDERLYING LOSS AND EXPENSE

## Auto

Annualized average premium ${ }^{(1)}$
Underlying combined ratios
Average underlying loss (incurred pure premium) and expense *

## Homeowners

Annualized average premium ${ }^{(1)}$
Underlying combined ratios
Average underlying loss (incurred pure premium) and expense

| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30 , 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2015 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 966 | \$ | 946 | \$ | 927 | \$ | 913 | \$ | 903 | \$ | 893 | \$ | 885 |
|  | 95.9 |  | 97.8 |  | 95.9 |  | 97.6 |  | 98.1 |  | 97.8 |  | 95.6 |
| \$ | 926 | \$ | 925 | \$ | 889 | \$ | 891 | \$ | 886 | \$ | 874 | \$ | 846 |
| \$ | 1,102 | \$ | 1,098 | \$ | 1,091 | \$ | 1,085 | \$ | 1,079 | \$ | 1,071 | \$ | 1,067 |
|  | 61.1 |  | 58.6 |  | 59.4 |  | 56.0 |  | 60.9 |  | 60.7 |  | 64.5 |
| \$ | 673 | \$ | 643 | \$ | 648 | \$ | 607 | \$ | 657 | \$ | 650 | \$ | 688 |

(1) Calculated by annualizing net earned premium reported in the quarter divided by policies in force at quarter end.

## THE ALLSTATE CORPORATION

## HOMEOWNERS SUPPLEMENTAL INFORMATION

## (\$ in millions)

Nine months ended September 30, 2016

| $\underline{\text { Primary Exposure Groupings }{ }^{(1)}}$ | Nine months ended September 30, 2016 |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Earned premiums |  | Incurred losses |  | Loss ratios | $\begin{gathered} \text { Catastrophe } \\ \text { losses } \end{gathered}$ |  | Effect of catastrophes on loss ratio | Number of catastrophes | Premium rate changes ${ }^{(3)}$ |  |
|  |  |  | Number of locations | Annual impact of rate changes on state specific premiums written |  |  |  |  |  |
| Florida | \$ | 77 |  |  | \$ | 56 | 72.7\% | \$ | 8 | 10.4\% |  |  |  |
| Other hurricane exposure states |  | 2,915 |  | 2,027 | 69.5\% |  | 1,039 | 35.6\% |  |  |  |
| Total hurricane exposure states ${ }^{(2)}$ |  | 2,992 |  | 2,083 | 69.6\% |  | 1,047 | 35.0\% |  | 14 | 6.8\% |
| Other catastrophe exposure states ${ }^{(4)}$ |  | 2,446 |  | 1,529 | 62.5\% |  | 529 | 21.6\% |  | 26 | $-1.9 \%{ }^{(5)}$ |
| Total | \$ | 5,438 | \$ | 3,612 | 66.4\% | \$ | 1,576 | 29.0\% | 75 | 40 | 2.3\% |

## (1) Basis of Presentation




 occurring within a certain amount of time following the event.
 North Carolina, Pennsylvania, Rhode Island, South Carolina, Texas, Virginia and Washington, D.C.
${ }^{(3)}$ Represents the impact in the locations where rate changes were approved during the year as a percentage of total prior year-end premiums written in those locations.
(4) Includes Canada

Homeowners
Other personal lines
Commercial lines
Other business lines
Total

## Esurance brand

Auto
Homeowners
Other personal lines Total

Encompass brand
Auto
Homeowners
Other personal lines Total

Allstate Protection

Allstate Protection
Auto
Homeowners
Other personal lines
Commercial lines
Other business lines

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |
| \$ 150 | \$ | 195 | \$ | 137 | \$ | 50 | \$ | 22 | \$ | 143 | \$ | 13 | \$ | 482 | \$ | 178 |
| 259 |  | 644 |  | 574 |  | 251 |  | 207 |  | 528 |  | 227 |  | 1,477 |  | 962 |
| 24 |  | 62 |  | 63 |  | 33 |  | 18 |  | 47 |  | 29 |  | 149 |  | 94 |
| 7 |  | 12 |  | 9 |  | 6 |  | 3 |  | 12 |  | 5 |  | 28 |  | 20 |
| - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| 440 |  | 913 |  | 783 |  | 340 |  | 250 |  | 730 |  | 274 |  | 2,136 |  | 1,254 |
| 9 |  | 9 |  | 2 |  | 2 |  | 2 |  | 7 |  | - |  | 20 |  | 9 |
| 5 |  | 5 |  | 1 |  | 1 |  | 1 |  | 1 |  | - |  | 11 |  | 2 |
|  |  |  |  |  |  |  |  | - |  | - |  | - |  | - |  | - |
| 14 |  | 14 |  | 3 |  | 3 |  | 3 |  | 8 |  | - |  | 31 |  | 11 |
| 5 |  | 3 |  | 2 |  | 1 |  | 1 |  | 5 |  | - |  | 10 |  | 6 |
| 21 |  | 29 |  | 38 |  | 12 |  | 15 |  | 52 |  | 18 |  | 88 |  | 85 |
| 1 |  | 2 |  | 1 |  | 2 |  | 1 |  | 2 |  | 2 |  | 4 |  | 5 |
| 27 |  | 34 |  | 41 |  | 15 |  | 17 |  | 59 |  | 20 |  | 102 |  | 96 |
| \$ 481 | \$ | 961 | \$ | 827 | \$ | 358 | \$ | 270 | \$ | 797 | \$ | 294 | \$ | 2,269 | \$ | 1,361 |
| \$ 164 | \$ | 207 | \$ | 141 | \$ | 53 | \$ | 25 | \$ | 155 | \$ | 13 | \$ | 512 | \$ | 193 |
| 285 |  | 678 |  | 613 |  | 264 |  | 223 |  | 581 |  | 245 |  | 1,576 |  | 1,049 |
| 25 |  | 64 |  | 64 |  | 35 |  | 19 |  | 49 |  | 31 |  | 153 |  | 99 |
| 7 |  | 12 |  | 9 |  | 6 |  | 3 |  | 12 |  | 5 |  | 28 |  | 20 |
| - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| \$ 481 | \$ | 961 | \$ | 827 | \$ | 358 | \$ | 270 | \$ | 797 | \$ | 294 | \$ | 2,269 | \$ | 1,361 |

THE ALLSTATE CORPORATION
PROPERTY-LIABILITY
EFFECT OF CATASTROPHE LOSSES ON THE COMBINED RATIO

|  | (\$ in millions) |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Effect of all catastrophe losses on the Property-Liabilitycombined ratio |  |  |  |  | Premiums earned year-to-date |  | Total catastrophe losses by year |  | Excludes the effect of catastrophe losses relating to earthquakes and hurricanes |  |  |
|  |  |  |  |  |  | Total catastrophe losses by year |  |  |  | Effect on the Property-Liability combined ratio |
|  | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Year |  |  |  |  |  |
| 2007 | 2.4 | 6.3 | 5.0 | 7.0 | 5.2 | \$ | 27,233 | \$ | 1,409 | \$ | 1,336 | 4.9 |
| 2008 | 8.4 | 10.3 | 26.8 | 3.9 | 12.4 |  | 26,967 |  | 3,342 |  | 1,876 | 7.0 |
| 2009 | 7.8 | 12.5 | 6.2 | 5.0 | 7.9 |  | 26,194 |  | 2,069 |  | 2,159 | 8.2 |
| 2010 | 10.0 | 9.8 | 5.9 | 8.3 | 8.5 |  | 25,957 |  | 2,207 |  | 2,272 | 8.8 |
| 2011 | 5.2 | 36.2 | 16.7 | 1.0 | 14.7 |  | 25,942 |  | 3,815 |  | 3,298 | 12.7 |
| 2012 | 3.9 | 12.3 | 3.1 | 15.7 | 8.8 |  | 26,737 |  | 2,345 |  | 1,324 | 5.0 |
| 2013 | 5.3 | 9.4 | 1.8 | 1.7 | 4.5 |  | 27,618 |  | 1,251 |  | 1,352 | 4.9 |
| 2014 | 6.3 | 13.0 | 7.1 | 1.3 | 6.9 |  | 28,929 |  | 1,993 |  | 2,000 | 6.9 |
| 2015 | 4.0 | 10.6 | 3.5 | 4.7 | 5.7 |  | 30,309 |  | 1,719 |  | 1,749 | 5.8 |
| 2016 | 10.7 | 12.3 | 6.1 |  | 9.7 |  | 23,406 |  | 2,269 |  | 2,254 | 9.6 |
| Average | 6.4 | 13.1 | 8.1 | 5.3 | 8.3 |  |  |  |  |  |  | 7.3 |

THE ALLSTATE CORPORATION
CATASTROPHE BY SIZE OF EVENT

## (\$ in millions)

| Three months ended September 30, 2016 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Size of catastrophe | Number <br> of events | Claims and claims expense |  |  |  |  | Combined ratio impact | Average catastrophe loss per event |  |
| Greater than \$250 million |  | - \% | \$ | - | - | \% | - | \$ |  |
| \$101 million to \$250 million | 1 | 2.9 |  | 105 | 21.8 |  | 1.4 |  | 105 |
| \$50 million to \$100 million | 1 | 2.9 |  | 97 | 20.2 |  | 1.2 |  | 97 |
| Less than \$50 million | 33 | 94.2 |  | 290 | 60.3 |  | 3.7 |  | 9 |
| Total | 35 | 100.0 \% |  | 492 | 102.3 |  | 6.3 |  | 14 |
| Prior year reserve reestimates |  |  |  | 3 | 0.6 |  | - |  |  |
| Prior quarter reserve reestimates |  |  |  | (14) | (2.9) |  | (0.2) |  |  |
| Total catastrophe losses |  |  | \$ | 481 | 100.0 | \% | 6.1 |  |  |
| Nine months ended September 30, 2016 |  |  |  |  |  |  |  |  |  |
| Size of catastrophe | Number of events |  |  | s and <br> xpense |  |  | Combined <br> ratio impact |  | he <br> vent |
| Greater than \$250 million | 2 | 2.7 \% | \$ | 626 | 27.6 | \% | 2.7 | \$ | 313 |
| \$101 million to \$250 million | 2 | 2.7 |  | 291 | 12.8 |  | 1.2 |  | 146 |
| \$50 million to \$100 million | 5 | 6.6 |  | 362 | 15.9 |  | 1.5 |  | 72 |
| Less than \$50 million | 66 | 88.0 |  | 977 | 43.1 |  | 4.2 |  | 15 |
| Total | 75 | 100.0 \% |  | 2,256 | 99.4 |  | 9.6 |  | 30 |
| Prior year reserve reestimates |  |  |  | 13 | 0.6 |  | 0.1 |  |  |
| Total catastrophe losses |  |  | \$ | 2,269 | 100.0 | \% | 9.7 |  |  |

THE ALLSTATE CORPORATION
PROPERTY-LIABILITY
PRIOR YEAR RESERVE REESTIMATES
(\$ in millions)

${ }^{(1)}$ Favorable reserve reestimates are shown in parentheses.
${ }^{(2)}$ Unfavorable (favorable) reserve reestimates included in catastrophe losses for Allstate brand, Esurance brand, Encompass brand and Allstate Protection totaled $\$ 2$ million, $\$ 0$ million, $\$ 1$ million, $\$ 3$ million and $\$(4)$ million, $\$ 1$ million, $\$ 1$ million and $\$(2)$ million, respectively, in the three months ended September 30, 2016 and 2015, respectively. Unfavorable (favorable) reserve reestimates included in catastrophe losses for Allstate brand, Esurance brand, Encompass brand and Allstate Protection totaled $\$ 13$ million, $\$ 0$ million, $\$ 0$ million, $\$ 13$ million and $\$ 1$ million, $\$ 1$ million, $\$(1)$ million and $\$ 1$ million, respectively, in the nine months ended September 30 , 2016 and 2015, respectively.
${ }^{(3)}$ Calculated using Property-Liability premiums earned for the respective period.

## THE ALLSTATE CORPORATION

ASBESTOS AND ENVIRONMENTAL RESERVES
(\$ in millions)

${ }^{(1)}$ The 3-year survival ratio for the combined environmental and asbestos claims was 9.2, 10.4, 12.2, 14.4 and 14.3 for annualized nine-months of 2016 and year-end 2015, 2014, 2013, and 2012, respectively, and is calculated by taking the ending reserves divided by net payments made during the year.

|  | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { ot. 30, } \\ & 016 \end{aligned}$ | $\begin{gathered} \text { June } 30, \\ 2016 \\ \hline \end{gathered}$ |  | March 31, 2016 |  | Dec. 31, 2015 |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \end{gathered}$ |  | June 30, 2015 |  | March 31, <br> 2015 |  | $\begin{gathered} \text { Sept. } 30, \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2015 \\ \hline \end{gathered}$ |  |
| Net premiums written |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 4,940 | \$ | 4,767 | \$ | 4,746 | \$ | 4,576 | \$ | 4,746 | \$ | 4,588 | \$ | 4,535 | \$ | 14,453 | \$ | 13,869 |
| Homeowners |  | 1,869 |  | 1,831 |  | 1,392 |  | 1,634 |  | 1,879 |  | 1,819 |  | 1,379 |  | 5,092 |  | 5,077 |
| Landlord |  | 141 |  | 133 |  | 122 |  | 137 |  | 143 |  | 138 |  | 128 |  | 396 |  | 409 |
| Renter |  | 84 |  | 75 |  | 67 |  | 65 |  | 84 |  | 73 |  | 67 |  | 226 |  | 224 |
| Condominium |  | 70 |  | 67 |  | 53 |  | 58 |  | 64 |  | 63 |  | 51 |  | 190 |  | 178 |
| Other |  | 152 |  | 153 |  | 111 |  | 116 |  | 138 |  | 150 |  | 111 |  | 416 |  | 399 |
| Other personal lines |  | 447 |  | 428 |  | 353 |  | 376 |  | 429 |  | 424 |  | 357 |  | 1,228 |  | 1,210 |
| Commercial lines |  | 123 |  | 135 |  | 126 |  | 126 |  | 124 |  | 138 |  | 128 |  | 384 |  | 390 |
| Total |  | 7,379 |  | 7,161 |  | 6,617 |  | 6,712 |  | 7,178 |  | 6,969 |  | 6,399 |  | 21,157 |  | 20,546 |
| Net premiums earned |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 4,793 | \$ | 4,745 | \$ | 4,667 | \$ | 4,638 | \$ | 4,597 | \$ | 4,524 | \$ | 4,432 | \$ | 14,205 | \$ | 13,553 |
| Homeowners |  | 1,683 |  | 1,684 |  | 1,678 |  | 1,674 |  | 1,663 |  | 1,645 |  | 1,631 |  | 5,045 |  | 4,939 |
| Other personal lines |  | 399 |  | 397 |  | 393 |  | 395 |  | 396 |  | 395 |  | 391 |  | 1,189 |  | 1,182 |
| Commercial lines |  | 127 |  | 127 |  | 129 |  | 129 |  | 128 |  | 128 |  | 125 |  | 383 |  | 381 |
| Total |  | 7,002 |  | 6,953 |  | 6,867 |  | 6,836 |  | 6,784 |  | 6,692 |  | 6,579 |  | 20,822 |  | 20,055 |
| Incurred losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 3,610 | \$ | 3,634 | \$ | 3,519 | \$ | 3,495 | \$ | 3,455 | \$ | 3,431 | \$ | 3,175 | \$ | 10,763 | \$ | 10,061 |
| Homeowners |  | 893 |  | 1,260 |  | 1,190 |  | 816 |  | 820 |  | 1,147 |  | 894 |  | 3,343 |  | 2,861 |
| Other personal lines |  | 236 |  | 256 |  | 261 |  | 216 |  | 241 |  | 259 |  | 244 |  | 753 |  | 744 |
| Commercial lines |  | 112 |  | 135 |  | 119 |  | 100 |  | 97 |  | 105 |  | 98 |  | 366 |  | 300 |
| Total |  | 4,851 |  | 5,285 |  | 5,089 |  | 4,627 |  | 4,613 |  | 4,942 |  | 4,411 |  | 15,225 |  | 13,966 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 1,134 | \$ | 1,168 | \$ | 1,103 | \$ | 1,077 | \$ | 1,086 | \$ | 1,155 | \$ | 1,113 | \$ | 3,405 | \$ | 3,354 |
| Homeowners |  | 384 |  | 373 |  | 377 |  | 372 |  | 385 |  | 372 |  | 389 |  | 1,134 |  | 1,146 |
| Other personal lines |  | 113 |  | 106 |  | 103 |  | 101 |  | 109 |  | 105 |  | 105 |  | 322 |  | 319 |
| Commercial lines |  | 34 |  | 35 |  | 38 |  | 36 |  | 36 |  | 40 |  | 38 |  | 107 |  | 114 |
| Total |  | 1,665 |  | 1,682 |  | 1,621 |  | 1,586 |  | 1,616 |  | 1,672 |  | 1,645 |  | 4,968 |  | 4,933 |
| Underwriting income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 49 | \$ | (57) | \$ | 45 | \$ | 66 | \$ | 56 | \$ | (62) | \$ | 144 | \$ | 37 | \$ | 138 |
| Homeowners |  | 406 |  | 51 |  | 111 |  | 486 |  | 458 |  | 126 |  | 348 |  | 568 |  | 932 |
| Other personal lines |  | 50 |  | 35 |  | 29 |  | 78 |  | 46 |  | 31 |  | 42 |  | 114 |  | 119 |
| Commercial lines |  | (19) |  | (43) |  | (28) |  | (7) |  | $\stackrel{(5)}{555}$ |  | (17) |  | (11) |  | (90) |  | (33) |
| Total |  | 486 |  | (14) |  | 157 |  | 623 |  | 555 |  | 78 |  | 523 |  | 629 |  | 1,156 |
| Loss ratio |  | 69.3 |  | 76.0 |  | 74.1 |  | 67.7 |  | 68.0 |  | 73.8 |  | 67.1 |  | 73.1 |  | 69.6 |
| Expense ratio |  | 23.8 |  | 24.2 |  | 23.6 |  | 23.2 |  | 23.8 |  | 25.0 |  | 25.0 |  | 23.9 |  | 24.6 |
| Combined ratio |  | 93.1 |  | 100.2 |  | 97.7 |  | 90.9 |  | 91.8 |  | 98.8 |  | 92.1 |  | 97.0 |  | 94.2 |
| Effect of catastrophe losses on combined ratio |  | 6.3 |  | 13.1 |  | 11.4 |  | 5.0 |  | 3.7 |  | 10.9 |  | 4.2 |  | 10.3 |  | 6.3 |
| Effect of prior year reserve reestimates on combined ratio |  |  |  |  |  | 0.2 |  | (0.3) |  | (0.2) |  | 0.3 |  | 0.7 |  | 0.1 |  | 0.2 |
| Underlying combined ratio |  | 86.8 |  | 87.3 |  | 86.1 |  | 86.0 |  | 88.3 |  | 87.7 |  | 87.1 |  | 86.7 |  | 87.7 |
| Effect of catastrophe losses |  | 6.3 |  | 13.1 |  | 11.4 |  | 5.0 |  | 3.7 |  | 10.9 |  | 4.2 |  | 10.3 |  | 6.3 |
| Effect of prior year non-catastrophe reserve reestimates |  |  |  | (0.2) |  | 0.2 |  | (0.1) |  | (0.2) |  | 0.2 |  | 0.8 |  | - |  | 0.2 |
| Combined ratio |  | 93.1 |  | 100.2 |  | 97.7 |  | 90.9 |  | 91.8 |  | 98.8 |  | 92.1 |  | 97.0 |  | 94.2 |
| Policies in Force (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 19,852 |  | 20,061 |  | 20,145 |  | 20,326 |  | 20,367 |  | 20,258 |  | 20,036 |  | 19,852 |  | 20,367 |
| Homeowners |  | 6,109 |  | 6,135 |  | 6,152 |  | 6,174 |  | 6,163 |  | 6,141 |  | 6,114 |  | 6,109 |  | 6,163 |
| Other personal lines |  | 4,202 |  | 4,203 |  | 4,208 |  | 4,219 |  | 4,208 |  | 4,170 |  | 4,135 |  | 4,202 |  | 4,208 |
| Commercial lines |  | 296 |  | 308 |  | 318 |  | 324 |  | 328 |  | 330 |  | 326 |  | 296 |  | 328 |
| Excess and surplus |  | 22 |  | 23 |  | 24 |  | 25 |  | 26 |  | 26 |  | 27 |  | 22 |  | 26 |
| Total |  | 30,481 |  | 30,730 |  | 30,847 |  | 31,068 |  | 31,092 |  | 30,925 |  | 30,638 |  | 30,481 |  | 31,092 |

${ }^{(1)}$ Allstate Personal Lines comprise Allstate brand auto, homeowners, other personal lines and commercial lines. Allstate Protection segment comprises Allstate Personal Lines and Emerging Businesses.

|  | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 30, | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Dec. 31, 2015 |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2015 \\ \hline \end{gathered}$ |  | March 31, 2015 |  | Sept. 30, 2016 |  | $\begin{gathered} \text { Sept. } 30, \\ 2015 \\ \hline \end{gathered}$ |  |
| Net premiums written |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Esurance | \$ | 446 | \$ | 392 | \$ | 452 | \$ | 378 | \$ | 423 | \$ | 371 | \$ | 441 | \$ | 1,290 | \$ | 1,235 |
| Encompass |  | 299 |  | 315 |  | 263 |  | 293 |  | 331 |  | 338 |  | 282 |  | 877 |  | 951 |
| Allstate Roadside Services |  | 79 |  | 77 |  | 77 |  | 70 |  | 87 |  | 88 |  | 91 |  | 233 |  | 266 |
| Allstate Dealer Services |  | 106 |  | 106 |  | 106 |  | 98 |  | 118 |  | 111 |  | 93 |  | 318 |  | 322 |
| Other business lines |  | 185 |  | 183 |  | 183 |  | 168 |  | 205 |  | 199 |  | 184 |  | 551 |  | 588 |
| Total |  | 930 |  | 890 |  | 898 |  | 839 |  | 959 |  | 908 |  | 907 |  | 2,718 |  | 2,774 |
| Net premiums earned |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Esurance | \$ | 418 | \$ | 415 | \$ | 404 | \$ | 400 | \$ | 399 | \$ | 402 | \$ | 387 | \$ | 1,237 | \$ | 1,188 |
| Encompass |  | 299 |  | 304 |  | 309 |  | 313 |  | 319 |  | 318 |  | 319 |  | 912 |  | 956 |
| Other business lines |  | 150 |  | 142 |  | 143 |  | 135 |  | 148 |  | 137 |  | 141 |  | 435 |  | 426 |
| Total |  | 867 |  | 861 |  | 856 |  | 848 |  | 866 |  | 857 |  | 847 |  | 2,584 |  | 2,570 |
| Incurred losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Esurance | \$ | 326 | \$ | 319 | \$ | 294 | \$ | 299 | \$ | 290 | \$ | 304 | \$ | 299 | \$ | 939 | \$ | 893 |
| Encompass |  | 208 |  | 231 |  | 239 |  | 214 |  | 233 |  | 273 |  | 213 |  | 678 |  | 719 |
| Other business lines |  | 69 |  | 64 |  | 61 |  | 57 |  | 71 |  | 66 |  | 69 |  | 194 |  | 206 |
| Total |  | 603 |  | 614 |  | 594 |  | 570 |  | 594 |  | 643 |  | 581 |  | 1,811 |  | 1,818 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Esurance | \$ | 133 | \$ | 133 | \$ | 135 | \$ | 129 | \$ | 135 | \$ | 139 | \$ | 157 | \$ | 401 | \$ | 431 |
| Encompass |  | 86 |  | 88 |  | 88 |  | 85 |  | 90 |  | 95 |  | 92 |  | 262 |  | 277 |
| Other business lines |  | 74 |  | 74 |  | 68 |  | 72 |  | 61 |  | 63 |  | 69 |  | 216 |  | 193 |
| Answer Financial |  | 2 |  | 2 |  | 1 |  | 2 |  | 1 |  | 3 |  | 2 |  | 5 |  | 6 |
| Total |  | 295 |  | 297 |  | 292 |  | 288 |  | 287 |  | 300 |  | 320 |  | 884 |  | 907 |
| Underwriting income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Esurance | \$ | (41) | \$ | (37) | \$ | (25) | \$ | (28) | \$ | (26) | \$ | (41) | \$ | (69) | \$ | (103) | \$ | (136) |
| Encompass |  | 5 |  | (15) |  | (18) |  | 14 |  | (4) |  | (50) |  | 14 |  | (28) |  | (40) |
| Other business lines |  | 7 |  | 4 |  | 14 |  | 6 |  | 16 |  | 8 |  | 3 |  | 25 |  | 27 |
| Answer Financial |  | (2) |  | (2) |  | (1) |  | (2) |  | (1) |  | (3) |  | (2) |  | (5) |  | (6) |
| Total |  | (31) |  | (50) |  | (30) |  | (10) |  | (15) |  | (86) |  | (54) |  | (111) |  | (155) |
| Loss ratio |  | 69.6 |  | 71.3 |  | 69.4 |  | 67.2 |  | 68.6 |  | 75.0 |  | 68.6 |  | 70.1 |  | 70.7 |
| Expense ratio |  | 34.0 |  | 34.5 |  | 34.1 |  | 34.0 |  | 33.1 |  | 35.0 |  | 37.8 |  | 34.2 |  | 35.3 |
| Combined ratio |  | 103.6 |  | 105.8 |  | 103.5 |  | 101.2 |  | 101.7 |  | 110.0 |  | 106.4 |  | 104.3 |  | 106.0 |
| Effect of catastrophe losses on combined ratio |  | 4.7 |  | 5.6 |  | 5.1 |  | 2.1 |  | 2.3 |  | 7.8 |  | 2.4 |  | 5.1 |  | 4.2 |
| Effect of prior year reserve reestimates on combined ratio |  | - |  | (0.3) |  | 1.2 |  | (1.3) |  | 1.5 |  | 0.1 |  | (1.3) |  | 0.3 |  | 0.1 |
| Effect of amortization of purchased intangible assets |  | 1.1 |  | 1.0 |  | 1.0 |  | 1.6 |  | 1.4 |  | 1.5 |  | 1.4 |  | 1.1 |  | 1.4 |
| Underlying combined ratio |  | 97.9 |  | 99.3 |  | 96.3 |  | 98.7 |  | 96.8 |  | 100.7 |  | 103.5 |  | 97.8 |  | 100.3 |
| Effect of catastrophe losses |  | 4.7 |  | 5.6 |  | 5.1 |  | 2.1 |  | 2.3 |  | 7.8 |  | 2.4 |  | 5.1 |  | 4.2 |
| Effect of prior year non-catastrophe reserve reestimates |  | (0.1) |  | (0.1) |  | 1.1 |  | (1.2) |  | 1.2 |  |  |  | (0.9) |  | 0.3 |  | 0.1 |
| Effect of amortization of purchased intangible assets |  | 1.1 |  | 1.0 |  | 1.0 |  | 1.6 |  | 1.4 |  | 1.5 |  | 1.4 |  | 1.1 |  | 1.4 |
| Combined ratio |  | 103.6 |  | 105.8 |  | 103.5 |  | 101.2 |  | 101.7 |  | 110.0 |  | 106.4 |  | 104.3 |  | 106.0 |
| Policies in Force (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Esurance |  | 1,494 |  | 1,500 |  | 1,511 |  | 1,491 |  | 1,503 |  | 1,522 |  | 1,527 |  | 1,494 |  | 1,503 |
| Encompass |  | 1,055 |  | 1,099 |  | 1,138 |  | 1,172 |  | 1,207 |  | 1,240 |  | 1,259 |  | 1,055 |  | 1,207 |
| Other business lines |  | 797 |  | 824 |  | 856 |  | 894 |  | 920 |  | 937 |  | 941 |  | 797 |  | 920 |
| Total |  | 3,346 |  | 3,423 |  | 3,505 |  | 3,557 |  | 3,630 |  | 3,699 |  | 3,727 |  | 3,346 |  | 3,630 |

[^3]THE ALLSTATE CORPORATION
ALLSTATE FINANCIAL RESULTS
(\$ in millions)

## Premiums

Contract charges
Net investment income
Contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Income tax expense on operations

## Operating income

Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not
hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Gain (loss) on disposition of operations, after-tax
Change in accounting for investments in qualified
affordable housing projects, after-tax

## Net income applicable to common shareholders

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { June 30, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \end{gathered}$ |  | June 30, 2015 |  | $\begin{gathered} \text { March } 31, \\ 2015 \end{gathered}$ |  | Sept. 30, 2016 |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |  |
| \$ 361 | \$ | 353 | \$ | 354 | \$ | 339 | \$ | 329 | \$ | 326 | \$ | 328 | \$ | 1,068 | \$ | 983 |
| 210 |  | 211 |  | 212 |  | 208 |  | 209 |  | 210 |  | 209 |  | 633 |  | 628 |
| 427 |  | 435 |  | 419 |  | 420 |  | 491 |  | 489 |  | 484 |  | 1,281 |  | 1,464 |
| (484) |  | (454) |  | (455) |  | (456) |  | (460) |  | (446) |  | (441) |  | $(1,393)$ |  | $(1,347)$ |
| (183) |  | (179) |  | (184) |  | (186) |  | (191) |  | (191) |  | (192) |  | (546) |  | (574) |
| (68) |  | (68) |  | (71) |  | (65) |  | (61) |  | (62) |  | (69) |  | (207) |  | (192) |
| (126) |  | (121) |  | (123) |  | (119) |  | (112) |  | (118) |  | (123) |  | (370) |  | (353) |
| - |  | (1) |  | - |  | 3 |  | (1) |  | (2) |  | - |  | (1) |  | (3) |
| (43) |  | (56) |  | (48) |  | (46) |  | (66) |  | (67) |  | (62) |  | (147) |  | (195) |
| 94 |  | 120 |  | 104 |  | 98 |  | 138 |  | 139 |  | 134 |  | 318 |  | 411 |
| (14) |  | - |  | (32) |  | (62) |  | 125 |  | 38 |  | 72 |  | (46) |  | 235 |
| - |  | (4) |  | (4) |  | 2 |  | (2) |  | 4 |  | (5) |  | (8) |  | (3) |
| (1) |  | (1) |  | (1) |  | - |  | (1) |  | (2) |  | - |  | (3) |  | (3) |
| 1 |  | 1 |  | 1 |  | 1 |  | 2 |  | - |  | (1) |  | 3 |  | 1 |
| - |  | - |  | - |  | - |  | - |  | - |  | (17) |  | - |  | (17) |
| \$ 80 | \$ | 116 | \$ | 68 | \$ | 39 | \$ | 262 | \$ | 179 | \$ | 183 | \$ | 264 | \$ | 624 |

# THE ALLSTATE CORPORATION 

ALLSTATE FINANCIAL

## RETURN ON ATTRIBUTED EOUITY

(\$ in millions)

## Return on Attributed Equity

## Numerator:

Net income applicable to common shareholders ${ }^{(1)}$

## Denominator:

Beginning attributed equity ${ }^{(2)}$
Ending attributed equity
Average attributed equity ${ }^{(3)}$

Return on attributed equity

## Operating Income Return on Attributed Equity

## Numerator:

Operating income ${ }^{(1)}$

## Denominator:

Beginning attributed equity ${ }^{(2)}$
Unrealized net capital gains and losses
Adjusted beginning attributed equity
Ending attributed equity
Unrealized net capital gains and losses
Adjusted ending attributed equity

Average adjusted attributed equity ${ }^{(3)}$

Operating income return on attributed equity

(1) Net income applicable to common shareholders and operating income reflect a trailing twelve-month period
(2) Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation
${ }^{(3)}$ Average attributed equity and average adjusted attributed equity are determined using a two-point average, with the beginning and ending attributed equity and adjusted attributed equity, respectively, for the twelve-month period as data points.

PREMIUMS AND CONTRACT CHARGES BY PRODUCT

## Underwritten Product

Traditional life insurance premiums
Accident and health insurance premiums Interest-sensitive life insurance contract charges

## Annuities

Immediate annuities with life contingencies premiums Other fixed annuity contract charges

## Total

PREMIUMS AND CONTRACT CHARGES BY DISTRIBUTION CHANNEL
Allstate agencies
Workplace enrolling agents
Other ${ }^{(1)}$

Other ${ }^{(1)}$
Tota
PROPRIETARY LIFE INSURANCE POLICIES SOLD BY ALLSTATE AGENCIES ${ }^{(2)(3)}$

ALLSTATE BENEFITS NEW BUSINESS WRITTEN PREMIUMS ${ }^{(4)}$

Three months ended

| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30 , $2016$ |  | March 31, $2016$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2015 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |  | June 30 , 2015 |  | March 31, 2015 |  | Sept. 30, 2016 |  | Sept. 30, $2015$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 145 | \$ | 139 | \$ | 138 | \$ | 144 | \$ | 135 | \$ | 131 | \$ | 132 | \$ | 422 | \$ | 398 |
| 216 |  | 214 |  | 216 |  | 195 |  | 194 |  | 195 |  | 196 |  | 646 |  | 585 |
| 206 |  | 208 |  | 209 |  | 204 |  | 205 |  | 207 |  | 206 |  | 623 |  | 618 |
| 567 |  | 561 |  | 563 |  | 543 |  | 534 |  | 533 |  | 534 |  | 1,691 |  | 1,601 |
| - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| 4 |  | 3 |  | 3 |  | 4 |  | 4 |  | 3 |  | 3 |  | 10 |  | 10 |
| 4 |  | 3 |  | 3 |  | 4 |  | 4 |  | 3 |  | 3 |  | 10 |  | 10 |
| \$ 571 | \$ | 564 | \$ | 566 | \$ | 547 | \$ | 538 | \$ | 536 | \$ | 537 | \$ | 1,701 | \$ | 1,611 |
| \$ 308 | \$ | 306 | \$ | 305 | \$ | 304 | \$ | 300 | \$ | 297 | \$ | 297 | \$ | 919 | \$ | 894 |
| 238 |  | 232 |  | 233 |  | 215 |  | 212 |  | 209 |  | 210 |  | 703 |  | 631 |
| 25 |  | 26 |  | 28 |  | 28 |  | 26 |  | 30 |  | 30 |  | 79 |  | 86 |
| \$ 571 | \$ | 564 | \$ | 566 | \$ | 547 | \$ | 538 | \$ | 536 | \$ | 537 | \$ | 1,701 | \$ | 1,611 |
| 27,481 |  | 29,839 |  | 25,458 |  | 39,701 |  | 16,402 |  | 34,494 |  | 30,091 |  | 82,778 |  | 80,987 |
| \$ 69 | \$ | 70 | \$ | 82 | \$ | 179 | \$ | 69 | \$ | 64 | \$ | 65 | \$ | 221 | \$ | 198 |

${ }^{(1)}$ Primarily represents independent master brokerage agencies
(2) Policies sold reduced by lapses within twelve months of sale.
(3) Beginning on August 1, 2015, sales are measured at policy issuance rather than application submission. This change led to a lag in the recognition of policies sold which impacted the third quarter 2015 results.
 lapse. A significant portion of Allstate Benefits business is seasonally written in the fourth quarter during many clients' annual employee benefits enrollment.

THE ALLSTATE CORPORATION
ALLSTATE FINANCIAL CHANGE IN CONTRACTHOLDER FUNDS
(\$ in millions)

## Contractholders funds, beginning balance

Deposits
Interest-sensitive life insurance
Fixed annuities
Total deposits

## Interest credited

Benefits, withdrawals, maturities and other adjustments Benefits
Surrenders and partial withdrawals
Maturities of and interest payments on institutional products Contract charges
Net transfers from separate accounts
Other adjustments
Total benefits, withdrawals, maturities and other adjustments

## Contractholder funds, ending balance

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30 , 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |  | June 30, 2015 |  | $\begin{gathered} \text { March 31, } \\ 2015 \\ \hline \end{gathered}$ |  | Sept. 30, 2016 |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |
| \$ 20,845 | \$ | 21,092 | \$ | 21,295 | \$ | 21,559 | \$ | 21,968 | \$ | 22,267 | \$ | 22,529 | \$ | 21,295 | \$ | 22,529 |
| 251 |  | 251 |  | 252 |  | 251 |  | 251 |  | 253 |  | 249 |  | 754 |  | 753 |
| 40 |  | 40 |  | 44 |  | 39 |  | 56 |  | 53 |  | 51 |  | 124 |  | 160 |
| 291 |  | 291 |  | 296 |  | 290 |  | 307 |  | 306 |  | 300 |  | 878 |  | 913 |
| 181 |  | 184 |  | 189 |  | 183 |  | 193 |  | 185 |  | 199 |  | 554 |  | 577 |
| (258) |  | (225) |  | (252) |  | (247) |  | (272) |  | (285) |  | (273) |  | (735) |  | (830) |
| (271) |  | (300) |  | (245) |  | (295) |  | (375) |  | (303) |  | (305) |  | (816) |  |  |
|  |  | - |  | - |  | ) |  |  |  | (1) |  | - |  |  |  | (1) |
| (208) |  | (206) |  | (206) |  | (207) |  | (205) |  | (203) |  | (203) |  | (620) |  | (611) |
| 2 |  | 1 |  | 1 |  | 2 |  | 2 |  | 2 |  | 1 |  | 4 |  | 5 |
| 1 |  | 8 |  | 14 |  | 10 |  | (59) |  | ) |  | 19 |  | 23 |  | (40) |
| (734) |  | (722) |  | (688) |  | (737) |  | (909) |  | (790) |  | (761) |  | $(2,144)$ |  | $(2,460)$ |
| \$ 20,583 | \$ | 20,845 | \$ | 21,092 | \$ | 21,295 | \$ | 21,559 | \$ | 21,968 | \$ | 22,267 | \$ | 20,583 | \$ | 21,559 |

## Benefit spread

Premiums
Cost of insurance contract charges ${ }^{(1)}$
Contract benefits excluding the implied interest on immediate annuities with life contingencies ${ }^{(2)}$
Total benefit spread

## Investment spread

Net investment income
Implied interest on immediate annuities with life contingencies ${ }^{(2)}$
Interest credited to contractholder funds
Total investment spread
Surrender charges and contract maintenance expense fees ${ }^{(1)}$
Realized capital gains and losses
Amortization of deferred policy
acquisition costs
Operating costs and expenses
Gain (loss) on disposition of operations
Income tax expense
Net income applicable to common shareholders

## Beife insurance

Accident and health insurance
Annuities
Total benefit spread
Investment spread by product group
Annuities and institutional products
Life insurance
Accident and health insurance
Net investment income on investments supporting capital Investment spread before valuation changes on embedded derivatives that are not hedged Valuation changes on derivatives embedded in equityindexed annuity contracts that are not hedged

Total investment spread

## ${ }^{(1)}$ Reconciliation of contract charges

Cost of insurance contract charges
Surrender charges and contract maintenance expense fees
Total contract charges
${ }^{(2)}$ Reconciliation of contract benefits Contract benefits excluding the implied interes on immediate annuities with life contingencie mplied interest on immediate annuities with life contingencies

Total contract benefits


THE ALLSTATE CORPORATION ALLSTATE FINANCIAL WEIGHTED AVERAGE INVESTMENT SPREADS

|  | Three months ended September 30, 2016 |  |  |  |  |  | Three months ended September 30, 2015 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Weighted average investment yield |  | Weighted average interest crediting rate |  | Weighted average investment spreads |  | Weighted average investment yield |  | Weighted average interest crediting rate |  | Weighted average investment spreads |
| Interest-sensitive life insurance | 4.8 | \% | 3.9 | \% | 0.9 | \% | 5.1 | \% | 3.9 | \% | 1.2 \% |
| Deferred fixed annuities and institutional products | 4.2 |  | 2.8 |  | 1.4 |  | 4.2 |  | 2.9 |  | 1.3 |
| Immediate fixed annuities with and without life contingencies | 6.2 |  | 6.0 |  | 0.2 |  | 8.0 |  | 5.9 |  | 2.1 |
| Investments supporting capital, traditional life and other products | 4.0 |  | n/a |  | n/a |  | 3.8 |  | n/a |  | n/a |


| Nine months ended September 30, 2016 |  |  | Nine months ended September 30, 2015 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted average investment yield | Weighted average interest crediting rate | Weighted average investment spreads | Weighted average investment yield | Weighted average interest crediting rate | Weighted average investment spreads |
| 4.9 \% | 3.9 \% | 1.0 \% | 5.1 \% | 3.9 \% | 1.2 \% |
| 4.1 | 2.8 | 1.3 | 4.3 | 2.8 | 1.5 |
| 6.2 | 5.9 | 0.3 | 7.6 | 5.9 | 1.7 |
| 3.9 | n/a | n/a | 4.1 | n/a | n/a |

## the allstate corporation



Structured settlement annuities for annuitants with severe injuries or other health impairments which significantly reduced their life expectancy at the time the annuity was issued and group annuity contracti issued to sponsors of terminated pension plans.
Life-contingent structured settlement annuities for annuitants with standard life expectancy, period certain structured settlements and single premium immediate annuities with and without life contingencies.
Total Allstate Financial atrributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation, excluding unrealized capital gains and losses,
Attributed equity is allocated to each product line based on statutory capital adjusted for GAAP reporting differences and the amount of capital held in Allstate Financial may vary from economic capital. The calculation of statutory capital by product incorporates internal factors for invested asset risk, insurance risk (mortaity and morbidity), interest rate risk and business risk. Due to the unavailabiiity of final statutory financial statements at the time we release our GAAP financial results, the allocation is derived from prior quarter statutory capital. Statutory capital is adjusted for appropriate GAAP
Product line operating income includes allocation of income on investments supporting capital. Operating income reflects a trailing twelve-month period
(6) Of the total immediate annuities, $\$ 8,646$ are reported in reserve for life-contingent contract benefits and $\$ 3,071$ are reported in contractholder funds.

## THE ALLSTATE CORPORATION

## ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE ${ }^{(1)}$

## (in thousands)

## ALLSTATE FINANCIAL INSURANCE POLICIES

 AND ANNUITIES IN FORCE BY PRODUCT
## Underwritten products

Life insurance
Accident and health insurance

Annuities
Deferred annuities mmediate annuitie

Total
ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE BY SOURCE OF BUSINESS
Allstate Agencies ${ }^{(2)}$
Allstate Benefits
Other ${ }^{(3)}$

| $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \end{gathered}$ | $\begin{gathered} \text { June 30, } \\ 2016 \end{gathered}$ | $\begin{gathered} \text { March 31, } \\ 2016 \end{gathered}$ | $\begin{gathered} \text { Dec. 31, } \\ 2015 \end{gathered}$ |
| :---: | :---: | :---: | :---: |
| 2,475 | 2,478 | 2,467 | 2,463 |
| 3,275 | 3,294 | 3,278 | 2,873 |
| 5,750 | 5,772 | 5,745 | 5,336 |
| 160 | 163 | 168 | 172 |
| 98 | 100 | 101 | 102 |
| 258 | 263 | 269 | 274 |
| 6,008 | 6,035 | 6,014 | 5,610 |
| 1,924 | 1,924 | 1,922 | 1,924 |
| 3,736 | 3,755 | 3,729 | 3,315 |
| 348 | 356 | 363 | 371 |
| 6,008 | 6,035 | 6,014 | 5,610 |


| $\begin{gathered} \text { Sept. 30, } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { June 30, } \\ 2015 \end{gathered}$ | $\begin{gathered} \text { March 31, } \\ 2015 \end{gathered}$ |
| :---: | :---: | :---: |
| 2,459 | 2,456 | 2,448 |
| 2,848 | 2,843 | 2,777 |
| 5,307 | 5,299 | 5,225 |
| 176 | 181 | 186 |
| 104 | 105 | 106 |
| 280 | 286 | 292 |
| 5,587 | 5,585 | 5,517 |
| 1,917 | 1,911 | 1,904 |
| 3,292 | 3,287 | 3,218 |
| 378 | 387 | 395 |
| 5,587 | 5,585 | 5,517 |

 effected through reinsurance arrangements. Policy counts associated with our voluntary employee benefits group business reflect certificate counts as opposed to group counts.
(2) Excludes Allstate Benefits products sold through Allstate Agencies, which are included in the Allstate Benefits line.
(3) Primarily business sold by banks/broker-dealers, independent master brokerage agencies and specialized structured settlement brokers

## allstate life, allstate annuities and allstate benefits results and product information

(\$ in millions)

Premiums
Contract charges
Net investment income
Contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Income tax expense on operations

## Operating income

Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Gain on disposition of operations, after-tax

## Net income

Premiums and Contract Charges - by Product
Underwritten Products
Traditional life insurance premiums
Accident and health insurance
Interest-sensitive life insurance contract charges

## Annuities

Immediate annuities with life contingencies premiums Other fixed annuity contract charges

Total life and annuity premiums and contract charges

## Benefit Spread by Product Group

Life Insurance
Accident and health insurance
Annuities
Total benefit spread
Investment Spread by Product Group
Annuities and institutional products
Life insurance
Accident and health insurance
Net investment income on investments supporting capital
Investment spread before valuation changes on embedded derivatives that are not hedged
Valuation changes on derivatives embedded in equityindexed annuity contracts that are not hedged Total investment spread

| For the three months ended September 30, 2016 |  |  |  |  |  |  |  | For the three months ended September 30, 2015 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Allstate <br> Annuities |  | Allstate Benefits |  | Allstate <br> Financial <br> Segment |  | Allstate Life |  | Allstate <br> Annuities |  | Allstate Benefits |  | Allstate <br> Financial Segment |  |
| \$ | 134 | \$ | - | \$ | 227 | \$ | 361 | \$ | 125 | \$ | - | \$ | 204 | \$ | 329 |
|  | 176 |  | 4 |  | 30 |  | 210 |  | 178 |  | 4 |  | 27 |  | 209 |
|  | 120 |  | 289 |  | 18 |  | 427 |  | 121 |  | 353 |  | 17 |  | 491 |
|  | (197) |  | (156) |  | (131) |  | (484) |  | (187) |  | (154) |  | (119) |  | (460) |
|  | (72) |  | (102) |  | (9) |  | (183) |  | (72) |  | (110) |  | (9) |  | (191) |
|  | (30) |  | (2) |  | (36) |  | (68) |  | (33) |  | (1) |  | (27) |  | (61) |
|  | (59) |  | (8) |  | (59) |  | (126) |  | (48) |  | (9) |  | (55) |  | (112) |
|  | - |  | - |  | - |  | - |  | (1) |  | - |  | - |  | (1) |
|  | (21) |  | (7) |  | (15) |  | (43) |  | (25) |  | (29) |  | (12) |  | (66) |
|  | 51 |  | 18 |  | 25 |  | 94 |  | 58 |  | 54 |  | 26 |  | 138 |
|  | (7) |  | (7) |  | - |  | (14) |  | 1 |  | 121 |  | 3 |  | 125 |
|  | - |  | - |  | - |  | - |  | - |  | (2) |  | - |  | (2) |
|  | (1) |  |  |  | - |  | (1) |  | (1) |  | - |  | - |  | (1) |
|  | - |  | 1 |  | - |  | 1 |  | - |  | 2 |  | - |  | 2 |
| \$ | 43 | \$ | 12 | \$ | 25 | \$ | 80 | \$ | 58 | \$ | 175 | \$ | 29 | \$ | 262 |




## ALLSTATE LIFE, ALLSTATE ANNUITIES AND ALLSTATE BENEFITS RESULTS AND PRODUCT INFORMATION

## (\$ in millions)

## Premiums

Contract charges
Net investment income
Contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
perating costs and expenses
Restructuring and related charges
Income tax expense on operations

## Operating income

Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Gain (loss) on disposition of operations, after-tax
Change in accounting for investments in qualified
affordable housing projects, after-tax

## Net income

Premiums and Contract Charges - by Product
Underwritten Products
Traditional life insurance premiums
Accident and health insurance
Interest-sensitive life insurance contract charges

## Annuities

Immediate annuities with life contingencies premiums Other fixed annuity contract charges

Total life and annuity premiums and contract charges

## Benefit Spread by Product Group

Life Insurance
Accident and health insurance
Annuities
Total benefit spread
Investment Spread by Product Group
Annuities and institutional products
Life insurance
Accident and health insurance
Net investment income on investments supporting capita
Investment spread before valuation changes on embedded derivatives that are not hedged
Valuation changes on derivatives embedded in equityindexed annuity contracts that are not hedged Total investment spread

| Allstate Life | Allstate Annuities | Allstate Benefits | Allstate <br> Financial <br> Segment |
| :---: | :---: | :---: | :---: |


| \$ | 395 | \$ | - | \$ | 673 | \$ | 1,068 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 537 |  | 10 |  | 86 |  | 633 |
|  | 358 |  | 869 |  | 54 |  | 1,281 |
|  | (554) |  | (459) |  | (380) |  | $(1,393)$ |
|  | (213) |  | (305) |  | (28) |  | (546) |
|  | (93) |  | (5) |  | (109) |  | (207) |
|  | (169) |  | (23) |  | (178) |  | (370) |
|  | (1) |  | - |  | - |  | (1) |
|  | (79) |  | (27) |  | (41) |  | (147) |
|  | 181 |  | 60 |  | 77 |  | 318 |
|  | (17) |  | (26) |  | (3) |  | (46) |
|  | - |  | (8) |  | - |  | (8) |

(3)

| Allstate Life |  | Allstate <br> Annuities |  | Allstate Benefits |  | Allstate <br> Financial <br> Segment |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 374 | \$ | - | \$ | 609 | \$ | 983 |
|  | 538 |  | 10 |  | 80 |  | 628 |
|  | 362 |  | 1,049 |  | 53 |  | 1,464 |
|  | (560) |  | (453) |  | (334) |  | $(1,347)$ |
|  | (212) |  | (335) |  | (27) |  | (574) |
|  | (95) |  | (4) |  | (93) |  | (192) |
|  | (159) |  | (29) |  | (165) |  | (353) |
|  | (3) |  |  |  |  |  | (3) |
|  | (73) |  | (80) |  | (42) |  | (195) |
|  | 172 |  | 158 |  | 81 |  | 411 |
|  | 13 |  | 219 |  | 3 |  | 235 |
|  | - |  | (3) |  | - |  | (3) |
|  | (4) |  | 1 |  | - |  | (3) |
|  | (1) |  | 2 |  | - |  | 1 |
|  | (6) |  | (11) |  | - |  | (17) |
| \$ | 174 | \$ | 366 | \$ | 84 | \$ | 624 |



| \$ | - | \$ | 228 | \$ | - | \$ | 228 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 93 |  | - |  | 6 |  | 99 |
|  | 4 |  | - |  | 8 |  | 12 |
|  | 57 |  | 99 |  | 12 |  | 168 |
|  | 154 |  | 327 |  | 26 |  | 507 |
|  | - |  | (4) |  | - |  | (4) |
| \$ | 154 | \$ | 323 | \$ | 26 | \$ | 503 |

## the ALLSTATE CORPORATION

## CORPORATE AND OTHER RESULTS

(\$ in millions)

Net investment income
Operating costs and expenses
interest expense
Income tax benefit on operations
Preferred stock dividends
Operating loss
Realized capital gains and losses, after-tax Net loss applicable to common shareholders

Three months ended

| $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 11 | \$ | 11 | \$ | 10 |
|  | (7) |  | (7) |  | (6) |
|  | (73) |  | (72) |  | (73) |
|  | 26 |  | 26 |  | 25 |
|  | (29) |  | (29) |  | (29) |
|  | (72) |  | (71) |  | (73) |
|  |  |  | (1) |  | - |
| \$ | (72) | \$ | (72) | \$ | (73) |


|  |  |
| :---: | :---: |
|  | Dec. 31, <br> 2015 |
| $\$$ | 10 |
|  | $(7)$ |
|  | $(73)$ |
| 27 |  |
| $(29)$ |  |
|  | $(72)$ |
|  |  |

Nine months ended

| $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: |
| \$ | 32 | \$ | 25 |
|  | (20) |  | (27) |
|  | (218) |  | (219) |
|  | 77 |  | 82 |
|  | (87) |  | (87) |
|  | (216) |  | (226) |
|  | (1) |  | - |
| \$ | (217) | \$ | (226) |


|  | PROPERTY-LIABILITY |  |  |  |  |  |  |  |  |  | ALLSTATE FINANCIAL |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \hline \text { ept. 30, } \\ 2016 \end{gathered}$ | June 30,2016 |  | $\begin{gathered} \text { March } 31, \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31 \text {, } \\ 2015 \end{gathered}$ |  | Sept. 30,2015 |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2015 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \end{gathered}$ |  |
| Fixed income securities, at fair value: Tax-exempt | \$ | 4,798 | \$ | 4,612 | \$ | 4,466 | \$ | 4,285 | \$ | 4,289 | \$ | 1 | \$ | 2 | \$ | 2 | \$ | 4 | \$ | 17 |
| Taxable |  | 26,968 |  | 25,139 |  | 24,615 |  | 25,447 |  | 24,868 |  | 26,225 |  | 26,169 |  | 25,858 |  | 26,034 |  | 26,583 |
| Equity securities, at fair value |  | 3,604 |  | 3,632 |  | 3,709 |  | 3,480 |  | 2,808 |  | 1,681 |  | 1,630 |  | 1,405 |  | 1,599 |  | 1,425 |
| Mortgage loans |  | 270 |  | 313 |  | 294 |  | 296 |  | 339 |  | 4,126 |  | 4,140 |  | 4,008 |  | 4,042 |  | 4,063 |
| Limited partnership interests ${ }^{(1)}$ |  | 2,913 |  | 2,842 |  | 2,688 |  | 2,575 |  | 2,558 |  | 2,674 |  | 2,564 |  | 2,399 |  | 2,295 |  | 2,261 |
| Short-term, at fair value |  | 917 |  | 1,619 |  | 1,452 |  | 959 |  | 1,692 |  | 733 |  | 1,197 |  | 1,626 |  | 861 |  | 991 |
| Other |  | 1,587 |  | 1,532 |  | 1,512 |  | 1,437 |  | 1,659 |  | 2,076 |  | 2,058 |  | 2,038 |  | 1,957 |  | 1,929 |
| Total | \$ | 41,057 | \$ | 39,689 | \$ | 38,736 | \$ | 38,479 | \$ | 38,213 | \$ | 37,516 | \$ | 37,760 | \$ | 37,336 | \$ | 36,792 | \$ | 37,269 |
| Fixed income securities, amortized cost: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Tax-exempt | \$ | 4,726 | \$ | 4,509 | \$ | 4,384 | \$ | 4,218 | \$ | 4,214 | \$ | 1 | \$ | 2 | \$ | 2 | \$ | 4 | \$ | 17 |
| Taxable |  | 26,447 |  | 24,746 |  | 24,454 |  | 25,672 |  | 24,883 |  | 24,330 |  | 24,357 |  | 24,481 |  | 25,145 |  | 25,335 |
| Ratio of fair value to amortized cost |  | 101.9\% |  | 101.7\% |  | 100.8\% |  | 99.5\% |  | 100.2\% |  | 107.8\% |  | 107.4\% |  | 105.6\% |  | 103.5\% |  | 104.9\% |
| Equity securities, cost | \$ | 3,212 | \$ | 3,337 | \$ | 3,417 | \$ | 3,236 | \$ | 2,656 | \$ | 1,585 | \$ | 1,584 | \$ | 1,372 | \$ | 1,567 | \$ | 1,464 |
| Short-term, amortized cost |  | 917 |  | 1,619 |  | 1,452 |  | 959 |  | 1,692 |  | 733 |  | 1,197 |  | 1,626 |  | 861 |  | 991 |
| CORPORATE AND OTHER |  |  |  |  |  |  |  |  |  |  | CONSOLIDATED |  |  |  |  |  |  |  |  |  |
|  |  | $\begin{gathered} \text { ept. } 30, \\ 2016 \\ \hline \end{gathered}$ |  | June 30, $2016$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2015 \\ \hline \end{gathered}$ |  | Sept. 30, 2015 |  | Sept. 30, 2016 |  | June 30 , 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2015 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |
| Fixed income securities, at fair value: Tax-exempt | \$ | 600 | \$ | 609 | \$ | 591 | \$ | 585 | \$ | 589 | \$ | 5,399 | \$ | 5,223 | \$ | 5,059 | \$ | 4,874 | \$ | 4,895 |
| Taxable |  | 1,714 |  | 1,598 |  | 1,759 |  | 1,593 |  | 1,911 |  | 54,907 |  | 52,906 |  | 52,232 |  | 53,074 |  | 53,362 |
| Equity securities, at fair value |  | 3 |  | 3 |  | 3 |  | 3 |  | 3 |  | 5,288 |  | 5,265 |  | 5,117 |  | 5,082 |  | 4,236 |
| Mortgage loans |  | - |  | - |  | - |  | - |  | - |  | 4,396 |  | 4,453 |  | 4,302 |  | 4,338 |  | 4,402 |
| Limited partnership interests ${ }^{(1)}$ |  | 1 |  | 1 |  | 4 |  | 4 |  | 4 |  | 5,588 |  | 5,407 |  | 5,091 |  | 4,874 |  | 4,823 |
| Short-term, at fair value |  | 213 |  | 34 |  | 448 |  | 302 |  | 353 |  | 1,863 |  | 2,850 |  | 3,526 |  | 2,122 |  | 3,036 |
| Other |  | - |  | - |  | - |  | - |  | - |  | 3,663 |  | 3,590 |  | 3,550 |  | 3,394 |  | 3,588 |
| Total |  | 2,531 | \$ | 2,245 | \$ | 2,805 | \$ | 2,487 | \$ | 2,860 | \$ | 81,104 | \$ | 79,694 | \$ | 78,877 | \$ | 77,758 | \$ | 78,342 |
| Fixed income securities, amortized cost: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Tax-exempt | \$ | 580 | \$ | 585 | \$ | 569 | \$ | 566 | \$ | 569 | \$ | 5,307 | \$ | 5,096 | \$ | 4,955 | \$ | 4,788 | \$ | 4,800 |
| Taxable |  | 1,691 |  | 1,571 |  | 1,737 |  | 1,596 |  | 1,900 |  | 52,468 |  | 50,674 |  | 50,672 |  | 52,413 |  | 52,118 |
| Ratio of fair value to amortized cost |  | 101.9\% |  | 102.4\% |  | 101.9\% |  | 100.7\% |  | 101.3\% |  | 104.4\% |  | 104.2\% |  | 103.0\% |  | 101.3\% |  | 102.4\% |
| Equity securities, cost | \$ | 3 | \$ | 3 | \$ | 3 | \$ | 3 | \$ | 3 | \$ | 4,800 | \$ | 4,924 | \$ | 4,792 | \$ | 4,806 | \$ | 4,123 |
| Short-term, amortized cost |  | 213 |  | 34 |  | 448 |  | 302 |  | 353 |  | 1,863 |  | 2,850 |  | 3,526 |  | 2,122 |  | 3,036 |

[^4]THE ALLSTATE CORPORATION LIMITED PARTNERSHIP INVESTMENTS

## (\$ in millions)

## Investment position

Accounting basis
Cost method
Equity method ("EMA") ${ }^{(1)}$
Total
Cost method-fair value ${ }^{(2)}$
Underlying investment
Private equity
Real estate
Other Total

Segment
Property-Liability
Allstate Financial
Corporate and Other Tota

## Total Income

Accounting basis
Cost method
Equity method
Total
Underlying investment
Private equity
Real estate
Other
Total

Segment
Property-Liability
Allstate Financial Corporate and Other Total

(1) As of September 30, 2016, valuations of EMA limited partnerships include approximately $\$ 469$ million of cumulative pre-tax appreciation that has been recognized in earnings but has not been distributed to investors.
${ }^{(2)}$ The fair value of cost method limited partnerships is determined using reported net asset values.

## THE ALLSTATE CORPORATION

UNREALIZED NET CAPITAL GAINS AND LOSSES ON SECURITY PORTFOLIO BY TYPE (\$ in millions)

|  | September 30, 2016 |  |  |  |  | June 30, 2016 |  |  |  |  | March 31, 2016 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost ${ }^{(1)}$ | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost ${ }^{(1)}$ | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost |
| Fixed income securities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. government and agencies | \$ | 105 | \$ | 4,304 | 102.5 | \$ | 122 | \$ | 3,523 | 103.6 | \$ | 114 | \$ | 3,504 | 103.4 |
| Municipal |  | 470 |  | 7,902 | 106.3 |  | 532 |  | 7,818 | 107.3 |  | 442 |  | 7,616 | 106.2 |
| Corporate |  | 1,804 |  | 44,474 | 104.2 |  | 1,566 |  | 42,700 | 103.8 |  | 989 |  | 41,272 | 102.5 |
| Foreign government |  | 59 |  | 1,119 | 105.6 |  | 61 |  | 1,152 | 105.6 |  | 55 |  | 1,054 | 105.5 |
| Asset-backed securities ("ABS") |  | (3) |  | 1,390 | 99.8 |  | (11) |  | 1,726 | 99.4 |  | (27) |  | 2,499 | 98.9 |
| Residential mortgage-backed securities ("RMBS") |  | 82 |  | 778 | 111.8 |  | 70 |  | 818 | 109.4 |  | 68 |  | 875 | 108.4 |
| Commercial mortgage-backed securities ("CMBS") |  | 11 |  | 315 | 103.6 |  | 16 |  | 368 | 104.5 |  | 20 |  | 447 | 104.7 |
| Redeemable preferred stock |  | 3 |  | 24 | 114.3 |  | 3 |  | 24 | 114.3 |  | 3 |  | 24 | 114.3 |
| Total fixed income securities |  | 2,531 |  | 60,306 | 104.4 |  | 2,359 |  | 58,129 | 104.2 |  | 1,664 |  | 57,291 | 103.0 |
| Equity securities |  | 488 |  | 5,288 | 110.2 |  | 341 |  | 5,265 | 106.9 |  | 325 |  | 5,117 | 106.8 |
| Short-term investments |  | - |  | 1,863 | 100.0 |  | - |  | 2,850 | 100.0 |  | - |  | 3,526 | 100.0 |
| Derivatives |  | 1 |  | 85 | n/a |  | 2 |  | 71 | n/a |  | 4 |  | 58 | n/a |
| EMA limited partnership interests ${ }^{(2)}$ |  | (5) |  | n/a | n/a |  | (5) |  | n/a | n/a |  | (5) |  | n/a | n/a |
| Unrealized net capital gains and losses, pre-tax |  | 3,015 |  |  |  |  | 2,697 |  |  |  |  | 1,988 |  |  |  |
| Amounts recognized for: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Insurance reserves ${ }^{(3)}$ |  | - |  |  |  |  | - |  |  |  |  | - |  |  |  |
| DAC and DSI ${ }^{(4)}$ |  | (216) |  |  |  |  | (195) |  |  |  |  | (138) |  |  |  |
| Amounts recognized |  | (216) |  |  |  |  | (195) |  |  |  |  | (138) |  |  |  |
| Deferred income taxes |  | (982) |  |  |  |  | (878) |  |  |  |  | (650) |  |  |  |
| Unrealized net capital gains and losses, after-tax | \$ | 1,817 |  |  |  | \$ | 1,624 |  |  |  | \$ | 1,200 |  |  |  |
|  | December 31, 2015 |  |  |  |  | September 30, 2015 |  |  |  |  | June 30, 2015 |  |  |  |  |
|  |  | zed net gains |  |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |  | zed net gains sses |  |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |  | zed net gains sses |  | $\begin{aligned} & \text { Fair } \\ & \text { alue } \\ & \hline \end{aligned}$ | Fair value as a percent of amortized cost ${ }^{(1)}$ |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. government and agencies | \$ | 86 | \$ | 3,922 | 102.2 | \$ | 118 | \$ | 3,760 | 103.2 | \$ | 109 | \$ | 3,936 | 102.8 |
| Municipal |  | 369 |  | 7,401 | 105.2 |  | 412 |  | 7,494 | 105.8 |  | 483 |  | 8,594 | 106.0 |
| Corporate |  | 153 |  | 41,827 | 100.4 |  | 632 |  | 41,629 | 101.5 |  | 1,164 |  | 42,317 | 102.8 |
| Foreign government |  | 50 |  | 1,033 | 105.1 |  | 59 |  | 1,085 | 105.8 |  | 66 |  | 1,324 | 105.2 |
| ABS |  | (32) |  | 2,327 | 98.6 |  | (16) |  | 2,711 | 99.4 |  | (5) |  | 2,076 | 99.8 |
| RMBS |  | 90 |  | 947 | 110.5 |  | 98 |  | 1,011 | 110.7 |  | 101 |  | 1,083 | 110.3 |
| CMBS |  | 28 |  | 466 | 106.4 |  | 32 |  | 542 | 106.3 |  | 37 |  | 575 | 106.9 |
| Redeemable preferred stock |  | 3 |  | 25 | 113.6 |  | 4 |  | 25 | 119.0 |  | 4 |  | 25 | 119.0 |
| Total fixed income securities |  | 747 |  | 57,948 | 101.3 |  | 1,339 |  | 58,257 | 102.4 |  | 1,959 |  | 59,930 | 103.4 |
| Equity securities |  | 276 |  | 5,082 | 105.7 |  | 113 |  | 4,236 | 102.7 |  | 351 |  | 4,000 | 109.6 |
| Short-term investments |  | - |  | 2,122 | 100.0 |  | - |  | 3,036 | 100.0 |  | - |  | 2,821 | 100.0 |
| Derivatives |  | 6 |  | 53 | n/a |  | 7 |  | 29 | n/a |  | 3 |  | 60 | n/a |
| EMA limited partnership interests ${ }^{(2)}$ |  | (4) |  | n/a | n/a |  | (5) |  | n/a | n/a |  | (5) |  | n/a | n/a |
| Unrealized net capital gains and losses, pre-tax |  | 1,025 |  |  |  |  | 1,454 |  |  |  |  | 2,308 |  |  |  |
| Amounts recognized for: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Insurance reserves ${ }^{(3)}$ |  | - |  |  |  |  | - |  |  |  |  | - |  |  |  |
| DAC and DSI ${ }^{(4)}$ |  | (67) |  |  |  |  | (98) |  |  |  |  | (121) |  |  |  |
| Amounts recognized |  | (67) |  |  |  |  | (98) |  |  |  |  | (121) |  |  |  |
| Deferred income taxes |  | (338) |  |  |  |  | (477) |  |  |  |  | (768) |  |  |  |
| Unrealized net capital gains and losses, after-tax | \$ | $\underline{620}$ |  |  |  | \$ | 879 |  |  |  | \$ | 1,419 |  |  |  |

${ }^{(1)}$ The comparison of percentages from period to period may be distorted by investment transactions such as sales, purchases and impairment write-downs.
(2) Unrealized net capital gains and losses for limited partnership interest represent the Company's share of EMA limited partnerships' other comprehensive income. Fair value and amortized cost are not applicable.
${ }^{(3)}$ The insurance reserves adjustment represents the amount by which the reserve balance would increase if the net unrealized gains in the applicable product portfolios were realized and reinvested at current lower interest rates, resulting in a premium deficiency. Although we evaluate premium deficiencies on the combined performance of our life insurance and immediate annuities with life contingencies, the adjustment primarily relates to structured settlement annuities with life contingencies, in addition to annuity buy-outs and certain payout annuities with life contingencies
(4) The DAC and DSI adjustment balance represents the amount by which the amortization of DAC and DSI would increase or decrease if the unrealized gains or losses in the respective product portfolios were realized

## NET INVESTMENT INCOME

Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests
Short-term
Other
Subtotal
Less: Investment expense
Net investment income
PRE-TAX YIELDS ${ }^{(1)}$
Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests
Total portfolio

## REALIZED CAPITAL GAINS AND LOSSES

 (PRE-TAX) BY TRANSACTION TYPEImpairment write-downs
Change in intent write-downs
Net other-than-temporary impairment losses recognized in earning
Sales and other
Valuation and settlements of derivative instruments Total

TOTAL RETURN ON INVESTMENT PORTFOLIO ${ }^{(2)}$
AVERAGE INVESTMENT BALANCES (in billions) ${ }^{(3)}$



 investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses
 carrying value of mortgage loans, cost method limited partnerships, bank loans and agent loans divided by the average fair value balances,
 the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded.

(1) Quarterly pre-tax yield is calculated as annualized quarterly investment income, generally before investment expense (including dividend income in the case of equity securities) divided by the average of the current and prior quarter investment balances. Year-to-date pre-tax yield is calculated as annualized year-to-date investment income, generally before investment expense (including dividend income in the case of equity securities) divided by the average of investment balances at the beginning of the year and the end of each quarter during the year. For the purposes of the pre-tax yield calculation, income for directly held real estate, timber and other consolidated investments is net of asset level operating expenses (direct expenses of the assets reported in investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses.
(2) Average investment balances for the quarter are calculated as the average of the current and prior quarter investment balances. Year-to-date average investment balances are calculated as the average of investment balances at the beginning of the year and the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded.
Mortgage loans
Limited partnership interests
Short-term
Other
Subtotal

Less: Investment expense Net investment income Net investment income, after-tax

PRE-TAX YIELDS ${ }^{(1)}$
Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests
Total portfolio
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY ASSET TYPE

Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests
Derivatives and other
Total
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE

Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment
losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total

AVERAGE INVESTMENT BALANCES (in billions) ${ }^{(2)}$



 expenses of the assets reported in investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses.
 year and the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded.

|  |  | 2016 |  | 2016 |  |  | 2016 |  |  | 2015 |  |  | 201 |  |  | 2015 |  |  | 2015 |  |  | 2016 |  | 2015 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Interest-bearing ${ }^{(1)}$ | \$ | 69,709 | \$ | 68,519 |  | \$ | 68,163 |  | \$ | 67,390 |  | \$ | 68,913 |  | \$ | 70,243 |  | \$ | 71,287 |  | \$ | 69,709 |  | \$ | 68,913 |  |
| Equity/owned ${ }^{(2)}$ |  | 11,395 |  | 11,175 |  |  | 10,714 |  |  | 10,368 |  |  | 9,429 |  |  | 8,898 |  |  | 9,150 |  |  | 11,395 |  |  | 9,429 |  |
| Total | \$ | 81,104 | \$ | 79,694 |  | \$ | $\underline{ } 78,877$ |  | \$ | 77,758 |  | \$ | 78,342 |  | \$ | 79,141 |  | \$ | 80,437 |  | \$ | 81,104 |  | \$ | 78,342 |  |
| Consolidated portfolio total return ${ }^{(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest-bearing |  | 0.9 \% |  | 1.7 | \% |  | 1.9 | \% |  | (0.3) | \% |  | 0.4 | \% |  | (0.8) | \% |  | 1.4 | \% |  | 4.5 | \% |  | 1.1 | \% |
| Equity/owned |  | 0.4 |  | 0.2 |  |  | 0.2 |  |  | 0.2 |  |  | (0.3) |  |  | 0.2 |  |  | 0.4 |  |  | 0.8 |  |  | 0.2 |  |
| Investment expenses |  | - |  | 19 |  |  | (0.1) |  |  | (0.1) |  |  | (0.1) |  |  | $\bigcirc$ |  |  | (0.1) |  |  | (0.1) |  |  | (0.1) |  |
| Total |  | 1.3 |  | 1.9 |  |  | 2.0 |  |  | $\stackrel{(0.2)}{ }$ |  |  |  |  |  | (0.6) |  |  | 1.7 |  |  | 5.2 |  |  | 1.2 |  |
| Consolidated portfolio total return ${ }^{(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Income |  | 0.9 \% |  | 1.0 | \% |  | 0.9 | \% |  | 0.9 | \% |  | 1.0 | \% |  | 1.0 | \% |  | 1.0 | \% |  | 2.8 | \% |  | 3.0 | \% |
| Valuation |  | 0.4 |  | 0.9 |  |  | 1.1 |  |  | (1.1) |  |  | (1.0) |  |  | (1.6) |  |  | 0.7 |  |  | 2.4 |  |  | (1.8) |  |
| Total |  | 1.3 |  | 1.9 |  |  | 2.0 |  |  | $\stackrel{(0.2)}{ }$ |  |  |  |  |  | $\stackrel{(0.6)}{ }$ |  |  | 1.7 |  |  | 5.2 |  |  | 1.2 |  |
| Consolidated net investment income |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest-bearing | \$ | 613 | \$ | 623 |  | \$ | 618 |  | \$ | 643 |  | \$ | 646 |  | \$ | 670 |  | \$ | 664 |  | \$ | 1,854 |  | \$ | 1,980 |  |
| Equity/owned |  | 177 |  | 180 |  |  | 157 |  |  | 106 |  |  | 196 |  |  | 155 |  |  | 226 |  |  | 514 |  |  | 577 |  |
| Investment expenses |  | (42) |  | (41) |  |  | (44) |  |  | (39) |  |  | (35) |  |  | (36) |  |  | (40) |  |  | (127) |  |  | (111) |  |
| Total | \$ | 748 | \$ | 762 |  | \$ | 731 |  | \$ | 710 |  | \$ | 807 |  | \$ | 789 |  | \$ | 850 |  | \$ | 2,241 |  | \$ | 2,446 |  |
| Consolidated Interest-bearing pre-tax yield ${ }^{(4)}$ |  | 3.7 \% |  | 3.8 | \% |  | 3.7 | \% |  | 3.8 | \% |  | 3.8 | \% |  | 3.9 | \% |  | 3.9 | \% |  | 3.7 | \% |  | 3.9 | \% |
| Property-Liability net investment income |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest-bearing excluding prepayment premiums | \$ | 235 | \$ | 236 |  | \$ | 241 |  | \$ | 240 |  | \$ | 240 |  | \$ | 233 |  | \$ | 226 |  | \$ | 712 |  | \$ | 699 |  |
| Prepayment premiums |  | 3 |  | 5 |  |  | 2 |  |  | 5 |  |  | 4 |  |  | 7 |  |  | 7 |  |  | 10 |  |  | 18 |  |
| Total Interest-bearing |  | 238 |  | 241 |  |  | 243 |  |  | 245 |  |  | 244 |  |  | 240 |  |  | 233 |  |  | 722 |  |  | 717 |  |
| Equity/owned |  | 95 |  | 97 |  |  | 83 |  |  | 58 |  |  | 82 |  |  | 73 |  |  | 148 |  |  | 275 |  |  | 303 |  |
| Less: Investment expenses |  | (23) |  | (22) |  |  | (24) |  |  | (23) |  |  | (19) |  |  | (21) |  |  | (23) |  |  | (69) |  |  | (63) |  |
| Total |  | 310 |  | 316 |  |  | 302 |  |  | 280 |  |  | 307 |  |  | 292 |  |  | 358 |  |  | 928 |  |  | 957 |  |
| Less: prepayment premiums |  | (3) |  | (5) |  |  | (2) |  |  | (5) |  |  | (4) |  |  | (7) |  |  | (7) |  |  | (10) |  |  | (18) |  |
| Total excluding prepayment premiums |  | 307 | \$ | 311 |  | \$ | 300 |  | \$ | 275 |  | \$ | 303 |  | \$ | 285 |  | \$ | 351 |  | \$ | 918 |  | \$ | 939 |  |
| Property-Liability interest-bearing pre-tax yield |  | 2.9 \% |  | 3.0 | \% |  | 3.0 | \% |  | 3.0 | \% |  | 3.0 | \% |  | 3.0 | \% |  | 2.9 | \% |  | 3.0 | \% |  | 2.9 | \% |
| Property-Liability interest-bearing pre-tax yield excluding prepayment premiums |  | 2.8 \% |  | 3.0 | \% |  | 3.0 | \% |  | 3.0 | \% |  | 2.9 | \% |  | 2.9 | \% |  | 2.8 | \% |  | 2.9 | \% |  | 2.9 | \% |
| Allstate Financial net investment income |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest-bearing excluding prepayment premiums | \$ | 354 | \$ | 357 |  | \$ | 361 |  | \$ | 371 |  | \$ | 386 |  | \$ | 408 |  | \$ | 413 |  | \$ | 1,072 |  | \$ | 1,207 |  |
| Prepayment premiums |  | 9 |  | 12 |  |  | 2 |  |  | 17 |  |  | 5 |  |  | 12 |  |  | 8 |  |  | 23 |  |  | 25 |  |
| Total interest-bearing |  | 363 |  | 369 |  |  | 363 |  |  | 388 |  |  | 391 |  |  | 420 |  |  | 421 |  |  | 1,095 |  |  | 1,232 |  |
| Equity/owned |  | 82 |  | 83 |  |  | 74 |  |  | 48 |  |  | 114 |  |  | 82 |  |  | 78 |  |  | 239 |  |  | 274 |  |
| Less: Investment expenses |  | (18) |  | (17) |  |  | (18) |  |  | (16) |  |  | (14) |  |  | (13) |  |  | (15) |  |  | (53) |  |  | (42) |  |
| Total |  | 427 |  | 435 |  |  | 419 |  |  | 420 |  |  | 491 |  |  | 489 |  |  | 484 |  |  | 1,281 |  |  | 1,464 |  |
| Less: prepayment premiums |  | (9) |  | (12) |  |  | (2) |  |  | (17) |  |  | (5) |  |  | (12) |  |  | (8) |  |  | (23) |  |  | (25) |  |
| Total excluding prepayment premiums |  | 418 | \$ | 423 |  | \$ | 417 |  | \$ | 403 |  | \$ | 486 |  | \$ | 477 |  | \$ | 476 |  | \$ | 1,258 |  | \$ | 1,439 |  |
| Allstate Financial interest-bearing pre-tax yield |  | 4.6 \% |  | 4.6 | \% |  | 4.6 | \% |  | 4.8 | \% |  | 4.8 | \% |  | 5.1 | \% |  | 5.1 | \% |  | 4.6 | \% |  | 5.0 | \% |
| Allstate Financial interest-bearing pre-tax yield excluding prepayment premiums |  | 4.5 \% |  | 4.5 | \% |  | 4.5 | \% |  | 4.6 | \% |  | 4.7 | \% |  | 4.9 | \% |  | 5.0 | \% |  | 4.5 | \% |  | 4.9 | \% |

(1) Includes fixed income securities, mortgage loans, short-term and other investments.
(2) Includes limited partnership interests, equity securities and real estate
 mortgage loans, cost method limited partnerships, bank loans and agent loans divided by the average fair value balances,
 annualized year-to-date interest-bearing investment income, generally before investment expense divided by the average of interest-bearing investment balances at the beginning of the year and the end of each quarter during the year. For investments carried at fair value, investment balances exclude unrealized capital gains and losses

THE ALLSTATE CORPORATION INVESTMENT POSITION BY STRATEGY

## (\$ in millions)


(1) Market-based core is comprised primarily of highly diversified fixed income securities, mortgage loans and equity securities to align with business segment priorities.
(2) Market-based active is comprised primarily of fixed income and equity securities to generate additional returns by taking advantage of market opportunities.
${ }^{(3)}$ Performance-based long-term is comprised primarily of private equity and real estate investments to generate returns over an extended horizon.
(4) Performance-based opportunistic primarily generates returns by taking advantage of asset dislocations and by selectively providing liquidity to distressed sellers.

THE ALLSTATE CORPORATION
INVESTMENT RESULTS BY STRATEGY (\$ in millions)

Investment income
Market-Based Core
Market-Based Active
Performance-Based Long-Term
Performance-Based Opportunistic
Investment income, before expense

## nvestment expense

Net investment income
PBLT Asset level operating expense ${ }^{(1)}$

## Realized capital gains and losses

Market-Based Core
Market-Based Active
Performance-Based Long-Term Performance-Based Opportunistic Total

Three months ended


| $\begin{gathered} \text { Dec. 31, } \\ 2015 \end{gathered}$ | $\begin{gathered} \hline \text { Sept. 30, } \\ 2015 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: |
| \$ 614 | \$ | 612 |
| 59 |  | 52 |
| 74 |  | 176 |
| 2 |  | 2 |
| 749 |  | 842 |
| (39) |  | (35) |
| \$ 710 | \$ | 807 |
| \$ (4) |  | (4) |
| \$ (153) | \$ | 102 |
| (49) |  | (63) |
| (49) |  | - |
| 1 |  | (6) |
| \$ (250) | \$ | 33 |


| $\begin{aligned} & \text { t. } 30, \\ & 315 \end{aligned}$ |  | June 30 , 2015 |  | $\begin{gathered} \text { March 31, } \\ 2015 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| 612 | \$ | 640 | \$ | 629 |
| 52 |  | 52 |  | 50 |
| 176 |  | 130 |  | 209 |
| 2 |  | 3 |  | 2 |
| 842 |  | 825 |  | 890 |
| (35) |  | (36) |  | (40) |
| 807 | \$ | 789 | \$ | 850 |
| (4) | \$ | (5) | \$ | (6) |
| 102 | \$ | 63 | \$ | 58 |
| (63) |  | 48 |  | 73 |
| - |  | (5) |  | 8 |
| (6) |  | 2 |  | - |
| 33 | \$ | 108 | \$ | 139 |

Nine months ended

| $\begin{gathered} \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2015 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: |
| \$ | 1,753 | \$ | 1,881 |
|  | 194 |  | 154 |
|  | 416 |  | 515 |
|  | 5 |  | 7 |
|  | 2,368 |  | 2,557 |
|  | (127) |  | (111) |
| \$ | 2,241 | \$ | 2,446 |
| \$ | (24) | \$ | (15) |
| \$ | (55) | \$ | 223 |
|  | 25 |  | 58 |
|  | (66) |  | 3 |
|  | 4 |  | (4) |
| \$ | (92) | \$ | 280 |

${ }^{(1)}$ When calculating the pre-tax yields, asset level operating expenses are netted against income for directly held real estate, timber and other consolidated investments.

# THE ALLSTATE CORPORATION 

INVESTMENT INCOME AND REALIZED CAPITAL GAINS AND LOSSES BY INVESTMENT TYPE AND STRATEGY
(\$ in millions)

|  | Total |  | MarketBased Core |  | MarketBased Active |  | PerformanceBased Long-Term |  | PerformanceBased Opportunistic |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Three months ended September 30, 2016 |  |  |  |  |  |  |  |  |  |  |
| Investment income |  |  |  |  |  |  |  |  |  |  |
| Fixed income securities | \$ | 508 | \$ | 452 | \$ | 55 | \$ | 1 | \$ | - |
| Equity securities |  | 31 |  | 24 |  | 7 |  | - |  | - |
| Mortgage loans |  | 56 |  | 56 |  | - |  | - |  | - |
| Limited partnership interests |  | 136 |  | 1 |  | - |  | 135 |  | - |
| Short-term investments |  | 4 |  | 3 |  | 1 |  | - |  | - |
| Other |  | 55 |  | 41 |  | 3 |  | 11 |  | - |
| Investment income, before expense |  | 790 | \$ | 577 | \$ | 66 | \$ | 147 | \$ | - |
| Investment expense |  | (42) |  |  |  |  |  |  |  |  |
| Net investment income | \$ | 748 |  |  |  |  |  |  |  |  |
| Realized capital gains and losses |  |  |  |  |  |  |  |  |  |  |
| Fixed income securities | \$ | (1) | \$ | (26) | \$ | 23 | \$ | - | \$ | 2 |
| Equity securities |  | 45 |  | 25 |  | 19 |  | (2) |  | 3 |
| Mortgage loans |  | - |  | - |  | - |  | - |  | - |
| Limited partnership interests |  | 12 |  | 33 |  | - |  | (21) |  | - |
| Short-term investments |  | - |  | - |  | - |  | - |  | - |
| Other |  | (23) |  | (9) |  | (9) |  | (5) |  | - |
| Total | \$ | 33 | \$ | 23 | \$ | 33 | \$ | (28) | \$ | 5 |
| Nine months ended September 30, 2016 |  |  |  |  |  |  |  |  |  |  |
| Investment income |  |  |  |  |  |  |  |  |  |  |
| Fixed income securities | \$ | 1,546 | \$ | 1,374 | \$ | 165 | \$ | 3 | \$ | 4 |
| Equity securities |  | 103 |  | 85 |  | 18 |  | - |  | - |
| Mortgage loans |  | 162 |  | 162 |  | - |  | - |  | - |
| Limited partnership interests |  | 383 |  | 1 |  | - |  | 382 |  | - |
| Short-term investments |  | 11 |  | 8 |  | 3 |  | - |  | - |
| Other |  | 163 |  | 123 |  | 8 |  | 31 |  | 1 |
| Investment income, before expense |  | 2,368 | \$ | 1,753 | \$ | 194 | \$ | 416 | \$ | 5 |
| Investment expense |  | (127) |  |  |  |  |  |  |  |  |
| Net investment income | \$ | 2,241 |  |  |  |  |  |  |  |  |
| Realized capital gains and losses |  |  |  |  |  |  |  |  |  |  |
| Fixed income securities | \$ | (48) | \$ | (94) | \$ | 46 | \$ | - | \$ | - |
| Equity securities |  | (34) |  | (2) |  | 1 |  | (35) |  | 2 |
| Mortgage loans |  | 1 |  | 1 |  | - |  | - |  | - |
| Limited partnership interests |  | 25 |  | 53 |  | - |  | (28) |  | - |
| Short-term investments |  | - |  | - |  | - |  | - |  | - |
| Other |  | (36) |  | (13) |  | (22) |  | (3) |  | 2 |
| Total | \$ | (92) | \$ | (55) | \$ | 25 | \$ | (66) | \$ | 4 |


(2) Includes Private equity on page 50
(3) Includes Timber and agriculture-related reflected in Private equity on page 50 .
${ }^{(4)}$ Includes PBLT- fixed income securities, equity securities and other investments on page 56 .
${ }^{5}$ ) When calculating the pre-tax yields, asset level operating expenses are netted against income for directly held real estate, timber and other consolidated investments.
Quarterly pre-tax yield is calculated as annualized quarterly PBLT investment income, generally before investment expense (including dividend income in the case of equity securities) divided by the average of the current and prior quarter PBLT investment at the beginning of the year and the end of each quarter during the year. For the purposes of the pre-tax yield calculation, income for directly held real estate, timber and other consolidated investments is net of asset level operating expenses (direct
expenses of the assets reported in investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses.
The internal rate of return "IIRR") for our PBLT investments is one of the measures we use to evaluate the strategy's performance. The IRR represents the rate of return on the investments considering the cash flows and the estimated value of investment
holdings. Until an investment is fully liquidated, through final distribution or disposal, the IRR is an interim estimated return. Our IR Ralcution mether may holdings. Until an investment is fully liquidated, through final distribution or disposal, the IRR is an interim estimated return. Our IRR calculation method may differ from those used by other investors. Our PBLT porffolio is diversified by asset type and
vintage year. The IRR calculation includes cash flows paid or received related to PBLT investments during the measurement period, and valuation of investment holdings at the beginning and end of the measurement period. The timing and amount of cash flows and changes in estimated values could have a significant impact on the IRR. The timing of the recognition of income in the financial statements may differ significantly from the cash distributions and changes in the value of these investments.

We believe that investors' understanding of Allstate's performance is enhanced by our disclosure of the following non-GAAP measures. Our methods for calculating these measures may differ from those used by other companies and therefore comparability may be limited.
Operating income is net income applicable to common shareholders, excluding;
-realized capital gains and losses, after-tax, except for periodic settlements and accruals on non-hedge derivative instruments, which are reported with realized capital gains and losses but included in operating income,

- amortization of deferred policy acquisition costs ("DAC") and deferred sales inducements ("DSI"), to the extent they resulted from the recognition of certain realized capital gains and losses or valuation changes on embedded derivatives that are not hedged, after-tax,
amortization of purchased intangible assets, after-tax,
gain (loss) on disposition of operations, after-tax, and
- adjustments for other significant non-recurring, infrequent or unusual items, when (a) the nature of the charge or gain is such that it is reasonably unlikely to recur within two years, or (b) there has been no similar charge or gain within the prior two years.







 assess our performance. We use adjusted measures of operating income in incentive compensation. Therefore, we believe it is useful for investors to evaluate net income applicable to common shareholders, operating income and their components separately and in the aggregate whe

 he schedule, "Contribution to Income

 come applicable to common shareholders is the most directly comparable GAAP measure. Underwriting income should not be considered a substitute for net income applicable to common shareholders and does not reflect the overall profitability of our business. A reconciliation of PropertyLiability underwriting income to net income applicable to common shareholders is provided in the schedule, "Property-Liability Results".




 ends in our Property-Liability business that may be obscured by catastrophe losses, prior year reserve reestimates and amortization of purchased intangible assets. Catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and

 schedules "Allstate Brand Profitability Measures", "Esurance Brand Profitabiity Measures and Statistics", "Encompass Brand Profitabiity Measures and Statistics", "Auto, Homeowners and Other Personal Lines Underlying Combined Ratios", "Allstate Personal Lines - Auto, Homeowners, Othe Personal Lines and Commercial Lines Profitability Measures" and "Emerging Businesses - Esurance, Encompass, Other Business Lines, and Answer Financial Profitability Measures".
 and it is used by management for the same reasons noted above for the underlying combined ratio. A reconciliation of average underlying loss and expense is provided in the schedule, "Allstate Brand Auto and Homeowners Underlying Loss and Expense"


 most directly comparable GAAP measure is the loss ratio. The underlying loss ratio should not be considered a substitute for the loss ratio and does not reflect the overall loss ratio of our business. A reconciliation of underlying loss ratio is provided in the schedules "Allstate Brand Profitability
 unrealized net capital gains and losses. Return on common shareholders' equity is the most directly comparable GAAP measure. We use operating income as the numerator for the same reasons we use operating income, as discussed above. We use average common shareholders' equity






 common shareholders' equity and operating income return on common shareholders' equity can be found in the schedule, "Return on Common Shareholders' Equity".



作 reconciliation of book value per common share, excluding the impact of unrealized net capita gains on fixed income securities, and book value per common share can be found in the schedule, "Book Value per Common Share"


[^0]:    ${ }^{1)}$ For presentation in the Consolidated Statements of Operations, service fees of the Corporate and Other segment are reclassified to Operating costs and expenses.

[^1]:     Reinsurance recoverables, net as of September 30, 2016 compared to December 31, 2015 is primarily due to the National Flood Insurance Program, related to a large rain event occurring in Louisiana in August 2016.

[^2]:    ${ }^{(1)}$ Commercial lines are all Allstate Brand products.

[^3]:    ${ }^{(1)}$ Emerging businesses include Esurance, Encompass, Allstate Roadside Services, Allstate Dealer Services, Ivantage and Answer Financial

[^4]:    

