## (4) <br> Allstate. <br> You're in good hands. <br> The Allstate Corporation <br> Investor Supplement <br> Second Quarter 2020


 considered indicative of results to be expected for the full year.

The Allstate Corporation
Investor Supplement - Second Quarter 2020

| Table of Contents |  |
| :--- | :---: |
| Consolidated Operations | 1 |
| Condensed Consolidated Statements of Operations | 2 |
| Contribution to Income | 3,4 |
| Segment Results | 5 |
| Condensed Consolidated Statements of Financial Position | 6 |
| Book Value per Common Share | 7 |
| Return on Common Shareholders' Equity | 8 |
| Debt to Capital | 9 |
| Policies in Force | 10 |
| Premiums Written for Allstate Protection and Service Businesses |  |
|  |  |
| Property-Liability | 11 |
| Results | 12 |
| Catastrophe Losses | 13 |
| Prior Year Reserve Reestimates | 14 |
| Catastrophe Losses included in Prior Year Reserve Reestimates |  |
| Allstate Protection | 15 |
| Impact of Net Rate Changes Approved on Premiums Written | 16 |
| Allstate Brand Profitability Measures | 17 |
| Allstate Brand Statistics | 18 |
| Esurance Brand Profitability Measures and Statistics | 19 |
| Encompass Brand Profitability Measures and Statistics | 20 |
| Auto Profitability Measures by Brand | 21 |
| Homeowners Profitability Measures by Brand | 22 |
| Other Personal Lines Profitability Measures by Brand | 23 |
| Commercial Lines Profitability Measures |  |
| Discontinued Lines and Coverages |  |
| Reserves | 24 |
|  |  |

Service Businesses
Segment Results ..... 25
Allstate Protection Plans Results ..... 26
Allstate Life
Segment Results and Other Statistics ..... 27
Return on Equity ..... 28
Allstate Benefits
Segment Results and Other Statistics ..... 29
Return on Equity ..... 30
Allstate Annuities
Segment Results and Other Statistics ..... 31
Return on Equity ..... 32
Corporate and Other
Corporate and Other Segment Results ..... 33
Investments
Investment Position ..... 34
Net Investment Income, Yields and Realized Capital Gains (Losses) (Pre-tax) ..... 35
Net Investment Income, Yields and Realized Capital Gains (Losses) (Pre-tax) by Segment ..... 36,37
Investment Position and Results by Strategy by Segment ..... 38,3
Performance-Based Investments ..... 40
Definitions of Non-GAAP Measures ..... 41,42

Three months ended
Six months ended

## Revenues

Property and casualty insurance premiums ${ }^{(1)}$
Life premiums and contract charges ${ }^{(2)}$
Other revenue ${ }^{(3)}$
Net investment income
Realized capital gains (losses)
Total revenues

## costs and expenses

Property and casualty insurance claims and claims expense Shelter-in-place payback expense
Life contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Pension and other postretirement remeasurement (gains) losses Restructuring and related charges
Amortization of purchased intangibles
Impairment of purchased intangibles
Interest expense
Total costs and expenses
Gain on disposition of operations
Income from operations before income tax expense
Income tax expense

## Net income

Preferred stock dividends

## Net income applicable to common shareholders

## Earnings per common share ${ }^{(4)}$

Net income applicable to common shareholders per common share Basic
Weighted average common shares - Basic
Net income applicable to common shareholders per common share Diluted
Weighted average common shares - Diluted
Cash dividends declared per common share

| June 30, 2020 |  | March 31, 2020 |  | $\begin{gathered} \text { Dec. } 31, \\ 2019 \\ \hline \end{gathered}$ |  | Sept. 30, <br> 2019 |  | June 30, <br> 2019 |  | March 31, 2019 |  | June 30,$2020$ |  | June 30, 2019 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 9,223 | \$ | 9,235 | \$ | 9,194 | \$ | 9,094 | \$ | 8,986 | \$ | 8,802 | \$ | 18,458 | \$ | 17,788 |
|  | 604 |  | 617 |  | 627 |  | 625 |  | 621 |  | 628 |  | 1,221 |  | 1,249 |
|  | 257 |  | 265 |  | 260 |  | 273 |  | 271 |  | 250 |  | 522 |  | 521 |
|  | 409 |  | 421 |  | 689 |  | 880 |  | 942 |  | 648 |  | 830 |  | 1,590 |
|  | 704 |  | (462) |  | 702 |  | 197 |  | 324 |  | 662 |  | 242 |  | 986 |
|  | 11,197 |  | 10,076 |  | 11,472 |  | 11,069 |  | 11,144 |  | 10,990 |  | 21,273 |  | 22,134 |
|  | 5,222 |  | 5,341 |  | 5,749 |  | 6,051 |  | 6,356 |  | 5,820 |  | 10,563 |  | 12,176 |
|  | 738 |  | 210 |  | - |  | - |  | - |  | - |  | 948 |  | - |
|  | 497 |  | 501 |  | 518 |  | 513 |  | 511 |  | 497 |  | 998 |  | 1,008 |
|  | 200 |  | 132 |  | 153 |  | 169 |  | 156 |  | 162 |  | 332 |  | 318 |
|  | 1,349 |  | 1,401 |  | 1,382 |  | 1,425 |  | 1,362 |  | 1,364 |  | 2,750 |  | 2,726 |
|  | 1,451 |  | 1,399 |  | 1,516 |  | 1,414 |  | 1,380 |  | 1,380 |  | 2,850 |  | 2,760 |
|  | 73 |  | 318 |  | (251) |  | 225 |  | 125 |  | 15 |  | 391 |  | 140 |
|  | 14 |  | 5 |  | 14 |  | - |  | 9 |  | 18 |  | 19 |  | 27 |
|  | 29 |  | 28 |  | 30 |  | 32 |  | 32 |  | 32 |  | 57 |  | 64 |
|  |  |  | - |  | 51 |  |  |  | 55 |  | - |  | - |  | 55 |
|  | 79 |  | 81 |  | 82 |  | 80 |  | 82 |  | 83 |  | 160 |  | 165 |
|  | 9,652 |  | 9,416 |  | 9,244 |  | 9,909 |  | 10,068 |  | 9,371 |  | 19,068 |  | 19,439 |
|  | 1 |  | 1 |  | 3 |  | - |  | 2 |  | 1 |  | 2 |  | 3 |
|  | 1,546 |  | 661 |  | 2,231 |  | 1,160 |  | 1,078 |  | 1,620 |  | 2,207 |  | 2,698 |
|  | 296 |  | 112 |  | 458 |  | 229 |  | 227 |  | 328 |  | 408 |  | 555 |
|  | 1,250 |  | 549 |  | 1,773 |  | 931 |  | 851 |  | 1,292 |  | 1,799 |  | 2,143 |
|  | 26 |  | 36 |  | 66 |  | 42 |  | 30 |  | 31 |  | 62 |  | 61 |
| \$ | 1,224 | \$ | 513 | \$ | 1,707 | \$ | 889 | \$ | 821 | \$ | 1,261 | \$ | 1,737 | \$ | 2,082 |
| \$ | 3.90 | \$ | 1.62 | \$ | 5.32 | \$ | 2.71 | \$ | 2.47 | \$ | 3.79 | \$ | 5.50 | \$ | 6.27 |
|  | 313.7 |  | 317.4 |  | 320.7 |  | 327.7 |  | 332.0 |  | 332.6 |  | 315.6 |  | 332.3 |
| \$ | 3.86 | \$ | 1.59 | \$ | 5.23 | \$ | 2.67 | \$ | 2.44 | \$ | 3.74 | \$ | 5.43 | \$ | 6.17 |
|  | 317.0 |  | 322.4 |  | 326.3 |  | 333.0 |  | 336.9 |  | 337.5 |  | 319.8 |  | 337.2 |
| \$ | 0.54 | \$ | 0.54 | \$ | 0.50 | \$ | 0.50 | \$ | 0.50 | \$ | 0.50 | \$ | 1.08 | \$ | 1.00 | as consumer product protection plans, roadside assistance, and finance and insurance products

${ }^{(2)}$ Life premiums and contract charges are reported in the Allstate Life, Allstate Benefits and Allstate Annuities results and include life insurance, voluntary accident and health insurance, and annuity products.
 transactions.
(4) In accordance with GAAP, the quarter and year-to-date per share amounts are calculated discretely. Therefore, the sum of each quarter may not equal the year-to-date amount.

## (\$ in millions, except per share data)

## Contribution to income

Net income applicable to common shareholders

Realized capital (gains) losses, after-tax
Pension and other postretirement remeasurement (gains) losses, after-tax
Valuation changes on embedded derivatives not hedged after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives not hedged, after-tax
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
Business combination expenses and the amortization of purchased intangibles, after-tax
Impairment of purchased intangibles, after-tax
Gain on disposition of operations, after-tax

## Adjusted net income*

## Income per common share - Diluted

Net income applicable to common shareholders

> Realized capital (gains) losses, after-tax Pension and other postretirement remeasurement (gains) losses, after-tax
> Valuation changes on embedded derivatives not hedged, after-tax
> DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives not hedged, after-tax
> Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
> Business combination expenses and the amortization of purchased intangibles, after-tax
> Impairment of purchased intangibles, after-tax Gain on disposition of operations, after-tax

## Adjusted net income*

Weighted average common shares - Diluted

Three months ended
Six months ended

| June 30,$2020$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \hline \text { June 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  | June 30, 2020 |  | June 30, 2019 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 1,224 | \$ | 513 | \$ | 1,707 | \$ | 889 | \$ | 821 | \$ | 1,261 | \$ | 1,737 | \$ | 2,082 |
|  | (554) |  | 366 |  | (553) |  | (155) |  | (256) |  | (524) |  | (188) |  | (780) |
|  | 58 |  | 251 |  | (199) |  | 179 |  | 99 |  | 11 |  | 309 |  | 110 |
|  | 41 |  | (14) |  | - |  | 10 |  | 2 |  | 3 |  | 27 |  | 5 |
|  | (11) |  | 3 |  | 3 |  | (1) |  | 1 |  | 2 |  | (8) |  | 3 |
|  | - |  | - |  | - |  | (1) |  | - |  | (1) |  | - |  | (1) |
|  | 23 |  | 22 |  | 24 |  | 25 |  | 26 |  | 25 |  | 45 |  | 51 |
|  |  |  |  |  | 40 |  | - |  | 43 |  | - |  | - |  | 43 |
|  | (1) |  | (1) |  | (2) |  | - |  | (1) |  | (1) |  | (2) |  | (2) |
| \$ | 780 | \$ | 1,140 | \$ | 1,020 | \$ | 946 | \$ | 735 | \$ | 776 | \$ | 1,920 | \$ | 1,511 |
| \$ | 3.86 | \$ | 1.59 | \$ | 5.23 | \$ | 2.67 | \$ | 2.44 | \$ | 3.74 | \$ | 5.43 | \$ | 6.17 |
|  | (1.75) |  | 1.13 |  | (1.69) |  | (0.47) |  | (0.76) |  | (1.55) |  | (0.59) |  | (2.31) |
|  | 0.18 |  | 0.78 |  | (0.61) |  | 0.54 |  | 0.29 |  | 0.03 |  | 0.97 |  | 0.33 |
|  | 0.13 |  | (0.04) |  | - |  | 0.03 |  | - |  | 0.01 |  | 0.08 |  | 0.01 |
|  | (0.03) |  | 0.01 |  | 0.01 |  | - |  | - |  | - |  | (0.02) |  | 0.01 |
|  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
|  | 0.07 |  | 0.07 |  | 0.07 |  | 0.07 |  | 0.08 |  | 0.07 |  | 0.14 |  | 0.15 |
|  | - |  | - |  | 0.12 |  | - |  | 0.13 |  | - |  | - |  | 0.13 |
|  | - |  | - |  | - |  | - |  | - |  | - |  | (0.01) |  | (0.01) |
| \$ | 2.46 | \$ | 3.54 | \$ | 3.13 | \$ | 2.84 | \$ | 2.18 | \$ | 2.30 | \$ | 6.00 | \$ | 4.48 |
|  | 317.0 |  | 322.4 |  | 326.3 |  | 333.0 |  | 336.9 |  | 337.5 |  | 319.8 |  | 337.2 |

The Allstate Corporation Consolidating Segment Results


[^0]The Allstate Corporation 2Q20 Supplement

The Allstate Corporation Consolidating Segment Results

| (\$ in millions) | Allstate Protection |  | Discontinued Lines |  | PropertyLiability |  | Service Businesses |  | Allstate Life |  |  | Allstate Benefits |  |  |  | Allstate Annuities |  | Corporate and Other |  | Intersegment Eliminations |  | Consolidated |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Six months ended June 30, 2020 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Premiums and contract charges | \$ | 17,744 | \$ |  | \$ | 17,744 | \$ | 714 |  | \$ | 672 |  | \$ | 545 |  | \$ | 4 | \$ |  | \$ |  | \$ | 19,679 |
| Intersegment insurance premiums and service fees |  | - |  | - |  |  |  | 73 |  |  |  |  |  | - |  |  | - |  |  |  | (73) |  |  |
| Other revenue |  | 363 |  | - |  | 363 |  | 103 |  |  | 56 |  |  |  |  |  |  |  |  |  | - |  | 522 |
| Claims and claims expense |  | $(10,386)$ |  | (4) |  | $(10,390)$ |  | (177) |  |  | - |  |  |  |  |  | - |  | - |  | 4 |  | $(10,563)$ |
| Shelter-in-Place Payback expense |  | (948) |  | - |  | (948) |  | - |  |  |  |  |  |  |  |  |  |  |  |  |  |  | (948) |
| Contract benefits and interest credited to contractholder funds |  | - |  | - |  | - |  |  |  |  | (620) |  |  | (282) |  |  | (428) |  |  |  |  |  | $(1,330)$ |
| Amortization of deferred policy acquisition costs |  | $(2,316)$ |  | - |  | $(2,316)$ |  | (313) |  |  | (38) |  |  | (80) |  |  | (3) |  | - |  |  |  | $(2,750)$ |
| Operating costs and expenses |  | $(2,186)$ |  | (2) |  | $(2,188)$ |  | (324) |  |  | (159) |  |  | (185) |  |  | (13) |  | (50) |  | 69 |  | $(2,850)$ |
| Pension and other postretirement remeasurement gains (losses) |  |  |  | - |  |  |  |  |  |  |  |  |  |  |  |  | - |  | (391) |  | - |  | (391) |
| Restructuring and related charges |  | (12) |  | - |  | (12) |  | (3) |  |  | (3) |  |  | (1) |  |  | - |  | - |  |  |  | (19) |
| Amortization of purchased intangibles |  | (4) |  | - |  | (4) |  | (53) |  |  | - |  |  | - |  |  | - |  |  |  |  |  | (57) |
| Impairment of purchased intangibles |  |  |  | - |  | - |  | - |  |  |  |  |  |  |  |  |  |  | - |  |  |  | - |
| Interest expense |  |  |  |  |  |  |  | - |  |  | - |  |  | - |  |  | - |  | (160) |  | - |  | (160) |
| Underwriting income (loss) | \$ | 2,255 | \$ | (6) |  | 2,249 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net investment income |  |  |  |  |  | 380 |  | 21 |  |  | 251 |  |  | 40 |  |  | 113 |  | 25 |  | - |  | 830 |
| Realized capital gains (losses) |  |  |  |  |  | 279 |  | (5) |  |  | (12) |  |  | (3) |  |  | (24) |  | 7 |  | - |  | 242 |
| Gain on disposition of operations |  |  |  |  |  |  |  | - |  |  | - |  |  | - |  |  | 2 |  | - |  | - |  | 2 |
| Income tax (expense) benefit |  |  |  |  |  | (574) |  | (7) |  |  | (19) |  |  | (8) |  |  | 78 |  | 122 |  | - |  | (408) |
| Preferred stock dividends |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | (62) |  |  |  | (62) |
| Net income (loss) applicable to common shareholders |  |  |  |  | \$ | 2,334 | \$ | 29 |  | \$ | 128 |  | \$ | 26 |  | \$ | (271) | \$ | (509) | \$ |  | \$ | 1,737 |
| Realized capital (gains) losses, after-tax |  |  |  |  |  | (217) |  | 4 |  |  | 9 |  |  | 3 |  |  | 19 |  | (6) |  | - |  | (188) |
| Pension and other postretirement remeasurement (gains) losses, after-tax |  |  |  |  |  | - |  | - |  |  | - |  |  | - |  |  | - |  | 309 |  | - |  | 309 |
| Valuation changes on embedded derivatives not hedged, after-tax |  |  |  |  |  | - |  | - |  |  | 23 |  |  | - |  |  | 4 |  | - |  | - |  | 27 |
| DAC and DSI amortization relating to realized capital gains and losses and embedded derivatives not hedged, after-tax |  | changes |  |  |  | - |  | - |  |  | (8) |  |  | - |  |  | - |  | - |  | - |  | (8) |
| Reclassification of periodic settlements and accruals on non-hedge derivativ | instr | ents, afte |  |  |  |  |  |  |  |  | - |  |  |  |  |  | - |  | - |  |  |  |  |
| Business combination expenses and the amortization of purchased intangib | , aft |  |  |  |  | 3 |  | 42 |  |  | - |  |  | - |  |  | - |  | - |  | - |  | 45 |
| Impairment of purchased intangibles, after-tax |  |  |  |  |  | - |  | - |  |  | - |  |  |  |  |  | - |  | - |  | - |  |  |
| Gain on disposition of operations, after-tax |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | (2) |  | - |  | - |  | (2) |
| Adjusted net income (loss) * |  |  |  |  | \$ | 2,120 | \$ | 75 |  | \$ | 152 |  | \$ | 29 |  | \$ | (250) ${ }^{(1)}$ | \$ | (206) ${ }^{(1)}$ | \$ | - | \$ | 1,920 |
|  |  |  |  |  |  |  |  |  | Six months ended June 30, 2019 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Premiums and contract charges | \$ | 17,188 | \$ |  | \$ | 17,188 | \$ | 600 |  | \$ | 670 |  | \$ | 572 |  | \$ | 7 | \$ | - | \$ |  | \$ | 19,037 |
| Intersegment insurance premiums and service fees |  | - |  |  |  | - |  | 66 |  |  | - |  |  | - |  |  | - |  | - |  | (66) |  | - |
| Other revenue |  | 366 |  | - |  | 366 |  | 95 |  |  | 60 |  |  |  |  |  | - |  | - |  | - |  | 521 |
| Claims and claims expense |  | $(11,997)$ |  | (5) |  | $(12,002)$ |  | (178) |  |  | - |  |  | - |  |  | - |  | - |  | 4 |  | $(12,176)$ |
| Contract benefits and interest credited to contractholder funds |  | - |  | - |  | - |  | - |  |  | (572) |  |  | (305) |  |  | (449) |  | - |  | - |  | $(1,326)$ |
| Amortization of deferred policy acquisition costs |  | $(2,327)$ |  | - |  | $(2,327)$ |  | (261) |  |  | (57) |  |  | (78) |  |  | (3) |  | - |  | - |  | $(2,726)$ |
| Operating costs and expenses |  | $(2,128)$ |  | (1) |  | $(2,129)$ |  | (309) |  |  | (182) |  |  | (142) |  |  | (15) |  | (45) |  | 62 |  | $(2,760)$ |
| Pension and other postretirement remeasurement gains (losses) |  | - |  | - |  | - |  | - |  |  | - |  |  | - |  |  | - |  | (140) |  | - |  | (140) |
| Restructuring and related charges |  | (27) |  | - |  | (27) |  | 1 |  |  | (1) |  |  | - |  |  | - |  | - |  |  |  | (27) |
| Amortization of purchased intangibles |  | (2) |  | - |  | (2) |  | (62) |  |  | - |  |  | - |  |  | - |  | - |  | - |  | (64) |
| Impairment of purchased intangibles |  | - |  | - |  | - |  | (55) |  |  | - |  |  | - |  |  | - |  | - |  | - |  | (55) |
| Interest expense |  | - |  | - |  | - |  | - |  |  | - |  |  | - |  |  | - |  | (165) |  | - |  | (165) |
| Underwriting income (loss) | \$ | 1,073 | \$ | (6) |  | 1,067 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net investment income |  |  |  |  |  | 762 |  | 19 |  |  | 252 |  |  | 40 |  |  | 486 |  | 31 |  | - |  | 1,590 |
| Realized capital gains (losses) |  |  |  |  |  | 753 |  | 17 |  |  | (4) |  |  | 6 |  |  | 204 |  | 10 |  | - |  | 986 |
| Gain on disposition of operations |  |  |  |  |  | - |  | - |  |  | - |  |  | - |  |  | 3 |  | - |  | - |  | 3 |
| Income tax (expense) benefit |  |  |  |  |  | (537) |  | 15 |  |  | (32) |  |  | (20) |  |  | (48) |  | 67 |  | - |  | (555) |
| Preferred stock dividends |  |  |  |  |  |  |  | - |  |  | - |  |  |  |  |  | - |  | (61) |  | - |  | (61) |
| Net income (loss) applicable to common shareholders |  |  |  |  | \$ | 2,045 | \$ | (52) |  | \$ | 134 |  | \$ | 73 |  | \$ | 185 | \$ | (303) | \$ | - | \$ | 2,082 |
| Realized capital (gains) losses, after-tax |  |  |  |  |  | (597) |  | (13) |  |  | 4 |  |  | (5) |  |  | (161) |  | (8) |  | - |  | (780) |
| Pension and other postretirement remeasurement (gains) losses, after-tax |  |  |  |  |  | - |  | - |  |  | - |  |  | - |  |  | - |  | 110 |  | - |  | 110 |
| Valuation changes on embedded derivatives not hedged, after-tax |  |  |  |  |  | - |  | - |  |  | - |  |  | - |  |  | 5 |  | - |  | - |  | 5 |
| DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives not hedged, after-tax |  |  |  |  |  | - |  | - |  |  | 3 |  |  | - |  |  |  |  | - |  | - |  | 3 |
| Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax |  |  |  |  |  | (1) |  | - |  |  | - |  |  | - |  |  | - |  | - |  | - |  | (1) |
| Business combination expenses and the amortization of purchased intangibles, after-tax |  |  |  |  |  | 2 |  | 49 |  |  | - |  |  |  |  |  | - |  | - |  |  |  | 51 |
| Impairment of purchased intangibles, after-tax |  |  |  |  |  | - |  | 43 |  |  | - |  |  |  |  |  | - |  | - |  |  |  | 43 |
| Gain on disposition of operations, after-tax |  |  |  |  |  | - |  | - |  |  | - |  |  | - |  |  | (2) |  | - |  | - |  | (2) |
| Adjusted net income (loss) * |  |  |  |  | \$ | 1,449 | \$ | 27 |  | \$ | 141 |  | \$ | 68 |  | \$ | $27{ }^{(1)}$ | \$ | (201) ${ }^{(1)}$ | \$ | - | \$ | 1,511 |

## (1) Adjusted net income is the segment measure used for each business.

The Allstate Corporation 2Q20 Supplement

The Allstate Corporation
Condensed Consolidated Statements of Financial Position

| (\$ in millions) | June 30, 2020 |  | March 31, 2020 |  | Dec. 31, 2019 |  | Sept. 30, 2019 |  | June 30, 2019 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |  |  |  |  |
| Investments |  |  |  |  |  |  |  |  |  |  |
| Fixed income securities, at fair value ${ }^{(1)}$ | \$ | 64,448 | \$ | 59,857 | \$ | 59,044 | \$ | 59,259 | \$ | 58,484 |
| Equity securities, at fair value ${ }^{(2)}$ |  | 4,212 |  | 3,701 |  | 8,162 |  | 8,206 |  | 7,906 |
| Mortgage loans, net |  | 4,774 |  | 4,759 |  | 4,817 |  | 4,694 |  | 4,687 |
| Limited partnership interests |  | 6,941 |  | 7,087 |  | 8,078 |  | 7,990 |  | 7,818 |
| Short-term, at fair value |  | 5,344 |  | 5,671 |  | 4,256 |  | 5,254 |  | 3,740 |
| Other, net |  | 3,918 |  | 3,767 |  | 4,005 |  | 3,904 |  | 3,856 |
| Total investments |  | 89,637 |  | 84,842 |  | 88,362 |  | 89,307 |  | 86,491 |
| Cash |  | 547 |  | 338 |  | 338 |  | 587 |  | 599 |
| Premium installment receivables, net |  | 6,367 |  | 6,401 |  | 6,472 |  | 6,558 |  | 6,380 |
| Deferred policy acquisition costs |  | 4,683 |  | 4,742 |  | 4,699 |  | 4,683 |  | 4,667 |
| Reinsurance and indemnification recoverables, net |  | 9,290 |  | 9,214 |  | 9,211 |  | 9,363 |  | 9,292 |
| Accrued investment income |  | 605 |  | 593 |  | 600 |  | 613 |  | 633 |
| Property and equipment, net |  | 1,100 |  | 1,123 |  | 1,145 |  | 1,092 |  | 1,058 |
| Goodwill |  | 2,544 |  | 2,544 |  | 2,545 |  | 2,545 |  | 2,547 |
| Other assets, net |  | 3,587 |  | 3,876 |  | 3,534 |  | 3,383 |  | 3,649 |
| Separate Accounts |  | 2,906 |  | 2,434 |  | 3,044 |  | 2,942 |  | 3,058 |
| Total assets | \$ | 121,266 | \$ | 116,107 | \$ | 119,950 | \$ | 121,073 | \$ | 118,374 |
| Liabilities |  |  |  |  |  |  |  |  |  |  |
| Reserve for property and casualty insurance claims and claims expense | \$ | 27,426 | \$ | 27,148 | \$ | 27,712 | \$ | 28,076 | \$ | 28,105 |
| Reserve for life-contingent contract benefits |  | 12,471 |  | 12,244 |  | 12,300 |  | 12,378 |  | 12,337 |
| Contractholder funds |  | 17,396 |  | 17,404 |  | 17,692 |  | 17,804 |  | 17,964 |
| Unearned premiums |  | 15,448 |  | 14,999 |  | 15,343 |  | 15,343 |  | 14,752 |
| Claim payments outstanding |  | 882 |  | 892 |  | 929 |  | 952 |  | 915 |
| Deferred income taxes |  | 842 |  | 331 |  | 1,154 |  | 1,079 |  | 997 |
| Other liabilities and accrued expenses |  | 10,275 |  | 9,849 |  | 9,147 |  | 9,729 |  | 9,142 |
| Long-term debt |  | 6,634 |  | 6,633 |  | 6,631 |  | 6,630 |  | 6,628 |
| Separate Accounts |  | 2,906 |  | 2,434 |  | 3,044 |  | 2,942 |  | 3,058 |
| Total liabilities |  | 94,280 |  | 91,934 |  | 93,952 |  | 94,933 |  | 93,898 |
| Equity |  |  |  |  |  |  |  |  |  |  |
| Preferred stock and additional capital paid-in ${ }^{(3)(4)}$ |  | 1,970 |  | 1,970 |  | 2,248 |  | 3,052 |  | 1,930 |
| Common stock ${ }^{(5)}$ |  | 9 |  | 9 |  | 9 |  | 9 |  | 9 |
| Additional capital paid-in |  | 3,541 |  | 3,519 |  | 3,463 |  | 3,511 |  | 3,477 |
| Retained income |  | 49,380 |  | 48,326 |  | 48,074 |  | 46,527 |  | 45,803 |
| Deferred ESOP expense |  | - |  | - |  | - |  | (3) |  | (3) |
| Treasury stock, at cost ${ }^{(6)}$ |  | $(30,542)$ |  | $(30,209)$ |  | $(29,746)$ |  | $(29,063)$ |  | $(28,500)$ |
| Accumulated other comprehensive income: |  |  |  |  |  |  |  |  |  |  |
| Unrealized net capital gains and losses |  | 2,602 |  | 530 |  | 1,887 |  | 2,023 |  | 1,654 |
| Unrealized foreign currency translation adjustments |  | (89) |  | (98) |  | (59) |  | (50) |  | (40) |
| Unamortized pension and other postretirement prior service credit |  | 115 |  | 126 |  | 122 |  | 134 |  | 146 |
| Total accumulated other comprehensive income |  | 2,628 |  | 558 |  | 1,950 |  | 2,107 |  | 1,760 |
| Total shareholders' equity |  | 26,986 |  | 24,173 |  | 25,998 |  | 26,140 |  | 24,476 |
| Total liabilities and shareholders' equity | \$ | 121,266 | \$ | 116,107 | \$ | 119,950 | \$ | 121,073 | \$ | 118,374 |

(1) Amortized cost, net was $\$ 60,534, \$ 58,945, \$ 56,293, \$ 56,263$ and $\$ 56,008$ as of June 30, 2020, March 31, 2020, December 31, 2019, September 30, 2019 and June 30, 2019 , respectively.
(2) Cost was $\$ 3,817, \$ 3,631, \$ 6,568, \$ 6,930$ and $\$ 6,673$ as of June 30 , 2020, March 31, 2020, December 31, 2019, September 30, 2019 and June 30, 2019, respectively
(3) Preferred shares outstanding were 81.0 thousand at June 30, 2020 and March 31, 2020, 92.5 thousand at December 31, 2019, 125.8 thousand at September 30, 2019 and 79.8 thousand at June 30, 2019 .
(4) On January 15, 2020, we redeemed all 11,500 shares of our Fixed Rate Noncumulative Perpetual Preferred Stock, Series A.
(5) Common shares outstanding were 312,720,127; 315,485,956; 318,791,191; 324,988,765 and 329,903,875 as of June 30, 2020, March 31, 2020, December 31, 2019, September 30, 2019 and June 30, 2019, respectively.
(6) Treasury shares outstanding were 587 million, 585 million, 581 million, 575 million and 570 million as of June 30 , 2020, March 31, 2020, December 31, 2019, September 30 , 2019 and June 30 , 2019 , respectively

The Allstate Corporation

## Book Value per Common Share

## (\$ in millions, except per share data)

## Book value per common share

Numerator:
Common shareholders' equity ${ }^{(1)}$
Denominator:
Common shares outstanding and dilutive potential common shares outstanding

Book value per common share

## Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities

## Numerator:

Common shareholders' equity
Less: Unrealized net capital gains and losses on fixed income securities
Adjusted common shareholders' equity
Denominator:

Common shares outstanding and dilutive potential common shares outstanding

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities *

| $\begin{gathered} \text { June 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | June 30, 2019 |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 25,016 | \$ | 22,203 | \$ | 23,750 | \$ | 23,088 | \$ | 22,546 | \$ | 21,488 |
|  | 315.8 |  | 318.7 |  | 324.8 |  | 330.6 |  | 335.1 |  | 337.9 |
| \$ | 79.21 | \$ | 69.67 | \$ | 73.12 | \$ | 69.84 | \$ | 67.28 | \$ | 63.59 |
| \$ | 25,016 | \$ | 22,203 | \$ | 23,750 | \$ | 23,088 | \$ | 22,546 | \$ | 21,488 |
|  | 2,610 |  | 534 |  | 1,893 |  | 2,028 |  | 1,658 |  | 975 |
| \$ | 22,406 | \$ | 21,669 | \$ | 21,857 | \$ | 21,060 | \$ | 20,888 | \$ | 20,513 |
|  | 315.8 |  | 318.7 |  | 324.8 |  | 330.6 |  | 335.1 |  | 337.9 |
| \$ | 70.95 | \$ | 67.99 | \$ | 67.29 | \$ | 63.70 | \$ | 62.33 | \$ | 60.71 |

(1) Excludes equity related to preferred stock of $\$ 1,970$ million at June 30,2020 and March 31, 2020, $\$ 2,248$ million at December 31, 2019, $\$ 3,052$ million at September 30, 2019 and $\$ 1,930$ million at June 30, 2019 and March 31, 2019.

The Allstate Corporation
Return on Common Shareholders' Equity

## (\$ in millions)

Twelve months ended

## Return on common shareholders' equity

## Numerator:

Net income applicable to common shareholders ${ }^{(1)(2)}$

Denominator:

Beginning common shareholders' equity
Ending common shareholders' equity ${ }^{(3)}$

Average common shareholders' equity ${ }^{(4)}$

Return on common shareholders' equity

## Adjusted net income return on common shareholders' equity

## Numerator:

Adjusted net income * ${ }^{(1)}$

## Denominator:

Beginning common shareholders' equity
Less: Unrealized net capital gains and losses
Adjusted beginning common shareholders' equity

Ending common shareholders' equity
Less: Unrealized net capital gains and losses
Adjusted ending common shareholders' equity
Average adjusted common shareholders' equity ${ }^{(4)}$

Adjusted net income return on common shareholders' equity *

(1) Net income applicable to common shareholders and adjusted net income reflect a trailing twelve-month period.
(2) Includes a $\$ 2$ million Tax legislation expense for the period ended September 30, 2019 and $\$ 29$ million Tax legislation benefit for the period ended June 30, 2019 and March 31 , 2019.
(3) Excludes equity related to preferred stock of $\$ 1,970$ million at June 30, 2020 and March 31, 2020, $\$ 2,248$ million at December 31, 2019, $\$ 3,052$ million at September 30, 2019 and $\$ 1,930$ million at June 30, 2019 and March 31, 2019.
(4) Average common shareholders' equity and average adjusted common shareholders' equity are determined using a two-point average, with the beginning and ending common shareholders' equity and adjusted common shareholders' equity, respectively, for the twelve-month period as data points.
(\$ in millions)
Debt
Short-term debt
Long-term debt
Total debt
Capital resources
Debt
Shareholders' equity
Preferred stock and additional capital paid-in
Common stock
Additional capital paid-in
Retained income
Deferred ESOP expense
Treasury stock
Unrealized net capital gains and losses
Unrealized foreign currency translation adjustments
Unamortized pension and other postretirement prior service credit
Total shareholders' equity shareholders' equity

## Total capital resources

## Ratio of debt to shareholders' equity

Ratio of debt to capital resources

The Allstate Corporation
Debt to Capital


The Allstate Corporation
Policies in Force and Other Statistics

|  | $\begin{gathered} \text { June } 30, \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Dec. } 31, \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { June 30, } \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { March } 31, \\ 2019 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Policies in force statistics (in thousands) ${ }^{(1)}$ |  |  |  |  |  |  |
| Allstate Protection |  |  |  |  |  |  |
| Auto | 20,464 | 20,323 | 20,398 | 20,339 | 20,301 | 20,145 |
| Homeowners | 6,284 | 6,254 | 6,254 | 6,237 | 6,221 | 6,198 |
| Landlord | 649 | 653 | 658 | 663 | 670 | 676 |
| Renters | 1,693 | 1,684 | 1,683 | 1,679 | 1,668 | 1,655 |
| Condominium | 688 | 676 | 676 | 673 | 670 | 668 |
| Other | 1,339 | 1,326 | 1,327 | 1,326 | 1,319 | 1,307 |
| Other personal lines | 4,369 | 4,339 | 4,344 | 4,341 | 4,327 | 4,306 |
| Commercial lines | 221 | 224 | 227 | 228 | 229 | 230 |
| Total | 31,338 | 31,140 | 31,223 | 31,145 | 31,078 | 30,879 |
| Esurance brand |  |  |  |  |  |  |
| Auto | 1,514 | 1,503 | 1,515 | 1,543 | 1,548 | 1,548 |
| Homeowners | 107 | 106 | 105 | 104 | 101 | 98 |
| Other personal lines | 46 | 46 | 46 | 48 | 48 | 48 |
| Total | 1,667 | 1,655 | 1,666 | 1,695 | 1,697 | 1,694 |
| Encompass brand |  |  |  |  |  |  |
| Auto | 473 | 485 | 493 | 496 | 497 | 499 |
| Homeowners | 225 | 230 | 234 | 235 | 236 | 237 |
| Other personal lines | 74 | 75 | 76 | 77 | 77 | 78 |
| Total | 772 | 790 | 803 | 808 | 810 | 814 |
| Allstate Protection policies in force | 33,777 | 33,585 | 33,692 | 33,648 | 33,585 | 33,387 |
| Service Businesses |  |  |  |  |  |  |
| Allstate Protection Plans | 120,301 | 107,124 | 99,632 | 89,783 | 83,968 | 77,866 |
| Allstate Dealer Services | 4,101 | 4,096 | 4,205 | 4,224 | 4,253 | 4,294 |
| Allstate Roadside Services | 562 | 576 | 599 | 617 | 635 | 649 |
| Allstate Identity Protection ${ }^{(2)}$ | 2,312 | 1,932 | 1,511 | 1,318 | 1,260 | 1,211 |
| Total | 127,276 | 113,728 | 105,947 | 95,942 | 90,116 | 84,020 |
| Allstate Life | 1,892 | 1,902 | 1,923 | 1,926 | 1,933 | 1,936 |
| Allstate Benefits | 4,410 | 4,309 | 4,183 | 4,287 | 4,296 | 4,322 |
| Allstate Annuities | 185 | 188 | 192 | 197 | 201 | 206 |
| Total policies in force | $\underline{167,540}$ | 153,712 | $\underline{ } 145,937$ | 136,000 | 130,131 | 123,871 |
| Agency data ${ }^{(3)}$ |  |  |  |  |  |  |
| Total Allstate agencies ${ }^{(4)}$ | 12,600 | 12,700 | 12,900 | 12,800 | 12,700 | 12,700 |
| Licensed sales professionals ${ }^{(5)}$ | 24,700 | 25,800 | 27,100 | 26,800 | 26,700 | 26,800 |
| Allstate independent agencies ${ }^{(6)}$ | 4,400 | 3,800 | 3,400 | 3,300 | 3,200 | 3,000 |
| Encompass independent agencies | 3,000 | 2,900 | 2,800 | 2,800 | 2,800 | 2,700 |

(1) Policy counts are based on items rather than customers.

- A multi-car customer would generate multiple item (policy) counts, even if all cars were insured under one policy.
- Commercial lines PIF for shared economy agreements typically reflect contracts that cover multiple drivers as opposed to individual drivers.
- Non-proprietary products offered by Ivantage (insurance agency) and Answer Financial (independent insurance agency) are not included.
- Allstate Roadside Services reflects memberships in force and do not include their wholesale partners as the customer relationship is managed by the wholesale partner
- Allstate Dealer Services reflects service contracts and other products sold in conjunction with auto lending and vehicle sales transactions and do not include their third party
administrators ("TPAs") as the customer relationship is managed by the TPAs.
- Allstate Identity Protection reflects individual customer counts for identity protection products.
- Allstate Life insurance policies and Allstate Annuities in force reflect the number of contracts in force excluding sold blocks of business that remain on the balance sheet due to the dispositions of the business being effected through reinsurance arrangements.
- Allstate Benefits reflects certificate counts as opposed to group counts.
(2) As of June 30,2020 , total customer counts included free services provided to 203 thousand Allstate Identity Protection subscribers for the remainder of 2020 as part of the continued support during the Coronavirus pandemic.
Rounded to the nearest hundred.
${ }^{44}$ Total Allstate agencies represents exclusive Allstate agencies and financial representatives in the United States and employee producers in Canada.
${ }^{5}$ ) Represents employees of Allstate agencies who are licensed to sell Allstate products.
(s) Includes 948 and 1,102 engaged Allstate independent agencies ("AIAs") as of June 30,2020 and December 31, 2019, respectively. Engaged AIAs, as currently determined, include

| (\$ in millions) | Three months ended |  |  |  |  |  |  |  |  |  |  |  | Six months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { e } 30, \\ & 020 \end{aligned}$ | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \\ \hline \end{gathered}$ |  |
| Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 5,572 | \$ | 5,574 | \$ | 5,470 | \$ | 5,599 | \$ | 5,472 |  | 5,395 | \$ | 11,146 | \$ | 10,867 |
| Homeowners |  | 2,144 |  | 1,618 |  | 1,861 |  | 2,143 |  | 2,076 |  | 1,565 |  | 3,762 |  | 3,641 |
| Landlord |  | 137 |  | 125 |  | 135 |  | 141 |  | 134 |  | 124 |  | 262 |  | 258 |
| Renters |  | 81 |  | 71 |  | 71 |  | 87 |  | 78 |  | 69 |  | 152 |  | 147 |
| Condominium |  | 87 |  | 64 |  | 70 |  | 78 |  | 75 |  | 62 |  | 151 |  | 137 |
| Other |  | 200 |  | 151 |  | 158 |  | 186 |  | 191 |  | 144 |  | 351 |  | 335 |
| Other personal lines |  | 505 |  | 411 |  | 434 |  | 492 |  | 478 |  | 399 |  | 916 |  | 877 |
| Commercial lines |  | 170 |  | 221 |  | 243 |  | 238 |  | 236 |  | 185 |  | 391 |  | 421 |
| Total |  | 8,391 |  | 7,824 |  | 8,008 |  | 8,472 |  | 8,262 |  | 7,544 |  | 16,215 |  | 15,806 |
| Esurance brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 482 |  | 517 |  | 460 |  | 525 |  | 469 |  | 532 |  | 999 |  | 1,001 |
| Homeowners |  | 34 |  | 27 |  | 27 |  | 35 |  | 32 |  | 25 |  | 61 |  | 57 |
| Other personal lines |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 4 |  | 4 |
| Total |  | 518 |  | 546 |  | 489 |  | 562 |  | 503 |  | 559 |  | 1,064 |  | 1,062 |
| Encompass brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 136 |  | 118 |  | 127 |  | 147 |  | 146 |  | 120 |  | 254 |  | 266 |
| Homeowners |  | 106 |  | 87 |  | 94 |  | 110 |  | 111 |  | 86 |  | 193 |  | 197 |
| Other personal lines |  | 21 |  | 17 |  | 19 |  | 21 |  | 21 |  | 18 |  | 38 |  | 39 |
| Total |  | 263 |  | 222 |  | 240 |  | 278 |  | 278 |  | 224 |  | 485 |  | 502 |
| Total Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 6,190 |  | 6,209 |  | 6,057 |  | 6,271 |  | 6,087 |  | 6,047 |  | 12,399 |  | 12,134 |
| Homeowners |  | 2,284 |  | 1,732 |  | 1,982 |  | 2,288 |  | 2,219 |  | 1,676 |  | 4,016 |  | 3,895 |
| Other personal lines |  | 528 |  | 430 |  | 455 |  | 515 |  | 501 |  | 419 |  | 958 |  | 920 |
| Commercial lines |  | 170 |  | 221 |  | 243 |  | 238 |  | 236 |  | 185 |  | 391 |  | 421 |
| Total |  | 9,172 |  | 8,592 |  | 8,737 |  | 9,312 |  | 9,043 |  | 8,327 |  | 17,764 |  | 17,370 |
| Discontinued Lines and Coverages |  | $-$ |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Total Property-Liability | \$ | 9,172 | \$ | 8,592 | \$ | 8,737 | \$ | 9,312 | \$ | 9,043 | \$ | 8,327 | \$ | 17,764 | \$ | 17,370 |
| Service Businesses ${ }^{(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate Protection Plans | \$ | 310 | \$ | 221 | \$ | 278 | \$ | 181 | \$ | 167 | \$ | 206 | \$ | 531 | \$ | 373 |
| Allstate Dealer Services |  | 113 |  | 107 |  | 123 |  | 126 |  | 120 |  | 99 |  | 220 |  | 219 |
| Allstate Roadside Services |  | 44 |  | 51 |  | 52 |  | 57 |  | 63 |  | 63 |  | 95 |  | 126 |
| Total |  | 467 |  | 379 |  | 453 |  | 364 |  | 350 |  | 368 |  | 846 |  | 718 |
| Total premiums written | \$ | 9,639 | \$ | 8,971 | \$ | 9,190 | \$ | 9,676 | \$ | 9,393 | \$ | 8,695 | \$ | 18,610 | \$ | 18,088 |
| Non-proprietary premiums |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Ivantage ${ }^{(3)}$ | \$ | 1,926 | \$ | 1,916 | \$ | 1,901 | \$ | 1,871 | \$ | 1,840 | \$ | 1,806 | \$ | 1,926 | \$ | 1,840 |
| Answer Financial ${ }^{(4)}$ |  | 146 |  | 144 |  | 134 |  | 153 |  | 150 |  | 145 |  | 290 |  | 295 |
| ${ }^{(1)}$ Canada premiums included in Allstate brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 297 | \$ | 239 | \$ | 253 | \$ | 291 | \$ | 287 | \$ | 205 | \$ | 536 | \$ | 492 |
| Homeowners |  | 97 |  | 67 |  | 79 |  | 93 |  | 87 |  | 58 |  | 164 |  | 145 |
| Other personal lines |  | 35 |  | 24 |  | 30 |  | 32 |  | 28 |  | 20 |  | 59 |  | 48 |
| Total | \$ | 429 | \$ | 330 | \$ | 362 | \$ | 416 | \$ | 402 | \$ | 283 | \$ | 759 | \$ | 685 |

(2) There are no premiums written for Arity or Allstate Identity Protection, which are part of the Service Businesses segment. Revenues for Arity and Allstate Identity Protection are primarily reported as intersegment service fees and other revenue.
(3) Represents non-proprietary premiums under management as of the end of the period related to personal and commercial line products offered by Ivantage when an Allstate product is not available. Fees for the three months ended June 30, 2020, March 31, 2020, December 31, 2019, September 30, 2019, June 30, 2019 and March 31,2019 were $\$ 44$ million, $\$ 39$ million, $\$ 41$ million, $\$ 45$ million, $\$ 45$ million and \$37 million, respectively.
${ }^{(4)}$ Represents non-proprietary premiums written for the period. Commissions earned for the three and six months ended June 30,2020 were $\$ 17$ million and $\$ 35$ million, respectively.

Three months ended
Six months ended

| June 30, 2020 |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2019 \end{gathered}$ |  | June 30, 2019 |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  | June 30, 2020 |  | June 30, 2019 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | $\begin{gathered} 9,172 \\ (349) \end{gathered}$ | \$ | $\begin{array}{r} 8,592 \\ 370 \end{array}$ | \$ | $\begin{array}{r} 8,737 \\ 129 \end{array}$ | \$ | $\begin{gathered} 9,312 \\ (538) \end{gathered}$ | \$ | $\begin{gathered} 9,043 \\ (384) \end{gathered}$ | \$ | $\begin{array}{r} 8,327 \\ 179 \end{array}$ | \$ | $\begin{array}{r} 17,764 \\ 21 \end{array}$ | \$ | $\begin{gathered} 17,370 \\ (205) \end{gathered}$ |
|  | 40 |  | (81) |  | 7 |  | 8 |  | 22 |  | 1 |  | (41) |  | 23 |
|  | 8,863 |  | 8,881 |  | 8,873 |  | 8,782 |  | 8,681 |  | 8,507 |  | 17,744 |  | 17,188 |
|  | 182 |  | 181 |  | 180 |  | 195 |  | 190 |  | 176 |  | 363 |  | 366 |
|  | $(5,139)$ |  | $(5,251)$ |  | $(5,660)$ |  | $(5,960)$ |  | $(6,272)$ |  | $(5,730)$ |  | $(10,390)$ |  | $(12,002)$ |
|  | (738) |  | (210) |  |  |  |  |  |  |  |  |  | (948) |  | - |
|  | $(1,149)$ |  | $(1,167)$ |  | $(1,155)$ |  | $(1,167)$ |  | $(1,163)$ |  | $(1,164)$ |  | $(2,316)$ |  | $(2,327)$ |
|  | $(1,107)$ |  | $(1,085)$ |  | $(1,175)$ |  | $(1,114)$ |  | $(1,060)$ |  | $(1,071)$ |  | $(2,192)$ |  | $(2,131)$ |
|  | (8) |  | (4) |  | (12) |  | 1 |  | (9) |  | (18) |  | (12) |  | (27) |
|  | - |  | - |  | (51) |  |  |  | - |  | - |  |  |  | - |
|  | 904 |  | 1,345 |  | 1,000 |  | 737 |  | 367 |  | 700 |  | 2,249 |  | 1,067 |
|  | $\begin{gathered} 178 \\ (209) \end{gathered}$ |  | $\begin{gathered} 202 \\ (303) \end{gathered}$ |  | $\begin{gathered} 323 \\ (270) \end{gathered}$ |  | $\begin{gathered} 448 \\ (236) \end{gathered}$ |  | $\begin{gathered} 471 \\ (179) \end{gathered}$ |  | $\begin{gathered} 291 \\ (202) \end{gathered}$ |  | $\begin{gathered} 380 \\ (512) \end{gathered}$ |  | $\begin{gathered} 762 \\ (381) \end{gathered}$ |
|  | 299 |  | (82) |  | 437 |  | 127 |  | 204 |  | 393 |  | 217 |  | 597 |
| \$ | 1,172 | \$ | 1,162 | \$ | 1,490 | \$ | 1,076 | \$ | 863 | \$ | 1,182 | \$ | 2,334 | \$ | 2,045 |
| \$ | 1,186 | \$ | 211 | \$ | 295 | \$ | 510 | \$ | 1,072 | \$ | 680 | \$ | 1,397 | \$ | 1,752 |
|  | 3 | \$ | 1 | \$ | 1 | \$ | 1 | \$ | 1 | \$ | 1 | \$ | 4 | \$ | 2 |
|  | 58.0 |  | 59.1 |  | 63.8 |  | 67.9 |  | 72.3 |  | 67.4 |  | 58.5 |  | 69.8 |
|  | 31.8 |  | 25.8 |  | 24.9 |  | 23.7 |  | 23.5 |  | 24.4 |  | 28.8 |  | 24.0 |
|  | 89.8 |  | 84.9 |  | 88.7 |  | 91.6 |  | 95.8 |  | 91.8 |  | 87.3 |  | 93.8 |
|  | 58.0 |  | 59.1 |  | 63.8 |  | 67.9 |  | 72.3 |  | 67.4 |  | 58.5 |  | 69.8 |
|  | 13.4 |  | 2.4 |  | 3.3 |  | 5.8 |  | 12.3 |  | 8.0 |  | 7.9 |  | 10.2 |
|  | (0.4) |  | 0.3 |  | (0.1) |  | (0.5) |  | (0.9) |  | (0.4) |  | (0.1) |  | (0.7) |
|  | 45.0 |  | 56.4 |  | 60.6 |  | 62.6 |  | 60.9 |  | 59.8 |  | 50.7 |  | 60.3 |
|  | 89.8 |  | 84.9 |  | 88.7 |  | 91.6 |  | 95.8 |  | 91.8 |  | 87.3 |  | 93.8 |
|  | (13.4) |  | (2.4) |  | (3.3) |  | (5.8) |  | (12.3) |  | (8.0) |  | (7.9) |  | (10.2) |
|  | 0.4 |  | (0.3) |  | 0.1 |  | 0.5 |  | 0.9 |  | 0.4 |  | 0.1 |  | 0.7 |
|  | - |  | - |  | (0.6) |  | - |  | - |  | - |  | - |  | - |
|  | 76.8 |  | 82.2 |  | 84.9 |  | 86.3 |  | 84.4 |  | 84.2 |  | 79.5 |  | 84.3 |
|  | 0.1 |  | - |  | 0.1 |  | - |  | 0.1 |  | 0.2 |  | 0.1 |  | 0.2 |
|  | - |  | 0.1 |  | - |  | 1.1 |  | 0.1 |  | 0.1 |  | - |  | - |
|  | 8.3 |  | 2.4 |  | - |  | - |  | - |  | - |  | 5.3 |  | - |
|  | 829 | \$ | 1,314 | \$ | 1,024 | \$ | 858 | \$ | 367 | \$ | 702 | \$ | 2,143 | \$ | 1,069 |
|  | 72 |  | 19 |  | (37) |  | (6) |  | (3) |  | 3 |  | 91 |  | - |
|  | 6 |  | 14 |  | 17 |  | (15) |  | 7 |  | (2) |  | 20 |  | 5 |
|  | - |  |  |  | (1) |  | (1) |  | (1) |  | - |  | 1 |  | (1) |
|  | 907 |  | 1,348 |  | 1,003 |  | 836 |  | 370 |  | 703 |  | 2,255 |  | 1,073 |
|  | (3) |  | (3) |  | (3) |  | (99) |  | (3) |  | (3) |  | (6) |  | (6) |
|  | 904 | \$ | 1,345 | \$ | 1,000 | \$ | 737 |  | 367 | \$ | 700 | \$ | 2,249 | \$ | 1,067 |

Premiums written
Decrease (increase) in unearned premiums
Other
Premiums earned
Other revenue
Claims and claims expense
Shelter-in-Place Payback expense
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Impairment of purchased intangibles
Underwriting income ${ }^{(1)}$
Net investment income
ncome tax expense on operations
Realized capital gains (losses), after-tax
Net income applicable to common shareholders
Catastrophe losses
Amortization of purchased intangibles
Operating ratios
Loss ratio
Expense ratio ${ }^{(2)}$
Combined ratio
Loss ratio
Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *

Reconciliation of combined ratio to underlying combined ratio Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
Effect of impairment of purchased intangibles
Underlying combined ratio *
Effect of restructuring and related charges on combined ratio
Effect of Discontinued Lines and Coverages on combined ratio
Effect of Shelter-in-Place Payback expense on combined and expense ratios
${ }^{(1)}$ Underwriting income (loss)
Allstate brand
Esurance brand
Encompass brand
Answer Financial
Total underwriting income for Allstate Protection
Discontinued Lines and Coverages
Total underwriting income for Property-Liability
${ }^{(2)}$ Other revenue is deducted from other costs and expenses in the expense ratio calculation

| (\$ in millions, except ratios) | Three months ended |  |  |  |  |  |  |  |  |  |  | Six months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | June 30, 2020 | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | June 30, 2019 |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2020 \\ \hline \end{gathered}$ |  | June 30,$2019$ |  |
| Allstate Protection Allstate brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ 124 | \$ | 12 | \$ | 2 | \$ | 130 | \$ | 179 | \$ | 68 | \$ | 136 | \$ | 247 |
| Homeowners ${ }^{(1)}$ | 890 |  | 170 |  | 253 |  | 292 |  | 781 |  | 511 |  | 1,060 |  | 1,292 |
| Other personal lines | 86 |  | 12 |  | 19 |  | 23 |  | 57 |  | 64 |  | 98 |  | 121 |
| Commercial lines | 9 |  | 2 |  | 5 |  | 2 |  | 4 |  | 1 |  | 11 |  | 5 |
| Total | 1,109 |  | 196 |  | 279 |  | 447 |  | 1,021 |  | 644 |  | 1,305 |  | 1,665 |
| Esurance brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | 7 |  | 1 |  | 2 |  | 9 |  | 10 |  | 3 |  | 8 |  | 13 |
| Homeowners | 11 |  | 2 |  | 2 |  | 7 |  | 15 |  | 3 |  | 13 |  | 18 |
| Total | 18 |  | 3 |  | 4 |  | 16 |  | 25 |  | 6 |  | 21 |  | 31 |
| Encompass brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | 4 |  | - |  | - |  | 4 |  | 3 |  | 3 |  | 4 |  | 6 |
| Homeowners | 52 |  | 11 |  | 12 |  | 41 |  | 22 |  | 25 |  | 63 |  | 47 |
| Other personal lines | 3 |  | 1 |  | - |  | 2 |  | 1 |  | 2 |  | 4 |  | 3 |
| Total | 59 |  | 12 |  | 12 |  | 47 |  | 26 |  | 30 |  | 71 |  | 56 |
| Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | 135 |  | 13 |  | 4 |  | 143 |  | 192 |  | 74 |  | 148 |  | 266 |
| Homeowners | 953 |  | 183 |  | 267 |  | 340 |  | 818 |  | 539 |  | 1,136 |  | 1,357 |
| Other personal lines | 89 |  | 13 |  | 19 |  | 25 |  | 58 |  | 66 |  | 102 |  | 124 |
| Commercial lines | 9 |  | 2 |  | 5 |  | 2 |  | 4 |  | 1 |  | 11 |  | 5 |
| Total | 1,186 |  | 211 |  | 295 |  | 510 |  | 1,072 |  | 680 |  | 1,397 |  | 1,752 |
| Discontinued Lines and Coverages | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Total Property-Liability | \$ 1,186 | \$ | 211 | \$ | 295 | \$ | 510 | \$ | 1,072 | \$ | 680 | \$ | 1,397 | \$ | 1,752 |
| Effect of catastrophe losses on combined ratio ${ }^{(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | 1.5 |  | 0.2 |  | - |  | 1.6 |  | 2.2 |  | 0.9 |  | 0.8 |  | 1.6 |
| Homeowners | 10.8 |  | 2.1 |  | 3.0 |  | 3.9 |  | 9.4 |  | 6.3 |  | 6.4 |  | 7.9 |
| Other personal lines | 1.0 |  | 0.1 |  | 0.2 |  | 0.3 |  | 0.7 |  | 0.8 |  | 0.6 |  | 0.7 |
| Commercial lines | 0.1 |  | - |  | 0.1 |  | - |  | - |  | - |  | 0.1 |  | - |
| Total | 13.4 |  | 2.4 |  | 3.3 |  | 5.8 |  | 12.3 |  | 8.0 |  | 7.9 |  | 10.2 |
| 10-year average effect of catastrophe losses on combined ratio | 14.4 |  | 6.1 |  | 5.9 |  | 6.9 |  | 14.0 |  | 6.8 |  | 8.3 |  | 8.5 |
| (1) Includes $\$ 8$ million and $\$ 7$ million of reduction of reinsurance premiums for the three months ended December 31, 2019 and September 30, 2019, respectively, and $\$ 5$ million and $\$ 15$ million of reinstatement reinsurance premiums for the three months ended June 30, 2019 and March 31, 2019, respectively, related to the 2018 Camp Fire. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ${ }^{(2)}$ Calculated using the total premiums earned for Allstate Protection for the respective period. Discontinued Lines and Coverages does not have premiums earned. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ${ }^{(3)}$ Includes $\$ 1$ million and $\$ 12$ million for Texas Windstorm Insurance Association assessments related to Hurricane Harvey which occurred in third quarter 2017 for the three months ended March 31,2020 and December 31, 2019, respectively. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

The Allstate Corporation
Property-Liability Prior Year Reserve Reestimates

| (\$ in millions, except ratios) | Three months ended |  |  |  |  |  |  |  |  |  |  |  | Six months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2019 \\ \hline \end{gathered}$ |  | Sept. 30, 2019 |  | June 30, 2019 |  | March 31,2019 |  | June 30, 2020 |  | June 30, 2019 |  |
| Prior year reserve reestimates ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate Protection Allstate brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | (54) | \$ | 9 | \$ | (11) | \$ | (152) |  |  |  | (58) | \$ | (45) | \$ | (152) |
| Homeowners |  | 23 |  | (4) |  | 5 |  | (1) |  | (1) |  | 46 |  | 19 |  | 45 |
| Other personal lines |  | (2) |  | (4) |  | (9) |  | 10 |  | (1) |  | 10 |  | (6) |  | 9 |
| Commercial lines |  | 21 |  | 6 |  |  |  |  |  | 13 |  | 4 |  | 27 |  | 17 |
| Total |  | (12) |  | 7 |  | (15) |  | (143) |  | (83) |  | 2 |  | (5) |  | (81) |
| Esurance brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 1 |  | 3 |  | (1) |  | - |  | (1) |  | 4 |  | 4 |  | 3 |
| Homeowners |  | - |  | (2) |  | 1 |  | - |  | 1 |  | (1) |  | (2) |  | - |
| Other personal lines |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Total |  | 1 |  | 1 |  | - |  | - |  | - |  | 3 |  | 2 |  | 3 |
| Encompass brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | (1) |  | 1 |  | - |  | (1) |  | (9) |  | - |  | - |  | (9) |
| Homeowners |  |  |  | (1) |  |  |  | 3 |  | 4 |  | 8 |  | (1) |  | 12 |
| Other personal lines |  |  |  | (2) |  | - |  | (1) |  |  |  | (3) |  |  |  | (1) |
| Total |  | (1) |  | (2) |  |  |  | 1 |  | (3) |  | 5 |  | (3) |  | 2 |
| Total Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | (54) |  | 13 |  | (12) |  | (153) |  | (104) |  | (54) |  | (41) |  | (158) |
| Homeowners |  | 23 |  | (7) |  | 6 |  | 2 |  | 4 |  | 53 |  | 16 |  | 57 |
| Other personal lines |  | (2) |  | (6) |  | (9) |  | 9 |  | , |  | 7 |  | (8) |  | 8 |
| Commercial lines |  | 21 |  | 6 |  | - |  | - |  | 13 |  | 4 |  | 27 |  | 17 |
| Total |  | (12) |  | 6 |  | (15) |  | (142) |  | (86) |  | 10 |  | (6) |  | (76) |
| Discontinued Lines and Coverages |  | 2 |  | 2 |  | 2 |  | 98 |  | 3 |  | 2 |  | 4 |  | 5 |
| Total Property-Liability |  | (10) | \$ | 8 | \$ | (13) | \$ | (44) | \$ | (83) |  | 12 | \$ | (2) | \$ | (71) |
| Effect of prior year reserve reestimates on combined ratio ${ }^{(1)(2)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | (0.6) |  | 0.2 |  | (0.2) |  | (1.7) |  | (1.2) |  | (0.6) |  | (0.3) |  | (0.9) |
| Homeowners |  | 0.3 |  | (0.1) |  | 0.1 |  | - |  | - |  | 0.6 |  | 0.1 |  | 0.4 |
| Other personal lines |  | - |  | (0.1) |  | (0.1) |  | 0.1 |  | - |  | 0.1 |  | - |  | - |
| Commercial lines |  |  |  | 0.1 |  |  |  | (1.0) |  | 0.2 |  | - |  |  |  | 0.1 |
| Total |  | (0.1) |  | 0.1 |  | (0.2) |  | (1.6) |  | (1.0) |  | 0.1 |  | (0.1) |  | (0.4) |
| Discontinued Lines and Coverages |  | - |  | - |  | - |  | 1.1 |  | 0.1 |  | 0.1 |  | - |  | - |
| Total Property-Liability |  | (0.1) |  | 0.1 |  | $\stackrel{(0.2)}{ }$ |  | $\stackrel{(0.5)}{ }$ |  | $\stackrel{(0.9)}{ }$ |  | 0.2 |  | $\stackrel{(0.1)}{ }$ |  | $\stackrel{(0.4)}{ }$ |
| Allstate Protection by brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate brand |  | (0.1) |  | 0.1 |  | (0.2) |  | (1.6) |  | (1.0) |  | - |  | (0.1) |  | (0.4) |
| Esurance brand |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Encompass brand |  | - |  | $-$ |  | - |  | - |  | - |  | 0.1 |  | $-$ |  | - |
| Total |  | (0.1) |  | 0.1 |  | (0.2) |  | (1.6) |  | (1.0) |  | 0.1 |  | (0.1) |  | $\stackrel{(0.4)}{ }$ |

(1) Favorable reserve reestimates are shown in parentheses.
(2) Calculated using the total premiums earned for Allstate Protection for the respective period. Discontinued Lines and Coverages does not have premiums earned.

The Allstate Corporation
Property-Liability Catastrophe Losses included in Prior Year Reserve Reestimates
(\$ in millions, except ratios)

```
Allstate Protection (1)
    Allstate brand
        Auto
            Homeowners (2)
            Other personal lines
            Commercial lines
            Total
    Esurance brand
        Auto
        Auto
        Homeown
    Encompass brand
        Auto
        Homeowners
        Other personal lines
            Total
    Total Allstate Protection
        Auto
        Homeowners
        Other personal lines
        Other personal lines
        Commercial lines
            Total
```


## Discontinued Lines and Coverages

Total Property-Liability
Effect of catastrophe losses included in prior year reserve reestimates on combined ratio ${ }^{(1)(3)}$

## Allstate Protection

Auto
Homeowners
Other personal lines
Commercial lines
Total

## Allstate Protection by brand

Allstate brand
Esurance brand
Encompass brand
Total

Three months ended

| June 30, 2020 | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  | June 30, 2020 |  | June 30, 2019 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ (6) | \$ | (8) | \$ | (8) | \$ | (1) | \$ | (7) | \$ | (1) | \$ | (14) | \$ | (8) |
| 27 |  | (7) ${ }^{(4)}$ |  | $8{ }^{(4)}$ |  | (1) |  | 6 |  | 42 |  | 20 |  | 48 |
| 2 |  | (4) |  | (4) |  | (1) |  | (3) |  | 9 |  | (2) |  | 6 |
| 2 |  | 1 |  | - |  | (1) |  | 1 |  | (1) |  | 3 |  | - |
| 25 |  | (18) |  | (4) |  | (4) |  | (3) |  | 49 |  | 7 |  | 46 |
| - |  | - |  | - |  | (1) |  | 1 |  | - |  | - |  | 1 |
| - |  | - |  | - |  | - |  | 1 |  | - |  | - |  | 1 |
| - |  | - |  | - |  | (1) |  | 2 |  | - |  | - |  | 2 |
| - |  | (1) |  | - |  | - |  | - |  | - |  | (1) |  | - |
| - |  | (1) |  | (1) |  | 3 |  | 4 |  | 4 |  | (1) |  | 8 |
| - |  | (1) |  | - |  | (1) |  | - |  | - |  | - |  | - |
| - |  | (2) |  | (1) |  | 2 |  | 4 |  | 4 |  | (2) |  | 8 |
| (6) |  | (9) |  | (8) |  | (2) |  | (6) |  | (1) |  | (15) |  | (7) |
| 27 |  | (8) |  | 7 |  | 2 |  | 11 |  | 46 |  | 19 |  | 57 |
| 2 |  | (4) |  | (4) |  | (2) |  | (3) |  | 9 |  | (2) |  | 6 |
| 2 |  | 1 |  | - |  | (1) |  | 1 |  | (1) |  | 3 |  | - |
| 25 |  | (20) |  | (5) |  | (3) |  | 3 |  | 53 |  | 5 |  | 56 |
| - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| \$ 25 | \$ | (20) | \$ | (5) | \$ | (3) | \$ | 3 | \$ | 53 | \$ | 5 | \$ | 56 |
| - |  | (0.1) |  | (0.1) |  |  |  | (0.1) |  | - |  | (0.1) |  | - |
| 0.3 |  | (0.1) |  | 0.1 |  | - |  | 0.1 |  | 0.5 |  | 0.1 |  | 0.3 |
| - |  | - |  | (0.1) |  | - |  | - |  | 0.1 |  | - |  | - |
| 0.3 |  | ${ }^{(0.2)}$ |  | (0.1) |  | - |  | - |  | 0.6 |  | - |  | 0.3 |
| 0.3 |  | (0.2) |  | (0.1) |  | - |  | - |  | 0.6 |  | - |  | 0.3 |
| - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| 0.3 |  | (0.2) |  | (0.1) |  | - |  | - |  | 0.6 |  |  |  | 0.3 |

${ }^{(1)}$ Favorable reserve reestimates are shown in parentheses.
(2) Includes $\$ 8$ million and $\$ 7$ million reduction of reinsurance premiums for the three months ended December 31, 2019 and September 30, 2019, respectively, and $\$ 5$ million and $\$ 15$ million of reinstatement reinsurance premiums incurred for the three months ended June 30, 2019 and March 31, 2019, respectively, related to the 2018 Camp Fire.
${ }^{(3)}$ Calculated using the total premiums earned for Allstate Protection for the respective period. Discontinued Lines and Coverages does not have premiums earned or catastrophe losses.
(4) Includes $\$ 1$ million and $\$ 12$ million for Texas Windstorm Insurance Association assessments related to Hurricane Harvey which occurred in third quarter 2017 for the three months ended March 31,2020 and December 31,2019 , respectively.

The Allstate Corporation
Allstate Protection Impact of Net Rate Changes Approved on Premiums Written

|  | Three months ended June 30, $2020{ }^{(1)}$ |  |  | Three months ended March 31, 2020 |  |  | Three months ended December 31, 2019 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of locations ${ }^{(5)}$ | Total brand (\%) ${ }^{(6)}$ | $\begin{gathered} \text { Location } \\ \text { specific (\%) } \end{gathered}$ | Number of locations | Total brand (\%) | Location specific (\%) | Number of locations | Total brand (\%) | Location specific (\%) |
| Allstate brand |  |  |  |  |  |  |  |  |  |
| Auto ${ }^{(2)(3)}$ | 14 | 0.1 | 0.4 | 16 | 0.4 | 6.5 | 26 | 0.8 | 2.6 |
| Homeowners ${ }^{(4)}$ | 5 | 0.1 | 3.4 | 15 | 1.3 | 4.1 | 12 | 0.7 | 4.9 |
| Esurance brand |  |  |  |  |  |  |  |  |  |
| Auto | 1 | 0.1 | 6.6 | 10 | 2.6 | 7.2 | 12 | 0.9 | 5.2 |
| Homeowners | - | - | - | - | - | - | - | - | - |
| Encompass brand |  |  |  |  |  |  |  |  |  |
| Auto | 2 | (0.1) | (1.9) | 5 | - | (0.2) | 9 | 0.7 | 4.4 |
| Homeowners | 6 | 0.7 | 6.3 | 6 | 1.8 | 11.9 | 8 | 2.9 | 15.2 |
|  | Three months ended September 30, 2019 |  |  | Three months ended June 30, 2019 |  |  | Three months ended March 31, 2019 |  |  |
|  | Number of locations | Total brand (\%) | Location specific (\%) | Number of locations | Total brand (\%) | Location specific (\%) | Number of locations | Total brand (\%) | Location specific (\%) |
| Allstate brand |  |  |  |  |  |  |  |  |  |
| Auto | 24 | 0.5 | 3.1 | 20 | 0.8 | 3.4 | 19 | 0.6 | 3.4 |
| Homeowners | 12 | 0.3 | 3.5 | 4 | 0.1 | 5.1 | 20 | 2.1 | 5.5 |
| Esurance brand |  |  |  |  |  |  |  |  |  |
| Auto | 15 | 1.1 | 2.8 | 6 | 2.4 | 5.3 | 9 | 0.6 | 4.1 |
| Homeowners | 1 | - | (3.0) | 2 | 2.7 | 19.9 | 2 | 2.0 | 18.2 |
| Encompass brand |  |  |  |  |  |  |  |  |  |
| Auto | 6 | 0.3 | 2.4 | 1 | - | 3.6 | 3 | 0.5 | 4.5 |
| Homeowners | 11 | 3.5 | 9.4 | 8 | 1.4 | 6.5 | 4 | 1.4 | 10.8 |


 changes do not include rating plan enhancements, including the introduction of discounts and surcharges that result in no change in the overall rate level in a location.
 December 31, 2019, September 30, 2019, June 30, 2019 and March 31, 2019, respectively. Rate changes are included in the effective calculations in the period the rate change is effective for renewal contracts.
 respectively.
 December 31, 2019, September 30, 2019, June 30, 2019 and March 31, 2019, respectively.
${ }^{(5)}$ Allstate brand operates in 50 states, the District of Columbia, and 5 Canadian provinces. Esurance brand operates in 43 states. Encompass operates in 40 states and the District of Columbia.
(6) Represents the impact in the states, the District of Columbia and Canadian provinces where rate changes were approved during the period as a percentage of total brand prior year-end premiums written.
 locations.

| (S in millions, except ratios) | Three months ended |  |  |  |  |  |  |  |  |  |  |  | Six months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { June 30, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ \hline 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { June } 30 \\ & 2020 \end{aligned}$ |  | June 30, 2019 |  |
| Net premiums written |  | -8,391 | \$ | 7,824 | \$ | 8,008 | \$ | 8,472 | \$ | 8,262 | \$ | 7,544 | \$ | 16,215 | \$ | 15,806 |
| Net premiums earned |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 5,547 | \$ | 5,532 | \$ | 5,509 | \$ | 5,446 | \$ | 5,404 | \$ | 5,321 | \$ | 11,079 | \$ | 10,725 |
| Homeowners |  | 1,924 |  | 1,907 |  | 1,892 |  | 1,868 |  | 1,832 |  | 1,811 |  | 3,831 |  | 3,643 |
| Other personal lines |  | 457 |  | 449 |  | 449 |  | 447 |  | 440 |  | 437 |  | 906 |  | 877 |
| Commercial lines |  | 159 |  | 218 |  | 237 |  | 236 |  | 226 |  | 183 |  | 377 |  | 409 |
| Total |  | 8,087 | \$ | 8,106 | \$ | 8,087 | \$ | 7,997 | \$ | 7,902 | \$ | 7,752 | \$ | 16,193 | \$ | 15,654 |
| Other revenue |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 48 | \$ | 58 | \$ | 58 | \$ | 57 | \$ | 57 | \$ | 57 | \$ | 106 | \$ | 114 |
| Homeowners |  | 10 |  | 11 |  | 11 |  | 12 |  | 11 |  | 11 |  | 21 |  | 22 |
| Other personal lines |  | 36 |  | 29 |  | 31 |  | 37 |  | 35 |  | 28 |  | 65 |  | 63 |
| Commercial lines |  | 2 |  | 1 |  | 2 |  | 1 |  | 2 |  | 1 |  | 3 |  | 3 |
| Other business lines ${ }^{(1)}$ |  | 45 |  | 40 |  | 42 |  | 46 |  | 46 |  | 38 |  | 85 |  | 84 |
| Total |  | 141 | \$ | 139 | \$ | 144 | \$ | 153 | \$ | 151 | \$ | 135 | \$ | 280 | \$ | 286 |
| Incurred losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 2,643 | \$ | 3,378 | \$ | 3,712 | \$ | 3,689 | \$ | 3,698 | \$ | 3,485 | \$ | 6,021 | \$ | 7,183 |
| Homeowners |  | 1,626 |  | 927 |  | 958 |  | 1,082 |  | 1,508 |  | 1,254 |  | 2,553 |  | 2,762 |
| Other personal lines |  | 291 |  | 243 |  | 225 |  | 277 |  | 281 |  | 292 |  | 534 |  | 573 |
| Commercial lines |  | 125 |  | 171 |  | 185 |  | 197 |  | 196 |  | 139 |  | 296 |  | 335 |
| Total |  | 4,685 | \$ | 4,719 | \$ | 5,080 | \$ | 5,245 | \$ | 5,683 | \$ | 5,170 | \$ | 9,404 | \$ | 10,853 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 2,058 | \$ | 1,560 | \$ | 1,456 | \$ | 1,385 | \$ | 1,376 | \$ | 1,381 | \$ | 3,618 | \$ | 2,757 |
| Homeowners |  | 426 |  | 436 |  | 459 |  | 437 |  | 414 |  | 426 |  | 862 |  | 840 |
| Other personal lines |  | 154 |  | 147 |  | 159 |  | 156 |  | 146 |  | 143 |  | 301 |  | 289 |
| Commercial lines |  | 47 |  | 43 |  | 41 |  | 39 |  | 39 |  | 38 |  | 90 |  | 77 |
| Other business lines ${ }^{(1)}$ |  | 29 |  | 26 |  | 12 |  | 30 |  | 28 |  | 27 |  | 55 |  | 55 |
| Total |  | 2,714 | \$ | 2,212 | \$ | 2,127 | \$ | 2,047 | \$ | 2,003 | \$ | 2,015 | \$ | 4,926 | \$ | 4,018 |
| Underwriting income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 894 | \$ | 652 | \$ | 399 | \$ | 429 | \$ | 387 | \$ | 512 | \$ | 1,546 | \$ | 899 |
| Homeowners |  | (118) |  | 555 |  | 486 |  | 361 |  | (79) |  | 142 |  | 437 |  | 63 |
| Other personal lines |  | 48 |  | 88 |  | 96 |  | 51 |  | 48 |  | 30 |  | 136 |  | 78 |
| Commercial lines |  | (11) |  | 5 |  | 13 |  | 1 |  | (7) |  | 7 |  | (6) |  | - |
| Other business lines |  | 16 |  | 14 |  | 30 |  | 16 |  | 18 |  | 11 |  | 30 |  | 29 |
| Total |  | 829 | \$ | 1,314 | \$ | 1,024 | \$ | 858 | \$ | 367 | \$ | 702 | \$ | 2,143 | \$ | 1,069 |
| Loss ratio |  | 57.9 |  | 58.2 |  | 62.8 |  | 65.6 |  | 71.9 |  | 66.7 |  | 58.1 |  | 69.3 |
| Expense ratio ${ }^{(2)}$ |  | 31.8 |  | 25.6 |  | 24.5 |  | 23.7 |  | 23.5 |  | 24.2 |  | 28.7 |  | 23.9 |
| Combined ratio |  | $\stackrel{89.7}{ }$ |  | 83.8 |  | $\stackrel{87.3}{ }$ |  | $\stackrel{89.3}{ }$ |  | $\xrightarrow{95.4}$ |  | $\underline{90.9}$ |  | $\stackrel{86.8}{ }$ |  | 93.2 |
| Loss ratio |  | 57.9 |  | 58.2 |  | 62.8 |  | 65.6 |  | 71.9 |  | 66.7 |  | 58.1 |  | 69.3 |
| Less: effect of catastrophe losses |  | 13.7 |  | 2.4 |  |  |  |  |  | 13.0 |  |  |  | 8.1 |  | 10.7 |
| effect of prior year non-catastrophe reserve reestimates Underlying loss ratio * |  | $\frac{(0.5)}{44.7}$ |  | 0.3 |  | (0.1) |  | (1.7) |  | (1.0) |  | (0.6) |  | (0.1) |  | (0.8) |
| Underlying loss ratio * |  |  |  | 55.5 |  |  |  |  |  |  |  |  |  |  |  |  |
| Reconciliation of combined ratio to underlying combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combined ratio |  | 89.7 |  | 83.8 |  | 87.3 |  | 89.3 |  | 95.4 |  | 90.9 |  | 86.8 |  | 93.2 |
| Effect of catastrophe losses |  | (13.7) |  | (2.4) |  | (3.4) |  | (5.6) |  | (13.0) |  | (8.3) |  | (8.1) |  | (10.7) |
| Effect of prior year non-catastrophe reserve reestimates |  | 0.5 |  | (0.3) |  | 0.1 |  | 1.7 |  | 1.0 |  | 0.6 |  | 0.1 |  | 0.8 |
| Underlying combined ratio * |  | 76.5 |  | 81.1 |  | 84.0 |  | 85.4 |  | 83.4 |  | 83.2 |  | 78.8 |  | 83.3 |
| Effect of prior year reserve reestimates on combined ratio |  | (0.2) |  | 0.1 |  | (0.2) |  | (1.8) |  | (1.0) |  | - |  | - |  | (0.5) |
| Effect of advertising expenses on combined ratio |  | 2.2 |  | 2.0 |  | 2.9 |  | 2.1 |  | 1.9 |  | 1.9 |  | 2.1 |  | 1.9 |
| Effect of Shelter-in-Place Payback expense on combined and expense ratios |  | 8.2 |  | 2.3 |  | - |  | - |  | - |  | - |  | 5.3 |  | - |

${ }^{(1)}$ Other business lines primarily represent commissions earned and other costs and expenses for Ivantage.
(2) Other revenue is deducted from other costs and expenses in the expense ratio calculation.

The Allstate Corporation Allstate Brand Statistics ${ }^{(1)}$

Three months ended

| $\begin{gathered} \hline \text { June 30, } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Dec. } 31, \\ 2019 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ | June 30, 2019 | March 31, $2019$ | June 30, 2020 | June 30, 2019 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 751 | 751 | 694 | 753 | 755 | 740 | 1,502 | 1,495 |
| 224 | 199 | 196 | 226 | 229 | 197 | 423 | 426 |
| 594 | 598 | 595 | 589 | 581 | 578 | 596 | 579 |
| 1,328 | 1,314 | 1,304 | 1,308 | 1,295 | 1,267 | 1,322 | 1,283 |
| 545 | 543 | 541 | 537 | 535 | 530 | 544 | 532 |
| 1,221 | 1,213 | 1,209 | 1,191 | 1,174 | 1,166 | 1,217 | 1,170 |
| 1,084 | 1,089 | 1,080 | 1,071 | 1,065 | 1,057 | 1,083 | 1,057 |
| 1,225 | 1,220 | 1,210 | 1,198 | 1,178 | 1,169 | 1,219 | 1,171 |
| 895 | 955 | 1,003 | 991 | 970 | 953 | 921 | 958 |
| 736 | 754 | 739 | 779 | 732 | 745 | 744 | 737 |
| 88.1 | 88.0 | 88.1 | 88.6 | 88.8 | 88.8 | 88.1 | 88.8 |
| 87.3 | 87.6 | 88.2 | 88.4 | 88.2 | 88.4 | 87.5 | 88.3 |
| (46.4) | (12.0) | (2.2) | 2.0 | (0.8) | (1.6) | (29.4) | (1.2) |
| (37.8) | (3.8) | (4.0) | 0.2 | (1.5) | (3.6) | (20.6) | (2.5) |
| 20.1 | 7.7 | 6.0 | 5.1 | 8.8 | 6.1 | 12.7 | 7.4 |
| (49.2) | (11.2) | (3.2) | (0.5) | (2.1) | (1.2) | (30.5) | (1.6) |
| (8.7) | (13.1) | (11.2) | (8.8) | (2.8) | (0.2) | (10.8) | (1.5) |
| (12.4) | (10.7) | (11.6) | (6.4) | (6.7) | 1.1 | (11.6) | (3.1) |
| 9.4 | 16.1 | 23.2 | 13.2 | 11.7 | 0.5 | 12.8 | 6.2 |

(1) Statistics presented for Allstate brand exclude excess and surplus lines.
(2) New issued applications: Item counts of automobiles or homeowners insurance applications for insurance policies that were issued during the period, regardless of whether the customer was previously insured by another Allstate Protection brand. Allstate brand includes automobiles added by existing customers when they exceed the number allowed (currently 10) on a policy.
${ }^{(3)}$ Average premium - gross written: Gross premiums written divided by issued item count. Gross premiums written include the impacts from discounts, surcharges and ceded reinsurance premiums and exclude the impacts from mid-term premium adjustments and premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners
(4) Average premium - net earned: Earned premium divided by average policies in force for the period. Earned premium includes the impacts from mid-term premium adjustments and ceded reinsurance, but does not include impacts of premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners
(5) Annualized average premium is calculated by annualizing net earned premium reported in the quarter and year-to-date divided by policies in force at quarter end.
(6) Average underlying loss (incurred pure premium) and expense is calculated as the underlying combined ratio multiplied by the annualized average premium.
(7) Renewal ratio: Renewal policies issued during the period, based on contract effective dates, divided by the total policies issued 6 months prior for auto or 12 months prior for homeowners.
(8) Paid claim frequency is calculated as annualized notice counts closed with payment in the period divided by the average of policies in force with the applicable coverage during the period. Gross claim frequency is calculated as annualized notice counts received in the period divided by the average of policies in force with the applicable coverage during the period. Gross claim frequency includes all actual notice counts, regardless of their current status (open or closed) or their ultimate disposition (closed with a payment or closed without payment). Frequency statistics exclude counts associated with catastrophe events. The percent change in paid or gross claim frequency is calculated as the amount of increase or decrease in the paid or gross claim frequency in the current period compared to the same period in the prior year; divided by the prior year paid or gross claim frequency.
(9) Paid claim severity is calculated by dividing the sum of paid losses and loss expenses by claims closed with a payment during the period. The percent change in paid claim severity is calculated as the amount of increase or decrease in paid claim severity in the current period compared to the same period in the prior year; divided by the prior year paid claims severity.

| (\$ in millions, except ratios) | Three months ended |  |  |  |  |  |  |  |  |  |  |  | Six months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { June 30, } \\ 2020 \\ \hline \end{gathered}$ |  | March 31, <br> 2020 |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30 \text {, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \\ \hline \end{gathered}$ |  | March 31, 2019 |  | June 30, 2020 |  | $\begin{gathered} \text { June 30, } \\ 2019 \end{gathered}$ |  |
| Net premiums written | \$ | 518 | \$ | 546 | \$ | 489 | \$ | 562 | \$ | 503 | \$ | 559 | \$ | 1,064 | \$ | 1,062 |
| Net premiums earned |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 491 | \$ | 487 | \$ | 500 | \$ | 498 | \$ | 496 | \$ | 475 | \$ | 978 | \$ | 971 |
| Homeowners |  | 30 |  | 30 |  | 30 |  | 28 |  | 27 |  | 25 |  | 60 |  | 52 |
| Other personal lines |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 4 |  | 4 |
| Total | \$ | 523 | \$ | 519 | \$ | 532 | \$ | 528 | \$ | 525 | \$ | 502 | \$ | 1,042 | \$ | 1,027 |
| Other revenue |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 23 | \$ | 23 | \$ | 20 | \$ | 23 | \$ | 20 | \$ | 20 | \$ | 46 | \$ | 40 |
| Total | \$ | 23 | \$ | 23 | \$ | 20 | \$ | 23 | \$ | 20 | \$ | 20 | \$ | 46 | \$ | 40 |
| Incurred losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 272 | \$ | 359 | \$ | 405 | \$ | 404 | \$ | 387 | \$ | 367 | \$ | 631 | \$ | 754 |
| Homeowners |  | 25 |  | 13 |  | 16 |  | 20 |  | 31 |  | 15 |  | 38 |  | 46 |
| Other personal lines |  | 1 |  | 1 |  | 2 |  |  |  | 1 |  | 2 |  | 2 |  | 3 |
| Total | \$ | 298 | \$ | 373 | \$ | 423 | \$ | 424 | \$ | 419 | \$ | 384 | \$ | 671 | \$ | 803 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 169 | \$ | 145 | \$ | 160 | \$ | 126 | \$ | 121 | \$ | 129 | \$ | 314 | \$ | 250 |
| Homeowners |  | 6 |  | 5 |  | 6 |  | 7 |  | 7 |  | 6 |  | 11 |  | 13 |
| Other personal lines |  | 1 |  |  |  |  |  |  |  | 1 |  |  |  | 1 |  | 1 |
| Total |  | 176 | \$ | 150 | \$ | 166 | \$ | 133 | \$ | 129 | \$ | 135 | \$ | 326 | \$ | 264 |
| Underwriting income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 73 | \$ | 6 | \$ | (45) | \$ | (9) | \$ | 8 | \$ | (1) | \$ | 79 | \$ |  |
| Homeowners |  | (1) |  | 12 |  | 8 |  | 1 |  | (11) |  | 4 |  | 11 |  | (7) |
| Other personal lines Total |  |  |  | 1 |  |  |  | 2 |  |  |  |  |  | 1 |  |  |
| Total | \$ | 72 | \$ | 19 | \$ | $\underline{\text { (37) }}$ | \$ | (6) | \$ | (3) | \$ | 3 | \$ | 91 | \$ | - |
| Loss ratio |  | 57.0 |  | 71.8 |  | 79.5 |  | 80.3 |  | 79.8 |  | 76.5 |  | 64.4 |  | 78.2 |
| Expense ratio ${ }^{(1)}$ |  | 29.2 |  | 24.5 |  | 27.5 |  | 20.8 |  | 20.8 |  | 22.9 |  | 26.9 |  | 21.8 |
| Combined ratio |  | 86.2 |  | 96.3 |  | 107.0 |  | 101.1 |  | 100.6 |  | 99.4 |  | 91.3 |  | 100.0 |
| Loss ratio |  | 57.0 |  | 71.8 |  | 79.5 |  | 80.3 |  | 79.8 |  | 76.5 |  | 64.4 |  | 78.2 |
| Less: effect of catastrophe losses |  | 3.4 |  | 0.6 |  | 0.8 |  | 3.0 |  | 4.8 |  | 1.2 |  | 2.0 |  | 3.0 |
| effect of prior year non-catastrophe reserve reestimates |  | 0.2 |  | 0.1 |  |  |  | 0.2 |  | (0.4) |  | 0.6 |  | 0.2 |  | 0.1 |
| Underlying loss ratio * |  | 53.4 |  | 71.1 |  | 78.7 |  | 77.1 |  | 75.4 |  | 74.7 |  | 62.2 |  | 75.1 |
| Reconciliation of combined ratio to underlying combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combined ratio |  | 86.2 |  | 96.3 |  | 107.0 |  | 101.1 |  | 100.6 |  | 99.4 |  | 91.3 |  | 100.0 |
| Effect of catastrophe losses |  | (3.4) |  | (0.6) |  | (0.8) |  | (3.0) |  | (4.8) |  | (1.2) |  | (2.0) |  | (3.0) |
| Effect of prior year non-catastrophe reserve reestimates |  | (0.2) |  | (0.1) |  |  |  | (0.2) |  | 0.4 |  | (0.6) |  | (0.2) |  | (0.1) |
| Effect of amortization of purchased intangibles |  | (0.2) |  |  |  | (0.2) |  |  |  |  |  | (0.2) |  | (0.1) |  | (0.1) |
| Effect of impairment of purchased intangibles |  | - |  | $-$ |  | (9.6) |  |  |  |  |  | - |  |  |  |  |
| Underlying combined ratio * |  | 82.4 |  | 95.6 |  | 96.4 |  | 97.9 |  | 96.2 |  | 97.4 |  | 89.0 |  | 96.8 |
| Effect of prior year reserve reestimates on combined ratio |  | 0.2 |  | 0.1 |  | - |  | - |  | - |  | 0.6 |  | 0.2 |  | 0.3 |
| Effect of advertising expenses on combined ratio |  | 5.9 |  | 8.5 |  | 4.7 |  | 8.0 |  | 7.4 |  | 8.2 |  | 7.2 |  | 7.8 |
| Effect of Shelter-in-Place Payback expense on combined and expense ratios |  | 11.1 |  | 3.3 |  |  |  |  |  |  |  | - |  | 7.2 |  | - |
| Policies in force (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 1,514 |  | 1,503 |  | 1,515 |  | 1,543 |  | 1,548 |  | 1,548 |  | 1,514 |  | 1,548 |
| Homeowners |  | 107 |  | 106 |  | 105 |  | 104 |  | 101 |  | 98 |  | 107 |  | 101 |
| Other personal lines |  | 46 |  | 46 |  | 46 |  | 48 |  | 48 |  | 48 |  | 46 |  | 48 |
|  |  | 1,667 |  | 1,655 |  | 1,666 |  | 1,695 |  | 1,697 |  | 1,694 |  | 1,667 |  | 1,697 |
| New issued applications (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 117 |  | 130 |  | 119 |  | 149 |  | 145 |  | 180 |  | 247 |  | 325 |
| Homeowners |  | 6 |  | 5 |  | 6 |  | 9 |  | 7 |  | 7 |  | 11 |  | 14 |
| Average premium - gross written (\$) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto (6-month policy) |  | 653 |  | 632 |  | 619 |  | 626 |  | 611 |  | 625 |  | 642 |  | 619 |
| Homeowners (12-month policy) |  | 1,093 |  | 1,081 |  | 1,047 |  | 1,082 |  | 1,063 |  | 1,016 |  | 1,088 |  | 1,045 |
| Renewal ratio (\%) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 83.4 |  | 82.0 |  | 81.8 |  | 81.9 |  | 84.0 |  | 83.9 |  | 82.7 |  | 84.0 |
| Homeowners |  | 84.7 |  | 83.9 |  | 83.2 |  | 84.1 |  | 85.5 |  | 84.8 |  | 84.3 |  | 85.2 |


| (S in millions, except ratios) | Three months ended |  |  |  |  |  |  |  |  |  |  |  | Six months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | June 30, 2020 |  | $\begin{aligned} & \text { March 31, } \\ & 2020 \end{aligned}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ \hline \end{gathered}$ |  | June 30, 2020 |  | June 30 , 2019 |  |
| Net premiums written | \$ | 263 | \$ | 222 | \$ | 240 | \$ | 278 | \$ | 278 | \$ | 224 | \$ | 485 | \$ | 502 |
| Net premiums earned |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 135 | \$ | 135 | \$ | 134 | \$ | 136 | \$ | 135 | \$ | 134 | \$ | 270 | \$ | 269 |
| Homeowners |  | 99 |  | 101 |  | 100 |  | 101 |  | 99 |  | 99 |  | 200 |  | 198 |
| Other personal lines |  | 19 |  | 20 |  | 20 |  | 20 |  | 20 |  | 20 |  | 39 |  | 40 |
| Total | \$ | 253 | \$ | 256 | \$ | 254 | \$ | 257 | \$ | 254 | \$ | 253 | \$ | 509 | \$ | 507 |
| Other revenue |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | - | \$ | 1 | \$ | - | \$ | 2 | \$ | - | \$ | 1 | \$ | 1 | \$ | 1 |
| Homeowners |  | 1 |  | - |  | 1 |  | - |  | 1 |  | - |  | 1 |  | 1 |
| Total | \$ | 1 | \$ | 1 | \$ | 1 | \$ | 2 | \$ | 1 | \$ | 1 | \$ | 2 | \$ | 2 |
| Incurred losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 46 | \$ | 90 | \$ | 88 | \$ | 94 | \$ | 87 | \$ | 91 | \$ | 136 | \$ | 178 |
| Homeowners |  | 90 |  | 55 |  | 52 |  | 82 |  | 66 |  | 72 |  | 145 |  | 138 |
| Other personal lines |  | 18 |  | 12 |  | 15 |  | 17 |  | 14 |  | 11 |  | 30 |  | 25 |
| Total | \$ | 154 | \$ | 157 | \$ | 155 | \$ | 193 | \$ | 167 | \$ | 174 | \$ | 311 | \$ | 341 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 57 | \$ | 48 | \$ | 44 | \$ | 43 | \$ | 42 | \$ | 45 | \$ | 105 | \$ | 87 |
| Homeowners |  | 31 |  | 32 |  | 32 |  | 32 |  | 32 |  | 31 |  | 63 |  | 63 |
| Other personal lines |  | 6 |  | 6 |  | 7 |  | 6 |  | 7 |  | 6 |  | 12 |  | 13 |
| Total | \$ | 94 | \$ | 86 | \$ | 83 | \$ | 81 | \$ | 81 | \$ | 82 | \$ | 180 | \$ | 163 |
| Underwriting income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 32 | \$ | (2) | \$ | 2 | \$ | 1 | \$ | 6 | \$ | (1) | \$ | 30 | \$ | 5 |
| Homeowners |  | (21) |  | 14 |  | 17 |  | (13) |  | 2 |  | (4) |  | (7) |  | (2) |
| Other personal lines |  | (5) |  | 2 |  | (2) |  | (3) |  | (1) |  | 3 |  | (3) |  | 2 |
| Total | \$ | 6 | \$ | 14 | \$ | 17 | \$ | (15) | \$ | 7 | \$ | (2) | \$ | 20 | \$ | 5 |
| Loss ratio |  | 60.9 |  | 61.3 |  | 61.0 |  | 75.1 |  | 65.7 |  | 68.8 |  | 61.1 |  | 67.3 |
| Expense ratio ${ }^{(1)}$ |  | 36.7 |  | 33.2 |  | 32.3 |  | 30.7 |  | 31.5 |  | 32.0 |  | 35.0 |  | 31.7 |
| Combined ratio |  | 97.6 |  | 94.5 |  | 93.3 |  | 105.8 |  | 97.2 |  | 100.8 |  | 96.1 |  | 99.0 |
| Loss ratio |  | 60.9 |  | 61.3 |  | 61.0 |  | 75.1 |  | 65.7 |  | 68.8 |  | 61.1 |  | 67.3 |
| Less: effect of catastrophe losses |  | 23.3 |  | 4.7 |  | 4.7 |  | 18.3 |  | 10.2 |  | 11.9 |  | 13.9 |  | 11.0 |
| effect of prior year non-catastrophe reserve reestimates |  | (0.4) |  |  |  | 0.4 |  | (0.4) |  | (2.8) |  | 0.4 |  | (0.1) |  | (1.2) |
| Underlying loss ratio * |  | 38.0 |  | 56.6 |  | 55.9 |  | 57.2 |  | 58.3 |  | 56.5 |  | 47.3 |  | 57.5 |
| Reconciliation of combined ratio to underlying combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combined ratio |  | 97.6 |  | 94.5 |  | 93.3 |  | 105.8 |  | 97.2 |  | 100.8 |  | 96.1 |  | 99.0 |
| Effect of catastrophe losses |  | (23.3) |  | (4.7) |  | (4.7) |  | (18.3) |  | (10.2) |  | (11.9) |  | (13.9) |  | (11.0) |
| Effect of prior year non-catastrophe reserve reestimates |  | 0.4 |  | - |  | (0.4) |  | 0.4 |  | 2.8 |  | (0.4) |  | 0.1 |  | 1.2 |
| Underlying combined ratio * |  | 74.7 |  | 89.8 |  | 88.2 |  | 87.9 |  | 89.8 |  | 88.5 |  | 82.3 |  | 89.2 |
| Effect of prior year reserve reestimates on combined ratio |  | (0.4) |  | (0.8) |  | - |  | 0.4 |  | (1.2) |  | 2.0 |  | (0.5) |  | 0.4 |
| Effect of Shelter-in-Place Payback expense on combined and expense ratios |  | 6.3 |  | 2.0 |  | - |  | - |  | - |  | - |  | 4.1 |  | - |
| Policies in force (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 473 |  | 485 |  | 493 |  | 496 |  | 497 |  | 499 |  | 473 |  | 497 |
| Homeowners |  | 225 |  | 230 |  | 234 |  | 235 |  | 236 |  | 237 |  | 225 |  | 236 |
| Other personal lines |  | 74 |  | 75 |  | 76 |  | 77 |  | 77 |  | 78 |  | 74 |  | 77 |
|  |  | 772 |  | 790 |  | 803 |  | 808 |  | 810 |  | 814 |  | 772 |  | 810 |
| New issued applications (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 14 |  | 16 |  | 19 |  | 21 |  | 22 |  | 20 |  | 30 |  | 42 |
| Homeowners |  | 8 |  | 8 |  | 9 |  | 12 |  | 12 |  | 9 |  | 16 |  | 21 |
| Average premium - gross written (\$) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto (12-month policy) |  | 1,166 |  | 1,162 |  | 1,134 |  | 1,137 |  | 1,130 |  | 1,134 |  | 1,164 |  | 1,132 |
| Homeowners (12-month policy) |  | 1,901 |  | 1,880 |  | 1,823 |  | 1,807 |  | 1,782 |  | 1,768 |  | 1,891 |  | 1,775 |
| Renewal ratio (\%) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 76.5 |  | 77.5 |  | 77.8 |  | 78.9 |  | 78.1 |  | 77.7 |  | 76.9 |  | 77.9 |
| Homeowners |  | 80.5 |  | 81.9 |  | 82.1 |  | 83.0 |  | 82.5 |  | 82.1 |  | 81.1 |  | 82.3 |


| (S in millions, except ratios) | Three months ended |  |  |  |  |  |  |  |  |  |  |  | Six months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { June 30, } \\ 2020 \\ \hline \end{gathered}$ |  | March 31, 2020 |  | Dec. 31, 2019 |  | $\begin{gathered} \text { Sept. } 30, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\text { June } 30 \text {, }$$2020$ |  | June 30, 2019 |  |
| Allstate brand auto |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | 5,572 | \$ | 5,574 | \$ | 5,470 | \$ | 5,599 | \$ | 5,472 |  | \$ 5,395 | \$ | 11,146 | \$ | 10,867 |
| Net premiums earned |  | 5,547 | \$ | 5,532 | \$ | 5,509 | \$ | 5,446 |  | 5,404 |  | \$ 5,321 | \$ | 11,079 | \$ | 10,725 |
| Other revenue |  |  |  | 58 |  | 58 |  | 57 |  | 57 |  | 57 |  | 106 |  | 114 |
| Incurred losses |  | $(2,643)$ |  | $(3,378)$ |  | (3,712) |  | $(3,689)$ |  | $(3,698)$ |  | $(3,485)$ |  | $(6,021)$ |  | $(7,183)$ |
| Expenses |  | $(2,058)$ |  | $(1,560)$ |  | (1,456) |  | $(1,385)$ |  | $(1,376)$ |  | $(1,381)$ |  | $(3,618)$ |  | $(2,757)$ |
| Underwriting income |  | 894 | \$ | 652 | \$ | 399 | \$ | 429 | \$ | 387 |  | 512 | \$ | 1,546 | \$ | 899 |
| Loss ratio |  | 47.7 |  | 61.1 |  | 67.4 |  | 67.7 |  | 68.4 |  | 65.5 |  | 54.3 |  | 67.0 |
| Less: effect of catastrophe losses <br> effect of prior year non-catastrophe reserve reestimates |  | $\begin{gathered} 2.2 \\ \hline 0 \end{gathered}$ |  | $0.2$ |  | - |  | $\begin{gathered} 2.4 \\ (2.8) \end{gathered}$ |  | $\begin{gathered} 3.3 \\ (16) \end{gathered}$ |  | $\begin{gathered} 1.3 \\ \hline \end{gathered}$ |  | $\begin{gathered} 1.2 \\ (0.3 \end{gathered}$ |  | $\begin{array}{r}2.3 \\ (1.4) \\ \hline\end{array}$ |
| Underlying loss ratio * |  | 46.3 |  | $\underline{60.6}$ |  | 67.4 |  | 68.1 |  | 66.7 |  | $\underline{65.3}$ |  | 53.4 |  | 66.1 |
| Expense ratio ${ }^{(1)}$ |  | 36.2 |  | 27.1 |  | 25.4 |  | 24.4 |  | 24.4 |  | 24.9 |  | 31.7 |  | 24.6 |
| Combined ratio |  | 83.9 |  | 88.2 |  | 92.8 |  | 92.1 |  | 92.8 |  | 90.4 |  | 86.0 |  | 91.6 |
| Effect of catastrophe losses |  | (2.2) |  | (0.2) |  |  |  | (2.4) |  | (3.3) |  | (1.3) |  | (1.2) |  | (2.3) |
| Effect of prior year non-catastrophe reserve reestimates |  | 0.8 |  | (0.3) |  |  |  | 2.8 |  | 1.6 |  | 1.1 |  | 0.3 |  | 1.4 |
| Underlying combined ratio * |  | 82.5 |  | 87.7 |  | 92.8 |  | 92.5 |  | 91.1 |  | 90.2 |  | 85.1 |  | 90.7 |
| Effect of Shelter-in-Place Payback expense on combined and expense ratios |  | 11.9 |  | 3.4 |  |  |  | - |  | - |  | - |  | 7.7 |  | - |
| Esurance brand auto |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | 482 | \$ | 517 | \$ | 460 | \$ | 525 | \$ | 469 |  | 532 | \$ | 999 | \$ | 1,001 |
| Net premiums earned |  | 491 | \$ | 487 | \$ | 500 | \$ | 498 | \$ | 496 |  | \$ 475 | \$ | 978 | \$ | 971 |
| Other revenue |  | 23 |  | 23 |  | 20 |  | 23 |  | 20 |  | 20 |  | 46 |  | 40 |
| Incurred losses |  | (272) |  | (359) |  | (405) |  | (404) |  | (387) |  | (367) |  | (631) |  | (754) |
| Expenses |  | (169) |  | (145) |  | (160) |  | (126) |  | (121) |  | (129) |  | (314) |  | (250) |
| Underwriting income (loss) |  | 73 | \$ | 6 | \$ | (45) | \$ | (9) | \$ | 8 |  | \$ (1) | \$ | 79 | \$ | 7 |
| Loss ratio |  | 55.4 |  | 73.7 |  | 81.0 |  | 81.1 |  | 78.0 |  | 77.3 |  | 64.5 |  | 77.7 |
| Less: effect of catastrophe losses |  | 1.4 |  | 0.2 |  | 0.4 |  | 1.8 |  | 2.0 |  | 0.6 |  | 0.8 |  | 1.3 |
| effect of prior year non-catastrophe reserve reestimates |  | 0.2 |  | 0.7 |  | (0.2) |  | 0.2 |  | (0.4) |  | 0.9 |  | 0.4 |  | 0.3 |
| Underlying loss ratio * |  | 53.8 |  | 72.8 |  | 80.8 |  | 79.1 |  | 76.4 |  | 75.8 |  | 63.3 |  | 76.1 |
| Expense ratio ${ }^{(1)}$ |  | 29.7 |  | 25.1 |  | 28.0 |  | 20.7 |  | 20.4 |  | 22.9 |  | 27.4 |  | 21.6 |
| Combined ratio |  | 85.1 |  | 98.8 |  | 109.0 |  | 101.8 |  | 98.4 |  | 100.2 |  | 91.9 |  | 99.3 |
| Effect of catastrophe losses |  | (1.4) |  | (0.2) |  | (0.4) |  | (1.8) |  | (2.0) |  | (0.6) |  | (0.8) |  | (1.3) |
| Effect of prior year non-catastrophe reserve reestimates |  | (0.2) |  | (0.7) |  | 0.2 |  | (0.2) |  | 0.4 |  | (0.9) |  | (0.4) |  | (0.3) |
| Effect of amortization of purchased intangibles |  | (0.2) |  |  |  | (0.2) |  | - |  |  |  | (0.2) |  | (0.1) |  | (0.1) |
| Effect of impairment of purchased intangibles |  |  |  |  |  | (10.2) |  |  |  |  |  |  |  |  |  |  |
| Underlying combined ratio * |  | 83.3 |  | 97.9 |  | 98.4 |  | 99.8 |  | 96.8 |  | 98.5 |  | 90.6 |  | 97.6 |
| Effect of Shelter-in-Place Payback expense on combined and expense ratios |  | 11.8 |  | 3.5 |  |  |  |  |  | - |  | - |  | 7.7 |  | - |
| Encompass brand auto |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | 136 | \$ | 118 | \$ | 127 | \$ | 147 | \$ | 146 |  | \$ 120 | \$ | 254 | \$ | 266 |
| Net premiums earned |  | 135 | \$ | 135 | \$ | 134 | \$ | 136 | \$ | 135 |  | \$ 134 | \$ | 270 | \$ | 269 |
| Other revenue |  |  |  | 1 |  |  |  | 2 |  |  |  | 1 |  | 1 |  | 1 |
| Incurred losses |  | (46) |  | (90) |  | (88) |  | (94) |  | (87) |  | (91) |  | (136) |  | (178) |
| Expenses |  | (57) |  | (48) |  | (44) |  | (43) |  | (42) |  | (45) |  | (105) |  | (87) |
| Underwriting income (loss) |  | 32 | \$ | (2) | \$ | 2 | \$ | 1 | \$ | 6 |  | \$ (1) | \$ | 30 | \$ | 5 |
| Loss ratio |  | 34.1 |  | 66.7 |  | 65.7 |  | 69.1 |  | 64.5 |  | 67.9 |  | 50.4 |  | 66.2 |
| Less: effect of catastrophe losses |  | 3.0 |  |  |  |  |  | 2.9 |  | 2.2 |  | 2.2 |  | 1.5 |  | 2.2 |
| effect of prior year non-catastrophe reserve reestimates |  | (0.8) |  | 1.5 |  |  |  | (0.7) |  | (6.6) |  | - |  | 0.4 |  | (3.4) |
| Underlying loss ratio * |  | 31.9 |  | 65.2 |  | 65.7 |  | 66.9 |  | 68.9 |  | 65.7 |  | 48.5 |  | ${ }^{67.4}$ |
| Expense ratio ${ }^{(1)}$ |  | 42.2 |  | 34.8 |  | 32.8 |  | 30.2 |  | 31.1 |  | 32.8 |  | 38.5 |  | 31.9 |
| Combined ratio |  | 76.3 |  | 101.5 |  | 98.5 |  | 99.3 |  | 95.6 |  | 100.7 |  | 88.9 |  | 98.1 |
| Effect of catastrophe losses |  | (3.0) |  |  |  |  |  | (2.9) |  | (2.2) |  | (2.2) |  | (1.5) |  | (2.2) |
| Effect of prior year non-catastrophe reserve reestimates |  | 0.8 |  | (1.5) |  |  |  | 0.7 |  | 6.6 |  | - |  | (0.4) |  | 3.4 |
| Underlying combined ratio * |  | 74.1 |  | 100.0 |  | 98.5 |  | 97.1 |  | 100.0 |  | 98.5 |  | 87.0 |  | 99.3 |
| Effect of Shelter-in-Place Payback expense on combined and expense ratios |  | 11.9 |  | 3.7 |  |  |  |  |  | - |  | - |  | 7.8 |  | - |

${ }^{\text {1) }}$ Oither

| (S in millions, except ratios) | Three months end |  |  |  |  |  |  |  |  |  |  |  | Six months end |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { June } 30, \\ & 2020 \\ & \hline \end{aligned}$ | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \\ \hline \end{gathered}$ |  | March 31, 2019 |  | $\begin{gathered} \text { June 30, } \\ 2020 \\ \hline \end{gathered}$ |  | June 30,$2019$ |  |
| Allstate brand homeowners |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | 2,144 | \$ | 1,618 | \$ | 1,861 | \$ | 2,143 |  | 2,076 |  | 1,565 | \$ | 3,762 | \$ | 3,641 |
| Net premiums earned |  | 1,924 | \$ | 1,907 | \$ | 1,892 | \$ | 1,868 |  | 1,832 |  | 1,811 | \$ | 3,831 | \$ | 3,643 |
| Other revenue |  | 10 |  | 11 |  | 11 |  | 12 |  | 11 |  | 11 |  | 21 |  | 22 |
| Incurred losses |  | $(1,626)$ |  | (927) |  | (958) |  | 1,082) |  | $(1,508)$ |  | $(1,254)$ |  | $(2,553)$ |  | $(2,762)$ |
| Expenses |  | (426) |  | (436) |  | (459) |  | (437) |  | (414) |  | (426) |  | (862) |  | (840) |
| Underwriting income (loss) |  | (118) | \$ | 555 | \$ | 486 | \$ | 361 |  | (79) |  | 142 | \$ | 437 | \$ | 63 |
| Loss ratio |  | 84.5 |  | 48.6 |  | 50.6 |  | 57.9 |  | 82.3 |  | 69.3 |  | 66.6 |  | 75.8 |
| Less: effect of catastrophe losses |  | 46.3 |  | 8.9 |  | 13.4 |  | 15.7 |  | 42.6 |  | 28.2 |  | 27.7 |  | 35.5 |
| effect of prior year non-catastrophe reserve reestimates |  | (0.3) |  | 0.2 |  | (0.2) |  |  |  | (0.4) |  | 0.3 |  | (0.1) |  | (0.1) |
| Underlying loss ratio * |  | 38.5 |  | 39.5 |  | 37.4 |  | 42.2 |  | 40.1 |  | 40.8 |  | 39.0 |  | 40.4 |
| Expense ratio ${ }^{(1)}$ |  | 21.6 |  | 22.3 |  | 23.7 |  | 22.8 |  | 22.0 |  | 22.9 |  | 22.0 |  | 22.5 |
| Combined ratio |  | 106.1 |  | 70.9 |  | 74.3 |  | 80.7 |  | 104.3 |  | 92.2 |  | 88.6 |  | 98.3 |
| Effect of catastrophe losses |  | (46.3) |  | (8.9) |  | (13.4) |  | (15.7) |  | (42.6) |  | (28.2) |  | (27.7) |  | (35.5) |
| Effect of prior year non-catastrophe reserve reestimates |  | 0.3 |  | (0.2) |  | 0.2 |  |  |  | 0.4 |  | (0.3) |  | 0.1 |  | 0.1 |
| Underlying combined ratio * |  | 60.1 |  | 61.8 |  | 61.1 |  | 65.0 |  | 62.1 |  | 63.7 |  | 61.0 |  | 62.9 |
| Esurance brand homeowners |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | 34 | \$ | 27 | \$ | 27 | \$ | 35 |  | 32 |  | 25 | \$ | 61 | \$ | 57 |
| Net premiums earned |  | 30 | \$ | 30 | \$ | 30 | \$ | 28 |  | 27 |  | 25 | \$ | 60 | \$ | 52 |
| Incurred losses |  | (25) |  | (13) |  | (16) |  | (20) |  | (31) |  | (15) |  | (38) |  | (46) |
| Expenses |  | (6) |  | (5) |  | (6) |  | (7) |  | (7) |  | (6) |  | (11) |  | (13) |
| Underwriting income (loss) |  | (1) | \$ | 12 | \$ | 8 | \$ | 1 |  | $\stackrel{(11)}{ }$ |  | 4 | \$ | 11 | \$ | (7) |
| Loss ratio |  | 83.3 |  | 43.3 |  | 53.3 |  | 71.4 |  | 114.8 |  | 60.0 |  | 63.4 |  | 88.5 |
| Less: effect of catastrophe losses |  | 36.6 |  | 6.7 |  | 6.7 |  | 25.0 |  | 55.5 |  | 12.0 |  | 21.7 |  | 34.6 |
| effect of prior year non-catastrophe reserve reestimates |  |  |  | (6.7) |  | 3.3 |  |  |  |  |  | (4.0) |  | (3.3) |  | (1.9) |
| Underlying loss ratio * |  | 46.7 |  | ${ }^{43.3}$ |  | 43.3 |  | 46.4 |  | 59.3 |  | 52.0 |  | 45.0 |  | 55.8 |
| Expense ratio ${ }^{(1)}$ |  | 20.0 |  | 16.7 |  | 20.0 |  | 25.0 |  | 25.9 |  | 24.0 |  | 18.3 |  | 25.0 |
| Combined ratio |  | 103.3 |  | 60.0 |  | 73.3 |  | 96.4 |  | 140.7 |  | 84.0 |  | 81.7 |  | 113.5 |
| Effect of catastrophe losses |  | (36.6) |  | (6.7) |  | (6.7) |  | (25.0) |  | (55.5) |  | (12.0) |  | (21.7) |  | (34.6) |
| Effect of prior year non-catastrophe reserve reestimates |  | - |  | 6.7 |  | (3.3) |  | - |  | - |  | 4.0 |  | 3.3 |  | 1.9 |
| Underlying combined ratio * |  | 66.7 |  | 60.0 |  | 63.3 |  | 71.4 |  | 85.2 |  | 76.0 |  | 63.3 |  | 80.8 |
| Encompass brand homeowners |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | 106 | \$ | 87 | \$ | 94 | \$ | 110 |  | 111 |  | 86 | \$ | 193 | \$ | 197 |
| Net premiums earned |  | 99 | \$ | 101 | \$ | 100 | \$ | 101 |  | 99 |  | 99 | \$ | 200 | \$ | 198 |
| Other revenue |  | 1 |  |  |  | 1 |  |  |  | 1 |  |  |  | 1 |  | 1 |
| Incurred losses |  | (90) |  | (55) |  | (52) |  | (82) |  | (66) |  | (72) |  | (145) |  | (138) |
| Expenses |  | (31) |  | (32) |  | (32) |  | (32) |  | (32) |  | (31) |  | (63) |  | (63) |
| Underwriting income (loss) |  | (21) | \$ | 14 | \$ | 17 | \$ | (13) |  | 2 |  | (4) | \$ | (7) | \$ | (2) |
| Loss ratio |  | 90.9 |  | 54.4 |  | 52.0 |  | 81.2 |  | 66.7 |  | 72.7 |  | 72.5 |  | 69.7 |
| Less: effect of catastrophe losses |  | 52.5 |  | 10.9 |  | 12.0 |  | 40.6 |  | 22.2 |  | 25.3 |  | 31.5 |  | 23.7 |
| effect of prior year non-catastrophe reserve reestimates |  |  |  |  |  | 1.0 |  |  |  |  |  | 4.0 |  | $\stackrel{-}{0}$ |  | 2.0 |
| Underlying loss ratio * |  | 38.4 |  | 43.5 |  | 39.0 |  | 40.6 |  | 44.5 |  | 43.4 |  | 41.0 |  | 44.0 |
| Expense ratio ${ }^{(1)}$ |  | 30.3 |  | 31.7 |  | 31.0 |  | 31.7 |  | 31.3 |  | 31.3 |  | 31.0 |  | 31.3 |
| Combined ratio |  | 121.2 |  | 86.1 |  | 83.0 |  | 112.9 |  | 98.0 |  | 104.0 |  | 103.5 |  | 101.0 |
| Effect of catastrophe losses |  | (52.5) |  | (10.9) |  | (12.0) |  | (40.6) |  | (22.2) |  | (25.3) |  | (31.5) |  | (23.7) |
| Effect of prior year non-catastrophe reserve reestimates |  |  |  | - |  | (1.0) |  | - |  | - |  | (4.0) |  | - |  | (2.0) |
| Underlying combined ratio * |  | 68.7 |  | 75.2 |  | 70.0 |  | 72.3 |  | 75.8 |  | 74.7 |  | 72.0 |  | 75.3 |

${ }^{(1)}$ Other revenue is deducted from other costs and expenses in the expense ratio calculation.

| Allstate brand other personal lines |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net premiums written | \$ | 505 | \$ | 411 | \$ | 434 | \$ | 492 | \$ | 478 | \$ | 399 | \$ | 916 | \$ | 877 |
| Net premiums earned | \$ | 457 | \$ | 449 | \$ | 449 | \$ | 447 | \$ | 440 | \$ | 437 | \$ | 906 | \$ | 877 |
| Other revenue |  | 36 |  | 29 |  | 31 |  | 37 |  | 35 |  | 28 |  | 65 |  | 63 |
| Incurred losses |  | (291) |  | (243) |  | (225) |  | (277) |  | (281) |  | (292) |  | (534) |  | (573) |
| Expenses |  | (154) |  | (147) |  | (159) |  | (156) |  | (146) |  | (143) |  | (301) |  | (289) |
| Underwriting income | \$ | 48 | \$ | 88 | \$ | 96 | \$ | 51 | \$ | 48 | \$ | 30 | \$ | 136 | \$ | 78 |
| Loss ratio |  | 63.7 |  | 54.1 |  | 50.1 |  | 62.0 |  | 63.9 |  | 66.8 |  | 58.9 |  | 65.3 |
| Less: effect of catastrophe losses |  | 18.8 |  | 2.7 |  | 4.2 |  | 5.1 |  | 13.0 |  | 14.6 |  | 10.8 |  | 13.8 |
| effect of prior year non-catastrophe reserve reestimates |  | (0.9) |  | - |  | (1.1) |  | 2.5 |  | 0.4 |  | 0.2 |  | (0.4) |  | 0.3 |
| Underlying loss ratio * |  | 45.8 |  | 51.4 |  | 47.0 |  | 54.4 |  | 50.5 |  | 52.0 |  | 48.5 |  | 51.2 |
| Expense ratio ${ }^{(2)}$ |  | 25.8 |  | 26.3 |  | 28.5 |  | 26.6 |  | 25.2 |  | 26.3 |  | 26.1 |  | 25.8 |
| Combined ratio |  | 89.5 |  | 80.4 |  | 78.6 |  | 88.6 |  | 89.1 |  | 93.1 |  | 85.0 |  | 91.1 |
| Effect of catastrophe losses |  | (18.8) |  | (2.7) |  | (4.2) |  | (5.1) |  | (13.0) |  | (14.6) |  | (10.8) |  | (13.8) |
| Effect of prior year non-catastrophe reserve reestimates |  | 0.9 |  | - |  | 1.1 |  | (2.5) |  | (0.4) |  | (0.2) |  | 0.4 |  | (0.3) |
| Underlying combined ratio * |  | 71.6 |  | 77.7 |  | 75.5 |  | 81.0 |  | 75.7 |  | 78.3 |  | 74.6 |  | 77.0 |
| Esurance brand other personal lines |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written | \$ | 2 | \$ | 2 | \$ | 2 | \$ | 2 | \$ | 2 | \$ | 2 | \$ | 4 | \$ | 4 |
| Net premiums earned |  | 2 | \$ | 2 | \$ | 2 | \$ | 2 | \$ | 2 | \$ | 2 | \$ | 4 | \$ | 4 |
| Incurred losses |  | (1) |  | (1) |  | (2) |  | - |  | (1) |  | (2) |  | (2) |  | (3) |
| Expenses |  | (1) |  | - |  | - |  | - |  | (1) |  | - |  | (1) |  | (1) |
| Underwriting income | \$ |  | \$ | 1 | \$ | - | \$ | 2 | \$ |  | \$ | - | \$ | 1 | \$ | - |
| Encompass brand other personal lines |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written |  | 21 | \$ | 17 | \$ | 19 | \$ | 21 | \$ | 21 | \$ | 18 | \$ | 38 | \$ | 39 |
| Net premiums earned | \$ | 19 | \$ | 20 | \$ | 20 | \$ | 20 | \$ | 20 | \$ | 20 | \$ | 39 | \$ | 40 |
| Incurred losses |  | (18) |  | (12) |  | (15) |  | (17) |  | (14) |  | (11) |  | (30) |  | (25) |
| Expenses |  | (6) |  | (6) |  | (7) |  | (6) |  | (7) |  | (6) |  | (12) |  | (13) |
| Underwriting income (loss) |  | (5) | \$ | 2 | \$ | (2) | \$ | (3) | \$ | (1) | \$ | 3 | \$ | (3) | \$ | 2 |
| Loss ratio |  | 94.7 |  | 60.0 |  | 75.0 |  | 85.0 |  | 70.0 |  | 55.0 |  | 76.9 |  | 62.5 |
| Less: effect of catastrophe losses |  | 15.8 |  | 5.0 |  | - |  | 10.0 |  | 5.0 |  | 10.0 |  | 10.2 |  | 7.5 |
| effect of prior year non-catastrophe reserve reestimates |  | - |  | (10.0) |  | $\stackrel{-}{75}$ |  | - |  | 10.0 |  | (15.0) |  | (5.1) |  | (2.5) |
| Underlying loss ratio * |  | 78.9 |  | 65.0 |  | 75.0 |  | 75.0 |  | 55.0 |  | 60.0 |  | 71.8 |  | 57.5 |
| Expense ratio ${ }^{(2)}$ |  | 31.6 |  | 30.0 |  | 35.0 |  | 30.0 |  | 35.0 |  | 30.0 |  | 30.8 |  | 32.5 |
| Combined ratio |  | 126.3 |  | 90.0 |  | 110.0 |  | 115.0 |  | 105.0 |  | 85.0 |  | 107.7 |  | 95.0 |
| Effect of catastrophe losses |  | (15.8) |  | (5.0) |  | - |  | (10.0) |  | (5.0) |  | (10.0) |  | (10.2) |  | (7.5) |
| Effect of prior year non-catastrophe reserve reestimates |  |  |  | 10.0 |  | - |  | - |  | (10.0) |  | 15.0 |  | 5.1 |  | 2.5 |
| Underlying combined ratio * |  | 110.5 |  | 95.0 |  | 110.0 |  | 105.0 |  | 90.0 |  | 90.0 |  | 102.6 |  | 90.0 |

(1) Other personal lines include renters, condominium, landlord and other personal lines products in Allstate Protection.
(2) Other revenue is deducted from other costs and expenses in the expense ratio calculation.

The Allstate Corporation
Commercial Lines Profitability Measures ${ }^{(1)}$

| (\$ in millions, except ratios) |  |  |  |  |  | hree m | en |  |  |  |  |  |  | Six mo | nd |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | 31, $20$ |  |  |  |  |  | $\begin{aligned} & \text { e 30, } \\ & 19 \end{aligned}$ |  |  |  | $\begin{aligned} & \text { e 30, } \\ & 20 \end{aligned}$ |  | $\begin{aligned} & \text { e } 30 \text {, } \\ & 019 \end{aligned}$ |
| Net premiums written | \$ | 170 | \$ | 221 | \$ | 243 | \$ | 238 | \$ | 236 | \$ | 185 | \$ | 391 | \$ | 421 |
| Net premiums earned | \$ | 159 | \$ | 218 | \$ | 237 | \$ | 236 | \$ | 226 | \$ | 183 | \$ | 377 | \$ | 409 |
| Other revenue |  | 2 |  | 1 |  | 2 |  | 1 |  | 2 |  | 1 |  | 3 |  | 3 |
| Incurred losses |  | (125) |  | (171) |  | (185) |  | (197) |  | (196) |  | (139) |  | (296) |  | (335) |
| Expenses |  | (47) |  | (43) |  | (41) |  | (39) |  | (39) |  | (38) |  | (90) |  | (77) |
| Underwriting income (loss) | \$ | (11) | \$ | 5 | \$ | 13 | \$ | 1 | \$ | (7) | \$ | 7 | \$ | $\stackrel{\text { (6) }}{ }$ | \$ | - |
| Loss ratio |  | 78.6 |  | 78.4 |  | 78.1 |  | 83.5 |  | 86.7 |  | 76.0 |  | 78.5 |  | 81.9 |
| Expense ratio ${ }^{(2)}$ |  | 28.3 |  | 19.3 |  | 16.4 |  | 16.1 |  | 16.4 |  | 20.2 |  | 23.1 |  | 18.1 |
| Combined ratio |  | 106.9 |  | 97.7 |  | 94.5 |  | 99.6 |  | 103.1 |  | 96.2 |  | 101.6 |  | 100.0 |
| Reconciliation of combined ratio to underlying combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combined ratio |  | 106.9 |  | 97.7 |  | 94.5 |  | 99.6 |  | 103.1 |  | 96.2 |  | 101.6 |  | 100.0 |
| Effect of catastrophe losses |  | (5.7) |  | (0.9) |  | (2.1) |  | (0.9) |  | (1.8) |  | (0.5) |  | (2.9) |  | (1.2) |
| Effect of prior year non-catastrophe reserve reestimates |  | (11.9) |  | (2.3) |  | - |  | (0.4) |  | (5.3) |  | (2.8) |  | (6.4) |  | (4.2) |
| Underlying combined ratio * |  | 89.3 |  | 94.5 |  | 92.4 |  | 98.3 |  | 96.0 |  | 92.9 |  | 92.3 |  | 94.6 |
| Effect of prior year reserve reestimates on combined ratio |  | 13.2 |  | 2.8 |  | - |  |  |  | 5.7 |  | 2.2 |  | 7.2 |  | 4.2 |
| Effect of catastrophe losses included in prior year reserve reestimates on combined ratio |  | 1.3 |  | 0.5 |  | - |  | (0.4) |  | 0.4 |  | (0.6) |  | 0.8 |  | - |
| Effect of Shelter-in-Place Payback expense on combined and expense ratios |  | 2.5 |  | - |  | - |  | - |  | - |  | - |  | 1.1 |  | - |

(1) Commercial lines are all Allstate brand products and includes our shared economy business.
${ }^{(2)}$ Other revenue is deducted from other costs and expenses in the expense ratio calculation.

The Allstate Corporation

## Discontinued Lines and Coverages Reserves

## (net of reinsurance)

| $\begin{gathered} \text { June } 30, \\ 2020 \end{gathered}$ |  |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  |  | 2019 |  |  | 2018 |  |  | 2017 |  |  | 2016 |  |  | 2015 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 790 |  | \$ | 810 |  | \$ | 866 |  | \$ | 884 |  | \$ | 912 |  | \$ | 960 |  | \$ | 1,014 |  |
|  | - |  |  | - |  |  | 28 |  |  | 44 |  |  | 61 |  |  | 67 |  |  | 39 |  |
|  | (11) |  |  | (20) |  |  | (84) |  |  | (62) |  |  | (89) |  |  | (115) |  |  | (93) |  |
| \$ | 779 |  | \$ | 790 |  | \$ | 810 |  | \$ | 866 |  | \$ | 884 |  | \$ | 912 |  | \$ | 960 |  |
|  | 1.4 | \% |  | 2.5 | \% |  | 10.4 | \% |  | 7.2 | \% |  | 10.1 | \% |  | 12.6 | \% |  | 9.7 | \% |
| \$ | 175 |  | \$ | 179 |  | \$ | 170 |  | \$ | 166 |  | \$ | 179 |  | \$ | 179 |  | \$ | 203 |  |
|  |  |  |  |  |  |  | 36 |  |  | 20 |  |  | 10 |  |  | 23 |  |  | 1 |  |
|  | (4) |  |  | (4) |  |  | (27) |  |  | (16) |  |  | (23) |  |  | (23) |  |  | (25) |  |
| \$ | 171 |  | \$ | 175 |  | \$ | 179 |  | \$ | 170 |  | \$ | 166 |  | \$ | 179 |  | \$ | 179 |  |
|  | 2.3 | \% |  | 2.3 | \% |  | 15.1 | \% |  | 9.4 | \% |  | 13.9 | \% |  | 12.8 | \% |  | 14.0 | \% |
| \$ | 370 |  | \$ | 376 |  | \$ | 355 |  | \$ | 357 |  | \$ | 354 |  | \$ | 377 |  | \$ | 395 |  |
|  | 2 |  |  | 2 |  |  | 41 |  |  | 23 |  |  | 25 |  |  | 15 |  |  | 13 |  |
|  | (2) |  |  | (8) |  |  | (20) |  |  | (25) |  |  | (22) |  |  | (38) |  |  | (31) |  |
| \$ | 370 |  | \$ | 370 |  | \$ | 376 |  | \$ | 355 |  | \$ | 357 |  | \$ | 354 |  | \$ | 377 |  |
|  | 0.5 | \% |  | 2.2 | \% |  | 5.3 | \% |  | 7.0 | \% |  | 6.2 | \% |  | 10.7 | \% |  | 8.2 | \% |
| \$ | 1,335 |  | \$ | 1,365 |  | \$ | 1,391 |  | \$ | 1,407 |  | \$ | 1,445 |  | \$ | 1,516 |  | \$ | 1,612 |  |
|  | 2 |  |  | 2 |  |  | 105 |  |  | 87 |  |  | 96 |  |  | 105 |  |  | 53 |  |
|  | (17) |  |  | (32) |  |  | (131) |  |  | (103) |  |  | (134) |  |  | (176) |  |  | (149) |  |
| \$ | 1,320 |  | \$ | 1,335 |  | \$ | 1,365 |  | \$ | 1,391 |  | \$ | 1,407 |  | \$ | 1,445 |  | \$ | 1,516 |  |
|  | 1.3 | \% |  | 2.4 | \% |  | 9.6 | \% |  | 7.4 | \% |  | 9.5 | \% |  | 12.2 | \% |  | 9.8 | \% |

(1) Other includes other mass torts, workers' compensation, commercial and other
(2) The 3-year survival ratio for the combined asbestos, environmental and other claims was 11.9, 11.1, 10.1, 9.2, 9.2 and 10.6 for the annualized six months of 2020 and twelve months ended 2019 , 2018 , 2017, 2016 and 2015, respectively. The 3 -year survival ratio is calculated by taking the ending reserves divided by average net payments made during the 3 -year period. For the annualized six months calculation, average net payments are calculated using the annualized 2020 net payments plus the preceding two-year periods.

| (\$ in millions) | Three months ended |  |  |  |  |  |  |  |  |  |  |  | Six months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { June 30, } \\ 2020 \end{gathered}$ |  | $\begin{aligned} & \text { March 31, } \\ & 2020 \end{aligned}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { June 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2020 \\ \hline \end{gathered}$ |  | June 30,$2019$ |  |
| Service Businesses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums earned | \$ | 360 | \$ | 354 | \$ | 321 | \$ | 312 | \$ | 305 | \$ | 295 | \$ | 714 | \$ | 600 |
| Other revenue |  | 51 |  | 52 |  | 46 |  | 47 |  | 48 |  | 47 |  | 103 |  | 95 |
| Intersegment insurance premiums and service fees |  | 35 |  | 38 |  | 44 |  | 44 |  | 33 |  | 33 |  | 73 |  | 66 |
| Net investment income |  | 11 |  | 10 |  | 12 |  | 11 |  | 10 |  | 9 |  | 21 |  | 19 |
| Realized capital gains (losses) |  | 19 |  | (24) |  | 11 |  | 4 |  | 9 |  | 8 |  | (5) |  | 17 |
| Claims and claims expense |  | (85) |  | (92) |  | (92) |  | (93) |  | (86) |  | (92) |  | (177) |  | (178) |
| Amortization of deferred policy acquisition costs |  | (160) |  | (153) |  | (143) |  | (139) |  | (134) |  | (127) |  | (313) |  | (261) |
| Operating costs and expenses |  | (163) |  | (161) |  | (181) |  | (171) |  | (158) |  | (151) |  | (324) |  | (309) |
| Restructuring and related charges |  | (3) |  |  |  | - |  | (1) |  | 1 |  | - |  | (3) |  | 1 |
| Amortization of purchased intangibles |  | (26) |  | (27) |  | (29) |  | (31) |  | (31) |  | (31) |  | (53) |  | (62) |
| Impairment of purchased intangibles |  | - |  |  |  | - |  | - |  | (55) |  | - |  | - |  | (55) |
| Income tax (expense) benefit |  | (7) |  |  |  | (1) |  | 4 |  | 12 |  | 3 |  | (7) |  | 15 |
| Net loss applicable to common shareholders | \$ | 32 | \$ | (3) | \$ | (12) | \$ | (13) | \$ | (46) | \$ | (6) | \$ | 29 | \$ | (52) |
| Realized capital (gains) losses, after-tax |  | (15) |  | 19 |  | (8) |  | (4) |  | (6) |  | (7) |  | 4 |  | (13) |
| Amortization of purchased intangibles, after-tax |  | 21 |  | 21 |  | 23 |  | 25 |  | 25 |  | 24 |  | 42 |  | 49 |
| Impairment of purchased intangibles, after-tax |  |  |  |  |  |  |  |  |  | 43 |  |  |  |  |  | 43 |
| Adjusted net income | \$ | 38 | \$ | 37 | \$ | 3 | \$ | 8 | \$ | 16 | \$ | 11 | \$ | 75 | \$ | 27 |
| Allstate Dealer Services |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written | \$ | 113 | \$ | 107 | \$ | 123 | \$ | 126 | \$ | 120 | \$ | 99 | \$ | 220 | \$ | 219 |
| Total revenue ${ }^{(2)}$ | \$ | 128 | \$ | 112 | \$ | 121 | \$ | 115 | \$ | 114 | \$ | 107 | \$ | 240 | \$ | 221 |
| Claims and claims expense |  | (10) |  | (11) |  | (12) |  | (12) |  | (12) |  | (11) |  | (21) |  | (23) |
| Other costs and expenses ${ }^{(3)}$ |  | (98) |  | (97) |  | (95) |  | (93) |  | (90) |  | (88) |  | (195) |  | (178) |
| Income tax expense |  | (4) |  | (1) |  | (3) |  | (2) |  | (3) |  | (1) |  | (5) |  | (4) |
| Net income applicable to common shareholders | \$ | 16 | \$ | 3 | \$ | 11 | \$ | 8 | \$ | 9 | \$ | 7 | \$ | 19 | \$ | 16 |
| Realized capital (gains) losses, after-tax |  | (8) |  | 4 |  | (4) |  | (2) |  | (2) |  | (1) |  | (4) |  | (3) |
| Adjusted net income | \$ | 8 | \$ | 7 | \$ | 7 | \$ | 6 | \$ | 7 | \$ | 6 | \$ | 15 | \$ | 13 |
| Arity ${ }^{(4)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other revenue ${ }^{(5)}$ |  | 1 | \$ | - | \$ | - | \$ | 1 | \$ | 1 | \$ | - | \$ | 1 | \$ | 1 |
| Intersegment service fees |  | 25 |  | 30 |  | 35 |  | 34 |  | 24 |  | 24 |  | 55 |  | 48 |
| Other costs and expenses ${ }^{(3)}$ |  | (29) |  | (34) |  | (39) |  | (36) |  | (26) |  | (27) |  | (63) |  | (53) |
| Income tax benefit |  |  |  | 1 |  | 1 |  | - |  | - |  | 1 |  | 1 |  | 1 |
| Net loss applicable to common shareholders |  | (3) | \$ | (3) | \$ | (3) | \$ | (1) | \$ | (1) | \$ | (2) | \$ | (6) | \$ | (3) |
| Adjusted net loss |  | (3) | \$ | (3) | \$ | (3) | \$ | (1) | \$ | (1) | \$ | (2) | \$ | (6) | \$ | (3) |
| Allstate Identity Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other revenue | \$ | 27 | \$ | 28 | \$ | 24 | \$ | 22 | \$ | 23 | \$ | 24 | \$ | 55 | \$ | 47 |
| Intersegment service fees |  | 1 |  | - |  | - |  | 1 |  | - |  | - |  | 1 |  | - |
| Other costs and expenses ${ }^{(3)(6)}$ |  | (46) |  | (43) |  | (48) |  | (47) |  | (44) |  | (38) |  | (89) |  | (82) |
| Income tax benefit |  | 5 |  | 3 |  | 3 |  | 6 |  | 5 |  | 3 |  | 8 |  | 8 |
| Net loss applicable to common shareholders |  | (13) | \$ | (12) | \$ | (21) | \$ | (18) | \$ | (16) | \$ | (11) | \$ | (25) | \$ | (27) |
| Amortization of purchased intangibles, after-tax |  | 9 |  | 9 |  | 9 |  | 11 |  | 10 |  | 10 |  | 18 |  | 20 |
| Adjusted net loss | \$ | (4) | \$ | (3) | \$ | $\stackrel{(12)}{ }$ | \$ | (7) | \$ | (6) | \$ | (1) | \$ | (7) | \$ | (7) |
| Allstate Roadside Services |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written | \$ | 44 | \$ | 51 | \$ | 52 | \$ | 57 | \$ | 63 | \$ | 63 | \$ | 95 | \$ | 126 |
| Total revenue ${ }^{(2)}$ | \$ | 53 | \$ | 60 | \$ | 65 | \$ | 68 | \$ | 73 | \$ | 73 | \$ | 113 | \$ | 146 |
| Claims and claims expense |  | (19) |  | (26) |  | (31) |  | (35) |  | (37) |  | (38) |  | (45) |  | (75) |
| Other costs and expenses ${ }^{(3)}$ |  | (32) |  | (31) |  | (35) |  | (39) |  | (40) |  | (43) |  | (63) |  | (83) |
| Income tax (expense) benefit |  |  |  | (1) |  | - |  | 1 |  | 1 |  | 2 |  | (1) |  | 3 |
| Net income (loss) applicable to common shareholders |  | 2 | \$ | 2 | \$ | (1) | \$ | (5) | \$ | (3) | \$ | (6) | \$ | 4 | \$ | (9) |
| Adjusted net income (loss) |  | 2 | \$ | 2 | \$ | (1) | \$ | (5) | \$ | (3) | \$ | ${ }^{(6)}$ | \$ | 4 | \$ | (9) |

(1) Service Businesses results also include Allstate Protection Plans; results are on the next page.
(2) Total revenue may include net premiums earned, intersegment insurance premiums and service fees, other revenue, net investment income and realized capital gains and losses.
(3) Other costs and expenses may include amortization of deferred policy acquisition costs, operating costs and expenses, and restructuring and related charges,
(4) Arity user connections were 22.5 million and 16.8 million as of June 30,2020 and June 30,2019 , respectively.
(5) Reflects revenue earned from external customers.
(6) Includes investments in growing the business and integration into Allstate.

The Allstate Corporation
Allstate Protection Plans Results

${ }^{(1)}$ Protection plan terms generally range between one and five years with an average term of three years.

The Allstate Corporation
Allstate Life Segment Results and Other Statistics

| (\$ in millions) | As of or for the three months ended |  |  |  |  |  |  |  |  |  |  |  | As of or for the six months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | June 30, 2020 |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \\ \hline \end{gathered}$ |  | Sept. 30, 2019 |  | June 30,$2019$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2020 \\ \hline \end{gathered}$ |  | June 30, 2019 |  |
| Premiums | \$ | 165 | \$ | 153 | \$ | 166 | \$ | 155 | \$ | 157 | \$ | 154 | \$ | 318 | \$ | 311 |
| Contract charges |  | 174 |  | 180 |  | 176 |  | 176 |  | 176 |  | 183 |  | 354 |  | 359 |
| Other revenue ${ }^{(1)}$ |  | 24 |  | 32 |  | 34 |  | 31 |  | 33 |  | 27 |  | 56 |  | 60 |
| Net investment income |  | 123 |  | 128 |  | 134 |  | 128 |  | 125 |  | 127 |  | 251 |  | 252 |
| Contract benefits |  | (238) |  | (212) |  | (223) |  | (202) |  | (216) |  | (214) |  | (450) |  | (430) |
| Interest credited to contractholder funds |  | (71) |  | (70) |  | (73) |  | (73) |  | (70) |  | (72) |  | (141) |  | (142) |
| Amortization of deferred policy acquisition costs |  | (18) |  | (30) |  | (29) |  | (85) |  | (27) |  | (26) |  | (48) |  | (53) |
| Operating costs and expenses |  | (75) |  | (84) |  | (95) |  | (77) |  | (91) |  | (91) |  | (159) |  | (182) |
| Restructuring and related charges |  | (2) |  | (1) |  | (1) |  | - |  | (1) |  | - |  | (3) |  | (1) |
| Income tax expense on operations |  | (10) |  | (16) |  | (13) |  | (9) |  | (18) |  | (15) |  | (26) |  | (33) |
| Adjusted net income |  | 72 |  | 80 |  | 76 |  | 44 |  | 68 |  | 73 |  | 152 |  | 141 |
| Realized capital gains (losses), after-tax |  | 16 |  | (25) |  | - |  | 4 |  | - |  | (4) |  | (9) |  | (4) |
| Valuation changes on embedded derivatives not hedged, aftertax |  | (35) |  | 12 |  |  |  | (9) |  |  |  |  |  | (23) |  |  |
| DAC and DSI amortization related to realized capital gains and losses and valuation changes on embedded derivatives not hedged, after-tax |  | 11 |  | (3) |  | (3) |  | 1 |  | (1) |  | (2) |  | 8 |  | (3) |
| Net income applicable to common shareholders | \$ | 64 | \$ | 64 | \$ | 73 | \$ | 40 | \$ | 67 | \$ | 67 | \$ | 128 | \$ | 134 |
| Premiums and contract charges by product |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Traditional life insurance premiums |  | 164 | \$ | 153 | \$ | 165 | \$ | 155 | \$ | 156 | \$ | 154 | \$ | 317 | \$ | 310 |
| Accident and health insurance premiums |  | 1 |  |  |  | 1 |  | - |  | 1 |  | - |  | 1 |  | 1 |
| Interest-sensitive life insurance contract charges |  | 174 |  | 180 |  | 176 |  | 176 |  | 176 |  | 183 |  | 354 |  | 359 |
| Total |  | 339 | \$ | 333 | \$ | 342 | \$ | 331 | \$ | 333 | \$ | 337 | \$ | 672 | \$ | 670 |
| Benefit spread |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Premiums |  | 165 | \$ | 153 | \$ | 166 | \$ | 155 | \$ | 157 | \$ | 154 | \$ | 318 | \$ | 311 |
| Cost of insurance contract charges |  | 126 |  | 128 |  | 124 |  | 123 |  | 123 |  | 129 |  | 254 |  | 252 |
| Contract benefits |  | (238) |  | (212) |  | (223) |  | (202) |  | (216) |  | (214) |  | (450) |  | (430) |
| Total benefit spread |  | 53 | \$ | 69 | \$ | 67 | \$ | 76 | \$ | 64 | \$ | 69 | \$ | 122 | \$ | 133 |
| Investment spread |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net investment income |  | 123 | \$ | 128 | \$ | 134 | \$ | 128 | \$ | 125 | \$ | 127 | \$ | 251 | \$ | 252 |
| Interest credited to contractholder funds |  | (114) |  | (56) |  | (72) |  | (85) |  | (70) |  | (72) |  | (170) |  | (142) |
| Total investment spread |  | 9 | \$ | 72 | \$ | 62 | \$ | 43 | \$ | 55 | \$ | 55 | \$ | 81 | \$ | 110 |
| Proprietary life issued policies ${ }^{(2)}$ |  | 17,232 |  | 20,169 |  | 34,927 |  | 31,031 |  | 33,105 |  | 28,425 |  | 37,401 |  | 61,530 |
| Policies in force (in thousands) ${ }^{(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Life insurance |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Allstate agencies |  | 1,789 |  | 1,797 |  | 1,816 |  | 1,818 |  | 1,822 |  | 1,823 |  | 1,789 |  | 1,822 |
| Closed channels |  | 101 |  | 103 |  | 105 |  | 106 |  | 109 |  | 111 |  | 101 |  | 109 |
| Accident and health insurance |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |
| Total |  | 1,892 |  | 1,902 |  | 1,923 |  | 1,926 |  | 1,933 |  | 1,936 |  | 1,892 |  | 1,933 |

${ }^{(1)}$ Includes gross dealer concessions received in connection with Allstate exclusive agencies and exclusive financial specialist's sales of non-proprietary products, including mutual funds, fixed and variable annuities, disability insurance and long-term care insurance.
(2) Policies issued during the period.
(3) Reflect the number of contracts in force.

The Allstate Corporation
Allstate Life Return on Equity

Twelve months ended

## Return on equity

Numerator:

Net income applicable to common shareholders ${ }^{(1)(2)}$

Denominator:

## Beginning equity

Ending equity
Average equity ${ }^{(3)}$

Return on equity

## Adjusted net income return on adjusted equity

## Numerator:

Adjusted net income ${ }^{(1)}$

## Denominator:

Beginning equity
Less: Unrealized net capital gains and losses

## Goodwill

Adjusted beginning equity
Ending equity
Less: Unrealized net capital gains and losses Goodwill
Adjusted ending equity
Average adjusted equity ${ }^{(3)}$

Adjusted net income return on adjusted equity *

(1) Net income applicable to common shareholders and adjusted net income reflect a trailing twelve-month period.
(2) Includes a $\$ 16$ million Tax Legislation expense for the periods ended June 30, 2019 and March 31, 2019.
(3) Average equity and average adjusted equity are determined using a two-point average, with the beginning and ending equity and adjusted equity, respectively, for the twelve-month period as data points.

The Allstate Corporation
Allstate Benefits Segment Results and Other Statistics

| (\$ in millions) | As of or for the three months ended |  |  |  |  |  |  |  |  |  |  |  | As of or for the six months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { June } 30, \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \\ \hline \end{gathered}$ |  |
| Premiums |  | 237 | \$ | 253 | \$ | 254 | \$ | 262 | \$ | 256 | \$ | 259 | \$ | 490 | \$ | 515 |
| Contract charges |  | 26 |  | 29 |  | 28 |  | 29 |  | 28 |  | 29 |  | 55 |  | 57 |
| Net investment income |  | 20 |  | 20 |  | 22 |  | 21 |  | 21 |  | 19 |  | 40 |  | 40 |
| Contract benefits |  | (123) |  | (141) |  | (152) |  | (161) |  | (143) |  | (145) |  | (264) |  | (288) |
| Interest credited to contractholder funds |  | (9) |  | (9) |  | (8) |  | (9) |  | (8) |  | (9) |  | (18) |  | (17) |
| Amortization of deferred policy acquisition costs |  | (35) |  | (45) |  | (50) |  | (33) |  | (35) |  | (43) |  | (80) |  | (78) |
| Operating costs and expenses |  | (110) ${ }^{(5)}$ |  | (75) |  | (74) |  | (69) |  | (71) |  | (71) |  | (185) |  | (142) |
| Restructuring and related charges |  | (1) |  | - |  | - |  | - |  | ) |  | - |  | (1) |  | - |
| Income tax expense on operations |  | - |  | (8) |  | (4) |  | (9) |  | (11) |  | (8) |  | (8) |  | (19) |
| Adjusted net income |  | 5 |  | 24 |  | 16 |  | 31 |  | 37 |  | 31 |  | 29 |  | 68 |
| Realized capital gains (losses), after-tax |  | 7 |  | (10) |  | 2 |  | 2 |  | 2 |  | 3 |  | (3) |  | 5 |
| Net income applicable to common shareholders |  | 12 | \$ | 14 | \$ | 18 | \$ | 33 | \$ | 39 | \$ | 34 | \$ | 26 | \$ | 73 |
| Benefit ratio ${ }^{(1)}$ |  | 46.8 |  | 50.0 |  | 53.9 |  | 55.3 |  | 50.4 |  | 50.3 |  | 48.4 |  | 50.3 |
| Operating expense ratio ${ }^{(2)}$ |  | 41.8 |  | 26.6 |  | 26.2 |  | 23.7 |  | 25.0 |  | 24.7 |  | 33.9 |  | 24.8 |
| Premiums and contract charges by product |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Life |  | 38 | \$ | 38 | \$ | 40 | \$ | 41 | \$ | 38 | \$ | 38 | \$ | 76 | \$ | 76 |
| Accident |  | 69 |  | 73 |  | 72 |  | 76 |  | 74 |  | 76 |  | 142 |  | 150 |
| Critical illness |  | 115 |  | 122 |  | 116 |  | 121 |  | 120 |  | 122 |  | 237 |  | 242 |
| Short-term disability |  | 17 |  | 20 |  | 27 |  | 27 |  | 27 |  | 26 |  | 37 |  | 53 |
| Other health |  | 24 |  | 29 |  | 27 |  | 26 |  | 25 |  | 26 |  | 53 |  | 51 |
| Total |  | 263 | \$ | 282 | \$ | 282 | \$ | 291 |  | 284 | \$ | 288 | \$ | 545 | \$ | 572 |
| New annualized premium sales by product ${ }^{(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Life |  | 4 | \$ | 6 | \$ | 19 | \$ | 9 | \$ | 9 | \$ | 8 | \$ | 10 | \$ | 17 |
| Accident |  | 13 |  | 17 |  | 43 |  | 20 |  | 20 |  | 21 |  | 30 |  | 41 |
| Critical illness |  | 17 |  | 21 |  | 61 |  | 23 |  | 22 |  | 24 |  | 38 |  | 46 |
| Short-term disability |  | 3 |  | 5 |  | 11 |  | 7 |  | 9 |  | 8 |  | 8 |  | 17 |
| Other health |  | 9 |  | 8 |  | 24 |  | 10 |  | 13 |  | 11 |  | 17 |  | 24 |
| Total |  | 46 | \$ | 57 | \$ | 158 | \$ | 69 |  | 73 | \$ | 72 | \$ | 103 | \$ | 145 |
| Annualized premium in force ${ }^{(4)}$ |  | 1,257 | \$ | 1,233 | \$ | 1,195 | \$ | 1,248 |  | 1,249 | \$ | 1,251 | \$ | 1,257 | \$ | 1,249 |

(1) Benefit ratio is contract benefits divided by premiums and contract charges.
(2) Operating expense ratio is operating costs and expenses divided by premiums and contract charges.
(3) New annualized premium sales reflects annualized premiums at initial customer enrollment (including new accounts and new employees or policies of existing accounts). A significant portion of Allstate Benefits business is seasonally written in the fourth quarter during many clients' annual employee benefits enrollment.
(4) Premium amount paid annually for all active policies, which have not been cancelled.
(5) Includes $\$ 41$ million, pre-tax, write-off of capitalized software costs associated with a billing system.

The Allstate Corporation Allstate Benefits Return on Equity

## (\$ in millions)

## Return on equity

Numerator:

Net income applicable to common shareholders ${ }^{(1)}$
Denominator

Beginning equity
Ending equity

Average equity ${ }^{(2)}$

Return on equity

## Adjusted net income return on adjusted equity

Numerator:

Adjusted net income ${ }^{(1)}$

Denominator:
Beginning equity
Less: Unrealized net capital gains and losses Goodwill
Adjusted beginning equity

Ending equity
Less: Unrealized net capital gains and losses

## Goodwill

Adjusted ending equity
Average adjusted equity ${ }^{(2)}$
Adjusted net income return on adjusted equity *
(1) Net income applicable to common shareholders and adjusted net income reflect a trailing twelve-month period
2) Average equity and average adjusted equity are determined using a two-point average, with the beginning and ending equity and adjusted equity, respectively, for the twelve-month period as data points

The Allstate Corporation 2Q20 Supplement

The Allstate Corporation
Allstate Annuities Segment Results and Other Statistics

## \$ in millions)

Contract charges
Net investment income ${ }^{(1)}$
Periodic settlements and accruals on non-hedge derivative instruments Contract benefits
nterest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Income tax (expense) benefit on operations

## Adjusted net income (loss)

Realized capital gains (losses), after-tax
Valuation changes on embedded derivatives not hedged, after-tax Gain on disposition of operations, after-tax

Net income (loss) applicable to common shareholders

## Benefit spread

Cost of insurance contract charges
Contract benefits excluding the implied interest on immediate annuities with life contingencies

Total benefit spread

## nvestment spread

Net investment income
Implied interest on immediate annuities with life contingencies
Interest credited to contractholder funds excluding valuation changes on
embedded derivatives not hedged
Total investment spread

## ) Performance-based net investment income, a component of net

 investment incomeAs of or for the three months ended

| June 30, 2020 |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { Dec. 31, } \\ & 2019 \end{aligned}$ |  | Sept. 30, 2019 |  | June 30, 2019 |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  | June 30, 2020 |  | June 30, 2019 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 2 | \$ | 2 | \$ | 3 | \$ | 3 | \$ | 4 | \$ | 3 | \$ | 4 | \$ | 7 |
|  | 66 |  | 47 |  | 180 |  | 251 |  | 296 |  | 190 |  | 113 |  | 486 |
|  | - |  | - |  | - |  | (1) |  | 1 |  | - |  | - |  | 1 |
|  | (136) |  | (148) |  | (143) |  | (150) |  | (152) |  | (138) |  | (284) |  | (290) |
|  | (69) |  | (70) |  | (73) |  | (73) |  | (75) |  | (78) |  | (139) |  | (153) |
|  | (1) |  | (2) |  | (2) |  | (2) |  | (1) |  | (2) |  | (3) |  | (3) |
|  | (7) |  | (6) |  | (7) |  | (7) |  | (8) |  | (7) |  | (13) |  | (15) |
|  | - |  | - |  | (1) |  | - |  | - |  | - |  | - |  | - |
|  | 34 |  | 38 |  | 10 |  | (5) |  | (13) |  | 7 |  | 72 |  | (6) |
|  | (111) |  | (139) |  | (33) |  | 16 |  | 52 |  | (25) |  | (250) |  | 27 |
|  | 194 |  | (213) |  | 97 |  | 16 |  | 37 |  | 124 |  | (19) |  | 161 |
|  | (6) |  | 2 |  | - |  | (1) |  | (2) |  | (3) |  | (4) |  | (5) |
|  | 1 |  | 1 |  | 2 |  | - |  | 1 |  | 1 |  | 2 |  | 2 |
| \$ | 78 | \$ | (349) | \$ | 66 | \$ | 31 | \$ | 88 | \$ | 97 | \$ | (271) | \$ | 185 |
| \$ | 1 | \$ | 2 | \$ | 3 | \$ | 2 | \$ | 2 | \$ | 2 | \$ | 3 | \$ | 4 |
|  | (21) |  | (30) |  | (24) |  | (30) |  | (33) |  | (17) |  | (51) |  | (50) |
| \$ | (20) | \$ | (28) | \$ | (21) | \$ | (28) | \$ | (31) | \$ | (15) | \$ | (48) | \$ | (46) |
| \$ | 66 | \$ | 47 | \$ | 180 | \$ | 251 | \$ | 296 | \$ | 190 | \$ | 113 | \$ | 486 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | (240) |
|  | (77) |  | (67) |  | (73) |  | (75) |  | (78) |  | (81) |  | (144) |  | (159) |
| \$ | $\underline{(126)}$ | \$ | (138) | \$ | (12) | \$ | 56 | \$ | 99 | \$ | (12) | \$ | (264) | \$ | 87 |
| \$ | (101) | \$ | (122) | \$ | (5) | \$ | 68 | \$ | 106 | \$ | 1 | \$ | (223) | \$ | 107 |

The Allstate Corporation

## Allstate Annuities Return on Equity

## (\$ in millions)

## Return on equity

Numerator:
Net income (loss) applicable to common shareholders ${ }^{(1)(2)}$
Denominator:

Beginning equity
Ending equity
Average equity ${ }^{(3)}$
Return on equity

## Adjusted net income return on adjusted equity

Numerator:
Adjusted net income (loss) ${ }^{(1)}$
Denominator:
Beginning equity
Less: Unrealized net capital gains and losses
Adjusted beginning equity
Ending equity
Less: Unrealized net capital gains and losses
Adjusted ending equity
Average adjusted equity ${ }^{(3)}$
Adjusted net income (loss) return on adjusted equity *
Adjusted net income (loss) return on adjusted equity by product: Deferred annuities
Immediate annuities

| $\begin{gathered} \text { June 30, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2019 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | (174) | \$ | (164) | \$ | 282 | \$ | 94 | \$ | 194 | \$ | 156 |
| \$ | 5,437 | \$ | 5,278 | \$ | $4,949$ | \$ | $5,119$ | \$ | $5,029$ | \$ | $5,009$ |
|  | 5,496 |  |  |  | $5,625$ |  |  |  | $5,437$ |  | $5,278$ |
| \$ | 5,467 | \$ | 5,102 | \$ | 5,287 | \$ | 5,336 | \$ | 5,233 | \$ | 5,144 |
|  | (3.2) \% |  | (3.2) \% |  | 5.3 \% |  | 1.8 \% |  | 3.7 \% |  | 3.0 |
| \$ | (267) | \$ | (104) | \$ | 10 | \$ | 75 | \$ | 79 | \$ | 71 |
| \$ | 5,437 | \$ | 5,278 | \$ | 4,949 | \$ | 5,119 | \$ | 5,029 | \$ | 5,009 |
|  | 502 |  | 428 |  | 193 |  | 241 |  | 272 |  | 279 |
| \$ | 4,935 | \$ | 4,850 | \$ | 4,756 | \$ | 4,878 | \$ | 4,757 | \$ | 4,730 |
| \$ | 5,496 | \$ | 4,926 | \$ | 5,625 | \$ | 5,552 | \$ | 5,437 | \$ | 5,278 |
|  | 661 |  | 277 |  | 604 |  | 585 |  | 502 |  | 428 |
| \$ | 4,835 | \$ | 4,649 | \$ | 5,021 | \$ | 4,967 | \$ | 4,935 | \$ | 4,850 |
| \$ | 4,885 | \$ | 4,750 | \$ | 4,889 | \$ | 4,923 | \$ | 4,846 | \$ | 4,790 |
|  | (5.5) \% |  | (2.2) \% |  | 0.2 \% |  | 1.5 \% |  | 1.6 \% |  | 1.5 |
|  | 12.2 \% |  | 15.1 \% |  | 14.5 \% |  | 14.2 \% |  | 13.2 \% |  | 11.7 |
|  | (7.1) \% |  | (3.7) \% |  | (1.1) \% |  | 0.3 \% |  | 0.5 \% |  | 0.4 |

(1) Net income applicable to common shareholders and adjusted net income reflect a trailing twelve-month period.
(2) Includes a $\$ 69$ million Tax Legislation benefit for the periods ended June 30, 2019 and March 31, 2019
(3) Average equity and average adjusted equity are determined using a two-point average, with the beginning and ending equity and adjusted equity, respectively, for the twelve-month period as data points.

The Allstate Corporation Corporate and Other Segment Results

## Net investment income

Operating costs and expenses
Interest expense
Income tax benefit on operations

## Preferred stock dividend

## Adjusted net los

Realized capital gains (losses), after-tax
Pension and other postretirement remeasurement gains (losses), after-tax

Net income (loss) applicable to common shareholders

| Three months ended |  |  |  |  |  |  |  |  |  |  |  | Six months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \text { March 31, } \\ 2020 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2019 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2019 \\ \hline \end{gathered}$ |  | June 30, 2020 |  | June 30, 2019 |  |
| \$ | 11 | \$ | 14 | \$ | 18 | \$ | 21 | \$ | 19 | \$ | 12 | \$ | 25 | \$ | 31 |
|  | (25) |  | (25) |  | (27) |  | (19) |  | (24) |  | (21) |  | (50) |  | (45) |
|  | (79) |  | (81) |  | (81) |  | (80) |  | (82) |  | (83) |  | (160) |  | (165) |
|  | 20 |  | 21 |  | 20 |  | 19 |  | 19 |  | 20 |  | 41 |  | 39 |
|  | (26) |  | (36) |  | (66) |  | (42) |  | (30) |  | (31) |  | (62) |  | (61) |
|  | (99) |  | (107) |  | (136) |  | (101) |  | (98) |  | (103) |  | (206) |  | (201) |
|  | 23 |  | (17) |  | 9 |  | 2 |  | 7 |  | 1 |  | 6 |  | 8 |
|  | (58) |  | (251) |  | 199 |  | (179) |  | (99) |  | (11) |  | (309) |  | (110) |
| \$ | (134) | \$ | (375) | \$ | 72 | \$ | (278) | \$ | (190) | \$ | $\stackrel{(113)}{ }$ | \$ | (509) | \$ | (303) |

## (\$ in millions)

## Consolidated Investments

Fixed income securities, at fair value
Equity securities ${ }^{(1)}$
Mortgage loans, net
Limited partnership interests ${ }^{(2)}$
Short-term, at fair value
Other investments, net

## Total

Fixed income securities, at amortized cost, net ${ }^{(3)}$
Ratio of fair value to amortized cost
Short-term, at amortized cost

Fixed income securities, at fair value
Equity securities
Mortgage loans, net
Limited partnership interests
Short-term, at fair value
Other investments, net
Total
Fixed income securities, at amortized cost, net
Ratio of fair value to amortized cost
Short-term, at amortized cost

Fixed income securities portfolio duration (in years) ${ }^{(4)}$

| June 30, 2020 |  | $\begin{gathered} \text { March 31, } \\ 2020 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2019 \end{gathered}$ |  |  | $\begin{gathered} \text { Sept. 30, } \\ 2019 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 64,448 | \$ | 59,857 | \$ | 59,044 |  | \$ | 59,259 |
|  | 4,212 |  | 3,701 |  | 8,162 |  |  | 8,206 |
|  | 4,774 |  | 4,759 |  | 4,817 |  |  | 4,694 |
|  | 6,941 |  | 7,087 |  | 8,078 |  |  | 7,990 |
|  | 5,344 |  | 5,671 |  | 4,256 |  |  | 5,254 |
|  | 3,918 |  | 3,767 |  | 4,005 |  |  | 3,904 |
| \$ | 89,637 | \$ | 84,842 | \$ | 88,362 |  | \$ | 89,307 |
| \$ | 60,534 | \$ | 58,945 | \$ | 56,293 |  | \$ | 56,263 |
|  | 106.5 |  | 101.5 |  | 104.9 | \% |  | 105.3 |
|  | 5,343 | \$ | 5,671 | \$ | 4,256 |  | \$ | 5,254 |


| June 30, 2019 |  | $\begin{gathered} \text { March 31, } \\ 2019 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: |
| \$ | 58,484 | \$ | 58,202 |
|  | 7,906 |  | 5,802 |
|  | 4,687 |  | 4,681 |
|  | 7,818 |  | 7,493 |
|  | 3,740 |  | 4,157 |
|  | 3,856 |  | 3,786 |
| \$ | 86,491 | \$ | 84,121 |
| \$ | 56,008 | \$ | 56,831 |
|  | 104.4 |  | 102.4 |
|  | 3,740 | \$ | 4,157 |

June 30, 2020 - By Segmen

(1) As of June 30, 2020, equity securities include $\$ 1.36$ billion of investments in exchange traded and mutual funds whose underlying investments are fixed income securities.
${ }^{(2)}$ As of June 30, 2020, we have commitments to invest additional amounts in limited partnership interests totaling $\$ 2.73$ billion.
${ }^{(3)}$ Due to the adoption of the measurement of credit losses on financial instruments accounting standard on January 1, 2020, credit losses for fixed income securities are recorded as an allowance.
(4) Duration measures the price sensitivity of assets and liabilities to changes in interest rates.

Mortgage loans
Limited partnership interests ("LP") ${ }^{(1)}$
Shor-ter
ther
.rvestment income, before expense
Net investment income
Interest-bearing investments ${ }^{(2)}$
Equity securities
LP and other alternative investments ${ }^{(3)}$
Investment income, before expense
Pre-tax yields ${ }^{(4)}$
Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests
Total portfolio
Interest-bearing investments
Realized capital gains (losses), pre-tax by transaction type Sales ${ }^{(5)}$
Credit losses ${ }^{(6)}$
Valuation of equity investments
Valuation and settlements of derivative instruments Total

Total return on investment portfolio ${ }^{(7)}$
Net investment income
Valuation-interest bearing
Total
Average investment balances (in billions) ${ }^{(8)}$

## Investment expense

Investee level expenses ${ }^{(5)}$
Securities lending expense
Other expenses
Total investment expense
(1) Income from equity method of accounting LP is generally recognized on a three-month delay due to the availability of the related financial statements from investees.
(2) Comprise fixed income securities, mortgage loans, short-term investments, and other investments including bank and agent loans and derivatives.
${ }^{(3)}$ Comprise limited partnership interests and other alternative investments, including real estate investments classified as other investments.
${ }^{(4)}$ Quarterly pre-tax yield is calculated as annualized quarterly investment income, before investment expense divided by the average of the ending investment balances of the current and prior quarter. Year-to-date pre-tax yield is calculated as annualized year-to-date investment income, before investment expense divided by the average of investment balances at the beginning of the year and the end of each quarter during the year. For the purposes of the precalculated as alnualized year-o-date investment income, before investment expense divided by the average of investment balances at the beginning of the year and the end of each quarter during the eyear. For the purposes of the pre
tax yield calculation, income for directly held real estate and other consolidated investments is net of investee level expenses (asset level operating expenses reported in investment expense). Beginning January 1 , 2020 , depreciation previously included in investee level expenses is reported as realized capital gains or losses. Fixed income securities investment balances exclude unrealized capital gains and losses. Equity securities investment balances use cost in the calculation.
${ }^{(5)}$ Beginning January 1, 2020, depreciation previously included in investee level expenses is reported as realized capital gains or losses
${ }^{(6)}$ Due to the adoption of the measurement of credit losses on financial instruments accounting standard on January 1, 2020, realized capital losses previously reported as other-than-temporary impairment write-downs are presented as credit losses.
${ }^{(7)}$ Total return on investment portfolio is calculated from GAAP results, including the total of net investment income, realized capital gains and losses, the change in unrealized net capital gains and losses, and the change in the difference between fair value and carrying value of mortgage loans, bank loans and agent loans divided by the average fair value balances.
${ }^{(8)}$ Average investment balances for the quarter are calculated as the average of the current and prior quarter investment balances. For purposes of the average investment balances calculation, unrealized capital gains and losses on fixed income securities are excluded and equity securities investment balances are at cost.

The Allstate Corporation
Net Investment Income, Yields and Realized Capital Gains and Losses (Pre-Tax) by Segment

${ }^{(1)}$ Comprised of fixed income securities, mortgage loans, short-term investments, and other investments including bank and agent loans and derivatives.
${ }^{(2)}$ Comprised of limited partnership interests and other alternative investments, including real estate investments classified as other investments


 investment balances use cost in the calculation.
(4) Beginning January 1, 2020, depreciation previously included in investee level expenses is reported as realized capital gains or losses.
 presented as credit losses.

The Allstate Corporation
Net Investment Income, Yields and Realized Capital Gains and Losses (Pre-Tax) by Segment

(1) Comprised of fixed income securities, mortgage loans, short-term investments, and other investments, including bank and agent loans and derivatives.
${ }^{(2)}$ Comprised of limited partnership interests and other alternative investments, including real estate investments classified as other investments.


 unrealized capital gains and losses. Equity securities investment balances use cost in the calculation.
(4) Beginning January 1, 2020, depreciation previously included in investee level expenses is reported as realized capital gains or losses.
 presented as credit losses.

## Market-based ${ }^{(1)}$

Investment position
Interest-bearing investments
Equity securities ${ }^{(2)}$
LP and other alternative investments ${ }^{(3)}$ Total

Investment income
Interest-bearing investments
Equity securities
P and other alternative investments
Investment income, before expense
Investee level expenses ${ }^{(4)}$
Income for yield calculation

## Market-based pre-tax yield

Realized capital gains (losses), pre-tax by transaction type
Sales
Credit losses ${ }^{(5)}$
Valuation of equity investments
Valuation and settlements of derivative
Total


## Performance-based ${ }^{(6)}$

Investment position
Interest-bearing investments
Equity securities
LP and other alternative investments Total

Investment income
Interest-bearing investments
Equity securities
LP and other alternative investments
Investment income, before expense
nvestee level expenses
Income for yield calculation
Performance-based pre-tax yield
Realized capital gains (losses), pre-tax by transaction type
Sales
Credit losses
Valuation of equity investments
Valuation and settlements of derivative Total
${ }^{(1)}$ Market-based strategy seeks to deliver predictable earnings aligned to business needs and take advantage of short-term opportunities primarily through public and private fixed income investments and public equity securities.
${ }^{(2)}$ Equity securities include investments in exchange traded and mutual funds whose underlying investments are fixed income securities.
${ }^{(3)}$ Market-based investments include publicly traded equity securities classified as limited partnerships.
(4) When calculating the pre-tax yields, investee level expenses are netted against income for directly held real estate and other consolidated investments.
${ }^{(5)}$ Due to the adoption of the measurement of credit losses on financial instruments accounting standard on January 1,2020 , realized capital losses previously reported as other-than-temporary impairment write-downs are presented as credit losses.
(6) Performance-based strategy seeks to deliver attractive risk-adjusted returns and supplement market risk with idiosyncratic risk primarily through investments in private equity and real estate.

The Allstate Corporation
Investment Position and Results by Strategy and Segment

## (\$ in millions)

## Market-based ${ }^{(1)}$

Investment position
Interest-bearing investments
Equity securities ${ }^{(2)}$
LP and other alternative investments ${ }^{(3)}$ Total

Investment income
Interest-bearing investments
Equity securities
P and other alternative investments
Investment income, before expense
Investee level expenses ${ }^{(4)}$
Income for yield calculation

## Market-based pre-tax yield

Realized capital gains (losses), pre-tax by transaction type
Sales
Credit losses ${ }^{(5)}$
Valuation of equity investments
Valuation and settlements of derivative
Total


Performance-based ${ }^{(6)}$
nvestment position
Interest-bearing investments
Equity securities
LP and other alternative investments Total


Investment income
Interest-bearing investments
Equity securities
LP and other alternative investments investment income, before expense
Investee level expenses
income for yield calculation

## erformance-based pre-tax yield

Realized capital gains (losses), pre-tax by transaction type
Sales
Credit losses
Valuation of equity investments
Valuation and settlements of derivative
Total

${ }^{(1)}$ Market-based strategy seeks to deliver predictable earnings aligned to business needs and take advantage of short-term opportunities primarily through public and private fixed income investments and public equity securities.
${ }^{(2)}$ Equity securities include investments in exchange traded and mutual funds whose underlying investments are fixed income securities.
Market-based investments include publicly traded equity securities classified as limited partnerships.
${ }^{4}$ ) When calculating the pre-tax yields, investee level expenses are netted against income for directly held real estate and other consolidated investments
${ }^{(5)}$ Due to the adoption of the measurement of credit losses on financial instruments accounting standard on January 1,2020 , realized capital losses previously reported as other-than-temporary impairment write-downs are presented as credit losses.
${ }^{(6)}$ Performance-based strategy seeks to deliver attractive risk-adjusted returns and supplement market risk with idiosyncratic risk primarily through investments in private equity and real estate.

As of or for the three months ended
nvestment income

Investee level expenses ${ }^{(1)}$
Realized capital gains (losses) ${ }^{(1)}$ Limited partnerships
Limited partnership
Private equity
Private equity
Real estate
PB - limited partnerships
Non-LP
Private equity
Real estate
Total
Private equity
Real estate

Pre-Tax Yield
Internal Rate of Return ${ }^{(2)}$
10 Year
5 Year
5 Year
3 Year
3 Year
1 Year

Dec. 31, Sept. 30,

(2) Beginning January 1, 2020, depreciation previously included in investee level expenses is reported as realized capital gains or losses.
${ }^{(2)}$ The internal rate of return ("IRR") is one of the measures we use to evaluate the performance of these investments. The IRR represents the rate of return on the investments considering the cash flows paid and received and, until the investment is fully liquidated, the estimated value of investment holdings at the end of the measurement period. The calculated IRR for any measurement period is highly influenced by the values of the portfolio at the beginning and end of the period, which reflect the estimated fair values of the investments as of such dates. As a result, the IRR can vary significantly for different measurement periods based on macroeconomic or other events that impact the estimated beginning or ending portfolio value, such as the global financial crisis. Our IRR calculation method may differ from those used by other investors. The timing of the recognition of income in the financial statements
may differ significantly from the cash distributions and changes in the value of these investments.
${ }^{3}$ ) For the three months ended Additionally, $\$ 195$ million of valuation increases reported in the fourth quarter 2019 partnership financiad sinvestments held within limited partnerships to their March 31,2020 values, which reduced income $\$ 52$ million. Additionally, $\$ 195$ milion of valuation increases reported in the fourth quarter 2019 partnership financial statements were excluded from income considering the equity market decline in March.

## Definitions of Non-GAAP Measures

 companies and therefore comparability may be limited.

Adjusted net income is net income applicable to common shareholders, excluding:
 income,

- pension and other postretirement remeasurement gains and losses, after-tax,
- valuation changes on embedded derivatives not hedged, after-tax,
 embedded derivatives not hedged, after-tax,
- business combination expenses and the amortization or impairment of purchased intangibles, after-tax
- gain (loss) on disposition of operations, after-tax, and
 or gain within the prior two years.


















 shareholders is provided in the schedule, "Contribution to Income".









 Measures by Brand" and "Commercial Lines Profitability Measures".


 used by management for the same reasons noted above for the underlying combined ratio. The results of these calculations are provided on the schedule "Allstate Brand Statistics".





 Profitability Measures by Brand".













 schedule, "Return on Common Shareholders' Equity".






 on Equity".







 share can be found in the schedule, "Book Value per Common Share".


[^0]:    (1) Adjusted net income is the segment measure used for each business.

