# THE ALLSTATE CORPORATION 

## Investor Supplement <br> Third Quarter 2017

 expected for the full year.
 "Definitions of Non-GAAP Measures" and are reconciled to the most directly comparable generally accepted accounting principles ("GAAP") measure herein.

THE ALLSTATE CORPORATION

## nvestor Supplement - Third Quarter 2017

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the allstate corporation
CONSOLIDATED STATEMENTS OF OPERATIONS
(\$ in millions, except per share data)

## Revenues

Property-liability insurance premiums
Life and annuity premiums and contract charges
Net investment income
Realized capital gains and losses:
Total other-than-temporary impairment ("OTTI") losses OTTI losses reclassified to (from) other comprehensive income
Net OTTI losses recognized in earnings
Sales and other realized capital gains and losses Total realized capital gains and losses Total revenues

## Costs and expenses

Property-liability insurance claims and claims expense ife and annuity contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
interest expense
Total costs and expenses
Gain on disposition of operations
Income from operations before income tax expense

Income tax expense

|  | Three months en |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { une 30, } \\ & 2017 \\ & \hline \end{aligned}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Sept. 30, 2017 |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |
| \$ 8,121 | \$ | 8,018 | \$ | 7,959 | \$ | 7,901 | \$ | 7,869 | \$ | 7,814 | \$ | 7,723 | \$ | 24,098 | \$ | 23,406 |
| 593 |  | 591 |  | 593 |  | 574 |  | 571 |  | 564 |  | 566 |  | 1,777 |  | 1,701 |
| 843 |  | 897 |  | 748 |  | 801 |  | 748 |  | 762 |  | 731 |  | 2,488 |  | 2,241 |
| (26) |  | (47) |  | (62) |  | (72) |  | (73) |  | (77) |  | (91) |  | (135) |  | (241) |
| (2) |  |  |  |  |  |  |  |  |  | (2) |  | 10 |  |  |  | 8 |
| (28) |  | (50) |  | (59) |  | (70) |  | (73) |  | (79) |  | (81) |  | (137) |  | (233) |
| 131 |  | 131 |  | 193 |  | 72 |  | 106 |  | 103 |  | (68) |  | 455 |  | 141 |
| 103 |  | 81 |  | 134 |  | 2 |  | 33 |  | 24 |  | (149) |  | 318 |  | (92) |
| 9,660 |  | 9,587 |  | 9,434 |  | 9,278 |  | 9,221 |  | 9,164 |  | 8,871 |  | 28,681 |  | 27,256 |
| 5,545 |  | 5,689 |  | 5,416 |  | 5,083 |  | 5,553 |  | 5,901 |  | 5,684 |  | 16,650 |  | 17,138 |
| 456 |  | 486 |  | 474 |  | 464 |  | 484 |  | 454 |  | 455 |  | 1,416 |  | 1,393 |
| 174 |  | 175 |  | 173 |  | 168 |  | 183 |  | 185 |  | 190 |  | 522 |  | 558 |
| 1,200 |  | 1,176 |  | 1,169 |  | 1,157 |  | 1,138 |  | 1,126 |  | 1,129 |  | 3,545 |  | 3,393 |
| 1,218 |  | 1,086 |  | 1,097 |  | 1,063 |  | 1,021 |  | 1,040 |  | 982 |  | 3,401 |  | 3,043 |
| 14 |  | 53 |  | 10 |  | 9 |  | 5 |  | 11 |  | 5 |  | 77 |  | 21 |
| 83 |  | 83 |  | 85 |  | 77 |  | 73 |  | 72 |  | 73 |  | 251 |  | 218 |
| 8,690 |  | 8,748 |  | 8,424 |  | 8,021 |  | 8,457 |  | 8,789 |  | 8,518 |  | 25,862 |  | 25,764 |
| 1 |  | 12 |  | 2 |  | 1 |  | 1 |  | 1 |  | 2 |  | 15 |  | 4 |
| 971 |  | 851 |  | 1,012 |  | 1,258 |  | 765 |  | 376 |  | 355 |  | 2,834 |  | 1,496 |
| 305 |  | 272 |  | 317 |  | 418 |  | 245 |  | 105 |  | 109 |  | 894 |  | 459 |
| \$ 666 | \$ | 579 | \$ | 695 | \$ | 840 | \$ | 520 | \$ | 271 | \$ | 246 | \$ | 1,940 | \$ | 1,037 |
| 29 |  | 29 |  | 29 |  | 29 |  | 29 |  | 29 |  | 29 |  | 87 |  | 87 |
| \$ 637 | \$ | 550 | \$ | 666 | \$ | 811 | \$ | 491 | \$ | 242 | \$ | 217 | \$ | 1,853 | \$ | 950 |
| \$ 1.76 | \$ | 1.51 | \$ | 1.82 | \$ | 2.20 | \$ | 1.32 | \$ | 0.65 | \$ | 0.57 | \$ | 5.10 | \$ | 2.54 |
| 361.3 |  | 363.6 |  | 365.7 |  | 368.0 |  | 371.5 |  | 373.6 |  | 378.1 |  | 363.5 |  | 374.4 |
| \$ 1.74 | \$ | 1.49 | \$ | 1.79 | \$ | 2.18 | \$ | 1.31 | \$ | 0.64 | \$ | 0.57 | \$ | 5.02 | \$ | 2.51 |
| 367.1 |  | 369.0 |  | 371.3 |  | 372.5 |  | 375.9 |  | 378.1 |  | 382.9 |  | 369.1 |  | 378.9 |
| \$ 0.37 | \$ | 0.37 | \$ | 0.37 | \$ | 0.33 | \$ | 0.33 | \$ | 0.33 | \$ | 0.33 | \$ | 1.11 | \$ | 0.99 |

${ }^{(1)}$ In accordance with GAAP, the quarter and year-to-date per share amounts are calculated discretely. Therefore, the sum of each quarter may not equal the year-to-date amount.

THE ALLSTATE CORPORATION
CONTRIBUTION TO INCOME
(\$ in millions, except per share data)

## Contribution to income

Net income applicable to common shareholders
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capita gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Reclassification of periodic settlements and accrual on non-hedge derivative instruments, after-tax
Business combination expenses and the amortization of purchased intangible assets, after-tax
Gain on disposition of operations, after-tax
Operating income *

## Income per common share - Diluted

Net income applicable to common shareholders
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
Business combination expenses and the amortization of purchased intangible assets, after-tax
Gain on disposition of operations, after-tax
Operating income *

Weighted average common shares - Diluted

Three months ended

| $\begin{aligned} & \hline \text { Sept. 30, } \\ & 2017 \\ & \hline \end{aligned}$ |  | $\begin{gathered} \text { June } 30 \text {, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 637 | \$ | 550 | \$ | 666 | \$ | 811 | \$ | 491 | \$ | 242 | \$ | 217 | \$ | 1,853 | \$ | 950 |
| (67) |  | (53) |  | (88) |  | (1) |  | (22) |  | (17) |  | 96 |  | (208) |  | 57 |
| 1 |  | 1 |  | - |  | (6) |  | - |  | 4 |  | 4 |  | 2 |  | 8 |
| 2 |  | 3 |  | 3 |  | 1 |  | 1 |  | 1 |  | 1 |  | 8 |  | 3 |
| (1) |  | (1) |  | - |  | (2) |  | - |  | - |  | (1) |  | (2) |  | (1) |
| $\begin{gathered} 17 \\ (2) \\ \hline \end{gathered}$ |  | $\begin{gathered} 16 \\ (6) \\ \hline \end{gathered}$ |  | $\begin{aligned} & 29 \\ & (2) \\ & \hline \end{aligned}$ |  |  |  | $\begin{gathered} 5 \\ (1) \\ \hline \end{gathered}$ |  | $\begin{gathered} 6 \\ (1) \\ \hline \end{gathered}$ |  | $\begin{gathered} 6 \\ (1) \\ \hline \end{gathered}$ |  | $\begin{gathered} 62 \\ (10) \\ \hline \end{gathered}$ |  | $\begin{aligned} & 17 \\ & (3) \\ & \hline \end{aligned}$ |
| \$ 587 | \$ | 510 | \$ | 608 | \$ | 807 | \$ | 474 | \$ | 235 | \$ | 322 | \$ | 1,705 | \$ | 1,031 |
| \$ 1.74 | \$ | 1.49 | \$ | 1.79 | \$ | 2.18 | \$ | 1.31 | \$ | 0.64 | \$ | 0.57 | \$ | 5.02 | \$ | 2.51 |
| (0.18) |  | (0.14) |  | (0.24) |  | - |  | (0.06) |  | (0.04) |  | 0.25 |  | (0.56) |  | 0.15 |
| - |  |  |  |  |  | (0.02) |  | - |  | 0.01 |  | 0.01 |  | 0.01 |  | 0.02 |
| 0.01 |  | 0.01 |  | 0.01 |  | - |  | - |  | - |  | - |  | 0.02 |  | 0.01 |
| - |  | - |  | - |  | - |  | - |  | - |  | - |  | (0.01) |  | - |
| $\begin{gathered} 0.04 \\ (0.01) \\ \hline \end{gathered}$ |  | $\begin{gathered} 0.04 \\ (0.02) \\ \hline \end{gathered}$ |  | 0.08 |  | 0.01 |  | 0.01 |  | 0.01 |  | 0.01 |  | $\begin{gathered} 0.17 \\ (0.03) \\ \hline \end{gathered}$ |  | $\begin{array}{r} 0.04 \\ (0.01) \\ \hline \end{array}$ |
| \$ 1.60 | \$ | 1.38 | \$ | 1.64 | \$ | 2.17 | \$ | 1.26 | \$ | 0.62 | \$ | 0.84 | \$ | 4.62 | \$ | 2.72 |
| 367.1 |  | 369.0 |  | 371.3 |  | 372.5 |  | 375.9 |  | 378.1 |  | 382.9 |  | 369.1 |  | 378.9 |

THE ALLSTATE CORPORATION
REVENUES
(\$ in millions)

## Property-Liability

Property-Liability insurance premiums Net investment income
Realized capital gains and losses

## Total Property-Liability revenues

## Allstate Financial

Life and annuity premiums and contract charges Net investment income
Realized capital gains and losses
Total Allstate Financial revenues

## Corporate and Other

Net investment income
Realized capital gains and losses

## Total Corporate and Other revenues

## Consolidated revenues



Premiums and contract charges
Claims and claims expense
Contract benefits and interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Interest expense
Underwriting income (loss)
Net investment income
Realized capital gains and losses
Gain on disposition of operations
Income tax (expense) benefit
Preferred stock dividends
Net income (loss) applicable to common shareholders
Realized capital gains and losses, after-tax
ealuation changes on embedded derivatives that are not hedged after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
Business combination expenses and the amortization of purchased intangible assets, after-tax
Gain on disposition of operations, after-tax
Operating income (loss) *

For the three months ended September 30, 2017


For the three months ended September 30, 2016

## Premiums and contract charges

Claims and claims expense
Contract benefits and interest credited to contractholder fund
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Interest expense
Underwriting income (loss)
Net investment income
Realized capital gains and losses
Gain on disposition of operations
ncome tax (expense) benefit
Preferred stock dividends
Net income (loss) applicable to common shareholders
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
Business combination expenses and the amortization of purchased intangible assets, after-tax
Gain on disposition of operations, after-tax
Operating income (loss) *

| Allstate <br> Protection |  | Discontinued Lines and Coverages |  | Total PropertyLiability |  | Allstate <br> Financial |  | Corporate and Other |  | Consolidated |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 7,869 | \$ | - | \$ | 7,869 | \$ | 571 | \$ | - | \$ | 8,440 |
|  | $(5,454)$ |  | (99) |  | $(5,553)$ |  | - |  | - |  | $(5,553)$ |
|  | - |  | - |  | - |  | (667) |  | - |  | (667) |
|  | $(1,068)$ |  | - |  | $(1,068)$ |  | (70) |  | - |  | $(1,138)$ |
|  | (887) |  | (1) |  | (888) |  | (126) |  | (7) |  | $(1,021)$ |
|  | (5) |  | - |  | (5) |  | - |  | - |  | (5) |
|  | - |  | - |  | - |  | - |  | (73) |  | (73) |
| \$ | 455 | \$ | (100) | \$ | 355 |  |  |  |  |  |  |
|  |  |  |  |  | 310 |  | 427 |  | 11 |  | 748 |
|  |  |  |  |  | 53 |  | (21) |  | 1 |  | 33 |
|  |  |  |  |  | - |  | 1 |  | - |  | 1 |
|  |  |  |  |  | (235) |  | (35) |  | 25 |  | (245) |
|  |  |  |  |  | - |  | - |  | (29) |  | (29) |
|  |  |  |  | \$ | 483 | \$ | 80 | \$ | (72) | \$ | 491 |
|  |  |  |  |  | (36) |  | 14 |  | - |  | (22) |
| , after-tax |  |  |  |  | - |  | - |  | - |  | - |
| osses and valuation changes on |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  | - |  | 1 |  | - |  | 1 |
| ge derivative instruments, after-tax |  |  |  |  | - |  | - |  | - |  | - |
| ed intangible assets, after-tax |  |  |  |  | 5 |  | - |  | - |  | 5 |
|  |  |  |  |  | - |  | (1) |  | - |  | (1) |
|  |  |  |  | \$ | 452 | \$ | 94 | \$ | (72) ${ }^{(2)}$ | \$ | 474 |

(1) Includes a pension settlement loss of $\$ 86$ million recorded for the three months ended September 30, 2017.
(2) Operating income is the segment measure for Allstate Financial and Corporate and Other and is not a non-GAAP measure.

## HE ALLSTATE CORPORATION

For the nine months ended September 30, 2017

Premiums and contract charges
Claims and claims expense
Contract benefits and interest credited to contractholder funds Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Interest expense
Underwriting income (loss)
Net investment income
Realized capital gains and losses
Gain on disposition of operations
Income tax (expense) benefit
Preferred stock dividends
Net income (loss) applicable to common shareholders
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax Business combination expenses and the amortization of purchased intangible assets, after-tax
Gain on disposition of operations, after-tax

## Operating income (loss) *



For the nine months ended September 30, 2016

Premiums and contract charges
Claims and claims expense
Contract benefits and interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Interest expense
Underwriting income (loss)
Net investment income
Realized capital gains and losses
Gain on disposition of operations
Income tax (expense) benefit
Preferred stock dividends
Net income (loss) applicable to common shareholders
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
Business combination expenses and the amortization of purchased intangible assets, after-tax
Gain on disposition of operations, after-tax
Operating income (loss) *

(1) Includes a pension settlement loss of $\$ 86$ million recorded in the third quarter of 2017.
(2) Operating income is the segment measure for Allstate Financial and Corporate and Other and is not a non-GAAP measure.

## the ALLSTATE CORPORATION

## CONSOLIDATED STATEMENTS OF FINANCIAL POSITION

|  |  | $\begin{gathered} \text { Sept 30, } \\ 2017 \\ \hline \end{gathered}$ |  | June 30, 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  |  | Sept. 30 <br> 2017 |  | $\begin{gathered} \text { June 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |  |  |  |  | Liabilities |  |  |  |  |  |  |  |  |  |  |
| Investments Fixed income securities, at fair value |  |  |  |  |  |  |  |  |  |  | Reserve for property-liability insurance claims and claims expense | \$ |  | \$ |  | \$ |  | \$ |  |  |  |
| Fixed income securities, at fair value (amortized cost \$57,608, \$56,901, |  |  |  |  |  |  |  |  |  |  | Reserve for life-contingent contract benefits | \$ | $\begin{aligned} & 27,154 \\ & 12,227 \end{aligned}$ | \$ | $\begin{aligned} & 25,884 \\ & 12,234 \end{aligned}$ | \$ | $\begin{aligned} & 25,628 \\ & 12,223 \end{aligned}$ | \$ | $\begin{aligned} & 25,250 \\ & 12,239 \end{aligned}$ | \$ | $\begin{aligned} & 25,450 \\ & 12,228 \end{aligned}$ |
| \$57,194, \$56,576 and \$57,775) | \$ | 59,391 | \$ | 58,656 | \$ | 58,636 | \$ | 57,839 | \$ | 60,306 | Contractholder funds |  | 19,650 |  | 19,832 |  | 20,051 |  | 20,260 |  | 20,583 |
| Equity securities, at fair value |  |  |  |  |  |  |  |  |  |  | Unearned premiums |  | 13,535 |  | 13,024 |  | 12,705 |  | 12,583 |  | 12,772 |
| (cost \$5,468, \$5,321, \$5,026, |  |  |  |  |  |  |  |  |  |  | Claim payments outstanding |  | 959 |  | 939 |  | 845 |  | 879 |  | 934 |
| \$5,157 and \$4,800) |  | 6,434 |  | 6,117 |  | 5,685 |  | 5,666 |  | 5,288 | Deferred income taxes |  | 1,249 |  | 1,104 |  | 833 |  | 487 |  | 935 |
| Mortgage loans |  | 4,322 |  | 4,336 |  | 4,349 |  | 4,486 |  | 4,396 | Other liabilities and accrued expenses |  | 6,968 |  | 6,583 |  | 7,018 |  | 6,599 |  | 6,122 |
| Limited partnership interests |  | 6,600 |  | 6,206 |  | 5,982 |  | 5,814 |  | 5,588 | Long-term debt |  | 6,349 |  | 6,348 |  | 6,346 |  | 6,347 |  | 5,110 |
| Short-term, at fair value |  |  |  |  |  |  |  |  |  |  | Separate Accounts |  | 3,422 |  | 3,416 |  | 3,436 |  | 3,393 |  | 3,469 |
| (amortized cost \$2,198, \$2,175, \$2,753, |  |  |  |  |  |  |  |  |  |  | Total liabilities |  | 91,513 |  | 89,364 |  | 89,085 |  | 88,037 |  | 87,603 |
| \$4,288 and \$1,863) |  | 2,198 |  | 2,175 |  | 2,753 |  | 4,288 |  | 1,863 |  |  |  |  |  |  |  |  |  |  |  |
| Other |  | 3,826 |  | 3,815 |  | 3,738 |  | 3,706 |  | 3,663 | Equity |  |  |  |  |  |  |  |  |  |  |
| Total investments |  | 82,771 |  | 81,305 |  | 81,143 |  | 81,799 |  | 81,104 | Preferred stock and additional capital paid-in, 72.2 thousand shares outstanding |  | 1,746 |  | 1,746 |  | 1,746 |  | 1,746 |  | 1,746 |
|  |  |  |  |  |  |  |  |  |  |  | Common stock, 360 million, 361 million, 365 million, 366 million and 368 million shares outstanding ${ }^{(2)}$ |  | 9 |  | 9 |  | 9 |  | 9 |  | 9 |
|  |  |  |  |  |  |  |  |  |  |  | Additional capital paid-in |  | 3,330 |  | 3,269 |  | 3,285 |  | 3,303 |  | 3,237 |
|  |  |  |  |  |  |  |  |  |  |  | Retained income |  | 42,125 |  | 41,622 |  | 41,208 |  | 40,678 |  | 39,990 |
|  |  |  |  |  |  |  |  |  |  |  | Deferred ESOP expense |  | (6) |  | (6) |  | (6) |  | (6) |  | (13) |
|  |  |  |  |  |  |  |  |  |  |  | Treasury stock, at cost ( 540 million, 539 million, 535 million, 534 million and 532 million shares) |  | $(25,413)$ |  | $(25,241)$ |  | $(24,887)$ |  | $(24,741)$ |  | $(24,537)$ |
|  |  |  |  |  |  |  |  |  |  |  | Accumulated other comprehensive income: |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  | Unrealized net capital gains and losses: |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  | Unrealized net capital gains and losses on fixed income securities with other-than-temporary impairments |  | 68 |  | 65 |  | 59 |  | 57 |  | 56 |
| Cash |  | 690 |  | 482 |  | 442 |  | 436 |  | 389 | Other unrealized net capital gains and losses |  | 1,715 |  | 1,590 |  | 1,304 |  | 1,091 |  | 1,902 |
| Premium installment receivables, net |  | 5,922 |  | 5,693 |  | 5,649 |  | 5,597 |  | 5,799 | Unrealized adjustment to DAC, DSI |  |  |  |  |  |  |  |  |  |  |
| Deferred policy acquisition costs |  | 4,147 |  | 4,037 |  | 3,988 |  | 3,954 |  | 3,886 | and insurance reserves |  | (132) |  | (129) |  | (107) |  | (95) |  | (141) |
| Reinsurance recoverables, net ${ }^{(1)}$ |  | 9,748 |  | 8,722 |  | 8,723 |  | 8,745 |  | 8,922 | Total unrealized net capital gains and losses |  | 1,651 |  | 1,526 |  | 1,256 |  | 1,053 |  | 1,817 |
| Accrued investment income |  | 590 |  | 573 |  | 577 |  | 567 |  | 567 | Unrealized foreign currency translation |  |  |  |  |  |  |  |  |  |  |
| Property and equipment, net |  | 1,067 |  | 1,072 |  | 1,067 |  | 1,065 |  | 1,013 | adjustments |  | (14) |  | (42) |  | (53) |  | (50) |  | (48) |
| Goodwill |  | 2,309 |  | 2,309 |  | 2,295 |  | 1,219 |  | 1,219 | Unrecognized pension and other |  |  |  |  |  |  |  |  |  |  |
| Other assets |  | 2,966 |  | 3,256 |  | 2,923 |  | 1,835 |  | 2,169 | postretirement benefit cost |  | $(1,309)$ |  | $(1,382)$ |  | $(1,400)$ |  | $(1,419)$ |  | $(1,267)$ |
| Separate Accounts |  | 3,422 |  | 3,416 |  | 3,436 |  | 3,393 |  | 3,469 | Total accumulated other comprehensive income (loss) |  | 328 |  | 102 |  | (197) |  | (416) |  | 502 |
|  |  |  |  |  |  |  |  |  |  |  | Total shareholders' equity |  | 22,119 |  | 21,501 |  | 21,158 |  | 20,573 |  | 20,934 |
| Total assets | \$ | 113,632 | \$ | 110,865 | \$ | 110,243 | \$ | 108,610 | \$ | 108,537 | Total liabilities and shareholders' equity | \$ | $\underline{113,632}$ | \$ | 110,865 |  | 110,243 | \$ | $\underline{ }$ 108,610 |  | 108,537 |


${ }^{(2)}$ Common shares outstanding were $359,787,293 ; 361,280,366$; $365,015,746$; $365,771,746$ and $368,126,127$ as of September 30, 2017, June 30, 2017, March 31, 2017, December 31, 2016 and September 30, 2016, respectively

THE ALLSTATE CORPORATION BOOK VALUE PER COMMON SHARE

## (\$ in millions, except per share data)

## Book value per common share

Numerator:
Common shareholders' equity ${ }^{(1)}$
Denominator:
Common shares outstanding and dilutive potential common shares outstanding

> Book value per common share

## Book value per common share, excluding the

 impact of unrealized net capital gains and losses on fixed income securitiesNumerator:
Common shareholders' equity
Unrealized net capital gains and losses on fixed income securities

Adjusted common shareholders' equity
Denominator:
Common shares outstanding and dilutive potential common shares outstanding

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities *

| $\begin{gathered} \hline \text { Sept. 30, } \\ 2017 \end{gathered}$ |  | June 30, 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March } 31, \\ 2016 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 20,373 | \$ | 19,755 | \$ | 19,412 | \$ | 18,827 | \$ | 19,188 | \$ | 18,807 | \$ | 18,594 |
|  | 365.8 |  | 367.0 |  | 370.4 |  | 370.8 |  | 372.7 |  | 375.8 |  | 380.3 |
| \$ | 55.69 | \$ | 53.83 | \$ | 52.41 | \$ | 50.77 | \$ | 51.48 | \$ | 50.05 | \$ | 48.89 |
| \$ | 20,373 | \$ | 19,755 | \$ | 19,412 | \$ | 18,827 | \$ | 19,188 | \$ | 18,807 | \$ | 18,594 |
|  | 1,028 |  | 1,013 |  | 831 |  | 727 |  | 1,506 |  | 1,407 |  | 993 |
| \$ | 19,345 | \$ | 18,742 | \$ | 18,581 | \$ | 18,100 | \$ | 17,682 | \$ | 17,400 | \$ | 17,601 |
|  | 365.8 |  | 367.0 |  | 370.4 |  | 370.8 |  | 372.7 |  | 375.8 |  | 380.3 |
| \$ | 52.88 | \$ | 51.07 | \$ | 50.16 | \$ | 48.81 | \$ | 47.44 | \$ | 46.30 | \$ | 46.28 |

(1) Excludes equity related to preferred stock of $\$ 1,746$ million in each period.

## THE ALLSTATE CORPORATION

RETURN ON COMMON SHAREHOLDERS' EQUITY
(\$ in millions)

Twelve months ended

## Return on Common Shareholders' Equity

Numerator:
Net income applicable to common shareholders ${ }^{(1)}$

## Denominator:

Beginning common shareholders' equity
Ending common shareholders' equity
Average common shareholders' equity ${ }^{(2)}$
Return on common shareholders' equity

## Operating Income Return on Common Shareholders' Equity

Numerator:
Operating income *(1)

Denominator:
Beginning common shareholders' equity
Unrealized net capital gains and losses
Adjusted beginning common shareholders' equity
Ending common shareholders' equity
Unrealized net capital gains and losses
Adjusted ending common shareholders' equity
Average adjusted common shareholders' equity ${ }^{(2)}$

Operating income return on common shareholders' equity *

(1) Net income applicable to common shareholders and operating income reflect a trailing twelve-month period.
 shareholders' equity, respectively, for the twelve-month period as data points.

THE ALLSTATE CORPORATION
DEBT TO CAPITAL
(\$ in millions)

Debt
Short-term debt
Long-term debt
Total debt
Capital resources

## Debt

Shareholders' equity
Preferred stock and additional capital paid-in Common stock
Additional capital paid-in
Retained income
Deferred ESOP expense
Treasury stock
Unrealized net capital gains and losses
Unrealized foreign currency translation adjustments
Unrecognized pension and other postretirement benefit cost Total shareholders' equity

Total capital resources

Ratio of debt to shareholders' equity

Ratio of debt to capital resources


```
CASH FLOWS FROM OPERATING ACTIVITIES
    Net income
    Adjustments to reconcile net income to net
        cash provided by operating activities:
            Depreciation, amortization and
            other non-cash items
            Realized capital gains and losses
            Gain on disposition of operations
            Interest credited to contractholder funds
            Changes in:
            Policy benefits and other insurance reserves
            Unearned premiums
            Deferred policy acquisition cost
            Premium installment receivables, ne
            Reinsurance recoverables, net
            Income taxes
            ther operating assets and liabilities
            Net cash provided by operating activities
```

CASH FLOWS FROM INVESTING ACTIVITIES
Proceeds from sales
Fixed income securities
Equity securities
Limited partnership interests
Mortgage loans
Investment collections
Fixed income securities
Mortgage loans
ont purchases
Fixed income securities
Equity securities
Limited partnership interests
Mortgage loans
Other investments
Change in short-term investments, ne
Change in other investments, net
Purchases of property and equipment, net
Acquisition of operations
Net cash (used in) provided by investing activities
CASH FLOWS FROM FINANCING ACTIVITIES
Proceeds from issuance of long-term debt
Repayments of long-term deb
Contractholder fund withdraw
Dividends paid on common stock
Dividends paid on preferred stock
Treasury stock purchases
Shares reissued under equity incentive plans, net
Excess tax benefits on share-based payment arrangements
Other
Net cash (used in) provided by financing activities
NET INCREASE (DECREASE) IN CASH
CASH AT BEGINNING OF PERIOD
CASH AT END OF PERIOD

# THE ALLSTATE CORPORATION 

ANALYSIS OF DEFERRED POLICY ACQUISITION COSTS
（\＄in millions）

|  | Change in Deferred Policy Acquisition Costs For the three months ended September 30， 2017 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \begin{array}{c} \text { Beginning } \\ \text { balance } \\ \text { June } 30,2017 \\ \hline \end{array} ⿳ ⺈ ⿴ 囗 十 一 ~ \end{gathered}$ |  | Acquisition costs deferred |  | $\begin{gathered} \text { Amortization } \\ \text { before } \\ \text { adjustments }{ }^{(1)(2)} \\ \hline \end{gathered}$ |  | Amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged ${ }^{(2)}$ |  | Amortization （acceleration） deceleration for changes in assumptions ${ }^{(2)}$ |  | Effect of unrealized capital gains and losses |  | Ending balance Sept．30， 2017 |  |
| Property－Liability | \＄ | 2，328 | \＄ | 1，242 | \＄ | $(1,138)$ | \＄ | － | \＄ | － | \＄ | － | \＄ | 2，432 |
| Allstate Financial： |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| AlstareserTraditional life andaccident and health |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Interest－sensitive life |  | 831 |  | 21 |  | （35） |  | （4） |  | 13 |  | （3） |  | 823 |
| Fixed annuity |  | 37 |  | － |  | （2） |  |  |  | － |  | － |  | 35 |
| Subtotal |  | 1，709 |  | 71 |  | （71） |  | （4） |  | 13 |  | （3） |  | 1，715 |
| Consolidated | \＄ | 4，037 | \＄ | 1，313 | \＄ | $\underline{(1,209)}$ | \＄ | （4） | \＄ | 13 | \＄ | （3） | \＄ | 4，147 |
|  | Change in Deferred Policy Acquisition Costs For the three months ended September 30， 2016 |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  | ed <br> nd <br> on <br> ives <br> ged |  |  |  |  |  | $\begin{aligned} & \text { ng } \\ & \text { 1ce } \\ & .2016 \\ & \hline \end{aligned}$ |
| Property－Liability | \＄ | 2，101 | \＄ | 1，153 | \＄ | $(1,068)$ | \＄ | － | \＄ | － | \＄ | － | \＄ | 2，186 |
| Allstate Financial： |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Traditional life and accident and health |  | 806 |  | 45 |  | （41） |  | － |  |  |  |  |  | 810 |
| Interest－sensitive life |  | 868 |  | 25 |  | （27） |  | （2） |  | 2 |  | （18） |  | 848 |
| Fixed annuity |  | 44 |  | $\stackrel{-}{-}$ |  | （2） |  | （2） |  | － |  | ） |  | 42 |
| Subtotal |  | 1，718 |  | 70 |  | （70） |  | （2） |  | 2 |  | （18） |  | 1，700 |
| Consolidated | \＄ | 3，819 | \＄ | 1，223 | \＄ | $(1,138)$ | \＄ | （2） | \＄ | 2 | \＄ | （18） | \＄ | 3，886 |

 acceleration／deceleration for changes in assumptions．
${ }^{(2)}$ Included as a component of amortization of DAC on the Consolidated Statements of Operations．
Change in Deferred Policy Acquisition Costs
For the nine months ended September 30, 2017
Reconciliation of Deferred Policy
—___

| $\begin{gathered} \text { Beginning } \\ \text { balance } \\ \text { Dec. } 31,2016 \\ \hline \end{gathered}$ |  | Acquisition costs deferred |  | Amortization before adjustments ${ }^{(1)(2)}$ | Amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged ${ }^{(2)}$ |  | Amortization (acceleration) deceleration for changes in assumptions ${ }^{(2)}$ |  | Effect of unrealized capital gains and losses |  | $\begin{aligned} & \text { ng } \\ & \text { nce } \\ & .2017 \\ & \hline \end{aligned}$ |  | fore <br> of <br> zed <br> gains <br> sses |  | Impact of unrealized capital gains and losses |  | DAC after impact of unrealized capital gains and losses |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2,188 | \$ | 3,575 | \$ | $(3,331)$ | \$ - | \$ |  | \$ |  | \$ | 2,432 | \$ | 2,432 | \$ |  | \$ | 2,432 |


Cons

Change in Deferred Policy Acquisition Costs



${ }^{(2)}$ Included as a component of amortization of DAC on the Consolidated Statements of Operations.
${ }^{(3)}$ Includes $\$ 70$ million recorded in connection with the SquareTrade acquisition on January 3, 2017.

THE ALLSTATE CORPORATION

Policies in Force statistics (in thousands) Allstate Protection ${ }^{(1)}$

Allstate brand
Auto
Homeowners Landlord Renter Condominium Other
Other personal lines
Commercial lines
Allstate Roadside Services
Allstate Dealer Services
Other business lines
Total
Esurance brand
Auto
Homeowners
Other personal lines
Total
Encompass brand
Auto
Homeowners
Other personal lines
Total
SquareTrade ${ }^{(2)}$
Allstate Protection Policies in Force
Allstate Financial ${ }^{(3)}$
Allstate Life
Allstate Benefits
Allstate Annuities
Allstate Financial Policies in Force

## Total Policies in Force

Agency Data ${ }^{(4)}$
Total Allstate agencies ${ }^{(5)}$
Licensed sales professionals ${ }^{(6)}$
Allstate independent agencies ${ }^{(7)}$

| $\begin{gathered} \hline \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ | June 30, <br> 2017 | March 31, <br> 2017 | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ | June 30, <br> 2016 | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 19,513 | 19,548 | 19,565 | 19,742 | 19,852 | 20,061 | 20,145 |
| 6,071 | 6,075 | 6,090 | 6,120 | 6,131 | 6,158 | 6,176 |
| 697 | 703 | 710 | 716 | 720 | 726 | 732 |
| 1,578 | 1,564 | 1,563 | 1,568 | 1,557 | 1,554 | 1,556 |
| 662 | 662 | 663 | 666 | 665 | 667 | 667 |
| 1,275 | 1,270 | 1,264 | 1,264 | 1,260 | 1,256 | 1,253 |
| 4,212 | 4,199 | 4,200 | 4,214 | 4,202 | 4,203 | 4,208 |
| 251 | 262 | 272 | 285 | 296 | 308 | 318 |
| 708 | 724 | 743 | 768 | 797 | 824 | 856 |
| 4,130 | 4,139 | 4,150 | 4,142 | 4,125 | 4,059 | 3,987 |
| 4,838 | 4,863 | 4,893 | 4,910 | 4,922 | 4,883 | 4,843 |
| 34,885 | 34,947 | 35,020 | 35,271 | 35,403 | 35,613 | 35,690 |
| 1,369 | 1,388 | 1,400 | 1,391 | 1,395 | 1,409 | 1,428 |
| 76 | 69 | 63 | 58 | 52 | 44 | 37 |
| 45 | 47 | 48 | 47 | 47 | 47 | 46 |
| 1,490 | 1,504 | 1,511 | 1,496 | 1,494 | 1,500 | 1,511 |
| 548 | 571 | 595 | 622 | 649 | 676 | 701 |
| 262 | 273 | 284 | 295 | 305 | 318 | 329 |
| 88 | 91 | 94 | 98 | 101 | 105 | 108 |
| 898 | 935 | 973 | 1,015 | 1,055 | 1,099 | 1,138 |
| 34,078 | 31,258 | 29,907 | - | - | - | - |
| 71,351 | 68,644 | 67,411 | 37,782 | 37,952 | 38,212 | 38,339 |
| 2,019 | 2,020 | 2,017 | 2,023 | 2,019 | 2,022 | 2,021 |
| 4,035 | 4,064 | 3,992 | 3,755 | 3,733 | 3,752 | 3,726 |
| 236 | 240 | 246 | 251 | 256 | 261 | 267 |
| 6,290 | 6,324 | 6,255 | 6,029 | 6,008 | 6,035 | 6,014 |
| $\underline{77,641}$ | 74,968 | $\underline{73,666}$ | 43,811 | 43,960 | 44,247 | 44,353 |
| 12,200 | 12,200 | 12,200 | 12,200 | 12,200 | 12,200 | 12,100 |
| 23,900 | 24,000 | 23,600 | 23,800 | 23,600 | 23,800 | 24,000 |
| 2,400 | 2,300 | 2,200 | 2,200 | 2,200 | 2,000 | 2,100 |

(1) Policy counts are based on items rather than customers

- A multi-car customer would generate multiple item (policy) counts, even if all cars were insured under one policy.
- Non-proprietary products offered by Ivantage (insurance agency) and Answer Financial (independent insurance agency) are not included
- Allstate Roadside Services represents memberships in force and do not include their wholesale partners as the customer relationship is managed by the wholesale partner.
- Allstate Dealer Services represents service contracts and other products sold in conjunction with auto lending and vehicle sales transactions and do not include their third party administrators ("TPAs") as the customer relationship is managed by the TPAs
(2) SquareTrade had PIF of 28.5, 25.8, 24.4 and 23.0 million at December 31, 2016, September 30, 2016, June 30, 2016, and March 31, 2016, respectively. These numbers are prior to the acquisition of Square Trade on January 3, 2017 and are not included in the periods above
(3) Allstate Financial insurance policies and annuities in force reflect the number of contracts in force excluding sold blocks of business that remain on the balance sheet due to the dispositions of the business being effected through reinsurance arrangements. Policy counts associated with our voluntary employee benefits group business reflect certificate counts as opposed to group counts.
(4) Rounded to the nearest hundred.
(5) Total Allstate agencies represents exclusive Allstate agencies and financial representatives in the United States and Canada.
(6) Employees of Allstate agencies who are licensed to sell Allstate products.
(7) Includes 572 and 488 engaged Allstate independent agencies ("AlAs") as of September 30, 2017 and December 31, 2016, respectively. Engaged AlAs, as currently determined, include those that achieve a minimum number of new policies written

Premiums written
(Increase) decrease in unearned premiums Other

Premiums earned
Claims and claims expense
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Underwriting income (loss)
Net investment income
Income tax expense on operations
Realized capital gains and losses, after-tax
Gain on disposition of operations, after-tax
Net income applicable to common shareholders
Catastrophe losse
Amortization of purchased intangible assets
Operating ratios
Claims and claims expense ("loss") ratio
Expense ratio
Combined ratio

Loss ratio
Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *

Expense ratio
Less: effect of amortization of purchased intangible assets
Expense ratio, excluding the effect of amortization of purchased intangible assets

Reconciliation of combined ratio to underlying combined ratio Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Effect of amortization of purchased intangible assets Underlying combined ratio *

Effect of restructuring and related charges on combined ratio
Effect of Discontinued Lines and Coverages on combined ratio

Three months ended

| $\begin{gathered} \hline \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ | June 30, <br> 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{array}{\|ll} \$ & 8,583 \\ (513) \end{array}$ | \$ | $\begin{gathered} 8,289 \\ (301) \end{gathered}$ | \$ | $\begin{array}{r} 7,723 \\ 234 \end{array}$ | \$ | $\begin{array}{r} 7,723 \\ 189 \end{array}$ | \$ | $\begin{gathered} 8,311 \\ (472) \end{gathered}$ | \$ | $\begin{gathered} 8,051 \\ (264) \end{gathered}$ | \$ | $\begin{array}{r} 7,515 \\ 166 \end{array}$ | \$ | $\begin{array}{r} 24,595 \\ (580) \end{array}$ | \$ | $\begin{gathered} 23,877 \\ (570) \end{gathered}$ |
| 51 |  | 30 |  | 2 |  | (11) |  | 30 |  | 27 |  | 42 |  | 83 |  | 99 |
| 8,121 |  | 8,018 |  | 7,959 |  | 7,901 |  | 7,869 |  | 7,814 |  | 7,723 |  | 24,098 |  | 23,406 |
| $(5,545)$ |  | $(5,689)$ |  | $(5,416)$ |  | $(5,083)$ |  | $(5,553)$ |  | $(5,901)$ |  | $(5,684)$ |  | $(16,650)$ |  | $(17,138)$ |
| $(1,138)$ |  | $(1,103)$ |  | $(1,090)$ |  | $(1,086)$ |  | $(1,068)$ |  | $(1,057)$ |  | $(1,056)$ |  | $(3,331)$ |  | $(3,181)$ |
| (996) |  | (947) |  | (936) |  | (927) |  | (888) |  | (912) |  | (853) |  | $(2,879)$ |  | $(2,653)$ |
| (13) |  | (52) |  | (10) |  | (9) |  | (5) |  | (10) |  | (5) |  | (75) |  | (20) |
| 429 |  | 227 |  | 507 |  | 796 |  | 355 |  | (66) |  | 125 |  | 1,163 |  | 414 |
| $\begin{gathered} 372 \\ (252) \end{gathered}$ |  | $\begin{gathered} 391 \\ (196) \end{gathered}$ |  | $\begin{gathered} 311 \\ (255) \end{gathered}$ |  | $\begin{gathered} 338 \\ (383) \end{gathered}$ |  | $\begin{gathered} 310 \\ (218) \end{gathered}$ |  | $\begin{gathered} 316 \\ (70) \end{gathered}$ |  | $\begin{gathered} 302 \\ (141) \end{gathered}$ |  | $\begin{gathered} 1,074 \\ (703) \end{gathered}$ |  | $\begin{gathered} 928 \\ (429) \end{gathered}$ |
| 54 |  | 56 |  | 89 |  | 10 |  | 36 |  | 18 |  | (64) |  | 199 |  | (10) |
| 1 |  | 6 |  | - |  | - |  | - |  | - |  | - |  | 7 |  | - |
| \$ 604 | \$ | 484 | \$ | 652 | \$ | 761 | \$ | 483 | \$ | 198 | \$ | 222 | \$ | 1,740 | \$ | 903 |
| \$ 861 | \$ | 993 | \$ | 781 | \$ | 303 | \$ | 481 | \$ | 961 | \$ | 827 | \$ | 2,635 | \$ | 2,269 |
| \$ 25 | \$ | 24 | \$ | 25 | \$ | 5 | \$ | 9 | \$ | 9 | \$ | 9 | \$ | 74 | \$ | 27 |
| 68.3 |  | 71.0 |  | 68.0 |  | 64.3 |  | 70.6 |  | 75.5 |  | 73.6 |  | 69.1 |  | 73.2 |
| 26.4 |  | 26.2 |  | 25.6 |  | 25.6 |  | 24.9 |  | 25.3 |  | 24.8 |  | 26.1 |  | 25.0 |
| 94.7 |  | 97.2 |  | 93.6 |  | 89.9 |  | 95.5 |  | 100.8 |  | 98.4 |  | 95.2 |  | 98.2 |
| 68.3 |  | 71.0 |  | 68.0 |  | 64.3 |  | 70.6 |  | 75.5 |  | 73.6 |  | 69.1 |  | 73.2 |
| 10.6 |  | 12.4 |  | 9.8 |  | 3.8 |  | 6.1 |  | 12.3 |  | 10.7 |  | 11.0 |  | 9.7 |
| (1.6) |  | (1.0) |  | (1.3) |  | (1.6) |  | 1.3 |  | (0.2) |  | 0.4 |  | (1.3) |  | 0.4 |
| 59.3 |  | 59.6 |  | 59.5 |  | 62.1 |  | 63.2 |  | 63.4 |  | 62.5 |  | 59.4 |  | 63.1 |
| 26.4 |  | 26.2 |  | 25.6 |  | 25.6 |  | 24.9 |  | 25.3 |  | 24.8 |  | 26.1 |  | 25.0 |
| 0.3 |  | 0.3 |  | 0.3 |  | - |  | 0.1 |  | 0.1 |  | 0.1 |  | 0.3 |  | 0.1 |
| 26.1 |  | 25.9 |  | 25.3 |  | 25.6 |  | 24.8 |  | 25.2 |  | 24.7 |  | 25.8 |  | 24.9 |
| $94.7$ |  | $97.2$ |  | $93.6$ |  | $89.9$ |  | $95.5$ |  | $100.8$ |  | $\begin{gathered} 98.4 \\ (10.7) \end{gathered}$ |  | $95.2$ |  | $98.2$ |
| 1.6 |  | 1.0 |  | 1.3 |  | 1.6 |  | (1.3) |  | 0.2 |  | (0.4) |  | 1.3 |  | (0.4) |
| (0.3) |  | (0.3) |  | (0.3) |  | - |  | (0.1) |  | (0.1) |  | (0.1) |  | (0.3) |  | (0.1) |
| 85.4 |  | 85.5 |  | 84.8 |  | 87.7 |  | 88.0 |  | 88.6 |  | 87.2 |  | 85.2 |  | 88.0 |
| 0.2 |  | 0.6 |  | 0.1 |  | 0.1 |  | 0.1 |  | 0.1 |  | 0.1 |  | 0.3 |  | 0.1 |
| 1.1 |  | 0.1 |  | - |  | - |  | 1.3 |  | - |  | - |  | 0.4 |  | 0.4 |

## THE ALLSTATE CORPORATION

PROPERTY-LIABILITY UNDERWRITING RESULTS BY AREA OF BUSINESS (\$ in millions)

## Property-Liability Underwriting Summary

Allstate Protection
Discontinued Lines and Coverages
Underwriting income (loss)

## Allstate Protection Underwriting Summary Premiums written

## Premiums earned

Claims and claims expense
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Underwriting income (loss)
Catastrophe losses

## Operating ratios <br> Loss ratio <br> Expense ratio <br> Combined ratio

Effect of catastrophe losses on combined ratio
Effect of restructuring and related charges on combined ratio

Effect of amortization of purchased intangible assets on combined ratio

Discontinued Lines and Coverages
Underwriting Summary
Premiums written
Premiums earned
Claims and claims expense
Operating costs and expenses Underwriting loss

Effect of Discontinued Lines and Coverages on the Property-Liability combined ratio

## Allstate Protection Underwriting Income (Loss) by Brand

 Allstate brandEsurance brand
Encompass brand
SquareTrade
Answer Financial
Underwriting income (loss)

Three months ended


|  | Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & 3 \text { pt. 30, } \\ & 2017 \\ & \hline \end{aligned}$ | $\begin{gathered} \text { June 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { Dec. 31, } \\ & 2016 \end{aligned}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \end{gathered}$ |  | Sept. 30, <br> 2017 |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  |
| Allstate brand ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 5,096 | \$ | 4,925 | \$ | 4,882 | \$ | 4,756 | \$ | 4,940 | \$ | 4,767 | \$ | 4,746 | \$ | 14,903 | \$ | 14,453 |
| Homeowners |  | 1,921 |  | 1,847 |  | 1,403 |  | 1,638 |  | 1,869 |  | 1,831 |  | 1,392 |  | 5,171 |  | 5,092 |
| Landlord |  | 138 |  | 130 |  | 120 |  | 133 |  | 141 |  | 133 |  | 122 |  | 388 |  | 396 |
| Renter |  | 86 |  | 75 |  | 67 |  | 68 |  | 84 |  | 75 |  | 67 |  | 228 |  | 226 |
| Condominium |  | 71 |  | 68 |  | 55 |  | 63 |  | 70 |  | 67 |  | 53 |  | 194 |  | 190 |
| Other |  | 159 |  | 168 |  | 126 |  | 129 |  | 152 |  | 153 |  | 111 |  | 453 |  | 416 |
| Other personal lines |  | 454 |  | 441 |  | 368 |  | 393 |  | 447 |  | 428 |  | 353 |  | 1,263 |  | 1,228 |
| Commercial lines |  | 116 |  | 124 |  | 123 |  | 115 |  | 123 |  | 135 |  | 126 |  | 363 |  | 384 |
| Other business lines |  | 168 |  | 174 |  | 173 |  | 158 |  | 185 |  | 183 |  | 183 |  | 515 |  | 551 |
|  |  | 7,755 |  | 7,511 |  | 6,949 |  | 7,060 |  | 7,564 |  | 7,344 |  | 6,800 |  | 22,215 |  | 21,708 |
| Esurance brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 427 |  | 386 |  | 439 |  | 382 |  | 428 |  | 376 |  | 439 |  | 1,252 |  | 1,243 |
| Homeowners |  | 24 |  | 20 |  | 16 |  | 15 |  | 16 |  | 14 |  | 11 |  | 60 |  | 41 |
| Other personal lines |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 6 |  | 6 |
|  |  | 453 |  | 408 |  | 457 |  | 399 |  | 446 |  | 392 |  | 452 |  | 1,318 |  | 1,290 |
| Encompass brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 141 |  | 148 |  | 125 |  | 138 |  | 153 |  | 162 |  | 138 |  | 414 |  | 453 |
| Homeowners |  | 108 |  | 112 |  | 91 |  | 103 |  | 121 |  | 126 |  | 104 |  | 311 |  | 351 |
| Other personal lines |  | 22 |  | 25 |  | 20 |  | 22 |  | 25 |  | 27 |  | 21 |  | 67 |  | 73 |
|  |  | 271 |  | 285 |  | 236 |  | 263 |  | 299 |  | 315 |  | 263 |  | 792 |  | 877 |
| SquareTrade |  | 104 |  | 85 |  | 81 |  | - |  | - |  | - |  | - |  | 270 |  | - |
| Allstate Protection |  | 8,583 |  | 8,289 |  | 7,723 |  | 7,722 |  | 8,309 |  | 8,051 |  | 7,515 |  | 24,595 |  | 23,875 |
| Discontinued Lines and Coverages ${ }^{(2)}$ |  | - |  | - |  | - |  | 1 |  | 2 |  | - |  | - |  | - |  | 2 |
| Property-Liability |  | 8,583 | \$ | 8,289 | \$ | 7,723 | \$ | 7,723 | \$ | 8,311 | \$ | 8,051 | \$ | 7,515 | \$ | 24,595 | \$ | 23,877 |
| Allstate Protection |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 5,664 | \$ | 5,459 | \$ | 5,446 | \$ | 5,276 | \$ | 5,521 | \$ | 5,305 | \$ | 5,323 | \$ | 16,569 | \$ | 16,149 |
| Homeowners |  | 2,053 |  | 1,979 |  | 1,510 |  | 1,756 |  | 2,006 |  | 1,971 |  | 1,507 |  | 5,542 |  | 5,484 |
| Other personal lines |  | 478 |  | 468 |  | 390 |  | 417 |  | 474 |  | 457 |  | 376 |  | 1,336 |  | 1,307 |
| Commercial lines |  | 116 |  | 124 |  | 123 |  | 115 |  | 123 |  | 135 |  | 126 |  | 363 |  | 384 |
| Other business lines |  | 168 |  | 174 |  | 173 |  | 158 |  | 185 |  | 183 |  | 183 |  | 515 |  | 551 |
| SquareTrade |  | 104 |  | 85 |  | 81 |  | - |  | - |  | - |  | - |  | 270 |  | - |
|  |  | 8,583 |  | 8,289 | \$ | 7,723 | \$ | 7,722 |  | 8,309 | \$ | 8,051 | \$ | 7,515 | \$ | $\xrightarrow{24,595}$ | \$ | 23,875 |
| Non-Proprietary Premiums |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Ivantage ${ }^{(3)}$ | \$ | 1,609 | \$ | 1,584 | \$ | 1,566 | \$ | 1,544 | \$ | 1,531 | \$ | 1,528 | \$ | 1,504 | \$ | 4,759 | \$ | 4,563 |
| Answer Financial ${ }^{(4)}$ |  | 153 |  | 148 |  | 153 |  | 140 |  | 158 |  | 150 |  | 151 |  | 454 |  | 459 |
| ${ }^{(1)}$ Canada premiums included in Allstate brand |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 236 | \$ | 228 | \$ | 171 | \$ | 182 | \$ | 220 | \$ | 234 | \$ | 164 | \$ | 635 | \$ | 618 |
| Homeowners |  | 69 |  | 65 |  | 44 |  | 52 |  | 64 |  | 64 |  | 41 |  | 178 |  | 169 |
| Other personal lines |  | 19 |  | 16 |  | 12 |  | 13 |  | 16 |  | 16 |  | 10 |  | 47 |  | 42 |
|  | \$ | 324 | \$ | 309 | \$ | 227 | \$ | 247 | \$ | 300 | \$ | 314 | \$ | 215 | \$ | 860 | \$ | 829 |

(2) Primarily represents retrospective reinsurance premium recognized when billed.
(3) Represents non-proprietary premiums under management as of the end of the period related to personal and commercial line products offered by Ivantage when an Allstate product is not available. Fees for the three and nine months ended September 30,2017 were $\$ 28.0$ million and $\$ 78.3$ million, respectively.
(4) Represents non-proprietary premiums written for the period. Commissions earned for the three and nine months ended September 30, 2017 were $\$ 17.8$ million and $\$ 53.8$ million, respectively.
the allstate corporation

|  | Three months ended September 30, $2017{ }^{(1)}$ |  |  | Three months ended June 30, 2017 |  |  | Three months ended March 31, 2017 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of locations ${ }^{(7)}$ | Total brand (\%) ${ }^{(8)}$ | Location specific (\%) ${ }^{(9)}$ | Number of locations | Total brand (\%) | Location specific (\%) | Number of locations | Total brand (\%) | Location specific (\%) |
| Allstate brand $\quad \square \quad \square$ |  |  |  |  |  |  |  |  |  |
| Auto ${ }^{(2)(3)(4)}$ | 17 | 0.4 | 3.0 | 23 | 0.7 | 3.2 | 18 | $1.7{ }^{(10)}$ | $5.3{ }^{(10)}$ |
| Homeowners ${ }^{(5)(6)}$ | 8 | 0.5 | 5.3 | 3 | 0.1 | 2.0 | 14 | 1.0 | 4.2 |
| Esurance brand |  |  |  |  |  |  |  |  |  |
| Auto | 16 | 2.0 | 5.6 | 12 | 1.7 | 5.6 | 7 | 0.7 | 5.3 |
| Homeowners | - | - | - | - | - | - | - | - | - |
| Encompass brand |  |  |  |  |  |  |  |  |  |
| Auto | 8 | 0.8 | 4.5 | 11 | 2.3 | 7.5 | 5 | 1.4 | 7.2 |
| Homeowners | 6 | 0.9 | 6.0 | 9 | 2.8 | 8.9 | 3 | 0.2 | 3.4 |
|  | Three months ended December 31, 2016 |  |  | Three months ended September 30, 2016 |  |  | Three months ended June 30, 2016 |  |  |
|  | Number of locations | Total brand (\%) | Location specific (\%) | Number of locations | Total brand (\%) | Location specific (\%) | Number of locations | Total brand (\%) | Location specific (\%) |
| Allstate brand |  |  |  |  |  |  |  |  |  |
| Auto ${ }^{(2)(3)(4)}$ | 23 | 1.3 | 5.6 | 25 | 1.0 | 7.1 | 35 | 3.2 | 6.2 |
| Homeowners ${ }^{(5)(6)}$ | 12 | 0.5 | 4.7 | 10 | 0.2 | 4.6 | 11 | 0.8 | 4.9 |
| Esurance brand |  |  |  |  |  |  |  |  |  |
| Auto | 13 | 2.2 | 6.2 | 9 | 0.4 | 2.3 | 15 | 1.3 | 5.6 |
| Homeowners | 1 | (0.5) | (10) | N/A | N/A | N/A | N/A | N/A | N/A |
| Encompass brand |  |  |  |  |  |  |  |  |  |
| Auto | 8 | 3.2 | 9.9 | 9 | 1.6 | 8.8 | 10 | 4.1 | 9.5 |
| Homeowners | 6 | 0.6 | 3.3 | 5 | 1.4 | 9.2 | 6 | 1.7 | 8.1 |

 50 states, the District of Columbia and Canadian provinces, rate changes approved for Allstate brand, Esurance brand and Encompass brand for the three month period ending September 30,2017 are estimated to total $\$ 156$ million. Rate changes do not include rating plan enhancements, including the introduction of discounts and surcharges that result in no change in the overall rate level in a location.
 March 31, 2017, December 31, 2016, September 30, 2016 and June 30, 2016, respectively. Rate changes are included in the effective calculations in the period the rate change is effective for renewal contracts
 2016, respectively.
(4) Allstate brand auto rate changes were cumulatively $\$ 3.30$ billion or $17.8 \%$ for the period of 2015 through September 30, 2017.
 2017, March 31, 2017, December 31, 2016, September 30, 2016 and June 30, 2016, respectively.
(6) Allstate brand homeowner rate changes were cumulatively $\$ 453$ million or $6.6 \%$ for the period of 2015 through September 30, 2017.
 states and 2 Canadian provinces. Encompass brand auto and homeowners operates in 39 states and the District of Columbia.
${ }^{(8)}$ Represents the impact in the states, the District of Columbia and Canadian provinces where rate changes were approved during the period as a percentage of total brand prior year-end premiums written
 locations.


| Net premiums written | \$ | 7,755 | \$ | 7,511 | \$ | 6,949 | \$ | 7,060 | \$ | 7,564 | \$ | 7,344 | \$ | 6,800 | \$ | 22,215 | \$ | 21,708 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net premiums earned |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 4,951 | \$ | 4,883 | \$ | 4,839 | \$ | 4,826 | \$ | 4,793 | \$ | 4,745 | \$ | 4,667 | \$ | 14,673 | \$ | 14,205 |
| Homeowners |  | 1,707 |  | 1,691 |  | 1,688 |  | 1,691 |  | 1,683 |  | 1,684 |  | 1,678 |  | 5,086 |  | 5,045 |
| Other personal lines |  | 414 |  | 411 |  | 405 |  | 403 |  | 399 |  | 397 |  | 393 |  | 1,230 |  | 1,189 |
| Commercial lines |  | 124 |  | 118 |  | 125 |  | 123 |  | 127 |  | 127 |  | 129 |  | 367 |  | 383 |
| Other business lines |  | 146 |  | 142 |  | 141 |  | 145 |  | 150 |  | 142 |  | 143 |  | 429 |  | 435 |
| Total |  | 7,342 |  | 7,245 |  | 7,198 |  | 7,188 |  | 7,152 |  | 7,095 |  | 7,010 |  | 21,785 |  | 21,257 |
| Incurred losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 3,456 | \$ | 3,441 | \$ | 3,224 | \$ | 3,416 | \$ | 3,610 | \$ | 3,634 | \$ | 3,519 | \$ | 10,121 | \$ | 10,763 |
| Homeowners |  | 988 |  | 1,273 |  | 1,194 |  | 765 |  | 893 |  | 1,260 |  | 1,190 |  | 3,455 |  | 3,343 |
| Other personal lines |  | 312 |  | 258 |  | 265 |  | 234 |  | 236 |  | 256 |  | 261 |  | 835 |  | 753 |
| Commercial lines |  | 103 |  | 86 |  | 96 |  | 109 |  | 112 |  | 135 |  | 119 |  | 285 |  | 366 |
| Other business lines |  | 63 |  | 54 |  | 52 |  | 60 |  | 69 |  | 64 |  | 61 |  | 169 |  | 194 |
| Total |  | 4,922 |  | 5,112 |  | 4,831 |  | 4,584 |  | 4,920 |  | 5,349 |  | 5,150 |  | 14,865 |  | 15,419 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 1,242 | \$ | 1,236 | \$ | 1,161 | \$ | 1,181 | \$ | 1,134 | \$ | 1,168 | \$ | 1,103 | \$ | 3,639 | \$ | 3,405 |
| Homeowners |  | 400 |  | 371 |  | 387 |  | 396 |  | 384 |  | 373 |  | 377 |  | 1,158 |  | 1,134 |
| Other personal lines |  | 120 |  | 115 |  | 112 |  | 117 |  | 113 |  | 106 |  | 103 |  | 347 |  | 322 |
| Commercial lines |  | 36 |  | 34 |  | 33 |  | 34 |  | 34 |  | 35 |  | 38 |  | 103 |  | 107 |
| Other business lines |  | 86 |  | 85 |  | 86 |  | 83 |  | 74 |  | 74 |  | 68 |  | 257 |  | 216 |
| Total |  | 1,884 |  | 1,841 |  | 1,779 |  | 1,811 |  | 1,739 |  | 1,756 |  | 1,689 |  | 5,504 |  | 5,184 |
| Underwriting income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 253 | \$ | 206 | \$ | 454 | \$ | 229 | \$ | 49 | \$ | (57) | \$ | 45 | \$ | 913 | \$ | 37 |
| Homeowners |  | 319 |  | 47 |  | 107 |  | 530 |  | 406 |  | 51 |  | 111 |  | 473 |  | 568 |
| Other personal lines |  | (18) |  | 38 |  | 28 |  | 52 |  | 50 |  | 35 |  | 29 |  | 48 |  | 114 |
| Commercial lines |  | (15) |  | (2) |  | (4) |  | (20) |  | (19) |  | (43) |  | (28) |  | (21) |  | (90) |
| Other business lines |  | (3) |  | 3 |  | 3 |  | 2 |  | 7 |  | 4 |  | 14 |  | 3 |  | 25 |
| Total |  | 536 |  | 292 |  | 588 |  | 793 |  | 493 |  | (10) |  | 171 |  | 1,416 |  | 654 |
| Loss ratio |  | 67.0 |  | 70.6 |  | 67.1 |  | 63.8 |  | 68.8 |  | 75.4 |  | 73.5 |  | 68.2 |  | 72.5 |
| Expense ratio |  | 25.7 |  | 25.4 |  | 24.7 |  | 25.2 |  | 24.3 |  | 24.7 |  | 24.1 |  | 25.3 |  | 24.4 |
| Combined ratio |  | 92.7 |  | 96.0 |  | 91.8 |  | 89.0 |  | 93.1 |  | 100.1 |  | 97.6 |  | 93.5 |  | 96.9 |
| Loss ratio |  | 67.0 |  | 70.6 |  | 67.1 |  | 63.8 |  | 68.8 |  | 75.4 |  | 73.5 |  | 68.2 |  | 72.5 |
| Less: effect of catastrophe losses effect of prior year non-catastrophe reserve reestimates |  | $\begin{gathered} 11.3 \\ (2.9) \end{gathered}$ |  | $\begin{gathered} 12.7 \\ (1.1) \end{gathered}$ |  | $\begin{gathered} 9.8 \\ (1.5) \end{gathered}$ |  | 4.0 $(1.5)$ |  | 6.2 |  | 12.9 <br> $(0.3)$ |  | $\begin{array}{r}11.2 \\ 0.3 \\ \hline\end{array}$ |  | 11.3 (1.9) |  | 10.0 |
| Underlying loss ratio * |  | $\frac{58.9}{}$ |  | ${ }^{\text {(1.1) }}$ |  | 58.8 |  | ${ }_{61.3}$ |  | $\underline{62.6}$ |  | (02.3) |  | 62.0 |  | 58.8 |  | 62.5 |
| Expense ratio |  | 25.7 |  | 25.4 |  | 24.7 |  | 25.2 |  | 24.3 |  | 24.7 |  | 24.1 |  | 25.3 |  | 24.4 |
| Less: effect of amortization of purchased intangible assets |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Expense ratio, excluding the effect of amortization of purchased intangible assets |  | 25.7 |  | 25.4 |  | 24.7 |  | 25.2 |  | 24.3 |  | 24.7 |  | 24.1 |  | 25.3 |  | 24.4 |
| Reconciliation of combined ratio to underlying combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combined ratio |  | 92.7 |  | 96.0 |  | 91.8 |  | 89.0 |  | 93.1 |  | 100.1 |  | 97.6 |  | 93.5 |  | 96.9 |
| Effect of catastrophe losses |  | (11.3) |  | (12.7) |  | (9.8) |  | (4.0) |  | (6.2) |  | (12.9) |  | (11.2) |  | (11.3) |  | (10.0) |
| Effect of prior year non-catastrophe reserve reestimates |  | 2.9 |  | 1.1 |  | 1.5 |  | 1.5 |  |  |  | 0.3 |  | (0.3) |  | 1.9 |  | - |
| Effect of amortization of purchased intangible assets |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Underlying combined ratio * |  | 84.3 |  | 84.4 |  | 83.5 |  | 86.5 |  | 86.9 |  | 87.5 |  | 86.1 |  | 84.1 |  | 86.9 |
| Effect of prior year reserve reestimates on combined ratio |  | (3.0) |  | (1.1) |  | (1.5) |  | (1.6) |  | - |  | - |  | 0.2 |  | (1.9) |  | 0.1 |
| Effect of advertising expenses on combined ratio |  | 2.0 |  | 1.8 |  | 2.0 |  | 2.4 |  | 2.2 |  | 2.2 |  | 1.5 |  | 2.0 |  | 2.0 |


| Three months ended |  |  |  |  |  |  | Nine months ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ | June 30, $2017$ | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ | June 30, $2016$ | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |
| 651 | 639 | 610 | 562 | 584 | 582 | 584 | 1,900 | 1,750 |
| 198 | 195 | 163 | 167 | 188 | 193 | 164 | 556 | 545 |
| 556 | 544 | 538 | 537 | 532 | 516 | 507 | 546 | 518 |
| 1,203 | 1,192 | 1,187 | 1,181 | 1,181 | 1,171 | 1,174 | 1,194 | 1,176 |
| 507 | 499 | 492 | 487 | 479 | 471 | 461 | 499 | 470 |
| 1,119 | 1,106 | 1,106 | 1,105 | 1,099 | 1,090 | 1,082 | 1,110 | 1,090 |
| 87.7 | 87.4 | 87.4 | 87.4 | 87.5 | 88.0 | 88.0 | 87.5 | 87.9 |
| 87.5 | 87.0 | 87.1 | 87.5 | 87.9 | 87.8 | 88.1 | 87.2 | 87.9 |
| (5.6) | (4.7) | (6.0) | (2.0) | 0.3 | 2.8 | 1.1 | (5.5) | 1.4 |
| (9.1) | (23.7) | (20.5) | (19.2) | (19.6) | 1.5 | 5.9 | (18.5) | (4.0) |
| (8.0) | (5.2) | (3.9) | 1.2 | 3.9 | 5.6 | 2.1 | (5.7) | 3.8 |
| (9.0) | (3.4) | (3.2) | (1.2) | 0.1 | (0.1) | 2.4 | (5.2) | 0.8 |
| 15.0 | 28.3 | 25.1 | 18.8 | 12.4 | (2.3) | (5.5) | 23.3 | 0.7 |
| 4.9 | 1.6 | 4.8 | 1.9 | 1.9 | 5.3 | 7.5 | 3.8 | 4.8 |
| (2.6) | 6.0 | 7.6 | 2.2 | 5.2 | (12.5) | (7.7) | 3.3 | (5.1) |
| (5.4) | 7.1 | 2.3 | (0.5) | 0.7 | (14.3) | (2.0) | 1.0 | (5.4) |
| 8.1 | (0.2) | 4.1 | 1.8 | (0.5) | 4.7 | (2.7) | 4.1 | 0.6 |

${ }^{(1)}$ Statistics presented for Allstate brand exclude excess and surplus lines
 Allstate brand includes automobiles added by existing customers when they exceed the number allowed (currently 10) on a policy.
 applications in the first nine months of 2017 compared to the same period of 2016.
${ }^{(4)}$ Of our largest 10 states, 6 experienced increases in new issued applications in both the third quarter and first nine months of 2017 compared to the same periods of 2016 .
 adjustments and premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.
 refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.
(7) Renewal ratio: Renewal policies issued during the period, based on contract effective dates, divided by the total policies issued 6 months prior for auto or 12 months prior for homeowners
(8) 6 and 3 of our largest 10 states experienced increases in the renewal ratio in the third quarter and first nine months of 2017, respectively, compared to the same periods of 2016 .
${ }^{(9)}$ Of our largest 10 states, 3 and 2 experienced an increase in the renewal ratio in the third quarter and first nine months of 2017, respectively, compared to the same periods of 2016.


 the paid or gross claim frequency in the current period compared to the same period in the prior year, divided by the prior year paid or gross claim frequency.

 quarter 2017.
(12) 47 states experienced a year over year decrease in property damage paid claim frequency in third quarter 2017 compared to third quarter 2016.
 severity in the current period compared to the same period in the prior year; divided by the prior year paid claims severity.

## the allstate corporation

ALLSTATE BRAND AUTO CLAIM FREQUENCY ANALYSIS ${ }^{(1)}$ BODILY INJURY \% CHANGE IN GROSS AND PAID CLAIM FREQUENCY


Change in auto claim frequency ${ }^{(2)}$
(\% change in frequency rate year over year)
\% Change in gross claim frequency
\% Change in paid claim frequency ${ }^{(3)}$

| $-2.9 \%$ | $1.2 \%$ | $-1.8 \%$ | $-3.1 \%$ | $-2.4 \%$ | $-1.1 \%$ | $0.8 \%$ | $-1.7 \%$ | $-0.3 \%$ | $-2.8 \%$ | $-1.3 \%$ | $4.0 \%$ | $6.8 \%$ | $6.8 \%$ | $6.4 \%$ | $3.9 \%$ | $1.1 \%$ | $2.8 \%$ | $0.3 \%$ | $-2.0 \%$ | $-6.0 \%$ | $-4.7 \%$ | $-5.6 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $-0.2 \%$ | $1.1 \%$ | $-1.0 \%$ | $0.7 \%$ | $-2.3 \%$ | $-2.7 \%$ | $-2.1 \%$ | $-4.7 \%$ | $-4.7 \%$ | $-3.8 \%$ | $0.2 \%$ | $4.7 \%$ | $2.3 \%$ | $6.0 \%$ | $3.5 \%$ | $0.0 \%$ | $5.9 \%$ | $1.5 \%$ | $-19.6 \%$ | $-19.2 \%$ | $-20.5 \%$ | $-23.7 \%$ | $-9.1 \%$ |


(1) Frequency statistics exclude counts associated with catastrophe events.


 claim frequency in the current period compared to the same period in the prior year; divided by the prior year paid or gross claim frequency

 quarter 2017.

## THE ALLSTATE CORPORATION

## ALLSTATE BRAND AUTO CLAIM FREQUENCY ANALYSIS ${ }^{(1)}$

PROPERTY DAMAGE \% CHANGE IN GROSS AND PAID CLAIM FREQUENCY


Change in auto claim frequency ${ }^{(2)}$
(\% change in frequency rate year over year)
\% Change in gross claim frequency
\% Change in paid claim frequency

```
-rrrrlllllllllllllllll
```


(1) Frequency statistics exclude counts associated with catastrophe events.


 the same period in the prior year; divided by the prior year paid or gross claim frequency.

| Net premiums writen | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March } 31, \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30 \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { June 30, } \\ & \hline \end{aligned}$ |  | $\begin{gathered} \text { March } 31 \\ 2016 \\ \hline \end{gathered}$ |  | $\text { Sept. } 30$ |  | $\begin{gathered} \text { Sept. 30, } \\ \hline 016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$ | 453 | \$ | 408 | \$ | 457 | \$ | 399 | \$ | 446 | \$ | 392 | \$ | 452 | \$ | 1,318 | \$ | 1,290 |
| Net premiums earned |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 411 | \$ | 411 | \$ | 403 | \$ | 408 | \$ | 405 | \$ | 403 | \$ | 394 | \$ | 1,225 | \$ | 1,202 |
| Homeowners |  | 19 |  | 16 |  | 14 |  | 13 |  | 11 |  | 10 |  | 8 |  | 49 |  | 29 |
| Other personal lines |  | $\frac{2}{432}$ |  | $\frac{2}{429}$ |  | $\frac{2}{419}$ |  | $\underline{2}$ |  | $\frac{2}{418}$ |  | $\frac{2}{415}$ |  |  |  | $\underline{6}$ |  | $\underline{1.237}$ |
| Incurred losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 322 | \$ | 324 | \$ | 300 | \$ | 310 | \$ | 313 | \$ | 308 | \$ | 289 | \$ | 946 | \$ | 910 |
| Homeowners |  | 14 |  | 21 |  | 13 |  | 8 |  | 11 |  | 10 |  | 4 |  | 48 |  | 25 |
| Other personal lines |  | 1 |  | 1 |  | 1 |  | 1 |  | 2 |  | 1 |  | 1 |  | 3 |  |  |
| Total |  | 337 |  | 346 |  | 314 |  | 319 |  | 326 |  | 319 |  | 294 |  | 997 |  | 39 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 104 | \$ | 100 | \$ | 107 | \$ | 114 | \$ | 111 | \$ | 107 | \$ | 123 | \$ | 311 | \$ | 341 |
| Homeowners |  | 9 |  | 8 |  | 8 |  | 10 |  | 22 |  | 25 |  | 11 |  | 25 |  | 58 |
| Other personal lines |  | 1 |  | 1 |  |  |  | 1 |  |  |  | 1 |  | 1 |  | 2 |  | 2 |
| Total |  | 114 |  | 109 |  | 115 |  | 125 |  | 133 |  | 133 |  | 135 |  | 338 |  | 401 |
| Underwiting income (loss) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto ${ }^{(1)}$ | \$ | (15) | \$ | (13) | \$ | (4) | \$ | (16) | \$ | (19) | \$ | (12) | \$ | (18) | \$ | (32) | \$ | (49) |
| Homeowners |  | (4) |  | (13) |  | (7) |  | (5) |  | (22) |  | (25) |  | (7) |  | (24) |  | (54) |
| Other personal lines Total |  | $\stackrel{-}{-}$ |  | $\stackrel{-}{\text { (2) }}$ |  | $\stackrel{1}{10}$ |  | (21) |  |  |  | $\stackrel{-}{-}$ |  |  |  | $\stackrel{1}{155}$ |  | $\stackrel{-}{\text { (103) }}$ |
| Total |  | (19) |  | (26) |  |  |  |  |  | (41) |  |  |  |  |  |  |  | (103) |
| Loss ratio |  | 78.0 |  | 80.7 |  | 74.9 |  | 75.4 |  | 78.0 |  | 76.9 |  | 72.8 |  | 77.9 |  | 75.9 |
| Expense ratio |  | 26.4 |  | 25.4 |  | 27.5 |  | 29.6 |  | 31.8 |  | 32.0 |  | 33.4 |  | 26.4 |  | 32.4 |
| Combined ratio |  | 104.4 |  | 106.1 |  | 102.4 |  | 105.0 |  | 109.8 |  | 108.9 |  | 106.2 |  | 104.3 |  | 108.3 |
| Loss ratio |  | 78.0 |  | 80.7 |  | 74.9 |  | 75.4 |  | 78.0 |  | 76.9 |  | 72.8 |  | 77.9 |  | 75.9 |
| Less: effect of catastrophe losses |  | 3.9 |  | 5.6 |  | 1.9 |  | 1.2 |  | 3.3 |  | 3.4 |  | 0.7 |  | 3.8 |  | 2.5 |
|  |  | 74.3 |  | $\stackrel{\square}{75.1}$ |  | 73.0 |  | (2.1) |  | 75.7 |  | ${ }^{(1.0)}$ |  | ${ }^{(11.0)}$ |  | (0.1) |  | ${ }^{\text {74.4 }}$ |
| Expense ratio |  | 26.4 |  | 25.4 |  | 27.5 |  | 29.6 |  | 31.8 |  | 32.0 |  | 33.4 |  | 26.4 |  | 32.4 |
| Less: effect of amortization of purchased intangible assets |  | 0.2 |  |  |  | 0.3 |  | 0.9 |  | 1.5 |  | 1.7 |  | 1.5 |  | 0.2 |  | 1.5 |
| Expense ratio, excluding the effect of amortization of purchased intangible assets |  | 26.2 |  | 25.4 |  | 27.2 |  | 28.7 |  | 30.3 |  | 30.3 |  | 31.9 |  | 26.2 |  | 30.9 |
| Reconciliation of combined ratio to underlying combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combined ratio ${ }^{(1)}$ |  | 104.4 |  | 106.1 |  | 102.4 |  | 105.0 |  | 109.8 |  | 108.9 |  | 106.2 |  | 104.3 |  | 108.3 |
| Effect of catastrophe losses |  | (3.9) |  | (5.6) |  | (1.9) |  | (1.2) |  | (3.3) |  | (3.4) |  | (0.7) |  | (3.8) |  | (2.5) |
| Effect of prior year non-catastrophe reserve reestimates |  | 0.2 |  |  |  |  |  | $2.1$ |  | $1.0$ |  | 1.0 |  | 1.0 |  | 0.1 |  | 1.0 |
| Effect of amortization of purchased intangible assets |  | (0.2) |  |  |  | (0.3) |  | $(0.9)$ |  | $\frac{(1.5)}{}$ |  | (1.7) |  | (1.5) |  | (0.2) |  | (1.5) |
| Underlying combined ratio * |  | 100.5 |  | 100.5 |  | 100.2 |  | 105.0 |  | 106.0 |  | 104.8 |  | 105.0 |  | 100.4 |  | 105.3 |
| Effect of prior year reserve reestimates on combined ratio |  | (0.2) |  | (0.2) |  |  |  | (2.1) |  | (1.0) |  | (1.0) |  | (1.0) |  | (0.2) |  | (1.0) |
| Effect of advertising expenses on combined ratio |  | 9.3 |  | 8.6 |  | 8.6 |  | 9.2 |  | 11.7 |  | 12.2 |  | 11.6 |  | 8.8 |  | 11.9 |
| Policies in Force (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 1,369 |  | 1,388 |  | 1,400 |  | 1,391 |  | 1,395 |  | 1,409 |  | 1,428 |  | 1,369 |  | 1,395 |
| HomeownersOther personal lines |  | 76 <br> 45 |  | 69 47 |  | 63 <br> 48 |  | 58 47 |  | 52 47 |  | 44 |  | 37 |  | 76 |  | 52 |
|  |  | 1,490 |  | 1,504 |  | 1,511 |  | 1,496 |  | 1,494 |  | 1,500 |  | 1,511 |  | 1,490 |  | 1,494 |
| New Issued Applications (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 116 |  | 120 |  | 143 |  | 137 |  | 151 |  | 141 |  | 168 |  | 379 |  | 460 |
| Other personal lines |  | 10 |  | 9 |  |  |  | 9 |  | 10 |  | 11 |  | 7 |  | 27 |  | 28 |
|  |  | ${ }^{6}$ |  | $\underline{7}$ |  | 8 |  | 8 15 |  | $\underline{9}$ |  | 8 160 |  | 10 |  | 21 |  | 27 |
|  | Average Premium - Gross Written (\$) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 574 |  | 564 |  | 571 |  | 555 |  | 546 |  | 538 |  | 547 |  | 570 |  | 544 |
| Homeowners |  | 924 |  | 910 |  | 919 |  | 861 |  | 872 |  | 855 |  | 891 |  | 919 |  | 877 |
| Renewal Ratio (\%) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 81.8 |  | 81.9 |  | 80.4 |  | 79.3 |  | 78.9 |  | 80.0 |  | 79.6 |  | 81.3 |  | 79.5 |
| Homeowners ${ }^{(2)}$ |  | 85.8 |  | 86.1 |  | 83.5 |  | 82.9 |  | 83.1 |  | 83.9 |  | 81.6 |  | 85.3 |  | 83.3 |
| (1) Auto underwriting income includes an underwriting loss related to Esurance expansion into Canada of $\$ 3$ million and $\$ 2$ million or 0.7 points and 0.5 points on the combined ratio and underlying combined ratio in the third quarter of 2017 and 2016. <br> ${ }^{(2)}$ Esurance's renewal ratios exclude the impact of risk related cancellations. Customers can enter into a policy without a physical inspection. During the underwriting review period, a number of policies may be canceled if upon inspection the condition is unsatisfactory, causing the renewal ratio to appear lower. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Net premiums written Auto Homeowners
Other personal lines
Total
Incurred losses
Auto
Homeowner
Other personal lines
Total
Expenses
Auto
Homeowner
Other personal line Total

Underwriting income (loss)
Auto
Homeowners
Other personal line
Homener

## Total

Loss ratio
Expense ratio
Loss ratio
Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *

## Expense ratio

Less: effect of amortization of purchased intangible assets
Expense ratio, excluding the effect of amortization of purchased intangible assets
Reconciliation of combined ratio to underlying combined ratio Combined ratio
Combined ratio
Effect of prior year non-catastrophe reserve reestimates
Underlying combined ratio *
Effect of prior year reserve reestimates on combined ratio
Effect of advertising expenses on combined ratio
Policies in Force (in thousands)
Auto
Homeowner
Other personal lines
New Issued Applications (in thousands)
Auto
Homeowners
Average Premium - Gross Written (\$) Auto
Homeowners
Renewal Ratio (\%)
Auto
Homeowners

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { June 30, } \\ 2017 \\ \hline \end{gathered}$ |  | March 31, 2017 |  | Dec. 31,$2016$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, <br> 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2016 \\ \hline \end{gathered}$ |  |
| \$ 271 | \$ | 285 | \$ | 236 | \$ | 263 | \$ | 299 | \$ | 315 | \$ | 263 | \$ | 792 | \$ | 877 |
| $\begin{array}{r} 140 \\ 106 \\ 23 \\ \hline 269 \end{array}$ | \$ | $\begin{array}{r} 143 \\ 108 \\ 23 \\ \hline 274 \end{array}$ | \$ | $\begin{array}{r} 146 \\ 113 \\ 24 \\ \hline 283 \end{array}$ | \$ | $\begin{array}{r} 151 \\ 151 \\ 24 \\ \hline 290 \end{array}$ | \$ | $\begin{array}{r} 155 \\ 119 \\ 25 \\ \hline 299 \end{array}$ | \$ | $\begin{array}{r} 158 \\ 121 \\ 25 \\ \hline 304 \end{array}$ | \$ | $\begin{array}{r} 159 \\ 124 \\ 26 \\ \hline 309 \end{array}$ | \$ | $\begin{array}{r} 429 \\ 327 \\ 70 \\ \hline 826 \end{array}$ | \$ | $\begin{array}{r} 472 \\ 364 \\ 76 \\ \hline 912 \end{array}$ |
| $\begin{array}{r}91 \\ 54 \\ 13 \\ \hline 158\end{array}$ | \$ | $\begin{array}{r} 105 \\ 84 \\ 10 \\ \hline 199 \end{array}$ | \$ | $\begin{array}{r} 104 \\ 108 \\ 21 \\ \hline 233 \end{array}$ | \$ | $\begin{array}{r} 104 \\ 60 \\ 13 \\ \hline 177 \end{array}$ | \$ | $\begin{array}{r} 117 \\ 74 \\ 17 \\ \hline 208 \end{array}$ | \$ | $\begin{array}{r} 130 \\ 85 \\ 16 \\ \hline 231 \end{array}$ | \$ | $\begin{array}{r} 123 \\ 85 \\ 31 \\ \hline 239 \end{array}$ | \$ | $\begin{array}{r} 300 \\ 246 \\ \quad 44 \\ \hline 590 \end{array}$ | \$ | $\begin{array}{r} 370 \\ 244 \\ 64 \\ \hline 678 \end{array}$ |
| $\begin{array}{r}\$ \\ 43 \\ 32 \\ 7 \\ \hline 82\end{array}$ | \$ | $\begin{array}{r} 46 \\ 34 \\ 7 \\ \hline 87 \end{array}$ | \$ | $\begin{array}{r} 43 \\ 33 \\ 7 \\ \hline 83 \end{array}$ | \$ | $\begin{array}{r} 44 \\ 33 \\ 7 \\ \hline 84 \end{array}$ | \$ | $\begin{array}{r} 44 \\ 34 \\ 8 \\ \hline 86 \end{array}$ | \$ | $\begin{array}{r} 45 \\ 36 \\ 7 \\ \hline 88 \end{array}$ | \$ | $\begin{array}{r} 45 \\ 36 \\ 7 \\ \hline 88 \end{array}$ | \$ | $\begin{array}{r} 132 \\ 99 \\ 21 \\ \hline 252 \end{array}$ | \$ | $\begin{array}{r}134 \\ 106 \\ 22 \\ \hline 262\end{array}$ |
| $\begin{aligned} & \$ \\ & \\ & \\ & \hline 20 \\ & \hline \end{aligned} \begin{array}{r} 6 \\ \hline \end{array}$ | \$ | $\begin{array}{r} (8) \\ (10) \\ 6 \\ \hline(12) \end{array}$ | \$ | $\begin{array}{r} (1) \\ (28) \\ (4) \\ \hline(33) \end{array}$ | \$ | $\begin{array}{r} 3 \\ 22 \\ 4 \\ \hline 29 \end{array}$ | \$ | $\begin{array}{r} (6) \\ 11 \\ \hline \\ \hline 5 \end{array}$ | \$ | $\begin{array}{r} (17) \\ - \\ \hline \\ \hline(15) \end{array}$ | \$ | $\begin{array}{r} (9) \\ 3 \\ 3 \\ (12) \\ \hline(18) \end{array}$ | \$ | $\begin{array}{r} (3) \\ (18) \\ 5 \\ \hline(16) \end{array}$ | \$ | $\begin{gathered} (32) \\ 14 \\ (10) \\ \hline(28) \end{gathered}$ |
| $\begin{array}{r} 58.7 \\ 30.5 \\ \hline 89.2 \end{array}$ |  | $\begin{array}{r} 72.6 \\ 31.8 \\ \hline 104.4 \end{array}$ |  | $\begin{array}{r} 82.4 \\ 29.3 \\ \hline 111.7 \end{array}$ |  | $\begin{array}{r} 61.0 \\ 29.0 \\ \hline 90.0 \end{array}$ |  | $\begin{array}{r} 69.6 \\ 28.7 \\ \hline 98.3 \end{array}$ |  | $\begin{array}{r} 76.0 \\ 28.9 \\ \hline 104.9 \end{array}$ |  | $\begin{array}{r} 77.3 \\ 28.5 \\ \hline 105.8 \end{array}$ |  | $\begin{array}{r} 71.4 \\ 30.5 \\ \hline 101.9 \end{array}$ |  | $\begin{array}{r} 74.4 \\ 28.7 \\ \hline 103.1 \end{array}$ |
| $\begin{array}{r} 58.7 \\ 4.5 \\ (0.8) \\ \hline 55.0 \end{array}$ |  | $\begin{aligned} & 72.6 \\ & 19.0 \\ & (2.2) \\ & \hline 55.8 \end{aligned}$ |  | $\begin{array}{r} 82.4 \\ 23.7 \\ \hline 1.4 \\ \hline 57.3 \end{array}$ |  | $\begin{array}{r} 61.0 \\ 3.1 \\ (3.8) \\ \hline 61.7 \end{array}$ |  | $\begin{array}{r}69.6 \\ 9.0 \\ \hline \\ \hline 60.6\end{array}$ |  | $\begin{array}{r} 76.0 \\ 11.2 \\ \hline 0.9 \\ \hline 63.9 \end{array}$ |  | $\begin{array}{r} 77.3 \\ 13.3 \\ 4.2 \\ \hline 59.8 \end{array}$ |  | $\begin{aligned} & 71.4 \\ & 15.8 \\ & (0.5) \\ & \hline 56.1 \end{aligned}$ |  | $\begin{array}{r} 74.4 \\ 11.2 \\ 1.8 \\ \hline 61.4 \end{array}$ |
| 30.5 |  | $\begin{array}{r}31.8 \\ \hline\end{array}$ |  |  |  | 29.0 |  | 28.7 |  | 28.9 - |  |  |  |  |  |  |
| 30.5 |  | 31.8 |  | 29.3 |  | 29.0 |  | 28.7 |  | 28.9 |  | 28.5 |  | 30.5 |  | 28.7 |
| $\begin{array}{r} 89.2 \\ (4.5) \\ 0.8 \\ \hline 85.5 \\ \hline \hline \end{array}$ |  | $\begin{array}{r} 104.4 \\ (19.0) \\ 2.2 \\ \hline 87.6 \\ \hline \end{array}$ |  | $\begin{array}{r} 111.7 \\ (23.7) \\ (1.4) \\ \hline 86.6 \\ \hline \hline \end{array}$ |  | 90.0 <br> (3.1) <br> 3.8 <br> 90.7 |  | $\begin{array}{r} 98.3 \\ (9.0) \\ \hline \\ \hline 89.3 \\ \hline \hline \end{array}$ |  | $\begin{array}{r} 104.9 \\ (11.2) \\ (0.9) \\ \hline 92.8 \\ \hline \hline \end{array}$ |  | $\begin{array}{r} 105.8 \\ (13.3) \\ (4.2) \\ \hline 88.3 \\ \hline \hline \end{array}$ |  | $\begin{array}{r} 101.9 \\ (15.8) \\ 0.5 \\ \hline 86.6 \\ \hline \hline \end{array}$ |  | $\begin{array}{r} 103.1 \\ (11.2) \\ (1.8) \\ \hline 90.1 \\ \hline \hline \end{array}$ |
| (0.8) |  | (2.9) |  | 2.1 |  | (3.8) |  | 0.3 |  | 0.3 |  | 4.5 |  | (0.5) |  | 1.8 |
| 0.4 |  | - |  | - |  | 0.3 |  | - |  | 0.3 |  | - |  | 0.1 |  | 0.1 |
| $\begin{array}{r} 548 \\ 262 \\ 88 \\ \hline \end{array}$ |  | $\begin{array}{r} 571 \\ 273 \\ 91 \\ \hline \end{array}$ |  | $\begin{array}{r} 595 \\ 284 \\ 94 \\ \hline \end{array}$ |  | $\begin{array}{r} 622 \\ 295 \\ 98 \\ \hline \end{array}$ |  | $\begin{aligned} & 649 \\ & 305 \\ & 101 \\ & \hline \end{aligned}$ |  | $\begin{aligned} & 676 \\ & 318 \\ & 105 \\ & \hline \end{aligned}$ |  | $\begin{aligned} & 701 \\ & 329 \\ & 108 \\ & \hline \end{aligned}$ |  | $\begin{array}{r} 548 \\ 262 \\ 88 \\ \hline 8 \end{array}$ |  | 649 <br> 305 <br> 101 |
| 898 |  | 935 |  | 973 |  | 1,015 |  | 1,055 |  | 1,099 |  | 1,138 |  | 898 |  | 1,055 |
| 13 8 |  | 13 8 |  | 12 7 |  | 11 7 |  | 13 9 |  | 15 9 |  | 15 9 |  | 38 23 |  | 43 27 |
| $\begin{aligned} & 1,087 \\ & 1,703 \end{aligned}$ |  | $\begin{aligned} & 1,065 \\ & 1,667 \end{aligned}$ |  | $\begin{aligned} & 1,057 \\ & 1,659 \end{aligned}$ |  | $\begin{aligned} & 1,043 \\ & 1,650 \end{aligned}$ |  | $\begin{aligned} & 1,022 \\ & 1,659 \end{aligned}$ |  | 988 1,629 |  | 981 1,618 |  | 1,070 1,677 |  | 997 1,636 |
| $\begin{aligned} & 72.0 \\ & 77.7 \end{aligned}$ |  | $\begin{aligned} & 7.2 \\ & 7.7 \end{aligned}$ |  | $\begin{aligned} & 7.1 \\ & 78.2 \end{aligned}$ |  | $\begin{aligned} & 73.1 \\ & 78.3 \end{aligned}$ |  | $\begin{aligned} & 7.1 \\ & 77.9 \end{aligned}$ |  | $\begin{aligned} & 75.5 \\ & 79.9 \end{aligned}$ |  | $\begin{aligned} & 76.1 \\ & 81.5 \end{aligned}$ |  | 73.2 78.2 |  | 74.9 79.7 |

## THE ALLSTATE CORPORATION

## SQUARETRADE PROFITABILITY MEASURES ${ }^{(1)}$

( $\$$ in millions)

Net premiums written
Net premiums earned
Claims and claims expense
Amortization of deferred policy acquisition costs
Other costs and expenses
Amortization of purchased intangible assets Expenses

## Underwriting loss

Net investment income
Realized capital gains and losses
Income tax benefit

## Net loss applicable to common shareholders

Realized capital gains and losses, after-tax
Amortization of purchased intangible assets, after-tax

## Operating (loss) income *

Fair value adjustments, after-tax ${ }^{(3)}$
Adjusted SquareTrade operating (loss) income *
Protection Plans in Force (in thousands) ${ }^{(4)(5)}$
New Issued Protection Plans (in thousands) ${ }^{(6)}$

${ }^{(1)}$ SquareTrade was acquired on January 3, 2017 and is only included for the quarters and year-to-date periods of 2017
${ }^{(2)}$ Includes a $\$ 6$ million favorable adjustment for loss experience


 three years.
 not reflected in the periods above
${ }^{(5)}$ Protection plan terms generally range between one and five years with an average term of three years
 January 3, 2017 and are not reflected in the periods above.
Expenses
Underwriting income (loss)
Loss ratio
Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates
effect of prior year
Expense ratio
Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
Underlying combined ratio *

## Esurance brand auto

Net premiums written
Net premiums earned
Incurred losses
Expenses
Underwriting income (loss)
Loss ratio
ess: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *
Expense ratio
Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
Effect of amortization of purchased intangible assets Underlying combined ratio *

## Encompass brand auto

Net premiums written
Net premiums earned
Incurred losses
xpenses
Underwriting income (loss)
Loss ratio
ess: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *
Expense ratio
Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Underlying combined ratio *

effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *
Expense ratio
Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Underlying combined ratio *

## Esurance brand homeowners

Net premiums written
Net premiums earned
ncurred losses
Expense
Underwriting income (loss)
Loss ratio
ess: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *
Expense ratio
Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Underlying combined ratio *

Encompass brand homeowners
Net premiums written
Net premiums earned
Incurred losses
Expenses
Underwriting income (loss)
Loss ratio
Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *
Expense ratio
Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Underlying combined ratio *

Three months ended


## THE ALLSTATE CORPORATION

OTHER PERSONAL LINES PROFITABILITY MEASURES BY BRAND ${ }^{(1)}$
(\$ in millions)

(1) Other personal lines include renter, condominium, landlord and other personal lines products.

## (\$ in millions)

## Net premiums written

Net premiums earned
Incurred losses
Expenses
Underwriting loss
Loss ratio
Expense ratio
Combined ratio
Effect of catastrophe losses on combined ratio
Effect of prior year reserve reestimates on combined ratio
Effect of catastrophe losses included in prior year reserve reestimates on combined ratio

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2017 \end{gathered}$ | $\begin{gathered} \text { June 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | June 30 ,$2016$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \end{gathered}$ |  |
| \$ 116 | \$ | 124 | \$ | 123 | \$ | 115 | \$ | 123 | \$ | 135 | \$ | 126 | \$ | 363 | \$ | 384 |
| \$ 124 | \$ | 118 | \$ | 125 | \$ | 123 | \$ | 127 | \$ | 127 | \$ | 129 | \$ | 367 | \$ | 383 |
| \$ 103 | \$ | 86 | \$ | 96 | \$ | 109 | \$ | 112 | \$ | 135 | \$ | 119 | \$ | 285 | \$ | 366 |
| \$ 36 | \$ | 34 | \$ | 33 | \$ | 34 | \$ | 34 | \$ | 35 | \$ | 38 | \$ | 103 | \$ | 107 |
| \$ (15) | \$ | (2) | \$ | (4) | \$ | (20) | \$ | (19) | \$ | (43) | \$ | (28) | \$ | (21) | \$ | (90) |
| 83.1 |  | 72.9 |  | 76.8 |  | 88.6 |  | 88.2 |  | 106.3 |  | 92.2 |  | 77.6 |  | 95.6 |
| 29.0 |  | 28.8 |  | 26.4 |  | 27.7 |  | 26.8 |  | 27.6 |  | 29.5 |  | 28.1 |  | 27.9 |
| 112.1 |  | 101.7 |  | 103.2 |  | 116.3 |  | 115.0 |  | 133.9 |  | 121.7 |  | 105.7 |  | 123.5 |
| 10.5 |  | 1.7 |  | 5.6 |  | 5.7 |  | 5.5 |  | 9.5 |  | 7.0 |  | 6.0 |  | 7.3 |
| 5.6 |  | (1.7) |  | 1.6 |  | 4.9 |  | 10.3 |  | 18.1 |  | 15.5 |  | 1.9 |  | 14.6 |
| 0.8 |  | (0.9) |  | 0.8 |  | 0.8 |  | - |  | 0.8 |  | 2.4 |  | 0.3 |  | 1.0 |

Three months ended

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2017 \end{gathered}$ | $\begin{gathered} \text { June 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | June 30 ,$2016$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \end{gathered}$ |  |
| \$ 116 | \$ | 124 | \$ | 123 | \$ | 115 | \$ | 123 | \$ | 135 | \$ | 126 | \$ | 363 | \$ | 384 |
| \$ 124 | \$ | 118 | \$ | 125 | \$ | 123 | \$ | 127 | \$ | 127 | \$ | 129 | \$ | 367 | \$ | 383 |
| \$ 103 | \$ | 86 | \$ | 96 | \$ | 109 | \$ | 112 | \$ | 135 | \$ | 119 | \$ | 285 | \$ | 366 |
| \$ 36 | \$ | 34 | \$ | 33 | \$ | 34 | \$ | 34 | \$ | 35 | \$ | 38 | \$ | 103 | \$ | 107 |
| \$ (15) | \$ | (2) | \$ | (4) | \$ | (20) | \$ | (19) | \$ | (43) | \$ | (28) | \$ | (21) | \$ | (90) |
| 83.1 |  | 72.9 |  | 76.8 |  | 88.6 |  | 88.2 |  | 106.3 |  | 92.2 |  | 77.6 |  | 95.6 |
| 29.0 |  | 28.8 |  | 26.4 |  | 27.7 |  | 26.8 |  | 27.6 |  | 29.5 |  | 28.1 |  | 27.9 |
| 112.1 |  | 101.7 |  | 103.2 |  | 116.3 |  | 115.0 |  | 133.9 |  | 121.7 |  | 105.7 |  | 123.5 |
| 10.5 |  | 1.7 |  | 5.6 |  | 5.7 |  | 5.5 |  | 9.5 |  | 7.0 |  | 6.0 |  | 7.3 |
| 5.6 |  | (1.7) |  | 1.6 |  | 4.9 |  | 10.3 |  | 18.1 |  | 15.5 |  | 1.9 |  | 14.6 |
| 0.8 |  | (0.9) |  | 0.8 |  | 0.8 |  | - |  | 0.8 |  | 2.4 |  | 0.3 |  | 1.0 |

[^0]the allstate corporation OTHER BUSINESS LINES PROFITABILITY MEASURES ${ }^{(1)}$
(\$ in millions)

## Other Business Lines <br> Net premiums written <br> Net premiums earned

Incurred losses
Expenses
Underwriting (loss) income ${ }^{(2)}$

## Operating ratios <br> Loss ratio <br> Expense ratio <br> Combined ratio

Effect of catastrophe losses on combined ratio
Effect of prior year reserve reestimates on combined ratio
Effect of amortization of purchased intangible assets
Allstate Roadside Services
Net premiums written
Net premiums earned
Incurred losses
Expenses
Underwriting (loss) income
Operating ratios
Loss ratio
Expense ratio
Combined ratio

## Allstate Dealer Services

Net premiums written
Net premiums earned
Incurred losses
Expenses
Underwriting (loss) income

Operating ratios
Loss ratio
Expense ratio
Combined ratio


[^1] September 30, 2016, June 30, 2016, and March 31, 2016, respectively

THE ALLSTATE CORPORATION
ALLSTATE BRAND AUTO AND HOMEOWNERS UNDERLYING LOSS AND EXPENSE

Auto
Annualized average premium ${ }^{(1)}$
Underlying combined ratio *
Average underlying loss (incurred pure premium) and expense *

Homeowners
Annualized average premium
Underlying combined ratio *
Average underlying loss (incurred pure premium) and expense *

Three months ended

| $\begin{gathered} \text { Sept. 30, } \\ 2017 \end{gathered}$ |  | June 30, 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 1,015 | \$ | 999 | \$ | 989 | \$ | 978 | \$ | 966 | \$ | 946 | \$ | 927 |
|  | 91.2 |  | 92.8 |  | 90.9 |  | 96.1 |  | 95.9 |  | 97.8 |  | 95.9 |
| \$ | 926 | \$ | 927 | \$ | 899 | \$ | 940 | \$ | 926 | \$ | 925 | \$ | 889 |
| \$ | 1,125 | \$ | 1,117 | \$ | 1,112 | \$ | 1,109 | \$ | 1,102 | \$ | 1,098 | \$ | 1,091 |
|  | 61.2 |  | 59.8 |  | 61.3 |  | 59.1 |  | 61.1 |  | 58.6 |  | 59.4 |
| \$ | 689 | \$ | 668 | \$ | 682 | \$ | 655 | \$ | 673 | \$ | 643 | \$ | 648 |

(1) Calculated by annualizing net earned premium reported in the quarter divided by policies in force at quarter end.

THE ALLSTATE CORPORATION
HOMEOWNERS SUPPLEMENTAL INFORMATION
(\$ in millions)

| Nine months ended September 30, 2017 |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Earned premiums |  | Incurred losses |  | Loss ratios | Catastrophe losses |  | Effect of catastrophes on loss ratio | Number of catastrophes | Premium rate changes ${ }^{(3)}$ |  |
|  |  | Number of locations | Annual impact of rate changes on state specific premiums written |  |  |  |  |  |
| \$ | 77 |  |  | \$ | 74 | 96.1\% | \$ | 30 | 39.0\% |  |  |  |
|  | 2,960 |  | 1,972 | 66.6\% |  | 972 | 32.8\% |  |  |  |
|  | 3,037 |  | 2,046 | 67.4\% |  | 1,002 | 33.0\% |  | 13 | 4.9\% |
|  | 2,425 |  | 1,703 | 70.2\% |  | 735 | 30.3\% |  | 21 | 3.9\% |
| \$ | 5,462 | \$ | 3,749 | 68.6\% | \$ | 1,737 | 31.8\% | 91 | 34 | 4.6\% |

## ${ }^{(1)}$ Basis of Presentation




 area, occurring within a certain amount of time following the event.
 Carolina, Pennsylvania, Rhode Island, South Carolina, Texas, Virginia and Washington, D.C.
${ }^{(3)}$ Represents the impact in the locations where rate changes were approved during the year as a percentage of total prior year-end premiums written in those locations.
${ }^{(4)}$ Includes Canada

THE ALLSTATE CORPORATION
CATASTROPHE LOSSES BY BRAND
(\$ in millions)

## Allstate brand

Auto
Homeowners
Other personal lines
Commercial lines
Other business lines
Total

## Esurance brand

Auto
Homeowners
Other personal lines Total

Encompass brand
Auto
Homeowners
Other personal lines Total

Allstate Protection

Allstate Protection
Auto
Homeowners
Other personal lines
Commercial lines
Other business lines Total


## THE ALLSTATE CORPORATION

CATASTROPHE EXPERIENCE

## CATASTROPHE BY SIZE OF EVENT

(\$ in millions)
Three months ended September 30, 2017

| Size of catastrophe | Number of events | Claims and claims expense |  |  |  | Combined ratio impact | Averagecatastropheloss per event |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Greater than \$250 million | 1 | 4.5 \% | \$ | 507 | 58.9 \% | 6.2 | \$ | 507 |
| \$101 million to \$250 million | 1 | 4.5 |  | 134 | 15.6 | 1.7 |  | 134 |
| \$50 million to \$100 million | - | - |  | - | - | - |  | - |
| Less than \$50 million | 20 | 91.0 |  | 188 | 21.8 | 2.3 |  | 9 |
| Total | 22 | 100.0 \% |  | 829 | 96.3 | 10.2 |  | 38 |
| Prior year reserve reestimates |  |  |  | (7) | (0.8) | (0.1) |  |  |
| Prior quarter reserve reestimates |  |  |  | 39 | 4.5 | 0.5 |  |  |
| Total catastrophe losses |  |  | \$ | 861 | 100.0 \% | 10.6 |  |  |
| Nine months ended September 30, 2017 |  |  |  |  |  |  |  |  |
| Size of catastrophe | Number of events |  |  | s and expense |  | ed pact |  | e <br> he <br> vent |
| Greater than \$250 million | 1 | 1.1 \% | \$ | 507 | 19.2 \% | 2.1 | \$ | 507 |
| \$101 million to \$250 million | 4 | 4.4 |  | 695 | 26.4 | 2.9 |  | 174 |
| \$50 million to \$100 million | 7 | 7.7 |  | 465 | 17.7 | 1.9 |  | 66 |
| Less than \$50 million | 79 | 86.8 |  | 978 | 37.1 | 4.1 |  | 12 |
| Total | 91 | 100.0 \% |  | 2,645 | 100.4 | 11.0 |  | 29 |
| Prior year reserve reestimates |  |  |  | (10) | (0.4) | - |  |  |
| Total catastrophe losses |  |  | \$ | 2,635 | 100.0 \% | 11.0 |  |  |

EFFECT OF CATASTROPHE LOSSES ON THE COMBINED RATIO


THE ALLSTATE CORPORATION
PROPERTY-LIABILITY
PRIOR YEAR RESERVE REESTIMATES
(\$ in millions)

${ }^{(1)}$ Favorable reserve reestimates are shown in parentheses.
${ }^{(2)}$ Calculated using Property-Liability premiums earned for the respective period.

## the ALLSTATE CORPORATION

 ASBESTOS AND ENVIRONMENTAL RESERVES(\$ in millions)

|  | Three months ended |  |  |  |  |  | Twelve months ended December 31, |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Sept. 30, <br> 2017 |  | June 30, 2017 |  | March 31, 2017 |  | 2016 |  | 2015 |  | 2014 |  | 2013 |  | 2012 |  |
| (net of reinsurance) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Asbestos claims ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Beginning reserves | \$ | 867 | \$ | 891 | \$ | 912 | \$ | 960 | \$ | 1,014 | \$ | 1,017 | \$ | 1,026 | \$ | 1,078 |
| Incurred claims and claims expense |  | 61 |  | - |  |  |  | 67 |  | 39 |  | 87 |  | 74 |  | 26 |
| Claims and claims expense paid |  | (20) |  | (24) |  | (21) |  | (115) |  | (93) |  | (90) |  | (83) |  | (78) |
| Ending reserves | \$ | 908 | \$ | 867 | \$ | 891 | \$ | 912 | \$ | 960 | \$ | 1,014 | \$ | 1,017 | \$ | 1,026 |
| Claims and claims expense paid as a percent of ending reserves |  | 2.2\% |  | 2.8\% |  | 2.4\% |  | 12.6\% |  | 9.7\% |  | 8.9\% |  | 8.2\% |  | 7.6\% |
| Environmental claims ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Beginning reserves | \$ | 166 | \$ | 178 | \$ | 179 | \$ | 179 | \$ | 203 | \$ | 208 | \$ | 193 | \$ | 185 |
| Incurred claims and claims expense |  | 10 |  |  |  |  |  | 23 |  | 1 |  | 15 |  | 30 |  | 22 |
| Claims and claims expense paid |  | (1) |  | (12) |  | (1) |  | (23) |  | (25) |  | (20) |  | (15) |  | (14) |
| Ending reserves | \$ | 175 | \$ | 166 | \$ | $\underline{ }$ | \$ | 179 | \$ | 179 | \$ | 203 | \$ | 208 | \$ | 193 |
| Claims and claims expense paid as a percent of ending reserves |  | 0.6\% |  | 7.2\% |  | 0.6\% |  | 12.8\% |  | 14.0\% |  | 9.9\% |  | 7.2\% |  | 7.3\% |

${ }^{(1)}$ The 3 -year survival ratio for the combined environmental and asbestos claims was $9.0,8.9,10.4,12.2,14.4$ and 14.3 for the annualized nine-months of 2017 and year-end $2016,2015,2014,2013$ and 2012, respectively, and is calculated by taking the ending reserves divided by net payments made during the year.

THE ALLSTATE CORPORATION
ALLSTATE FINANCIAL SEGMENT RESULTS
(\$ in millions)

## Premiums <br> Contract charges <br> Net investment income <br> Contract benefits <br> Interest credited to contractholder funds <br> Amortization of deferred policy acquisition costs <br> Operating costs and expenses <br> Restructuring and related charges <br> Income tax expense on operations <br> Operating income <br> Realized capital gains and losses, after-tax <br> Valuation changes on embedded derivatives that are not <br> hedged, after-tax <br> DAC and DSI amortization relating to realized capital <br> gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax <br> Gain on disposition of operations, after-tax <br> Net income applicable to common shareholders

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  | Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { e } 30, \\ & 017 \end{aligned}$ | $\begin{gathered} \text { March 31, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  |
| \$ 385 | \$ | 381 | \$ | 381 | \$ | 364 | \$ | 361 | \$ | 353 | \$ | 354 | \$ | 1,147 | \$ | 1,068 |
| 208 |  | 210 |  | 212 |  | 210 |  | 210 |  | 211 |  | 212 |  | 630 |  | 633 |
| 461 |  | 496 |  | 426 |  | 453 |  | 427 |  | 435 |  | 419 |  | 1,383 |  | 1,281 |
| (456) |  | (486) |  | (474) |  | (464) |  | (484) |  | (454) |  | (455) |  | $(1,416)$ |  | $(1,393)$ |
| (173) |  | (173) |  | (173) |  | (177) |  | (183) |  | (179) |  | (184) |  | (519) |  | (546) |
| (58) |  | (69) |  | (75) |  | (70) |  | (68) |  | (68) |  | (71) |  | (202) |  | (207) |
| (130) |  | (130) |  | (135) |  | (127) |  | (126) |  | (121) |  | (123) |  | (395) |  | (370) |
| (1) |  | (1) |  | - |  | - |  | - |  | (1) |  | - |  | (2) |  | (1) |
| (79) |  | (75) |  | (52) |  | (59) |  | (43) |  | (56) |  | (48) |  | (206) |  | (147) |
| 157 |  | 153 |  | 110 |  | 130 |  | 94 |  | 120 |  | 104 |  | 420 |  | 318 |
| 13 |  | (3) |  | (1) |  | (8) |  | (14) |  | - |  | (32) |  | 9 |  | (46) |
| (1) |  | (1) |  | - |  | 6 |  | - |  | (4) |  | (4) |  | (2) |  | (8) |
| (2) |  | (3) |  | (3) |  | (1) |  | (1) |  | (1) |  | (1) |  | (8) |  | (3) |
| 1 |  | - |  | 2 |  | - |  | 1 |  | 1 |  |  |  | 3 |  | 3 |
| \$ 168 | \$ | 146 | \$ | 108 | \$ | 127 | \$ | 80 | \$ | 116 | \$ | 68 | \$ | 422 | \$ | 264 |

THE ALLSTATE CORPORATION
ALLSTATE FINANCIAL
RETURN ON ATTRIBUTED EQUITY
( $\$$ in millions)

## Return on Attributed Equity

Numerator:
Net income applicable to common shareholders ${ }^{(1)}$
Denominator:

Beginning attributed equity ${ }^{(2)}$
Ending attributed equity
Average attributed equity ${ }^{(3)}$
Return on attributed equity

## Operating Income Return on Adjusted Attributed Equity *

## Numerator:

Operating income ${ }^{(1)}$

Denominator:
Beginning attributed equity
Unrealized net capital gains and losses
Adjusted beginning attributed equity
Ending attributed equity
Unrealized net capital gains and losses
Adjusted ending attributed equity

Average adjusted attributed equity ${ }^{(3)}$

Operating income return on attributed equity *

(1) Net income applicable to common shareholders and operating income reflect a trailing twelve-month period.
${ }^{(2)}$ Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation, which includes Allstate Assurance Company and American Heritage Life Insurance Company
(3) Average attributed equity and average adjusted attributed equity are determined using a two-point average, with the beginning and ending attributed equity and adjusted attributed equity, respectively, for the twelve-month period as data points.

THE ALLSTATE CORPORATION
ALLSTATE FINANCIAL PREMIUMS AND CONTRACT CHARGES AND OTHER STATISTICS
(\$ in millions)

## PREMIUMS AND CONTRACT CHARGES

BY PRODUCT

## Underwritten Products

Traditional life insurance premiums
Accident and health insurance premiums
Interest-sensitive life insurance contract charges
Annuities
Fixed annuity contract charges
Total
PREMIUMS AND CONTRACT CHARGES
BY DISTRIBUTION CHANNEL
Allstate agencies
Workplace enrolling agents
Other ${ }^{(1)}$

Total
PROPRIETARY LIFE INSURANCE POLICIES SOLD BY ALLSTATE AGENCIES ${ }^{(2)(3)}$
allstate benefits new business WRITTEN PREMIUMS ${ }^{(4)}$
INSURANCE POLICIES AND ANNUITIES IN FORCE BY PRODUCT (in thousands)

Underwritten Products
Life insurance
Accident and health insurance
Total

## Annuities

Deferred annuities
Immediate annuities
Total
Total
INSURANCE POLICIES AND ANNUITIES IN FORCE BY SOURCE OF BUSINESS (in thousands)

```
Allstate Agencies (5)
    Allstate Benefits
    Other' }\mp@subsup{}{}{(6)
        Total
```


${ }^{(1)}$ Primarily represents independent master brokerage agencies
${ }^{(2)}$ Policies sold reduced by lapses within twelve months of sale.
${ }^{(3)}$ Allstate exclusive agencies and exclusive financial specialists also sell non-proprietary retirement and investment products, including mutual funds, fixed and variable annuities, disability insurance, and long-term care insurance to provide a broad suite of protection and retirement products. As of September 30,2017 , Allstate agencies had approximately $\$ 15.9$ billion of nonproprietary mutual funds and fixed and variable annuity account balances under management. New and additional deposits into these non-proprietary products were $\$ 1.4$ billion in the nine months ended September 30, 2017
${ }^{(4)}$ New business written premiums reflect annualized premiums at initial customer enrollment (including new accounts and new employees or policies of existing accounts), reduced by an estimate for certain policies that are expected to lapse A significant portion of Allstate Benefits business is seasonally written in the fourth quarter during many clients' annual employee benefits enrollment.
(5) Excludes Allstate Benefits products sold through Allstate Agencies, which are included in the Allstate Benefits line
(6) Primarily business sold by banks/broker-dealers, independent master brokerage agencies and specialized structured settlement brokers.

## THE ALLSTATE CORPORATION

 ALLSTATE FINANCIAL CHANGE IN CONTRACTHOLDER FUNDS (\$ in millions)Three months ended

| Nine months ended |  |  |  |
| :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \end{gathered}$ |
| \$ | 20,260 | \$ | 21,295 |
|  | 829 |  | 849 |
|  | 23 |  | 29 |
|  | 852 |  | 878 |
|  | 519 |  | 554 |
|  | (691) |  | (735) |
|  | (733) |  | (816) |
|  | - |  | - |
|  | (619) |  | (620) |
|  | 4 |  | 4 |
|  | 58 |  | 23 |
|  | $(1,981)$ |  | $(2,144)$ |
| \$ | 19,650 | \$ | 20,583 |

## Benefit spread

## Premiums

Premiums
Cost of insurance contract charges ${ }^{(1)}$
Contract benefits excluding the implied interest
on immediate annuities with life contingencies ${ }^{(2)}$ Total benefit spread

## Investment spread

Net investment income
Implied interest on immediate annuities with
life contingencies ${ }^{(2)}$
interest credited to contractholder funds
Total investment spread
Surrender charges and contract maintenance expense fees ${ }^{(1)}$
Realized capital gains and losses
Amortization of deferred policy acquisition costs perating costs and expenses
Restructuring and related charges
Gain on disposition of operation
ncome tax expense

## Net income applicable to common shareholders

## Benefit spread by product group

Life insurance
Accident and health insurance
Annuities
Total benefit spread
Investment spread by product group
Life insurance
Accident and health insurance
Annuities and institutional product
Net investment income on investments supporting capital nvestment spread before valuation changes on embedded derivatives that are not hedged
Valuation changes on derivatives embedded in equityindexed annuity contracts that are not hedged
Total investment spread

Reconciliation of contract charges
Cost of insurance contract charges
Surrender charges and contract maintenance expense fees

Total contract charges

## ${ }^{(2)}$ Reconciliation of contract benefits

 Contract benefits excluding the implied interest on immediate annuities with life contingencies Implied interest on immediate annuities with life contingenciesTotal contract benefits

Three months ended


THE ALLSTATE CORPORATION
ALLSTATE FINANCIAL WEIGHTED AVERAGE INVESTMENT SPREADS

|  | Three months ended September 30, 2017 |  |  |  |  | Three months ended September 30, 2016 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Weighted average investment yield | Weighted average interest crediting rate |  | Weighted average investment spreads |  | Weighted average investment yield |  | Weighted average interest crediting rate |  | Weighted average investment spreads |
| Interest-sensitive life insurance | 5.1 \% | 3.9 | \% | 1.2 | \% | 4.8 | \% | 3.9 | \% | 0.9 |
| Deferred fixed annuities and institutional products | 4.4 | 2.9 |  | 1.5 |  | 4.2 |  | 2.8 |  | 1.4 |
| Immediate fixed annuities with and without life contingencies | 7.8 | 6.0 |  | 1.8 |  | 6.2 |  | 6.0 |  | 0.2 |
| Investments supporting capital, traditional life and other products | 3.9 | n/a |  | n/a |  | 4.0 |  | n/a |  | n/a |


| Nine months ended September 30, 2017 |  |  | Nine months ended September 30, 2016 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Weighted average investment yield | Weighted average interest crediting rate | Weighted average investment spreads | Weighted average investment yield | Weighted average interest crediting rate | Weighted average investment spreads |
| 5.0 \% | 3.8 \% | 1.2 \% | 4.9 \% | 3.9 \% | 1.0 \% |
| 4.3 | 2.8 | 1.5 | 4.1 | 2.8 | 1.3 |
| 7.7 | 6.0 | 1.7 | 6.2 | 5.9 | 0.3 |
| 3.9 | n/a | n/a | 3.9 | n/a | n/a |

## THE ALLSTATE CORPORATION



${ }^{(2)}$ Life-contingent structured settlement annuities for annuitants with standard life expectancy, period certain structured settlements and single premium immediate annuities with and without life contingencies,
(3) Total Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation, excluding unrealized capital gains and losses.


 to products.
(5) Product line operating income includes allocation of income on investments supporting capital. Operating income reflects a trailing twelve-month period.
(6) Of the total immediate annuities, $\$ 8,552$ million are reported in reserve for life-contingent contract benefits and $\$ 2,744$ million are reported in contractholder funds.

## ALLSTATE LIFE, ALLSTATE BENEFITS AND ALLSTATE ANNUITIES RESULTS AND PRODUCT INFORMATION

 ( $\$$ in millions)
## Premiums

Contract charges
Net investment income
Contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Income tax expense on operations

## Operating income

Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives
that are not hedged, after-tax
DAC and DSI amortization relating to realized capita gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Gain on disposition of operations, after-tax
Net income applicable to common shareholders
Premiums and Contract Charges - by Product

## Underwritten Products

Traditional life insurance premium
Accident and health insurance
Interest-sensitive life insurance contract charges

## Annuities

Fixed annuity contract charges
Total premiums and contract charges

## Benefit Spread by Product Group

Life Insurance
Accident and health insurance
Annuities
Total benefit spread

## Investment Spread by Product Group

Life insurance
Accident and health insurance
Annuities and institutional products
Net investment income on investments supporting capital
Investment spread before valuation changes on embedded derivatives that are not hedged
Valuation changes on derivatives embedded in equityindexed annuity contracts that are not hedged Total investment spread

## ALLSTATE LIFE, ALLSTATE BENEFITS AND ALLSTATE ANNUITIES RESULTS AND PRODUCT INFORMATION

 ( $\$$ in millions)Premiums
Contract charges
Net investment income
Contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Income tax expense on operations

## Operating income

Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives
that are not hedged, after-tax
DAC and DSI amortization relaing to realized capita gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Gain on disposition of operations, after-tax
Net income applicable to common shareholders
Premiums and Contract Charges - by Product

## Underwritten Products

Traditional life insurance premiums
Accident and health insurance
Interest-sensitive life insurance contract charges

## Annuities

Fixed annuity contract charges
Total premiums and contract charges

## Benefit Spread by Product Group

Life Insurance
Accident and health insurance
Annuities
Total benefit spread
Investment Spread by Product Group
Life insurance
Accident and health insurance
Annuities and institutional products
Net investment income on investments supporting capital
Investment spread before valuation changes on embedded derivatives that are not hedged
Valuation changes on derivatives embedded in equity indexed annuity contracts that are not hedged Total investment spread

THE ALLSTATE CORPORATION
CORPORATE AND OTHER SEGMENT RESULTS

## (\$ in millions)

Net investment income
Operating costs and expenses ${ }^{(1)}$
Interest expense
Income tax benefit on operations
Preferred stock dividends

Operating loss
Realized capital gains and losses, after-tax Business combination expenses, after-tax ${ }^{(2)}$ Net loss applicable to common shareholders

Three months ended


Nine months ended

| $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: |
| \$ | 31 | \$ | 32 |
|  | (110) |  | (20) |
|  | (250) |  | (218) |
|  | 121 |  | 77 |
|  | (87) |  | (87) |
|  | (295) |  | (216) |
|  | - |  | (1) |
|  | (14) |  | - |
| \$ | (309) | \$ | (217) |

${ }^{(1)}$ Includes a pension settlement loss of $\$ 86$ million recorded for the three months ended September 30, 2017.
${ }^{(2)}$ Relates to SquareTrade acquisition on January 3, 2017.

|  | PROPERTY-LIABILITY |  |  |  |  |  |  |  |  |  | ALLSTATE FINANCIAL |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { June 30, } \\ \hline 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ \hline 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  |
| Fixed income securities, at fair value: <br> Tax-exempt <br> Taxable | \$ | 4,919 27,728 | \$ | 4,974 26,908 | \$ | 4,623 26,754 | \$ | $\begin{array}{r} 4,447 \\ 25,855 \end{array}$ | \$ | $\begin{array}{r} 4,798 \\ 26,968 \end{array}$ | \$ | $24,863$ | \$ | 25,065 | \$ | 25,072 | \$ | $25,578$ | \$ | $\begin{array}{r} 1 \\ 26,225 \end{array}$ |
| Equity securities, at fair value ${ }^{(1)}$ |  | 4,677 |  | 4,410 |  | 4,012 |  | 4,074 |  | 3,604 |  | 1,749 |  | 1,699 |  | 1,670 |  | 1,589 |  | 1,681 |
| Mortgage loans |  | 334 |  | 297 |  | 279 |  | 280 |  | 270 |  | 3,988 |  | 4,039 |  | 4,070 |  | 4,206 |  | 4,126 |
| Limited partnership interests ${ }^{(2)}$ |  | 3,467 |  | 3,266 |  | 3,122 |  | 3,042 |  | 2,913 |  | 3,132 |  | 2,940 |  | 2,860 |  | 2,771 |  | 2,674 |
| Short-term, at fair value |  | 1,052 |  | 1,560 |  | 1,592 |  | 3,405 |  | 917 |  | 819 |  | 566 |  | 818 |  | 609 |  | 733 |
| Other |  | 1,666 |  | 1,668 |  | 1,618 |  | 1,619 |  | 1,587 |  | 2,160 |  | 2,147 |  | 2,120 |  | 2,087 |  | 2,076 |
| Total | \$ | 43,843 | \$ | 43,083 | \$ | 42,000 | \$ | 42,722 | \$ | 41,057 | \$ | 36,711 | \$ | 36,456 | \$ | 36,610 | \$ | 36,840 | \$ | 37,516 |
| Fixed income securities, amortized cost: Tax-exempt | \$ | 4,893 | \$ | 4,949 | \$ | 4,635 | \$ | 4,498 | \$ | 4,726 | \$ | - | \$ | - | \$ | 1 | \$ | - | \$ | 1 |
| Taxable |  | 27,397 |  | 26,585 |  | 26,529 |  | 25,706 |  | 26,447 |  | 23,457 |  | 23,678 |  | 23,860 |  | 24,424 |  | 24,330 |
| Ratio of fair value to amortized cost |  | 101.1\% |  | 101.1\% |  | 100.7\% |  | 100.3\% |  | 101.9\% |  | 106.0\% |  | 105.9\% |  | 105.1\% |  | 104.7\% |  | 107.8\% |
| Equity securities, cost | \$ | 3,995 | \$ | 3,839 | \$ | 3,526 | \$ | 3,671 | \$ | 3,212 | \$ | 1,465 | \$ | 1,474 | \$ | 1,497 | \$ | 1,483 | \$ | 1,585 |
| Short-term, amortized cost |  | 1,052 |  | 1,560 |  | 1,592 |  | 3,405 |  | 917 |  | 819 |  | 566 |  | 818 |  | 609 |  | 733 |
|  | CORPORATE AND OTHER |  |  |  |  |  |  |  |  |  | CONSOLIDATED |  |  |  |  |  |  |  |  |  |
|  |  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | une 30, 2017 |  | March 31, $2017$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Sept. 30, 2016 |  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ \hline 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Sept. 30, 2016 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Taxable |  | 1,321 |  | 1,163 |  | 1,646 |  | 1,424 |  | 1,714 |  | 53,912 |  | 53,136 |  | 53,472 |  | 52,857 |  | 54,907 |
| Equity securities, at fair value |  | 8 |  | 8 |  | 3 |  | 3 |  | 3 |  | 6,434 |  | 6,117 |  | 5,685 |  | 5,666 |  | 5,288 |
| Mortgage loans |  | - |  | - |  | - |  | - |  | - |  | 4,322 |  | 4,336 |  | 4,349 |  | 4,486 |  | 4,396 |
| Limited partnership interests |  | 1 |  | - |  | - |  | 1 |  | 1 |  | 6,600 |  | 6,206 |  | 5,982 |  | 5,814 |  | 5,588 |
| Short-term, at fair value |  | 327 |  | 49 |  | 343 |  | 274 |  | 213 |  | 2,198 |  | 2,175 |  | 2,753 |  | 4,288 |  | 1,863 |
| Other |  | - |  | - |  | - |  | - |  | - |  | 3,826 |  | 3,815 |  | 3,738 |  | 3,706 |  | 3,663 |
| Total | \$ | 2,217 | \$ | 1,766 | \$ | 2,533 | \$ | 2,237 | \$ | 2,531 | \$ | 82,771 | \$ | 81,305 | \$ | 81,143 | \$ | 81,799 | \$ | 81,104 |
| Fixed income securities, amortized cost: Tax-exempt | \$ | 547 | \$ | 533 | \$ | 529 | \$ | 527 | \$ | 580 | \$ | 5,440 | \$ | 5,482 | \$ | 5,165 | \$ | 5,025 | \$ | 5,307 |
| Taxable |  | 1,314 |  | 1,156 |  | 1,640 |  | 1,421 |  | 1,691 |  | 52,168 |  | 51,419 |  | 52,029 |  | 51,551 |  | 52,468 |
| Ratio of fair value to amortized cost |  | 101.1\% |  | 101.2\% |  | 100.8\% |  | 100.6\% |  | 101.9\% |  | 103.1\% |  | 103.1\% |  | 102.5\% |  | 102.2\% |  | 104.4\% |
| Equity securities, cost | \$ | 8 | \$ | 8 | \$ | 3 | \$ | 3 | \$ | 3 | \$ | 5,468 | \$ | 5,321 | \$ | 5,026 | \$ | 5,157 | \$ | 4,800 |
| Short-term, amortized cost |  | 327 |  | 49 |  | 343 |  | 274 |  | 213 |  | 2,198 |  | 2,175 |  | 2,753 |  | 4,288 |  | 1,863 |

[^2]
## THE ALLSTATE CORPORATION

UNREALIZED NET CAPITAL GAINS AND LOSSES ON SECURITY PORTFOLIO BY TYPE (\$ in millions)

|  | September 30, 2017 |  |  |  |  | June 30, 2017 |  |  |  |  | March 31, 2017 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost ${ }^{(1)}$ | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost ${ }^{(1)}$ | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |
| Fixed income securities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. government and agencies | \$ | 57 | \$ | 3,900 | 101.5 | \$ | 63 | \$ | 3,426 | 101.9 | \$ | 66 | \$ | 4,395 | 101.5 |
| Municipal |  | 310 |  | 7,794 | 104.1 |  | 312 |  | 7,855 | 104.1 |  | 258 |  | 7,507 | 103.6 |
| Corporate |  | 1,287 |  | 44,546 | 103.0 |  | 1,244 |  | 44,251 | 102.9 |  | 992 |  | 43,535 | 102.3 |
| Foreign government |  | 16 |  | 1,093 | 101.5 |  | 28 |  | 1,047 | 102.7 |  | 32 |  | 1,027 | 103.2 |
| Asset-backed securities ("ABS") |  | 7 |  | 1,270 | 100.6 |  | 6 |  | 1,243 | 100.5 |  | 3 |  | 1,265 | 100.2 |
| Residential mortgage-backed securities ("RMBS") |  | 99 |  | 611 | 119.3 |  | 92 |  | 641 | 116.8 |  | 83 |  | 672 | 114.1 |
| Commercial mortgage-backed securities ("CMBS") |  | 4 |  | 153 | 102.7 |  | 7 |  | 170 | 104.3 |  | 5 |  | 211 | 102.4 |
| Redeemable preferred stock |  | 3 |  | 24 | 114.3 |  | 3 |  | 23 | 115.0 |  | 3 |  | 24 | 114.3 |
| Total fixed income securities |  | 1,783 |  | 59,391 | 103.1 |  | 1,755 |  | 58,656 | 103.1 |  | 1,442 |  | 58,636 | 102.5 |
| Equity securities |  | 966 |  | 6,434 | 117.7 |  | 796 |  | 6,117 | 115.0 |  | 659 |  | 5,685 | 113.1 |
| Short-term investments |  |  |  | 2,198 | 100.0 |  |  |  | 2,175 | 100.0 |  |  |  | 2,753 | 100.0 |
| Derivatives |  | (2) |  | 101 | n/a |  | (1) |  | 108 | n/a |  | - |  | 108 | n/a |
| EMA limited partnership interests ${ }^{(2)}$ |  | - |  | n/a | n/a |  | (1) |  | n/a | n/a |  | - |  | n/a | n/a |
| Unrealized net capital gains and losses, pre-tax |  | 2,747 |  |  |  |  | 2,549 |  |  |  |  | 2,101 |  |  |  |
| Amounts recognized for: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Insurance reserves ${ }^{(3)}$ |  | - |  |  |  |  | - |  |  |  |  | - |  |  |  |
| DAC and DSI ${ }^{(4)}$ |  | (203) |  |  |  |  | (198) |  |  |  |  | (165) |  |  |  |
| Amounts recognized |  | (203) |  |  |  |  | (198) |  |  |  |  | (165) |  |  |  |
| Deferred income taxes |  | (893) |  |  |  |  | (825) |  |  |  |  | (680) |  |  |  |
| Unrealized net capital gains and losses, after-tax | \$ | 1,651 |  |  |  | \$ | 1,526 |  |  |  | \$ | 1,256 |  |  |  |
|  | December 31, 2016 |  |  |  |  | September 30, 2016 |  |  |  |  | June 30, 2016 |  |  |  |  |
|  |  | zed net gains <br> osses |  | $\begin{aligned} & \text { Fair } \\ & \text { alue } \end{aligned}$ | Fair value as a percent of amortized cost ${ }^{(1)}$ |  | zed net gains osses |  |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |  | zed net gains sses |  |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |
| Fixed income securities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. government and agencies | \$ | 65 | \$ | 3,637 | 101.8 | \$ | 105 | \$ | 4,304 | 102.5 | \$ | 122 | \$ | 3,523 | 103.6 |
| Municipal |  | 217 |  | 7,333 | 103.0 |  | 470 |  | 7,902 | 106.3 |  | 532 |  | 7,818 | 107.3 |
| Corporate |  | 859 |  | 43,601 | 102.0 |  | 1,804 |  | 44,474 | 104.2 |  | 1,566 |  | 42,700 | 103.8 |
| Foreign government |  | 32 |  | 1,075 | 103.1 |  | 59 |  | 1,119 | 105.6 |  | 61 |  | 1,152 | 105.6 |
| ABS |  | 2 |  | 1,171 | 100.2 |  | (3) |  | 1,390 | 99.8 |  | (11) |  | 1,726 | 99.4 |
| RMBS |  | 77 |  | 728 | 111.8 |  | 82 |  | 778 | 111.8 |  | 70 |  | 818 | 109.4 |
| CMBS |  | 8 |  | 270 | 103.1 |  | 11 |  | 315 | 103.6 |  | 16 |  | 368 | 104.5 |
| Redeemable preferred stock |  | 3 |  | 24 | 114.3 |  | 3 |  | 24 | 114.3 |  | 3 |  | 24 | 114.3 |
| Total fixed income securities |  | 1,263 |  | 57,839 | 102.2 |  | 2,531 |  | 60,306 | 104.4 |  | 2,359 |  | 58,129 | 104.2 |
| Equity securities |  | 509 |  | 5,666 | 109.9 |  | 488 |  | 5,288 | 110.2 |  | 341 |  | 5,265 | 106.9 |
| Short-term investments |  | - |  | 4,288 | 100.0 |  | - |  | 1,863 | 100.0 |  | - |  | 2,850 | 100.0 |
| Derivatives |  | 2 |  | 111 | n/a |  | 1 |  | 85 | n/a |  | 2 |  | 71 | n/a |
| EMA limited partnership interests ${ }^{(2)}$ |  | (4) |  | n/a | n/a |  | (5) |  | n/a | n/a |  | (5) |  | n/a | n/a |
| Unrealized net capital gains and losses, pre-tax |  | 1,770 |  |  |  |  | 3,015 |  |  |  |  | 2,697 |  |  |  |
| Amounts recognized for: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Insurance reserves ${ }^{(3)}$ |  | - |  |  |  |  | - |  |  |  |  | - |  |  |  |
| DAC and DSI ${ }^{(4)}$ |  | (146) |  |  |  |  | (216) |  |  |  |  | (195) |  |  |  |
| Amounts recognized |  | (146) |  |  |  |  | (216) |  |  |  |  | (195) |  |  |  |
| Deferred income taxes |  | (571) |  |  |  |  | (982) |  |  |  |  | (878) |  |  |  |
| Unrealized net capital gains and losses, after-tax | \$ | 1,053 |  |  |  | \$ | 1,817 |  |  |  | \$ | 1,624 |  |  |  |

${ }^{(1)}$ The comparison of percentages from period to period may be distorted by investment transactions such as sales, purchases and impairment write-downs.
${ }^{(2)}$ Unrealized net capital gains and losses for limited partnership interests represent the Company's share of EMA limited partnerships' other comprehensive income. Fair value and amortized cost are not applicable.
(3) The insurance reserves adjustment represents the amount by which the reserve balance would increase if the net unrealized gains in the applicable product portfolios were realized and reinvested at current lower interest rates, resulting in a premium deficiency. Although we evaluate premium deficiencies on the combined performance of our life insurance and immediate annuities with life contingencies, the adjustment, if any, primarily relates to structured settlement annuities with life contingencies, in addition to annuity buy-outs and certain payout annuities with life contingencies
(4) The DAC and DSI adjustment balance represents the amount by which the amortization of DAC and DSI would increase or decrease if the unrealized gains or losses in the respective product portfolios were realized.

${ }^{(1)}$ Comprise fixed income securities, mortgage loans, short-term investments, and other investments including bank and agent loans and derivatives.
(2) Comprise limited partnership interests and other alternative investments, including real estate, timber and agriculture-related investments classified as other investments.


 losses.
 carrying value of mortgage loans, cost method limited partnerships, bank loans and agent loans divided by the average fair value balances.
 the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded.
PRE-TAX YIELDS
Fixed income securities
Tax-exempt
Equivalent yield for tax-exempt Taxable
Equity securities
Mortgage loans
Limited partnership interests
Total portfolio
Interest-bearing investments
REALIZED CAPITAL GAINS AND LOSSES
(PRE-TAX) BY ASSET TYPE
xed income securities:
Tax-exempt
Equity securities
Limited partnership interests
Derivatives and other
Total
Impairment write-downs
Net other-than-temporary impairment losses recognized in earnings
Sales and othe
Valuation and settlements of derivative instruments Total

AVERAGE INVESTMENT BALANCES (in billions)

Three months ended


NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX)
(\$ in millions)


## MARKET-BASED ("MB") ${ }^{(1)}$ <br> Investment Position

Interest-bearing investments
Equity securities
LP and other alternative investments ${ }^{(2)}$
Total
Investment income
Interest-bearing investments
Equity securities
LP and other alternative investments
Investment income, before expense
Investee level expenses Income for yield calculation

Market-based pre-tax yield
Realized capital gains and losses
(pre-tax) by transaction type
Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment
losses recognized in earnings
Sales and other
valuation and settlements of derivative instruments

PERFORMANCE-BASED ("PB") ${ }^{(4)}$
Investment Position
Interest-bearing investments
Equity securities
LP and other alternative investments
Total
Investment income
Interest-bearing investments
Equity securities
LP and other alternative investments
Investment income, before expens
Investee level expenses Income for yield calculation

Performance-based pre-tax yield
Realized capital gains and losses
(pre-tax) by transaction type
Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment
losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total

As of or for the three months ended

(1) Market-based strategy seeks to deliver predictable earnings aligned to business needs and take advantage of short-term opportunities primarily through public and private fixed income investments and public equity securities.
(2) Market-based investments include publicly traded equity securities classified as limited partnerships.
${ }^{(3)}$ When calculating the pre-tax yields, investee level expenses are netted against income for directly held real estate, timber and other consolidated investments.
(4) Performance-based strategy seeks to deliver attractive risk-adjusted returns and supplement market risk with idiosyncratic risk primarily through investments in private equity, real estate, infrastructure, timber and agriculture-related assets.

## THE ALLSTATE CORPORATION

PROPERTY-LIABILITY
INVESTMENT POSITION AND RESULTS BY STRATEGY

## (\$ in millions)

## MARKET-BASED

Investment Position
Interest-bearing investments
Equity securities
LP and other alternative investments Total

Investment income
Interest-bearing investments
Equity securities
P and other alternative investments Investment income, before expense Investee level expenses Income for yield calculation

Market-based pre-tax yield
Realized capital gains and losses
(pre-tax) by transaction type
Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total

## PERFORMANCE-BASED

Investment Position
Interest-bearing investments
Equity securities
LP and other alternative investments
Total
Investment income
Interest-bearing investments
Equity securities
LP and other alternative investments Investment income, before expense Investee level expenses Income for yield calculation

## Performance-based pre-tax yield

Realized capital gains and losses
(pre-tax) by transaction type
mpairment write-downs
Change in intent write-downs
Net other-than-temporary impairment losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total

As of or for the three months ended


## (\$ in millions)

MARKET-BASED
Investment Position
Interest-bearing investments
Equity securities
LP and other alternative investments
Total

```
nvestment income
Interest-bearing investments
Equity securities
LP and other alternative investments Investment income, before expense Investee level expenses Income for yield calculation
```


## Market-based pre-tax yield

Realized capital gains and losses (pre-tax) by transaction type

Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total

## PERFORMANCE-BASED

Investment Position
Interest-bearing investments
Equity securities
LP and other alternative investments Total

Investment income
Interest-bearing investments
Equity securities
LP and other alternative investments Investment income, before expense Investee level expenses Income for yield calculation

## Performance-based pre-tax yield

Realized capital gains and losses
(pre-tax) by transaction type
lmpair in whe
Net other than wem
et other-than-temporary impairment
losses recognized in earnings
Sales and othe
Valuation and settlements of derivative instruments Total


```
Investment position
    Limited partnerships
        Private equity
        Private equity
        PB - limited partnerships
    Non-LP
        Private equity
        Real estate
        PB - non-LP
    Total
        Private equity
        Real estate
        Total PB
    vestment income
        Limited partnerships
        Private equity
            Real estate
        PB - limited partnerships
    Non-LP
        Private equity
        Real estate
        PB - non-LP
    Total
        Private equity
        Real estate
        Total PB
Investee level expenses
Realized capital gains and losses
    Limited partnerships
        Private equity
        Real estate
        PB - limited partnerships
    Non-LP
        Private equity
        Real estate
        PB - non-LP
    Total
        Private equity
        Real estate
        Total PB
```

Pre-Tax Yield
Internal Rate of Return ${ }^{(2)}$
10 Year
5 Year

Includes Timber and agriculture-related assets.


 by other investors. The timing of the recognition of income in the financial statements may differ significantly from the cash distributions and changes in the value of these investments.

THE ALLSTATE CORPORATION LIMITED PARTNERSHIP INTERESTS

## (\$ in millions)

|  |  | $\begin{array}{r} \hline \text { Sept. 30, } \\ 2017 \\ \hline \end{array}$ |  | June 30, 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \end{gathered}$ |  | $\begin{gathered} \hline \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | March 31, 2016 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Investment position |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Accounting basis |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cost method | \$ | 1,339 | \$ | 1,269 | \$ | 1,293 | \$ | 1,282 | \$ | 1,375 | \$ | 1,284 | \$ | 1,193 |
| Equity method ("EMA") ${ }^{(1)}$ |  | 5,261 |  | 4,937 |  | 4,689 |  | 4,532 |  | 4,213 |  | 4,123 |  | 3,898 |
| Total | \$ | 6,600 | \$ | 6,206 | \$ | 5,982 | \$ | 5,814 | \$ | 5,588 | \$ | 5,407 | \$ | 5,091 |
| Cost method-fair value ${ }^{(2)}$ | \$ | 1,579 | \$ | 1,511 | \$ | 1,525 | \$ | 1,493 | \$ | 1,600 | \$ | 1,511 | \$ | 1,466 |
| Underlying investment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Private equity | \$ | 4,650 | \$ | 4,333 | \$ | 4,139 | \$ | 4,031 | \$ | 3,839 | \$ | 3,663 | \$ | 3,324 |
| Real estate |  | 1,296 |  | 1,320 |  | 1,325 |  | 1,281 |  | 1,301 |  | 1,374 |  | 1,399 |
| Other |  | 654 |  | 553 |  | 518 |  | 502 |  | 448 |  | 370 |  | 368 |
| Total | \$ | 6,600 | \$ | 6,206 | \$ | 5,982 | \$ | 5,814 | \$ | 5,588 | \$ | 5,407 | \$ | 5,091 |
| Segment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Property-Liability | \$ | 3,467 | \$ | 3,266 | \$ | 3,122 | \$ | 3,042 | \$ | 2,913 | \$ | 2,842 | \$ | 2,688 |
| Allstate Financial |  | 3,132 |  | 2,940 |  | 2,860 |  | 2,771 |  | 2,674 |  | 2,564 |  | 2,399 |
| Corporate and Other |  | 1 |  | - |  | - |  | 1 |  | 1 |  | 1 |  | 4 |
| Total | \$ | 6,600 | \$ | 6,206 | \$ | 5,982 | \$ | 5,814 | \$ | 5,588 | \$ | 5,407 | \$ | 5,091 |
| Total Income |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Accounting basis |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Cost method | \$ | 64 | \$ | 51 | \$ | 37 | \$ | 26 | \$ | 43 | \$ | 47 | \$ | 39 |
| Equity method |  | 159 |  | 202 |  | 83 |  | 152 |  | 93 |  | 79 |  | 82 |
| Total | \$ | 223 | \$ | 253 | \$ | 120 | \$ | 178 | \$ | 136 | \$ | 126 | \$ | 121 |
| Underlying investment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Private equity | \$ | 183 | \$ | 209 | \$ | 114 | \$ | 145 | \$ | 112 | \$ | 113 | \$ | 85 |
| Real estate |  | 40 |  | 44 |  | 6 |  | 34 |  | 23 |  | 13 |  | 36 |
| Other |  | - |  | - |  | - |  | (1) |  | 1 |  | - |  | - |
| Total | \$ | 223 | \$ | 253 | \$ | 120 | \$ | 178 | \$ | 136 | \$ | 126 | \$ | 121 |
| Segment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Property-Liability | \$ | 108 | \$ | 118 | \$ | 55 | \$ | 82 | \$ | 69 | \$ | 60 | \$ | 58 |
| Allstate Financial |  | 115 |  | 135 |  | 65 |  | 96 |  | 67 |  | 66 |  | 63 |
| Total | \$ | 223 | \$ | 253 | \$ | 120 | \$ | 178 | \$ | 136 | \$ | 126 | \$ | 121 |
| ${ }^{(1)}$ Approximate cumulative pre-tax appreciation | \$ | 858 | \$ | 787 | \$ | 611 | \$ | 511 | \$ | 469 | \$ | 469 | \$ | 408 |

${ }^{(2)}$ The fair value of cost method limited partnerships is determined using reported net asset values.

Operating income is net income applicable to common shareholders, excluding:
-realized capital gains and losses, after-tax, except for periodic settlements and accruals on non-hedge derivative instruments, which are reported with realized capital gains and losses but included in operating income
valuation changes on embedded derivatives that are not hedged, after-tax,
amoriizaito of deferred policy acquisition costs (DAC) and deferred sales inducements ("DSI"), to the extent they resulted from the recognition of certain realized capital gains and losses or valuation changes on embedded derivatives that are not hedged, after-tax
dain (loss) on disposition of operations, after-tax, and
on disposition of operations, after-tax, and
adjustments for other significant non-recurring, infrequent or unusual items, when (a) the nature of the charge or gain is such that it is reasonably unlikely to recur within two years, or (b) there has been no similar charge or gain within the prior two years.
Net income applicable to common shareholders is the GAAP measure that is most directly comparable to operating income. We use operating income as an important measure to evaluate our results of operations. We believe that the measure provides investors with a valuable measure of the Compan's ongoing performance because it reveals trends in our insurance and financial services business that may be obscured by the net effect of realized capital gains and losses, valuation changes on embedded derivatives that are not hedged, business combination expenses and the mortization of purchased intangible assets, gain (loss) on disposition of operations and adjustments for other significant non-recurring, infrequent or unusual items. Realized capital gains and losses, valuation changes on embedded derivatives that are not hedged and gain (loss) on disposition additional income, operating income includes periodic settlements and accruals on certain derivative instruments that are reported in realized capital gains and losses because they do not qualify for hedge accounting or are not designated as hedges for accounting purposes. These instruments are used for economic hedges and to replicate fixed income securities, and by including them in operating income, we are appropriately reflecting their trends in our performance and in a manner consistent with the economically hedged investments, product attributes (e.g. net investment income and interest credited to contractholder funds) or replicated investments. Business combination expenses are excluded because they are non-recurring in nature and the amortization of purchased intangible assets is excluded because it relates to the acquisition purchase price and is not indicative four underlying insurance business results or trends. Non-recurring items are excluded because, by their nature, they are not indicative of our business or economic trends. Accordingly, operating income excludes the effect of items that tend to be highly variable from period to period and

 ating agencies utilize operating income results in their evaluation of our and our industry's financial performance and in their investment decisions, recommendations and communications as it represents a reliable, representative and consistent measurement of the industry and the Company and management's performance. We note that the price to earnings multiple commonly ysed by insurance investors as a forward-looking valuation technique uses operating income as the denominator. Operating incom

Combined ratio excluding the effect of catastrophes, prior year reserve reestimates and the amortization of purchased intangible assets ("underlying combined ratio") is a non-GAAP ratio, which is computed as the difference between four GAAP operating ratios: the combined ratio, the effect of catastrophes on the combined ratio, the effect of prior year non-catastrophe reserve reestimates on the combined ratio, the effect of amortization of purchased intangible assets on the combined ratio. We believe that this ratio is useful to investors and it is used by management to revea magnitude, and can have a significant impact on the combined ratio. Prior year reserve reestimates are caused by unexpected loss development on historical reserves. Amortization of purchased intangible assets relates to the acquisition purchase price and is not indicative of our underlying nsurance business results or trends. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwiting performance. We also provide it to facilitate a comparison to our outlook on the underlying combined ratio. The most directly comparable GAAP measure is the combined ratio. The underlying combined ratio should not be considered a substitute for the combined ratio and does not reflect the overall underwiting profitability of our business. A reconciliation of the underlying combined ratio to combined ratio is pro
the schedules "Property Liability Results", "Allstate Brand Profitability Measures", "Esurance Brand Profitability Measures and Statistics", "Encompass Brand Profitability Measures and Statistics", "SquareTrade Profitability Measures", "Auto Profitability Measures by Brand", "Homeowners the schedules "Property Liability Results", "Allstate Brand Profitability Measures", "Esurance
Profitability Measures by Brand" and "Other Personal Lines Profitability Measures by Brand".

Average underlying loss (incurred pure premium) and expense is calculated as the underlying combined ratio (a non-GAAP measure) multiplied by the GAAP quarterly earned premium, which is annualized (multiplied by 4) ("average premium"). We believe that this measure is useful to investors and it is used by management for the same reasons noted above for the underlying combined ratio. A reconciliation of average underlying loss and expense is provided in the schedule, "Alstate Brand Auto and Homeowners Underlying Loss and Expense
 is useful to investors and it is used by management to reveal the trends that may be obscured by catastrophe losses and prior year reserve reestimates. Catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magn
can have a significant impact on the combined ratio. Prior year reserve reestimates are caused by unexpected loss development on historical reserves. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwiting performance. The most directly comparable GAAP measure is the loss ratio. The underlying loss ratio should not be considered a substitute for the loss ratio and does not reflect the overall loss ratio of our business. A reconciliation of underlying loss ratio is provided in the schedules "Property
 Measures by Brand".
Operating income return on common shareholders' equity is a ratio that uses a non-GAAP measure. It is calculated by dividing the rolling 12 -month operating income by the average of common shareholders' equity at the beginning and at the end of the 12 -months, after excluding the effect of unrealized net capital gains and losses. Return on common shareholders' equity is the most directly comparable GAAP measure. We use operating income as the numerator for the same reasons we use operating income, as discussed above. We use average common shareholders' equity excluding the effect of unrealized net capital gains and losses for the denominator as a representation of common shareholders' equity primarily attributable to the Company's earned and realized business operations because it eliminates the effect of items that are unrealized and vary significant common shareholders and return on common shareholders' equity because it excludes the effect of items that tend to be highly variable from period to period. We believe that this measure is useful to investors and that it provides a valuable tool for investors when considered along with return on common shareholders' equity because it eliminates the after-tax effects of realized and unrealized net capital gains and losses that can fluctuate significantly from period to period and that are driven by economic developments, the magnitude and timing of which are generally not influenced by management. In addition, it eliminates non-recurring items that are not indicative of our ongoing business or economic trends. A byproduct of excluding the items noted above to determine operating income return on common shareholders' equity from return on common shareholders' equity is the ransparency and understanding of their significance to return on common shareholders' equity variability and profitability while recognizing these or similar items may recur in subsequent periods. We use adjusted measures of operating income return on common shareholders' equity in incentive and rating agencies utilize operating income return on common shareholders' equity results in their evaluation of our and our industry's financial performance and in their investment decisions, recommendations and communications as it represents a reliable representative and consistent measurement of the industry and the company and management's utilization of capital. Operating income return on common shareholders' equity should not be considered a substitute for return on common shareholders' equity and does not reflect the overall profitability of our business. A reconciliation of return on common shareholders' equity and operating income return on common shareholders' equity can be found in the schedule, "Return on Common Shareholders' Equity".

Adjusted SquareTrade operating income is a non-GAAP measure, which is computed as net income (loss) applicable to common shareholders, excluding amortization of purchased intangible assets, atter-tax, and realized capital gains and losses, atter-tax, and adjusted for the atter-tax income satement effects of acquisition-related purchase accounting fair value adjustments to unearned premiums, contractual liability insurance policy premium expenses, and commissions paid to retailers. Net income (loss) applicable to shareholders is the GAAP measure that is most directly comparable to adjusted Square Trade operating income. We use adjusted SquareTrade operating income as an important measure to evaluate Square Trade's results of operations. We believe that the measure provides investors with a valuable measure of SquareTrade's ongoing performance
because it reveals trends that may be obscured by the amortization of purchased intangible assets, the acquisition-related purchase accounting fair value adjustments, and the net effects of realized capita gains and losses. Amortization of purchased intangible assets is excluded because it elates to the acquisition purchase price and is not indicative of our business results or trends. We adjust for the effects of acquisition-related purchase accounting fair value adjustments because they relate to the acquisition and their effects are not indicative of the underlying business results and trends. Reaized capital gains and losses may vary signicanty between periods and are generally driven by business decisions and external economic developments such as capital market conditions, the timing of which is unrelated to Square Trade's operations. Adjusted Squaretrade perating income highlights the results from ongoing operations and the underlying profitability of our business and is used by management along with the other components of net income applicable to common shareholders to assess our performance. We believe it is useful for investors to valuate net

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a ratio that uses a non-GAAP measure. It is calculated by dividing common shareholders' equity after excluding the impact of unrealized net capital gains and

 business activity and profitability drivers. We note that book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a measure commonly used by insurance investors as a valuation technique. Book value per common share is the business. A reconciliation of book value per common share, excluding the impact of unrealized net capital gains on fixed income securities, and book value per common share can be found in the schedule, "Book Value per Common Share".


[^0]:    ${ }^{(1)}$ Commercial lines are all Allstate brand products

[^1]:    ${ }^{(1)}$ Other business lines primarily include Allstate Roadside Services, Allstate Dealer Services, Arity and Ivantage.

[^2]:    ${ }^{(1)}$ Equity securities may include investments in exchange traded and mutual funds whose underlying investments are fixed income securities.
    

