#### THE ALLSTATE CORPORATION

# **Investor Supplement First Quarter 2017**

The consolidated financial statements and financial exhibits included herein are unaudited. These consolidated financial statements and exhibits should be read in conjunction with the consolidated financial statements and notes thereto included in the most recent Annual Report on Form 10-K and Quarterly Reports on Form 10-Q. The results of operations for interim periods should not be considered indicative of results to be expected for the full year.

Measures used in these financial statements and exhibits that are not based on generally accepted accounting principles ("non-GAAP") are denoted with an asterisk (\*). These measures are defined on the page "Definitions of Non-GAAP Measures" and are reconciled to the most directly comparable generally accepted accounting principles ("GAAP") measure herein.



#### THE ALLSTATE CORPORATION

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## THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF OPERATIONS

(\$ in millions, except per share data)

	_	March 31, 2017	] -	Dec. 31, 2016		Sept. 30, 2016	-	June 30, 2016	<u> </u>	March 31, 2016
Revenues		7.050		7.004	•	7.000	•	7.044		7 700
Property-liability insurance premiums Life and annuity premiums and contract charges Net investment income	\$	7,959 593 748	\$	7,901 574 801	\$	7,869 571 748	\$	7,814 564 762	\$	7,723 566 731
Realized capital gains and losses:  Total other-than-temporary impairment ("OTTI") losses OTTI losses reclassified to (from) other comprehensive		(62)		(72)		(73)		(77)		(91)
income Net OTTI losses recognized in earnings	-	(59)	-	(70)	_	(73)	-	(2) (79)	-	10 (81)
Sales and other realized capital gains and losses  Total realized capital gains and losses	-	193 134	-	72	_	106	-	103	<u>-</u>	(68) (149)
Total revenues	1 -	9,434	-	9,278	_	9,221	-	9,164	-	8,871
Costs and expenses										
Property-liability insurance claims and claims expense Life and annuity contract benefits Interest credited to contractholder funds		5,416 474 173		5,083 464 168		5,553 484 183		5,901 454 185		5,684 455 190
Amortization of deferred policy acquisition costs		1,169		1,157		1,138		1,126		1,129
Operating costs and expenses Restructuring and related charges		1,097 10		1,063 9		1,021 5		1,040 11		982 5
Interest expense		85	l	77		73		72		73
Total costs and expenses		8,424	-	8,021		8,457		8,789	=	8,518
Gain on disposition of operations	_	2	-	1	_	1	-	1_	_	2
Income from operations before income										
tax expense		1,012		1,258		765		376		355
Income tax expense	-	317	-	418	_	245	-	105	-	109
Net income	\$_	695	\$_	840	\$_	520	\$ _	271	\$_	246
Preferred stock dividends	_	29	-	29_	_	29	-	29	_	29
Net income applicable to common shareholders	\$ _	666	\$ =	811	\$_	491	\$	242	\$ _	217
Earnings per common share:										
Net income applicable to common shareholders per common share - Basic	\$_	1.82	\$_	2.20	\$	1.32	\$	0.65	\$ <u></u>	0.57
Weighted average common shares - Basic	=	365.7	-	368.0	=	371.5	=	373.6	-	378.1
Net income applicable to common shareholders per common share - Diluted	\$ <u>_</u>	1.79	\$ =	2.18	\$_	1.31	\$	0.64	\$ _	0.57
Weighted average common shares - Diluted	=	371.3	=	372.5	=	375.9	=	378.1	=	382.9
Cash dividends declared per common share	\$ _	0.37	\$ =	0.33	\$ _	0.33	\$	0.33	\$ =	0.33

### THE ALLSTATE CORPORATION CONTRIBUTION TO INCOME

(\$ in millions, except per share data)

#### Three months ended

Contribution to income
Net income applicable to common shareholders
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-tax DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax Business combination expenses and the amortization of purchased intangible assets, after-tax Gain on disposition of operations, after-tax
Operating income *
Income per common share - Diluted
Net income applicable to common shareholders
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-tax DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax Business combination expenses and the amortization of purchased intangible assets, after-tax Gain on disposition of operations, after-tax
Operating income *

Weighted average common shares - Diluted

	March 31, 2017	Dec. 31, 2016	_	Sept. 30, 2016		June 30, 2016		March 31, 2016
\$	666	\$ 811	\$	491	\$	242	\$	217
	(88)	(1)		(22)		(17)		96
	-	(6)		-		4		4
	3	1		1		1		1
	-	(2)		-		-		(1)
	29 (2)	4 		5 (1)		6 (1)		6 (1)
\$	608	\$ 807	\$ _	474	\$_	235	\$_	322
\$	1.79	\$ 2.18	\$	1.31	\$	0.64	\$	0.57
	(0.24)	-		(0.06)		(0.04)		0.25
	-	(0.02)		-		0.01		0.01
	0.01	-		-		-		-
	-	-		-		-		-
	0.08	0.01 -		0.01		0.01		0.01
\$	1.64	\$	\$ <u></u>	1.26	\$	0.62	\$ _	0.84
:	371.3	372.5	=	375.9	_	378.1	_	382.9

### THE ALLSTATE CORPORATION REVENUES

(\$ in millions)

	March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31, 2016
Property-Liability Property-Liability insurance premiums Net investment income Realized capital gains and losses  Total Property-Liability revenues  Allstate Financial Life and annuity premiums and contract charges Net investment income	\$ 7,959 311 135 8,405	\$ 7,901 338 14 8,253 574 453	\$ 7,869 310 53 8,232 571 427	\$ 7,814 316 26 8,156	\$ 7,723 302 (99) 7,926
Realized capital gains and losses	(1)	(11)	(21)		(49)
Total Allstate Financial revenues  Corporate and Other	1,018	1,016	977	999	936
Service fees <sup>(1)</sup> Net investment income Realized capital gains and losses	1 11 	1 10 (1)	1 11 1	1 11 (2)	1 10 (1)
Total Corporate and Other revenues before reclassification of services fees	12	10	13	10	10
Reclassification of service fees (1)	(1)	(1)_	(1)	(1)	(1)
Total Corporate and Other revenues	11_	9	12_	9	9
Consolidated revenues	\$9,434	\$9,278	\$9,221	\$9,164	\$8,871

<sup>(1)</sup> For presentation in the Consolidated Statements of Operations, service fees of the Corporate and Other segment are reclassified to Operating costs and expenses.

# THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF FINANCIAL POSITION (\$ in millions)

	March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31, 2016		March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31, 2016
Assets						Liabilities					
Investments						Reserve for property-liability insurance claims and	\$ 25,628	\$ 25,250 \$	25,450 \$	24,904 \$	24,605
Fixed income securities, at fair value						claims expense	Ψ 20,020	φ 20,200 φ	20, 100 φ	21,001 ψ	21,000
(amortized cost \$57,194, \$56,576,						Reserve for life-contingent contract benefits	12,223	12,239	12,228	12,215	12,224
\$57,775, \$55,770 and \$55,627) \$	58,636 \$	57,839 \$	60,306 \$	58,129 \$	57,291	Contractholder funds	20,051	20,260	20,583	20,845	21,092
Equity securities, at fair value						Unearned premiums	12,705	12,583	12,772	12,300	12,036
(cost \$5,026, \$5,157, \$4,800,						Claim payments outstanding	845	879	934	946	852
\$4,924 and \$4,792)	5,685	5,666	5,288	5,265	5,117	Deferred income taxes	833	487	935	782	479
Mortgage loans	4,349	4,486	4,396	4,453	4,302	Other liabilities and accrued expenses	7,018	6,599	6,122	6,192	5,704
Limited partnership interests	5,982	5,814	5,588	5,407	5,091	Long-term debt	6,346	6,347	5,110	5,109	5,108
Short-term, at fair value						Separate Accounts	3,436	3,393	3,469	3,438	3,507
(amortized cost \$2,753, \$4,288, \$1,863,						Total liabilities	89,085	88,037	87,603	86,731	85,607
\$2,850 and \$3,526)	2,753	4,288	1,863	2,850	3,526						
Other	3,738	3,706	3,663	3,590	3,550	Equity					
Total investments	81,143	81,799	81,104	79,694	78,877	Preferred stock and additional capital paid-in,	1,746	1,746	1,746	1,746	1,746
						72.2 thousand shares outstanding					
						Common stock, 365 million, 366 million, 368 million,					
						371 million and 375 million shares outstanding (2)	9	9	9	9	9
						Additional capital paid-in	3,285	3,303	3,237	3,203	3,237
						Retained income	41,208	40,678	39,990	39,623	39,505
						Deferred ESOP expense	(6)	(6)	(13)	(13)	(13)
						Treasury stock, at cost (535 million, 534 million, 532 million,					
						529 million and 525 million shares)	(24,887)	(24,741)	(24,537)	(24,310)	(23,994)
						Accumulated other comprehensive income:					
						Unrealized net capital gains and losses:					
						Unrealized net capital gains and losses on fixed income					
						securities with other-than-temporary impairments	59	57	56	49	31
Cash	442	436	389	446	531	Other unrealized net capital gains and losses	1,304	1,091	1,902	1,702	1,259
Premium installment receivables, net	5,649	5,597	5,799	5,593	5,558	Unrealized adjustment to DAC, DSI	(4.07)	(0.5)	(4.44)	(407)	(0.0)
Deferred policy acquisition costs	3,988	3,954	3,886	3,819	3,807	and insurance reserves	(107)		(141)	(127)	(90)
Reinsurance recoverables, net (1)	8,723	8,745	8,922	8,650	8,573	Total unrealized net capital gains and losses	1,256	1,053	1,817	1,624	1,200
Accrued investment income	577	567	567	564	567	Unrealized foreign currency translation					
Property and equipment, net	1,067	1,065	1,013	1,011	1,011	adjustments	(53)	(50)	(48)	(41)	(46)
Goodwill	2,295	1,219	1,219	1,219	1,219	Unrecognized pension and other	(, , , , , ,	(4.442)	(( )	(()	(, , , , , )
Other assets	2,923	1,835	2,169	2,850	2,297	postretirement benefit cost	(1,400)		(1,267)	(1,288)	(1,304)
Separate Accounts	3,436	3,393	3,469	3,438	3,507	Total accumulated other comprehensive income (loss)	(197)	(416)	502	295	(150)
Total acceta	110040 #	100 C10	100 F07	407.004 ^	105 047	Total shareholders' equity	21,158	20,573	20,934	20,553	20,340
Total assets \$	110,243 \$	108,610 \$	108,537 \$	107,284 \$	105,947	Total liabilities and shareholders' equity	\$ 110,243	\$ 108,610 \$	108,537 \$	107,284 \$	105,947

<sup>(1)</sup> Reinsurance recoverables of unpaid losses related to Property-Liability were \$6.18 billion, \$6.18 billion, \$6.35 billion and \$5.96 billion as of March 31, 2017, December 31, 2016, September 30, 2016, June 30, 2016 and March 31, 2016, respectively.

<sup>(2)</sup> Common shares outstanding were 365,015,746, 365,771,746, 368,126,127, 371,181,913 and 375,417,126 as of March 31, 2017, December 31, 2016, September 30, 2016, June 30, 2016 and March 31, 2016, respectively.

## THE ALLSTATE CORPORATION BOOK VALUE PER COMMON SHARE

(\$ in millions, except per share data)

	March 31, 2017		ec. 31, 2016	;	Sept. 30, 2016		June 30, 2016		March 31, 2016
Book value per common share						_		-	
Numerator:									
Common shareholders' equity (1)	\$19,412_	\$	18,827	\$ <u></u>	19,188	\$_	18,807	\$ _	18,594
Denominator:									
Common shares outstanding and dilutive potential common shares outstanding	370.4	_	370.8	_	372.7	=	375.8	=	380.3
Book value per common share	\$ 52.41	\$	50.77	\$	51.48	\$ =	50.05	\$ _	48.89
Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities									
Numerator:									
Common shareholders' equity	\$ 19,412	\$	18,827	\$	19,188	\$	18,807	\$	18,594
Unrealized net capital gains and losses on fixed income securities	831		727	_	1,506	_	1,407	-	993
Adjusted common shareholders' equity	\$18,581_	\$	18,100	\$ _	17,682	\$ _	17,400	\$ _	17,601
Denominator:									
Common shares outstanding and dilutive potential common shares outstanding	370.4	_	370.8	_	372.7	_	375.8	=	380.3
Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities *	\$50.16	\$ <u></u>	48.81	\$ <u></u>	47.44	\$ <u></u>	46.30	\$ _	46.28

<sup>(1)</sup> Excludes equity related to preferred stock of \$1,746 million in each period.

#### THE ALLSTATE CORPORATION RETURN ON COMMON SHAREHOLDERS' EQUITY

(\$ in millions)

Twelve months ended

						ve months end	-		
Return on Common Shareholders' Equity	N	larch 31, 2017	-	Dec. 31, 2016		Sept. 30, 2016		June 30, 2016	March 31, 2016
Numerator:									
Net income applicable to common shareholders (1)	\$	2,210	\$ _	1,761	\$	1,410	\$	1,540	\$ 1,624
Denominator:									
Beginning common shareholders' equity Ending common shareholders' equity	\$	18,594 19,412	\$	18,279 18,827	\$	18,758 19,188	\$	19,552 18,807	\$ 20,433 18,594
Average common shareholders' equity (2)	\$	19,003	\$	18,553	\$	18,973	\$	19,180	\$ 19,514
Return on common shareholders' equity	-	11.6 %	=	9.5 %	, o	7.4 %	)	8.0 %	8.3 %
Operating Income Return on Common Shareholders' Equity									
Numerator:									
Operating income * (1)	\$ _	2,124	\$ _	1,838	\$	1,656	\$	1,792	\$ 1,819
Denominator:									
Beginning common shareholders' equity Unrealized net capital gains and losses	\$	18,594 1,200	\$	18,279 620	\$	18,758 879	\$	19,552 1,419	\$ 20,433 2,137
Adjusted beginning common shareholders' equity		17,394		17,659		17,879		18,133	18,296
Ending common shareholders' equity		19,412		18,827		19,188		18,807	18,594
Unrealized net capital gains and losses Adjusted ending common shareholders' equity	_	1,256 18,156	-	1,053 17,774		1,817 17,371		1,624 17,183	1,200 17,394
Average adjusted common shareholders' equity (2)	\$ <u></u>	17,775	\$ _	17,717	\$	17,625	\$	17,658	\$ 17,845
Operating income return on common shareholders' equity *	_	11.9 %	=	10.4 %	, o	9.4 %	)	10.1 %	10.2 %
			j						

<sup>(1)</sup> Net income applicable to common shareholders and operating income reflect a trailing twelve-month period.

Average common shareholders' equity and average adjusted common shareholders' equity are determined using a two-point average, with the beginning and ending common shareholders' equity and adjusted common shareholders' equity, respectively, for the twelve-month period as data points.

### THE ALLSTATE CORPORATION DEBT TO CAPITAL

(\$ in millions)

	_	March 31, 2017	] _	Dec. 31, 2016	-	Sept. 30, 2016	<del>-</del>	June 30, 2016	1 _	March 31, 2016
Debt										
Short-term debt Long-term debt	\$	- 6,346	\$	- 6,347	\$	- 5,110	\$	- 5,109	\$	- 5,108
Total debt	\$ =	6,346	\$ =	6,347	\$	5,110	\$ =	5,109	\$ =	5,108
Capital resources										
Debt	\$	6,346	\$	6,347	\$	5,110	\$	5,109	\$	5,108
Shareholders' equity										
Preferred stock and additional capital paid-in		1,746		1,746		1,746		1,746		1,746
Common stock		9		9		9		9		9
Additional capital paid-in		3,285		3,303		3,237		3,203		3,237
Retained income		41,208		40,678		39,990		39,623		39,505
Deferred ESOP expense		(6)		(6)		(13)		(13)		(13)
Treasury stock		(24,887)		(24,741)		(24,537)		(24,310)		(23,994)
Unrealized net capital gains and losses Unrealized foreign currency translation		1,256		1,053		1,817		1,624		1,200
adjustments		(53)		(50)		(48)		(41)		(46)
Unrecognized pension and other		(55)		(30)		(40)		(41)		(40)
postretirement benefit cost		(1,400)		(1,419)		(1,267)		(1,288)		(1,304)
Total shareholders' equity	-	21,158	_	20,573	-	20,934	-	20,553	_	20,340
Total capital resources	\$ =	27,504	\$ =	26,920	\$	26,044	\$ =	25,662	\$ =	25,448
Ratio of debt to shareholders' equity	=	30.0 %	=	30.9 %	=	24.4 %	=	24.9 %	=	25.1 %
Ratio of debt to capital resources	=	23.1 %	=	23.6 %	:	19.6 %	=	19.9 %	_	20.1 %

## THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF CASH FLOWS

(\$ in millions)

	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2017	2016	2016	2016	2016
CASH FLOWS FROM OPERATING ACTIVITIES					
Net income	\$ 695	\$ 840	\$ 520	\$ 271	\$ 246
Adjustments to reconcile net income to net					
cash provided by operating activities:					
Depreciation, amortization and other non-cash items	119	97	97	97	91
Realized capital gains and losses	(134)	(2)	(33)	(24)	149
Gain on disposition of operations	(134)	(1)	(1)	(1)	(2)
Interest credited to contractholder funds	173	168	183	185	190
Changes in:	175	100	100	100	130
Policy benefits and other insurance reserves	183	(347)	401	118	459
Unearned premiums	(248)	(178)	478	267	(205)
Deferred policy acquisition costs	14	(6)	(87)	(65)	(7)
Premium installment receivables, net	(19)	194	(209)	(38)	11
Reinsurance recoverables, net	11	156	(300)	(80)	(40)
Income taxes	284	387	206	(150)	(26)
Other operating assets and liabilities	(219)	(57)	129	64	(152)
Net cash provided by operating activities	857	1,251	1,384	644	714
CASH FLOWS FROM INVESTING ACTIVITIES  Proceeds from sales					
Fixed income securities	7,083	5,929	6,543	6,373	6,216
Equity securities	2,601	1,477	1,582	823	1,664
Limited partnership interests	210	247	271	183	180
Mortgage loans	-			(7)	7
Other investments	24	56	62	57	87
Investment collections					
Fixed income securities	1,029	1,103	1,292	1,189	949
Mortgage loans	223	98	253	71	79
Other investments	174	140	113	125	43
Investment purchases					
Fixed income securities	(8,800)	(5,708)	(9,335)	(7,546)	(5,401)
Equity securities	(2,383)	(1,837)	(1,441)	(939)	(1,733)
Limited partnership interests	(268)	(322)	(425)	(433)	(270)
Mortgage loans	(86)	(186)	(196)	(220)	(44)
Other investments	(219)	(211)	(225)	(196)	(253)
Change in short-term investments, net	1,572	(2,540)	763	688	(1,357)
Change in other investments, net	(10)	9	(21)	(20)	(19)
Purchases of property and equipment, net	(74)	(123)	(70)	(68)	(52)
Acquisition of operations	(1,356)	<u> </u>			<u> </u>
Net cash (used in) provided by investing activities	(280)	(1,868)	(834)	80	96
CASH FLOWS FROM FINANCING ACTIVITIES					
Proceeds from issuance of long-term debt	· ·	1,236	-	-	- (40)
Repayments of long-term debt	-	(1)	-	-	(16)
Contractholder fund deposits Contractholder fund withdrawals	257 (483)	264 (550)	263 (524)	261 (521)	261 (492)
Dividends paid on common stock	(122)	(122)	(124)	(125)	(115)
Dividends paid on preferred stock	(29)	(29)	(29)	(29)	(29)
Treasury stock purchases	(264)	(183)	(250)	(448)	(456)
Shares reissued under equity incentive plans, net	67	41	51	42	30
Excess tax benefits on share-based payment arrangements	-	7	5	8	12
Other	3	1	1	3	31
Net cash (used in) provided by financing activities	(571)	664	(607)	(809)	(774)
NET INCREASE (DECREASE) IN CASH	6	47	(57)	(85)	36
CASH AT BEGINNING OF PERIOD	436	389	446	531	495
CASH AT END OF PERIOD	\$ 442	\$ 436	\$ 389	\$ 446	\$ 531

## THE ALLSTATE CORPORATION ANALYSIS OF DEFERRED POLICY ACQUISITION COSTS

(\$ in millions)

Change in Deferred Policy Acquisition Costs For the three months ended March 31, 2017

Amortization

Reconciliation of Deferred Policy Acquisition Costs as of March 31, 2017

	1	Beginning balance c. 31, 2016	_	Acquisition costs deferred	_	Amortization before adjustments (1)(2)	capit lo valuatio embedo	ng to realized tal gains and osses and on changes on ded derivatives e not hedged (2)	( f	Amortization acceleration) deceleration or changes in assumptions (2)	_	Effect of unrealized capital gains and losses	!	Ending balance Mar. 31, 2017	_	DAC before impact of unrealized capital gains and losses	_	Impact of unrealized capital gains and losses	_	DAC after impact of unrealized capital gains and losses
Property-Liability	\$	2,188	\$	1,149 (3)	\$	(1,090)	\$	-	\$	-	\$	-	\$	2,247	\$	2,247	\$	-	\$	2,247
Allstate Financial: Traditional life and accident and health Interest-sensitive life Fixed annuity Subtotal		821 905 40 1,766	_	49 22 - 71	_	(45) (29) (1) (75)		(4) - (4)		- - - - -		(17) - (17)	_	825 877 39 1,741		825 1,034 39 1,898	_ _	(157) - (157)	_	825 877 39 1,741
Consolidated	\$	3,954	\$	1,220	\$_	(1,165)	\$	(4)	\$		\$_	(17)	\$	3,988	\$_	4,145	\$_	(157)	\$_	3,988
					Change in Deferred Policy Acquisition Costs For the three months ended March 31, 2016						_			ciliation of Deferred P n Costs as of March 3	-					
							relatir	mortization ng to realized tal gains and		Amortization						DAC before				DAC after
	I	Beginning balance c. 31, 2015		Acquisition costs deferred	_	Amortization before adjustments	valuation valuation	osses and on changes on ded derivatives re not hedged	( f	acceleration) deceleration or changes in assumptions	_	Effect of unrealized capital gains and losses	1	Ending balance Mar. 31, 2016		impact of unrealized capital gains and losses	_	Impact of unrealized capital gains and losses		impact of unrealized capital gains and losses
Property-Liability	I	balance	<del></del>	costs	<del>_</del>	before	valuation valuation	on changes on ded derivatives	( f	deceleration or changes in	<u> </u>	unrealized capital gains	<u></u>	balance	<del>_</del>	unrealized capital gains	<del>-</del>	unrealized capital gains	<del></del>	unrealized capital gains
Property-Liability  Allstate Financial:  Traditional life and  accident and health Interest-sensitive life Fixed annuity  Subtotal	Dec	balance c. 31, 2015	<b>-</b> \$	costs deferred	\$	before adjustments	valuation embedon that a	on changes on ded derivatives	f	deceleration or changes in	\$	unrealized capital gains		balance Mar. 31, 2016	\$	unrealized capital gains and losses	<b>-</b> \$	unrealized capital gains	\$ 	unrealized capital gains and losses

<sup>(1)</sup> Amortization before adjustments reflects total DAC amortization before amortization for changes in assumptions.

<sup>(2)</sup> Included as a component of amortization of DAC on the Consolidated Statements of Operations.

<sup>(3)</sup> Includes \$70 million recorded in connection with the SquareTrade acquisition on January 3, 2017.

## THE ALLSTATE CORPORATION PROPERTY-LIABILITY RESULTS

(\$ in millions)

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		March 31, 2017	] _	Dec. 31, 2016	_	Sept. 30, 2016	-	June 30, 2016	March 31, 2016
Premiums written Decrease (increase) in unearned premiums Other	\$	7,723 234 2	\$	7,723 189 (11)	\$	8,311 (472) 30	\$	8,051 (264) 27	\$ 7,515 166 42
Premiums earned Claims and claims expense Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges Underwriting income (loss)	-	7,959 (5,416) (1,090) (936) (10) 507	       	7,901 (5,083) (1,086) (927) (9) 796		7,869 (5,553) (1,068) (888) (5) 355	-	7,814 (5,901) (1,057) (912) (10) (66)	7,723 (5,684) (1,056) (853) (5) 125
Net investment income Income tax expense on operations Realized capital gains and losses, after-tax Net income applicable to common shareholders	\$ _	311 (255) 89 652	\$ =	338 (383) 10 761	\$	310 (218) 36 483	\$	316 (70) 18 198	\$ 302 (141) (64) 222
Catastrophe losses	\$ _	781	\$ _	303	\$	481	\$	961	\$ 827
Amortization of purchased intangible assets	\$ _	25	\$ =	5	\$	9	\$	9	\$ 9
Operating ratios Claims and claims expense ("loss") ratio Expense ratio Combined ratio	-	68.0 25.6 93.6	-	64.3 25.6 89.9	- -	70.6 24.9 95.5	-	75.5 25.3 100.8	73.6 24.8 98.4
Loss ratio Less: effect of catastrophe losses effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *	-	68.0 9.8 (1.3) 59.5	_	64.3 3.8 (1.6) 62.1	-	70.6 6.1 1.3 63.2	-	75.5 12.3 (0.2) 63.4	73.6 10.7 0.4 62.5
Expense ratio Less: effect of amortization of purchased intangible assets Expense ratio, excluding the effect of amortization of purchased intangible assets	-	25.6 0.3 25.3	_	25.6 - 25.6	-	24.9 0.1 24.8	-	25.3 0.1 25.2	24.8 0.1 24.7
Reconciliation of combined ratio to underlying combined ratio Combined ratio Effect of catastrophe losses Effect of prior year non-catastrophe reserve reestimates Effect of amortization of purchased intangible assets Underlying combined ratio *	  -  -	93.6 (9.8) 1.3 (0.3) 84.8		89.9 (3.8) 1.6 - 87.7	-	95.5 (6.1) (1.3) (0.1) 88.0	-	100.8 (12.3) 0.2 (0.1) 88.6	98.4 (10.7) (0.4) (0.1) 87.2
Effect of restructuring and related charges on combined ratio	=	0.1		0.1	=	0.1	=	0.1	0.1
Effect of Discontinued Lines and Coverages on combined ratio	-	<u>-</u>	=		=	1.3	=		<u>-</u>

# THE ALLSTATE CORPORATION PROPERTY-LIABILITY UNDERWRITING RESULTS BY AREA OF BUSINESS (\$ in millions)

Tillee months ended	
Sept. 30,	

	March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31, 2016
Property-Liability Underwriting Summary Allstate Protection Discontinued Lines and Coverages Underwriting income (loss)	\$ 509 (2) \$ 507	\$ 799 (3) \$ 796	\$ 455 (100) \$ 355	\$ (64) (2) \$ (66)	\$ 127 (2) \$ 125
Allstate Protection Underwriting Summary Premiums written	\$	\$ 7,722	\$8,309_	\$8,051_	\$ <u>7,515</u>
Premiums earned Claims and claims expense Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges Underwriting income (loss)	\$ 7,959 (5,414) (1,090) (936) (10) \$ 509	\$ 7,901 (5,080) (1,086) (927) (9) \$ 799	\$ 7,869 (5,454) (1,068) (887) (5) \$ 455	\$ 7,814 (5,899) (1,057) (912) (10) \$ (64)	\$ 7,723 (5,683) (1,056) (852) (5) \$ 127
Catastrophe losses	\$ <u>781</u>	\$303	\$ 481	\$ 961	\$ <u>827</u>
Operating ratios Loss ratio Expense ratio Combined ratio	68.0 25.6 93.6	64.3 25.6 89.9	69.3 24.9 94.2	75.5 25.3 100.8	73.6 24.8 98.4
Effect of catastrophe losses on combined ratio	9.8	3.8	6.1	12.3	10.7
Effect of restructuring and related charges on combined ratio	0.1	0.1	0.1	0.1	0.1
Effect of amortization of purchased intangible assets on combined ratio	0.3	<u> </u>	0.1	0.1	0.1
Discontinued Lines and Coverages Underwriting Summary Premiums written	\$ <u> </u>	\$ <u> </u>	\$2	\$	\$
Premiums earned Claims and claims expense Operating costs and expenses Underwriting loss	\$ - (2) \$ <u>(2)</u>	\$ - (3) - \$ (3)	\$ (99) (1) \$ (100)	\$ (2) - \$ (2)	\$ (1) (1) (2)
Effect of Discontinued Lines and Coverages on the Property-Liability combined ratio	<u> </u>		1.3		0.1
Allstate Protection Underwriting Income (Loss) by Brand Allstate brand Esurance brand Encompass brand SquareTrade Answer Financial Underwriting income (loss)	\$ 588 (10) (33) (35) (1) \$ 509	\$ 793 (21) 29 - (2) \$ 799	\$ 493 (41) 5 - (2) \$ 455	\$ (10) (37) (15) - (2) \$ (64)	\$ 171 (25) (18) - (1) \$ 127

### THE ALLSTATE CORPORATION PROPERTY-LIABILITY PREMIUMS WRITTEN BY BRAND

(\$ in millions)

			Three months end	led	
	March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31 2016
Istate brand <sup>(1)</sup>					
Auto	\$ 4,882	\$ 4,756	\$ 4,940	\$ 4,767	\$ 4,746
Homeowners	1,403	1,638	1,869	1,831	1,39
Landlord	120	133	141	133	1,39
Renter	67	68	84	75	6
Condominium	55	63	70	67	5
Other	126	129	152	153	11
Other personal lines	368	393	447	428	35
Commercial lines	123	115	123	135	12
Other business lines	173	158	185	183	18
Other business lines	6,949	7,060	7,564	7,344	6,80
urance brand					
Auto	439	382	428	376	439
Homeowners	16	15	16	14	1
Other personal lines	2	2	2	2	
	457	399	446	392	45
compass brand					
Auto	125	138	153	162	13
Homeowners	91	103	121	126	104
Other personal lines	20_	22	25	27	2
	236	263	299	315	263
uareTrade	81	-	-	-	
state Protection	7,723	7,722	8,309	8,051	7,51
scontinued Lines and Coverages (2)		1	2		
pperty-Liability	\$	\$ 7,723	\$8,311_	\$ 8,051	\$ 7,51
state Protection					
Auto	\$ 5,446	\$ 5,276	\$ 5,521	\$ 5,305	\$ 5,323
Homeowners	1,510	1,756	2,006	1,971	1,50
Other personal lines	390	417	474	457	370
Commercial lines	123	115	123	135	12
Other business lines	173	158	185	183	183
SquareTrade	81_		<u> </u>		
	\$ 7,723	\$ 7,722	\$8,309_	\$ 8,051	\$ 7,51
anada premiums included in Allstate brand					
Auto	\$ 171	\$ 182	\$ 220	\$ 234	\$ 164
Homeowners	44	52	64	64	4
Other personal lines	12	13	16	16	10
•	\$ 227	\$ 247	\$ 300	\$ 314	\$ 215

<sup>(2)</sup> Primarily represents retrospective reinsurance premium recognized when billed.

# THE ALLSTATE CORPORATION PROPERTY-LIABILITY IMPACT OF NET RATE CHANGES APPROVED ON PREMIUMS WRITTEN

	Three months ended  March 31, 2017 (1)				Three months ended December 31, 2016		Three months ended September 30, 2016				
	Number of locations (7)	Total brand (%) (8)	Location specific (%) (9)	Number of locations	Total brand (%)	Location specific (%)	Number of locations	Total brand (%)	Location specific (%)		
Allstate brand Auto (2)(3)(4)	18	1.7 (10)	5.3 (10)	23	4.2	5.6	25	1.0	7.1		
Homeowners (5)(6)	14	1.0	4.2	12	1.3 0.5	4.7	10	1.0 0.2	4.6		
Esurance brand											
Auto	7	0.7	5.3	13	2.2	6.2	9	0.4	2.3		
Homeowners	-	-	-	1	(0.5)	(10.0)	N/A	N/A	N/A		
Encompass brand											
Auto	5	1.5	7.2	8	3.2	9.9	9	1.6	8.8		
Homeowners	3	0.2	3.4	6	0.6	3.3	5	1.4	9.2		
		Three months ended June 30, 2016			Three months ended March 31, 2016			Three months ended December 31, 2015			
	Number of locations	Total brand (%)	Location specific (%)	Number of locations	Total brand (%)	Location specific (%)	Number of locations	Total brand (%)	Location specific (%)		
Allstate brand											
Auto (2)(3)(4)	35	3.2	6.2	25	1.7	7.3	34	1.9	5.5		
Homeowners (5)(6)	11	0.8	4.9	15	(0.4)	(2.3)	16	1.5	6.1		
Esurance brand											
Auto	15	1.3	5.6	6	0.3	2.7	18	3.0	6.7		
Homeowners	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
Encompass brand											
Auto	10	4.1	9.5	4	1.6	14.3	9	2.0	5.7		
Homeowners	6	1.7	8.1	5	1.4	11.6	5	1.7	7.4		

<sup>(1)</sup> Rate changes include changes approved based on our net cost of reinsurance. These rate changes do not reflect initial rates filed for insurance subsidiaries initially writing business. Based on historical premiums written in those 50 states, the District of Columbia and Canadian provinces, rate changes approved for Allstate brand, Esurance brand and Encompass brand for the three month period ending March 31, 2017 are estimated to total \$428 million. Rate changes do not include rating plan enhancements, including the introduction of discounts and surcharges that result in no change in the overall rate level in a location.

<sup>[2]</sup> Impacts of Allstate brand auto effective rate changes as a percentage of total brand prior year-end premiums written were 1.1%, 1.1%, 1.5%, 3.4%, 1.4% and 1.8% for the three months ended March 31, 2017, December 31, 2016, September 30, 2016, June 30, 2016, March 31, 2016 and December 31, 2015, respectively. Rate changes are included in the effective calculations in the period the rate change is effective for renewal contracts.

<sup>(3)</sup> Allstate brand auto rate changes were 7.2%, 7.2%, 7.8%, 8.4% and 6.7% for the trailing twelve months ended March 31, 2017, December 31, 2016, September 30, 2016, June 30, 2016 and March 31, 2016, respectively.

<sup>(4)</sup> Allstate brand auto rate changes were cumulatively \$2.61 billion or 14.2% in 2017, 2016 and 2015.

Impacts of Allstate brand homeowners effective rate changes as a percentage of total brand prior year-end premiums written were 0.9%, 0.6%, 0.5%, 0.7% and 0.5% for the three months ended March 31, 2017, December 31, 2016, September 30, 2016, June 30, 2016, March 31, 2016, and December 31, 2015, respectively.

 $<sup>^{(6)}</sup>$  Allstate brand homeowner rate changes were cumulatively \$335 million or 4.9% in 2017, 2016 and 2015.

<sup>(7)</sup> Allstate brand auto and homeowners operates in 50 states, the District of Columbia, and 5 Canadian provinces. Esurance brand auto operates in 43 states and 1 Canadian province. Esurance brand homeowners operates in 31 states and 2 Canadian provinces. Encompass brand auto and homeowners operates in 40 states and the District of Columbia.

<sup>(8)</sup> Represents the impact in the states, the District of Columbia and Canadian provinces where rate changes were approved during the period as a percentage of total brand prior year-end premiums written.

<sup>(9)</sup> Represents the impact in the states, the District of Columbia and Canadian provinces where rate changes were approved during the period as a percentage of its respective total prior year-end premiums written in those same locations.

<sup>(10)</sup> Includes a rate increase in California in first quarter 2017. Excluding California, Allstate brand auto total brand and location specific rate changes were 1.1% and 4.7% for the three months ended March 31, 2017, respectively.

#### THE ALLSTATE CORPORATION PROPERTY-LIABILITY POLICIES IN FORCE AND OTHER STATISTICS

	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
<b>5 5</b> (1)	2017	2016	2016	2016	2016
Policies in Force statistics (in thousands) (1)					
Allstate brand					
Auto <sup>(2)</sup>	19,565	19,742	19,852	20,061	20,145
Homeowners (3)(4)	6,090	6,120	6,131	6,158	6,176
Landlord	710	716	720	726	732
Renter	1,563	1,568	1,557	1,554	1,556
Condominium	663	666	665	667	667
Other	1,264	1,264	1,260	1,256	1,253
Other personal lines	4,200	4,214	4,202	4,203	4,208
Commercial lines	272	285	296	308	318
Allstate Roadside Services (5)	743	768	797	824	856
Allstate Dealer Services (6)(7)	4,150	4,142	4,125	4,059	3,987
Other business lines	4,893	4,910	4,922	4,883	4,843
Total	35,020	35,271	35,403	35,613	35,690
Esurance brand					
Auto	1,400	1,391	1,395	1,409	1,428
Homeowners	63	58	52	44	37
Other personal lines	48	47	47	47	46
Total	1,511	1,496	1,494	1,500	1,511
Encompass brand					
Auto	595	622	649	676	701
Homeowners	284	295	305	318	329
Other personal lines	94	98	101	105	108
Total	973	1,015	1,055	1,099	1,138
SquareTrade <sup>(8)</sup>	29,907	-	-	-	_
Total Policies in Force <sup>(9)</sup>	67,411	37,782	37,952	38,212	38,339
Non-Proprietary Premiums (\$ in millions)					
Ivantage (10)	\$ 1,566	\$ 1,544	\$ 1,531	\$ 1,528	\$ 1,504
Answer Financial <sup>(11)</sup>	153	140	158	150	151
Agency Data <sup>(12)</sup>					
Total Allstate agencies (13)	12,200	12,200	12,200	12,200	12,100
Licensed sales professionals (14)					
-	23,600	23,800	23,600	23,800	24,000
Allstate independent agencies (15)	2,200	2,200	2,200	2,000	2,100

- (1) Policy counts are based on items rather than customers. A multi-car customer would generate multiple item (policy) counts, even if all cars were insured under one policy. Non-proprietary products offered by Ivantage (insurance agency) and Answer Financial (independent insurance agency) are not included.
- (2) Allstate brand auto PIF increased in 9 states, including 1 of our largest 10 states, as of March 31, 2017 compared to March 31, 2016.
- (3) Allstate brand homeowners PIF increased in 15 states, including 2 of our largest 10 states, as of March 31, 2017 compared to March 31, 2016.
- (4) Included in Allstate brand homeowners PIF is 20, 21, 22, 23 and 24 thousand of PIF related to North Light Specialty Insurance Company, our excess and surplus line, in the three months ended March 31, 2017, December 31, 2016, September 30, 2016, June 30, 2016, and March 31, 2016, respectively.
- (5) Allstate Roadside Services represents memberships in force. Allstate Roadside Services statistics do not include their wholesale partners as the customer relationship is managed by the wholesale partner. Allstate Roadside Services also has Good Hands Rescue, our pay-per-use roadside assistance product, which performed 5,636 and 21,908 services as of the three months end March 31, 2017 and for the year-ended December 31, 2016, respectively.
- (6) Starting in the first quarter 2017, Allstate Dealer Services PIF has been included in the Allstate brand and other business lines totals.
- (7) Allstate Dealer Services represents service contracts and other products sold in conjunction with auto lending and vehicle sales transactions. Allstate Dealer Services statistics do not include their third party administrators ("TPAs") as the customer relationship is managed by the TPAs.
- $\ensuremath{^{(8)}}$  SquareTrade represents active consumer product protection plans.
- (9) Consolidated PIF, including Property-Liability and Allstate Financial, totaled 73,666 thousand as of March 31, 2017.
- (10) Represents non-proprietary premiums under management as of the end of the period related to personal and commercial line products offered by Ivantage when an Allstate product is not available. Fees for the three months ended March 31, 2017 were \$23.3 million.
- (11) Represents non-proprietary premiums written for the period. Commissions earned for the three months ended March 31, 2017 were \$18.0 million.
- (12) Rounded to the nearest hundred.
- (13) Total Allstate agencies represents exclusive Allstate agencies and financial representatives in the United States and Canada.
- (14) Employees of Allstate agencies who are licensed to sell Allstate products.
- (15) Includes 472 and 488 engaged Allstate independent agencies ("AIAs") as of March 31, 2017 and December 31, 2016, respectively. Engaged AIAs, as currently determined, include those that achieve a minimum number of new policies written.

# THE ALLSTATE CORPORATION ALLSTATE BRAND PROFITABILITY MEASURES

(\$ in millions)

			Three months ended										
	N 	1arch 31, 2017	]	Dec. 31, 2016		Sept. 30, 2016		June 30, 2016		March 31, 2016			
Net premiums written	\$	6,949	\$	7,060	\$	7,564	\$	7,344	\$	6,800			
Net premiums earned Auto Homeowners Other personal lines Commercial lines Other business lines Total	\$	4,839 1,688 405 125 141 7,198	\$	4,826 1,691 403 123 145 7,188	\$ 	4,793 1,683 399 127 150 7,152	\$ 	4,745 1,684 397 127 142 7,095	\$	4,667 1,678 393 129 143 7,010			
Incurred losses Auto Homeowners Other personal lines Commercial lines Other business lines Total	\$	3,224 1,194 265 96 52 4,831	\$	3,416 765 234 109 60 4,584	\$	3,610 893 236 112 69 4,920	\$ 	3,634 1,260 256 135 64 5,349	\$ 	3,519 1,190 261 119 61 5,150			
Expenses Auto Homeowners Other personal lines Commercial lines Other business lines Total	\$	1,161 387 112 33 86 1,779	\$ 	1,181 396 117 34 83 1,811	\$	1,134 384 113 34 74 1,739	\$ 	1,168 373 106 35 74 1,756	\$	1,103 377 103 38 68 1,689			
Underwriting income (loss) Auto Homeowners Other personal lines Commercial lines Other business lines Total	\$	454 107 28 (4) 3 588	\$	229 530 52 (20) 2 793	\$	49 406 50 (19) 7 493	\$	(57) 51 35 (43) 4 (10)	\$ _	45 111 29 (28) 14			
Loss ratio Expense ratio Combined ratio	_	67.1 24.7 91.8		63.8 25.2 89.0		68.8 24.3 93.1	_	75.4 24.7 100.1	_	73.5 24.1 97.6			
Loss ratio Less: effect of catastrophe losses effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *		67.1 9.8 (1.5) 58.8		63.8 4.0 (1.5) 61.3		68.8 6.2 - 62.6	_	75.4 12.9 (0.3) 62.8	_	73.5 11.2 0.3 62.0			
Expense ratio Less: effect of amortization of purchased intangible assets Expense ratio, excluding the effect of amortization of purchased intangible assets		24.7		25.2		24.3	_	24.7	_	24.1 - 24.1			
Reconciliation of combined ratio to underlying combined ratio Combined ratio Effect of catastrophe losses Effect of prior year non-catastrophe reserve reestimates Effect of amortization of purchased intangible assets Underlying combined ratio *		91.8 (9.8) 1.5 - 83.5		89.0 (4.0) 1.5 - 86.5		93.1 (6.2) - - - 86.9	_ _	100.1 (12.9) 0.3 - 87.5		97.6 (11.2) (0.3) - 86.1			
Effect of prior year reserve reestimates on combined ratio		(1.5)		(1.6)		-		-		0.2			
Effect of advertising expenses on combined ratio		2.0		2.4		2.2		2.2		1.5			

#### THE ALLSTATE CORPORATION ALLSTATE BRAND STATISTICS (1)

Thron	months	2292
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	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2017	2016	2016	2016	2016
New Issued Applications (in thousands) (2)					
Auto (3)	610	562	584	582	584
Homeowners <sup>(4)</sup>	163	167	188	193	164
Average Premium - Gross Written (\$) (5)	103	107	186	193	104
Auto	538	537	532	516	507
Homeowners	1,187	1,181	1,181	1,171	1,174
	1,107	1,101	1,101	1,171	1,174
Average Premium - Net Earned (\$) <sup>(6)</sup> Auto	492	487	479	471	461
Homeowners	1,106	1,105	1,099	1,090	1,082
Renewal Ratio (%) (7)	1,100	1,103	1,099	1,090	1,002
Auto	87.4	87.4	87.5	88.0	88.0
Homeowners	87.4 87.1	87.4 87.5	87.9	87.8	88.1
Auto Claim Frequency (8)	07.1	87.3	07.9	07.0	00.1
(% change year-over-year)					
Bodily Injury Gross	(6.0)	(2.0)	0.3	2.8	1.1
Bodily Injury Paid <sup>(9)</sup>	(20.5)	(19.2)	(19.6)	1.5	5.9
Property Damage Gross <sup>(10)</sup>		1.2		5.6	
Property Damage Paid (11)	(3.9)		3.9		2.1
	(3.2)	(1.2)	0.1	(0.1)	2.4
Auto Paid Claim Severity (12)					
(% change year-over-year)	0.5.4	40.0	40.4	(0.0)	(= =)
Bodily injury <sup>(9)</sup>	25.1	18.8	12.4	(2.3)	(5.5)
Property damage	4.8	1.9	1.9	5.3	7.5
Homeowners Excluding Catastrophe Losses					
(% change year-over-year)	7.0	0.0	5.0	(40.5)	(7.7)
Gross Claim frequency (8)	7.6	2.2	5.2	(12.5)	(7.7)
Paid Claim frequency <sup>(8)</sup>	2.3	(0.5)	0.7	(14.3)	(2.0)
Paid Claim severity	4.1	1.8	(0.5)	4.7	(2.7)
				L	

- (1) Statistics presented for Allstate brand exclude excess and surplus lines.
- New Issued Applications: Item counts of automobiles or homeowners insurance applications for insurance policies that were issued during the period, regardless of whether the customer was previously insured by another Allstate Protection brand. Allstate brand includes automobiles added by existing customers when they exceed the number allowed (currently 10) on a policy.
- Approximately 60% of states, including 4 of our 10 largest states, experienced increases in new issued applications in the first quarter of 2017 compared to the first quarter of 2016. Quote volume increased in the first quarter of 2017 compared to the first quarter of 2016, with approximately 70% of our states increasing, including 7 of our largest 10, above prior year.
- Of our largest 10 states, 4 experienced increases in new issued applications in the first quarter of 2017 compared to the first quarter of 2016. Although in total quote volume decreased slightly in the first quarter of 2017 compared to the first quarter of 2016, over half of our states, including 4 of our largest 10, experienced increases in quote volume in the first quarter of 2017 compared to the first quarter of 2016.
- Average Premium Gross Written: Gross premiums written divided by issued item count. Gross premiums written include the impacts from discounts, surcharges and ceded reinsurance premiums and exclude the impacts from mid-term premium adjustments and premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.
- 6) Average Premium Net Earned: Earned premium divided by average policies in force for the period. Earned premium includes the impacts from mid-term premium adjustments and ceded reinsurance, but does not include impacts of premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.
- (7) Renewal ratio: Renewal policies issued during the period, based on contract effective dates, divided by the total policies issued 6 months prior for auto or 12 months prior for homeowners.
- The paid claim frequency is calculated as annualized notice counts closed with payment in the period divided by the average of policies in force with the applicable coverage during the period. The gross claim frequency is calculated as annualized notice counts received in the period divided by the average of policies in force with the applicable coverage during the period. Gross claim frequency includes all actual notice counts, regardless of their current status (open or closed) or their ultimate disposition (closed with a payment or closed without payment). Frequency statistics exclude counts associated with catastrophe events. The percent change in paid or gross claim frequency is calculated as the amount of increase or decrease in the paid or gross claim frequency in the current period compared to the same period in the prior year; divided by the prior year paid or gross claim frequency.
- Decreases in bodily injury paid claim frequency and the related increase in severity reflect payment mix and claim closure patterns that were impacted by changes in bodily injury claim processes in the second half of 2016 related to enhanced documentation of injuries and related medical treatments. Paid claim severity was impacted by a reduced number of claims opened and a change in the mix of paid claims toward a higher proportion of larger severity payments and increases in medical inflationary trends that were offset by improvements in loss cost management.
- With the increase in auto frequency experienced in recent quarters, claim handling processes were modified to more completely identify instances of liability at first notice of loss. Changes in property damage claim opening practices can impact gross claim frequency comparisons to prior year. This resulted in an increase in the number of counted claims as well as an increase in claims closed without payment, as in many instances, we were ultimately not required to provide indemnification.
- (11) Approximately 80% of individual states experienced a year over year decrease in property damage paid claim frequency in first quarter 2017 when compared to first quarter 2016. These declines were observed mainly in January and February, as the country broadly experienced milder than normal winter weather.
- Paid claim severity is calculated by dividing the sum of paid losses and loss expenses by claims closed with a payment during the period. The rate of change in paid severity is the year over year percent increase or decrease in paid claim severity for the period.

# THE ALLSTATE CORPORATION ALLSTATE BRAND AUTO CLAIM FREQUENCY ANALYSIS (1) BODILY INJURY % CHANGE IN GROSS AND PAID CLAIM FREQUENCY RATE

2012				2013				2014				2015				2016				2017
Q1	Q2	Q3	Q4	Q1																

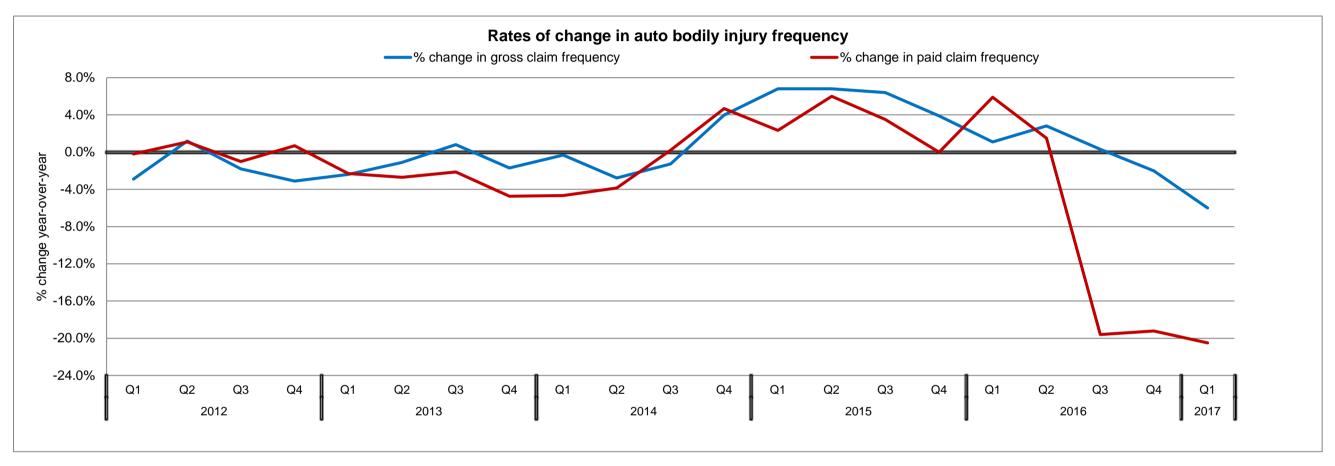
#### Change in auto claim frequency (2)

(% change in frequency rate year over year)

% Change in gross claim frequency

% Change in paid claim frequency (3)

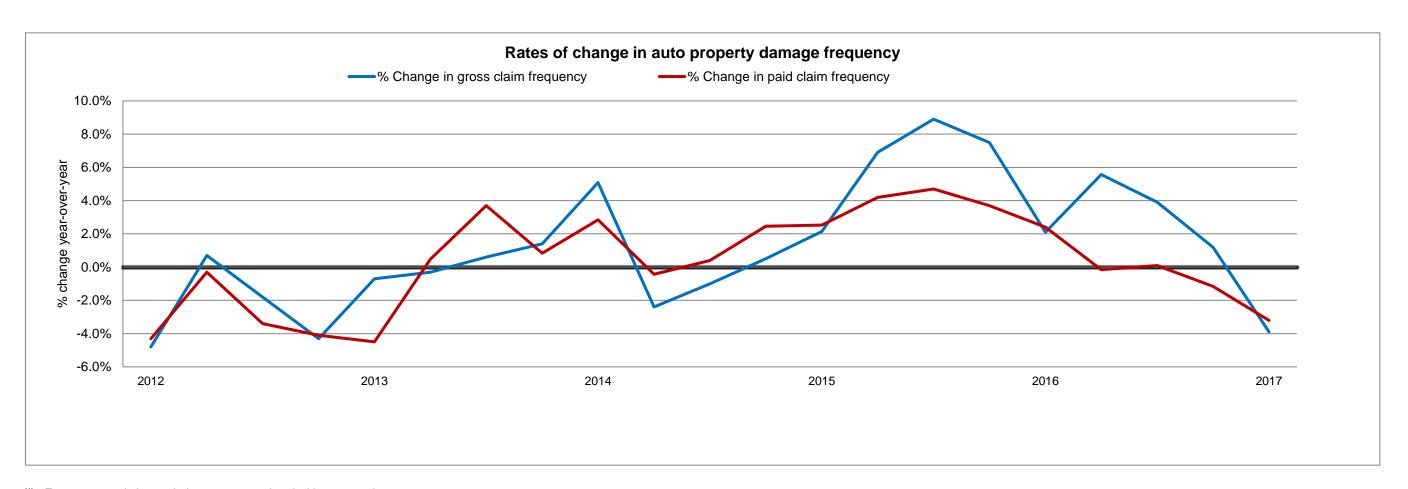
2.9% 1.2% -1.8% -3.1% -2.4% -1.1% 0.8% -1.7% -0.3% -2.8% -1.3% 4.0% 6.8% 6.8% 6.4% 3.9% 1.1% 2.8% 0.3% -2.0% -6.0% 0.2% 1.1% -1.0% 0.7% -2.3% -2.7% -2.1% -4.7% -4.7% -3.8% 0.2% 4.7% 2.3% 6.0% 3.5% 0.0% 5.9% 1.5% -19.6% -19.2% -20.5%



- (1) Frequency statistics exclude counts associated with catastrophe events.
- The paid claim frequency is calculated as annualized notice counts closed with payment in the period divided by the average of policies in force with the applicable coverage during the period. The gross claim frequency is calculated as annualized notice counts received in the period divided by the average of policies in force with the applicable coverage during the period. Gross claim frequency includes all actual notice counts, regardless of their current status (open or closed) or their ultimate disposition (closed with a payment or closed without payment). Frequency statistics exclude counts associated with catastrophe events. The percent change in paid or gross claim frequency is calculated as the amount of increase or decrease in the paid or gross claim frequency in the current period compared to the same period in the prior year; divided by the prior year paid or gross claim frequency.
- Decreases in bodily injury paid claim frequency and the related increase in severity as depicted on page 16 reflect payment mix and claim closure patterns that were impacted by changes in bodily injury claim processes in the second half of 2016 related to enhanced documentation of injuries and related medical treatments. Paid claim severity was impacted by a reduced number of claims opened and a change in the mix of paid claims toward a higher proportion of larger severity payments and increases in medical inflationary trends that were offset by improvements in loss cost management.

# THE ALLSTATE CORPORATION ALLSTATE BRAND AUTO CLAIM FREQUENCY ANALYSIS (1) PROPERTY DAMAGE % CHANGE IN GROSS AND PAID CLAIM FREQUENCY

	2012				2013				2014			2015				2016				2017	
	Q1	Q2	Q3	Q4	Q1																
_																					
	-4.8%	0.7%	-1.8%	-4.3%	-0.7%	-0.3%	0.6%	1.4%	5.1%	-2.4%	-1.0%	0.5%	2.1%	6.9%	8.9%	7.5%	2.1%	5.6%	3.9%	1.2%	-3.9%
	4.00/	0.20/	0.40/	4.40/	4 50/	0.50/	2 70/	0.00/	0.00/	0.40/	0.40/	0.50/	0.50/	4.00/	4.70/	2 70/	0.40/	0.40/	0.40/	4.00/	2 20/



(1) Frequency statistics exclude counts associated with catastrophe events.

Change in auto claim frequency (2)

(% change in frequency rate year over year)
% Change in gross claim frequency (3)
% Change in paid claim frequency (4)

- The paid claim frequency is calculated as annualized notice counts closed with payment in the period divided by the average of policies in force with the applicable coverage during the period. The gross claim frequency is calculated as annualized notice counts received in the period divided by the average of policies in force with the applicable coverage during the period. Gross claim frequency includes all actual notice counts, regardless of their current status (open or closed) or their ultimate disposition (closed with a payment or closed without payment). Frequency statistics exclude counts associated with catastrophe events. The percent change in paid or gross claim frequency is calculated as the amount of increase or decrease in the paid or gross claim frequency in the current period compared to the same period in the prior year; divided by the prior year paid or gross claim frequency.
- With the increase in auto frequency experienced in recent quarters, claim handling processes were modified to more completely identify instances of liability at first notice of loss. Changes in property damage claim opening practices can impact gross claim frequency comparisons to prior year. This resulted in an increase in the number of counted claims as well as an increase in claims closed without payment, as in many instances, we were ultimately not required to provide indemnification.
- <sup>(4)</sup> Approximately 80% of individual states experienced a year over year decrease in property damage paid claim frequency in first quarter 2017 when compared to first quarter 2016. These declines were observed mainly in January and February, as the country broadly experienced milder than normal winter weather.

## THE ALLSTATE CORPORATION ESURANCE PROFITABILITY MEASURES AND STATISTICS

(\$ in millions)

	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2017	2016	2016	2016	2016
Net premiums written	\$ 457	\$ 399	\$ 446	\$ 392	\$ 452
Net premiums earned Auto Homeowners Other personal lines Total	\$ 403	\$ 408	\$ 405	\$ 403	\$ 394
	14	13	11	10	8
	2	2	2	2	2
	419	423	418	415	404
Incurred losses Auto Homeowners Other personal lines Total	\$ 300	\$ 310	\$ 313	\$ 308	\$ 289
	13	8	11	10	4
	1	1	2	1	1
	314	319	326	319	294
Expenses Auto Homeowners Other personal lines Total	\$ 107 8 	\$ 114 10 1 125	\$ 111 22 - 133	\$ 107 25 1 133	\$ 123 11 1 135
Underwriting income (loss)  Auto (1)  Homeowners  Other personal lines  Total	\$ (4) (7) 1 (10)	\$ (16) (5) 	\$ (19) (22) - (41)	\$ (12) (25) - (37)	\$ (18) (7) 
Loss ratio Expense ratio Combined ratio	74.9	75.4	78.0	76.9	72.8
	27.5	29.6	31.8	32.0	33.4
	102.4	105.0	109.8	108.9	106.2
Loss ratio Less: effect of catastrophe losses effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *	74.9	75.4	78.0	76.9	72.8
	1.9	1.2	3.3	3.4	0.7
	-	(2.1)	(1.0)	(1.0)	(1.0)
	73.0	76.3	75.7	74.5	73.1
Expense ratio  Less: effect of amortization of purchased intangible assets  Expense ratio, excluding the effect of amortization of purchased intangible assets	27.5	29.6	31.8	32.0	33.4
	0.3	0.9	1.5	1.7	1.5
	27.2	28.7	30.3	30.3	31.9
Reconciliation of combined ratio to underlying combined ratio Combined ratio (1)(2) Effect of catastrophe losses Effect of prior year non-catastrophe reserve reestimates Effect of amortization of purchased intangible assets Underlying combined ratio * (2)	102.4	105.0	109.8	108.9	106.2
	(1.9)	(1.2)	(3.3)	(3.4)	(0.7)
	-	2.1	1.0	1.0	1.0
	(0.3)	(0.9)	(1.5)	(1.7)	(1.5)
	100.2	105.0	106.0	104.8	105.0
Effect of prior year reserve reestimates on combined ratio	-	(2.1)	(1.0)	(1.0)	(1.0)
Effect of advertising expenses on combined ratio (2)  Policies in Force (in thousands)	8.6	9.2	11.7	12.2	11.6
Auto Homeowners Other personal lines	1,400	1,391	1,395	1,409	1,428
	63	58	52	44	37
	48	47	47	47	46
	1,511	1,496	1,494	1,500	1,511
New Issued Applications (in thousands) Auto Homeowners Other personal lines	143	137	151	141	168
	8	9	10	11	7
	8	8	9	<u>8</u>	10
	—————————————————————————————————	154	170	160	185
Average Premium - Gross Written (\$) Auto Homeowners	571	555	546	538	547
	919	861	872	855	891
Renewal Ratio (%) Auto Homeowners <sup>(3)</sup>	80.4	79.3	78.9	80.0	79.6
	83.5	82.9	83.1	83.8	81.6

Auto underwriting income includes an underwriting loss related to Esurance expansion into Canada of \$2 million or 0.5 points on the combined ratio and underlying combined ratio in both the first quarter of 2017 and 2016.

Advertising expenses for US Auto and Homeowners were \$34 million and \$2 million in first quarter 2017 compared to \$42 million and \$5 million in first quarter 2016, respectively. The effect of Esurance brand US Auto and Homeowners advertising expenses on the Esurance combined ratio and underlying combined ratio was 8.1 points and 0.5 points in first quarter 2017 compared to 10.4 points and 1.2 points in first quarter 2016, respectively. Our advertising actions were impacted due to strategic reductions in marketing spending as a result of profitability actions.

<sup>(3)</sup> Esurance's renewal ratios exclude the impact of risk related cancellations. Customers can enter into a policy without a physical inspection. During the underwriting review period, a number of policies may be canceled if upon inspection the condition is unsatisfactory, causing the renewal ratio to appear lower.

# THE ALLSTATE CORPORATION ENCOMPASS BRAND PROFITABILITY MEASURES AND STATISTICS

(\$ in millions)

Throo	monthe	anda

		March 31, 2017	]_	Dec. 31, 2016	S	ept. 30, 2016	_	June 30, 2016	<u> </u>	March 31, 2016
Net premiums written	\$	236	\$	263	\$	299	\$	315	\$	263
Net premiums earned Auto Homeowners Other personal lines Total	\$ _	146 113 24 283	\$ _	151 115 24 290	\$	155 119 25 299	\$_	158 121 25 304	\$	159 124 26 309
Incurred losses Auto Homeowners Other personal lines Total	\$ _	104 108 21 233	\$ -	104 60 13 177	\$	117 74 17 208	\$	130 85 16 231	\$ _	123 85 31 239
Expenses Auto Homeowners Other personal lines Total	\$ _	43 33 7 83	\$ _	44 33 7 84	\$	44 34 8 86	\$	45 36 7 88	\$	45 36 7 88
Underwriting income (loss) Auto Homeowners Other personal lines Total	\$ _	(1) (28) (4) (33)	\$	3 22 4 29	\$	(6) 11 - 5	\$	(17) - 2 (15)	\$	(9) 3 (12) (18)
Loss ratio Expense ratio Combined ratio	_	82.4 29.3 111.7	_	61.0 29.0 90.0		69.6 28.7 98.3	_	76.0 28.9 104.9	-	77.3 28.5 105.8
Loss ratio Less: effect of catastrophe losses effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *	_	82.4 23.7 1.4 57.3	-	61.0 3.1 (3.8) 61.7		69.6 9.0 - 60.6	_	76.0 11.2 0.9 63.9	-	77.3 13.3 4.2 59.8
Expense ratio  Less: effect of amortization of purchased intangible assets  Expense ratio, excluding the effect of amortization of purchased intangible assets	-	29.3	-	29.0		28.7	_	28.9	-	28.5
Reconciliation of combined ratio to underlying combined ratio Combined ratio Effect of catastrophe losses Effect of prior year non-catastrophe reserve reestimates Underlying combined ratio *	  -  =	111.7 (23.7) (1.4) 86.6	       	90.0 (3.1) 3.8 90.7		98.3 (9.0) - 89.3	- =	104.9 (11.2) (0.9) 92.8	     	105.8 (13.3) (4.2) 88.3
Effect of prior year reserve reestimates on combined ratio		2.1		(3.8)		0.3		0.3		4.5
Effect of advertising expenses on combined ratio		-		0.3		-		0.3		-
Policies in Force (in thousands) Auto Homeowners Other personal lines	_	595 284 94	_	622 295 98 1,015		649 305 101 1,055	_	676 318 105 1,099	_	701 329 108 1,138
New Issued Applications (in thousands) Auto Homeowners		12 7		11 7		13 9		15 9		15 9
Average Premium - Gross Written (\$) Auto Homeowners		1,057 1,659		1,043 1,650		1,022 1,659		988 1,629		981 1,618
Renewal Ratio (%) Auto Homeowners		73.1 78.2		73.1 78.3		73.1 77.9		75.5 79.9		76.1 81.5

# THE ALLSTATE CORPORATION SQUARETRADE PROFITABILITY MEASURES (1)

Three n	nonths	ended
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(\$ in millions)	March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31, 2016
Net premiums written	\$ 81	\$ -	\$ -	\$ -	\$ -
Net premiums earned	\$ 59	\$ -	\$ -	\$ -	\$ -
Incurred losses	\$ (36)	\$ -	\$ -	\$ -	\$ -
Expenses	\$ (58)	\$ -	\$ -	\$ -	\$ -
Underwriting loss	\$ (35)	\$ -	\$ -	\$ -	\$ -
Loss ratio Expense ratio Combined ratio	61.0 98.3 159.3	- - -	- - -	- - -	
Reconciliation of combined ratio to underlying combined ratio Combined ratio Effect of amortization of purchased intangible assets Underlying combined ratio *	159.3 (39.0) 120.3		<u>-</u> <u>-</u> <u>-</u>	- - -	
Effect of advertising expenses on combined ratio	8.5	-	-	-	-
Policies in Force (in thousands)	29,907	-	-	-	-

<sup>(1)</sup> SquareTrade was acquired on January 3, 2017 and therefore is only included in three months ended March 31, 2017 results.

# THE ALLSTATE CORPORATION AUTO PROFITABILITY MEASURES

Three	months	andad
HHEE	1110111115	ence

in millions)	N	March 31, 2017	] _	Dec. 31, 2016	_	Sept. 30, 2016	_	June 30, 2016	M	arch 31, 2016
Net premiums written										
Allstate brand	\$	4,882	\$	4,756	\$	4,940	\$	4,767	\$	4,746
Esurance brand		439		382		428		376		439
Encompass brand		125	<u> </u>	138		153		162		138
		5,446		5,276		5,521		5,305		5,323
Net premiums earned										
Allstate brand	\$	4,839	\$	4,826	\$	4,793	\$	4,745	\$	4,667
Esurance brand		403		408		405		403		394
Encompass brand		146		151	_	155		158		159
Incurred losses		5,388		5,385		5,353		5,306		5,220
Allstate brand	\$	3,224	\$	3,416	\$	3,610	\$	3,634	\$	3,519
Esurance brand	Ψ	300	Ι Ψ	310	Ψ	313	Ψ	308	I <sup>v</sup>	289
Encompass brand		104		104		117		130		123
Encompass brand		3,628	l —	3,830	_	4,040	_	4,072	-	3,931
Expenses		,		,		,		•		,
Allstate brand	\$	1,161	\$	1,181	\$	1,134	\$	1,168	\$	1,103
Esurance brand		107	1	114		111		107		123
Encompass brand		43		44		44		45		45
		1,311		1,339		1,289		1,320		1,271
Underwriting income (loss)			1							
Allstate brand	\$	454	\$	229	\$	49	\$	(57)	\$	45
Esurance brand		(4)		(16)		(19)		(12)		(18)
Encompass brand		(1)		3		(6)		(17)		(9)
		449		216		24		(86)		18
Loss ratio		00.0		70.0		75.0		70.0		75.4
Allstate brand		66.6		70.8		75.3		76.6		75.4
Esurance brand		74.4		76.0		77.3		76.4		73.4
Encompass brand		71.2		68.9		75.5		82.3		77.4
Allstate Protection		67.4		71.1		75.5		76.7		75.3
Expense ratio Allstate brand		24.0		24.5		23.7		24.6		23.6
Esurance brand		26.6		2 <del>4</del> .5 27.9		23. <i>1</i> 27.4		26.6		31.2
Encompass brand		29.5		29.1		28.4		28.5		28.3
Allstate Protection		24.3		24.9		24.1		24.9		24.4
Combined ratio		24.0		24.5		۲-, ۱		24.5		27.7
Allstate brand		90.6		95.3		99.0		101.2		99.0
Esurance brand		101.0		103.9		104.7		101.2		104.6
Encompass brand		101.0		98.0		104.7		110.8		104.0
Allstate Protection		91.7		96.0		99.6		101.6		99.7
Effect of catastrophe losses on combined ratio		31.7		30.0		33.0		101.0		33.1
Allstate brand		1.3		1.2		3.1		4.1		2.9
Esurance brand		1.0		1.0		2.2		2.2		0.5
Encompass brand		2.8		-		3.3		1.9		1.3
Allstate Protection		1.4		1.2		3.1		3.9		2.7
Effect of prior year reserve reestimates on combined ratio										
Allstate brand		(1.8)		(2.0)		(0.1)		(0.8)		0.1
Esurance brand		-		(2.2)		(1.0)		(1.0)		(1.0)
Encompass brand		-		(3.3)		(1.3)		3.2		1.3
Allstate Protection		(1.6)	1	(2.1)		(0.2)		(0.7)		0.1
Effect of catastrophe losses included in prior year										
reserve reestimates on combined ratio			1							
Allstate brand		(0.2)	1	-		(0.1)		(0.1)		(0.1)
Esurance brand		-	1	-		-		<b>-</b>		-
Encompass brand		<u>-</u>	1	(0.6)		- 		(0.6)		- 
Allstate Protection		(0.1)	1	-		(0.1)		(0.1)		(0.1)
Effect of amortization of purchased intangible assets on			1							
	Ī								1	
combined ratio										. –
combined ratio Esurance brand Allstate Protection		0.2		0.9		1.5 0.1		1.8 0.1		1.5 0.1

### THE ALLSTATE CORPORATION HOMEOWNERS PROFITABILITY MEASURES

in millions)	1	March 31, 2017	] _'	Dec. 31, 2016	; 	Sept. 30, 2016	_	June 30, 2016	N	1arch 31, 2016
Net premiums written										
Allstate brand	\$	1,403	\$	1,638	\$	1,869	\$	1,831	\$	1,392
Esurance brand	,	16	1	15	•	16	•	14	ľ	11
Encompass brand	-	91 1,510		103 1,756		2,006	_	126 1,971	-	104 1,507
Net premiums earned		1,010		1,700		2,000		1,071		1,007
Allstate brand	\$	1,688	\$	1,691	\$	1,683	\$	1,684	\$	1,678
Esurance brand	•	14	`	13	*	11	•	10	Ť	8
Encompass brand	_	113 1,815		115 1,819		119	_	121 1,815		124 1,810
Incurred losses		1,015		1,019		1,013		1,013		1,010
Allstate brand	\$	1,194	\$	765	\$	893	\$	1,260	\$	1,190
Esurance brand	Ψ	1, 194	Ψ	8	Ψ	11	Ψ	1,200	Ψ	4
Encompass brand										
Encompass brand	-	108 1,315	-	60 833		74 978	_	85 1,355	l —	85 1,279
Expenses										
Allstate brand	\$	387	\$	396	\$	384	\$	373	\$	377
Esurance brand		8		10		22		25		11
Encompass brand	_	33		33		34_	_	36		36
		428		439		440		434		424
Underwriting income (loss)							•			
Allstate brand	\$	107	\$	530	\$	406	\$	51	\$	111
Esurance brand		(7)		(5)		(22)		(25)		(7)
Encompass brand	_	(28) 72	<u> </u>	22 547		11 395	_	26		3 107
Loss ratio		12		3-7		333		20		107
Allstate brand		70.8		45.3		53.1		74.8		70.9
Esurance brand		92.9		61.6		100.0		100.0		50.0
Encompass brand		95.6		52.2		62.2		70.2		68.6
Allstate Protection		72.4		45.8		53.9		74.7		70.7
Expense ratio		72.4		<del>-1</del> 3.0		33.3		77.7		10.1
Allstate brand		22.9		23.4		22.8		22.2		22.5
Esurance brand		57.1		76.9		200.0		250.0		137.5
Encompass brand		29.2		28.7		28.6		29.8		29.0
Allstate Protection		23.6		24.1		24.3		23.9		23.4
Combined ratio		23.0		24.1		24.3		23.9		23.4
Allstate brand		93.7		68.7		75.9		97.0		93.4
Esurance brand		150.0		138.5		300.0		350.0		187.5
Encompass brand		124.8		80.9		90.8		100.0		97.6
Allstate Protection		96.0		69.9		78.2		98.6		94.1
Effect of catastrophe losses on combined ratio		90.0		09.9		70.2		90.0		94.1
· ·		24.1		10.0		15 /		20.2		34.2
Allstate brand		34.1		10.8		15.4		38.3		
Esurance brand		28.6 54.0		7.7 7.8		45.5 17.6		50.0		12.5
Encompass brand		54.0		7.8 10.6		17.6 15.7		24.0 37.4		30.7
Allstate Protection		35.2		10.6		15.7		31.4		33.9
Effect of prior year reserve reestimates on combined ratio Allstate brand		(1.6)		(1.7)		(0.3)		1.1		(0.5)
Esurance brand		(1.0)		···/		(0.0)		-		(0.0)
Encompass brand		2.7		(2.6)		1.7		-		0.8
Allstate Protection		(1.3)		(2.0)		(0.2)		1.0		(0.4)
Effect of catastrophe losses included in prior year		(1.3)		(1.0)		(0.2)		1.0		(0.4)
reserve reestimates on combined ratio										
Allstate brand		0.1		(0.5)		0.3		1.0		(0.3)
Esurance brand		-		-		-		-		(5.0)
Encompass brand		1.8		-		0.8		(0.8)		1.6
Allstate Protection		0.2		(0.5)		0.3		0.8		(0.2)
		U. <u>~</u>		(0.0)		0.0		0.0	1	(0.2)

# THE ALLSTATE CORPORATION OTHER PERSONAL LINES PROFITABILITY MEASURES (1)

	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
(\$ in millions)	2017	2016	2016	2016	2016
Net premiums written					
Allstate brand	\$ 368	\$ 393	\$ 447	\$ 428	\$ 353
Esurance brand	2	2	2	2	2
Encompass brand	<u>20</u> 390	<u>22</u> 417	<u>25</u> 474	<u>27</u> 457	<u>21</u> 376
Net premiums earned	330	1 717	7/7	401	370
Allstate brand	\$ 405	\$ 403	\$ 399	\$ 397	\$ 393
Esurance brand	2	2	2	2	2
Encompass brand	431	<u>24</u> 429	<u>25</u> 426	<u>25</u> 424	<u>26</u> 421
Incurred losses	431	429	420	424	421
Allstate brand	\$ 265	\$ 234	\$ 236	\$ 256	\$ 261
Esurance brand	1	1	2	Ψ 250	1
Encompass brand	21	13	17	16	31
Encompass brand	287	248	255	273	293
Expenses	201	240	233	213	295
Allstate brand	\$ 112	\$ 117	\$ 113	\$ 106	\$ 103
Esurance brand	Φ 112	1	φ 113	φ 100 1	1
Encompass brand	7	7	-	7	7
Encompass brand	119	125	<u>8</u> 121	114	111
Underwriting income (loss)	119	123	121	114	'''
Allstate brand	\$ 28	\$ 52	\$ 50	\$ 35	\$ 29
1		φ 52	<b>ў</b> 50	φ 33	Ф 29
Esurance brand	1	Ī -	-	-	(12)
Encompass brand	<u>(4)</u> 25	<u>4</u> 56	50	<u>2</u> 37	<u>(12)</u> 17
Loss ratio	25	36	50	31	17
Allstate brand	65.4	58.1	59.2	64.5	66.4
Esurance brand	50.0	50.0	100.0	50.0	50.0
Encompass brand	87.5	50.0 54.1	68.0	64.0	119.3
Allstate Protection	66.6	57.8	59.9	64.4	69.6
Expense ratio	00.0	37.0	59.9	04.4	09.0
Allstate brand	27.7	29.0	28.3	26.7	26.2
Esurance brand	21.1	50.0	20.3		50.0
	29.2	29.2	32.0	50.0 28.0	26.9
Encompass brand Allstate Protection	27.6	29.2	28.4	26.9	26.4
Combined ratio	21.0	29.1	20.4	20.9	20.4
Allstate brand	93.1	87.1	87.5	91.2	92.6
	50.0	100.0	100.0	100.0	100.0
Esurance brand		83.3			
Encompass brand	116.7		100.0	92.0	146.2
Allstate Protection	94.2	86.9	88.3	91.3	96.0
Effect of catastrophe losses on combined ratio	44.0	0.7	0.0	45.0	40.0
Allstate brand	14.6	9.7	6.0	15.6	16.0
Esurance brand	- 0.0	-	- 4.0	-	-
Encompass brand	8.3	0.1	4.0	8.0	3.8
Allstate Protection	14.1	9.1	5.9	15.1	15.2
Effect of prior year reserve reestimates on combined ratio	4.5	0.5	(0.0)	(4.7)	(4.5)
Allstate brand	1.5	0.5	(8.0)	(1.7)	(1.5)
Esurance brand	40.0	(40.5)	-	(40.0)	-
Encompass brand	12.6	(12.5)	4.0	(16.0)	42.3
Allstate Protection	2.1	(0.3)	(0.5)	(2.6)	1.2
Effect of catastrophe losses included in prior year					
reserve reestimates on combined ratio		(2.2)	<i>(</i> 2.5)		
Allstate brand	1.8	(0.2)	(0.3)	-	-
Esurance brand	-		-	-	- (0.0)
Encompass brand		4.2	- (5.5)	-	(3.9)
Allstate Protection	1.6	-	(0.3)	-	(0.3)
		J			

<sup>(1)</sup> Other personal lines include renter, condominium, landlord and other personal lines products.

### THE ALLSTATE CORPORATION AUTO, HOMEOWNERS AND OTHER PERSONAL LINES UNDERLYING COMBINED RATIOS

Thron	months	andad
i nree	monins	enaea

	March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31, 2016
		2010	2010		
Auto					
Allstate brand combined ratio	90.6	95.3	99.0	101.2	99.0
Effect of catastrophe losses	(1.3)	(1.2)	(3.1)	(4.1)	(2.9)
Effect of prior year non-catastrophe reserve reestimates	1.6	2.0		0.7	(0.2)
Allstate brand underlying combined ratio *	90.9	96.1	95.9	97.8	95.9
Esurance brand combined ratio	101.0	103.9	104.7	103.0	104.6
Effect of catastrophe losses	(1.0)	(1.0)	(2.2)	(2.2)	(0.5)
Effect of prior year non-catastrophe reserve reestimates	-	2.2	1.0	1.0	1.0
Effect of amortization of purchased intangible assets	(0.2)	(0.9)	(1.5)	(1.8)	(1.5)
Esurance brand underlying combined ratio *	99.8	104.2	102.0	100.0	103.6
Encompass brand combined ratio	100.7	98.0	103.9	110.8	105.7
Effect of catastrophe losses	(2.8)	-	(3.3)	(1.9)	(1.3)
Effect of prior year non-catastrophe reserve reestimates	-	2.7	1.3	(3.8)	(1.3)
Encompass brand underlying combined ratio *	97.9	100.7	101.9	105.1	103.1
Homeowners					
Allstate brand combined ratio	93.7	68.7	75.9	97.0	93.4
Effect of catastrophe losses	(34.1)	(10.8)	(15.4)	(38.3)	(34.2)
Effect of prior year non-catastrophe reserve reestimates	1.7	1.2	0.6	(0.1)	0.2
Allstate brand underlying combined ratio *	61.3	59.1	61.1	58.6	<u>59.4</u>
Esurance brand combined ratio	150.0	138.5	300.0	350.0	187.5
Effect of catastrophe losses	(28.6)	(7.7)	(45.5)	(50.0)	(12.5)
Effect of prior year non-catastrophe reserve reestimates	-	-	-	-	-
Esurance brand underlying combined ratio *	121.4	130.8	254.5	300.0	<u>175.0</u>
Encompass brand combined ratio	124.8	80.9	90.8	100.0	97.6
Effect of catastrophe losses	(54.0)	(7.8)	(17.6)	(24.0)	(30.7)
Effect of prior year non-catastrophe reserve reestimates	(0.9)	2.6	(0.9)	(0.8)	0.8
Encompass brand underlying combined ratio *	69.9	75.7	72.3	75.2	67.7
Other Personal Lines					
Allstate brand combined ratio	93.1	87.1	87.5	91.2	92.6
Effect of catastrophe losses	(14.6)	(9.7)	(6.0)	(15.6)	(16.0)
Effect of prior year non-catastrophe reserve reestimates	0.3	(0.7)	0.5	1.7	1.5
Allstate brand underlying combined ratio *	78.8	76.7	82.0	77.3	<u>78.1</u>
Esurance brand combined ratio	50.0	100.0	100.0	100.0	100.0
Effect of catastrophe losses	-	-	-	-	-
Effect of prior year non-catastrophe reserve reestimates		<u>-</u>	-	-	<u>-</u>
Esurance brand underlying combined ratio *	50.0	100.0	100.0	100.0	100.0
Encompass brand combined ratio	116.7	83.3	100.0	92.0	146.2
Effect of catastrophe losses	(8.3)	-	(4.0)	(8.0)	(3.8)
Effect of prior year non-catastrophe reserve reestimates	(12.6)	16.7	(4.0)	16.0	(46.2)
Encompass brand underlying combined ratio *	95.8	100.0	92.0	100.0	96.2
			<del></del>	<del></del>	

# THE ALLSTATE CORPORATION COMMERCIAL LINES PROFITABILITY MEASURES (1)

Three months ended

March 31, 2016

126

129

119

38

(28)

92.2 29.5 121.7

7.0

15.5

2.4

(\$ in millions)		March 31, 2017	_	Dec. 31, 2016	_	Sept. 30, 2016	J 	une 30, 2016	
Net premiums written	\$	123	\$	115	\$	123	\$	135	\$
Net premiums earned	\$	125	\$	123	\$	127	\$	127	\$
Incurred losses	\$	96	\$	109	\$	112	\$	135	\$
Expenses	\$	33	\$	34	\$	34	\$	35	\$
Underwriting loss	\$	(4)	\$	(20)	\$	(19)	\$	(43)	\$
Loss ratio Expense ratio Combined ratio	_	76.8 26.4 103.2	_	88.6 27.7 116.3		88.2 26.8 115.0		106.3 27.6 133.9	
Effect of catastrophe losses on combined ratio		5.6		5.7		5.5		9.5	
Effect of prior year reserve reestimates on combined ratio		1.6		4.9		10.3		18.1	
Effect of catastrophe losses included in prior year reserve reestimates on combined ratio		0.8		0.8		-		0.8	

<sup>(1)</sup> Commercial lines are all Allstate brand products.

# THE ALLSTATE CORPORATION OTHER BUSINESS LINES PROFITABILITY MEASURES (1)

	Thiee months ended					
(\$ in millions)	March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31, 2016	
Other Business Lines						
Net premiums written	\$ <u>173</u>	\$158_	\$ 185	\$ 183	\$ <u>183</u>	
Net premiums earned Incurred losses Expenses Underwriting (loss) income <sup>(2)</sup>	\$ 141 (52) (86) \$ 3	\$ 145 (60) (83) \$ 2	\$ 150 (69) (74) \$ 7	\$ 142 (64) (74) \$ 4	\$ 143 (61) (68) \$ 14	
Operating ratios Loss ratio Expense ratio Combined ratio	36.9 61.0 97.9	41.4 57.2 98.6	46.0 49.3 95.3	45.1 52.1 97.2	42.7 47.5 90.2	
Effect of catastrophe losses on combined ratio		0.7			<u> </u>	
Effect of prior year reserve reestimates on combined ratio		0.7	2.0		<u> </u>	
Effect of amortization of purchased intangible assets	0.7	0.6	0.6	0.7	0.7	
Allstate Roadside Services						
Net premiums written	\$ 69	\$ 67	\$ 79	\$ 77	\$ 77	
Net premiums earned Incurred losses Expenses Underwriting (loss) income	\$ 68 (31) (42) \$ (5)	\$ 74 (38) (42) \$ (6)	\$ 81 (48) (43) \$ (10)	\$ 78 (42) (38) \$ (2)	\$ 77 (40) (37) \$	
Operating ratios Loss ratio Expense ratio Combined ratio	45.6 61.8 107.4	51.3 56.8 108.1	59.2 53.1 112.3	53.9 48.7 102.6	51.9 48.1 100.0	
Allstate Dealer Services Net premiums written	\$ 104	\$ 91	\$ 106	\$ 106	\$ 106	
Net premiums earned Incurred losses Expenses Underwriting (loss) income	\$ 73 (21) (55) \$ (3)	\$ 71 (22) (52) \$ (3)	\$ 69 (21) (48) \$	\$ 64 (22) (49) \$ (7)	\$ 66 (21) (43) \$ 2	
Operating ratios Loss ratio Expense ratio Combined ratio	28.8 75.3 104.1	31.0 73.2 104.2	30.4 69.6 100.0	34.4 76.5 110.9	31.8 65.2 97.0	

<sup>(1)</sup> Other business lines primarily include Allstate Roadside Services, Allstate Dealer Services, Arity and Ivantage.

<sup>(2)</sup> Includes Ivantage underwriting gain of \$11 million, \$11 million, \$17 million, \$13 million and \$12 million in the three months ended March 31, 2017, December 31, 2016, September 30, 2016, June 30, 2016, and March 31, 2016, respectively.

### THE ALLSTATE CORPORATION ALLSTATE BRAND AUTO AND HOMEOWNERS UNDERLYING LOSS AND EXPENSE

	 March 31, 2017	_	Dec. 31, 2016	_	Sept. 30, 2016	_	June 30, 2016	March 31 2016	
Auto									
Annualized average premium (1)	\$ 989	\$	978	\$	966	\$	946	\$	927
Underlying combined ratio *	90.9		96.1		95.9		97.8		95.9
Average underlying loss (incurred pure premium)									
and expense *	\$ 899	\$	940	\$	926	\$	925	\$	889
omeowners									
Annualized average premium	\$ 1,112	\$	1,109	\$	1,102	\$	1,098	\$	1,091
Underlying combined ratio *	61.3		59.1		61.1		58.6		59.4
Average underlying loss (incurred pure premium)									
and expense *	\$ 682	\$	655	\$	673	\$	643	\$	648

<sup>(1)</sup> Calculated by annualizing net earned premium reported in the quarter divided by policies in force at quarter end.

#### THE ALLSTATE CORPORATION HOMEOWNERS SUPPLEMENTAL INFORMATION

(\$ in millions)

Three months ended March 31, 2017

							Premium	rate changes (3)
Primary Exposure Groupings (1)	 Earned premiums	Incurred losses	Loss ratios	Catastrophe losses	Effect of catastrophes on loss ratio	Number of catastrophes	Number of locations	Annual impact of rate changes on state specific premiums written
Florida	\$ 26 \$	16	61.5% \$	3	11.5%			
Other hurricane exposure locations	 983	822	83.6%	467	47.5%			
Total hurricane exposure locations (2)	 1,009	838	83.1%	470	46.6%		7	4.0%
Other catastrophe exposure locations (4)	 806	477	59.2%	170	21.1%		7	5.0%
Total	\$ 1,815 \$	1,315	72.4% \$	640	35.2%	28	14	4.2%

#### (1) Basis of Presentation

This homeowners supplemental information schedule displays financial results for the homeowners business (defined to include standard homeowners, scheduled personal property and other than primary residence lines). Each state in which the Company writes business has been categorized into one of two exposure groupings (Hurricane or Other). Hurricane exposure states are comprised of those states in which hurricanes are the primary catastrophe exposure. However, the catastrophe losses for these states include losses due to other kinds of catastrophes. A catastrophe is defined by Allstate as an event that produces pre-tax losses before reinsurance in excess of \$1 million and involves multiple first party policyholders, or a winter weather event that produces a number of claims in excess of a preset, per-event threshold of average claims in a specific area, occurring within a certain amount of time following the event.

<sup>(2)</sup> Hurricane exposure states include the following coastal locations: Alabama, Connecticut, Delaware, Florida, Georgia, Louisiana, Maine, Maryland, Massachusetts, Mississippi, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Rhode Island, South Carolina, Texas, Virginia and Washington, D.C.

<sup>(3)</sup> Represents the impact in the locations where rate changes were approved during the year as a percentage of total prior year-end premiums written in those locations.

<sup>(4)</sup> Includes Canada.

### THE ALLSTATE CORPORATION CATASTROPHE LOSSES BY BRAND

(\$ in millions)

	M 	arch 31, 2017		Dec. 31, 2016	_	Sept. 30, 2016	_	June 30, 2016	N	1arch 31, 2016
Allstate brand										
Auto	\$	65	\$	59	\$	150	\$	195	\$	137
Homeowners		575		183		259		644		574
Other personal lines		59		39		24		62		63
Commercial lines		7		7		7		12		9
Other business lines		-		1		-		-		-
Total		706		289		440	_	913		783
Esurance brand										
Auto		4		4		9		9		2
Homeowners		4		1		5		5		1
Other personal lines				<u>-</u>		-		<u>-</u> _		
Total		8		5		14	_	14		3
Encompass brand										
Auto		4		-		5		3		2
Homeowners		61		9		21		29		38
Other personal lines		2				1_		2		1_
Total		67		9		27	_	34		41
Allstate Protection	\$	781	\$ _	303	\$ _	481	\$ =	961	\$	827
Allstate Protection										
Auto	\$	73	\$	63	\$	164	\$	207	\$	141
Homeowners		640		193		285		678		613
Other personal lines		61		39		25		64		64
Commercial lines		7		7		7		12		9
Other business lines	I	-		1		-				
	\$	781	\$ _	303	\$ _	481	\$ _	961	\$	827

# THE ALLSTATE CORPORATION PROPERTY-LIABILITY CATASTROPHE EXPERIENCE

#### **CATASTROPHE BY SIZE OF EVENT**

(\$ in millions)

Three months ended March 31, 2017

Size of catastrophe	Number of events		_	Claims and ims expense		Combined ratio impact	Average catastrophe loss per event
Greater than \$250 million	1	3.6	% \$	267	34.2 %	3.4	267
\$101 million to \$250 million	-	-		-	-	-	-
\$50 million to \$100 million	3	10.7		230	29.4	2.9	77
Less than \$50 million	24	85.7		280	35.9	3.5	12
Total	28	100.0	%	777	99.5	9.8	28
Prior year reserve reestimates			=	4	0.5	-	
Total catastrophe losses			\$	781	100.0 %	9.8	

#### **EFFECT OF CATASTROPHE LOSSES ON THE COMBINED RATIO**

Excludes the effect of catastrophe losses relating to

										•	and hurricanes
	Effec	ct of all catastrophe losses on the Property-Liability combined ratio				Premiums earned		Total catastrophe		Total catastrophe	Effect on the Property-Liability
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year	year-to-date	_	losses by year		losses by year	combined ratio
2008	8.4	10.3	26.8	3.9	12.4	\$ 26,967	\$	3,342	\$	1,876	7.0
2009	7.8	12.5	6.2	5.0	7.9	26,194		2,069		2,159	8.2
2010	10.0	9.8	5.9	8.3	8.5	25,957		2,207		2,272	8.8
2011	5.2	36.2	16.7	1.0	14.7	25,942		3,815		3,298	12.7
2012	3.9	12.3	3.1	15.7	8.8	26,737		2,345		1,324	5.0
2013	5.3	9.4	1.8	1.7	4.5	27,618		1,251		1,352	4.9
2014	6.3	13.0	7.1	1.3	6.9	28,929		1,993		2,000	6.9
2015	4.0	10.6	3.5	4.7	5.7	30,309		1,719		1,749	5.8
2016	10.7	12.3	6.1	3.8	8.2	31,307		2,572		2,419	7.7
2017	9.8					7,959		781		775	9.7
Average	7.1	14.0	8.6	5.0	8.6						7.7

# THE ALLSTATE CORPORATION PROPERTY-LIABILITY PRIOR YEAR RESERVE REESTIMATES

(\$ in millions)

Prior Year Reserve Reestimates <sup>(1)</sup>	Marc 20		_	Dec. 31, 2016		ept. 30, 2016	ine 30, 2016		arch 31, 2016
Auto Homeowners Other personal lines Commercial lines Other business lines Allstate Protection Discontinued Lines and Coverages Property-Liability	\$ \$	(86) (24) 9 2 - (99) 2 (97)	\$	(114) (32) (1) 6 1 (140) 3	\$ 	(10) (4) (2) 13 3 - 99	\$  (36) 19 (11) 23 - (5) 2	\$  \$	5 (7) 5 20 - 23 1
Allstate brand <sup>(2)</sup> Esurance brand <sup>(2)</sup> Encompass brand <sup>(2)</sup> Allstate Protection <sup>(2)</sup> Effect of Prior Year Reserve	\$ 	(105) - 6 (99)	\$ 	(120) (9) (11) (140)	\$  \$	3 (4) 1	\$  (2) (4) 1 (5)	\$ 	13 (4) 14 23
Reestimates on Combined Ratio (1)(3)  Auto Homeowners Other personal lines Commercial lines Other business lines Allstate Protection Discontinued Lines and Coverages  Property-Liability		(1.0) (0.3) 0.1 - - (1.2) - (1.2)		(1.4) (0.4) - 0.1 - (1.7) - (1.7)		(0.1) (0.1) - 0.2 - 1.3	 (0.5) 0.3 (0.1) 0.3 - -		(0.1) - 0.3 - 0.2 0.1
Allstate brand <sup>(2)</sup> Esurance brand <sup>(2)</sup> Encompass brand <sup>(2)</sup> Allstate Protection <sup>(2)</sup>	 	(1.3) - 0.1 (1.2)	_ 	(1.5) (0.1) (0.1) (1.7)	_	- - - -	 - - - -		0.1 (0.1) 0.2 0.2

<sup>(1)</sup> Favorable reserve reestimates are shown in parentheses.

<sup>(2) (</sup>Favorable) unfavorable reserve reestimates included in catastrophe losses for Allstate brand, Esurance brand, Encompass brand and Allstate Protection totaled \$2 million, \$0 million, \$2 million and \$4 million, and \$(4) million, \$0 million, \$1 million and \$(3) million, respectively, in the three months ended March 31, 2017 and 2016, respectively.

<sup>(3)</sup> Calculated using Property-Liability premiums earned for the respective period.

# THE ALLSTATE CORPORATION ASBESTOS AND ENVIRONMENTAL RESERVES (\$ in millions)

		Three nonths		Twelve months ended December 31,								
(net of reinsurance)	Ma	ended arch 31, 2017	_	2016	_	2015	_	2014	_	2013	_	2012
Asbestos claims (1)												
Beginning reserves	\$	912	\$	960	\$	1,014	\$	1,017	\$	1,026	\$	1,078
Incurred claims and claims expense		-		67		39		87		74		26
Claims and claims expense paid		(21)		(115)		(93)		(90)		(83)	_	(78)
Ending reserves	\$	891	\$ <u></u>	912	\$	960	\$ <u></u>	1,014	\$_	1,017	\$_	1,026
Claims and claims expense paid												
as a percent of ending reserves		2.4%		12.6%		9.7%		8.9%		8.2%		7.6%
Environmental claims (1)												
Beginning reserves	\$	179	\$	179	\$	203	\$	208	\$	193	\$	185
Incurred claims and claims expense		-		23		1		15		30		22
Claims and claims expense paid		(1)		(23)		(25)		(20)		(15)		(14)
Ending reserves	\$	178	\$	179	\$	179	\$	203	\$	208	\$	193
Claims and claims expense paid												
as a percent of ending reserves		0.6%		12.8%		14.0%		9.9%		7.2%		7.3%

<sup>(1)</sup> The 3-year survival ratio for the combined environmental and asbestos claims was 9.2, 8.9, 10.4, 12.2, 14.4 and 14.3 for annual three-months of 2017 and year-end 2016, 2015, 2014, 2013 and 2012, respectively, and is calculated by taking the ending reserves divided by net payments made during the year.

## THE ALLSTATE CORPORATION ALLSTATE FINANCIAL SEGMENT RESULTS

(\$ in millions)

	March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31, 2016
Premiums Contract charges Net investment income Contract benefits Interest credited to contractholder funds Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges Income tax expense on operations	\$ 381 212 426 (474) (173) (75) (135) - (52)	\$ 364 210 453 (464) (177) (70) (127) - (59)	\$ 361 210 427 (484) (183) (68) (126) - (43)	\$ 353 211 435 (454) (179) (68) (121) (1) (56)	\$ 354 212 419 (455) (184) (71) (123) - (48)
Operating income	110	130	94	120	104
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-tax DAC and DSI amortization relating to realized capital	(1) -	(8) 6	(14)	- (4)	(32) (4)
gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax Gain on disposition of operations, after-tax	(3)	(1)	(1) 1	(1) 1	(1) 1
Net income applicable to common shareholders	\$108_	\$127	\$80	\$116	\$68_

## THE ALLSTATE CORPORATION ALLSTATE FINANCIAL RETURN ON ATTRIBUTED EQUITY

(\$ in millions)

Twelve months ended

Return on Attributed Equity	-	March 31, 2017	_	Dec. 31, 2016	-	Sept. 30, 2016	_	June 30, 2016		March 31, 2016
Numerator:										
Net income applicable to common shareholders (1)	\$ =	431	\$ _	391	\$	303	\$ =	485	\$_	548
Denominator:										
Beginning attributed equity (2) Ending attributed equity	\$	7,680 7,778	\$	7,350 7,904	\$	7,475 8,205	\$	7,621 8,055	\$	7,920 7,680
Average attributed equity (3)	\$ _	7,729	\$ _	7,627	\$	7,840	\$ _	7,838	\$_	7,800
Return on attributed equity	=	5.6 %	=	5.1	% •	3.9 %	, D =	6.2 %	_	7.0 %
Operating Income Return on Attributed Equity										
Numerator:										
Operating income (1)	\$ =	454	\$ =	448	\$	416	\$ _	460	\$	479
Denominator:										
Beginning attributed equity Unrealized net capital gains and losses Adjusted beginning attributed equity	\$ _	7,680 824 6,856	\$ _	7,350 556 6,794	\$	7,475 722 6,753	\$ _	7,621 1,030 6,591	\$ 	7,920 1,499 6,421
Ending attributed equity Unrealized net capital gains and losses Adjusted ending attributed equity	_	7,778 790 6,988	_	7,904 721 7,183	-	8,205 1,150 7,055	_	8,055 1,077 6,978	_	7,680 824 6,856
Average adjusted attributed equity (3)	\$ _	6,922	\$ _	6,989	\$	6,904	\$ =	6,785	\$_	6,639
Operating income return on attributed equity	=	6.6 %	_	6.4	% •	6.0 %	, D =	6.8 %	_	7.2 %

<sup>(1)</sup> Net income applicable to common shareholders and operating income reflect a trailing twelve-month period.

<sup>(2)</sup> Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation.

Average attributed equity and average adjusted attributed equity are determined using a two-point average, with the beginning and ending attributed equity and adjusted attributed equity, respectively, for the twelve-month period as data points.

#### THE ALLSTATE CORPORATION ALLSTATE FINANCIAL PREMIUMS AND CONTRACT CHARGES

(\$ in millions)

	mont		

PREMIUMS AND CONTRACT CHARGES - BY PRODUCT		arch 31, 2017		Dec. 31, 2016	S	ept. 30, 2016	_	June 30, 2016	M	arch 31, 2016
Underwritten Products										
Traditional life insurance premiums	\$	149	\$	151	\$	145	\$	139	\$	138
Accident and health insurance premiums		232		213		216		214		216
Interest-sensitive life insurance contract charges		209 590		206 570	_	206 567	_	208 561	_	209 563
Annuities										
Fixed annuity contract charges		3		4		4		3	l . —	3
Total	\$ <u></u>	593	\$_	574	<sup>\$</sup> =	571	\$ <u></u>	564	\	566
PREMIUMS AND CONTRACT CHARGES - BY DISTRIBUTION CHANNEL										
Allstate agencies	\$	315	\$	312	\$	308	\$	306	\$	305
Workplace enrolling agents	Ť	250	Ψ	236	•	238	Ψ	232	*	233
Other (1)		28		26		25		26		28
Total	\$	593	\$	574	\$	571	\$	564	\$	566
PROPRIETARY LIFE INSURANCE POLICIES SOLD										
BY ALLSTATE AGENCIES (2)		25,970		38,614		27,481		29,839		25,458
ALLSTATE BENEFITS NEW BUSINESS WRITTEN PREMIUMS (3)	\$	107	\$	177	\$	69	\$	70	\$	82

<sup>(1)</sup> Primarily represents independent master brokerage agencies.

<sup>(2)</sup> Policies sold reduced by lapses within twelve months of sale.

New business written premiums reflect annualized premiums at initial customer enrollment (including new accounts and new employees or policies of existing accounts), reduced by an estimate for certain policies that are expected to lapse. A significant portion of Allstate Benefits business is seasonally written in the fourth quarter during many clients' annual employee benefits enrollment.

### THE ALLSTATE CORPORATION ALLSTATE FINANCIAL CHANGE IN CONTRACTHOLDER FUNDS

(\$ in millions)

i nree months ended
---------------------

	 March 31, 2017	-	Dec. 31, 2016	_	Sept. 30, 2016	_	June 30, 2016	-	March 31, 2016
Contractholders funds, beginning balance	\$ 20,260	\$	20,583	\$	20,845	\$	21,092	\$	21,295
Deposits									
Interest-sensitive life insurance	249		248		251		251		252
Fixed annuities	 45		38		40		40		44
Total deposits	294		286	_	291		291	_	296
Interest credited	173		168		181		184		189
Benefits, withdrawals, maturities and other adjustments									
Benefits	(233)		(231)		(258)		(225)		(252)
Surrenders and partial withdrawals	(253)		(237)		(271)		(300)		(245)
Maturities of and interest payments on institutional products	-		(86)		-		-		-
Contract charges	(206)		(209)		(208)		(206)		(206)
Net transfers from separate accounts	2		1		2		1		1
Other adjustments	14		(15)		1		8		14
Total benefits, withdrawals, maturities and other adjustments	(676)		(777)	_	(734)		(722)		(688)
Contractholder funds, ending balance	\$ 20,051	\$ =	20,260	\$ =	20,583	\$ =	20,845	\$ =	21,092

#### THE ALLSTATE CORPORATION ALLSTATE FINANCIAL ANALYSIS OF NET INCOME (\$ in millions)

Three	months	ended

	N	March 31, 2017		ec. 31, 2016	S	ept. 30, 2016	J	une 30, 2016	_	March 31, 2016
Benefit spread Premiums	\$	381	\$	364	\$	361	\$	353	\$	354
Cost of insurance contract charges (1) Contract benefits excluding the implied interest		141		139		136		140		141
on immediate annuities with life contingencies (2)		(348)		(336)		(358)		(325)		(327)
Total benefit spread	=	174	=	167	_	139		168	-	168
Investment spread										
Net investment income Implied interest on immediate annuities with		426		453		427		435		419
life contingencies (2)		(126)		(128)		(126)		(129)		(128)
Interest credited to contractholder funds		(173)		(168)		(183)		(185)		(190)
Total investment spread		127	=	157	_	118		121	-	101
Surrender charges and contract maintenance										
expense fees (1)		71		71		74		71		71
Realized capital gains and losses  Amortization of deferred policy acquisition costs		(1) (79)		(11) (71)		(21) (70)		(69)		(49) (73)
Operating costs and expenses		(135)		(127)		(126)		(121)		(123)
Restructuring and related charges		-		-		-		(1)		-
Gain on disposition of operations		2		1		1		1		2
Income tax expense	-	(51)	—	(60)		(35)		(54)	-	(29)
Net income applicable to common shareholders	\$ _	108	\$	127	\$	80	\$	116	\$ =	68
Benefit spread by product group										
Life insurance	\$	76	\$	78	\$	64	\$	85	\$	80
Accident and health insurance		113		105		103		108		105
Annuities		(15)		(16)	_	(28)		(25)		(17)
Total benefit spread	\$ =	174	\$	167	\$	139	\$	168	<b> </b>	168
Investment spread by product group							•			
Life insurance Accident and health insurance	\$	32 4	\$	33 4	\$	30 4	\$	29 4	\$	34 4
Annuities and institutional products		28		51		25		35		17
Net investment income on investments supporting capital		63		60		59		59		52
Investment spread before valuation changes on				•					-	_
embedded derivatives that are not hedged		127		148		118		127		107
Valuation changes on derivatives embedded in equity- indexed annuity contracts that are not hedged		_		9		_		(6)		(6)
Total investment spread	<b>\$</b> —	127	\$ <sup>—</sup>	157	\$	118	\$	121	\$ -	101
(1)			_						=	
(1) Reconciliation of contract charges Cost of insurance contract charges	\$	141	\$	139	\$	136	\$	140	¢	141
Surrender charges and contract maintenance	Ψ	171	Ψ	100	Ψ	130	Ψ	140	Ψ	141
expense fees		71		71		74		71	l _	71
Total contract charges	\$	212	\$	210	\$	210	\$	211	\$ =	212
(2) Reconciliation of contract benefits										
Contract benefits excluding the implied interest	Φ.	(0.40)	φ.	(220)	œ.	(250)	φ	(205)	Φ.	(207)
on immediate annuities with life contingencies Implied interest on immediate annuities with	\$	(348)	\$	(336)	\$	(358)	\$	(325)	Ф	(327)
life contingencies		(126)		(128)		(126)		(129)		(128)
Total contract benefits	\$	(474)	\$	(464)	\$	(484)	\$	(454)	\$	(455)
			_							

### THE ALLSTATE CORPORATION ALLSTATE FINANCIAL WEIGHTED AVERAGE INVESTMENT SPREADS

	Three	months ended March 31, 20	17	Three	months ended March 31, 20	16
	Weighted average investment yield	Weighted average interest crediting rate	Weighted average investment spreads	Weighted average investment yield	Weighted average interest crediting rate	Weighted average investment spreads
Interest-sensitive life insurance	5.0 %	3.8 %	1.2 %	5.0 %	3.9 %	1.1 %
Deferred fixed annuities and						
institutional products	4.4	2.8	1.6	4.0	2.8	1.2
Immediate fixed annuities with and						
without life contingencies	6.3	5.9	0.4	6.0	5.9	0.1
Investments supporting capital,						
traditional life and other products	3.9	n/a	n/a	3.8	n/a	n/a

### THE ALLSTATE CORPORATION ALLSTATE FINANCIAL SUPPLEMENTAL PRODUCT INFORMATION

(\$ in millions)

Twelve months ended

	As of Marc	ch 31, 2017	March 31, 2017	(	Operating income i	return on attril	outed equity (	%)
		Attributed equity			Twelve	months ende	b	
	Reserves and	excluding unrealized		March	Dec.	Sept.	June	March
	Contractholder funds	capital gains/losses (3)(4)	Operating income (5)	2017	2016	2016	2016	2016
Underwritten products								
Life insurance \$	10,891	\$ 2,413 \$	254	10.4	% 9.9 %	10.1 %	10.8 %	6 11.1 %
Accident and health insurance	876	684	85	12.8	13.2	12.8	12.4	12.2
Subtotal	11,767	3,097	339	11.0	10.6	10.6	11.1	11.3
Annuities and institutional products:								
Immediate Annuities:								
Sub-standard structured settlements and group								
pension terminations (1)	5,033	2,055	(14)	(0.8)	(0.8)	(1.7)	(0.9)	(0.2)
Standard structured settlements and SPIA (2)	6,534	1,222	62	4.9	4.3	2.2	4.1	4.9
Subtotal (6)	11,567	3,277	48	1.5	1.2	(0.1)	1.1	2.0
Deferred Annuities	8,940	614	66	10.3	9.7	9.6	10.0	10.4
Institutional products	-	-	1					
Subtotal	20,507	3,891	115	2.9	2.7	1.8	2.9	3.7
Total Allstate Financial \$	32,274	\$ 6,988 \$	454	6.6	6.4	6.0	6.8	7.2

	Three months ended March 31, 2017											
	in	Life surance	Accident and health insurance		nnuities and utional products		Allstate Financial					
Operating income	\$	62 \$	19	\$	29	\$	110					
Realized capital gains and losses, after-tax		1	-		(2)		(1)					
Valuation changes on embedded derivatives that are not												
hedged, after-tax		-	-		-		-					
DAC and DSI amortization relating to realized												
capital gains and losses and valuation changes on												
embedded derivatives that are not hedged, after-tax		(3)	-		-		(3)					
Gain on disposition of operations, after-tax		-	-		2		2					
Net income applicable to common shareholders	\$	60 \$	19	\$	29	\$	108					

- (1) Structured settlement annuities for annuitants with severe injuries or other health impairments which significantly reduced their life expectancy at the time the annuity was issued and group annuity contracts issued to sponsors of terminated pension plans.
- (2) Life-contingent structured settlement annuities for annuitants with standard life expectancy, period certain structured settlements and single premium immediate annuities with and without life contingencies.
- (3) Total Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation, excluding unrealized capital gains and losses.
- (4) Attributed equity is allocated to each product line based on statutory capital adjusted for GAAP reporting differences and the amount of capital held in Allstate Financial may vary from economic capital. The calculation of statutory capital by product incorporates internal factors for invested asset risk, insurance risk (mortality and morbidity), interest rate risk and business risk. Due to the unavailability of final statutory financial statements at the time we release our GAAP financial results, the allocation is derived from prior quarter statutory capital. Statutory capital is adjusted for appropriate GAAP accounting differences. Changes in internal capital factors, investment portfolio mix and risk as well as changes in GAAP and statutory reporting differences will result in changes to the allocation of attributed equity to products
- (5) Product line operating income includes allocation of income on investments supporting capital. Operating income reflects a trailing twelve-month period.
- (6) Of the total immediate annuities, \$8,594 are reported in reserve for life-contingent contract benefits and \$2,973 are reported in contractholder funds.

### THE ALLSTATE CORPORATION ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE (1)

(in thousands)

	March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31, 2016
ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE BY PRODUCT					
Underwritten products					
Life insurance	2,474	2,476	2,475	2,478	2,467
Accident and health insurance	3,533	3,300	3,275	3,294	3,278
	6,007	5,776	5,750	5,772	5,745
Annuities					
Deferred annuities	152	156	160	163	168
Immediate annuities	96	97	98	100	101
	248	253	258	263	269
Total	6,255	6,029	6,008	6,035	6,014
ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE BY SOURCE OF BUSINESS					
Allstate Agencies (2)	1,925	1,928	1,924	1,924	1,922
Allstate Benefits	3,995	3,758	3,736	3,755	3,729
Other <sup>(3)</sup>	335	343	348	356	363
Total	6,255	6,029	6,008	6,035	6,014

<sup>(1)</sup> Allstate Financial insurance policies and annuities in force reflect the number of contracts in force excluding sold blocks of business that remain on the balance sheet due to the dispositions of the business being effected through reinsurance arrangements. Policy counts associated with our voluntary employee benefits group business reflect certificate counts as opposed to group counts.

<sup>(2)</sup> Excludes Allstate Benefits products sold through Allstate Agencies, which are included in the Allstate Benefits line.

<sup>(3)</sup> Primarily business sold by banks/broker-dealers, independent master brokerage agencies and specialized structured settlement brokers.

## THE ALLSTATE CORPORATION ALLSTATE LIFE, ALLSTATE ANNUITIES AND ALLSTATE BENEFITS RESULTS AND PRODUCT INFORMATION (\$ in millions)

For the three months ended March 31, 2017 For the three months ended March 31, 2016 Allstate Allstate Allstate Allstate Allstate Allstate Financial Allstate Allstate Financial Life Benefits Annuities Segment Life **Benefits** Annuities Segment Premiums 140 \$ 241 \$ \$ 381 130 \$ 224 \$ \$ 354 Contract charges 181 28 3 212 182 27 3 212 17 18 Net investment income 120 289 426 120 281 419 (195)(136)(143)(474)(180)(128)(147)(455)Contract benefits Interest credited to contractholder funds (69)(9) (95)(173)(70)(9) (105)(184)Amortization of deferred policy acquisition costs (32)(41) (2) (75)(31)(38)(2) (71) Operating costs and expenses (59)(67)(9) (135)(56)(59)(8) (123)Income tax expense on operations (27)(11) (52)(29)(12)(7) (48)(14)59 22 29 110 66 23 15 104 Operating income Realized capital gains and losses, after-tax (2) 1 (1) (8) (3) (21)(32)Valuation changes on embedded derivatives that are not hedged, after-tax (4) (4) DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax (3) (3)(1) (1) Gain on disposition of operations, after-tax 2 2 Net income applicable to common shareholders 57 29 108 20 (9) 68 **Premiums and Contract Charges - by Product Underwritten Products** 9 130 \$ 138 Traditional life insurance premiums 140 \$ \$ \$ 149 \$ 8 \$ \$ 232 232 216 216 Accident and health insurance 209 209 Interest-sensitive life insurance contract charges 181 28 182 27 251 321 269 312 590 563 **Annuities** Fixed annuity contract charges 321 269 312 251 Total life and annuity premiums and contract charges 593 566 **Benefit Spread by Product Group** Life Insurance 71 \$ 5 \$ \$ 76 \$ 75 \$ 5 \$ \$ 80 Accident and health insurance 115 113 105 105 (2) **Annuities** (15)(17)(15)(17)Total benefit spread 69 120 (15) 174 75 110 (17) 168 **Investment Spread by Product Group** Life insurance 29 3 \$ 32 \$ 32 2 34 \$ \$ \$ \$ \$ Accident and health insurance 2 4 2 4 3 Annuities and institutional products 28 28 17 17 Net investment income on investments supporting capital 20 3 40 63 17 31 52 Investment spread before valuation changes on embedded derivatives that are not hedged 51 8 68 127 50 9 48 107 Valuation changes on derivatives embedded in equityindexed annuity contracts that are not hedged Total investment spread 127 50

#### THE ALLSTATE CORPORATION CORPORATE AND OTHER SEGMENT RESULTS

(\$ in millions)

Three months ended

Net investment income Operating costs and expenses Interest expense Income tax benefit on operations Preferred stock dividends

#### Operating loss

Realized capital gains and losses, after-tax Business combination expenses, after-tax <sup>(1)</sup> Net loss applicable to common shareholders

<sup>(1)</sup> Relates to SquareTrade acquisition on January 3, 2017.

March 31, 2017	_	Dec. 31, 2016	-	Sept. 30, 2016		June 30, 2016		larch 31, 2016
\$ 11 (8) (85) 30 (29)	\$	10 (9) (77) 29 (29)	\$	11 (7) (73) 26 (29)	\$	11 (7) (72) 26 (29)	\$	10 (6) (73) 25 (29)
(81)		(76)		(72)		(71)		(73)
-		(1)		-		(1)		-
\$ (13) (94)	\$ =	(77)	\$	(72)	\$ _	(72)	\$ _	(73)

#### THE ALLSTATE CORPORATION INVESTMENTS

(\$ in millions)

				PF	ROPE	RTY-LIABILI	TY							AL	LSTA	TE FINANCI	AL			
	N	March 31, 2017	] -	Dec. 31, 2016	_	Sept. 30, 2016	_	June 30, 2016	_	March 31, 2016		March 31, 2017	].	Dec. 31, 2016	_	Sept. 30, 2016	_	June 30, 2016		March 31, 2016
Fixed income securities, at fair value:     Tax-exempt     Taxable Equity securities, at fair value (1) Mortgage loans Limited partnership interests (2) Short-term, at fair value Other Total	\$ =	4,623 26,754 4,012 279 3,122 1,592 1,618 42,000	\$ \$ =	4,447 25,855 4,074 280 3,042 3,405 1,619 42,722	\$ \$ =	4,798 26,968 3,604 270 2,913 917 1,587 41,057	\$ \$ =	4,612 25,139 3,632 313 2,842 1,619 1,532 39,689	\$ - - -	4,466 24,615 3,709 294 2,688 1,452 1,512 38,736	\$	25,072 1,670 4,070 2,860 818 2,120 36,610	\$ \$	25,578 1,589 4,206 2,771 609 2,087 36,840	\$ \$ =	1 26,225 1,681 4,126 2,674 733 2,076 37,516	\$ \$ =	2 26,169 1,630 4,140 2,564 1,197 2,058 37,760	\$ \$ =	2 25,858 1,405 4,008 2,399 1,626 2,038 37,336
Fixed income securities, amortized cost:     Tax-exempt     Taxable     Ratio of fair value to amortized cost Equity securities, cost Short-term, amortized cost	\$	4,635 26,529 100.7% 3,526 1,592	\$	4,498 25,706 100.3% 3,671 3,405	\$	4,726 26,447 101.9% 3,212 917	\$	4,509 24,746 101.7% 3,337 1,619	\$	4,384 24,454 100.8% 3,417 1,452	\$	1 23,860 105.1% 1,497 818	\$	24,424 104.7% 1,483 609	\$	1 24,330 107.8% 1,585 733	\$	2 24,357 107.4% 1,584 1,197	\$	2 24,481 105.6% 1,372 1,626
			-	COR	PORA	ATE AND OT	HER				_				CONS	SOLIDATED				
		March 31, 2017	] _	Dec. 31, 2016	_	Sept. 30, 2016	_	June 30, 2016	_	March 31, 2016	<u> </u>	March 31, 2017	].	Dec. 31, 2016	_	Sept. 30, 2016	_	June 30, 2016	-	March 31, 2016
Fixed income securities, at fair value:     Tax-exempt     Taxable Equity securities, at fair value Mortgage loans Limited partnership interests Short-term, at fair value Other     Total	\$ 	541 1,646 3 - 343 - 2,533	\$ = =	535 1,424 3 - 1 274 - 2,237	\$ \$ =	600 1,714 3 - 1 213 - 2,531	\$ \$ *	609 1,598 3 - 1 34 - 2,245	\$ \$ =	591 1,759 3 - 4 448 - 2,805	\$ \$	5,164 53,472 5,685 4,349 5,982 2,753 3,738 81,143	\$	4,982 52,857 5,666 4,486 5,814 4,288 3,706 81,799	\$ \$ =	5,399 54,907 5,288 4,396 5,588 1,863 3,663 81,104	\$ \$ =	5,223 52,906 5,265 4,453 5,407 2,850 3,590 79,694	\$ \$ =	5,059 52,232 5,117 4,302 5,091 3,526 3,550 78,877
Fixed income securities, amortized cost:     Tax-exempt     Taxable     Ratio of fair value to amortized cost Equity securities, cost Short-term, amortized cost	\$	529 1,640 100.8% 3 343	\$	527 1,421 100.6% 3 274	\$	580 1,691 101.9% 3 213	\$	585 1,571 102.4% 3 34	\$	569 1,737 101.9% 3 448	\$	5,165 52,029 102.5% 5,026 2,753	\$	5,025 51,551 102.2% 5,157 4,288	\$	5,307 52,468 104.4% 4,800 1,863	\$	5,096 50,674 104.2% 4,924 2,850	\$	4,955 50,672 103.0% 4,792 3,526

<sup>(1)</sup> Equity securities may include investments in exchange traded and mutual funds whose underlying investments are fixed income securities.

<sup>(2)</sup> As of March 31, 2017, we have commitments to invest in additional limited partnership interests totaling \$1.54 billion, \$1.43 billion and \$2.97 billion for Property-Liability, Allstate Financial, and in Total, respectively.

### THE ALLSTATE CORPORATION UNREALIZED NET CAPITAL GAINS AND LOSSES ON SECURITY PORTFOLIO BY TYPE (\$ in millions)

		March 31, 2017		D	ecember 31, 201	6	Sep	tember 30, 201	6
	Unrealized net capital gains and losses	Fair value	Fair value as a percent of amortized cost <sup>(1)</sup>	Unrealized net capital gains and losses	Fair value	Fair value as a percent of amortized cost <sup>(1)</sup>	Unrealized net capital gains and losses	Fair value	Fair value as a percent of amortized cost <sup>(1)</sup>
Fixed income securities									
U.S. government and agencies	\$ 66 \$	4,395	101.5	\$ 65 \$		101.8	\$ 105 \$	4,304	102.5
Municipal	258	7,507	103.6	217	7,333	103.0	470	7,902	106.3
Corporate	992	43,535	102.3 103.2	859	43,601	102.0	1,804	44,474	104.2
Foreign government Asset-backed securities ("ABS")	32 3	1,027 1,265	103.2	32 2	1,075 1,171	103.1 100.2	59 (3)	1,119 1,390	105.6 99.8
Residential mortgage-backed securities ("RMBS")	83	672	114.1	77	728	111.8	(3) 82	778	111.8
Commercial mortgage-backed securities ("CMBS")	5	211	102.4	8	270	103.1	11	315	103.6
Redeemable preferred stock	3	24	114.3	3	24	114.3	3	24	114.3
Total fixed income securities	1,442	58,636	102.5	1,263	57,839	102.2	2,531	60,306	104.4
Equity securities	659	5,685	113.1	509	5,666	109.9	488	5,288	110.2
Short-term investments	-	2,753	100.0	-	4,288	100.0	-	1,863	100.0
Derivatives	-	108	n/a	2	111	n/a	1	85	n/a
EMA limited partnership interests (2)	-	n/a	n/a	(4)	n/a	n/a	(5)	n/a	n/a
Unrealized net capital gains and losses, pre-tax	2,101			1,770			3,015		
Amounts recognized for: Insurance reserves <sup>(3)</sup>	_			_			_		
DAC and DSI <sup>(4)</sup>	(165)			(146)			(216)		
Amounts recognized	(165)			(146)			(216)		
Deferred income taxes	(680)			(571)			(982)		
Unrealized net capital gains and losses, after-tax	\$ 1,256			\$ 1,053			\$ 1,817		
		June 30, 2016			March 31, 2016		Dec	cember 31, 201	5
	Unrealized net	June 30, 2016	Fair value	Unrealized net	March 31, 2016	Fair value	Dec	cember 31, 201	5 Fair value
		June 30, 2016 Fair	as a percent of		March 31, 2016 Fair	Fair value as a percent of		cember 31, 201 Fair	
	Unrealized net			Unrealized net			Unrealized net		Fair value
Fixed income securities	Unrealized net capital gains and losses	Fair value	as a percent of amortized cost (1)	Unrealized net capital gains and losses	Fair value	as a percent of amortized cost (1)	Unrealized net capital gains and losses	Fair value	Fair value as a percent of amortized cost <sup>(1)</sup>
U.S. government and agencies	Unrealized net capital gains and losses  \$ 122 \$	Fair value 3,523	as a percent of amortized cost <sup>(1)</sup> 103.6	Unrealized net capital gains and losses  \$ 114 \$	Fair value 3,504	as a percent of amortized cost <sup>(1)</sup> 103.4	Unrealized net capital gains and losses \$ 86 \$	Fair value 3,922	Fair value as a percent of amortized cost <sup>(1)</sup>
U.S. government and agencies Municipal	Unrealized net capital gains and losses  \$ 122 \$ 532	Fair value 3,523 7,818	as a percent of amortized cost <sup>(1)</sup> 103.6 107.3	Unrealized net capital gains and losses  \$ 114 \$ 442	Fair value 3,504 7,616	as a percent of amortized cost <sup>(1)</sup> 103.4 106.2	Unrealized net capital gains and losses  \$ 86 \$ 369	Fair value 3,922 7,401	Fair value as a percent of amortized cost <sup>(1)</sup> 102.2 105.2
U.S. government and agencies Municipal Corporate	Unrealized net capital gains and losses  \$ 122 \$ 532   1,566	Fair value 3,523 7,818 42,700	as a percent of amortized cost <sup>(1)</sup> 103.6 107.3 103.8	Unrealized net capital gains and losses  \$ 114 \$ 442 989	Fair value 3,504 7,616 41,272	as a percent of amortized cost <sup>(1)</sup> 103.4 106.2 102.5	Unrealized net capital gains and losses  \$ 86 \$ 369   153	Fair value 3,922 7,401 41,827	Fair value as a percent of amortized cost <sup>(1)</sup> 102.2 105.2 100.4
U.S. government and agencies Municipal Corporate Foreign government	Unrealized net capital gains and losses  \$ 122 \$ 532   1,566   61	Fair value 3,523 7,818 42,700 1,152	as a percent of amortized cost <sup>(1)</sup> 103.6 107.3 103.8 105.6	Unrealized net capital gains and losses  \$ 114 \$ 442 989 55	Fair value 3,504 7,616 41,272 1,054	as a percent of amortized cost <sup>(1)</sup> 103.4 106.2 102.5 105.5	Unrealized net capital gains and losses  \$ 86 \$ 369   153   50	Fair value 3,922 7,401 41,827 1,033	Fair value as a percent of amortized cost <sup>(1)</sup> 102.2 105.2 100.4 105.1
U.S. government and agencies  Municipal  Corporate  Foreign government  ABS	Unrealized net capital gains and losses  \$ 122 \$ 532   1,566   61   (11)	Fair value 3,523 7,818 42,700 1,152 1,726	as a percent of amortized cost (1) 103.6 107.3 103.8 105.6 99.4	Unrealized net capital gains and losses  \$ 114 \$ 442 \$ 989 \$ 55 \$ (27)	Fair value 3,504 7,616 41,272 1,054 2,499	as a percent of amortized cost <sup>(1)</sup> 103.4 106.2 102.5 105.5 98.9	Unrealized net capital gains and losses  \$ 86 \$ 369   153   50   (32)	Fair value 3,922 7,401 41,827 1,033 2,327	Fair value as a percent of amortized cost <sup>(1)</sup> 102.2 105.2 100.4 105.1 98.6
U.S. government and agencies Municipal Corporate Foreign government ABS RMBS	Unrealized net capital gains and losses  \$ 122 \$ 532   1,566   61   (11)   70	Fair value 3,523 7,818 42,700 1,152 1,726 818	as a percent of amortized cost (1) 103.6 107.3 103.8 105.6 99.4 109.4	Unrealized net capital gains and losses  \$ 114 \$ 442 \$ 989 \$ 55 \$ (27) 68	Fair value 3,504 7,616 41,272 1,054 2,499 875	as a percent of amortized cost <sup>(1)</sup> 103.4 106.2 102.5 105.5 98.9 108.4	Unrealized net capital gains and losses  \$ 86 \$ 369   153   50   (32)   90	Fair value 3,922 7,401 41,827 1,033 2,327 947	Fair value as a percent of amortized cost <sup>(1)</sup> 102.2 105.2 100.4 105.1 98.6 110.5
U.S. government and agencies Municipal Corporate Foreign government ABS RMBS CMBS	Unrealized net capital gains and losses  \$ 122 \$ 532   1,566   61   (11)	Fair value 3,523 7,818 42,700 1,152 1,726 818 368	as a percent of amortized cost (1) 103.6 107.3 103.8 105.6 99.4	Unrealized net capital gains and losses  \$ 114 \$ 442 \$ 989 \$ 55 \$ (27)	Fair value 3,504 7,616 41,272 1,054 2,499 875 447	as a percent of amortized cost (1) 103.4 106.2 102.5 105.5 98.9 108.4 104.7	Unrealized net capital gains and losses  \$ 86 \$ 369   153   50   (32)	Fair value 3,922 7,401 41,827 1,033 2,327 947 466	Fair value as a percent of amortized cost <sup>(1)</sup> 102.2 105.2 100.4 105.1 98.6 110.5 106.4
U.S. government and agencies Municipal Corporate Foreign government ABS RMBS	Unrealized net capital gains and losses  \$ 122 \$ 532   1,566   61   (11)   70   16	Fair value 3,523 7,818 42,700 1,152 1,726 818	as a percent of amortized cost (1) 103.6 107.3 103.8 105.6 99.4 109.4 104.5	Unrealized net capital gains and losses  \$ 114 \$ 442 \$ 989 \$ 55 \$ (27) \$ 68 \$ 20	Fair value 3,504 7,616 41,272 1,054 2,499 875	as a percent of amortized cost <sup>(1)</sup> 103.4 106.2 102.5 105.5 98.9 108.4	Unrealized net capital gains and losses  \$ 86 \$ 369   153   50   (32)   90   28	Fair value 3,922 7,401 41,827 1,033 2,327 947	Fair value as a percent of amortized cost <sup>(1)</sup> 102.2 105.2 100.4 105.1 98.6 110.5
U.S. government and agencies Municipal Corporate Foreign government ABS RMBS CMBS Redeemable preferred stock Total fixed income securities	Unrealized net capital gains and losses  \$ 122 \$ 532   1,566   61   (11)   70   16   3	Fair value 3,523 7,818 42,700 1,152 1,726 818 368 24	as a percent of amortized cost (1)  103.6 107.3 103.8 105.6 99.4 109.4 104.5 114.3	Unrealized net capital gains and losses  \$ 114 \$ 442 \$ 989 \$ 55 \$ (27) \$ 68 \$ 20 \$ 3	Fair value  3,504 7,616 41,272 1,054 2,499 875 447 24 57,291	as a percent of amortized cost (1) 103.4 106.2 102.5 105.5 98.9 108.4 104.7 114.3	Unrealized net capital gains and losses  \$ 86 \$ 369   153   50   (32)   90   28   3	Fair value 3,922 7,401 41,827 1,033 2,327 947 466 25	Fair value as a percent of amortized cost <sup>(1)</sup> 102.2 105.2 100.4 105.1 98.6 110.5 106.4 113.6
U.S. government and agencies Municipal Corporate Foreign government ABS RMBS CMBS Redeemable preferred stock	Unrealized net capital gains and losses  \$ 122 \$ 532	Fair value  3,523 7,818 42,700 1,152 1,726 818 368 24 58,129	as a percent of amortized cost (1)  103.6 107.3 103.8 105.6 99.4 109.4 104.5 114.3 104.2	Unrealized net capital gains and losses  \$ 114 \$ 442 \$ 989 \$ 55 (27) 68 \$ 20 \$ 3 1,664	Fair value 3,504 7,616 41,272 1,054 2,499 875 447 24	as a percent of amortized cost (1)  103.4 106.2 102.5 105.5 98.9 108.4 104.7 114.3 103.0	Unrealized net capital gains and losses  \$ 86 \$ 369	Fair value 3,922 7,401 41,827 1,033 2,327 947 466 25 57,948	Fair value as a percent of amortized cost <sup>(1)</sup> 102.2 105.2 100.4 105.1 98.6 110.5 106.4 113.6 101.3
U.S. government and agencies Municipal Corporate Foreign government ABS RMBS CMBS Redeemable preferred stock Total fixed income securities  Equity securities Short-term investments Derivatives	Unrealized net capital gains and losses  \$ 122 \$ 532	Fair value  3,523 7,818 42,700 1,152 1,726 818 368 24 58,129 5,265	as a percent of amortized cost (1)  103.6 107.3 103.8 105.6 99.4 109.4 104.5 114.3 104.2	Unrealized net capital gains and losses  \$ 114 \$ 442 \$ 989 \$ 55 (27) 68 \$ 20 \$ 3 1,664	Fair value  3,504 7,616 41,272 1,054 2,499 875 447 24 57,291 5,117	as a percent of amortized cost (1)  103.4 106.2 102.5 105.5 98.9 108.4 104.7 114.3 103.0	Unrealized net capital gains and losses  \$ 86 \$ 369	Fair value 3,922 7,401 41,827 1,033 2,327 947 466 25 57,948	Fair value as a percent of amortized cost <sup>(1)</sup> 102.2 105.2 100.4 105.1 98.6 110.5 106.4 113.6 101.3
U.S. government and agencies  Municipal Corporate Foreign government ABS RMBS CMBS Redeemable preferred stock Total fixed income securities  Equity securities Short-term investments Derivatives EMA limited partnership interests (2)	Unrealized net capital gains and losses  \$ 122 \$ 532	Fair value  3,523 7,818 42,700 1,152 1,726 818 368 24 58,129 5,265 2,850	as a percent of amortized cost (1)  103.6 107.3 103.8 105.6 99.4 109.4 104.5 114.3 104.2	Unrealized net capital gains and losses  \$ 114 \$ 442 989 55 (27) 68 20 3 1,664 325 - 4 (5)	Fair value  3,504 7,616 41,272 1,054 2,499 875 447 24 57,291 5,117 3,526	as a percent of amortized cost (1)  103.4 106.2 102.5 105.5 98.9 108.4 104.7 114.3 103.0  106.8 100.0	Unrealized net capital gains and losses  \$ 86 \$ 369	Fair value 3,922 7,401 41,827 1,033 2,327 947 466 25 57,948	Fair value as a percent of amortized cost (1) 102.2 105.2 100.4 105.1 98.6 110.5 106.4 113.6 101.3
U.S. government and agencies Municipal Corporate Foreign government ABS RMBS CMBS Redeemable preferred stock Total fixed income securities  Equity securities Short-term investments Derivatives EMA limited partnership interests (2) Unrealized net capital gains and losses, pre-tax	Unrealized net capital gains and losses  \$ 122 \$ 532	Fair value  3,523 7,818 42,700 1,152 1,726 818 368 24 58,129 5,265 2,850 71	as a percent of amortized cost (1)  103.6 107.3 103.8 105.6 99.4 109.4 104.5 114.3 104.2  106.9 100.0 n/a	Unrealized net capital gains and losses  \$ 114 \$ 442 989 55 (27) 68 20 3 1,664 325 - 4	Fair value  3,504 7,616 41,272 1,054 2,499 875 447 24 57,291  5,117 3,526 58	as a percent of amortized cost (1)  103.4 106.2 102.5 105.5 98.9 108.4 104.7 114.3 103.0  106.8 100.0 n/a	Unrealized net capital gains and losses  \$ 86 \$ 369	Fair value  3,922 7,401 41,827 1,033 2,327 947 466 25 57,948  5,082 2,122 53	Fair value as a percent of amortized cost (1) 102.2 105.2 100.4 105.1 98.6 110.5 106.4 113.6 101.3
U.S. government and agencies  Municipal Corporate Foreign government ABS RMBS CMBS Redeemable preferred stock Total fixed income securities  Equity securities Short-term investments Derivatives EMA limited partnership interests (2) Unrealized net capital gains and losses, pre-tax Amounts recognized for:	Unrealized net capital gains and losses  \$ 122 \$ 532	Fair value  3,523 7,818 42,700 1,152 1,726 818 368 24 58,129 5,265 2,850 71	as a percent of amortized cost (1)  103.6 107.3 103.8 105.6 99.4 109.4 104.5 114.3 104.2  106.9 100.0 n/a	Unrealized net capital gains and losses  \$ 114 \$ 442 989 55 (27) 68 20 3 1,664 325 - 4 (5)	Fair value  3,504 7,616 41,272 1,054 2,499 875 447 24 57,291  5,117 3,526 58	as a percent of amortized cost (1)  103.4 106.2 102.5 105.5 98.9 108.4 104.7 114.3 103.0  106.8 100.0 n/a	Unrealized net capital gains and losses  \$ 86 \$ 369	Fair value  3,922 7,401 41,827 1,033 2,327 947 466 25 57,948  5,082 2,122 53	Fair value as a percent of amortized cost (1) 102.2 105.2 100.4 105.1 98.6 110.5 106.4 113.6 101.3
U.S. government and agencies  Municipal Corporate Foreign government ABS RMBS CMBS Redeemable preferred stock Total fixed income securities  Equity securities Short-term investments Derivatives EMA limited partnership interests (2) Unrealized net capital gains and losses, pre-tax  Amounts recognized for: Insurance reserves (3)	Unrealized net capital gains and losses  \$ 122 \$ 532	Fair value  3,523 7,818 42,700 1,152 1,726 818 368 24 58,129 5,265 2,850 71	as a percent of amortized cost (1)  103.6 107.3 103.8 105.6 99.4 109.4 104.5 114.3 104.2  106.9 100.0 n/a	Unrealized net capital gains and losses  \$ 114 \$ 442 989 55 (27) 68 20 3 1,664 325 - 4 (5) 1,988	Fair value  3,504 7,616 41,272 1,054 2,499 875 447 24 57,291  5,117 3,526 58	as a percent of amortized cost (1)  103.4 106.2 102.5 105.5 98.9 108.4 104.7 114.3 103.0  106.8 100.0 n/a	Unrealized net capital gains and losses  \$ 86 \$ 369	Fair value  3,922 7,401 41,827 1,033 2,327 947 466 25 57,948  5,082 2,122 53	Fair value as a percent of amortized cost (1) 102.2 105.2 100.4 105.1 98.6 110.5 106.4 113.6 101.3
U.S. government and agencies  Municipal Corporate Foreign government ABS RMBS CMBS Redeemable preferred stock Total fixed income securities  Equity securities Short-term investments Derivatives EMA limited partnership interests (2) Unrealized net capital gains and losses, pre-tax  Amounts recognized for: Insurance reserves (3) DAC and DSI (4)	Unrealized net capital gains and losses  \$ 122 \$ 532	Fair value  3,523 7,818 42,700 1,152 1,726 818 368 24 58,129 5,265 2,850 71	as a percent of amortized cost (1)  103.6 107.3 103.8 105.6 99.4 109.4 104.5 114.3 104.2  106.9 100.0 n/a	Unrealized net capital gains and losses  \$ 114 \$ 442 989 55 (27) 68 20 3 1,664 325 - 4 (5) 1,988	Fair value  3,504 7,616 41,272 1,054 2,499 875 447 24 57,291  5,117 3,526 58	as a percent of amortized cost (1)  103.4 106.2 102.5 105.5 98.9 108.4 104.7 114.3 103.0  106.8 100.0 n/a	Unrealized net capital gains and losses  \$ 86 \$ 369	Fair value  3,922 7,401 41,827 1,033 2,327 947 466 25 57,948  5,082 2,122 53	Fair value as a percent of amortized cost (1) 102.2 105.2 100.4 105.1 98.6 110.5 106.4 113.6 101.3
U.S. government and agencies  Municipal Corporate Foreign government ABS RMBS CMBS Redeemable preferred stock Total fixed income securities  Equity securities Short-term investments Derivatives EMA limited partnership interests (2) Unrealized net capital gains and losses, pre-tax  Amounts recognized for: Insurance reserves (3) DAC and DSI (4) Amounts recognized	Unrealized net capital gains and losses  \$ 122 \$ 532	Fair value  3,523 7,818 42,700 1,152 1,726 818 368 24 58,129 5,265 2,850 71	as a percent of amortized cost (1)  103.6 107.3 103.8 105.6 99.4 109.4 104.5 114.3 104.2  106.9 100.0 n/a	Unrealized net capital gains and losses  \$ 114 \$ 442 989 55 (27) 68 20 3 1,664 325 - 4 (5) 1,988	Fair value  3,504 7,616 41,272 1,054 2,499 875 447 24 57,291  5,117 3,526 58	as a percent of amortized cost (1)  103.4 106.2 102.5 105.5 98.9 108.4 104.7 114.3 103.0  106.8 100.0 n/a	Unrealized net capital gains and losses  \$ 86 \$ 369	Fair value  3,922 7,401 41,827 1,033 2,327 947 466 25 57,948  5,082 2,122 53	Fair value as a percent of amortized cost (1) 102.2 105.2 100.4 105.1 98.6 110.5 106.4 113.6 101.3
U.S. government and agencies  Municipal Corporate Foreign government ABS RMBS CMBS Redeemable preferred stock Total fixed income securities  Equity securities Short-term investments Derivatives EMA limited partnership interests (2) Unrealized net capital gains and losses, pre-tax  Amounts recognized for: Insurance reserves (3) DAC and DSI (4)	Unrealized net capital gains and losses  \$ 122 \$ 532	Fair value  3,523 7,818 42,700 1,152 1,726 818 368 24 58,129 5,265 2,850 71	as a percent of amortized cost (1)  103.6 107.3 103.8 105.6 99.4 109.4 104.5 114.3 104.2  106.9 100.0 n/a	Unrealized net capital gains and losses  \$ 114 \$ 442 989 55 (27) 68 20 3 1,664 325 - 4 (5) 1,988	Fair value  3,504 7,616 41,272 1,054 2,499 875 447 24 57,291  5,117 3,526 58	as a percent of amortized cost (1)  103.4 106.2 102.5 105.5 98.9 108.4 104.7 114.3 103.0  106.8 100.0 n/a	Unrealized net capital gains and losses  \$ 86 \$ 369	Fair value  3,922 7,401 41,827 1,033 2,327 947 466 25 57,948  5,082 2,122 53	Fair value as a percent of amortized cost (1) 102.2 105.2 100.4 105.1 98.6 110.5 106.4 113.6 101.3

<sup>(1)</sup> The comparison of percentages from period to period may be distorted by investment transactions such as sales, purchases and impairment write-downs.

Unrealized net capital gains and losses for limited partnership interests represent the Company's share of EMA limited partnerships' other comprehensive income. Fair value and amortized cost are not applicable.

The insurance reserves adjustment represents the amount by which the reserve balance would increase if the net unrealized gains in the applicable product portfolios were realized and reinvested at current lower interest rates, resulting in a premium deficiency. Although we evaluate premium deficiencies on the combined performance of our life insurance and immediate annuities with life contingencies, the adjustment primarily relates to structured settlement annuities with life contingencies, in addition to annuity buy-outs and certain payout annuities with life contingencies.

The DAC and DSI adjustment balance represents the amount by which the amortization of DAC and DSI would increase or decrease if the unrealized gains or losses in the respective product portfolios were realized.

### THE ALLSTATE CORPORATION NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) (\$ in millions)

					Thr	ee months ended	l		
		March 31, 2017	1	Dec. 31, 2016		Sept. 30, 2016		June 30, 2016	March 31, 2016
NET INVESTMENT INCOME Fixed income securities	\$	518	\$	514	\$	508	\$	520	\$ 518
Equity securities  Mortgage loans  Limited partnership interests ("LP")		44 55 120		34 55 178		31 56 136		44 53 126	28 53 121
Short-term Other Investment income, before expense	-	6 56 799	-	5 59 845		4 55 790		3 57 803	4 51 775
Less: Investment expense  Net investment income	\$ =	(51) 748	\$	(44) 801	\$	(42) 748	\$	(41) 762	\$ (44) 731
Interest-bearing investments <sup>(1)</sup> Equity securities LP and other alternative investments <sup>(2)</sup>	\$	625 44 130	\$	622 34 189	\$	613 31 146	\$	623 44 136	\$ 618 28 129
Investment income, before expense	\$ =	799	\$	845	\$	790	\$	803	\$ 775
PRE-TAX YIELDS (3) Fixed income securities		3.6 %		3.6 %		3.6 %		3.7 %	3.7 %
Equity securities  Mortgage loans  Limited partnership interests  Total portfolio		3.5 4.9 8.1 4.0		2.7 5.0 12.5 4.2		2.5 5.0 9.9 4.0		3.7 4.9 9.6	2.3 4.9 9.7 4.0
Interest-bearing investments		3.7		3.7		3.7		4.1 3.8	3.7
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE									
Impairment write-downs Change in intent write-downs Net other-than-temporary impairment	\$ _	(43) (16)	\$ -	(49) (21)	\$	(63) (10)	\$	(63) (16)	\$ (59) (22)
losses recognized in earnings Sales and other Valuation and settlements of derivative instruments Total	\$ -	(59) 208 (15) 134	\$ -	(70) 47 <u>25</u> 2	\$	(73) 121 (15) 33	\$	(79) 104 (1) 24	\$ (81) (59) (9) (149)
TOTAL RETURN ON INVESTMENT PORTFOLIO (4) Income		0.9 %		1.0 %	:	0.9 %		1.0 %	0.9 %
Valuation Total	-	0.7 1.6 %	- -	(1.7) (0.7) %		0.4 1.3 %		0.9 1.9 %	2.0 %

AVERAGE INVESTMENT BALANCES (in billions) (5)

79.5

79.1

76.9

76.8

<sup>(1)</sup> Comprise fixed income securities, mortgage loans, short-term investments, and other investments including bank and agent loans and derivatives.

<sup>(2)</sup> Comprise limited partnership interests and other alternative investments, including real estate, timber and agriculture-related investments classified as other investments.

Quarterly pre-tax yield is calculated as annualized quarterly investment income, before investment expense divided by the average of the current and prior quarter investment balances. Year-to-date pre-tax yield is calculated as annualized year-to-date investment income, before investment expense divided by the average of investment balances at the beginning of the year and the end of each quarter during the year. For the purposes of the pre-tax yield calculation, income for directly held real estate, timber and other consolidated investments is net of investee level expenses (depreciation and asset level operating expenses reported in investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses.

<sup>(4)</sup> Total return on investment portfolio is calculated from GAAP results including the total of net investment income, realized capital gains and losses, the change in unrealized net capital gains and losses, and the change in the difference between fair value and carrying value of mortgage loans, cost method limited partnerships, bank loans and agent loans divided by the average fair value balances.

Average investment balances for the quarter are calculated as the average of the current and prior quarter investment balances. Year-to-date average investment balances are calculated as the average of investment balances at the beginning of the year and the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded.

# THE ALLSTATE CORPORATION PROPERTY-LIABILITY NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) (\$ in millions)

Three months ended

		arch 31, 2017		ec. 31, 2016		ept. 30, 2016		June 30, 2016		March 31, 2016
NET INVESTMENT INCOME	-				_					_
Fixed income securities:					_		_		_	
Tax-exempt	\$	22	\$	23	\$	23	\$	23	\$	23
Taxable		204		200		192		198		200
Equity securities		29		24		21		30		20
Mortgage loans		3		3		3		3		3
Limited partnership interests		55		82		69		60		58
Short-term		4		3		3		1		2
Other Investment income, before expense		22 339		24 359		22 333	_	23 338	_	20 326
Less: Investment expense		(28)		(21)		(23)		(22)		(24)
Net investment income	\$	311	\$	338	<u>s</u>	310	s –	316	s —	302
Net investment income, after-tax	<del>*</del> ==	212	<del>*</del> —	231	<u> </u>	211	, =	215	<del>*</del> =	206
THE INVOCATION MODIFIC, CITED TAX	-		* =	201	Ψ=		Ψ =	210	_	200
Interest-bearing investments	\$	249	\$	246	\$	238	\$	241	\$	243
Equity securities		29		24		21		30		20
LP and other alternative investments		61		89		74	_	67		63
Investment income, before expense	\$	339	\$	359	\$ <u> </u>	333	\$ _	338	\$ <b>_</b>	326
PRE-TAX YIELDS										
Fixed income securities:										
Tax-exempt		1.9 %		2.0 %	, n	2.0 %	)	2.1 %		2.1 %
Equivalent yield for tax-exempt		2.8		2.9		2.9		3.1		3.1
Taxable		3.1		3.1		3.0		3.2		3.2
Equity securities		3.3		2.8		2.6		3.6		2.4
Mortgage loans		3.8		3.9		3.7		3.9		4.0
Limited partnership interests		7.1		11.0		9.6		8.6		8.9
Total portfolio		3.2		3.4		3.3		3.5		3.3
Interest-bearing investments		2.9		2.9		2.9		3.0		3.0
REALIZED CAPITAL GAINS AND LOSSES										
(PRE-TAX) BY ASSET TYPE										
Fixed income securities:										
Tax-exempt	\$	(2)	\$	(9)	\$	8	\$	4	\$	3
Taxable		14		(17)		9		20		(47)
Equity securities		106		49		42		15		(60)
Limited partnership interests		27		(29)		13		(10)		13
Derivatives and other		(10)	l . —	20		(19)	. –	(3)		(8)
Total	\$	135	<b> </b>	14	\$	53	\$ =	26	<sup>\$</sup> =	(99)
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE										
Impairment write-downs	\$	(22)	\$	(27)	\$	(26)	\$	(42)	\$	(35)
Change in intent write-downs	'	(13)		(17)	·	(8)	·	(12)		(19)
Net other-than-temporary impairment	1	` /	I —	· /		<u> </u>	_			
losses recognized in earnings		(35)		(44)		(34)		(54)		(54)
Sales and other		180		43		101		82		(41)
Valuation and settlements of derivative instruments		(10)	<b> </b> _	15		(14)		(2)	<b> </b>	(4)
Total	\$	135	\$	14	\$ <u> </u>	53	\$ =	26	\$ <b>—</b>	(99)
AVERAGE INVESTMENT BALANCES (in billions)	\$	41.8	\$	41.1	\$	39.5	\$	38.5	\$	38.3

### THE ALLSTATE CORPORATION ALLSTATE FINANCIAL VIELDS AND REALIZED CAPITAL CAINS

### NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) (\$ in millions)

Three months ended

		arch 31, 2017	]_	Dec. 31, 2016	_	Sept. 30, 2016	_	June 30, 2016	N	larch 31, 2016
NET INVESTMENT INCOME										
Fixed income securities	\$	281	\$	280	\$	282	\$	288	\$	284
Equity securities	Ť	15	ľ	10	•	10	•	14	_	8
Mortgage loans		52		52		53		50		50
Limited partnership interests		65		96		67		66		63
Short-term		1		2		1		1		2
Other		33		34		32		33		30
Investment income, before expense	I —	447	-	474		445	_	452	l —	437
Less: Investment expense		(21)		(21)		(18)		(17)		(18)
Net investment income	\$	426	<b>\$</b>	453	\$	427	\$	435	\$	419
Net investment income, after-tax	<sub>\$</sub> =	277	<sub>\$</sub> =	294	\$ <del></del>	278	\$ <b>—</b>	282	<del>*</del> ==	273
Net investment income, after-tax	=	211	=	294	» —	210	<sup>Ф</sup> =	202	• ==	2/3
Interest-bearing investments	\$	363	\$	364	\$	363	\$	369	\$	363
Equity securities		15		10		10		14		8
LP and other alternative investments	l	69	l _	100		72		69	l	66
Investment income, before expense	<b>\$</b> ==	447	<b> </b>	474	\$ <u></u>	445	\$ <u></u>	452	\$ <b></b>	437
PRE-TAX YIELDS										
Fixed income securities		4.7 %		4.6 %	)	4.6 %	D	4.7 %		4.6 %
Equity securities		4.0		2.6		2.5		3.9		2.1
Mortgage loans		5.0		5.0		5.1		4.9		4.9
Limited partnership interests		9.3		14.1		10.2		10.7		10.7
Total portfolio		5.0		5.3		4.9		5.0		4.8
Interest-bearing investments		4.7		4.7		4.6		4.6		4.6
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY ASSET TYPE										
Fixed income securities	\$	(7)	\$	(16)	\$	(19)	\$	(1)	\$	(26)
Equity securities	Ψ	(1)	ľ	8	Ψ	3	Ψ	(4)	Ψ	(30)
Mortgage loans				(1)		-		(4)		(30)
Limited partnership interests		13		(17)		(1)		-		13
Derivatives and other								-		
Total		(7) (1)	<b>_</b> _	15 (11)	<u>e</u> —	(4) (21)	<sub>e</sub> —	4		(6) (49)
Total	• =	(1)	" =	(11)	<sup>Ψ</sup> ==	(21)	Φ =		" —	(49)
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE										
Impairment write-downs	\$	(21)	\$	(22)	\$	(37)	\$	(18)	\$	(24)
Change in intent write-downs	Ψ	(3)	Ψ	(4)	Ψ	(2)	Ψ	(4)	Ψ	(3)
Net other-than-temporary impairment	I —	(3)	-	(4)		(2)	_	(+)	I —	(5)
losses recognized in earnings		(24)		(26)		(39)		(22)		(27)
Sales and other	1	28		5		19		21		(17)
Valuation and settlements of derivative instruments	1	(5)		10		(1)		1		(5)
Total	\$	(1)	\$	(11)	\$	(21)	\$	-	\$	(49)
AVERAGE INVESTMENT BALANCES (in billions)	\$	35.4	\$	35.6	\$	35.7	\$	35.9	\$	35.9
	L		J							

## THE ALLSTATE CORPORATION CONSOLIDATED INVESTMENT POSITION AND RESULTS BY STRATEGY (\$ in millions)

	March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31, 2016
MARKET-BASED ("MB") (1) Investment Position					
Interest-bearing investments Equity securities LP and other alternative investments (2) Total	\$ 68,836 5,578 555 \$ 74,969	\$ 69,688 5,567 535 \$ 75,790	\$ 69,579 \$ 5,194 \$ 481 \$ 75,254 \$	68,357 5,192 405 73,954	\$ 68,001 5,032 403 \$ 73,436
Investment income Interest-bearing investments Equity securities LP and other alternative investments Investment income, before expense	\$ 624 35 - 659	\$ 622 34 (1) 655	\$ 611 \$ 31	618 44 662	\$ 614 28 
Investee level expenses <sup>(3)</sup> Income for yield calculation	\$ <u>(1)</u> 658	\$ <u>(1)</u> 654	\$ <u>(1)</u> \$ <u>642</u> \$	(1) 661	\$ <u>(1)</u> 641
Market-based pre-tax yield Interest-bearing investments pre-tax yield	3.6 % 3.7	3.6 % 3.7	3.6 % 3.7	3.7 % 3.7	3.6 % 3.7
Realized capital gains and losses (pre-tax) by transaction type					
Impairment write-downs Change in intent write-downs Net other-than-temporary impairment losses recognized in earnings	\$ (36) (16) (52)	\$ (26) (21) (47)	\$ (37) \$ (10) (47)	(50) (16) (66)	\$ (31) (21) (52)
Sales and other Valuation and settlements of derivative instruments Total	\$ 208 (10) \$ 146	\$ 43 13 \$ 9	\$ 118 (13) \$ 58 \$	123 (5) 52	(80) (6) \$ (138)
PERFORMANCE-BASED ("PB") (4) Investment Position Interest-bearing investments Equity securities LP and other alternative investments Total	\$ 108 107 5,959 \$ 6,174	\$ 113 99 5,797 \$ 6,009	\$ 130 \$ 94 5,626 \$ 5,850 \$	162 73 5,505 5,740	\$ 162 85 5,194 \$ 5,441
Investment income Interest-bearing investments Equity securities	\$ 1 9	\$ -	\$ 2 \$	5	\$ 4 -
LP and other alternative investments Subtotal Investee level expenses Income for yield calculation	130 140 (9) \$ 131	190 190 (8) \$ 182	145 147 (8) \$ 139 \$	136 141 (8) 133	129 133 (8) \$ 125
Performance-based pre-tax yield	8.7 %	12.3 %	9.7 %	9.5 %	9.3 %
Realized capital gains and losses (pre-tax) by transaction type Impairment write-downs Change in intent write-downs Net other-than-temporary impairment losses recognized in earnings	\$ (7) (7)	\$ (23)	\$ (26) \$ (26)	(13)	\$ (28) (1) (29)
Sales and other Valuation and settlements of derivative instruments Total	\$ (5) (12)	\$ <u>12</u> (7)	\$ (2) \$ (25)	(19) 4 (28)	\$ (3) (11)

<sup>(1)</sup> Market-based strategy seeks to deliver predictable earnings aligned to business needs and take advantage of short-term opportunities primarily through public and private fixed income investments and public equity securities.

<sup>(2)</sup> Market-based investments include publicly traded equity securities classified as limited partnerships.

<sup>(3)</sup> When calculating the pre-tax yields, investee level expenses are netted against income for directly held real estate, timber and other consolidated investments.

<sup>(4)</sup> Performance-based strategy seeks to deliver attractive risk-adjusted returns and to replace market risk with idiosyncratic risk primarily through investments in private equity, real estate, infrastructure, timber and agriculture-related assets.

## THE ALLSTATE CORPORATION PROPERTY-LIABILITY INVESTMENT POSITION AND RESULTS BY STRATEGY

(\$ in millions)

	March 31, 2017	Dec 20	. 31, )16		Sept. 30, 2016		June 30, 2016	ı	March 31, 2016
MARKET-BASED								_	
Investment Position	¢ 24.200	, ,	T 400	æ	24.057	Φ.	22.720	r.	24.052
Interest-bearing investments Equity securities	\$ 34,389 3,956		5,138 4,022	\$	34,057 3,554	\$	32,729 3,589	\$	31,852 3,660
LP and other alternative investments	376		369		333		282		277
Total	\$ 38,721	\$3	9,529	\$	37,944	\$	36,600	\$ _	35,789
Investment income			0.47	•	000	•	000	•	0.40
Interest-bearing investments Equity securities	\$ 248 24	\$	247 24	\$	236 21	\$	239 30	\$	240 20
LP and other alternative investments			(1)		-		50		20
Investment income, before expense	272	<u> </u>	270	_	257	_	269	_	260
Investee level expenses	(1)		(1)		(1)		(1)		(1)
Income for yield calculation	\$ 271	\$	269	\$	256	\$	268	\$	259
Market-based pre-tax yield	2.8 %		2.8 %		2.8 %	, D	3.0 %		2.9 %
Interest-bearing investments pre-tax yield	2.9		2.9		2.9		3.0		3.0
Realized capital gains and losses									
(pre-tax) by transaction type	r (40)	φ.	(40)	æ	(4.4)	æ	(25)	φ.	(22)
Impairment write-downs Change in intent write-downs	\$ (18) (13)	\$	(13) (17)	\$	(14) (8)	\$	(25) (12)	\$	(22) (18)
Net other-than-temporary impairment	(13)		(17)	_	(0)	_	(12)	_	(10)
losses recognized in earnings	(31)		(30)		(22)		(37)		(40)
Sales and other	181		39		98		87		(48)
Valuation and settlements of derivative instruments	(9)		10	_	(13)	_	(4)		(3)
Total	\$ 141	\$	19	\$ _	63	\$ _	46	\$ =	(91)
PERFORMANCE-BASED									
Investment Position		١.							
Interest-bearing investments	\$ 94	\$	95 50	\$	109	\$	129	\$	128
Equity securities  LP and other alternative investments	56 3,129		52 3,046		50 2,954		43 2,917		49 2,770
Total	\$ 3,279		3,193	\$	3,113	\$	3,089	\$ _	2,947
Investment income				_		_		_	
Interest-bearing investments	\$ 1	\$	(1)	\$	2	\$	2	\$	3
Equity securities	5	Ψ	-	Ψ	-	Ψ	-	Ψ	-
LP and other alternative investments	61		90		74		67		63
Subtotal	67		89	_	76	_	69	_	66
Investee level expenses	(5)		(4)		(4)		(3)		(4)
Income for yield calculation	\$ 62	\$	85	\$	72	\$	66	\$	62
Performance-based pre-tax yield	7.7 %		11.0 %		9.5 %	, D	8.7 %		8.4 %
Realized capital gains and losses									
(pre-tax) by transaction type			(4.4)	•	/4-1	•	(4-1)		(10)
Impairment write-downs Change in intent write-downs	\$ (4)	\$	(14)	\$	(12)	\$	(17)	\$	(13)
Net other-than-temporary impairment	<del></del>	l —	<del></del>	_	<u>-</u>	_	<del></del>	l –	(1)
losses recognized in earnings	(4)		(14)		(12)		(17)		(14)
Sales and other	(1)		4		3		(5)		7
Valuation and settlements of derivative instruments	(1)		5		(1)		2		(1)
Total	\$ (6)	\$ <del></del>	(5)	<b>»</b> =	(10)	<b>5</b>	(20)	<sup>\$</sup> =	(8)

# THE ALLSTATE CORPORATION ALLSTATE FINANCIAL INVESTMENT POSITION AND RESULTS BY STRATEGY (\$ in millions)

	March 31, 2017	]	Dec. 31, 2016	_	Sept. 30, 2016	_	June 30, 2016		March 31, 2016
MARKET-BASED Investment Position									
Interest-bearing investments	\$ 31,917	\$	32,317	\$	32,995	\$	33,387	\$	33,351
Equity securities  LP and other alternative investments	1,619 179		1,542 165		1,637 147		1,600 122		1,369 122
Total	\$ 33,715	\$	34,024	\$ _	34,779	\$	35,109	\$ _	34,842
Investment income									
Interest-bearing investments	\$ 363	\$	363	\$	363	\$	366	\$	362
Equity securities	11		10		10		14		8
LP and other alternative investments		.	-	_	11		-	-	<u>-</u>
Investment income, before expense Investee level expenses	374		373		374		380		370
Income for yield calculation	\$ 374	\$	373	\$ -	374	\$	380	\$	370
Market-based pre-tax yield	4.6 %		4.5 %	=	4.5 %	•	4.6 %	=	4.4 %
Interest-bearing investments pre-tax yield	4.7		4.7		4.6		4.6		4.5
Realized capital gains and losses									
(pre-tax) by transaction type									
Impairment write-downs	\$ (18)	\$	(13)	\$	(23)	\$	(22)	\$	(9)
Change in intent write-downs  Net other-than-temporary impairment	(3)	-	(4)	-	(2)	•	(4)	-	(3)
losses recognized in earnings	(21)		(17)		(25)		(26)		(12)
Sales and other	27		5		19		35		(31)
Valuation and settlements of derivative instruments  Total	\$ <u>(1)</u> 5	\$	(9)	<u>s</u> -	(6)	\$	(1) 8	\$ -	(3) (46)
r otar	"		(0)	Ψ =	(0)	Ψ:			(10)
PERFORMANCE-BASED Investment Position									
Interest-bearing investments	\$ 14	\$	18	\$	21	\$	33	\$	34
Equity securities	51	ľ	47	*	44	•	30	ľ	36
LP and other alternative investments	2,830	. پا	2,751		2,672	φ.	2,588	<b> </b>	2,424
Total	\$2,895	\$ :	2,816	<sup>\$</sup> =	2,737	\$	2,651	<b> </b>	2,494
Investment income									
Interest-bearing investments Equity securities	\$ - 4	\$	1	\$	-	\$	3	\$	1
LP and other alternative investments	69		100		- 71		69		66
Subtotal	73	-	101	_	71	•	72	-	67
Investee level expenses	(4)	Ι.	(4)	_	(4)		(5)	l _	(4)
Income for yield calculation	\$ 69	\$ :	97	\$ _	67	\$	67	\$ =	63
Performance-based pre-tax yield	9.8 %		13.8 %		10.0 %		10.4 %		10.4 %
Realized capital gains and losses									
(pre-tax) by transaction type	(0)		(0)	•	(4.4)	•	_	_	(4.5)
Impairment write-downs Change in intent write-downs	\$ (3)	\$	(9)	\$	(14)	\$	4	\$	(15) -
Net other-than-temporary impairment		-		-		•		-	
losses recognized in earnings	(3)		(9)		(14)		4		(15)
Sales and other Valuation and settlements of derivative instruments	1 (4)		- 7		- (1)		(14)		14
Total	\$ (6)	\$	(2)	\$ -	(1) (15)	\$	(8)	\$ -	(2)
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### THE ALLSTATE CORPORATION PERFORMANCE-BASED INVESTMENTS

(\$ in millions)

	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2017	2016	2016	2016	2016
Investment position Limited partnerships Private equity (1) Real estate (2) Timber and agriculture-related (3) PB - limited partnerships	\$ 4,139	\$ 4,031	\$ 3,839	\$ 3,663	\$ 3,324
	1,140	1,102	1,130	1,204	1,229
	185	179	171	170	170
	5,464	5,312	5,140	5,037	4,723
Non-LP Private equity Real estate Timber and agriculture-related PB - non-LP  Total Private equity Real estate Timber and agriculture-related	161	151	165	179	190
	384	380	380	358	361
	165	166	165	166	167
	710	697	710	703	718
	4,300	4,182	4,004	3,842	3,514
	1,524	1,482	1,510	1,562	1,590
	350	345	336	336	337
Total PB  Investment income Limited partnerships Private equity Real estate Timber and agriculture-related PB - limited partnerships	\$ 6,174 \$ 114 4 2 120	\$ 6,009 \$ 145 35 (1) 179	\$ 5,850 \$ 112 23 	\$ 5,740 \$ 113 12 126	\$ 5,441 \$ 85 33 3 121
Non-LP Private equity Real estate Timber and agriculture-related PB - non-LP	9 10 1 20	1 9 1 1 11	2 8 2 12	4 8 3 15	2 8 2 12
Total Private equity Real estate Timber and agriculture-related Total PB Investee level expenses	123	146	114	117	\$7
	14	44	31	20	41
	3	-	2	4	5
	\$ 140	\$ 190	\$ 147	\$ 141	\$ 133
	\$ (9)	\$ (8)	\$ (8)	\$ (8)	\$ (8)
Realized capital gains and losses Limited partnerships Private equity Real estate Timber and agriculture-related PB - limited partnerships	\$ (10)	\$ (26)	\$ (23)	\$ (20)	\$ 12
	1	2	2	-	1
	-	-	-	-	-
	(9)	(24)	(21)	(20)	13
Non-LP Private equity Real estate Timber and agriculture-related PB - non-LP	(4) - 1 (3)	16 1 	(4) - - (4)	(8) - - - (8)	(25) 1 (24)
Total Private equity Real estate Timber and agriculture-related Total PB  Pre-Tax Yield	(14)	(10)	(27)	\$ (28)	\$ (13)
	1	3	2	-	2
	1	-	-	-	-
	(12)	(7)	(25)	(28)	(11)
	8.7 %	12.3 %	9.7 %	9.5 %	9.3 %
Internal Rate of Return <sup>(4)</sup> 10 Year 5 Year	9.5 % 11.9	10.1 % 12.0	10.1 % 11.7		10.5 % 12.7

<sup>(1)</sup> Includes Private equity on page 53, excluding Timber and agriculture-related.

<sup>(2)</sup> Includes Real estate on page 53.

<sup>(3)</sup> Includes Timber and agriculture-related reflected in Private equity on page 53.

The internal rate of return ("IRR") for our performance-based investments is one of the measures we use to evaluate the strategy's performance. The IRR represents the rate of return on the investments considering the cash flows and the estimated value of investment holdings. Until an investment is fully liquidated, through final distribution or disposal, the IRR is an interim estimated return. Our IRR calculation method may differ from those used by other investors. Our perfomance-based portfolio is diversified by asset type and vintage year. The IRR calculation includes cash flows paid or received related to PB investments during the measurement period, and valuation of investment holdings at the beginning and end of the measurement period. The timing and amount of cash flows and changes in estimated values could have a significant impact on the IRR. The timing of the recognition of income in the financial statements may differ significantly from the cash distributions and changes in the value of these investments.

### THE ALLSTATE CORPORATION LIMITED PARTNERSHIP INTERESTS

(\$ in millions)

Investment position Accounting basis	March 31, 2017	Dec. 31, 2016	Sept. 30, 2016	June 30, 2016	March 31, 2016
Cost method	\$ 1,293	\$ 1,282	\$ 1,375	\$ 1,284	\$ 1,193
Equity method ("EMA") <sup>(1)</sup>	· ·				
Total	\$ 4,689 \$ 5,982	\$ 4,532 \$ 5,814	\$ 4,213 \$ 5,588	\$ 4,123 \$ 5,407	\$ 3,898 \$ 5,091
Total	φ <u>5,962</u>	<u>σ 5,614</u>	φ 5,366	Φ <u>5,407</u>	<u>σ 5,091</u>
Cost method-fair value (2)	\$ 1,525	\$ 1,493	\$ 1,600	\$ 1,511	\$ 1,466
Underlying investment					
Private equity	\$ 4,324	\$ 4,210	\$ 4,010	\$ 3,833	\$ 3,494
Real estate	1,140	1,102	1,130	1,204	1,229
Other	518	502	448	370	368
Total	\$ 5,982	\$ 5,814	\$ 5,588	\$ 5,407	\$ 5,091
Segment					
Property-Liability	\$ 3,122	\$ 3,042	\$ 2,913	\$ 2,842	\$ 2,688
Allstate Financial	2,860	2,771	2,674	2,564	2,399
Corporate and Other		1	1	. 1	4
Total	\$ 5,982	\$ 5,814	\$ 5,588	\$ 5,407	\$ 5,091
Total Income					
Accounting basis					
Cost method	\$ 37	\$ 26	\$ 43	\$ 47	\$ 39
Equity method	83	152	93	79	82
Total	\$ 120	\$ 178	\$ 136	\$ 126	\$ 121
Underlying investment					
Private equity	\$ 116	\$ 144	\$ 112	\$ 114	\$ 88
Real estate	4	35	23	12	33
Other	<u>'</u>	(1)	1	-	_
Total	\$ 120	\$ 178	\$ 136	\$ 126	\$ 121
0					
Segment			Φ 22	Φ 22	
Property-Liability	\$ 55	\$ 82	\$ 69	\$ 60	\$ 58
Allstate Financial	65	96	67	66	63
Corporate and Other					
Total	\$ 120	\$ 178	\$ 136	\$ 126	\$ 121
		j			

<sup>(1)</sup> As of March 31, 2017, valuations of EMA limited partnerships include approximately \$611 million of cumulative pre-tax appreciation that has been recognized in earnings but has not been distributed to investors.

<sup>(2)</sup> The fair value of cost method limited partnerships is determined using reported net asset values.

#### **Definitions of Non-GAAP Measures**

We believe that investors' understanding of Allstate's performance is enhanced by our disclosure of the following non-GAAP measures. Our methods for calculating these measures may differ from those used by other companies and therefore comparability may be limited.

**Operating income** is net income applicable to common shareholders, excluding:

- realized capital gains and losses, after-tax, except for periodic settlements and accruals on non-hedge derivative instruments, which are reported with realized capital gains and losses but included in operating income,
- valuation changes on embedded derivatives that are not hedged, after-tax,
- amortization of deferred policy acquisition costs ("DAC") and deferred sales inducements ("DSI"), to the extent they resulted from the recognition of certain realized capital gains and losses or valuation changes on embedded derivatives that are not hedged, after-tax,
- business combination expenses and the amortization of purchased intangible assets, after-tax,
- gain (loss) on disposition of operations, after-tax, and
- adjustments for other significant non-recurring, infrequent or unusual items, when (a) the nature of the charge or gain is such that it is reasonably unlikely to recur within two years, or (b) there has been no similar charge or gain within the prior two years.

Net income applicable to common shareholders is the GAAP measure that is most directly comparable to operating income as an important measure to evaluate our results of operations. We believe that the measure provides investors with a valuable measure of the Company's ongoing performance because it reveals trends in our insurance and financial services business that may be obscured by the net effect of realized capital gains and losses, valuation changes on embedded derivatives that are not hedged and gain (loss) on disposition of operations and adjustments for other significant non-recurring, infrequent or unusual items. Realized capital gains and losses, valuation changes on embedded derivatives that are not hedged and gain (loss) on disposition of operations may vary significantly between periods and are generally driven by business decisions and external economic developments such as capital market conditions, the timing of which is unrelated to the insurance underwriting process. Consistent with our intent to protect results or earn additional income, operating income includes periodic settlements and accruals on certain derivative instruments that are reported in realized capital gains and losses because they do not qualify for hedge accounting or are not designated sequing purposes. These instruments are used for economic hedges and to replicate fixed income excurities, and by including them in operating income, we are appropriately reflecting their trends in our performance and in a manner consistent with the economic hedges and to replicate fixed income excurities, and by including them in operating income, we are appropriately reflecting their trends in our performance and in a manner consistent with the economic hedges and and to replicate fixed income excuriting them in operating income and interest credited to contractholder funds) or replicated investments. Business combination expenses are excluded because they are non-recurring in nature and the amortization of purchased intangible assets is exc

Combined ratio excluding the effect of catastrophes, prior year reserve reestimates and the amortization of purchased intangible assets ("underlying combined ratio,") is a non-GAAP ratio, which is computed as the difference between four GAAP operating ratios: the combined ratio, the effect of catastrophes on the combined ratio, the effect of prior year non-catastrophe reserve reestimates on the combined ratio. We believe that this ratio is useful to investors and it is used by management to reveal the trends in our Property-Liability business that may be obscured by catastrophe losses, prior year reserve reestimates, amortization of purchased intangible assets. Catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude, and can have a significant impact on the combined ratio. Prior year reserve reestimates are caused by unexpected loss development on historical reserves. Amortization of purchased intangible assets relates to the acquisition purchase price and is not indicative of our underlying insurance business results or trends. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwriting performance. We also provide it to facilitate a comparison to our outlook on the underlying combined ratio. The most directly comparable GAAP measure is the combined ratio should not be considered a substitute for the combined ratio and does not reflect the overall underwriting profitability of our business. A reconciliation of the underlying combined ratio to combined ratio is provided in the schedules "Property Liability Results", "Allstate Brand Profitability Measures and Statistics", "Encompass Brand Profitability Measures and Statistics", "Encompass Brand Profitability Measures and Other Personal Lines Underlying Combined Ratios".

Average underlying loss (incurred pure premium) and expense is calculated as the underlying combined ratio (a non-GAAP measure) multiplied by the GAAP quarterly earned premium, which is annualized (multiplied by 4) ("average premium"). We believe that this measure is useful to investors and it is used by management for the same reasons noted above for the underlying combined ratio. A reconciliation of average underlying loss and expense is provided in the schedule, "Allstate Brand Auto and Homeowners Underlying Loss and Expense".

**Underlying loss ratio** is a non-GAAP ratio, which is computed as the difference between three GAAP operating ratios: the loss ratio, the effect of catastrophes on the combined ratio and the effect of prior year non-catastrophe reserve reestimates on the combined ratio. We believe that this ratio is useful to investors and it is used by management to reveal the trends that may be obscured by catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude, and can have a significant impact on the combined ratio. Prior year reserve reestimates are caused by unexpected loss development on historical reserves. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwriting performance. The most directly comparable GAAP measure is the loss ratio should not be considered a substitute for the loss ratio and does not reflect the overall loss ratio of our business. A reconciliation of underlying loss ratio is provided in the schedules "Property Liability Results", "Allstate Brand Profitability Measures" and Statistics" and "Encompass Brand Profitability Measures and Statistics".

Operating income return on common shareholders' equity is a ratio that uses a non-GAAP measure. It is calculated by dividing the rolling 12-month operating income by the average of common shareholders' equity at the beginning and at the end of the 12-months, after excluding the effect of unrealized net capital gains and losses. Return on common shareholders' equity is the most directly comparable GAAP measure. We use operating income as the numerator for the same reasons we use operating income, as discussed above. We use average common shareholders' equity prically primarily attributable to the Company's earned and realized business operations because it eliminates the effect of items that are unrealized and vary significantly between periods due to external economic developments such as capital market conditions like changes in equity prices and interest rates, the amount and timing of which are unrelated to the insurance underwriting process. We use it to supplement our evaluation of net income applicable to common shareholders equity because it excludes the effect of items that tend to be highly variable from period to period. We believe that this measure is useful to investors and that it provides a valuable tool for investors when considered along with return on common shareholders' equity because it eliminates the after-tax effects of realized and unrealized and unrealized and supplement. In addition, it eliminates non-recurring items that are not indicative of our ongoing business or economic trends. A byproduct of excluding the items noted above to determine operating income return on common shareholders' equity is the transparency and understanding of their significance to return on common shareholders' equity in incentive compensation. Therefore, we believe it is useful for investors to have operating income return on common shareholders' equity when evaluating our performance. We note that investors, financial analysts, financial analysts, financial performance and in their investment decisions, rec

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a ratio that uses a non-GAAP measure. It is calculated by dividing common shareholders' equity after excluding the impact of unrealized net capital gains and losses on fixed income securities and related DAC, DSI and life insurance reserves by total common shares outstanding. We use the trend in book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, in conjunction with book value per common share to identify and analyze the change in net worth attributable to management efforts between periods. We believe the non-GAAP ratio is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period and are generally driven by economic developments, primarily capital market conditions, the magnitude and timing of which are generally not influenced by management, and we believe it enhances understanding and comparability of performance by highlighting underlying business activity and profitability drivers. We note that book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a measure commonly used by insurance investors as a valuation technique. Book value per common share is the most directly comparable GAAP measure. Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, should not be considered a substitute for book value per common share, and does not reflect the recorded net worth of our business. A reconciliation of book value per common share, excluding the impact of unrealized net capital gains on fixed income securities, and book value per common share can be found in the schedule, "Book Value per Common Share".