# THE ALLSTATE CORPORATION 

## Investor Supplement <br> First Quarter 2017

 expected for the full year.
 "Definitions of Non-GAAP Measures" and are reconciled to the most directly comparable generally accepted accounting principles ("GAAP") measure herein.
Consolidated-
Statements of OperationContribution to Income
RevenuesStatements of Financial PositionBook Value Per Common ShaReturn on Common Shareholders' EquityReturn on Com
Statements of Cash FlowsAnalysis of Deferred Policy Acquisition Costs
n Costs3roperty-Liability OperationsProperty-Liability ResultsProperty-Liability Underwriting Results by Area of BusinessProperty-Liability Premiums Written by Brandmpact of Net Rate Changes Approved on Premiums WrittenProperty-Liability Policies in Force and Other Statistics
Allstate Brand Profitability Measures
Allstate Brand Statistics
Allstate Brand Auto Claim Frequency Analysis4
5
6Esurance Brand Profitability Measures and StatisticsEncompass Brand Profitability Measures and Statistics
SquareTrade Profitability Measures
Auto Profitability Measures

$$
\begin{aligned}
& \text { Auto Profitability Measures } \\
& \text { Homeowners Profitability Measures } \\
& \text { Other Personal Lines Profitahility M }
\end{aligned}
$$

Other Personal Lines Profitability Measures
Auto, Homeowners and Other Personal Lines Underlying Combined Ratios

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\begin{aligned}
& \text { Commercial Lines Profitability Measures } \\
& \text { Other Business Lines Profitability Measure }
\end{aligned}
$$

$$
\begin{aligned}
& \text { Other Business Lines Protitability Measures } \\
& \text { Allstate Brand Auto and Homeowners Underlying Loss and Expense } \\
& \hline
\end{aligned}
$$

Homeowners Supplemental Info

$$
\begin{aligned}
& \text { Catastrophe Losses by Bra } \\
& \text { Catastrophe Experience }
\end{aligned}
$$Prior Year Reserve ReestimateAsbestos and Environmental Reserves

Allstate Financial Operations
Allstate Financial SegmentAllstate Financial Premiums and Contract Charges
Allstate Financial Change in Contractholder Funds
Allstate Financial Analysis of Net Income
Allstate Financial Weighted Average Investment Spreads
Allstate Financial Supplemental Product Information
Allstate Financial Insurance Policies and Annuities in Force
Allstate Life, Allstate Annuities and Allstate Benefits Results and Product Information ..... 42
Corporate and Other Segment Results ..... 43
nvestments
nvestments ..... 44
Unrealized Net Capital Gains and Losses on Security Portfolio by Type ..... 45
Net Investment Income, Yields and Realized Capital Gains and Losses (Pre-tax)46
47
Property-Liability Net Investment Income, Yields and Realized Capital Gains and Losses (Pre-tax)48
Allstate Financial Net Investment Income, Yields and Realized Capital Gains and Losses (Pre-tax)49
50
51Consolidated Investment Position and Results by Strategy
51
Property-Liability Consolidated Investment Position and Results by Strategy
52
53
Performance-Based Investments
Limited Partnership Interests54
the allstate corporation

## CONSOLIDATED STATEMENTS OF OPERATIONS

## in millions, except per share data)

## Revenues

Property-liability insurance premiums
Life and annuity premiums and contract charges Net investment income
Realized capital gains and losses:
Total other-than-temporary impairment ("OTTI") losses
OTTI losses reclassified to (from) other comprehensive income
Net OTTI losses recognized in earnings
Sales and other realized capital gains and losses Total realized capital gains and losses
Total revenues

## Costs and expenses

Property-liability insurance claims and claims expense
Life and annuity contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Interest expense
Total costs and expenses
Gain on disposition of operations
Income from operations before income
tax expense
Income tax expense

## Net income

Preferred stock dividends
Net income applicable to common shareholders

## Earnings per common share

Net income applicable to common shareholders per common share - Basic
Weighted average common shares - Basic
Net income applicable to common shareholders per common share - Diluted
Weighted average common shares - Diluted
Cash dividends declared per common share

| Three months ended |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |
| \$ 7,959 | \$ | 7,901 | \$ | 7,869 | \$ | 7,814 | \$ | 7,723 |
| 593 |  | 574 |  | 571 |  | 564 |  | 566 |
| 748 |  | 801 |  | 748 |  | 762 |  | 731 |
| (62) |  | (72) |  | (73) |  | (77) |  | (91) |
| 3 |  |  |  |  |  | (2) |  | 10 |
| (59) |  | (70) |  | (73) |  | (79) |  | (81) |
| 193 |  | 72 |  | 106 |  | 103 |  | (68) |
| 134 |  | 2 |  | 33 |  | 24 |  | (149) |
| 9,434 |  | 9,278 |  | 9,221 |  | 9,164 |  | 8,871 |
| 5,416 |  | 5,083 |  | 5,553 |  | 5,901 |  | 5,684 |
| 474 |  | 464 |  | 484 |  | 454 |  | 455 |
| 173 |  | 168 |  | 183 |  | 185 |  | 190 |
| 1,169 |  | 1,157 |  | 1,138 |  | 1,126 |  | 1,129 |
| 1,097 |  | 1,063 |  | 1,021 |  | 1,040 |  | 982 |
| 10 |  | 9 |  | 5 |  | 11 |  | 5 |
| 85 |  | 77 |  | 73 |  | 72 |  | 73 |
| 8,424 |  | 8,021 |  | 8,457 |  | 8,789 |  | 8,518 |
| 2 |  | 1 |  | 1 |  | 1 |  | 2 |
| 1,012 |  | 1,258 |  | 765 |  | 376 |  | 355 |
| 317 |  | 418 |  | 245 |  | 105 |  | 109 |
| \$ 695 | \$ | 840 | \$ | 520 | \$ | 271 | \$ | 246 |
| 29 |  | 29 |  | 29 |  | 29 |  | 29 |
| \$ 666 | \$ | 811 | \$ | 491 | \$ | 242 | \$ | 217 |
| \$ 1.82 | \$ | 2.20 | \$ | 1.32 | \$ | 0.65 | \$ | 0.57 |
| 365.7 |  | 368.0 |  | 371.5 |  | 373.6 |  | 378.1 |
| \$ 1.79 | \$ | 2.18 | \$ | 1.31 | \$ | 0.64 | \$ | 0.57 |
| 371.3 |  | 372.5 |  | 375.9 |  | 378.1 |  | 382.9 |
| \$ 0.37 | \$ | 0.33 | \$ | 0.33 | \$ | 0.33 | \$ | 0.33 |

## THE ALLSTATE CORPORATION <br> CONTRIBUTION TO INCOME <br> (\$ in millions, except per share data)

## Contribution to income

Net income applicable to common shareholders
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
Business combination expenses and the amortization of purchased intangible assets, after-tax
Gain on disposition of operations, after-tax
Operating income *

## Income per common share - Diluted

Net income applicable to common shareholders
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax
Business combination expenses and the amortization of purchased intangible assets, after-tax
Gain on disposition of operations, after-tax
Operating income *

Weighted average common shares - Diluted

## Property-Liability

Property-Liability insurance premiums
Net investment income
Realized capital gains and losses

## Total Property-Liability revenues

Allstate Financial
Life and annuity premiums and contract charges Net investment income
Realized capital gains and losses
Total Allstate Financial revenues

## Corporate and Other

Service fees ${ }^{(1)}$
Net investment income
Realized capital gains and losses
Total Corporate and Other revenues before reclassification of services fees

Reclassification of service fees ${ }^{(1)}$
Total Corporate and Other revenues

## Consolidated revenues


${ }^{(1)}$ For presentation in the Consolidated Statements of Operations, service fees of the Corporate and Other segment are reclassified to Operating costs and expenses.

## the allstate corporation

## CONSOLIDATED STATEMENTS OF FINANCIAL POSITION ( $\$$ in millions)

|  |  | March 31, 2017 |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2016 \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March } 31, \\ 2016 \end{gathered}$ |  |  | March 31, 2017 |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \end{gathered}$ |  | Sept. 30, 2016 |  | June 30, 2016 |  | March 31, <br> 2016 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |  |  |  |  | Liabilities |  |  |  |  |  |  |  |  |  |  |
| Investments |  |  |  |  |  |  |  |  |  |  | Reserve for property-liability insurance claims and | \$ | 25,628 | \$ | 25,250 | \$ | 25,450 | \$ | 24,904 | \$ | 24,605 |
| Fixed income securities, at fair value (amortized cost \$57,194, \$56,576, |  |  |  |  |  |  |  |  |  |  | claims expense <br> Reserve for life-contingent contract benefits |  | 12,223 |  | 12,239 |  | 12,228 |  | 12,215 |  | 12.224 |
| \$57,775, \$55,770 and \$55,627) | \$ | 58,636 | \$ | 57,839 | \$ | 60,306 | \$ | 58,129 | \$ | 57,291 | Contractholder funds |  | 20,051 |  | 20,260 |  | 20,583 |  | 20,845 |  | 21,092 |
| Equity securities, at fair value |  |  |  |  |  |  |  |  |  |  | Unearned premiums |  | 12,705 |  | 12,583 |  | 12,772 |  | 12,300 |  | 12,036 |
| (cost \$5,026, \$5,157, \$4,800, |  |  |  |  |  |  |  |  |  |  | Claim payments outstanding |  | 845 |  | 879 |  | 934 |  | 946 |  | 852 |
| \$4,924 and \$4,792) |  | 5,685 |  | 5,666 |  | 5,288 |  | 5,265 |  | 5,117 | Deferred income taxes |  | 833 |  | 487 |  | 935 |  | 782 |  | 479 |
| Mortgage loans |  | 4,349 |  | 4,486 |  | 4,396 |  | 4,453 |  | 4,302 | Other liabilities and accrued expenses |  | 7,018 |  | 6,599 |  | 6,122 |  | 6,192 |  | 5,704 |
| Limited partnership interests |  | 5,982 |  | 5,814 |  | 5,588 |  | 5,407 |  | 5,091 | Long-term debt |  | 6,346 |  | 6,347 |  | 5,110 |  | 5,109 |  | 5,108 |
| Short-term, at fair value |  |  |  |  |  |  |  |  |  |  | Separate Accounts |  | 3,436 |  | 3,393 |  | 3,469 |  | 3,438 |  | 3,507 |
| (amortized cost \$2,753, \$4,288, \$1,863, |  |  |  |  |  |  |  |  |  |  | Total liabilities |  | 89,085 |  | 88,037 |  | 87,603 |  | 86,731 |  | 85,607 |
| \$2,850 and \$3,526) |  | 2,753 |  | 4,288 |  | 1,863 |  | 2,850 |  | 3,526 |  |  |  |  |  |  |  |  |  |  |  |
| Other |  | 3,738 |  | 3,706 |  | 3,663 |  | 3,590 |  | 3,550 | Equity |  |  |  |  |  |  |  |  |  |  |
| Total investments |  | 81,143 |  | 81,799 |  | 81,104 |  | 79,694 |  | 78,877 | Preferred stock and additional capital paid-in, 72.2 thousand shares outstanding |  | 1,746 |  | 1,746 |  | 1,746 |  | 1,746 |  | 1,746 |
|  |  |  |  |  |  |  |  |  |  |  | Common stock, 365 million, 366 million, 368 million, 371 million and 375 million shares outstanding ${ }^{(2)}$ |  | 9 |  | 9 |  | 9 |  | 9 |  | 9 |
|  |  |  |  |  |  |  |  |  |  |  | Additional capital paid-in |  | 3,285 |  | 3,303 |  | 3,237 |  | 3,203 |  | 3,237 |
|  |  |  |  |  |  |  |  |  |  |  | Retained income |  | 41,208 |  | 40,678 |  | 39,990 |  | 39,623 |  | 39,505 |
|  |  |  |  |  |  |  |  |  |  |  | Deferred ESOP expense |  | (6) |  | (6) |  | (13) |  | (13) |  | (13) |
|  |  |  |  |  |  |  |  |  |  |  | Treasury stock, at cost ( 535 million, 534 million, 532 million, 529 million and 525 million shares) |  | $(24,887)$ |  | $(24,741)$ |  | $(24,537)$ |  | $(24,310)$ |  | $(23,994)$ |
|  |  |  |  |  |  |  |  |  |  |  | Accumulated other comprehensive income: |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  | Unrealized net capital gains and losses: |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  | Unrealized net capital gains and losses on fixed income securities with other-than-temporary impairments |  | 59 |  | 57 |  | 56 |  | 49 |  | 31 |
| Cash |  | 442 |  | 436 |  | 389 |  | 446 |  | 531 | Other unrealized net capital gains and losses |  | 1,304 |  | 1,091 |  | 1,902 |  | 1,702 |  | 1,259 |
| Premium installment receivables, net |  | 5,649 |  | 5,597 |  | 5,799 |  | 5,593 |  | 5,558 | Unrealized adjustment to DAC, DSI |  |  |  |  |  |  |  |  |  |  |
| Deferred policy acquisition costs |  | 3,988 |  | 3,954 |  | 3,886 |  | 3,819 |  | 3,807 | and insurance reserves |  | (107) |  | (95) |  | (141) |  | (127) |  | (90) |
| Reinsurance recoverables, net ${ }^{(1)}$ |  | 8,723 |  | 8,745 |  | 8,922 |  | 8,650 |  | 8,573 | Total unrealized net capital gains and losses |  | 1,256 |  | 1,053 |  | 1,817 |  | 1,624 |  | 1,200 |
| Accrued investment income |  | 577 |  | 567 |  | 567 |  | 564 |  | 567 | Unrealized foreign currency translation |  |  |  |  |  |  |  |  |  |  |
| Property and equipment, net |  | 1,067 |  | 1,065 |  | 1,013 |  | 1,011 |  | 1,011 | adjustments |  | (53) |  | (50) |  | (48) |  | (41) |  | (46) |
| Goodwill |  | 2,295 |  | 1,219 |  | 1,219 |  | 1,219 |  | 1,219 | Unrecognized pension and other |  |  |  |  |  |  |  |  |  |  |
| Other assets |  | 2,923 |  | 1,835 |  | 2,169 |  | 2,850 |  | 2,297 | postretirement benefit cost |  | $(1,400)$ |  | $(1,419)$ |  | $(1,267)$ |  | $(1,288)$ |  | $(1,304)$ |
| Separate Accounts |  | 3,436 |  | 3,393 |  | 3,469 |  | 3,438 |  | 3,507 | Total accumulated other comprehensive income (loss) |  | (197) |  | (416) |  | 502 |  | 295 |  | (150) |
|  |  |  |  |  |  |  |  |  |  |  | Total shareholders' equity |  | 21,158 |  | 20,573 |  | 20,934 |  | 20,553 |  | 20,340 |
| Total assets | \$ | 110,243 | \$ | 108,610 | \$ | 108,537 | \$ | 107,284 | \$ | 105,947 | Total liabilities and shareholders' equity | \$ | 110,243 | \$ | 108,610 | \$ | 108,537 | \$ | 107,284 | \$ | 105,947 |

[^0]THE ALLSTATE CORPORATION BOOK VALUE PER COMMON SHARE

## (\$ in millions, except per share data)

## Book value per common share

Numerator:
Common shareholders' equity ${ }^{(1)}$

Denominator:
Common shares outstanding and dilutive potential common shares outstanding

Book value per common share

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities

Numerator
Common shareholders' equity
Unrealized net capital gains and losses on fixed income securities

Adjusted common shareholders' equity
Denominator
Common shares outstanding and dilutive potential common shares outstanding

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities *

| $\begin{gathered} \hline \text { March 31, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 19,412 | \$ | 18,827 | \$ | 19,188 | \$ | 18,807 | \$ | 18,594 |
|  | 370.4 |  | 370.8 |  | 372.7 |  | 375.8 |  | 380.3 |
| \$ | 52.41 | \$ | 50.77 | \$ | 51.48 | \$ | 50.05 | \$ | 48.89 |
| \$ | 19,412 | \$ | 18,827 | \$ | 19,188 | \$ | 18,807 | \$ | 18,594 |
|  | 831 |  | 727 |  | 1,506 |  | 1,407 |  | 993 |
| \$ | 18,581 | \$ | 18,100 | \$ | 17,682 | \$ | 17,400 | \$ | 17,601 |
|  | 370.4 |  | 370.8 |  | 372.7 |  | 375.8 |  | 380.3 |
| \$ | 50.16 | \$ | 48.81 | \$ | 47.44 | \$ | 46.30 | \$ | 46.28 |

(1) Excludes equity related to preferred stock of $\$ 1,746$ million in each period

## THE ALLSTATE CORPORATION

## RETURN ON COMMON SHAREHOLDERS' EQUITY

(\$ in millions)

Twelve months ended

## Return on Common Shareholders' Equity

Numerator:
Net income applicable to common shareholders ${ }^{(1)}$
Denominator:
Beginning common shareholders' equity
Ending common shareholders' equity
Average common shareholders' equity ${ }^{(2)}$

Return on common shareholders' equity

## Operating Income Return on Common Shareholders' Equity

Numerator:
Operating income *(1)

## Denominator

Beginning common shareholders' equity
Unrealized net capital gains and losses
Adjusted beginning common shareholders' equity
Ending common shareholders' equity
Unrealized net capital gains and losses
Adjusted ending common shareholders' equity
Average adjusted common shareholders' equity ${ }^{(2)}$

Operating income return on common shareholders' equity *

${ }^{(1)}$ Net income applicable to common shareholders and operating income reflect a trailing twelve-month period
${ }^{(2)}$ Average common shareholders' equity and average adjusted common shareholders' equity are determined using a two-point average, with the beginning and ending common shareholders' equity and adjusted common shareholders' equity, respectively, for the twelve-month period as data points
(\$ in millions)

Debt
Short-term debt
Long-term debt
Total debt
Capital resources

## Debt

Shareholders' equity
Preferred stock and additional capital paid-in Common stock
Additional capital paid-in
Retained income
Deferred ESOP expense
Treasury stock
Unrealized net capital gains and losses
Unrealized foreign currency translation adjustments
Unrecognized pension and other postretirement benefit cost Total shareholders' equity

Total capital resources

Ratio of debt to shareholders' equity

Ratio of debt to capital resources


## THE ALLSTATE CORPORATION

CONSOLIDATED STATEMENTS OF CASH FLOWS
(\$ in millions)

CASH FLOWS FROM OPERATING ACTIVITIES
Net income
Adjustments to reconcile net income to net cash provided by operating activities: Depreciation, amortization and other non-cash items
Realized capital gains and losses
Gain on disposition of operation
Interest credited to contractholder fund Changes in:

Policy benefits and other insurance reserves Unearned premiums
Deferred policy acquisition cost
Premium installment receivables, net Reinsurance
Income taxes
Other operating assets and liabilities Net cash provided by operating activities

CASH FLOWS FROM INVESTING ACTIVITIES
Proceeds from sales
Fixed income securities
Equity securities
Limited partnership interests
Mortgage loans
Other investments
Investment collections
Fixed income securities
Mortgage loans
Other investmen
Fixed income securities
Equity securities
Limited partnership interests
Mortgage loans
Other investments
Change in short-term investments, ne
Change in other investments, net
Purchases of property and equipment, net
Acquisition of operations
Net cash (used in) provided by investing activities
CASH FLOWS FROM FINANCING ACTIVITIES
Proceeds from issuance of long-term debt
Contractholder fund deposits
Contractholder fund withdraw
Dividends paid on common stock
Dividends paid on preferred stock
Treasury stock purchases
Shares reissued under equity incentive plans, net
Excess tax benefits on share-based payment arrangements
Other
Net cash (used in) provided by financing activities

## NET INCREASE (DECREASE) IN CASH

CASH AT BEGINNING OF PERIOD
CASH AT END OF PERIOD

| Three months ended |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { March 31, } \\ 2017 \end{gathered}$ |  | $\begin{aligned} & \text { Jec. 31, } \\ & 2016 \end{aligned}$ |  | Sept. 30, <br> 2016 |  | June 30, $2016$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \end{gathered}$ |
| \$ 695 | \$ | 840 | \$ | 520 | \$ | 271 | \$ | 246 |
| 119 |  | 97 |  | 97 |  | 97 |  | 91 |
| (134) |  | (2) |  | (33) |  | (24) |  | 149 |
| (2) |  | (1) |  | (1) |  | (1) |  | (2) |
| 173 |  | 168 |  | 183 |  | 185 |  | 190 |
| 183 |  | (347) |  | 401 |  | 118 |  | 459 |
| (248) |  | (178) |  | 478 |  | 267 |  | (205) |
| 14 |  | (6) |  | (87) |  | (65) |  | (7) |
| (19) |  | 194 |  | (209) |  | (38) |  | 11 |
| 11 |  | 156 |  | (300) |  | (80) |  | (40) |
| 284 |  | 387 |  | 206 |  | (150) |  | (26) |
| (219) |  | (57) |  | 129 |  | 64 |  | (152) |
| 857 |  | 1,251 |  | 1,384 |  | 644 |  | 714 |
| 7,083 |  | 5,929 |  | 6,543 |  | 6,373 |  | 6,216 |
| 2,601 |  | 1,477 |  | 1,582 |  | 823 |  | 1,664 |
| 210 |  | 247 |  | 271 |  | 183 |  | 180 |
|  |  |  |  |  |  | (7) |  | 7 |
| 24 |  | 56 |  | 62 |  | 57 |  | 87 |
| 1,029 |  | 1,103 |  | 1,292 |  | 1,189 |  | 949 |
| 223 |  | 98 |  | 253 |  | 71 |  | 79 |
| 174 |  | 140 |  | 113 |  | 125 |  | 43 |
| $(8,800)$ |  | $(5,708)$ |  | $(9,335)$ |  | $(7,546)$ |  | $(5,401)$ |
| $(2,383)$ |  | $(1,837)$ |  | $(1,441)$ |  | (939) |  | $(1,733)$ |
| (268) |  |  |  |  |  |  |  |  |
| (86) |  | (186) |  | (196) |  | (220) |  | (44) |
| (219) |  | (211) |  | (225) |  | (196) |  | (253) |
| 1,572 |  | $(2,540)$ |  | 763 |  | 688 |  | $(1,357)$ |
| (10) |  | 9 |  | (21) |  | (20) |  | (19) |
| $(74)$ $(1356)$ |  | (123) |  | (70) |  | (68) |  | (52) |
| $\frac{(1,356)}{(280)}$ |  | $\stackrel{-}{(1,868)}$ |  | $\stackrel{-}{\text { (834) }}$ |  | $\bigcirc$ |  | $\bigcirc$ |
| - |  |  |  | - |  | - |  | (16) |
| 257 |  | $\begin{gathered} (1) \\ 264 \end{gathered}$ |  | 263 |  | 261 |  | (16) 261 |
| (483) |  | (550) |  | (524) |  | (521) |  | (492) |
| (122) |  | (122) |  | (124) |  | (125) |  | (115) |
| (29) |  | (29) |  | (29) |  | (29) |  | (29) |
| (264) |  | (183) |  | (250) |  | (448) |  | (456) |
| 67 |  | 41 |  | 51 |  | 42 |  | 30 |
| - |  | 7 |  | 5 |  | 8 |  | 12 |
| (571) |  | 1 |  |  |  | 3 |  | 31 |
| (571) |  | 664 |  | (607) |  | (809) |  | (774) |
| 6 |  | 47 |  | (57) |  | (85) |  | 36 |
| \$ $\quad 4342$ |  | 389 | \$ | 446 |  | 531 |  | 495 |
| \$ 442 |  |  |  |  | \$ |  | \$ | 531 |



[^1]
## THE ALLSTATE CORPORATION <br> PROPERTY-LIABILITY RESULTS <br> (\$ in millions)

Three months ended

Premiums written
Decrease (increase) in unearned premiums
Other
Premiums earned
Claims and claims expense
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Underwriting income (loss)
Net investment income
Income tax expense on operations
Realized capital gains and losses, after-tax
Net income applicable to common shareholders
Catastrophe losses

Amortization of purchased intangible assets
Operating ratios
Claims and claims expense ("loss") ratio
Expense ratio
Combined ratio

Loss ratio
Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *

Expense ratio
Less: effect of amortization of purchased intangible assets Expense ratio, excluding the effect of amortization of purchased intangible assets

Reconciliation of combined ratio to underlying combined ratio Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
Effect of amortization of purchased intangible assets
Underlying combined ratio *
Effect of restructuring and related charges on combined ratio
Effect of Discontinued Lines and Coverages on combined ratio


## THE ALLSTATE CORPORATION

PROPERTY-LIABILITY UNDERWRITING RESULTS BY AREA OF BUSINESS (\$ in millions)

## Property-Liability Underwriting Summary

 Allstate ProtectionDiscontinued Lines and Coverages
Underwriting income (loss)

## Allstate Protection Underwriting Summary

 Premiums written
## Premiums earned

Claims and claims expense
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Underwriting income (loss)
Catastrophe losses

```
Operating ratios
Loss ratio
Expense ratio
Combined ratio
```

Effect of catastrophe losses on combined ratio
Effect of restructuring and related charges on combined ratio

Effect of amortization of purchased intangible assets on combined ratio

Discontinued Lines and Coverages
Underwriting Summary
Premiums written
Premiums earned
Claims and claims expense
Operating costs and expenses Underwriting loss

Effect of Discontinued Lines and Coverages on the Property-Liability combined ratio

Allstate Protection Underwriting Income (Loss) by Brand Allstate brand
Esurance brand
Encompass brand
SquareTrade
Answer Financial
Underwriting income (loss)


## THE ALLSTATE CORPORATION

PROPERTY-LIABILITY PREMIUMS WRITTEN BY BRAND
( $\$$ in millions)

|  | Three months ended |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Sept. 30, 2016 |  | June 30, 2016 |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| Allstate brand ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |
| Auto | \$ 4,882 | \$ | 4,756 | \$ | 4,940 | \$ | 4,767 | \$ | 4,746 |
| Homeowners | 1,403 |  | 1,638 |  | 1,869 |  | 1,831 |  | 1,392 |
| Landlord | 120 |  | 133 |  | 141 |  | 133 |  | 122 |
| Renter | 67 |  | 68 |  | 84 |  | 75 |  | 67 |
| Condominium | 55 |  | 63 |  | 70 |  | 67 |  | 53 |
| Other | 126 |  | 129 |  | 152 |  | 153 |  | 111 |
| Other personal lines | 368 |  | 393 |  | 447 |  | 428 |  | 353 |
| Commercial lines | 123 |  | 115 |  | 123 |  | 135 |  | 126 |
| Other business lines | 173 |  | 158 |  | 185 |  | 183 |  | 183 |
|  | 6,949 |  | 7,060 |  | 7,564 |  | 7,344 |  | 6,800 |
| Esurance brand |  |  |  |  |  |  |  |  |  |
| Auto | 439 |  | 382 |  | 428 |  | 376 |  | 439 |
| Homeowners | 16 |  | 15 |  | 16 |  | 14 |  | 11 |
| Other personal lines |  |  |  |  | 2 |  | 2 |  | 2 |
|  | 457 |  | 399 |  | 446 |  | 392 |  | 452 |
| Encompass brand |  |  |  |  |  |  |  |  |  |
| Auto | 125 |  | 138 |  | 153 |  | 162 |  | 138 |
| Homeowners | 91 |  | 103 |  | 121 |  | 126 |  | 104 |
| Other personal lines | 20 |  | 22 |  | 25 |  | 27 |  | 21 |
|  | 236 |  | 263 |  | 299 |  | 315 |  | 263 |
| SquareTrade | 81 |  | - |  | - |  | - |  | - |
| Allstate Protection | 7,723 |  | 7,722 |  | 8,309 |  | 8,051 |  | 7,515 |
| Discontinued Lines and Coverages ${ }^{(2)}$ | - |  | 1 |  | 2 |  | - |  | - |
| Property-Liability | \$ 7,723 | \$ | 7,723 | \$ | 8,311 | \$ | 8,051 | \$ | 7,515 |
| Allstate Protection |  |  |  |  |  |  |  |  |  |
| Auto | \$ 5,446 | \$ | 5,276 | \$ | 5,521 | \$ | 5,305 | \$ | 5,323 |
| Homeowners | 1,510 |  | 1,756 |  | 2,006 |  | 1,971 |  | 1,507 |
| Other personal lines | 390 |  | 417 |  | 474 |  | 457 |  | 376 |
| Commercial lines | 123 |  | 115 |  | 123 |  | 135 |  | 126 |
| Other business lines | 173 |  | 158 |  | 185 |  | 183 |  | 183 |
| SquareTrade | 81 |  | - |  | - |  | - |  | - |
|  | \$ 7,723 | \$ | 7,722 | \$ | 8,309 |  | 8,051 |  | 7,515 |
| ${ }^{(1)}$ Canada premiums included in Allstate brand |  |  |  |  |  |  |  |  |  |
| Auto | \$ 171 | \$ | 182 | \$ | 220 | \$ | 234 | \$ | 164 |
| Homeowners | 44 |  | 52 |  | 64 |  | 64 |  | 41 |
| Other personal lines | 12 |  | 13 |  | 16 |  | 16 |  | 10 |
|  | \$ 227 | \$ | 247 | \$ | 300 | \$ | 314 | \$ | 215 |

${ }^{(2)}$ Primarily represents retrospective reinsurance premium recognized when billed

## the allstate corporation

PROPERTY-LIABILITY

## IMPACT OF NET RATE CHANGES APPROVED ON PREMIUMS WRITTEN

|  | Three months ended March 31, $2017{ }^{(1)}$ |  |  |  | Three months ended December 31, 2016 |  |  | Three months ended <br> September 30, 2016 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of locations ${ }^{(7)}$ | Total brand (\%) ${ }^{(8)}$ | Location specific (\%) ${ }^{(9)}$ |  | Number of locations | Total brand (\%) | Location specific (\%) | Number of locations | Total brand (\%) | $\begin{gathered} \text { Location } \\ \text { specific (\%) } \end{gathered}$ |
| Allstate brand |  |  |  |  |  |  |  |  |  |  |
| Auto ${ }^{(2)(3)(4)}$ | 18 | $1.7{ }^{(10)}$ | 5.3 | (10) | 23 | 1.3 | 5.6 | 25 | 1.0 | 7.1 |
| Homeowners ${ }^{(5)(6)}$ | 14 | 1.0 | 4.2 |  | 12 | 0.5 | 4.7 | 10 | 0.2 | 4.6 |
| Esurance brand |  |  |  |  |  |  |  |  |  |  |
| Auto | 7 | 0.7 | 5.3 |  | 13 | 2.2 | 6.2 | 9 | 0.4 | 2.3 |
| Homeowners | - | - | - |  | 1 | (0.5) | (10.0) | N/A | N/A | N/A |
| Encompass brand |  |  |  |  |  |  |  |  |  |  |
| Auto | 5 | 1.5 | 7.2 |  | 8 | 3.2 | 9.9 | 9 | 1.6 | 8.8 |
| Homeowners | 3 | 0.2 | 3.4 |  | 6 | 0.6 | 3.3 | 5 | 1.4 | 9.2 |
|  | Three months ended June 30, 2016 |  |  |  | Three months ended March 31, 2016 |  |  | Three months ended December 31, 2015 |  |  |
|  | Number of locations | Total brand (\%) | Location specific (\%) |  | Number of locations | Total brand (\%) | Location specific (\%) | Number of locations | Total brand (\%) | $\begin{gathered} \text { Location } \\ \text { specific (\%) } \end{gathered}$ |
| Allstate brand |  |  |  |  |  |  |  |  |  |  |
| Auto ${ }^{(2)(3)(4)}$ | 35 | 3.2 | 6.2 |  | 25 | 1.7 | 7.3 | 34 | 1.9 | 5.5 |
| Homeowners ${ }^{(5)(6)}$ | 11 | 0.8 | 4.9 |  | 15 | (0.4) | (2.3) | 16 | 1.5 | 6.1 |
| Esurance brand |  |  |  |  |  |  |  |  |  |  |
| Auto | 15 | 1.3 | 5.6 |  | 6 | 0.3 | 2.7 | 18 | 3.0 | 6.7 |
| Homeowners | N/A | N/A | N/A |  | N/A | N/A | N/A | N/A | N/A | N/A |
| Encompass brand |  |  |  |  |  |  |  |  |  |  |
| Auto | 10 | 4.1 | 9.5 |  | 4 | 1.6 | 14.3 | 9 | 2.0 | 5.7 |
| Homeowners | 6 | 1.7 | 8.1 |  | 5 | 1.4 | 11.6 | 5 | 1.7 | 7.4 |


 of discounts and surcharges that result in no change in the overall rate level in a location.
 March 31, 2016 and December 31, 2015, respectively. Rate changes are included in the effective calculations in the period the rate change is effective for renewal contracts.
${ }^{3}$ ) Allstate brand auto rate changes were $7.2 \%, 7.2 \%, 7.8 \%, 8.4 \%$ and $6.7 \%$ for the trailing twelve months ended March 31, 2017, December 31, 2016, September 30, 2016, June 30, 2016 and March 31, 2016, respectively.
${ }^{(4)}$ Allstate brand auto rate changes were cumulatively $\$ 2.61$ billion or $14.2 \%$ in 2017, 2016 and 2015.
 2016, March 31, 2016, and December 31, 2015, respectively.
(6) Allstate brand homeowner rate changes were cumulatively $\$ 335$ million or $4.9 \%$ in 2017, 2016 and 2015
 Encompass brand auto and homeowners operates in 40 states and the District of Columbia.
${ }^{8)}$ Represents the impact in the states, the District of Columbia and Canadian provinces where rate changes were approved during the period as a percentage of total brand prior year-end premiums written
(9) Represents the impact in the states, the District of Columbia and Canadian provinces where rate changes were approved during the period as a percentage of its respective total prior year-end premiums written in those same locations.
(10) Includes a rate increase in California in first quarter 2017. Excluding California, Allstate brand auto total brand and location specific rate changes were $1.1 \%$ and $4.7 \%$ for the three months ended March 31,2017 , respectively.

## Policies in Force statistics (in thousands) ${ }^{(1)}$

Allstate brand
Auto
Homeowners ${ }^{(3) / 4)}$
Landlord
Renter
Renter
Condominium
Other
Other personal lines
Commercial lines
Allstate Roadside Services
ther business lines
Total
Esurance brand
Auto
Homeowners
Other personal lines
Total

## Encompass brand

Auto
Homeowners
Other personal lines
Total

## SquareTrade ${ }^{\text {(8) }}$

Total Policies in Force ${ }^{(9)}$


Non-Proprietary Premiums (\$ in millions)
Ivantage ${ }^{(10)}$
Answer Financial ${ }^{(11)}$
Agency Data ${ }^{(12)}$
Total Allstate agencies ${ }^{(13)}$
icensed sales professionals ${ }^{(14)}$
Allstate independent agencies ${ }^{(15)}$

|  |  |
| ---: | ---: |
|  |  |
|  | 1,566 |
|  | 153 |
|  |  |
|  | 12,200 |
|  | 23,600 |
|  | 2,200 |

Dec. 3
Sept. 30

| 19,74 |
| ---: |
|  |
|  |
|  |



| Three months ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { March 31, } \\ 2017 \end{gathered}$ | $\begin{aligned} & \text { Dec. 31, } \\ & 2016 \end{aligned}$ | Sept. 30, <br> 2016 | June 30, 2016 | $\begin{gathered} \hline \text { March 31, } \\ 2016 \end{gathered}$ |
| 610 | 562 | 584 | 582 | 584 |
| 163 | 167 | 188 | 193 | 164 |
| 538 | 537 | 532 | 516 | 507 |
| 1,187 | 1,181 | 1,181 | 1,171 | 1,174 |
| 492 | 487 | 479 | 471 | 461 |
| 1,106 | 1,105 | 1,099 | 1,090 | 1,082 |
| 87.4 | 87.4 | 87.5 | 88.0 | 88.0 |
| 87.1 | 87.5 | 87.9 | 87.8 | 88.1 |
| (6.0) | (2.0) | 0.3 | 2.8 | 1.1 |
| (20.5) | (19.2) | (19.6) | 1.5 | 5.9 |
| (3.9) | 1.2 | 3.9 | 5.6 | 2.1 |
| (3.2) | (1.2) | 0.1 | (0.1) | 2.4 |
| 25.1 | 18.8 | 12.4 | (2.3) | (5.5) |
| 4.8 | 1.9 | 1.9 | 5.3 | 7.5 |
| 7.6 | 2.2 | 5.2 | (12.5) | (7.7) |
| 2.3 | (0.5) | 0.7 | (14.3) | (2.0) |
| 4.1 | 1.8 | (0.5) | 4.7 | (2.7) |

(1) Statistics presented for Allstate brand exclude excess and surplus lines
${ }^{(2)}$ New Issued Applications: Item counts of automobiles or homeowners insurance applications for insurance policies that were issued during the period, regardless of whether the customer was previously insured by another Allstate Protection brand. Allstate brand includes automobiles added by existing customers when they exceed the number allowed (currently 10) on a policy.
(3) Approximately $60 \%$ of states, including 4 of our 10 largest states, experienced increases in new issued applications in the first quarter of 2017 compared to the first quarter of 2016 . Quote volume increased in the first quarter 2017 compared to the first quarter of 2016 with approximately $70 \%$ of our states increasing including 7 of our largest 10 , above prior year.
4) Of our largest 10 states, 4 experienced increases in new issued applications in the first quarter of 2017 compared to the first quarter of 2016. Although in total quote volume decreased slightly in the first quarter of 2017 compared to the first quarter of 2016, over half of our states, including 4 of our largest 10, experienced increases in quote volume in the first quarter of 2017 compared to the first quarter of 2016 .
${ }^{5}$ ) Average Premium-Gross Written: Gross premiums written divided by issued item count. Gross premiums written include the impacts from discounts, surcharges and ceded reinsurance premiums and exclude the impacts from mid-term premium adjustments and premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.
${ }^{(6)}$ Average Premium - Net Earned: Earned premium divided by average policies in force for the period. Earned premium includes the impacts from mid-term premium adjustments and ceded reinsurance, but does not include impacts of premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.
Renewal ratio: Renewal policies issued during the period, based on contract effective dates, divided by the total policies issued 6 months prior for auto or 12 months prior for homeowners.
${ }^{(8)}$ The paid claim frequency is calculated as annualized notice counts closed with payment in the period divided by the average of policies in force with the applicable coverage during the period. The gross claim frequency is calculated as annualized notice counts received in the period divided by the average of policies in force with the applicable coverage during the period. Gross claim frequency includes all actual notice counts, regardless of their current status (open or closed) or their ultimate disposition (closed with a payment or closed without payment). Frequency statistics exclude counts associated with catastrophe events. The percent change in paid or gross claim
Decreases in bodily injury paid claim frequency and the related increase in severity reflect payment mix and claim closure patterns that were impacted by changes in bodily injury claim processes in the second half of 2016 related to enhanced documentation of injuries and related medical treatments. Paid claim severity was impacted by a reduced number of claims opened and a change in the mix of paid claims toward a higher proportion of larger severity payments and increases in medical inflationary trends that were offset by improvements in loss cost management.
${ }^{10}$. With the increase in auto frequency experienced in recent quarters, claim handling processes were modified to more completely identify instances of liability at first notice of loss. Changes in property damage claim opening practices can impact gross claim frequency compansons to pror year. This resulted in an increase in the number of counted claims as well as an increase in claims closed without payment, as in many instances, we were ultimately not required to provide indemnification.
${ }^{(11)}$ Approximately $80 \%$ of individual states experienced a year over year decrease in property damage paid claim frequency in first quarter 2017 when compared to first quarter 2016. These declines were observed mainly in January and February, as the country broadly experienced milder than normal winter weather.
${ }^{(12)}$ Paid claim severity is calculated by dividing the sum of paid losses and loss expenses by claims closed with a payment during the period. The rate of change in paid severity is the year over year percent increase or decrease in paid claim severity for the period

## THE ALLSTATE CORPORATION

## ALLSTATE BRAND AUTO CLAIM FREQUENCY ANALYSIS ${ }^{(1)}$

 BODILY INJURY \% CHANGE IN GROSS AND PAID CLAIM FREQUENCY RATE
## Change in auto claim frequency ${ }^{(2)}$

(\% change in frequency rate year over year) \% Change in gross claim frequency
\% Change in paid claim frequency ${ }^{(3)}$



Frequency statistics exclude counts associated with catastrophe events.
 annualized notice counts received in the period divided by the average of policies in force with the applicable coverage during the period Gross claim frequency includes all actual notice counts, regardless of their current status (open or
 f increase or decrease in the paid or gross claim frequency in the current period compared to the same period in the prior year; divided by the prior year paid or gross claim frequency

 payments and increases in medical inflationary trends that were offset by improvements in loss cost management.

## THE ALLSTATE CORPORATION

## ALLSTATE BRAND AUTO CLAIM FREQUENCY ANALYSIS ${ }^{(1)}$

PROPERTY DAMAGE \% CHANGE IN GROSS AND PAID CLAIM FREQUENCY

| 2012 |  |  |  | 2013 |  |  |  | 2014 |  |  |  | 2015 |  |  |  | 2016 |  |  |  | 2017 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 |

Change in auto claim frequency ${ }^{(2)}$
(\% change in frequency rate year over year)
\% Change in gross claim frequency ${ }^{(3)}$
$\%$ Change in paid claim frequency ${ }^{(4)}$

| $-4.8 \%$ | $0.7 \%$ | $-1.8 \%$ | $-4.3 \%$ | $-0.7 \%$ | $-0.3 \%$ | $0.6 \%$ | $1.4 \%$ | $5.1 \%$ | $-2.4 \%$ | $-1.0 \%$ | $0.5 \%$ | $2.1 \%$ | $6.9 \%$ | $8.9 \%$ | $7.5 \%$ | $2.1 \%$ | $5.6 \%$ | $3.9 \%$ | $1.2 \%$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $-3.9 \%$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| $-4.3 \%$ | $-0.3 \%$ | $-3.4 \%$ | $-4.1 \%$ | $-4.5 \%$ | $0.5 \%$ | $3.7 \%$ | $0.8 \%$ | $2.9 \%$ | $-0.4 \%$ | $0.4 \%$ | $2.5 \%$ | $2.5 \%$ | $4.2 \%$ | $4.7 \%$ | $3.7 \%$ | $2.4 \%$ | $-0.1 \%$ | $0.1 \%$ | $-1.2 \%$ |


${ }^{(1)}$ Frequency statistics exclude counts associated with catastrophe events.
(2) The paid claim frequency is calculated as annualized notice counts closed with payment in the period divided by the average of policies in force with the applicable coverage during the period. The gross claim frequency is calculated as annualized notice counts received in the period divided by the average of policies in force with the applicable coverage during the period. Gross claim frequency includes all actual notice counts, regardless of their current status (open or
 of increase or decrease in the paid or gross claim frequency in the current period compared to the same period in the prior year; divided by the prior year paid or gross claim frequency.
${ }^{(3)}$ With the increase in auto frequency experienced in recent quarters, claim handling processes were modified to more completely identify instances of liability at first notice of loss. Changes in property damage claim opening practices can impact gross claim frequency comparisons to prior year. This resulted in an increase in the number of counted claims as well as an increase in claims closed without payment, as in many instances, we were ultimately not required to provide impact gross cla
 as the country broadly experienced milder than normal winter weather.

${ }^{\text {(1) }}$ Auto underriting income includes an underwiting loss related to Esurance expansion into Canada of $\$ 2$ million or 0.5 points on the combined ratio and underlying combined ratio in both the first
(2) Advertising expenses for US Auto and Homeowners were $\$ 34$ million and $\$ 2$ million in first quarter 2017 compared to $\$ 42$ million and $\$ 5$ million in first quarter 2016 , respectively. The effect
(2) Adverising expenses for US Auto and Homeowners were $\$ 34$ million and $\$ 2$ million in first quarter 2017 compared to $\$ 42$ million and $\$ 5$ million in first quarter 2016, respectively. The effect of
Esurance brand US Auto and Homeowners advertising expenses on the Esurance combined ratio and underlying combined ratio was 8.11 points and 0.5 points in first quarter 2017 compared to 10.4
points and 1.2 points in first quarter 2016, respectively. Our advertising actions were impacted due to strategic reductions in marketing spending as a result of profitabiity actions.
(5) Esurance's renewal ratios excluce the impact of risk related cancellations. Customers can enter into a policy without a physical inspection. During the underwriting review period, a number of policies may be canceled if upon inspection the condition is unsatisfactory, causing the renewal ratio to appear lower.
the allstate corporation
ENCOMPASS BRAND PROFITABILITY MEASURES AND STATISTICS
(Sin milions)

Net premiums written
Net premiums earned
Auto Homeowners Other personal lines Total

Incurred losse
Auto Auto
Homeowners Other personal lines Total

Expenses Auto
Homeowners Homeowners
Other personal lines
Total

Underwriting income (loss) Auto
Homeown Homeowners
Other personal lines Total

Loss ratio
Loss ratio
Combined ratio
Loss ratio
Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio

Expense ratio
Less: effect of amortization of purchased intangible assets
Expense ratio, excluding the effect of amortization of purchased intangible assets
Reconciliation of combined ratio to underlying combined ratio Combined ratio
phe losses
Effect of prior year non-catastrophe reserve reestimates Underlying combined ratio *

Effect of prior year reserve reestimates on combined ratio
Effect of advertising expenses on combined ratio
Policies in Force (in thousands)
Homeowners
Other personal lines
New Issued Applications (in thousands) Auto Homeowners
Average Premium - Gross Written (\$) Auto
Homeowners
Renewal Ratio (\%) Auto
Home Homeowners


## THE ALLSTATE CORPORATION

 SQUARETRADE PROFITABILITY MEASURES ${ }^{(1)}$
## (\$ in millions)

Net premiums written
Net premiums earned
Incurred losses
Expenses

Underwriting loss

Loss ratio
Expense ratio
Combined ratio
Reconciliation of combined ratio to underlying combined ratio Combined ratio
Effect of amortization of purchased intangible assets Underlying combined ratio *

Effect of advertising expenses on combined ratio

Policies in Force (in thousands)

${ }^{(1)}$ SquareTrade was acquired on January 3, 2017 and therefore is only included in three months ended March 31, 2017 results.

## Net premiums written Allstate brand Esurance brand Encompass brand <br> Net premiums earned Allstate brand Esurance brand

Incurred losses Allstate brand Encompass brand

Expenses Allstate brand Esurance brand Encompass brand

Underwriting income (loss) Allstate brand Encompass brand

Loss ratio
Allstate brand Esurance brand
Encompass brand
Allstate Protection
pense ratio

Expense ratio
Allstate brand Allstate brand Esurance brand Encompass brand
Allstate Protection Combined ratio Allstate brand Esurance brand Encompass brand Allstate Protection
Effect of catastrophe losses on combined ratio Allstate brand
Esurance brand
Encollstate Protection
Effect of prior year reserve reestimates on combined ratio Allstate brand Esurance brand
Encompass brand
Allstate Protection
Effect of catastrophe losses included in prior year reserve reestimates on combined ratio Allstate brand Encompass brand

Allstate Protection
Effect of amortization of purchased intangible assets on combined ratio
Allstate Protection

| $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Sept. 30, 2016 |  | June 30, 2016 |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 4,882 | \$ | 4,756 | \$ | 4,940 | \$ | 4,767 | \$ | 4,746 |
| 439 |  | 382 |  | 428 |  | 376 |  | 439 |
| 125 |  | 138 |  | 153 |  | 162 |  | 138 |
| 5,446 |  | 5,276 |  | 5,521 |  | 5,305 |  | 5,323 |
| \$ 4,839 | \$ | 4,826 | \$ | 4,793 | \$ | 4,745 | \$ | 4,667 |
| 403 |  | 408 |  | 405 |  | 403 |  | 394 |
| 146 |  | 151 |  | 155 |  | 158 |  | 159 |
| 5,388 |  | 5,385 |  | 5,353 |  | 5,306 |  | 5,220 |
| \$ 3,224 | \$ | 3,416 | \$ | 3,610 | \$ | 3,634 | \$ | 3,519 |
| 300 |  | 310 |  | 313 |  | 308 |  | 289 |
| 104 |  | 104 |  | 117 |  | 130 |  | 123 |
| 3,628 |  | 3,830 |  | 4,040 |  | 4,072 |  | 3,931 |
| \$ 1,161 | \$ | 1,181 | \$ | 1,134 | \$ | 1,168 | \$ | 1,103 |
| 107 |  | 114 |  | 111 |  | 107 |  | 123 |
| 43 |  | 44 |  | 44 |  | 45 |  | 45 |
| 1,311 |  | 1,339 |  | 1,289 |  | 1,320 |  | 1,271 |
| \$ 454 | \$ | 229 | \$ | 49 | \$ | (57) | \$ | 45 |
| (4) |  | (16) |  | (19) |  | (12) |  | (18) |
| (1) |  | 3 |  | (6) |  | (17) |  | (9) |
| 449 |  | 216 |  | 24 |  | (86) |  | 18 |
| 66.6 |  | 70.8 |  | 75.3 |  | 76.6 |  | 75.4 |
| 74.4 |  | 76.0 |  | 77.3 |  | 76.4 |  | 73.4 |
| 71.2 |  | 68.9 |  | 75.5 |  | 82.3 |  | 77.4 |
| 67.4 |  | 71.1 |  | 75.5 |  | 76.7 |  | 75.3 |
| 24.0 |  | 24.5 |  | 23.7 |  | 24.6 |  | 23.6 |
| 26.6 |  | 27.9 |  | 27.4 |  | 26.6 |  | 31.2 |
| 29.5 |  | 29.1 |  | 28.4 |  | 28.5 |  | 28.3 |
| 24.3 |  | 24.9 |  | 24.1 |  | 24.9 |  | 24.4 |
| 90.6 |  | 95.3 |  | 99.0 |  | 101.2 |  | 99.0 |
| 101.0 |  | 103.9 |  | 104.7 |  | 103.0 |  | 104.6 |
| 100.7 |  | 98.0 |  | 103.9 |  | 110.8 |  | 105.7 |
| 91.7 |  | 96.0 |  | 99.6 |  | 101.6 |  | 99.7 |
| 1.3 |  | 1.2 |  | 3.1 |  | 4.1 |  | 2.9 |
| 1.0 |  | 1.0 |  | 2.2 |  | 2.2 |  | 0.5 |
| 2.8 |  |  |  | 3.3 |  | 1.9 |  | 1.3 |
| 1.4 |  | 1.2 |  | 3.1 |  | 3.9 |  | 2.7 |
| (1.8) |  | (2.0) |  | (0.1) |  | (0.8) |  | 0.1 |
| (18) |  | (2.2) |  | (1.0) |  | (1.0) |  | (1.0) |
|  |  | (3.3) |  | (1.3) |  | 3.2 |  | 1.3 |
| (1.6) |  | (2.1) |  | (0.2) |  | (0.7) |  | 0.1 |
| (0.2) |  | - |  | (0.1) |  | (0.1) |  | (0.1) |
| - |  | (0.6) |  | - |  | (0.6) |  | - |
| (0.1) |  | (0.6) |  | (0.1) |  | (0.1) |  | (0.1) |
| 0.2 |  | 0.9 |  | 1.5 |  | 1.8 |  | 1.5 |
| - |  | - |  | 0.1 |  | 0.1 |  | 0.1 |

THE ALLSTATE CORPORATION

## HOMEOWNERS PROFITABILITY MEASURES

(\$ in millions)
Net premiums written
Allstate brand
Esurance brand Encompass brand

Net premiums earned Allstate brand
Esurance brand
Encompass brand
Incurred losses
Allstate brand
Esurance brand
Encompass brand
Expenses
Allstate brand
Esurance brand
Encompass brand
Underwriting income (loss) Allstate brand Esurance brand Encompass brand

Loss ratio
Allstate brand
Esurance brand
ncompass brand
Expense ratio
Allstate brand
Esurance brand
Encompass brand
Allstate Protection
Combined ratio
Allstate brand
Esurance brand
Encompass brand
Allstate Protection
Effect of catastrophe losses on combined ratio Allstate brand
Esurance brand
Allstate Protectio
Effect of prior year reserve reestimates on combined ratio Allstate brand Alstate brand
Esurance brand
Allstate Protection
Effect of catastrophe losses included in prior year reserve reestimates on combined ratio
Allstate brand
Esurance brand
Encompass brand
Allstate Protection

| $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ | Dec. 31, 2016 |  | Sept. 30,$2016$ |  | June 30, 2016 |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 1,403 | \$ | 1,638 | \$ | 1,869 | \$ | 1,831 | \$ | 1,392 |
| 16 |  | 15 |  | 16 |  | 14 |  | 11 |
| 91 |  | 103 |  | 121 |  | 126 |  | 104 |
| 1,510 |  | 1,756 |  | 2,006 |  | 1,971 |  | 1,507 |
| \$ 1,688 | \$ | 1,691 | \$ | 1,683 | \$ | 1,684 | \$ | 1,678 |
| 14 |  | 13 |  | 11 |  | 10 |  | 8 |
| 113 |  | 115 |  | 119 |  | 121 |  | 124 |
| 1,815 |  | 1,819 |  | 1,813 |  | 1,815 |  | 1,810 |
| \$ 1,194 | \$ | 765 | \$ | 893 | \$ | 1,260 | \$ | 1,190 |
| 13 |  | 8 |  | 11 |  | 10 |  | 4 |
| 108 |  | 60 |  | 74 |  | 85 |  | 85 |
| 1,315 |  | 833 |  | 978 |  | 1,355 |  | 1,279 |
| \$ 387 | \$ | 396 | \$ | 384 | \$ | 373 | \$ | 377 |
| 8 |  | 10 |  | 22 |  | 25 |  | 11 |
| 33 |  | 33 |  | 34 |  | 36 |  | 36 |
| 428 |  | 439 |  | 440 |  | 434 |  | 424 |
| \$ 107 | \$ | 530 | \$ | 406 | \$ | 51 | \$ | 111 |
| (7) |  | (5) |  | (22) |  | (25) |  | (7) |
| (28) |  | 22 |  | 11 |  | ) |  | 3 |
| 72 |  | 547 |  | 395 |  | 26 |  | 107 |
| 70.8 |  | 45.3 |  | 53.1 |  | 74.8 |  | 70.9 |
| 92.9 |  | 61.6 |  | 100.0 |  | 100.0 |  | 50.0 |
| 95.6 |  | 52.2 |  | 62.2 |  | 70.2 |  | 68.6 |
| 72.4 |  | 45.8 |  | 53.9 |  | 74.7 |  | 70.7 |
| 22.9 |  | 23.4 |  | 22.8 |  | 22.2 |  | 22.5 |
| 57.1 |  | 76.9 |  | 200.0 |  | 250.0 |  | 137.5 |
| 29.2 |  | 28.7 |  | 28.6 |  | 29.8 |  | 29.0 |
| 23.6 |  | 24.1 |  | 24.3 |  | 23.9 |  | 23.4 |
| 93.7 |  | 68.7 |  | 75.9 |  | 97.0 |  | 93.4 |
| 150.0 |  | 138.5 |  | 300.0 |  | 350.0 |  | 187.5 |
| 124.8 |  | 80.9 |  | 90.8 |  | 100.0 |  | 97.6 |
| 96.0 |  | 69.9 |  | 78.2 |  | 98.6 |  | 94.1 |
| 34.1 |  | 10.8 |  | 15.4 |  | 38.3 |  | 34.2 |
| 28.6 |  | 7.7 |  | 45.5 |  | 50.0 |  | 12.5 |
| 54.0 |  | 7.8 |  | 17.6 |  | 24.0 |  | 30.7 |
| 35.2 |  | 10.6 |  | 15.7 |  | 37.4 |  | 33.9 |
| (1.6) |  | (1.7) |  | (0.3) |  | 1.1 |  | (0.5) |
| 2.7 |  | (2.6) |  | 1.7 |  | - |  | 0.8 |
| (1.3) |  | (1.8) |  | (0.2) |  | 1.0 |  | (0.4) |
| 0.1 |  | (0.5) |  | 0.3 |  | 1.0 |  | (0.3) |
| - |  | - |  | - |  | - |  | - |
| 1.8 |  | - |  | 0.8 |  | (0.8) |  | 1.6 |
| 0.2 |  | (0.5) |  | 0.3 |  | 0.8 |  | (0.2) |

## THE ALLSTATE CORPORATION

OTHER PERSONAL LINES PROFITABILITY MEASURES ${ }^{(1)}$

| (\$ in millions) | Three months ended |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \hline \text { March 31, } \\ 2017 \end{gathered}$ | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Sept. 30, 2016 |  | June 30, 2016 |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| Net premiums written |  |  |  |  |  |  |  |  |  |
| Allstate brand | \$ 368 | \$ | 393 | \$ | 447 | \$ | 428 | \$ | 353 |
| Esurance brand | 2 |  | 2 |  | 2 |  | 2 |  | 2 |
| Encompass brand | 20 |  | 22 |  | 25 |  | 27 |  | 21 |
|  | 390 |  | 417 |  | 474 |  | 457 |  | 376 |
| Net premiums earned |  |  |  |  |  |  |  |  |  |
| Allstate brand | \$ 405 | \$ | 403 | \$ | 399 | \$ | 397 | \$ | 393 |
| Esurance brand | 2 |  | 2 |  | 2 |  | 2 |  | 2 |
| Encompass brand | 24 |  | 24 |  | 25 |  | 25 |  | 26 |
|  | 431 |  | 429 |  | 426 |  | 424 |  | 421 |
| Incurred losses |  |  |  |  |  |  |  |  |  |
| Allstate brand | \$ 265 | \$ | 234 | \$ | 236 | \$ | 256 | \$ | 261 |
| Esurance brand | 1 |  | 1 |  | 2 |  | 1 |  | 1 |
| Encompass brand | 21 |  | 13 |  | 17 |  | 16 |  | 31 |
|  | 287 |  | 248 |  | 255 |  | 273 |  | 293 |
| Expenses |  |  |  |  |  |  |  |  |  |
| Allstate brand | \$ 112 | \$ | 117 | \$ | 113 | \$ | 106 | \$ | 103 |
| Esurance brand |  |  | 1 |  | - |  | 1 |  | 1 |
| Encompass brand | 7 |  | 7 |  | 8 |  | 7 |  | 7 |
|  | 119 |  | 125 |  | 121 |  | 114 |  | 111 |
| Underwriting income (loss) |  |  |  |  |  |  |  |  |  |
| Allstate brand | \$ 28 | \$ | 52 | \$ | 50 | \$ | 35 | \$ | 29 |
| Esurance brand | 1 |  | - |  | - |  | - |  | - |
| Encompass brand | (4) |  | 4 |  | - |  | 2 |  | (12) |
|  | 25 |  | 56 |  | 50 |  | 37 |  | 17 |
| Loss ratio |  |  |  |  |  |  |  |  |  |
| Allstate brand |  |  | 58.1 |  | 59.2 |  | 64.5 |  |  |
| Esurance brand | 50.0 |  | 50.0 |  | 100.0 |  | 50.0 |  | 50.0 |
| Encompass brand | 87.5 |  | 54.1 |  | 68.0 |  | 64.0 |  | 119.3 |
| Allstate Protection | 66.6 |  | 57.8 |  | 59.9 |  | 64.4 |  | 69.6 |
| Expense ratio |  |  |  |  |  |  |  |  |  |
| Allstate brand | 27.7 |  | 29.0 |  | 28.3 |  | 26.7 |  | 26.2 |
| Esurance brand |  |  | 50.0 |  |  |  | 50.0 |  | 50.0 |
| Encompass brand | 29.2 |  | 29.2 |  | 32.0 |  | 28.0 |  | 26.9 |
| Allstate Protection | 27.6 |  | 29.1 |  | 28.4 |  | 26.9 |  | 26.4 |
| Combined ratio |  |  |  |  |  |  |  |  |  |
| Allstate brand | 93.1 |  | 87.1 |  | 87.5 |  | 91.2 |  | 92.6 |
| Esurance brand | 50.0 |  | 100.0 |  | 100.0 |  | 100.0 |  | 100.0 |
| Encompass brand | 116.7 |  | 83.3 |  | 100.0 |  | 92.0 |  | 146.2 |
| Allstate Protection | 94.2 |  | 86.9 |  | 88.3 |  | 91.3 |  | 96.0 |
| Effect of catastrophe losses on combined ratio |  |  |  |  |  |  |  |  |  |
| Allstate brand | 14.6 |  | 9.7 |  | 6.0 |  | 15.6 |  | 16.0 |
| Esurance brand | - |  | - |  | - |  | - |  | - |
| Encompass brand | 8.3 |  | - |  | 4.0 |  | 8.0 |  | 3.8 |
| Allstate Protection | 14.1 |  | 9.1 |  | 5.9 |  | 15.1 |  | 15.2 |
| Effect of prior year reserve reestimates on combined ratio |  |  |  |  |  |  |  |  |  |
| Allstate brand | 1.5 |  | 0.5 |  | (0.8) |  | (1.7) |  | (1.5) |
| Esurance brand | - |  | - |  | - |  | ) |  | - |
| Encompass brand | 12.6 |  | (12.5) |  | 4.0 |  | (16.0) |  | 42.3 |
| Allstate Protection | 2.1 |  | (0.3) |  | (0.5) |  | (2.6) |  | 1.2 |
| Effect of catastrophe losses included in prior year reserve reestimates on combined ratio |  |  |  |  |  |  |  |  |  |
| Allstate brand | 1.8 |  | (0.2) |  | (0.3) |  | - |  | - |
| Esurance brand |  |  | - |  | - |  | - |  | - |
| Encompass brand | - |  | 4.2 |  | - |  | - |  | (3.9) |
| Allstate Protection | 1.6 |  | - |  | (0.3) |  | - |  | (0.3) |

${ }^{(1)}$ Other personal lines include renter, condominium, landlord and other personal lines products.

## THE ALLSTATE CORPORATION

AUTO, HOMEOWNERS AND OTHER PERSONAL LINES UNDERLYING COMBINED RATIOS

Auto
Allstate brand combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Allstate brand underlying combined ratio *

Esurance brand combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Effect of amortization of purchased intangible assets Esurance brand underlying combined ratio *

Encompass brand combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Encompass brand underlying combined ratio *

## Homeowners

Allstate brand combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Allstate brand underlying combined ratio *

Esurance brand combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Esurance brand underlying combined ratio *

Encompass brand combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Encompass brand underlying combined ratio *

## Other Personal Lines

Allstate brand combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
Allstate brand underlying combined ratio *
Esurance brand combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Esurance brand underlying combined ratio *

Encompass brand combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
Encompass brand underlying combined ratio *

| Three months ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ | June 30, $2016$ | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |
| 90.6 | 95.3 | 99.0 | 101.2 | 99.0 |
| (1.3) | (1.2) | (3.1) | (4.1) | (2.9) |
| 1.6 | 2.0 | - | 0.7 | (0.2) |
| 90.9 | 96.1 | 95.9 | 97.8 | 95.9 |
| 101.0 | 103.9 | 104.7 | 103.0 | 104.6 |
| (1.0) | (1.0) | (2.2) | (2.2) | (0.5) |
| - | 2.2 | 1.0 | 1.0 | 1.0 |
| (0.2) | (0.9) | (1.5) | (1.8) | (1.5) |
| 99.8 | 104.2 | 102.0 | 100.0 | 103.6 |
| 100.7 | 98.0 | 103.9 | 110.8 | 105.7 |
| (2.8) | - | (3.3) | (1.9) | (1.3) |
| - | 2.7 | 1.3 | (3.8) | (1.3) |
| 97.9 | 100.7 | 101.9 | 105.1 | 103.1 |
| 93.7 | 68.7 | 75.9 | 97.0 | 93.4 |
| (34.1) | (10.8) | (15.4) | (38.3) | (34.2) |
| 1.7 | 1.2 | 0.6 | (0.1) | 0.2 |
| 61.3 | 59.1 | 61.1 | 58.6 | 59.4 |
| 150.0 | $138.5$ | $300.0$ | 350.0 | 187.5 |
| (28.6) |  |  | (50.0) | (12.5) |
| 121.4 | 130.8 | 254.5 | 300.0 | 175.0 |
| 124.8 | 80.9 | 90.8 | 100.0 | 97.6 |
| (54.0) | (7.8) | (17.6) | (24.0) | (30.7) |
| (0.9) | 2.6 | (0.9) | (0.8) | 0.8 |
| 69.9 | 75.7 | 72.3 | 75.2 | 67.7 |
| 93.1 | 87.1 | 87.5 | 91.2 | 92.6 |
| (14.6) | (9.7) | (6.0) | (15.6) | (16.0) |
| 0.3 | (0.7) | 0.5 | 1.7 | 1.5 |
| 78.8 | 76.7 | 82.0 | 77.3 | 78.1 |
| 50.0 | 100.0 | 100.0 | 100.0 | 100.0 |
|  | - | - | - | - |
| 50.0 | 100.0 | 100.0 | 100.0 | 100.0 |
| 116.7 | 83.3 | 100.0 | 92.0 | 146.2 |
| (8.3) | - | (4.0) | (8.0) | (3.8) |
| (12.6) | 16.7 | (4.0) | 16.0 | (46.2) |
| 95.8 | 100.0 | 92.0 | 100.0 | 96.2 |

THE ALLSTATE CORPORATION
COMMERCIAL LINES PROFITABILITY MEASURES ${ }^{(1)}$

## (\$ in millions)

Net premiums written
Net premiums earned
Incurred losses
Expenses
Underwriting loss

Loss ratio
Expense ratio
Combined ratio
Effect of catastrophe losses on combined ratio

Effect of prior year reserve reestimates on combined ratio
Effect of catastrophe losses included in prior year reserve reestimates on combined ratio

| $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Dec. 31, } \\ \hline 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ \hline 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 123 | \$ | 115 | \$ | 123 | \$ | 135 | \$ | 126 |
| \$ 125 | \$ | 123 | \$ | 127 | \$ | 127 | \$ | 129 |
| \$ 96 | \$ | 109 | \$ | 112 | \$ | 135 | \$ | 119 |
| \$ 33 | \$ | 34 | \$ | 34 | \$ | 35 | \$ | 38 |
| \$ (4) | \$ | (20) | \$ | (19) | \$ | (43) | \$ | (28) |
| 76.8 |  | 88.6 |  | 88.2 |  | 106.3 |  | 92.2 |
| 26.4 |  | 27.7 |  | 26.8 |  | 27.6 |  | 29.5 |
| 103.2 |  | 116.3 |  | 115.0 |  | 133.9 |  | 121.7 |
| 5.6 |  | 5.7 |  | 5.5 |  | 9.5 |  | 7.0 |
| 1.6 |  | 4.9 |  | 10.3 |  | 18.1 |  | 15.5 |
| 0.8 |  | 0.8 |  | - |  | 0.8 |  | 2.4 |

${ }^{(1)}$ Commercial lines are all Allstate brand products

## the allstate corporation

## OTHER BUSINESS LINES PROFITABILITY MEASURES ${ }^{(1)}$

## (\$ in millions)

## Other Business Lines <br> Net premiums written <br> Net premiums earned <br> Incurred losses <br> Expenses <br> Operating ratios <br> Loss ratio <br> Expense ratio <br> Combined ratio

Underwriting (loss) income ${ }^{(2)}$

Effect of catastrophe losses on combined ratio
Effect of prior year reserve reestimates on combined ratio
Effect of amortization of purchased intangible assets

## Allstate Roadside Services

Net premiums written
Net premiums earned
Incurred losses
Expenses

Operating ratios
Loss ratio
Expense ratio
Combined ratio

## Allstate Dealer Services

Net premiums written

Net premiums earned
Incurred losses
Expenses
Underwriting (loss) income
Operating ratios
Loss ratio
Expense ratio
Combined ratio

| Three months ended |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Sept. 30, 2016 |  | June 30, 2016 |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| \$ 173 | \$ | 158 | \$ | 185 | \$ | 183 | \$ | 183 |
| $\$$ <br>  <br>  <br>  | \$ | $\begin{gathered} 145 \\ (60) \\ (83) \\ \hline \end{gathered}$ | \$ | 150 <br> (69) <br> (74) | \$ | 142 <br> (64) <br> (74) | \$ | 143 <br> (61) <br> (68) |
| \$ 3 | \$ | 2 | \$ | 7 | \$ | 4 | \$ | 14 |
| 36.9 |  | 41.4 |  | 46.0 |  | 45.1 |  | 42.7 |
| 61.0 |  | 57.2 |  | 49.3 |  | 52.1 |  | 47.5 |
| 97.9 |  | 98.6 |  | 95.3 |  | 97.2 |  | 90.2 |
| - |  | 0.7 |  | - |  | - |  | - |
| - |  | 0.7 |  | 2.0 |  | - |  | - |
| 0.7 |  | 0.6 |  | 0.6 |  | 0.7 |  | 0.7 |
| \$ 69 | \$ | 67 | \$ | 79 | \$ | 77 | \$ | 77 |
| \$ 68 | \$ | 74 | \$ | 81 | \$ | 78 | \$ | 77 |
| (31) |  | (38) |  | (48) |  | (42) |  | (40) |
| (42) |  | (42) |  | (43) |  | (38) |  | (37) |
| \$ | \$ | ${ }^{(6)}$ | \$ | (10) | \$ | $\underline{ }$ | \$ | - |
| 45.6 |  | 51.3 |  | 59.2 |  | 53.9 |  | 51.9 |
| 61.8 |  | 56.8 |  | 53.1 |  | 48.7 |  | 48.1 |
| 107.4 |  | 108.1 |  | 112.3 |  | 102.6 |  | 100.0 |
| \$ 104 | \$ | 91 | \$ | 106 | \$ | 106 | \$ | 106 |
| \$ 73 | \$ | 71 | \$ | 69 | \$ | 64 | \$ | 66 |
| (21) |  | (22) |  | (21) |  | (22) |  | (21) |
| (55) |  | (52) |  | (48) |  | (49) |  | (43) |
| \$ (3) | \$ | (3) | \$ | - | \$ | (7) | \$ | 2 |
| 28.8 |  | 31.0 |  | 30.4 |  | 34.4 |  | 31.8 |
| 75.3 |  | 73.2 |  | 69.6 |  | 76.5 |  | 65.2 |
| 104.1 |  | 104.2 |  | 100.0 |  | 110.9 |  | 97.0 |

${ }^{(1)}$ Other business lines primarily include Allstate Roadside Services, Allstate Dealer Services, Arity and Ivantage.
${ }^{(2)}$ Includes Ivantage underwriting gain of $\$ 11$ million, $\$ 11$ million, $\$ 17$ million, $\$ 13$ million and $\$ 12$ million in the three months ended March 31, 2017, December 31, 2016, September 30, 2016, June 30, 2016, and March 31, 2016, respectively.

THE ALLSTATE CORPORATION

Auto
Annualized average premium ${ }^{(1)}$
Underlying combined ratio *
Average underlying loss (incurred pure premium) and expense *

## Homeowners

Annualized average premium
Underlying combined ratio *
Average underlying loss (incurred pure premium) and expense *

Three months ended

| $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 989 | \$ | 978 | \$ | 966 | \$ | 946 | \$ | 927 |
|  | 90.9 |  | 96.1 |  | 95.9 |  | 97.8 |  | 95.9 |
| \$ | 899 | \$ | 940 | \$ | 926 | \$ | 925 | \$ | 889 |
| \$ | 1,112 | \$ | 1,109 | \$ | 1,102 | \$ | 1,098 | \$ | 1,091 |
|  | 61.3 |  | 59.1 |  | 61.1 |  | 58.6 |  | 59.4 |
| \$ | 682 | \$ | 655 | \$ | 673 | \$ | 643 | \$ | 648 |

(1) Calculated by annualizing net earned premium reported in the quarter divided by policies in force at quarter end.

# THE ALLSTATE CORPORATION 

## HOMEOWNERS SUPPLEMENTAL INFORMATION

(\$ in millions)

|  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |

## ${ }^{(1)}$ Basis of Presentation




 certain amount of time following the event.
 Carolina, Pennsylvania, Rhode Island, South Carolina, Texas, Virginia and Washington, D.C.
${ }^{(3)}$ Represents the impact in the locations where rate changes were approved during the year as a percentage of total prior year-end premiums written in those locations.
${ }^{(4)}$ Includes Canada.

THE ALLSTATE CORPORATION
CATASTROPHE LOSSES BY BRAND
(\$ in millions)

Three months ended

| Allstate brand |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Auto | \$ | 65 | \$ | 59 | \$ | 150 | \$ | 195 | \$ | 137 |
| Homeowners |  | 575 |  | 183 |  | 259 |  | 644 |  | 574 |
| Other personal lines |  | 59 |  | 39 |  | 24 |  | 62 |  | 63 |
| Commercial lines |  | 7 |  | 7 |  | 7 |  | 12 |  | 9 |
| Other business lines |  | - |  | 1 |  | - |  | - |  | - |
| Total |  | 706 |  | 289 |  | 440 |  | 913 |  | 783 |
| Esurance brand |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 4 |  | 4 |  | 9 |  | 9 |  | 2 |
| Homeowners |  | 4 |  | 1 |  | 5 |  | 5 |  | 1 |
| Other personal lines |  |  |  | - |  | - |  | - |  | - |
| Total |  | 8 |  | 5 |  | 14 |  | 14 |  | 3 |
| Encompass brand |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 4 |  | - |  | 5 |  | 3 |  | 2 |
| Homeowners |  | 61 |  | 9 |  | 21 |  | 29 |  | 38 |
| Other personal lines |  | 2 |  | - |  | 1 |  | 2 |  | 1 |
| Total |  | 67 |  | 9 |  | 27 |  | 34 |  | 41 |
| Allstate Protection | \$ | 781 | \$ | 303 | \$ | 481 | \$ | 961 | \$ | 827 |
| Allstate Protection |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 73 | \$ | 63 | \$ | 164 | \$ | 207 | \$ | 141 |
| Homeowners |  | 640 |  | 193 |  | 285 |  | 678 |  | 613 |
| Other personal lines |  | 61 |  | 39 |  | 25 |  | 64 |  | 64 |
| Commercial lines |  | 7 |  | 7 |  | 7 |  | 12 |  | 9 |
| Other business lines |  | - |  | 1 |  | - |  | - |  | - |
|  | \$ | 781 | \$ | 303 | \$ | 481 | \$ | 961 | \$ | 827 |

## THE ALLSTATE CORPORATION

PROPERTY-LIABILITY
CATASTROPHE EXPERIENCE

## CATASTROPHE BY SIZE OF EVENT

(\$ in millions)
Three months ended March 31, 2017

|  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

EFFECT OF CATASTROPHE LOSSES ON THE COMBINED RATIO

|  | Effect of all catastrophe losses on the Property-Liability combined ratio |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Year |
| 2008 | 8.4 | 10.3 | 26.8 | 3.9 | 12.4 |
| 2009 | 7.8 | 12.5 | 6.2 | 5.0 | 7.9 |
| 2010 | 10.0 | 9.8 | 5.9 | 8.3 | 8.5 |
| 2011 | 5.2 | 36.2 | 16.7 | 1.0 | 14.7 |
| 2012 | 3.9 | 12.3 | 3.1 | 15.7 | 8.8 |
| 2013 | 5.3 | 9.4 | 1.8 | 1.7 | 4.5 |
| 2014 | 6.3 | 13.0 | 7.1 | 1.3 | 6.9 |
| 2015 | 4.0 | 10.6 | 3.5 | 4.7 | 5.7 |
| 2016 | 10.7 | 12.3 | 6.1 | 3.8 | 8.2 |
| 2017 | 9.8 |  |  |  |  |
| Average | 7.1 | 14.0 | 8.6 | 5.0 | 8.6 |


| Premiums earned year-to-date |  | Total catastrophe losses by year |  | earthquakes and hurricanes |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Total catastrophe losses by year | Effect on the Property-Liability combined ratio |
| \$ | 26,967 |  |  | \$ | 3,342 | \$ | 1,876 | 7.0 |
|  | 26,194 |  | 2,069 |  | 2,159 | 8.2 |
|  | 25,957 |  | 2,207 |  | 2,272 | 8.8 |
|  | 25,942 |  | 3,815 |  | 3,298 | 12.7 |
|  | 26,737 |  | 2,345 |  | 1,324 | 5.0 |
|  | 27,618 |  | 1,251 |  | 1,352 | 4.9 |
|  | 28,929 |  | 1,993 |  | 2,000 | 6.9 |
|  | 30,309 |  | 1,719 |  | 1,749 | 5.8 |
|  | 31,307 |  | 2,572 |  | 2,419 | 7.7 |
|  | 7,959 |  | 781 |  | 775 | 9.7 |
|  |  |  |  |  |  | 7.7 |

THE ALLSTATE CORPORATION
PROPERTY-LIABILITY
PRIOR YEAR RESERVE REESTIMATES
(\$ in millions)

(1) Favorable reserve reestimates are shown in parentheses.
${ }^{(2)}$ (Favorable) unfavorable reserve reestimates included in catastrophe losses for Allstate brand, Esurance brand, Encompass brand and Allstate Protection totaled $\$ 2$ million, $\$ 0$ million, $\$ 2$ million and $\$ 4$ million, and $\$(4)$ million, $\$ 0$ million, $\$ 1$ million and $\$(3)$ million, respectively, in the three months ended March 31, 2017 and 2016, respectively.
${ }^{(3)}$ Calculated using Property-Liability premiums earned for the respective period

# THE ALLSTATE CORPORATION 

## ASBESTOS AND ENVIRONMENTAL RESERVES

(\$ in millions)

|  | Three months ended March 31, 2017 |  | Twelve months ended December 31, |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2016 |  | 2015 |  | 2014 |  | 2013 |  | 2012 |  |
| (net of reinsurance) |  |  |  |  |  |  |  |  |  |  |  |  |
| Asbestos claims ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| Beginning reserves | \$ | 912 | \$ | 960 | \$ | 1,014 | \$ | 1,017 | \$ | 1,026 | \$ | 1,078 |
| Incurred claims and claims expense |  |  |  | 67 |  | 39 |  | 87 |  | 74 |  | 26 |
| Claims and claims expense paid |  | (21) |  | (115) |  | (93) |  | (90) |  | (83) |  | (78) |
| Ending reserves | \$ | 891 | \$ | 912 | \$ | 960 | \$ | 1,014 | \$ | 1,017 | \$ | 1,026 |
| Claims and claims expense paid as a percent of ending reserves |  | 2.4\% |  | 12.6\% |  | 9.7\% |  | 8.9\% |  | 8.2\% |  | 7.6\% |
| Environmental claims ${ }^{(1)}$ |  |  |  |  |  |  |  |  |  |  |  |  |
| Beginning reserves | \$ | 179 | \$ | 179 | \$ | 203 | \$ | 208 | \$ | 193 | \$ | 185 |
| Incurred claims and claims expense |  |  |  | 23 |  | 1 |  | 15 |  | 30 |  | 22 |
| Claims and claims expense paid |  | (1) |  | (23) |  | (25) |  | (20) |  | (15) |  | (14) |
| Ending reserves | \$ | 178 | \$ | 179 | \$ | 179 | \$ | 203 | \$ | 208 | \$ | 193 |
| Claims and claims expense paid as a percent of ending reserves |  | 0.6\% |  | 12.8\% |  | 14.0\% |  | 9.9\% |  | 7.2\% |  | 7.3\% |

${ }^{(1)}$ The 3-year survival ratio for the combined environmental and asbestos claims was $9.2,8.9,10.4,12.2,14.4$ and 14.3 for annual three-months of 2017 and yearend 2016, 2015, 2014, 2013 and 2012, respectively, and is calculated by taking the ending reserves divided by net payments made during the year.

## THE ALLSTATE CORPORATION

## ALLSTATE FINANCIAL SEGMENT RESULTS

(\$ in millions)

Premiums
Contract charges
Net investment income
Contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Income tax expense on operations
Operating income
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are no hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax Gain on disposition of operations, after-tax

Net income applicable to common shareholders

| $\begin{gathered} \hline \text { March 31, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 381 | \$ | 364 | \$ | 361 | \$ | 353 | \$ | 354 |
|  | 212 |  | 210 |  | 210 |  | 211 |  | 212 |
|  | 426 |  | 453 |  | 427 |  | 435 |  | 419 |
|  | (474) |  | (464) |  | (484) |  | (454) |  | (455) |
|  | (173) |  | (177) |  | (183) |  | (179) |  | (184) |
|  | (75) |  | (70) |  | (68) |  | (68) |  | (71) |
|  | (135) |  | (127) |  | (126) |  | (121) |  | (123) |
|  |  |  |  |  |  |  | (1) |  | - |
|  | (52) |  | (59) |  | (43) |  | (56) |  | (48) |
|  | 110 |  | 130 |  | 94 |  | 120 |  | 104 |
|  | (1) |  | (8) |  | (14) |  | - |  | (32) |
|  | - |  | 6 |  | - |  | (4) |  | (4) |
|  | (3) |  | (1) |  | (1) |  | (1) |  | (1) |
|  | 2 |  | - |  | 1 |  | 1 |  | 1 |
| \$ | 108 | \$ | 127 | \$ | 80 | \$ | 116 | \$ | 68 |

THE ALLSTATE CORPORATION
ALLSTATE FINANCIAL RETURN ON ATTRIBUTED EQUITY
(\$ in millions)

## Return on Attributed Equity

Numerator:
Net income applicable to common shareholders ${ }^{(1)}$

## Denominator:

Beginning attributed equity ${ }^{(2)}$
Ending attributed equity
Average attributed equity ${ }^{(3)}$

Return on attributed equity

## Operating Income Return on Attributed Equity

## Numerator:

Operating income ${ }^{(1)}$

Denominator:

Beginning attributed equity
Unrealized net capital gains and losses
Adjusted beginning attributed equity
Ending attributed equity
Unrealized net capital gains and losses
Adjusted ending attributed equity

Average adjusted attributed equity ${ }^{(3)}$

Operating income return on attributed equity

${ }^{(1)}$ Net income applicable to common shareholders and operating income reflect a trailing twelve-month period
(2) Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation.
${ }^{(3)}$ Average attributed equity and average adjusted attributed equity are determined using a two-point average, with the beginning and ending attributed equity and adjusted attributed equity, respectively, for the twelve-month period as data points.

THE ALLSTATE CORPORATION

## ALLSTATE FINANCIAL PREMIUMS AND CONTRACT CHARGES

(\$ in millions)

(1) Primarily represents independent master brokerage agencies.
(2) Policies sold reduced by lapses within twelve months of sale.
(3) New business written premiums reflect annualized premiums at initial customer enrollment (including new accounts and new employees or policies of existing accounts), reduced by an estimate for certain policies that are expected to lapse. A significant portion of Allstate Benefits business is seasonally written in the fourth quarter during many clients' annual employee benefits enrollment.

## THE ALLSTATE CORPORATION

## ALLSTATE FINANCIAL CHANGE IN CONTRACTHOLDER FUNDS

(\$ in millions)

## Contractholders funds, beginning balance

## Deposits

Interest-sensitive life insurance
Fixed annuities
Total deposits

## Interest credited

Benefits, withdrawals, maturities and other adjustments
Benefits
Surrenders and partial withdrawals
Maturities of and interest payments on institutional products
Contract charges
Net transfers from separate accounts
Other adjustments
Total benefits, withdrawals, maturities and other adjustments

## Contractholder funds, ending balance

| Three months ended |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | Dec. 31, 2016 |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |
| \$ 20,260 | \$ | 20,583 | \$ | 20,845 | \$ | 21,092 | \$ | 21,295 |
| 249 |  | 248 |  | 251 |  | 251 |  | 252 |
| 45 |  | 38 |  | 40 |  | 40 |  | 44 |
| 294 |  | 286 |  | 291 |  | 291 |  | 296 |
| 173 |  | 168 |  | 181 |  | 184 |  | 189 |
| (233) |  | (231) |  | (258) |  | (225) |  | (252) |
| (253) |  | (237) |  | (271) |  | (300) |  | (245) |
| - |  | (86) |  | - |  | - |  | - |
| (206) |  | (209) |  | (208) |  | (206) |  | (206) |
| 2 |  | 1 |  | 2 |  | 1 |  | 1 |
| 14 |  | (15) |  |  |  | 8 |  | 14 |
| (676) |  | (777) |  | (734) |  | (722) |  | (688) |
| \$ 20,051 | \$ | 20,260 | \$ | 20,583 | \$ | 20,845 | \$ | 21,092 |

## THE ALLSTATE CORPORATION

ALLSTATE FINANCIAL ANALYSIS OF NET INCOME
(\$ in millions)

## Benefit spread

Premiums
Cost of insurance contract charges
Contract benefits excluding the implied interest
on immediate annuities with life contingencies ${ }^{(2)}$ Total benefit spread

## nvestment spread

Net investment income
Implied interest on immediate annuities with
life contingencies ${ }^{(2)}$
Inerest credited to contractholder funds
Total investment spread
Surrender charges and contract maintenance expense fees ${ }^{(1)}$
Realized capital gains and losse
Amortization of deferred policy acquisition costs
perating costs and expenses
Restructuring and related charges
Gain on disposition of operation
ncome tax expense

## Net income applicable to common shareholders

## Benefit spread by product group

Life insurance
Accident and health insurance
Annuities
Total benefit spread

Investment spread by product group
Life insurance
Accident and health insurance
Annuities and institutional product
Net investment income on investments supporting capital vestment spread before valuation changes on embedded derivatives that are not hedged
Valuation changes on derivatives embedded in equityindexed annuity contracts that are not hedged

Total investment spread

Reconciliation of contract charges
Cost of insurance contract charges
Surrender charges and contract maintenance expense fees

Total contract charges

## ${ }^{(2)}$ Reconciliation of contract benefits

 Contract benefits excluding the implied interest on immediate annuities with life contingenciesImplied interest on immediate annuities with
life contingencies
Total contract benefits


THE ALLSTATE CORPORATION
ALLSTATE FINANCIAL WEIGHTED AVERAGE INVESTMENT SPREADS

|  | Three months ended March 31, 2017 |  |  |  |  |  | Three months ended March 31, 2016 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Weighted average investment yield |  | Weighted average interest crediting rate |  | Weighted average investment spreads |  | Weighted average investment yield |  | Weighted average interest crediting rate |  | Weighted average investment spreads |
| Interest-sensitive life insurance | 5.0 | \% | 3.8 | \% | 1.2 | \% | 5.0 | \% | 3.9 | \% | 1.1 \% |
| Deferred fixed annuities and institutional products | 4.4 |  | 2.8 |  | 1.6 |  | 4.0 |  | 2.8 |  | 1.2 |
| Immediate fixed annuities with and without life contingencies | 6.3 |  | 5.9 |  | 0.4 |  | 6.0 |  | 5.9 |  | 0.1 |
| Investments supporting capital, traditional life and other products | 3.9 |  | n/a |  | n/a |  | 3.8 |  | n/a |  | n/a |

## the allstate corporation

## ALLSTATE FINANCIAL SUPPLEMENTAL PRODUCT INFORMATION

## (\$ in millions)

## Underwritten products

Life insurance
Accident and health insurance

## Subtotal

## Annuities and institutional products.

Immediate Annuities:
Sub-standard structured settlements and group pension terminations ${ }^{(1)}$
Standard structured settlements and SPIA ${ }^{(2)}$
Subtotal ${ }^{(6)}$
Deferred Annuities
Institutional products Subtotal

## otal Allstate Financial

## perating income

Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives that are not hedged, after-tax
DAC and DSI amortization relating to realized
capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Gain on disposition of operations, after-tax
Net income applicable to common shareholders

| As of March 31, 2017 |  |
| :---: | :---: |
|  | Attributed equity <br> excluding unrealized <br> Reserves and <br> cantractholder funds |
|  |  |

Twelve months ended March 31, 2017

Operating income ${ }^{(5)}$

Operating income return on attributed equity (\%) Twelve months ended

| Operating income return on attributed equity (\%) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Twelve |  |  |  |  |
| months ended |  |  |  |  |
| March | Dec. | Sept. | June | March |
| 2017 | 2016 | 2016 | 2016 | 2016 |
|  |  |  |  |  |


| 10.4 | $\%$ | 9.9 | $\%$ | 10.1 | $\%$ | 10.8 | $\%$ | 11.1 | $\%$ |
| :--- | :--- | ---: | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 12.8 |  | 13.2 |  | 12.8 |  | 12.4 |  | 12.2 |  |
| 11.0 |  | 10.6 |  | 10.6 |  | 11.1 |  | 11.3 |  |


|  | 5,033 | 2,055 | (14) |
| :---: | :---: | :---: | :---: |
|  | 6,534 | 1,222 | 62 |
|  | 11,567 | 3,277 | 48 |
|  | 8,940 | 614 | 66 |
|  | - | - | 1 |
|  | 20,507 | 3,891 | 115 |
| \$ | 32,274 | 6,988 | 454 |


| $(0.8)$ | $(0.8)$ | $(1.7)$ | $(0.9)$ | $(0.2)$ |
| :---: | :---: | :---: | :---: | :---: |
| 4.9 | 4.3 | 2.2 | 4.1 | 4.9 |
| 1.5 | 1.2 | $(0.1)$ | 1.1 | 2.0 |
| 10.3 | 9.7 | 9.6 | 10.0 | 10.4 |
|  |  |  |  |  |
| 2.9 | 2.7 | 1.8 | 2.9 | 3.7 |
| 6.6 | 6.4 | 6.0 | 6.8 | 7.2 |


| Three months ended March 31, 2017 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Life | Accident and <br> health insurance | Annuities and <br> institutional products |  | Allstate <br> insurance |
|  |  |  |  |  |

\$

## 62 \$

1

19 \$
29 \$
110
${ }^{(1)}$ Structured settlement annuities for annuitants with severe injuries or other health impairments which significantly reduced their life expectancy at the time the annuity was issued and group annuity contracts issued to sponsors of terminated pension plans
(2) Life-contingent structured settlement annuities for annuitants with standard life expectancy, period certain structured settlements and single premium immediate annuities with and without life contingencies
(3) Total Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation, excluding unrealized capital gains and losses.
 for invested asset risk, insurance risk (mortality and morbidity), interest rate risk and business risk. Due to the unavailability of final statutory financial statements at the time we release our GAAP financial results, the allocation is derived from prior quarter statutory capital. Statutory capital is adjusted for appropriate GAAP accounting differences. Changes in internal capital factors, investment portfolio mix and risk as well as changes in GAAP and statutory reporting differences will result in changes to the allocation of attributed equity to products.
Product line operating income includes allocation of income on investments supporting capital. Operating income reflects a trailing twelve-month period
${ }^{(6)}$ Of the total immediate annuities, $\$ 8,594$ are reported in reserve for life-contingent contract benefits and $\$ 2,973$ are reported in contractholder funds.

THE ALLSTATE CORPORATION
ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE ${ }^{(1)}$
(in thousands)

## ALLSTATE FINANCIAL INSURANCE POLICIES <br> AND ANNUITIES IN FORCE BY PRODUCT

## Underwritten products

Life insurance
Accident and health insurance

## Annuities

Deferred annuities
Immediate annuities

Total

| $\begin{gathered} \hline \text { March 31, } \\ 2017 \end{gathered}$ | $\begin{gathered} \text { Dec. } 31 \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. } 30, \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { June } 30, \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \hline \text { March } 31, \\ 2016 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| 2,474 | 2,476 | 2,475 | 2,478 | 2,467 |
| 3,533 | 3,300 | 3,275 | 3,294 | 3,278 |
| 6,007 | 5,776 | 5,750 | 5,772 | 5,745 |
| 152 | 156 | 160 | 163 | 168 |
| 96 | 97 | 98 | 100 | 101 |
| 248 | 253 | 258 | 263 | 269 |
| 6,255 | 6,029 | 6,008 | 6,035 | 6,014 |
| 1,925 | 1,928 | 1,924 | 1,924 | 1,922 |
| 3,995 | 3,758 | 3,736 | 3,755 | 3,729 |
| 335 | 343 | 348 | 356 | 363 |
| 6,255 | 6,029 | 6,008 | 6,035 | 6,014 |

(1) Allstate Financial insurance policies and annuities in force reflect the number of contracts in force excluding sold blocks of business that remain on the balance sheet due to the dispositions of the business being effected through reinsurance arrangements. Policy counts associated with our voluntary employee benefits group business reflect certificate counts as opposed to group counts.
${ }^{(2)}$ Excludes Allstate Benefits products sold through Allstate Agencies, which are included in the Allstate Benefits line
${ }^{(3)}$ Primarily business sold by banks/broker-dealers, independent master brokerage agencies and specialized structured settlement brokers.

## ALLSTATE LIFE, ALLSTATE ANNUITIES AND ALLSTATE BENEFITS RESULTS AND PRODUCT INFORMATION

Premiums
Contract charges
Net investment income
Contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Income tax expense on operations

## Operating income

Realized capital gains and losses, after-tax
Valuation changes on embedded derivative
that are not hedged, after-tax
DAC and DSI amortization relating to realized capital
gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax
Gain on disposition of operations, after-tax
Net income applicable to common shareholders
Premiums and Contract Charges - by Product

## Underwritten Products

Traditional life insurance premium
Accident and health insurance
Interest-sensitive life insurance contract charges

## Annuities

Fixed annuity contract charges
Total life and annuity premiums and contract charges

## Benefit Spread by Product Group

Life Insurance
Accident and health insurance
Annuities
Total benefit spread

## Investment Spread by Product Group

Life insurance
Accident and health insurance
Annuities and institutional product
Net investment income on investments supporting capital
Investment spread before valuation changes on embedded derivatives that are not hedged
Valuation changes on derivatives embedded in equity-
indexed annuity contracts that are not hedged Total investment spread

| For the three months ended March 31, 2017 |  |  |  |  |  |  |  | For the three months ended March 31, 2016 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Allstate Life |  | Allstate <br> Benefits |  | Allstate <br> Annuities |  | Allstate <br> Financial <br> Segment |  | Allstate Life |  | Allstate Benefits |  | Allstate <br> Annuities |  | Allstate <br> Financial Segment |  |
| \$ | 140 | \$ | 241 | \$ | - | \$ | 381 | \$ | 130 | \$ | 224 | \$ | - | \$ | 354 |
|  | 181 |  | 28 |  | 3 |  | 212 |  | 182 |  | 27 |  | 3 |  | 212 |
|  | 120 |  | 17 |  | 289 |  | 426 |  | 120 |  | 18 |  | 281 |  | 419 |
|  | (195) |  | (136) |  | (143) |  | (474) |  | (180) |  | (128) |  | (147) |  | (455) |
|  | (69) |  | (9) |  | (95) |  | (173) |  | (70) |  | (9) |  | (105) |  | (184) |
|  | (32) |  | (41) |  | (2) |  | (75) |  | (31) |  | (38) |  | (2) |  | (71) |
|  | (59) |  | (67) |  | (9) |  | (135) |  | (56) |  | (59) |  | (8) |  | (123) |
|  | (27) |  | (11) |  | (14) |  | (52) |  | (29) |  | (12) |  | (7) |  | (48) |
|  | 59 |  | 22 |  | 29 |  | 110 |  | 66 |  | 23 |  | 15 |  | 104 |
|  | 1 |  | - |  | (2) |  | (1) |  | (8) |  | (3) |  | (21) |  | (32) |
|  | - |  | - |  | - |  | - |  | - |  | - |  | (4) |  | (4) |
|  | (3) |  | - |  | - |  | (3) |  | (1) |  | - |  | - |  | (1) |
|  | - |  | - |  | 2 |  | 2 |  | - |  | - |  | 1 |  | 1 |
| \$ | 57 | \$ | 22 | \$ | 29 | \$ | 108 | \$ | 57 | \$ | 20 | \$ | (9) | \$ | 68 |
| \$ | 140 | \$ | 9 | \$ | - | \$ | 149 | \$ | 130 | \$ | 8 | \$ | - | \$ | 138 |
|  |  |  | 232 |  | - |  | 232 |  |  |  | 216 |  | - |  | 216 |
|  | 181 |  | 28 |  | - |  | 209 |  | 182 |  | 27 |  | - |  | 209 |
|  | 321 |  | 269 |  | - |  | 590 |  | 312 |  | 251 |  | - |  | 563 |
|  | - |  | - |  | 3 |  | 3 |  | - |  | - |  | 3 |  | 3 |
| \$ | 321 | \$ | 269 | \$ | 3 | \$ | 593 | \$ | 312 | \$ | 251 | \$ | 3 | \$ | 566 |
| \$ | 71 | \$ | 5 | \$ | - | \$ | 76 | \$ | 75 | \$ | 5 | \$ | - | \$ | 80 |
|  | (2) |  | 115 |  | - |  | 113 |  | - |  | 105 |  | - |  | 105 |
|  | - |  | - |  | (15) |  | (15) |  | - |  | - |  | (17) |  | (17) |
| \$ | 69 | \$ | 120 | \$ | (15) | \$ | 174 | \$ | 75 | \$ | 110 | \$ | (17) | \$ | 168 |
| \$ | 29 | \$ | 3 | \$ | - | \$ | 32 | \$ | 32 | \$ | 2 | \$ | - | \$ | 34 |
|  | 2 |  | 2 |  | - |  | 4 |  | 1 |  | 3 |  | - |  | 4 |
|  | - |  | - |  | 28 |  | 28 |  | - |  | - |  | 17 |  | 17 |
|  | 20 |  | 3 |  | 40 |  | 63 |  | 17 |  | 4 |  | 31 |  | 52 |
|  | 51 |  | 8 |  | 68 |  | 127 |  | 50 |  | 9 |  | 48 |  | 107 |
|  | $-$ |  | - |  | - |  | - |  | - |  | - |  | (6) |  | (6) |
| \$ | 51 | \$ | 8 | \$ | 68 | \$ | 127 | \$ | 50 | \$ | 9 | \$ | 42 | \$ | 101 |

THE ALLSTATE CORPORATION

## CORPORATE AND OTHER SEGMENT RESULTS

(\$ in millions)

Net investment income
Operating costs and expenses
Interest expense
Income tax benefit on operations
Preferred stock dividends

Operating loss
Realized capital gains and losses, after-tax Business combination expenses, after-tax ${ }^{(1)}$ Net loss applicable to common shareholders
${ }^{(1)}$ Relates to SquareTrade acquisition on January 3, 2017.

| $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 11 | \$ | 10 | \$ | 11 | \$ | 11 | \$ | 10 |
| (8) |  | (9) |  | (7) |  | (7) |  | (6) |
| (85) |  | (77) |  | (73) |  | (72) |  | (73) |
| 30 |  | 29 |  | 26 |  | 26 |  | 25 |
| (29) |  | (29) |  | (29) |  | (29) |  | (29) |
| (81) |  | (76) |  | (72) |  | (71) |  | (73) |
| - |  | (1) |  |  |  | (1) |  | - |
| (13) |  | - |  | - |  | - |  | - |
| \$ (94) | \$ | (77) | \$ | (72) | \$ | (72) | \$ | (73) |


|  | PROPERTY-LIABILITY |  |  |  |  |  |  |  |  |  | ALLSTATE FINANCIAL |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| Fixed income securities, at fair value: <br> Tax-exempt | \$ | 4,623 | \$ | 4,447 | \$ | 4,798 | \$ | 4,612 | \$ | 4,466 | \$ | - | \$ | - | \$ | 1 | \$ | 2 | \$ | 2 |
| Taxable |  | 26,754 |  | 25,855 |  | 26,968 |  | 25,139 |  | 24,615 |  | 25,072 |  | 25,578 |  | 26,225 |  | 26,169 |  | 25,858 |
| Equity securities, at fair value ${ }^{(1)}$ |  | 4,012 |  | 4,074 |  | 3,604 |  | 3,632 |  | 3,709 |  | 1,670 |  | 1,589 |  | 1,681 |  | 1,630 |  | 1,405 |
| Mortgage loans |  | 279 |  | 280 |  | 270 |  | 313 |  | 294 |  | 4,070 |  | 4,206 |  | 4,126 |  | 4,140 |  | 4,008 |
| Limited partnership interests ${ }^{(2)}$ |  | 3,122 |  | 3,042 |  | 2,913 |  | 2,842 |  | 2,688 |  | 2,860 |  | 2,771 |  | 2,674 |  | 2,564 |  | 2,399 |
| Short-term, at fair value |  | 1,592 |  | 3,405 |  | 917 |  | 1,619 |  | 1,452 |  | 818 |  | 609 |  | 733 |  | 1,197 |  | 1,626 |
| Other |  | 1,618 |  | 1,619 |  | 1,587 |  | 1,532 |  | 1,512 |  | 2,120 |  | 2,087 |  | 2,076 |  | 2,058 |  | 2,038 |
| Total | \$ | 42,000 | \$ | 42,722 | \$ | 41,057 | \$ | 39,689 | \$ | 38,736 | \$ | 36,610 | \$ | 36,840 | \$ | 37,516 | \$ | 37,760 | \$ | 37,336 |
| Fixed income securities, amortized cost: <br> Tax-exempt | \$ | 4,635 | \$ | 4,498 | \$ | 4,726 | \$ | 4.509 | \$ | 4,384 | \$ | 1 | \$ | - | \$ | 1 | \$ | 2 | \$ | 2 |
| Taxable |  | 26,529 |  | 25,706 |  | 26,447 |  | 24,746 |  | 24,454 |  | 23,860 |  | 24,424 |  | 24,330 |  | 24,357 |  | 24,481 |
| Ratio of fair value to amortized cost |  | 100.7\% |  | 100.3\% |  | 101.9\% |  | 101.7\% |  | 100.8\% |  | 105.1\% |  | 104.7\% |  | 107.8\% |  | 107.4\% |  | 105.6\% |
| Equity securities, cost | \$ | 3,526 | \$ | 3,671 | \$ | 3,212 | \$ | 3,337 | \$ | 3,417 | \$ | 1,497 | \$ | 1,483 | \$ | 1,585 | \$ | 1,584 | \$ | 1,372 |
| Short-term, amortized cost |  | 1,592 |  | 3,405 |  | 917 |  | 1,619 |  | 1,452 |  | 818 |  | 609 |  | 733 |  | 1,197 |  | 1,626 |
|  | CORPORATE AND OTHER |  |  |  |  |  |  |  |  |  | CONSOLIDATED |  |  |  |  |  |  |  |  |  |
|  |  | $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31 \text {, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Sept. 30, <br> 2016 |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |
| Fixed income securities, at fair value: <br> Tax-exempt | \$ | 541 | \$ | 535 | \$ | 600 | \$ | 609 | \$ | 591 | \$ | 5,164 | \$ | 4,982 | \$ | 5,399 | \$ | 5,223 | \$ | 5,059 |
| Taxable |  | 1,646 |  | 1,424 |  | 1,714 |  | 1,598 |  | 1,759 |  | 53,472 |  | 52,857 |  | 54,907 |  | 52,906 |  | 52,232 |
| Equity securities, at fair value |  | 3 |  | 3 |  | 3 |  | 3 |  | 3 |  | 5,685 |  | 5,666 |  | 5,288 |  | 5,265 |  | 5,117 |
| Mortgage loans |  | - |  | - |  | - |  | - |  | - |  | 4,349 |  | 4,486 |  | 4,396 |  | 4,453 |  | 4,302 |
| Limited partnership interests |  | - |  | 1 |  | 1 |  | 1 |  | 4 |  | 5,982 |  | 5,814 |  | 5,588 |  | 5,407 |  | 5,091 |
| Short-term, at fair value |  | 343 |  | 274 |  | 213 |  | 34 |  | 448 |  | 2,753 |  | 4,288 |  | 1,863 |  | 2,850 |  | 3,526 |
| Other |  | - |  | - |  | - |  | - |  | - |  | 3,738 |  | 3,706 |  | 3,663 |  | 3,590 |  | 3,550 |
| Total | \$ | 2,533 | \$ | 2,237 | \$ | 2,531 | \$ | 2,245 | \$ | 2,805 | \$ | 81,143 | \$ | 81,799 | \$ | 81,104 | \$ | 79,694 | \$ | 78,877 |
| Fixed income securities, amortized cost: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Tax-exempt | \$ | 529 | \$ | 527 | \$ | 580 | \$ | 585 | \$ | 569 | \$ | 5,165 | \$ | 5,025 | \$ | 5,307 | \$ | 5,096 | \$ | 4,955 |
| Taxable |  | 1,640 |  | 1,421 |  | 1,691 |  | 1,571 |  | 1,737 |  | 52,029 |  | 51,551 |  | 52,468 |  | 50,674 |  | 50,672 |
| Ratio of fair value to amortized cost |  | 100.8\% |  | 100.6\% |  | 101.9\% |  | 102.4\% |  | 101.9\% |  | 102.5\% |  | 102.2\% |  | 104.4\% |  | 104.2\% |  | 103.0\% |
| Equity securities, cost | \$ | 3 | \$ | 3 | \$ | 3 | \$ | 3 | \$ | 3 | \$ | 5,026 | \$ | 5,157 | \$ | 4,800 | \$ | 4,924 | \$ | 4,792 |
| Short-term, amortized cost |  | 343 |  | 274 |  | 213 |  | 34 |  | 448 |  | 2,753 |  | 4,288 |  | 1,863 |  | 2,850 |  | 3,526 |

${ }^{(1)}$ Equity securities may include investments in exchange traded and mutual funds whose underlying investments are fixed income securities.
(2) As of March 31, 2017, we have commitments to invest in additional limited partnership interests totaling $\$ 1.54$ billion, $\$ 1.43$ billion and $\$ 2.97$ billion for Property-Liability, Allstate Financial, and in Total, respectively.

## THE ALLSTATE CORPORATION

UNREALIZED NET CAPITAL GAINS AND LOSSES ON SECURITY PORTFOLIO BY TYPE (\$ in millions)

|  | March 31, 2017 |  |  |  |  | December 31, 2016 |  |  |  |  | September 30, 2016 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost ${ }^{(1)}$ | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost ${ }^{(1)}$ | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |
| Fixed income securities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. government and agencies | \$ | 66 | \$ | 4,395 | 101.5 | \$ | 65 | \$ | 3,637 | 101.8 | \$ | 105 | \$ | 4,304 | 102.5 |
| Municipal |  | 258 |  | 7,507 | 103.6 |  | 217 |  | 7,333 | 103.0 |  | 470 |  | 7,902 | 106.3 |
| Corporate |  | 992 |  | 43,535 | 102.3 |  | 859 |  | 43,601 | 102.0 |  | 1,804 |  | 44,474 | 104.2 |
| Foreign government |  | 32 |  | 1,027 | 103.2 |  | 32 |  | 1,075 | 103.1 |  | 59 |  | 1,119 | 105.6 |
| Asset-backed securities ("ABS") |  | 3 |  | 1,265 | 100.2 |  | 2 |  | 1,171 | 100.2 |  | (3) |  | 1,390 | 99.8 |
| Residential mortgage-backed securities ("RMBS") |  | 83 |  | 672 | 114.1 |  | 77 |  | 728 | 111.8 |  | 82 |  | 778 | 111.8 |
| Commercial mortgage-backed securities ("CMBS") |  | 5 |  | 211 | 102.4 |  | 8 |  | 270 | 103.1 |  | 11 |  | 315 | 103.6 |
| Redeemable preferred stock |  | 3 |  | 24 | 114.3 |  | 3 |  | 24 | 114.3 |  | 3 |  | 24 | 114.3 |
| Total fixed income securities |  | 1,442 |  | 58,636 | 102.5 |  | 1,263 |  | 57,839 | 102.2 |  | 2,531 |  | 60,306 | 104.4 |
| Equity securities |  | 659 |  | 5,685 | 113.1 |  | 509 |  | 5,666 | 109.9 |  | 488 |  | 5,288 | 110.2 |
| Short-term investments |  |  |  | 2,753 | 100.0 |  |  |  | 4,288 | 100.0 |  |  |  | 1,863 | 100.0 |
| Derivatives |  |  |  | 108 | n/a |  | 2 |  | 111 | n/a |  | 1 |  | 85 | n/a |
| EMA limited partnership interests ${ }^{(2)}$ |  |  |  | n/a | n/a |  | (4) |  | $\mathrm{n} / \mathrm{a}$ | n/a |  | (5) |  | n/a | n/a |
| Unrealized net capital gains and losses, pre-tax |  | 2,101 |  |  |  |  | 1,770 |  |  |  |  | 3,015 |  |  |  |
| Amounts recognized for: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Insurance reserves ${ }^{(3)}$ |  | - |  |  |  |  | - |  |  |  |  | - |  |  |  |
| DAC and DSI ${ }^{(4)}$ |  | (165) |  |  |  |  | (146) |  |  |  |  | (216) |  |  |  |
| Amounts recognized |  | (165) |  |  |  |  | (146) |  |  |  |  | (216) |  |  |  |
| Deferred income taxes |  | (680) |  |  |  |  | (571) |  |  |  |  | (982) |  |  |  |
| Unrealized net capital gains and losses, after-tax | \$ | 1,256 |  |  |  | \$ | 1,053 |  |  |  | \$ | 1,817 |  |  |  |
|  | June 30, 2016 |  |  |  |  | March 31, 2016 |  |  |  |  | December 31, 2015 |  |  |  |  |
|  |  | zed net gains sses |  |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |  | zed net gains sses |  |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |  | zed net gains sses |  | $\begin{aligned} & \text { Fair } \\ & \text { alue } \\ & \hline \end{aligned}$ | Fair value as a percent of amortized cost ${ }^{(1)}$ |
| Fixed income securities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. government and agencies | \$ | 122 | \$ | 3,523 | 103.6 | \$ | 114 | \$ | 3,504 | 103.4 | \$ | 86 | \$ | 3,922 | 102.2 |
| Municipal |  | 532 |  | 7,818 | 107.3 |  | 442 |  | 7,616 | 106.2 |  | 369 |  | 7,401 | 105.2 |
| Corporate |  | 1,566 |  | 42,700 | 103.8 |  | 989 |  | 41,272 | 102.5 |  | 153 |  | 41,827 | 100.4 |
| Foreign government |  | 61 |  | 1,152 | 105.6 |  | 55 |  | 1,054 | 105.5 |  | 50 |  | 1,033 | 105.1 |
| ABS |  | (11) |  | 1,726 | 99.4 |  | (27) |  | 2,499 | 98.9 |  | (32) |  | 2,327 | 98.6 |
| RMBS |  | 70 |  | 818 | 109.4 |  | 68 |  | 875 | 108.4 |  | 90 |  | 947 | 110.5 |
| CMBS |  | 16 |  | 368 | 104.5 |  | 20 |  | 447 | 104.7 |  | 28 |  | 466 | 106.4 |
| Redeemable preferred stock |  | 3 |  | 24 | 114.3 |  | 3 |  | 24 | 114.3 |  | 3 |  | 25 | 113.6 |
| Total fixed income securities |  | 2,359 |  | 58,129 | 104.2 |  | 1,664 |  | 57,291 | 103.0 |  | 747 |  | 57,948 | 101.3 |
| Equity securities |  | 341 |  | 5,265 | 106.9 |  | 325 |  | 5,117 | 106.8 |  | 276 |  | 5,082 | 105.7 |
| Short-term investments |  |  |  | 2,850 | 100.0 |  | - |  | 3,526 | 100.0 |  | - |  | 2,122 | 100.0 |
| Derivatives |  | 2 |  | 71 | n/a |  | 4 |  | 58 | n/a |  | 6 |  | 53 | n/a |
| EMA limited partnership interests ${ }^{(2)}$ |  | (5) |  | n/a | n/a |  | (5) |  | n/a | n/a |  | (4) |  | n/a | n/a |
| Unrealized net capital gains and losses, pre-tax |  | 2,697 |  |  |  |  | 1,988 |  |  |  |  | 1,025 |  |  |  |
| Amounts recognized for: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Insurance reserves ${ }^{(3)}$ |  | - |  |  |  |  | - |  |  |  |  | - |  |  |  |
| DAC and DSI ${ }^{(4)}$ |  | (195) |  |  |  |  | (138) |  |  |  |  | (67) |  |  |  |
| Amounts recognized |  | (195) |  |  |  |  | (138) |  |  |  |  | (67) |  |  |  |
| Deferred income taxes |  | (878) |  |  |  |  | (650) |  |  |  |  | (338) |  |  |  |
| Unrealized net capital gains and losses, after-tax | \$ | 1,624 |  |  |  | \$ | 1,200 |  |  |  | \$ | 620 |  |  |  |

(1) The comparison of percentages from period to period may be distorted by investment transactions such as sales, purchases and impairment write-downs
(2) Unrealized net capital gains and losses for limited partnership interests represent the Company's share of EMA limited partnerships' other comprehensive income. Fair value and amortized cost are not applicable.
(3) The insurance reserves adjustment represents the amount by which the reserve balance would increase if the net unrealized gains in the applicable product portfolios were realized and reinvested at current lower interest rates, resulting in a premium deficiency. Although we evaluate premium deficiencies on the combined performance of our life insurance and immediate annuities with life contingencies, the adjustment primarily relates to structured settlement annuitie with life contingencies, in addition to annuity buy-outs and certain payout annuities with life contingencies
(4) The DAC and DSI adjustment balance represents the amount by which the amortization of DAC and DSI would increase or decrease if the unrealized gains or losses in the respective product portfolios were realized

Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests ("LP")
Short-term
Other
Investment income, before expense
less: Investment expense
Net investment income
Interest-bearing investments ${ }^{(1)}$
Equity securities
LP and other alternative investments ${ }^{(2)}$ Investment income, before expense

PRE-TAX YIELDS ${ }^{(3)}$
Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests
Total portfolio
Interest-bearing investments
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE

Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment
losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total

TOTAL RETURN ON INVESTMENT PORTFOLIO ${ }^{(4)}$
Income
Valuation
Total

AVERAGE INVESTMENT BALANCES (in billions) ${ }^{(5)}$

(1) Comprise fixed income securities, mortgage loans, short-term investments, and other investments including bank and agent loans and derivatives
(2) Comprise limited partnership interests and other alternative investments, including real estate, timber and agriculture-related investments classified as other investments.
${ }^{(3)}$ Quarterly pre-tax yield is calculated as annualized quarterly investment income, before investment expense divided by the average of the current and prior quarter investment balances. Year-to-date pre-tax yield is calculated as annualized year-to-date investment income, before investment expense divided by the average of investment balances at the beginning of the year and the end of each quarter during the year. For the purposes of the pre-tax yield calculation, income for directly held real estate, timber and other consolidated investments is net of investee level expenses (depreciation and asset level operating expenses reported in investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses.
${ }^{(4)}$ Total return on investment portfolio is calculated from GAAP results including the total of net investment income, realized capital gains and losses, the change in unrealized net capital gains and losses, and the change in the difference between fair value and carrying value of mortgage loans, cost method limited partnerships, bank loans and agent loans divided by the average fair value balances.
(5) Average investment balances for the quarter are calculated as the average of the current and prior quarter investment balances. Year-to-date average investment balances are calculated as the average of investment balances at the beginning of the year and the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded.

THE ALLSTATE CORPORATION
PROPERTY-LIABILITY
NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX)

```
NET INVESTMENT INCOME
    Fixed income securities:
        ax-exemp
        Taxable
    Equity securities
    Mortgage loans
    Limited partnership interests
    Limited par
    Short-tem
        Investment income, before expense
    Less: Investment expense
        Net investment income
            Net investment income, after-tax
    Interest-bearing investments
    Equity securities
    LP}\mathrm{ and other alternative investments
        Investment income, before expense
PRE-TAX YIELDS
    Fixed income securities:
        Tax-exempt
        Equivalent yield for tax-exempt
        Taxable
    Equity securities
    Mortgage loans
    Limited partnership interests
    Total portfolio
    Interest-bearing investments
REALIZED CAPITAL GAINS AND LOSSES
(PRE-TAX) BY ASSET TYPE
    RE-TAX) BY ASSET TYP
        Fixed income secu
        Tax-exem
        axable
    Equity securities
    Limited partnership interests
    Derivatives and other
        Total
REALIZED CAPITAL GAINS AND LOSSES
(PRE-TAX) BY TRANSACTION TYPE
    Impairment write-downs
    Change in intent write-downs
        Net other-than-temporary impairment
            losses recognized in earnings
        Sales and other
        Valuation and settlements of derivative instruments
```

        Total
    AVERAGE INVESTMENT BALANCES (in billions)


THE ALLSTATE CORPORATION
ALLSTATE FINANCIAL
NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX)

NET INVESTMENT INCOME
Fixed income securities
Equity securities
Mortgage loans
imited partnership interests
Short-term
Other
Investment income, before expense
Less: Investment expense
Net investment income
Net investment income, after-tax

Interest-bearing investments
Equity securities
P and other alternative investments Investment income, before expense

## PRE-TAX YIELDS

Fixed income securities
Equity securities
Mortgage loans
Limited partnership interests
Total portfolio
Interest-bearing investments

## REALIZED CAPITAL GAINS AND LOSSES

 (PRE-TAX) BY ASSET TYPEFixed income securities
Equity securities
Mortgage loans
imited partnership interests
Derivatives and other
Total
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE

Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment
losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total

AVERAGE INVESTMENT BALANCES (in billions)


${ }^{(1)}$ Market-based strategy seeks to deliver predictable earnings aligned to business needs and take advantage of short-term opportunities primarily through public and private fixed income investments and public equity securities.
Market-based investments include publicly traded equity securities classified as limited partnerships.
${ }^{\text {3) }}$ When calculating the pre-tax yields, investee level expenses are netted against income for directly held real estate, timber and other consolidated investments.
Performance-based strategy seeks to deliver attractive risk-adjusted returns and to replace market risk with idiosyncratic risk primarily through investments in private equity, real estate, infrastructure timber and agriculture-related assets.

THE ALLSTATE CORPORATION
PROPERTY-LIABILITY
INVESTMENT POSITION AND RESULTS BY STRATEGY
(\$ in millions)

```
MARKET-BASED
nvestment Position
    Interest-bearing investment
    Equity securities
    Equity securities 
        Total
vvestment income
    Interest-bearing investments
    Equity securities
    LP and other alternative investments
        Investment income, before expense
            Investee level expenses
            Income for yield calculation
```

Market-based pre-tax yield
Interest-bearing investments pre-tax yield

## Realized capital gains and losse

(pre-tax) by transaction type
Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment
losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total

PERFORMANCE-BASED
nvestment Position
Interest-bearing investments
Equity securities
LP and other alternative investments
Total

Investment income
Interest-bearing investments
Equity securities
LP and other alternative investments
Subtotal
Investee level expenses
Income for yield calculation

## Performance-based pre-tax yield

## Realized capital gains and losse

(pre-tax) by transaction type
Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment
losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total

As of or for the three months ended


```
MARKET-BASED
Investment Position
    Interest-bearing investments
    Equity securities
    LP and other alternative investments
        Total
Investment income
    Interest-bearing investments
    Equity securities
    LP}\mathrm{ and other alternative investments
        Investment income, before expense
        Investee level expenses
            income for yield calculation
```

Market-based pre-tax yield
Interest-bearing investments pre-tax yield

## Realized capital gains and losses

(pre-tax) by transaction type
Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total

## PERFORMANCE-BASED

Investment Position
Interest-bearing investments
Equity securities
LP and other alternative investments Total

Investment income
Interest-bearing investments
Equity securities
LP and other alternative investments Subtotal Investee level expenses Income for yield calculation

Performance-based pre-tax yield
Realized capital gains and losses
(pre-tax) by transaction type
Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total

As of or for the three months ended

|  | $\begin{aligned} & \text { arch 31, } \\ & 2017 \\ & \hline \end{aligned}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \end{gathered}$ |  | Sept. 30, <br> 2016 |  | June 30, 2016 |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 31,917 | \$ | 32,317 | \$ | 32,995 | \$ | 33,387 |  | 33,351 |
| \$ | 1,619 |  | 1,542 |  | 1,637 |  | 1,600 |  | 1,369 |
|  | 179 |  | 165 |  | 147 |  | 122 |  | 122 |
| \$ | 33,715 | \$ | 34,024 | \$ | 34,779 | \$ | 35,109 |  | 34,842 |
| \$ | 363 | \$ | 363 | \$ | 363 | \$ | 366 |  | 362 |
|  | 11 |  | 10 |  | 10 |  | 14 |  | 8 |
|  | - |  | - |  | 1 |  | - |  | - |
|  | 374 |  | 373 |  | 374 |  | 380 |  | 370 |
| \$ | 374 | \$ | 373 | \$ | 374 | \$ | 380 |  | 370 |
|  | 4.6 \% |  | 4.5 |  | 4.5 |  | 4.6 |  | 4.4 |
|  | 4.7 |  | 4.7 |  | 4.6 |  | 4.6 |  | 4.5 |
| \$ | (18) | \$ | (13) | \$ | (23) | \$ | (22) |  | (9) |
|  | (3) |  | (4) |  | (2) |  | (4) |  | (3) |
|  | (21) |  | (17) |  | (25) |  | (26) |  | (12) |
|  | 27 |  | 5 |  | 19 |  | 35 |  | (31) |
|  | (1) |  | 3 |  |  |  | (1) |  | (3) |
| \$ | 5 | \$ | (9) | \$ | (6) | \$ | 8 | \$ | (46) |
| \$ | 14 | \$ | 18 | \$ | 21 | \$ | 33 |  | 34 |
|  | 51 |  | 47 |  | 44 |  | 30 |  | 36 |
|  | 2,830 |  | 2,751 |  | 2,672 |  | 2,588 |  | 2,424 |
| \$ | 2,895 | \$ | 2,816 | \$ | 2,737 | \$ | 2,651 |  | 2,494 |
| \$ | - | \$ | 1 | \$ | - | \$ | 3 |  | 1 |
|  | 4 |  | - |  | - |  | - |  | - |
|  | 69 |  | 100 |  | 71 |  | 69 |  | 66 |
|  | 73 |  | 101 |  | 71 |  | 72 |  | 67 |
|  | (4) |  | (4) |  | (4) |  | (5) |  | (4) |
| \$ | 69 | \$ | 97 | \$ | 67 | \$ | 67 |  | 63 |
|  | 9.8 \% |  | 13.8 |  | 10.0 |  | 10.4 |  | 10.4 |
| + | (3) | \$ | (9) | \$ | (14) | \$ | 4 |  | (15) |
|  | (3) |  | (9) |  | (14) |  | 4 |  | (15) |
|  | 1 (4) |  |  |  | $\stackrel{-}{\square}$ |  | (14) |  | 14 |
|  | (6) |  | (2) | \$ | $\xrightarrow{(15)}$ | \$ | $\stackrel{(8)}{ }$ |  | $\stackrel{(3)}{ }$ |


(1) Includes Private equity on page 53 , excluding Timber and agriculture-related.
(2) Includes Real estate on page 53
${ }^{(4)}$ The internal rate of return ("IRR") for our performance-based investments is one of the measures we use to evaluate the strategy's performance. The IRR represents the rate of return on the investments considering the cash flows and the estimated value of investment holdings. Until an investment is fully liquidated, through final distribution or disposal, the IRR is an interim estimated return. Our IRR calculation method may differ from those used by other investors. Our perfomance-based portfolio is diversified by asset type and vintage year. The IRR calculation includes cash flows paid or received related to PB investments during the measurement period, and valuation of investment holdings at the eginging and end of the measurement period. The timing and amount of cash fows and changes in estimated values could have a significant impact on the IRR. The timing of the recognition of income in the financial statements may differ significantly from the cash distributions and changes in the value of these investments.

THE ALLSTATE CORPORATION LIMITED PARTNERSHIP INTERESTS

## (\$ in millions)

|  | As of or for the three months ended |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { ch 31, } \\ & 017 \end{aligned}$ | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \hline \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| Investment position $\quad$l |  |  |  |  |  |  |  |  |  |  |
| Accounting basis |  |  |  |  |  |  |  |  |  |  |
| Cost method | \$ | 1,293 | \$ | 1,282 | \$ | 1,375 | \$ | 1,284 | \$ | 1,193 |
| Equity method ("EMA") ${ }^{(1)}$ |  | 4,689 |  | 4,532 |  | 4,213 |  | 4,123 |  | 3,898 |
| Total | \$ | 5,982 | \$ | 5,814 | \$ | 5,588 | \$ | 5,407 | \$ | 5,091 |
| Cost method-fair value ${ }^{(2)}$ | \$ | 1,525 | \$ | 1,493 | \$ | 1,600 | \$ | 1,511 | \$ | 1,466 |
| Underlying investment |  |  |  |  |  |  |  |  |  |  |
| Private equity | \$ | 4,324 | \$ | 4,210 | \$ | 4,010 | \$ | 3,833 | \$ | 3,494 |
| Real estate |  | 1,140 |  | 1,102 |  | 1,130 |  | 1,204 |  | 1,229 |
| Other |  | 518 |  | 502 |  | 448 |  | 370 |  | 368 |
| Total | \$ | 5,982 | \$ | 5,814 | \$ | 5,588 | \$ | 5,407 | \$ | 5,091 |
| Segment |  |  |  |  |  |  |  |  |  |  |
| Property-Liability | \$ | 3,122 | \$ | 3,042 | \$ | 2,913 | \$ | 2,842 | \$ | 2,688 |
| Allstate Financial |  | 2,860 |  | 2,771 |  | 2,674 |  | 2,564 |  | 2,399 |
| Corporate and Other |  | - |  | 1 |  | 1 |  | 1 |  | 4 |
| Total | \$ | 5,982 | \$ | 5,814 | \$ | 5,588 | \$ | 5,407 | \$ | 5,091 |
| Total Income |  |  |  |  |  |  |  |  |  |  |
| Accounting basis |  |  |  |  |  |  |  |  |  |  |
| Cost method | \$ | 37 | \$ | 26 | \$ | 43 | \$ | 47 | \$ | 39 |
| Equity method |  | 83 |  | 152 |  | 93 |  | 79 |  | 82 |
| Total | \$ | 120 | \$ | 178 | \$ | 136 | \$ | 126 | \$ | 121 |
| Underlying investment |  |  |  |  |  |  |  |  |  |  |
| Private equity | \$ | 116 | \$ | 144 | \$ | 112 | \$ | 114 | \$ | 88 |
| Real estate |  | 4 |  | 35 |  | 23 |  | 12 |  | 33 |
| Other |  | - |  | (1) |  | 1 |  | - |  | - |
| Total | \$ | 120 | \$ | 178 | \$ | 136 | \$ | 126 | \$ | 121 |
| Segment |  |  |  |  |  |  |  |  |  |  |
| Property-Liability | \$ | 55 | \$ | 82 | \$ | 69 | \$ | 60 | \$ | 58 |
| Allstate Financial |  | 65 |  | 96 |  | 67 |  | 66 |  | 63 |
| Corporate and Other |  | - |  | - |  | - |  | - |  | - |
| Total |  | 120 | \$ | 178 | \$ | 136 | \$ | 126 | \$ | 121 |

(1) As of March 31, 2017, valuations of EMA limited partnerships include approximately $\$ 611$ million of cumulative pre-tax appreciation that has been recognized in earnings but has not been distributed to investors.
${ }^{(2)}$ The fair value of cost method limited partnerships is determined using reported net asset values.

Operating income is net income applicable to common shareholders, excluding:

- realized capital gains and losses, after-tax, except for periodic settlements and accruals on non-hedge derivative instruments, which are reported with realized capital gains and losses but included in operating income
valuation changes on embedded derivatives that are not hedged, after-tax,
mortization of deferred policy acquisition costs ("DAC") and deferred sales inducements ("DSI"), to the extent they resulted from the recognition of certain realized capital gains and losses or valuation changes on embedded derivatives that are not hedged, after-tax, enins combination expenses and the amortization of purchased intangible assets, after-tax,
an (loss) on disposition of operations, after-tax, and












 "Contribution to Income







 investors and it is used by management for the same reasons noted above for the underlying combined ratio. A reconciliation of average underlying loss and expense is provided in the schedule, "Allstate Brand Auto and Homeowners Underlying Loss and Expense"



 schedules "Property Liability Results", "Allstate Brand Profitability Measures", "Esurance Brand Profitability Measures and Statistics" and "Encompass Brand Profitability Measures and Statistics".










 Equity".








[^0]:    
    ${ }^{\text {2 }}$ ) Common shares outstanding were $365,015,746,365,771,746,368,126,127,371,181,913$ and $375,417,126$ as of March 31, 2017, December 31, 2016, September 30, 2016, June 30, 2016 and March 31, 2016, respectively.

[^1]:    
    ${ }^{(2)}$ Included as a component of amortization of DAC on the Consolidated Statements of Operations.
    ${ }^{(3)}$ Includes $\$ 70$ million recorded in connection with the SquareTrade acquisition on January 3, 2017.

