## THE ALLSTATE CORPORATION

## Investor Supplement Fourth Quarter 2017


 expected for the full year.

THE ALLSTATE CORPORATION
Investor Supplement - Fourth Quarter 2017
Updated to Reflect Changes in Reportable Segments
Beginning in the fourth quarter of 2017, Allstate will be reporting its financial performance in the following segments: Allstate Protection, Discontinued Lines and Coverages, Service Businesses, Allstate Life, Allstate Benefits, Allstate Annuities, and Corporate and Other. These segments align with the Company's key product and service offerings, including the acquisition of SquareTrade and the strategic focus and expansion of Arity and other service businesses.

We have updated all periods presented in our Fourth Quarter 2017 Investor Supplement to be consistent with our new reportable segments.


The seven reportable segments are described below and reflect the manner in which the Company's chief operating decision maker reviews performance and makes decisions about the allocation of resources.

Allstate Protection offers private passenger auto, homeowners and other personal lines and small commercial insurance products through agencies and directly through contact centers and the internet. Our strategy is to position our product offerings and distribution channels to meet customers' evolving needs and effectively address the risks they face.

Allstate Protection has four market-facing businesses with products and services that cater to different customer preferences for advice and brand recognition to improve our competitive position and performance. We serve all four consumer segments with unique products and value propositions, while leveraging our claims, pricing and operational capabilities.

|  | brand-meutral |  |
| :---: | :---: | :---: |
|  | Encompass <br> Encompass products are sold through independent agencies that serve brand-neutral customers who prefer personal service and support from an independent agent. | Answer <br> financial. <br> Answer Financial, an independent personal lines insurance agency, serves self-directed, brand-neutral consumers who want a choice between insurance carriers. |
| dres | (13) Allstate. <br> Allstate brand products are sold primarily through Allstate exclusive agencies and serve brand-sensitive customers who prefer local personal advice and service. | esurance <br> on Allistate compony <br> Esurance brand products are sold directly to self-directed, brand-sensitive consumers online and through call centers. |

Allstate brand products are sold primarily through Allstate exclusive agencies and serve customers who prefer local personalized advice and service and are brand-sensitive. Our insurance products include auto, homeowners, specialty auto (motorcycle, trailer, motor home and off-road vehicle), other personal lines (renters, condominium, landlord, boat, umbrella and manufactured home) and commercial lines (insurance products for small-business owners). Our strategy is to grow by positioning Allstate exclusive agencies as trusted advisors to customers and leveraging best-in-class operational capabilities. Our target customers prefer to purchase multiple products from one insurance provider, including auto, homeowners, life insurance and financial products.

The Allstate brand differentiates itself by offering comprehensive product options and features through agencies that provide local advice and service, including a partnership with exclusive financial specialists to deliver life and retirement solutions. Our trusted advisor initiative is a critical component to creating broader relationships by positioning agents, licensed sales professionals and exclusive financial specialists to better know their customers and their unique protection needs.

We are expanding distribution by strategically increasing the number of agency owners and licensed sales professionals based on market opportunities with a focus on penetrating underserved markets. We utilize targeted marketing, with messaging that communicates the value of our Good Hands ${ }^{\text {® }}$, the importance of having proper coverage, product options, and the ease of doing business with Allstate and our exclusive agencies.

Esurance brand products are sold directly to self-directed, brand-sensitive consumers online and through call centers. Our insurance products include auto, homeowners, motorcycle and renters. Our strategy is to drive higher growth across all lines of business, improve our competitive position, maintain focus on expense management, and increase retention through investments in processes and operations to improve the customer experience.

Encompass brand products are sold through independent agencies that serve brand-neutral customers who prefer personal service and support from an independent agent. Our insurance products include auto, homeowners and other personal lines (renters, condominium, landlord, boat and umbrella). Our strategy is to expand the agent footprint, geographic diversification, enhance pricing and underwriting sophistication and operational excellence in underwriting and claims processes. While profit improvement actions continue in many markets, targeted growth plans are in place for states with sustainable profitability trends and long-term growth potential.

Answer Financial products include comparison quotes for non-proprietary auto, homeowners and other personal lines (condominium, renters, motorcycle, recreational vehicle and boat). Our strategy as a technology-enabled insurance agency is to provide comparison shopping and related services for businesses, offering customers choice, convenience and ease of use.

THE ALLSTATE CORPORATION
Investor Supplement - Fourth Quarter 2017
Reportable Segments Products and Strategies (continued)
Service Businesses include SquareTrade, Arity, Allstate Roadside Services and Allstate Dealer Services, which offer a broad range of products and services that expand and enhance our customer value propositions. Our strategy is to deliver superior value propositions and build strategic platforms to connect and engage with customers and effectively address their changing needs and preferences.

|  | Business Overview | Strategy |
| :---: | :---: | :---: |
| SquareTrade | A leading and innovative provider of consumer electronics and appliance protection plans, covering TVs, smartphones and computers. Distributed primarily through many of the U.S.'s major retailers and mobile operators in Europe. | Rapidly grow new and existing domestic retail customer accounts and expand internationally while increasing profitability and returns. |
| Arity | A connected car technology and data analytics company with offerings including device and mobile data collection services, analytics and customer risk assessment solutions and telematics services. Allstate and Esurance brands and Answer Financial use Arity's services through their Drivewise ${ }^{\ominus}$, DriveSense ${ }^{\ominus}$ and StreetWise telematics solutions. In 2017, Arity began providing services to non-affiliates. | Build a strategic mobility platform that provides data and analytics solutions to insurance customers, consumers and other businesses (including government agencies) on a recurring basis. We are investing in research and development in support of our strategy. |
| Allstate Roadside Services | A leading roadside assistance provider in North America offering towing, jump-start, lockout, fuel delivery, and tire change services to retail customers and customers of our wholesale partners. Good Hands Rescue ${ }^{\ominus}$ is a 24/7 pay-per-use service offered through a mobile application that connects users to a select network of countrywide providers to assist with emergencies. | Digitize the roadside assistance business and enhance capabilities to deliver a superior customer experience while lowering costs in the customer assistance centers and optimizing the rescue network. |
| Allstate Dealer Services | Offers finance and insurance products through independent agencies and brokers to auto dealerships countrywide. Products primarily include vehicle service contracts, guaranteed asset protection waivers, road hazard tire and wheel and paintless dent repair protection. | Leverage relationships with auto dealerships while improving operational efficiency and profitability. |

THE ALLSTATE CORPORATION
Investor Supplement - Fourth Quarter 2017
Reportable Segments Products and Strategies (continued)
Allstate Life offers traditional, interest-sensitive and variable life insurance products through Allstate exclusive agencies and exclusive financial specialists. Our strategy is to deepen Allstate customer relationships by positioning Allstate exclusive agencies and financial specialists as trusted advisors and fully integrating into the Allstate brand customer value proposition. We are modernizing our operating model through tailored distribution support for agents and financial specialists, product innovation and enhancing the underwriting process. Our product positioning provides solutions to help meet customer needs during various life stages.

Allstate Benefits is an industry leader in the rapidly growing voluntary benefits market offering life, accident, critical illness, short-term disability and other health products sold through workplace enrolling independent agents and Allstate exclusive agencies. Our strategy for growth includes investing in new generation enrollment and administrative technology to improve our customer experience and modernize our operating model, continued expansion of our national accounts team relationships, deeper engagement with independent agents and Allstate agencies, and continued investment in product innovation.

Allstate Annuities consists of deferred fixed annuities and immediate fixed annuities (including standard and sub-standard structured settlements). The segment is in run-off and is focused on increasing lifetime economic value. We exited the continuing sale of annuities over an eight year period from 2006 to 2014, reflecting our expectations of declining returns.

Discontinued Lines and Coverages includes results from property and casualty insurance coverage that primarily relates to policies written during the 1960s through the mid-1980s. Our exposure to asbestos, environmental and other discontinued lines claims arises from direct excess commercial insurance, assumed reinsurance coverage, direct primary commercial insurance and other businesses in run-off. We have assigned management of this segment to a designated group of professionals with expertise in claims handling, policy coverage interpretation, exposure identification and reinsurance collection.

Corporate and Other includes holding company activities and certain non-insurance operations.

Allstate Protection and Discontinued Lines and Coverages comprise Property-Liability. The Company does not allocate investment income, realized capital gains and losses, or assets to the Allstate Protection and Discontinued Lines and Coverages segments.
\$ in millions, for the year ended December 31, 2017
Total Premiums Earned and Contract Charges $\$ 34,678{ }^{(1)}$

Premiums $\$ 32,300$
Allstate Protection \$31,433 Allstate Protection $\$ 31,433$
Service Businesses $\$ 867{ }^{(2)}$


Premiums and Contract
Charges \$2,378
Allstate Life $\$ 1,280$
Allstate Benefits \$1,084
Allstate Annuities \$14
(1) The Discontinued Lines and Coverages and Corporate and Other segments do not have recurring premiums or contract charges.
(2) Excludes $\$ 110$ million of intersegment premiums and service fees, which are eliminated in the consolidated financial statements.

(3) Allstate Protection and Discontinued Lines and Coverages segments comprise Property-Liability. The Company does not allocate investment income, realized capital gains and losses, or investment assets to the Allstate Protection and Discontinued Lines and Coverages segments.

THE ALLSTATE CORPORATION
CHANGES IN REPORTABLE SEGMENTS AND COMBINED RATIO CALCULATION

## Property-Liability ${ }^{(1)}$ Combined Ratio and Underlying Combined Ratio*

Property-Liability includes Allstate Protection and Discontinued Lines and Coverages segment results. Property-Liability, as historically reported, included Allstate Protection, Service Businesses and Discontinued Lines and Coverages segment results. The change column represents the impact of the Service Businesses segment, which includes SquareTrade, Arity, Allstate Roadside Services and Allstate Dealer Services and is no longer included in Allstate Protection.

|  | For the twelve months ended December 31, 2017 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Property-Liability As Historically Reported |  | Property-Liability |  | Change ${ }^{(2)}$ |  |
| Premiums earned | \$ | 32,300 | \$ | 31,433 | \$ | (867) |
| Incurred losses |  | $(21,929)$ |  | $(21,566)$ |  | 363 |
| Expenses |  | $(8,553)$ |  | $(7,855)$ |  | 698 |
| Underwriting income | \$ | 1,818 | \$ | 2,012 | \$ | 194 |
| Catastrophe losses | \$ | 3,234 | \$ | 3,228 | \$ | (6) |
| Non-catastrophe prior year reserve reestimates |  | (485) |  | (487) |  | (2) |
| Amortization of purchased intangible assets |  | 99 |  | 7 |  | (92) |
| Combined Ratio |  | 94.4 |  | 93.6 |  | (0.8) |
| Effect of catastrophe losses on combined ratio |  | (10.0) |  | (10.3) |  | (0.3) |
| Effect of prior year non-catastrophe prior year reserve reestimates |  | 1.5 |  | 1.6 |  | 0.1 |
| Effect of amortization of purchased intangible assets on combined ratio |  | (0.3) |  | - |  | 0.3 |
| Underlying combined ratio * |  | 85.6 |  | 84.9 |  | (0.7) |

${ }^{(1)}$ Allstate Protection and Discontinued Lines and Coverages segments comprise Property-Liability.
${ }^{(2)}$ Excludes intersegment insurance premiums and services fees of $\$ 110$ mllion and the related incurred losses of $\$ 6$ million and expenses of $\$ 104$ million.

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## Revenues

Property and casualty insurance premiums ${ }^{(1)}$
Life premiums and contract charges ${ }^{(2)}$
Net investment income
Realized capital gains and losses:
Total other-than-temporary impairment ("OTTI") losses
OTTI losses reclassified to (from) other comprehensive income
Net OTTI losses recognized in earning
Sales and other realized capital gains and losses Total realized capital gains and losses
Total revenues

## osts and expenses

Property and casualty insurance claims and claims expense Life contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Goodwill impairmen
nterest expens
Total costs and expenses
Gain on disposition of operations

## ncome from operations before income

tax expense
Income tax (benefit) expense

## Net income

Preferred stock dividends

## Net income applicable to common shareholders

## Earnings per common share: ${ }^{(3)}$

Net income applicable to common shareholders per common share - Basic
Weighted average common shares - Basic
Net income applicable to common shareholders per common share - Diluted
Weighted average common shares - Diluted

## Cash dividends declared per common share

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Twelve months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ | Sept. 30, 2017 |  | June 30, 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { Sept. } 30 \text {, } \\ & 2016 \end{aligned}$ |  | June 30, <br> 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| \$ 8,202 | \$ | 8,121 | \$ | 8,018 | \$ | 7,959 | \$ | 7,901 | \$ | 7,869 | \$ | 7,814 | \$ | 7,723 | \$ | 32,300 | \$ | 31,307 |
| 601 |  | 593 |  | 591 |  | 593 |  | 574 |  | 571 |  | 564 |  | 566 |  | 2,378 |  | 2,275 |
| 913 |  | 843 |  | 897 |  | 748 |  | 801 |  | 748 |  | 762 |  | 731 |  | 3,401 |  | 3,042 |
| (11) |  | (26) |  | (47) |  | (62) |  | (72) |  | (73) |  | (77) |  | (91) |  | (146) |  | (313) |
| (2) |  | (2) |  | (3) |  | 3 |  | 2 |  | - |  | (2) |  | 10 |  | (4) |  | 10 |
| (13) |  | (28) |  | (50) |  | (59) |  | (70) |  | (73) |  | (79) |  | (81) |  | (150) |  | (303) |
| 140 |  | 131 |  | 131 |  | 193 |  | 72 |  | 106 |  | 103 |  | (68) |  | 595 |  | 213 |
| 127 |  | 103 |  | 81 |  | 134 |  | 2 |  | 33 |  | 24 |  | (149) |  | 445 |  | (90) |
| 9,843 |  | 9,660 |  | 9,587 |  | 9,434 |  | 9,278 |  | 9,221 |  | 9,164 |  | 8,871 |  | 38,524 |  | 36,534 |
| 5,279 |  | 5,545 |  | 5,689 |  | 5,416 |  | 5,083 |  | 5,553 |  | 5,901 |  | 5,684 |  | 21,929 |  | 22,221 |
| 507 |  | 456 |  | 486 |  | 474 |  | 464 |  | 484 |  | 454 |  | 455 |  | 1,923 |  | 1,857 |
| 168 |  | 174 |  | 175 |  | 173 |  | 168 |  | 183 |  | 185 |  | 190 |  | 690 |  | 726 |
| 1,239 |  | 1,200 |  | 1,176 |  | 1,169 |  | 1,157 |  | 1,138 |  | 1,126 |  | 1,129 |  | 4,784 |  | 4,550 |
| 1,257 |  | 1,218 |  | 1,086 |  | 1,097 |  | 1,063 |  | 1,021 |  | 1,040 |  | 982 |  | 4,658 |  | 4,106 |
| 32 |  | 14 |  | 53 |  | 10 |  | 9 |  | 5 |  | 11 |  | 5 |  | 109 |  | 30 |
| 125 |  | - |  |  |  |  |  | - |  | - |  |  |  | - |  | 125 |  | - |
| 84 |  | 83 |  | 83 |  | 85 |  | 77 |  | 73 |  | 72 |  | 73 |  | 335 |  | 295 |
| 8,691 |  | 8,690 |  | 8,748 |  | 8,424 |  | 8,021 |  | 8,457 |  | 8,789 |  | 8,518 |  | 34,553 |  | 33,785 |
| 5 |  | 1 |  | 12 |  | 2 |  | 1 |  | 1 |  | 1 |  | 2 |  | 20 |  | 5 |
| 1,157 |  | 971 |  | 851 |  | 1,012 |  | 1,258 |  | 765 |  | 376 |  | 355 |  | 3,991 |  | 2,754 |
| (92) ${ }^{(4)}$ |  | 305 |  | 272 |  | 317 |  | 418 |  | 245 |  | 105 |  | 109 |  | 802 |  | 877 |
| \$ 1,249 | \$ | 666 | \$ | 579 | \$ | 695 | \$ | 840 | \$ | 520 | \$ | 271 | \$ | 246 | \$ | 3,189 | \$ | 1,877 |
| 29 |  | 29 |  | 29 |  | 29 |  | 29 |  | 29 |  | 29 |  | 29 |  | 116 |  | 116 |
| \$ 1,220 | \$ | 637 | \$ | 550 | \$ | 666 | \$ | 811 | \$ | 491 | \$ | 242 | \$ | 217 | \$ | 3,073 | \$ | 1,761 |
| \$ 3.41 | \$ | 1.76 | \$ | 1.51 | \$ | 1.82 | \$ | 2.20 | \$ | 1.32 | \$ | 0.65 | \$ | 0.57 | \$ | 8.49 | \$ | 4.72 |
| 357.5 |  | 361.3 |  | 363.6 |  | 365.7 |  | 368.0 |  | 371.5 |  | 373.6 |  | 378.1 |  | 362.0 |  | 372.8 |
| \$ 3.35 | \$ | 1.74 | \$ | 1.49 | \$ | 1.79 | \$ | 2.18 | \$ | 1.31 | \$ | 0.64 | \$ | 0.57 | \$ | 8.36 | \$ | 4.67 |
| 363.8 |  | 367.1 |  | 369.0 |  | 371.3 |  | 372.5 |  | 375.9 |  | 378.1 |  | 382.9 |  | 367.8 |  | 377.3 |
| \$ 0.37 |  | 0.37 | \$ | 0.37 | \$ | 0.37 |  | 0.33 |  | 0.33 | \$ | 0.33 | \$ | 0.33 | \$ | 1.48 | \$ | 1.32 |

 and finance and insurance products.
${ }^{(2)}$ Life premiums and contract charges are reported in the Allstate Life, Allstate Benefits and Allstate Annuities results and include life insurance, voluntary accident and health insurance, and annuity products.
${ }^{(3)}$ In accordance with GAAP, the quarter and year-to-date per share amounts are calculated discretely. Therefore, the sum of each quarter may not equal the year-to-date amount.
${ }^{(4)}$ Includes a $\$ 506$ million benefit related to Tax Legislation.

## Contribution to income

Net income applicable to common shareholders
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives not hedged, after-tax
DAC and DSI amortization relating to realized capita gains and losses and valuation changes on embedded derivatives not hedged, after-tax
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax Business combination expenses and the amortization of purchased intangible assets, after-tax
Gain on disposition of operations, after-tax
Goodwill impairment
Tax Legislation benefit
Adjusted net income *

## Income per common share-Diluted

Net income applicable to common shareholders
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives not hedged, after-tax
DAC and DSI amortization relating to realized canital gains and losses and valuation changes on embedded gains and losses and valuation ch
derivatives not hedged, after-tax
Reclassification of periodic settlements and accrual on non-hedge derivative instruments, after-tax on non-hedge derivative instruments, after-tax
Business combination expenses and the amortization of purchased intangible assets, after-tax
Gain on disposition of operations, after-tax
Goodwill impairment
Tax Legislation benefit
Adjusted net income *
Weighted average common shares - Diluted
THE ALLSTATE CORPORATION
CONTRIBUTION TO INCOME
\$ in millions, except per share data)

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Twelve months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | June 30, 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| \$ 1,220 | \$ | 637 | \$ | 550 | \$ | 666 | \$ | 811 | \$ | 491 | \$ | 242 | \$ | 217 | \$ | 3,073 | \$ | 1,761 |
| (90) |  | (67) |  | (53) |  | (88) |  | (1) |  | (22) |  | (17) |  | 96 |  | (298) |  | 56 |
| (2) |  | 1 |  | 1 |  | - |  | (6) |  | - |  | 4 |  | 4 |  | - |  | 2 |
| 2 |  | 2 |  | 3 |  | 3 |  | 1 |  | 1 |  | 1 |  | 1 |  | 10 |  | 4 |
| (1) |  | (1) |  | (1) |  | - |  | (2) |  | - |  | - |  | (1) |  | (3) |  | (3) |
| 17 |  | 17 |  | 16 |  | 29 |  | 4 |  | 5 |  | 6 |  | 6 |  | 79 |  | 21 |
| (3) |  | (2) |  | (6) |  | (2) |  | - |  | (1) |  | (1) |  | (1) |  | (13) |  | (3) |
| 125 |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | 125 |  | - |
| (506) |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | (506) |  | - |
| \$ 762 | \$ | 587 | \$ | 510 | \$ | 608 | \$ | 807 | \$ | 474 | \$ | 235 | \$ | 322 | \$ | 2,467 | \$ | 1,838 |
| \$ 3.35 | \$ | 1.74 | \$ | 1.49 | \$ | 1.79 | \$ | 2.18 | \$ | 1.31 | \$ | 0.64 | \$ | 0.57 | \$ | 8.36 | \$ | 4.67 |
| (0.25) |  | (0.18) |  | (0.14) |  | (0.24) |  | - |  | (0.06) |  | (0.04) |  | 0.25 |  | (0.81) |  | 0.15 |
| (0.01) |  | - |  | - |  | - |  | (0.02) |  | - |  | 0.01 |  | 0.01 |  | - |  | - |
| 0.01 |  | 0.01 |  | 0.01 |  | 0.01 |  | - |  | - |  | - |  | - |  | 0.03 |  | 0.01 |
| - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | (0.01) |  | (0.01) |
| $\begin{gathered} 0.05 \\ (0.01) \end{gathered}$ |  | $0.04$ |  | $\begin{gathered} 0.04 \\ (0.02) \end{gathered}$ |  | 0.08 |  | 0.01 |  | 0.01 |  | 0.01 |  | 0.01 |  | $\begin{gathered} 0.22 \\ (0.04) \end{gathered}$ |  | $\begin{gathered} 0.06 \\ (0.01) \end{gathered}$ |
| 0.34 |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | 0.34 |  | , |
| $(1.39)$ |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | (1.38) |  | - |
| \$ 2.09 | \$ | 1.60 | \$ | 1.38 | \$ | 1.64 |  | 2.17 | \$ | 1.26 | \$ | 0.62 | \$ | 0.84 | \$ | 6.71 | \$ | 4.87 |
| 363.8 |  | 367.1 |  | 369.0 |  | 371.3 |  | 372.5 |  | 375.9 |  | 378.1 |  | 382.9 |  | 367.8 |  | 377.3 |

## Service Businesses

Insurance premiums
Intersegment insurance premiums and service fees ${ }^{(2)}$
Net investment income
Realized capital gains and losses
Total Service Businesses revenues

## Allstate Life

Premiums and contract charges
Net investment income
Realized capital gains and losses Total Allstate Life revenues

## Allstate Benefits

Premiums and contract charges
Net investment income
Realized capital gains and losses
Total Allstate Benefits revenues

## Allstate Annuities <br> Contract charges

Net investment income
Realized capital gains and losses Total Allstate Annuities revenues

## Corporate and Other

Net investment income
Realized capital gains and losses Total Corporate and Other revenues

## Intersegment eliminations ${ }^{(2)}$

## Consolidated revenue


${ }^{(1)}$ Allstate Protection and Discontinued Lines and Coverages segments comprise Property-Liability
${ }^{(2)}$ Intersegment insurance premiums and service fees are primarily related to Allstate Roadside Services and Arity and are eliminated in the consolidated financial statements.

THE ALLSTATE CORPORATION
CONSOLIDATING SEGMENT RESULTS


${ }^{(1)}$ Adjusted net income is the segment measure used for each business

## THE ALLSTATE CORPORATION

## CONSOLIDATING SEGMENT RESULTS

(\$ in millions)

${ }^{(1)}$ Adjusted net income is the segment measure used for each business

## THE ALLSTATE CORPORATION

HISTORICAL CONSOLIDATING SEGMENT RESULTS
(\$ in millions)


[^0]THE ALLSTATE CORPORATION
CONDENSED CONSOLIDATED STATEMENTS OF FINANCIAL POSITION
( $\$$ in millions)


THE ALLSTATE CORPORATION
BOOK VALUE PER COMMON SHARE
(\$ in millions, except per share data)

## Book value per common share

Numerator:
Common shareholders' equity ${ }^{(1)}$
Denominator:
Common shares outstanding and dilutive potential common shares outstanding

Book value per common share

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities

Numerator:
Common shareholders' equity
Unrealized net capital gains and losses on fixed income securities

Adjusted common shareholders' equity

Denominator:
Common shares outstanding and dilutive potential common shares outstanding

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities *

(1) Excludes equity related to preferred stock of $\$ 1,746$ million in each period.


 capital gains and losses on fixed income securities, by $\$ 0.37$.

## THE ALLSTATE CORPORATION

RETURN ON COMMON SHAREHOLDERS' EQUITY
(\$ in millions)

## Return on Common Shareholders' Equity

Numerator:
Net income applicable to common shareholders ${ }^{(1)}$

## Denominator:

Beginning common shareholders' equity Ending common shareholders' equity

Average common shareholders' equity ${ }^{(2)}$
Return on common shareholders' equity ${ }^{(3)}$

## Adjusted Net Income Return on Common Shareholders' Equity

Numerator:
Adjusted net income *(1)

## Denominator:

Beginning common shareholders' equity
Less: Unrealized net capital gains and losses
Adjusted beginning common shareholders' equity
Ending common shareholders' equity
Less: Unrealized net capital gains and losses
Adjusted ending common shareholders' equity
Average adjusted common shareholders' equity ${ }^{(2)}$
Adjusted net income return on common shareholders' equity *(3)(4)

${ }^{(1)}$ Net income applicable to common shareholders and adjusted net income reflect a trailing twelve-month period.
 respectively, for the twelve-month period as data points.
${ }^{(3)}$ The Tax Legislation adjustment recorded in fourth quarter 2017 increased return on common shareholders' equity by 2.4 points and decreased adjusted net income return on common shareholders' equity by 0.1 points.

 adjusted net income return on equity calculation by 0.1 points.
the allstate corporation
DEBT TO CAPITAL
(\$ in millions)

## Debt

Short-term debt
Long-term debt
Total deb

Capital resources

## Debt

Shareholders' equity
Preferred stock and additional capital paid-in Common stock
Additional capital paid-in
Retained income
Deferred ESOP expense
Treasury stock
Unrealized net capital gains and losses
Unrealized foreign currency translation adjustments
Unrecognized pension and other postretirement benefit cost Total shareholders' equity

Total capital resources

## Ratio of debt to shareholders' equity

Ratio of debt to capital resources


Adjustments to reconcile net income to net
cash provided by operating activities: Depreciation, amortization and other non-cash items
Realized capital gains and losses
Gain on disposition of operations Interest credited to contractholder funds Goodwill impairment
Changes in:
Policy benefits and other insurance reserves
Unearned premiums
Deferred policy acquisition costs
Premium installment receivables, net
Income taxes
Other operating assets and liabilities
Net cash provided by operating activities
CASH FLOWS FROM INVESTING ACTIVITIES
Proceeds from sales
Fixed income securities
Equity securities
Limited partnership interests
Mortgage loans
vestment collections
Fixed income securities
Mortgage loans
Other investment
Fixed income securities
Equity securities
Limited partnership interests
Mortgage loans
Other investments
Change in short-term investments, net
Change in other investments, net
Purchases of property and equipment, net
Acquisition of operations
Net cash (used in) provided by investing activities
CASH FLOWS FROM FINANCING ACTIVITIES
Proceeds from issuance of long-term debt
epayments of long-term debt
ontractholder fund deposits
Contractholder fund withdrawals
Dividends paid on common stock
Treasury stock purchases
Shares reissued under equity incentive plans, net
Excess tax benefits on share-based payment arrangements
Other
Net cash (used in) provided by financing activities

## NET (DECREASE) INCREASE IN CASH <br> CASH AT BEGINNING OF PERIOD <br> CASH AT END OF PERIOD



## the allstate corporation

ANALYSIS OF DEFERRED POLICY ACQUISITION COSTS
(s in millions)


[^1]
## THE ALLSTATE CORPORATION

ANALYSIS OF DEFERRED POLICY ACQUISITION COSTS
(\$ in millions)

|  | Change in Deferred Policy Acquisition Costs For the twelve months ended December 31, 2017 |  |  |  |  |  |  |  |  |  |  |  |  |  | Reconciliation of Deferred Policy <br> Acquisition Costs as of December 31, 2017 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \begin{array}{c} \text { Beginning } \\ \text { balance } \end{array} \\ \text { Dec. } 31,2016 \\ \hline \end{gathered}$ |  | Acquisition costs deferred |  | $\begin{gathered} \text { Amortization } \\ \text { before } \\ \text { adjustments }{ }^{(1)(2)} \\ \hline \end{gathered}$ |  | Amortization relating to realized capital gains and losses and valuation changes on embedded derivatives not hedged ${ }^{(2)}$ |  | Amortization (acceleration) deceleration for changes in assumptions ${ }^{(2)}$ |  | Effect of unrealized capital gains and losses |  | $\begin{gathered} \text { Ending } \\ \text { balance } \\ \text { Dec. } 31,2017 \\ \hline \end{gathered}$ |  | DAC before impact of unrealized capital gains and losses |  | Impact of unrealized capital gains and losses |  | DAC after impact of unrealized capital gains and losses |  |
| Allstate Protection | \$ | 1,432 | \$ | 4,283 | \$ | $(4,205)$ | \$ | - | \$ | - | \$ | - | \$ | 1,510 | \$ | 1,510 | \$ | - | \$ | 1,510 |
| Service Businesses |  | 756 |  | 494 |  | (296) |  | - |  | - |  | - |  | 954 |  | 954 |  | - |  | 954 |
| Allstate Life |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Traditional life and accident and health |  | 438 |  | 66 |  | (39) |  | - |  | - |  | - |  | 465 |  | 465 |  | - |  | 465 |
| Interest-sensitive life |  | 762 |  | 66 |  | (95) |  | (14) |  | 14 |  | (46) |  | 687 |  | 872 |  | (185) |  | 687 |
| Subtotal |  | 1,200 |  | 132 |  | (134) |  | (14) |  | 14 |  | (46) |  | 1,152 |  | 1,337 |  | (185) |  | 1,152 |
| Allstate Benefits |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Traditional life and accident and health |  | 382 |  | 138 |  | (117) |  |  |  |  |  |  |  | 403 |  | 403 |  |  |  | 403 |
| Interest-sensitive life |  | 144 |  | 20 |  | (24) |  | $-$ |  | (1) |  | - |  | 139 |  | 140 |  | (1) |  | 139 |
| Subtotal |  | 526 |  | 158 |  | (141) |  | - |  | (1) |  | - |  | 542 |  | 543 |  | (1) |  | 542 |
| Allstate Annuities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fixed annuity |  | 40 |  | - |  | (7) |  | - |  | - |  | - |  | 33 |  | 33 |  | - |  | 33 |
| Consolidated | \$ | 3,954 | \$ | 5,067 | \$ | $(4,783)$ | \$ | (14) | \$ | 13 | \$ | $\stackrel{(46)}{ }$ | \$ | 4,191 | \$ | 4,377 | \$ | ${ }^{(186)}$ | \$ | 4,191 |


|  | Change in Deferred Policy Acquisition Costs <br> For the twelve months ended December 31, 2016 |  |  |  |  |  |  |  |  |  |  |  |  |  | Reconciliation of Deferred Policy <br> Acquisition Costs as of December 31, 2016 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \begin{array}{l} \text { Beginning } \\ \text { balance } \end{array} \\ \text { Dec. } 31,2015 \\ \hline \end{gathered}$ |  | Acquisition costs deferred |  | $\begin{aligned} & \text { Amortization } \\ & \text { before } \\ & \text { adjustments }{ }^{(1)(2)} \\ & \hline \end{aligned}$ |  | Amortization relating to realized capital gains and losses and valuation changes on embedded derivatives not hedged ${ }^{(2)}$ |  | Amortization (acceleration) deceleration for changes in assumptions ${ }^{(2)}$ |  | Effect of unrealized capital gains and losses |  | $\begin{gathered} \text { Ending } \\ \text { balance } \\ \text { Dec. 31, } 2016 \end{gathered}$ |  | DAC before impact of unrealized capital gains and losses |  | Impact of unrealized capital gains and losses |  | DAC after impact of unrealized capital gains and losses |  |
| Allstate Protection | \$ | 1,410 | \$ | 4,075 | \$ | $(4,053)$ | \$ | - | \$ | - | \$ | - | \$ | 1,432 | \$ | 1,432 | \$ | - | \$ | 1,432 |
| Service Businesses |  | 619 |  | 351 |  | (214) |  | - |  | - |  | - |  | 756 |  | 756 |  | - |  | 756 |
| Allstate Life |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Traditional life and accident and health |  | 424 |  | 57 |  | (43) |  | - |  | - |  | - |  | 438 |  | 438 |  | - |  | 438 |
| Interest-sensitive life |  | 847 |  | 77 |  | (88) |  | (6) |  | 6 |  | (74) |  | 762 |  | 900 |  | (138) |  | 762 |
| Subtotal |  | 1,271 |  | 134 |  | (131) |  | (6) |  | 6 |  | (74) |  | 1,200 |  | 1,338 |  | (138) |  | 1,200 |
| Allstate Benefits |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Traditional life and accident and health |  | 368 |  | 133 |  | (119) |  |  |  | - |  |  |  | 382 |  | 382 |  |  |  | 382 |
| Interest-sensitive life |  | 146 |  | 24 |  | (22) |  | - |  | (4) |  | - |  | 144 |  | 145 |  | (1) |  | 144 |
| Subtotal |  | 514 |  | 157 |  | (141) |  | - |  | (4) |  | - |  | 526 |  | 527 |  | (1) |  | 526 |
| Allstate Annuities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Consolidated | \$ | 3,861 | \$ | 4,717 | \$ | $(4,546)$ | \$ | (6) | \$ | 2 | \$ | (74) | \$ | 3,954 | \$ | 4,093 | \$ | (139) | \$ | 3,954 |


(2) Included as a component of amortization of DAC on the Consolidated Statements of Operations
(2) Included as a component of amortization of DAC on the Consolidated Statements of Operations.
the allstate corporation
HISTORICAL CONSOLIDATED OPERATING
AND FINANCIAL POSITION DATA
( $\$$ in millions except per share data)

## Consolidated statement of operations data

Insurance premiums and contract charges
Net investment income
Realized capital gains and losses
Total revenues
Net income applicable to common shareholders
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses
and valuation changes on embedded derivatives not hedged, after-tax
DAC and DSI unlocking relating to realized capital gains and losses, after-tax
Reclassification of periodic settlements and accruals on non-hedge
derivative instruments, after-tax
Amortization of purchased intangible assets, after-tax
(Gain) loss on disposition of operations, after-tax
Loss on extinguishment of debt, after-tax
Postretirement benefits curtailment gain, after-tax
Change in accounting for investments in qualified affordable housing projects
Goodwill impairment
Tax Legislation benefit
Adjusted net income *

## Income per common share - Diluted

Net income applicable to common shareholders
Realized capital gains and losses, after-tax
Valuation changes on embedded derivatives not hedged, after-tax
DAC and DSI amortization relating to realized capital gains and losses
AC valuation changes on embedded dervaives not hedged, after-tax
cruals on non-hedge
e instruments, after-tax
Amortization of purchased intangible assets, after-tax
(Gain) loss on disposition of operations, after-tax
Loss on extinguishment of debt, after-tax
Postretirement benefits curtailment gain, after-tax
Change in accounting for investments in qualified affordable housing projects Goodwill impairment
Tax Legislation benefi
Adjusted net income
Net income applicable to common shareholders per share - Basic

## Consolidated statement of financial position data.

Investments
Total assets
Reserves for claims and claims expense, life-contingent
contract benefits and contractholder funds
Debt
Shareholders' equity
Book value per share
Operating ratio:
Annual statutory premiums written to surplus ratio (U.S. property-liability operations)

## Other operating data

Total employees ${ }^{(1)}$
Total Allstate agencies ${ }^{(1)(2)}$
As of or for the Year Ended December 31,

|  | 2017 | 2016 |  | 2015 |  | 2014 |  | 2013 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 34,678 | \$ | 33,582 | \$ | 32,467 | \$ | 31,086 | \$ | 29,970 |
|  | 3,401 |  | 3,042 |  | 3,156 |  | 3,459 |  | 3,943 |
|  | 445 |  | (90) |  | 30 |  | 694 |  | 594 |
| \$ | 38,524 | \$ | 36,534 | \$ | 35,653 | \$ | 35,239 | \$ | 34,507 |
| \$ | 3,073 | \$ | 1,761 | \$ | 2,055 | \$ | 2,746 | \$ | 2,263 |
|  | (298) |  | 56 |  | (19) |  | (451) |  | (385) |
|  |  |  | 2 |  | 1 |  | 15 |  | 16 |
|  | 10 |  | 4 |  | 3 |  | 3 |  | 5 |
|  | - |  | - |  | - |  | - |  | (7) |
|  | (3) |  | (3) |  | (2) |  | (7) |  | 7 |
|  | 79 |  | 21 |  | 32 |  | 45 |  | 55 |
|  | (13) |  | (3) |  | (2) |  | 16 |  | 515 |
|  | - |  | - |  | - |  | - |  | 319 |
|  | - |  |  |  | - |  | - |  | (118) |
|  |  |  |  |  | 45 |  | - |  | - |
|  | 125 |  |  |  |  |  |  |  |  |


| $\$$ | 8.36 <br> $(0.81)$ | 4.67 | $\$$ | 5.05 | $\$$ | 6.27 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - | 0.15 | $(0.05)$ | $(1.03)$ | 4.81 |  |  |
|  | - | - | 0.03 | $(0.82)$ |  |  |
|  |  |  | 0.03 |  |  |  |
|  | 0.03 | 0.01 | - | 0.01 | 0.01 |  |
|  | - | - | - | $(0.01)$ |  |  |
|  |  |  |  | $(0.02)$ | 0.01 |  |
|  |  | - | 0.10 | 0.12 |  |  |
| $(0.01)$ | $(0.01)$ | 0.08 | - | 0.04 | 1.10 |  |
| 0.22 | 0.06 | - | - | 0.68 |  |  |
| $(0.04)$ | $(0.01)$ | - | - | - | $(0.25)$ |  |
| - | - | - | 0.11 | - | - |  |



| \$ | 6.71 | \$ | 4.87 | \$ | 5.19 | \$ | 5.40 | \$ | 5.68 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 8.49 | \$ | 4.72 | \$ | 5.12 | \$ | 6.37 | \$ | 4.87 |

${ }^{(1)}$ Rounded to the nearest hundred.
(2) Total Allstate agencies represents exclusive Allstate agencies and financial representatives in the United States and employee producers in Canada.

THE ALLSTATE CORPORATION
POLICIES IN FORCE AND OTHER STATISTICS

Policies in Force statistics (in thousands)
Allstate Protection ${ }^{(1)}$

## Allstate bran

Auto
Homeowners
Landlor
Condominium
Other Other personal lines Commercial lines Total

## Esurance brand

Auto
Homeowners
Other personal lines
Total

## Encompass brand

Auto
Homeowners Other personal lines
Total
Allstate Protection Policies in Forces
Service Businesses ${ }^{(1)}$
SquareTrade ${ }^{(2)}$
Allstate Roadside Services
Allstate Dealer Services
Total
Allstate Life ${ }^{(1)}$
Allstate Benefits ${ }^{(1)}$
Allstate Annuities ${ }^{(1)}$

## Total Policies in Force

## Agency Data ${ }^{(3)}$

Total Allstate agencies ${ }^{(4)}$
Licensed sales professionals ${ }^{(5)}$
Allstate independent agencies ${ }^{(6)}$

| $\begin{gathered} \hline \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ | Sept. 30, <br> 2017 | June 30, 2017 | $\begin{gathered} \text { March 31, } \\ 2017 \end{gathered}$ | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. } 30 \\ 2016 \\ \hline \end{gathered}$ | June 30, <br> 2016 | $\begin{gathered} \text { March 31, } \\ 2016 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 19,580 | 19,513 | 19,548 | 19,565 | 19,742 | 19,852 | 20,061 | 20,145 |
| 6,088 | 6,071 | 6,075 | 6,090 | 6,120 | 6,131 | 6,158 | 6,176 |
| 694 | 697 | 703 | 710 | 716 | 720 | 726 | 732 |
| 1,588 | 1,578 | 1,564 | 1,563 | 1,568 | 1,557 | 1,554 | 1,556 |
| 663 | 662 | 662 | 663 | 666 | 665 | 667 | 667 |
| 1,278 | 1,275 | 1,270 | 1,264 | 1,264 | 1,260 | 1,256 | 1,253 |
| 4,223 | 4,212 | 4,199 | 4,200 | 4,214 | 4,202 | 4,203 | 4,208 |
| 245 | 251 | 262 | 272 | 285 | 296 | 308 | 318 |
| 30,136 | 30,047 | 30,084 | 30,127 | 30,361 | 30,481 | 30,730 | 30,847 |
| 1,352 | 1,369 | 1,388 | 1,400 | 1,391 | 1,395 | 1,409 | 1,428 |
| 79 | 76 | 69 | 63 | 58 | 52 | 44 | 37 |
| 44 | 45 | 47 | 48 | 47 | 47 | 47 | 46 |
| 1,475 | 1,490 | 1,504 | 1,511 | 1,496 | 1,494 | 1,500 | 1,511 |
| 530 | 548 | 571 | 595 | 622 | 649 | 676 | 701 |
| 254 | 262 | 273 | 284 | 295 | 305 | 318 | 329 |
| 85 | 88 | 91 | 94 | 98 | 101 | 105 | 108 |
| 869 | 898 | 935 | 973 | 1,015 | 1,055 | 1,099 | 1,138 |
| 32,480 | 32,435 | 32,523 | 32,611 | 32,872 | 33,030 | 33,329 | 33,496 |
| 38,719 | 34,078 | 31,258 | 29,907 | - | - | - | - |
| 699 | 708 | 724 | 743 | 768 | 797 | 824 | 856 |
| 4,088 | 4,130 | 4,139 | 4,150 | 4,142 | 4,125 | 4,059 | 3,987 |
| 43,506 | 38,916 | 36,121 | 34,800 | 4,910 | 4,922 | 4,883 | 4,843 |
| 2,026 | 2,019 | 2,020 | 2,017 | 2,023 | 2,019 | 2,022 | 2,021 |
| 4,033 | 4,035 | 4,064 | 3,992 | 3,755 | 3,733 | 3,752 | 3,726 |
| 231 | 236 | 240 | 246 | 251 | 256 | 261 | 267 |
| 82,276 | 77,641 | 74,968 | 73,666 | 43,811 | 43,960 | 44,247 | 44,353 |
| 12,400 | 12,200 | 12,200 | 12,200 | 12,200 | 12,200 | 12,200 | 12,100 |
| 24,800 | 23,900 | 24,000 | 23,600 | 23,800 | 23,600 | 23,800 | 24,000 |
| 2,400 | 2,400 | 2,300 | 2,200 | 2,200 | 2,200 | 2,000 | 2,100 |

(2) SquareTrade had PIF of 28.5 million, 25.8 million, 24.4 million and 23.0 million at December 31, 2016, September 30, 2016, June 30, 2016, and March 31, 2016, respectively. These numbers are prior to the acquisition of SquareTrade on January 3, 2017, so they are not reflected in the periods above.
(3) Rounded to the nearest hundred
(4) Total Allstate agencies represents exclusive Allstate agencies and financial representatives in the United States and employee producers in Canada
5) Employees of Allstate agencies who are licensed to sell Allstate products.
(6) Includes 703 and 488 engaged Allstate independent agencies ("AIAs") as of December 31, 2017 and December 31, 2016, respectively. Engaged AIAs, as currently determined, include those that achieve a minimum number of new policies written.
Allstate Protection
Allstate brand ${ }^{(1)}$
Auto
Homeowners
Landlord
Renter
Condominium
Other
Other personal lines
Commercial lines
Total
Esurance brand
Auto
Homeowners
Other personal lines
Total
Encompass brand
Auto
Homeowners
Other personal lines
Total
Total Allstate Protection
Auto
Homeowners
Other personal lines
Commercial lines
Total
Commercial lines
Total

Discontinued Lines and Coverages ${ }^{(2)}$

## Total Property-Liability

## Service Businesses ${ }^{(3)}$

SquareTrade
Allstate Roadside Services
Allstate Dealer Services
Total

## Total premiums written

Non-Proprietary Premiums
Ivantage
Answer Financial ${ }^{(5)}$
${ }^{(1)}$ Canada premiums included in Allstate brand
Auto
Homeowners
Other personal lines
Total

Three months ended

| $\begin{gathered} \hline \text { Dec. 31, } \\ 2017 \end{gathered}$ | Sept. 30, 2017 |  | June 30, 2017 |  | $\begin{gathered} \text { March } 31, \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \end{gathered}$ |  | June 30, 2016 |  | March 31, <br> 2016 |  | $\begin{gathered} \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 4,956 | \$ | 5,096 | \$ | 4,925 | \$ | 4,882 | \$ | 4,756 | \$ | 4,940 | \$ | 4,767 | \$ | 4,746 | \$ | 19,859 | \$ | 19,209 |
| 1,694 |  | 1,921 |  | 1,847 |  | 1,403 |  | 1,638 |  | 1,869 |  | 1,831 |  | 1,392 |  | 6,865 |  | 6,730 |
| 132 |  | 138 |  | 130 |  | 120 |  | 133 |  | 141 |  | 133 |  | 122 |  | 520 |  | 529 |
| 68 |  | 86 |  | 75 |  | 67 |  | 68 |  | 84 |  | 75 |  | 67 |  | 296 |  | 294 |
| 65 |  | 71 |  | 68 |  | 55 |  | 63 |  | 70 |  | 67 |  | 53 |  | 259 |  | 253 |
| 145 |  | 159 |  | 168 |  | 126 |  | 129 |  | 152 |  | 153 |  | 111 |  | 598 |  | 545 |
| 410 |  | 454 |  | 441 |  | 368 |  | 393 |  | 447 |  | 428 |  | 353 |  | 1,673 |  | 1,621 |
| 125 |  | 116 |  | 124 |  | 123 |  | 115 |  | 123 |  | 135 |  | 126 |  | 488 |  | 499 |
| 7,185 |  | 7,587 |  | 7,337 |  | 6,776 |  | 6,902 |  | 7,379 |  | 7,161 |  | 6,617 |  | 28,885 |  | 28,059 |
| 389 |  | 427 |  | 386 |  | 439 |  | 382 |  | 428 |  | 376 |  | 439 |  | 1,641 |  | 1,625 |
| 19 |  | 24 |  | 20 |  | 16 |  | 15 |  | 16 |  | 14 |  | 11 |  | 79 |  | 56 |
| 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 2 |  | 8 |  | 8 |
| 410 |  | 453 |  | 408 |  | 457 |  | 399 |  | 446 |  | 392 |  | 452 |  | 1,728 |  | 1,689 |
| 128 |  | 141 |  | 148 |  | 125 |  | 138 |  | 153 |  | 162 |  | 138 |  | 542 |  | 591 |
| 95 |  | 108 |  | 112 |  | 91 |  | 103 |  | 121 |  | 126 |  | 104 |  | 406 |  | 454 |
| 20 |  | 22 |  | 25 |  | 20 |  | 22 |  | 25 |  | 27 |  | 21 |  | 87 |  | 95 |
| 243 |  | 271 |  | 285 |  | 236 |  | 263 |  | 299 |  | 315 |  | 263 |  | 1,035 |  | 1,140 |
| 5,473 |  | 5,664 |  | 5,459 |  | 5,446 |  | 5,276 |  | 5,521 |  | 5,305 |  | 5,323 | \$ | 22,042 | \$ | 21,425 |
| 1,808 |  | 2,053 |  | 1,979 |  | 1,510 |  | 1,756 |  | 2,006 |  | 1,971 |  | 1,507 |  | 7,350 |  | 7,240 |
| 432 |  | 478 |  | 468 |  | 390 |  | 417 |  | 474 |  | 457 |  | 376 |  | 1,768 |  | 1,724 |
| 125 |  | 116 |  | 124 |  | 123 |  | 115 |  | 123 |  | 135 |  | 126 |  | 488 |  | 499 |
| 7,838 |  | 8,311 |  | 8,030 |  | 7,469 |  | 7,564 |  | 8,124 |  | 7,868 |  | 7,332 |  | 31,648 |  | 30,888 |
| - |  |  |  |  |  |  |  | 1 |  | 2 |  |  |  |  |  |  |  | 3 |
| \$ 7,838 | \$ | 8,311 | \$ | $\xrightarrow{8,030}$ | \$ | 7,469 |  | 7,565 | \$ | 8,126 | \$ | $\xrightarrow{7,868}$ | \$ | 7,332 | \$ | $\xrightarrow{31,648}$ | \$ | 30,891 |
| \$ 156 | \$ | 104 | \$ | 85 | \$ | 81 | \$ |  | \$ |  | \$ |  | \$ | - | \$ | 426 | \$ |  |
| 60 |  | 68 |  | 66 |  | 69 |  | 67 |  | 79 |  | 77 |  | 77 |  | 263 |  | 300 |
| 93 |  | 100 |  | 108 |  | 104 |  | 91 |  | 106 |  | 106 |  | 106 |  | 405 |  | 409 |
| \$ 309 | \$ | 272 | \$ | 259 | \$ | 254 | \$ | 158 | \$ | 185 | \$ | 183 | \$ | 183 |  | 1,094 | \$ | 709 |
| \$ 8,147 |  | 8,583 | \$ | 8,289 | \$ | 7,723 |  | 7,723 |  | 8,311 | \$ | 8,051 | \$ | $\xrightarrow{7,515}$ | \$ | 32,742 | \$ | 31,600 |
| \$ 1,643 | \$ | 1,609 | \$ | 1,584 | \$ | 1,566 | \$ | 1,544 | \$ | 1,531 | \$ | 1,528 | \$ | 1,504 | \$ | 1,643 | \$ | 1,544 |
| 137 |  | 153 |  | 148 |  | 153 |  | 140 |  | 158 |  | 150 |  | 151 |  | 591 |  | 599 |
| \$ 196 | \$ | 236 | \$ | 228 | \$ | 171 | \$ | 182 | \$ | 220 | \$ | 234 | \$ | 164 | \$ | 831 | \$ | 800 |
| 59 |  | 69 |  | 65 |  | 44 |  | 52 |  | 64 |  | 64 |  | 41 |  | 237 |  | 221 |
| 15 |  | 19 |  | 16 |  | 12 |  |  |  | 16 |  | 16 |  | 10 |  | 62 |  | 55 |
| \$ | \$ | 324 | \$ | 309 | \$ | 227 | \$ | 247 | \$ | 300 | \$ | 314 | \$ | 215 | \$ | 1,130 | \$ | 1,076 |

${ }^{\text {3) }}$ There are no premiums written for Arity, which is part of the Service Businesses segment.
(4) Represents non-proprietary premiums under management as of the end of the period related to personal and commercial line products offered by lvantage when an Allstate product is not available. Fees for the three and twelve month
ended December 31, 2017 were $\$ 40.4$ million and $\$ 166.6$ million, respectively
6) Represents non-proprietary premiums written for the period. Commissions earned for the three and twelve months ended December 31,2017 were $\$ 17.3$ million and $\$ 71.1$ million, respectively.

## (\$ in millions)


${ }^{(1)}$ Catastrophe losses relate to Allstate Dealer Services.

Prior Year Reserve Reestimates ${ }^{(1)}$

## Allstate Protection

Allstate
Auto
Homeowners Other personal lines
Commercial lines
Total
Discontinued Lines and Coverages
Total Property-Liability
Service Businesses
Total prior year reserve reestimates
Allstate Protection by Brand
Allstate brand
Esurance brand
Total

Catastrophe Losses included in Prior Year Reserve Reestimates

Allstate Protection
Allstate brand
Esurance brand
Esurance brand
Encompass brand
Total
Effect of Prior Year Reserve
Reestimates on Combined Ratio ${ }^{(1)(2)}$
Allstate Protection
Auto
Homeowners
Other personal lines
Commercial lines
Total
Discontinued Lines and Coverages
Total Property-Liability
Service Businesses
Total prior year reserve reestimates
Allstate Protection by brand
Allstate brand
Esurance brand
-
Total

${ }^{(1)}$ Favorable reserve reestimates are shown in parentheses.
${ }^{(2)}$ Calculated using the total premiums earned for Allstate Protection, Discontinued Lines and Coverages and Service Businesses for the respective period.

# THE ALLSTATE CORPORATION 

 HISTORICAL PRIOR YEAR RESERVE REESTIMATES(\$ in millions)

| Twelve months ended December 31, |  |  |
| :---: | :---: | :---: |
| $2017-2016$ |  |  |

Prior Year Reserve Reestimates ${ }^{(1)}$
Allstate brand
Esurance brand
Encompass brand

Allstate Protection
Discontinued Lines and Coverages
Total Property-Liability
Service Businesses
Total prior year reserve reestimate

| \$ | (585) | \$ | (110) | \$ | 36 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | (2) |  | (21) |  | (17) |
|  | (14) |  | 5 |  | 7 |
|  | (601) |  | (126) |  | 26 |
|  | 96 |  | 105 |  | 53 |
| \$ | (505) | \$ | (21) | \$ | 79 |
| \$ | 2 | \$ | 4 | \$ | 2 |
| \$ | (503) | \$ | (17) | \$ | 81 |

Effect of Prior Year Reserve
Reestimates on Combined Ratio ${ }^{(1)(2)}$

| Allstate brand | (1.8) | (0.3) | 0.1 |
| :---: | :---: | :---: | :---: |
| Esurance brand | - | (0.1) | - |
| Encompass brand | (0.1) | - | - |
| Allstate Protection | (1.9) | (0.4) | 0.1 |
| Discontinued Lines and Coverages | 0.3 | 0.3 | 0.2 |
| Total Property-Liability | (1.6) | (0.1) | 0.3 |
| Service Businesses | - | - | - |
| Total prior year reserve reestimates | (1.6) | (0.1) | 0.3 |

${ }^{(1)}$ Favorable reserve reestimates are shown in parentheses.
(2) Calculated using the total premiums earned for Allstate Protection, Discontinued Lines and Coverages and Service Businesses for the respective period.
the allstate corporation
HISTORICAL LOSS RESERVES
(\$ in millions)

## (net of reinsurance)

Net reserve for claims and claims expense, beginning of year Acquisitions

Claims and claims expense
Provision attributable to the current year
Change in provision attributable to prior years ${ }^{(1)}$
Total claims and claims expense
Payments
Claims and claims expense attributable to current year
Claims and claims expense attributable to prior years Total payments

Net reserve for claims and claims expense, end of year ${ }^{(2)}$

Percent change in loss reserves


Reserve reestimates due to:
Asbestos and environmental claims
All other property and casualty claims
Change in pre-tax reserve

${ }^{(2)}$ Net reserves for claims and claims expense are net of expected reinsurance recoveries of $\$ 6.47$ billion, $\$ 6.18$ billion, $\$ 5.89$ billion, $\$ 5.69$ billion and $\$ 4.66$ billion at December 31, 2017, 2016, 2015, 2014, and 2013, respectively.

Premiums written
Decrease (increase) in unearned premiums
Other
Premiums earned
Claims and claims expense
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Underwriting income (loss)
Net investment income
Income tax expense on operations
Realized capital gains and losses, after-tax
Gain on disposition of operations, after-tax
Tax Legislation expense
Net income applicable to common shareholders
Catastrophe losses
Amortization of purchased intangible assets
Operating ratios
Claims and claims expense ("loss") ratio
Expense ratio
Combined ratio
Loss ratio
Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates Underlying loss ratio *

Expense ratio
Less: effect of amortization of purchased intangible assets
Expense ratio, excluding the effect of amortization of purchased intangible assets

Reconciliation of
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates Effect of amortization of purchased intangible assets Underlying combined ratio *

Effect of restructuring and related charges on combined ratio
Effect of Discontinued Lines and Coverages on combined ratio


## THE ALLSTATE CORPORATION

## HISTORICAL PROPERTY-LIABILITY RESULTS

(\$ in millions)

Twelve months ended December 31,

Premiums written
Increase in unearned premium
Other

Premiums earned
Claims and claims expense
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Underwriting income
Net investment income
Income tax expense on operations
Realized capital gains and losses, after-tax
Gain on disposition of operations, after-tax
Change in accounting for investments in qualified affordable housing projects
Tax Legislation expense
Net income applicable to common shareholders

Catastrophe losses
Amortization of purchased intangible assets

Operating ratios
Loss ratio
Expense ratio
Combined ratio

## Loss ratio

Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates
Underlying loss ratio *

Expense ratio
Less: effect of amortization of purchased intangible assets
Expense ratio, excluding the effect of amortization of purchased intangible assets

Reconciliation of combined ratio to underlying combined ratio Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
Effect of amortization of purchased intangible assets
Underlying combined ratio *

Effect of restructuring and related charges on combined ratio

Effect of Discontinued Lines and Coverages on the combined ratio

| 2017 |  | 2016 |  | 2015 |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | $\begin{gathered} 31,648 \\ (258) \\ 43 \end{gathered}$ | \$ | $\begin{gathered} 30,891 \\ (181) \\ 17 \\ \hline \end{gathered}$ | \$ | $\begin{array}{r} 30,115 \\ (253) \\ (114) \\ \hline \end{array}$ |
|  | 31,433 |  | 30,727 |  | 29,748 |
|  | $(21,566)$ |  | $(21,968)$ |  | $(20,771)$ |
|  | $(4,205)$ |  | $(4,053)$ |  | $(3,933)$ |
|  | $(3,559)$ |  | $(3,457)$ |  | $(3,439)$ |
|  | (91) |  | (29) |  | (39) |
|  | 2,012 |  | 1,220 |  | 1,566 |
|  | 1,478 |  | 1,253 |  | 1,226 |
|  | $(1,119)$ |  | (812) |  | (922) |
|  | 272 |  | - |  | (154) |
|  | 9 |  | - |  | - |
|  | - |  | - |  | (28) |
|  | (65) |  | - |  | - |
| \$ | 2,587 | \$ | 1,661 | \$ | 1,688 |
| \$ | 3,228 | \$ | 2,571 | \$ | 1,719 |
| \$ | 7 | \$ | 32 | \$ | 50 |
|  | 68.6 |  | 71.5 |  | 69.8 |
|  | 25.0 |  | 24.5 |  | 24.9 |
|  | 93.6 |  | 96.0 |  | 94.7 |
|  | 68.6 |  | 71.5 |  | 69.8 |
|  | 10.3 |  | 8.4 |  | 5.8 |
|  | (1.6) |  | (0.1) |  | 0.3 |
|  | 59.9 |  | 63.2 |  | 63.7 |
|  | 25.0 |  | 24.5 |  | 24.9 |
|  | - |  | 0.1 |  | 0.1 |
|  | 25.0 |  | 24.4 |  | 24.8 |
|  | 93.6 |  | 96.0 |  | 94.7 |
|  | (10.3) |  | (8.4) |  | (5.8) |
|  | 1.6 |  | 0.1 |  | (0.3) |
|  | - |  | (0.1) |  | (0.1) |
|  | 84.9 |  | 87.6 |  | 88.5 |
|  | 0.3 |  | 0.1 |  | 0.1 |
|  | 0.3 |  | 0.3 |  | 0.2 |

## THE ALLSTATE CORPORATION

PROPERTY-LIABILITY UNDERWRITING RESULTS BY AREA OF BUSINESS
(\$ in millions)


## THE ALLSTATE CORPORATION

 PROPERTY-LIABILITY CATASTROPHE EXPERIENCECATASTROPHE BY SIZE OF EVENT
(\$ in millions)
Three months ended December 31, 2017


EFFECT OF CATASTROPHE LOSSES ON THE COMBINED RATIO ${ }^{(1)}$

|  | Effect of all catastrophe losses on the combined ratio |  |  |  |  | Premiums earned year-to-date |  | Total catastrophe losses by year |  | earthquakes and hurricanes |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | Total catastrophe losses by year |  |  |  | Effect on the property and casualty combined ratio |
|  | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Year |  |  |  |  |  |
| 2008 | 8.4 | 10.3 | 26.8 | 3.9 | 12.4 | \$ | 26,967 | \$ | 3,342 | \$ | 1,876 | 7.0 |
| 2009 | 7.8 | 12.5 | 6.2 | 5.0 | 7.9 |  | 26,194 |  | 2,069 |  | 2,159 | 8.2 |
| 2010 | 10.0 | 9.8 | 5.9 | 8.3 | 8.5 |  | 25,957 |  | 2,207 |  | 2,272 | 8.8 |
| 2011 | 5.2 | 36.2 | 16.7 | 1.0 | 14.7 |  | 25,942 |  | 3,815 |  | 3,298 | 12.7 |
| 2012 | 3.9 | 12.3 | 3.1 | 15.7 | 8.8 |  | 26,737 |  | 2,345 |  | 1,324 | 5.0 |
| 2013 | 5.3 | 9.4 | 1.8 | 1.7 | 4.5 |  | 27,618 |  | 1,251 |  | 1,352 | 4.9 |
| 2014 | 6.3 | 13.0 | 7.1 | 1.3 | 6.9 |  | 28,929 |  | 1,993 |  | 2,000 | 6.9 |
| 2015 | 4.0 | 10.6 | 3.5 | 4.7 | 5.7 |  | 30,309 |  | 1,719 |  | 1,749 | 5.8 |
| 2016 | 10.9 | 12.5 | 6.2 | 3.9 | 8.4 |  | 30,727 |  | 2,571 |  | 2,419 | 7.9 |
| 2017 | 10.1 | 12.7 | 10.9 | 7.5 | 10.3 |  | 31,433 |  | 3,228 |  | 2,611 | 8.3 |
| Average | 7.2 | 13.9 | 8.8 | 5.3 | 8.7 |  |  |  |  |  |  | 7.5 |

${ }^{(1)}$ Catastrophe losses and the effect on the combined ratio were updated for 2017 and 2016 to remove Service Businesses from the calculation. The periods 2015 through 2008 include historical Property-Liability results, which include Allstate Protection, Discontinued Lines and Coverages and Service Businesses. The effect on the combined ratio is calculated using the total premiums earned.

## THE ALLSTATE CORPORATION

## ALLSTATE PROTECTION

## MPACT OF NET RATE CHANGES APPROVED ON PREMIUMS WRITTEN

|  | Three months ended December 31, $2017{ }^{(1)}$ |  |  | Three months ended September 30, 2017 |  |  | Three months ended June 30, 2017 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of locations ${ }^{(7)}$ | Total brand (\%) ${ }^{(8)}$ | Location specific (\%) ${ }^{(9)}$ | Number of locations | Total brand (\%) | Location specific (\%) | Number of locations | Total brand (\%) | Location specific (\%) |
| Allstate brand |  |  |  |  |  |  |  |  |  |
| Auto ${ }^{(2)(3)(4)}$ | 25 | $1.2{ }^{(10)}$ | $5.4{ }^{(10)}$ | 17 | 0.4 | 3.0 | 23 | 0.7 | 3.2 |
| Homeowners ${ }^{(5)(6)}$ | 11 | 0.2 | 1.5 | 8 | 0.5 | 5.3 | 3 | 0.1 | 2.0 |
| Esurance brand |  |  |  |  |  |  |  |  |  |
| Auto | 7 | 0.6 | 5.0 | 16 | 2.0 | 5.6 | 12 | 1.7 | 5.6 |
| Homeowners | 4 | 5.1 | 14.3 | - | - | - | - | - | - |
| Encompass brand |  |  |  |  |  |  |  |  |  |
| Auto | 8 | 1.7 | 5.7 | 8 | 0.8 | 4.5 | 11 | 2.3 | 7.5 |
| Homeowners | 7 | 0.9 | 4.5 | 6 | 0.9 | 6.0 | 9 | 2.8 | 8.9 |
|  | Three months ended March 31, 2017 |  |  | Three months ended December 31, 2016 |  |  | Three months ended September 30, 2016 |  |  |
|  | Number of locations | Total brand (\%) | Location specific (\%) | Number of locations | Total brand (\%) | Location specific (\%) | Number of locations | Total brand (\%) | Location specific (\%) |
| Allstate brand |  |  |  |  |  |  |  |  |  |
| Auto ${ }^{(2)(3)(4)}$ | 18 | $1.7{ }^{(10)}$ | $5.3{ }^{(10)}$ | 23 | 1.3 | 5.6 | 25 | 1.0 | 7.1 |
| Homeowners ${ }^{(5)(6)}$ | 14 | 1.0 | 4.2 | 12 | 0.5 | 4.7 | 10 | 0.2 | 4.6 |
| Esurance brand |  |  |  |  |  |  |  |  |  |
| Auto | 7 | 0.7 | 5.3 | 13 | 2.2 | 6.2 | 9 | 0.4 | 2.3 |
| Homeowners | - | - | - | 1 | (0.5) | (10.0) | N/A | N/A | N/A |
| Encompass brand |  |  |  |  |  |  |  |  |  |
| Auto | 5 | 1.4 | 7.2 | 8 | 3.2 | 9.9 | 9 | 1.6 | 8.8 |
| Homeowners | 3 | 0.2 | 3.4 | 6 | 0.6 | 3.3 | 5 | 1.4 | 9.2 |


 not include rating plan enhancements, including the introduction of discounts and surcharges that result in no change in the overall rate level in a location
 June 30, 2017, March 31, 2017, December 31, 2016 and September 30, 2016, respectively. Rate changes are included in the effective calculations in the period the rate change is effective for renewal contracts.
 respectively.
(4) Allstate brand auto rate changes were cumulatively $\$ 3.0$ billion or $16.5 \%$ for 2017, 2016 and 2015
 2017, June 30, 2017, March 31, 2017, December 31, 2016 and September 30, 2016, respectively
(6) Allstate brand homeowner rate changes were cumulatively $\$ 387$ million or $5.7 \%$ in 2017 and 2016 .
 and 2 Canadian provinces. Encompass brand auto and homeowners operates in 39 states and the District of Columbia.
${ }^{8}$ Represents the impact in the states, the District of Columbia and Canadian provinces where rate changes were approved during the period as a percentage of total brand prior year-end premiums written.

 respectively, in fourth quarter 2017.

${ }^{(1)}$ Other business lines primarily include Ivantage and represents commissions earned and other costs and expenses

## THE ALLSTATE CORPORATION

| Three months ended |  |  |  |  |  |  |  | Twelve months ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Dec. 31, } \\ 2017 \end{gathered}$ | Sept. 30, <br> 2017 | June 30 , 2017 | March 31, 2017 | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \end{gathered}$ | $\begin{aligned} & \text { Sept. } 30, \\ & 2016 \end{aligned}$ | June 30, <br> 2016 | March 31, $2016$ | $\begin{aligned} & \text { Dec. } 31, \\ & 2017 \end{aligned}$ | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |
| 620 | 651 | 639 | 610 | 562 | 584 | 582 | 584 | 2,520 | 2,312 |
| 177 | 198 | 195 | 163 | 167 | 188 | 193 | 164 | 733 | 712 |
| 561 | 556 | 544 | 538 | 537 | 532 | 516 | 507 | 550 | 523 |
| 1,206 | 1,203 | 1,192 | 1,187 | 1,181 | 1,181 | 1,171 | 1,174 | 1,197 | 1,177 |
| 512 | 507 | 499 | 492 | 487 | 479 | 471 | 461 | 503 | 474 |
| 1,131 | 1,119 | 1,106 | 1,106 | 1,105 | 1,099 | 1,090 | 1,082 | 1,115 | 1,094 |
| 1,022 | 1,015 | 999 | 989 | 978 | 966 | 946 | 927 | 1,005 | 964 |
| 1,133 | 1,125 | 1,117 | 1,112 | 1,109 | 1,102 | 1,098 | 1,091 | 1,119 | 1,104 |
| 963 | 925 | 925 | 899 | 941 | 927 | 926 | 889 | 927 | 930 |
| 679 | 689 | 668 | 682 | 655 | 673 | 643 | 648 | 677 | 657 |
| 87.8 | 87.7 | 87.4 | 87.4 | 87.4 | 87.5 | 88.0 | 88.0 | 87.6 | 87.8 |
| 87.5 | 87.5 | 87.0 | 87.1 | 87.5 | 87.9 | 87.8 | 88.1 | 87.3 | 87.8 |
| (2.9) | (5.6) | (4.7) | (6.0) | (2.0) | 0.3 | 2.8 | 1.1 | (4.8) | 0.5 |
| (13.2) | (9.1) | (23.7) | (20.5) | (19.2) | (19.6) | 1.5 | 5.9 | (17.4) | (7.9) |
| (4.1) | (8.0) | (5.2) | (3.9) | 1.2 | 3.9 | 5.6 | 2.1 | (5.3) | 3.1 |
| (5.2) | (9.0) | (3.4) | (3.2) | (1.2) | 0.1 | (0.1) | 2.4 | (5.2) | 0.3 |
| 17.6 | 15.0 | 28.3 | 25.1 | 18.8 | 12.4 | (2.3) | (5.5) | 22.0 | 4.7 |
| 6.7 | 4.9 | 1.6 | 4.8 | 1.9 | 1.9 | 5.3 | 7.5 | 4.5 | 4.1 |
| (2.9) | (2.6) | 6.0 | 7.6 | 2.2 | 5.2 | (12.5) | (7.7) | 1.9 | (3.4) |
| (3.7) | (5.4) | 7.1 | 2.3 | (0.5) | 0.7 | (14.3) | (2.0) | (0.1) | (4.3) |
| 8.1 | 8.1 | (0.2) | 4.1 | 1.8 | (0.5) | 4.7 | (2.7) | 5.0 | 0.9 |

 automobiles added by existing customers when they exceed the number allowed (currently 10) on a policy.
 compared to 2016, with 20 states experiencing double digit increases
Of our largest 10 states, 5 and 6 experienced increases in new issued applications in the fourth quarter and the twelve months of 2017, respectively, compared to the same periods of 2016 .
 refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners
 premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.
(5) Calculated by annualizing net earned premium reported in the quarter and year-to-date divided by policies in force at quarter end.
(8) Average underlying loss (incurred pure premium) and expense is calculated as the underlying combined ratio multiplied by the annualized average premium
${ }^{(9)}$ Renewal ratio: Renewal policies issued during the period, based on contract effective dates, divided by the total policies issued 6 months prior for auto or 12 months prior for homeowners.
${ }^{(10)} 28$ and 20 states in the fourth quarter and the twelve months of 2017 , respectively, including 7 and 3 of our largest 10 states, experienced increases in the renewal ratio compared to the same periods of 2016 .
(12) Of our largest 10 states, 5 and 1 experienced increases in the renewal ratio in the fourth quarter and the twelve months of 2017, respectively, compared to the same periods of 2016.


 year; divided by the prior year paid or gross claim frequency.
 changes are beginning to normalize and the related impacts on the percent change in paid claim frequency and severity have begun to moderate.
${ }^{(14)} 42$ states experienced a year over year decrease in property damage paid claim frequency in fourth quarter 2017 compared to fourth quarter 2016
 compared to the same period in the prior year; divided by the prior year paid claims severity.

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## ALLSTATE BRAND AUTO CLAIM FREQUENCY ANALYSIS ${ }^{(1)}$

BODILY INJURY \% CHANGE IN GROSS AND PAID CLAIM FREQUENCY RATE

Change in auto claim frequency ${ }^{(2)}$
(\% change in frequency rate year over year) \% Change in gross claim frequency
\% Change in paid claim frequency ${ }^{(3)}$

| $-2.9 \%$ | $1.2 \%$ | $-1.8 \%$ | $-3.1 \%$ | $-2.4 \%$ | $-1.1 \%$ | $0.8 \%$ | $-1.7 \%$ | $-0.3 \%$ | $-2.8 \%$ | $-1.3 \%$ | $4.0 \%$ | $6.8 \%$ | $6.8 \%$ | $6.4 \%$ | $3.9 \%$ | $1.1 \%$ | $2.8 \%$ | $0.3 \%$ | $-2.0 \%$ | $-6.0 \%$ | $-4.7 \%$ | $-5.6 \%$ | $-2.9 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |


| $-0.2 \%$ | $1.1 \%$ | $-1.0 \%$ | $0.7 \%$ | $-2.3 \%$ | $-2.7 \%$ | $-2.1 \%$ | $-4.7 \%$ | $-4.7 \%$ | $-3.8 \%$ | $0.2 \%$ | $4.7 \%$ | $2.3 \%$ | $6.0 \%$ | $3.5 \%$ | $0.0 \%$ | $5.9 \%$ | $1.5 \%$ | $-19.6 \%$ | $-19.2 \%$ | $-20.5 \%$ | $-23.7 \%$ | $-9.1 \%$ | $-13.2 \%$ |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |

Rates of change in auto bodily injury frequency
_\% change in gross claim frequency $\quad$ \% change in paid claim frequency

${ }^{(1)}$ Frequency statistics exclude counts associated with catastrophe events.


 year paid or gross claim frequency
 These process changes are beginning to normalize and the related impacts on the percent change in paid claim frequency and severity have begun to moderate

## THE ALLSTATE CORPORATION

## ALLSTATE BRAND AUTO CLAIM FREQUENCY ANALYSIS ${ }^{(1)}$

PROPERTY DAMAGE \% CHANGE IN GROSS AND PAID CLAIM FREQUENCY

| 2012 |  |  |  | 2013 |  |  |  | 2014 |  |  |  | 2015 |  |  |  | 2016 |  |  |  | 201 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q | Q4 | Q1 | Q2 | Q | Q4 |

Change in auto claim frequency ${ }^{(2)}$
(\% change in frequency rate year over year) \% Change in gross claim frequency
\% Change in paid claim frequency


Frequency statistics exclude counts associated with catastrophe events


 frequency.

Net premiums witten
Net premiums earned
Auto
Homeo
Other personal lines
Other per
Total
Incurred losses
Auto
Homeowne
Other personal lines
Total
Expenses
Auto
Homeowners
Other personal lines
Underwiting (loss) income
Auto
Homeowners
Other persona
Other personal lines
Total

Loss ratio
Expense ratio
oss ratio
Less: effect of catastrophe losses
effect of prior year non-catastrophe reserve reestimates
Underlying loss ratio *
Expense ratio
Less: effect of amortization of purchased intangible assets
Expense ratio, excluding the effect of amortization of purchased intangible assets
Reconciliation of combined ratio to underlying combined ratio
Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
Effect of amortization of purchased intangible assets
Underlying combined ratio *
Effect of prior year reserve reestimates on combined ratio
Effect of advertising expenses on combined ratio
Policies in Force (in thousands)
Auto
Homeowners

New Issued Applications (in thousands)
Auto
Homeowners
Other personal lines
Average Premium - Gross Written (\$) Auto
Home Auto
Homeowners
Renewal Ratio (\%) Auto
Homeo Auto
Homeowners


|  | $\begin{gathered} \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ |  | Sept. 30, 2017 |  | June 30, <br> 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \end{gathered}$ |  | $\begin{gathered} \text { Sept. } 30, \\ 2016 \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \end{gathered}$ |  | $\begin{aligned} & \text { Dec. 31, } \\ & 2017 \\ & \hline \end{aligned}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net premiums written | \$ | 243 | \$ | 271 | \$ | 285 | \$ | 236 | \$ | 263 | \$ | 299 | \$ | 315 | \$ | 263 | \$ | 1,035 | \$ | 1,140 |
| Net premiums earned |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 137 | \$ | 140 | \$ | 143 | \$ | 146 | \$ | 151 | \$ | 155 | \$ | 158 | \$ | 159 | \$ | 566 | \$ | 623 |
| Homeowners |  | 104 |  | 106 |  | 108 |  | 113 |  | 115 |  | 119 |  | 121 |  | 124 |  | 431 |  | 479 |
| Other personal lines |  | 23 |  | 23 |  | 23 |  | 24 |  | 24 |  | 25 |  | 25 |  | 26 |  | 93 |  | 100 |
| Total |  | 264 |  | 269 |  | 274 |  | 283 |  | 290 |  | 299 |  | 304 |  | 309 |  | 1,090 |  | 1,202 |
| Incurred losses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 88 | \$ | 91 | \$ | 105 | \$ | 104 | \$ | 104 | \$ | 117 | \$ | 130 | \$ | 123 | \$ | 388 | \$ | 474 |
| Homeowners |  | 100 |  | 54 |  | 84 |  | 108 |  | 60 |  | 74 |  | 85 |  | 85 |  | 346 |  | 304 |
| Other personal lines |  | 11 |  | 13 |  | 10 |  | 21 |  | 13 |  | 17 |  | 16 |  | 31 |  | 55 |  | 77 |
| Total |  | 199 |  | 158 |  | 199 |  | 233 |  | 177 |  | 208 |  | 231 |  | 239 |  | 789 |  | 855 |
| Expenses |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 42 | \$ | 43 | \$ | 46 | \$ | 43 | \$ | 44 | \$ | 44 | \$ | 45 | \$ | 45 | \$ | 174 | \$ | 178 |
| Homeowners |  | 33 |  | 32 |  | 34 |  | 33 |  | 33 |  | 34 |  | 36 |  | 36 |  | 132 |  | 139 |
| Other personal lines |  | 7 |  | 7 |  | 7 |  | 7 |  | 7 |  | 8 |  | 7 |  | 7 |  | 28 |  | 29 |
| Total |  | 82 |  | 82 |  | 87 |  | 83 |  | 84 |  | 86 |  | 88 |  | 88 |  | 334 |  | 346 |
| Underwriting (loss) income |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto | \$ | 7 | \$ | 6 | \$ | (8) | \$ | (1) | \$ | 3 | \$ | (6) | \$ | (17) | \$ | (9) | \$ | 4 | \$ | (29) |
| Homeowners |  | (29) |  | 20 |  | (10) |  | (28) |  | 22 |  | 11 |  |  |  | 3 |  | (47) |  | 36 |
| Other personal lines |  | 5 |  | 3 |  | ${ }^{6}$ |  | (4) |  | 4 |  | $\stackrel{-}{5}$ |  | $\underline{2}$ |  | (12) |  | 10 |  | (6) |
| Total |  | (17) |  | 29 |  | (12) |  | (33) |  | 29 |  | 5 |  | (15) |  | (18) |  | (33) |  | 1 |
| Loss ratio |  | 75.4 |  | 58.7 |  | 72.6 |  | 82.4 |  | 61.0 |  | 69.6 |  | 76.0 |  | 77.3 |  | 72.4 |  | 71.1 |
| Expense ratio |  | 31.0 |  | 30.5 |  | 31.8 |  | 29.3 |  | 29.0 |  | 28.7 |  | 28.9 |  | 28.5 |  | 30.6 |  | 28.8 |
| Combined ratio |  | 106.4 |  | 89.2 |  | 104.4 |  | 111.7 |  | 90.0 |  | 98.3 |  | 104.9 |  | 105.8 |  | 103.0 |  | 99.9 |
| Loss ratio |  | 75.4 |  | 58.7 |  | 72.6 |  | 82.4 |  | 61.0 |  | 69.6 |  | 76.0 |  | 77.3 |  | 72.4 |  | 71.1 |
| Less: effect of catastrophe losses |  | 23.4 |  | 4.5 |  | 19.0 |  | 23.7 |  | 3.1 |  | 9.0 |  | 11.2 |  | 13.3 |  | 17.7 |  | 9.2 |
| effect of prior year non-catastrophe reserve reestimates |  | (3.4) |  | (0.8) |  | (2.2) |  | 1.4 |  | (3.8) |  | - |  | 0.9 |  | 4.2 |  | (1.2) |  | 0.4 |
| Underlying loss ratio * |  | 55.4 |  | 55.0 |  | 55.8 |  | 57.3 |  | 61.7 |  | 60.6 |  | 63.9 |  | 59.8 |  | 55.9 |  | 61.5 |
| Expense ratio |  | 31.0 |  | 30.5 |  | 31.8 |  | 29.3 |  | 29.0 |  | 28.7 |  | 28.9 |  | 28.5 |  | 30.6 |  | 28.8 |
| Less: effect of amortization of purchased intangible assets |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | - |
| Expense ratio, excluding the effect of amortization of purchased intangible assets |  | 31.0 |  | 30.5 |  | 31.8 |  | 29.3 |  | 29.0 |  | 28.7 |  | 28.9 |  | 28.5 |  | 30.6 |  | 28.8 |
| Reconciliation of combined ratio to underlying combined ratio |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Combined ratio |  | 106.4 |  | 89.2 |  | 104.4 |  | 111.7 |  | 90.0 |  | 98.3 |  | 104.9 |  | 105.8 |  | 103.0 |  | 99.9 |
| Effect of catastrophe losses |  | (23.4) |  | (4.5) |  | (19.0) |  | (23.7) |  | (3.1) |  | (9.0) |  | (11.2) |  | (13.3) |  | (17.7) |  | (9.2) |
| Effect of prior year non-catastrophe reserve reestimates |  | 3.4 |  | 0.8 |  | 2.2 |  | (1.4) |  | 3.8 |  | $\stackrel{\circ}{3}$ |  | (0.9) |  | (4.2) |  | 1.2 |  | (0.4) |
| Underlying combined ratio * |  | 86.4 |  | 85.5 |  | 87.6 |  | 86.6 |  | 90.7 |  | 89.3 |  | 92.8 |  | 88.3 |  | 86.5 |  | 90.3 |
| Effect of prior year reserve reestimates on combined ratio |  | (3.8) |  | (0.8) |  | (2.9) |  | 2.1 |  | (3.8) |  | 0.3 |  | 0.3 |  | 4.5 |  | (1.3) |  | 0.4 |
| Effect of advertising expenses on combined ratio |  | 0.4 |  | 0.4 |  | - |  | - |  | 0.3 |  | - |  | 0.3 |  | - |  | 0.2 |  | 0.2 |
| Policies in Force (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 530 |  | 548 |  | 571 |  | 595 |  | 622 |  | 649 |  | 676 |  | 701 |  | 530 |  | 622 |
| Homeowners |  | 254 |  | 262 |  | 273 |  | 284 |  | 295 |  | 305 |  | 318 |  | 329 |  | 254 |  | 295 |
| Other personal lines |  | 85 |  | 88 |  | 91 |  | 94 |  | 98 |  | 101 |  | 105 |  | 108 |  | 85 |  | 98 |
| New Issued Applications (in thousands) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto Homeowners |  | 14 |  | 13 8 |  | 13 8 |  | 12 |  | 11 |  | 13 9 |  | 15 9 |  | 15 9 |  | 52 30 |  | 54 34 |
| Average Premium - Gross Written (\$) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 1,111 |  | 1,087 |  | 1,065 |  | 1,057 |  | 1,043 |  | 1,022 |  | 988 |  | 981 |  | 1,079 |  | 1,008 |
| Homeowners |  | 1,706 |  | 1,703 |  | 1,667 |  | 1,659 |  | 1,650 |  | 1,659 |  | 1,629 |  | 1,618 |  | 1,684 |  | 1,639 |
| Renewal Ratio (\%) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto |  | 72.6 |  | 72.0 |  | 74.2 |  | 73.1 |  | 73.1 |  | 73.1 |  | 75.5 |  | 76.1 |  | 73.0 |  | 74.4 |
| Homeowners |  | 77.6 |  | 77.7 |  | 78.7 |  | 78.2 |  | 78.3 |  | 77.9 |  | 79.9 |  | 81.5 |  | 78.1 |  | 79.4 |

THE ALLSTATE CORPORATION
HISTORICAL UNDERWRITING RESULTS BY AREA OF BUSINES
HISTORICAL UNDERWR ( s in millions)


$$
\begin{aligned}
& \text { Net premiums written } \\
& \text { Net premiums earned } \\
& \text { Incurred losses } \\
& \text { Expenses } \\
& \quad \text { Underwriting income (loss) } \\
& \text { Loss ratio } \\
& \text { Expense ratio } \\
& \text { Reconciliation of combined ratio to underlying combined ratic } \\
& \text { Combined ratio } \\
& \text { Effect of catastrophe losses } \\
& \text { Effect of prior year non-catastrophe reserve reestimates } \\
& \text { Effect of amortization of purchased intangible assets } \\
& \text { Underlying combined ratio * }
\end{aligned}
$$

| For the twelve months ended December 31, 2016 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Allstate brand |  | Esurance brand |  | $\begin{aligned} & \text { Encompass } \\ & \text { brand } \end{aligned}$ |  | Allstate Protection ${ }^{(1)}$ |
| 28,059 | \$ | 1,689 | \$ | 1,140 | \$ | 30,888 |
| $\begin{array}{r} 27,865 \\ (19,750) \\ (6,658) \\ \hline \end{array}$ | \$ | $\begin{array}{r} 1,660 \\ (1,258) \\ (526) \\ \hline \end{array}$ | \$ | $\begin{gathered} 1,202 \\ (855) \\ (346) \\ \hline \end{gathered}$ | \$ | $\begin{gathered} 30,727 \\ (21,863) \\ (7,537) \end{gathered}$ |
| 1,457 | \$ | (124) | \$ | 1 | \$ | 1,327 |
| 70.9 |  | 75.8 |  | 71.1 |  | 71.2 |
| 23.9 |  | 31.7 |  | 28.8 |  | 24.5 |
| 94.8 |  | 107.5 |  | 99.9 |  | 95.7 |
| (8.7) |  | (2.2) |  | (9.2) |  | (8.4) |
| 0.4 |  | 1.3 |  | (0.4) |  | 0.4 |
|  |  | (1.4) |  | - |  | (0.1) |
| 86.5 |  | 105.2 |  | 90.3 |  | 87.6 |

Net premiums written
Net premiums earne
Incurred losses
Expenses
Underwriting income (loss)
Loss ratio
Expense ratio
Reconciliation of combined ratio to underlying combined ratio Combined ratio
Effect of catastrophe losses
Efect of prior year non-catastrophe reserve reestimate
据都 Underlying combined ratio *

| For the twelve months ended December 31, 2015 |  |  |  |  |  |  |  |
| :---: | ---: | ---: | ---: | ---: | ---: | :---: | :---: |

Incurred losses

Underwriting income (loss)
Loss ratio
Expense ratio
Reconciliation of combined ratio to underlying combined ratio Combined ratio
Effect of catastrophe losses
Effect of prior year non-catastrophe reserve reestimates
flect of amortization of purchased intangible assets
Underlying combined ratio *
Includes Answer Financial underwriting loss of $\$ 1$ million, $\$ 7$ million and $\$ 8$ million in 2017, 2016 and 2015, respectively


|  | Three months end |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Twelve months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{aligned} & \text { c. 31, } \\ & 2017 \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { Sept. } 30 \text {, } \\ & 2017 \end{aligned}$ |  | June 30, 2017 |  | March 31, 2017 |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | Sept. 30, 2016 |  | June 30, 2016 |  | March 31,$2016$ |  | Dec. 31, 2017 |  | Dec. 31, 2016 |  |
| Allstate brand homeowners |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written | \$ | 1,694 | \$ | 1,921 | \$ | 1,847 | \$ | 1,403 | \$ | 1,638 |  | 1,869 | \$ | 1,831 | \$ | 1,392 | \$ | 6,865 | \$ | 6,730 |
| Net premiums earned Incurred losses | \$ | $\begin{gathered} 1,725 \\ (1,052) \end{gathered}$ | \$ | $\begin{gathered} 1,707 \\ (988) \end{gathered}$ | \$ | $\begin{gathered} 1,691 \\ (1,273) \end{gathered}$ | \$ | $\begin{gathered} 1,688 \\ (1,194) \end{gathered}$ | \$ | $\begin{gathered} 1,691 \\ (765) \end{gathered}$ |  | $\begin{gathered} 1,683 \\ (893) \end{gathered}$ | \$ | $\begin{gathered} 1,684 \\ (1,260) \end{gathered}$ | \$ | $\begin{gathered} 1,678 \\ (1,190) \end{gathered}$ | \$ | $\begin{gathered} 6,811 \\ (4,507) \end{gathered}$ | \$ | $\begin{gathered} 6,736 \\ (4,108) \end{gathered}$ |
| Expenses |  | (421) |  | (400) |  | (371) |  | (387) |  | (396) |  | (384) |  | (373) |  | (377) |  | (1,579) |  | $(1,530)$ |
| Underwriting income (loss) | \$ | 252 | \$ | 319 | \$ | 47 | \$ | 107 | \$ | 530 |  | 406 | \$ | 51 | \$ | 111 | \$ | 725 | \$ | 1,098 |
| Loss ratio |  | 61.0 |  | 57.9 |  | 75.3 |  | 70.8 |  | 45.3 |  | 53.1 |  | 74.8 |  | 70.9 |  | 66.2 |  | 61.0 |
| Less: effect of catastrophe losses |  | 27.8 |  | 22.4 |  | 38.4 |  | 34.1 |  | 10.8 |  | 15.4 |  | 38.3 |  | 34.2 |  | 30.7 |  | 24.6 |
| effect of prior year non-catastrophe reserve reestimates |  | (2.3) |  | (2.3) |  | (1.0) |  | (1.7) |  | (1.2) |  | (0.6) |  | 0.1 |  | (0.2) |  | (1.8) |  | (0.4) |
| Underlying loss ratio * |  | 35.5 |  | 37.8 |  | 37.9 |  | 38.4 |  | 35.7 |  | 38.3 |  | 36.4 |  | 36.9 |  | 37.3 |  | 36.8 |
| Expense ratio |  | 24.4 |  | 23.4 |  | 21.9 |  | 22.9 |  | 23.4 |  | 22.8 |  | 22.2 |  | 22.5 |  | 23.2 |  | 22.7 |
| Combined ratio |  | 85.4 |  | 81.3 |  | 97.2 |  | 93.7 |  | 68.7 |  | 75.9 |  | 97.0 |  | 93.4 |  | 89.4 |  | 83.7 |
| Effect of catastrophe losses |  | (27.8) |  | (22.4) |  | (38.4) |  | (34.1) |  | (10.8) |  | (15.4) |  | (38.3) |  | (34.2) |  | (30.7) |  | (24.6) |
| Effect of prior year non-catastrophe reserve reestimates |  | 2.3 |  | 2.3 |  | 1.0 |  | 1.7 |  | 1.2 |  | 0.6 |  | (0.1) |  | 0.2 |  | 1.8 |  | 0.4 |
| Underlying combined ratio * |  | 59.9 |  | 61.2 |  | 59.8 |  | 61.3 |  | 59.1 |  | 61.1 |  | 58.6 |  | 59.4 |  | 60.5 |  | 59.5 |
| Esurance brand homeowners |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written | \$ | 19 | \$ | 24 | \$ | 20 | \$ | 16 | \$ | 15 |  | 16 | \$ | 14 | \$ | 11 | \$ | 79 | \$ | 56 |
| Net premiums earned | \$ | 19 | \$ | 19 | \$ | 16 | \$ | 14 | \$ | 13 |  | 11 | \$ | 10 | \$ | 8 | \$ | 68 | \$ | 42 |
| Incurred losses |  | (9) |  | (14) |  | (21) |  | (13) |  | (8) |  | (11) |  | (10) |  | (4) |  | (57) |  | (33) |
| Expenses |  | (6) |  | (9) |  | (8) |  | (8) |  | (10) |  | (22) |  | (25) |  | (11) |  | (31) |  | (68) |
| Underwriting income (loss) | \$ | 4 | \$ | (4) | \$ | (13) | \$ | (7) | \$ | (5) |  | (22) | \$ | (25) | \$ | (7) | \$ | (20) | \$ | (59) |
| Loss ratio |  | 47.3 |  | 73.7 |  | 131.3 |  | 92.9 |  | 61.6 |  | 100.0 |  | 100.0 |  | 50.0 |  | 83.8 |  | 78.6 |
| Less: effect of catastrophe losses <br> effect of prior year non-catastrophe reserve reestimates |  | 5.2 |  | $\begin{gathered} 10.5 \\ (5.2) \end{gathered}$ |  | 56.3 |  | 28.6 |  | 7.7 |  | 45.5 |  | 50.0 |  | 12.5 |  | $\begin{gathered} 23.5 \\ (1.5) \end{gathered}$ |  | 28.6 |
| Underlying loss ratio * |  | 42.1 |  | 68.4 |  | 75.0 |  | 64.3 |  | 53.9 |  | 54.5 |  | 50.0 |  | 37.5 |  | 61.8 |  | 50.0 |
| Expense ratio |  | 31.6 |  | 47.4 |  | 50.0 |  | 57.1 |  | 76.9 |  | 200.0 |  | 250.0 |  | 137.5 |  | 45.6 |  | 161.9 |
| Combined ratio |  | 78.9 |  | 121.1 |  | 181.3 |  | 150.0 |  | 138.5 |  | 300.0 |  | 350.0 |  | 187.5 |  | 129.4 |  | 240.5 |
| Effect of catastrophe losses |  | (5.2) |  | (10.5) |  | (56.3) |  | (28.6) |  | (7.7) |  | (45.5) |  | (50.0) |  | (12.5) |  | (23.5) |  | (28.6) |
| Effect of prior year non-catastrophe reserve reestimates |  |  |  | 5.2 |  |  |  |  |  |  |  |  |  |  |  |  |  | 1.5 |  | - |
| Underlying combined ratio * |  | 73.7 |  | 115.8 |  | 125.0 |  | 121.4 |  | 130.8 |  | 254.5 |  | 300.0 |  | 175.0 |  | 107.4 |  | 211.9 |
| Encompass brand homeowners |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Net premiums written | \$ | 95 | \$ | 108 | \$ | 112 | \$ | 91 | \$ | 103 |  | 121 | \$ | 126 | \$ | 104 | \$ | 406 | \$ | 454 |
| Net premiums earned | \$ | 104 | \$ | 106 | \$ | 108 | \$ | 113 | \$ | 115 |  | 119 | \$ | 121 | \$ | 124 | \$ | 431 | \$ | 479 |
| Incurred losses |  | (100) |  | (54) |  | (84) |  | (108) |  | (60) |  | (74) |  | (85) |  | (85) |  | (346) |  | (304) |
| Expenses |  | (33) |  | (32) |  | (34) |  | (33) |  | (33) |  | (34) |  | (36) |  | (36) |  | (132) |  | (139) |
| Underwriting (loss) income | \$ | (29) | \$ | 20 | \$ | (10) | \$ | (28) | \$ | 22 |  | 11 | \$ |  | \$ | 3 | \$ | (47) | \$ | 36 |
| Loss ratio |  | 96.2 |  | 50.9 |  | 77.8 |  | 95.6 |  | 52.2 |  | 62.2 |  | 70.2 |  | 68.6 |  | 80.3 |  | 63.5 |
| Less: effect of catastrophe losses |  | 56.7 |  | 10.3 |  | 38.9 |  | 54.0 |  | 7.8 |  | 17.6 |  | 24.0 |  | 30.7 |  | 40.1 |  | 20.3 |
| effect of prior year non-catastrophe reserve reestimates |  | 1.0 |  |  |  |  |  | 0.9 |  | (2.6) |  | 0.9 |  | 0.8 |  | (0.8) |  | 0.5 |  | (0.5) |
| Underlying loss ratio * |  | 38.5 |  | 40.6 |  | 38.9 |  | 40.7 |  | 47.0 |  | 43.7 |  | 45.4 |  | 38.7 |  | 39.7 |  | 43.7 |
| Expense ratio |  | 31.7 |  | 30.2 |  | 31.5 |  | 29.2 |  | 28.7 |  | 28.6 |  | 29.8 |  | 29.0 |  | 30.6 |  | 29.0 |
| Combined ratio |  | 127.9 |  | 81.1 |  | 109.3 |  | 124.8 |  | 80.9 |  | 90.8 |  | 100.0 |  | 97.6 |  | 110.9 |  | 92.5 |
| Effect of catastrophe losses |  | (56.7) |  | (10.3) |  | (38.9) |  | (54.0) |  | (7.8) |  | (17.6) |  | (24.0) |  | (30.7) |  | (40.1) |  | (20.3) |
| Effect of prior year non-catastrophe reserve reestimates |  | (1.0) |  |  |  | - |  | (0.9) |  | 2.6 |  | (0.9) |  | (0.8) |  | 0.8 |  | (0.5) |  | 0.5 |
| Underlying combined ratio * |  | 70.2 |  | 70.8 |  | 70.4 |  | 69.9 |  | 75.7 |  | 72.3 |  | 75.2 |  | 67.7 |  | 70.3 |  | 72.7 |

## THE ALLSTATE CORPORATION


${ }^{(1)}$ Other personal lines include renter, condominium, landlord and other personal lines products in Allstate Protection.

## THE ALLSTATE CORPORATION

COMMERCIAL LINES PROFITABILITY MEASURES ${ }^{(1)}$
(\$ in millions)

Net premiums written
Net premiums earned

Incurred losses
Expenses
Underwriting income (loss)

## Loss ratio

Expense ratio
Combined ratio
Effect of catastrophe losses on combined ratio
Effect of prior year reserve reestimates on combined ratio
Effect of catastrophe losses included in prior yea reserve reestimates on combined ratio

(1) Commercial lines are all Allstate brand products

## THE ALLSTATE CORPORATION

## discontinued lines and coverages reserves

(\$ in millions)
(net of reinsurance)

## Asbestos claims

Beginning reserves
Incurred claims and claims expense
claims and claims expense paid
Ending reserves
Claims and claims expense paid as a percent of ending reserves

Environmental claims
Beginning reserves
ncurred claims and claims expense
Claims and claims expense paid
Ending reserves

| Three months ended |  |  |  |  |  |  |  | Twelve months ended December 31, |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{aligned} & \text { Dec. 31, } \\ & 2017 \end{aligned}$ | $\begin{gathered} \text { Sept. 30, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \end{gathered}$ |  | 2017 |  | 2016 |  | 2015 |  | 2014 |  | 2013 |  |
| \$ | 908 | \$ | 867 | \$ | 891 | \$ | 912 | \$ | 912 | \$ | 960 | \$ | 1,014 | \$ | 1,017 | \$ | 1,026 |
|  |  |  | 61 |  |  |  |  |  | 61 |  | 67 |  | 39 |  | 87 |  | 74 |
|  | (24) |  | (20) |  | (24) |  | (21) |  | (89) |  | (115) |  | (93) |  | (90) |  | (83) |
| \$ | 884 | \$ | 908 | \$ | 867 | \$ | 891 | \$ | 884 | \$ | 912 | \$ | 960 | \$ | 1,014 | \$ | 1,017 |
|  | 2.7\% |  | 2.2\% |  | 2.8\% |  | 2.4\% |  | 10.1\% |  | 12.6\% |  | 9.7\% |  | 8.9\% |  | 8.2\% |
| \$ | 175 | \$ | 166 | \$ | 178 | \$ | 179 | \$ | 179 | \$ | 179 | \$ | 203 | \$ | 208 | \$ | 193 |
|  |  |  | 10 |  |  |  |  |  | 10 |  | 23 |  | 1 |  | 15 |  | 30 |
|  | (9) |  | (1) |  | (12) |  | (1) |  | (23) |  | (23) |  | (25) |  | (20) |  | (15) |
| \$ | 166 | \$ | 175 | \$ | 166 | \$ | 178 | \$ | 166 | \$ | 179 | \$ | 179 | \$ | 203 | \$ | 208 |
|  | 5.4\% |  | 0.6\% |  | 7.2\% |  | 0.6\% |  | 13.9\% |  | 12.8\% |  | 14.0\% |  | 9.9\% |  | 7.2\% |
| \$ | 363 | \$ | 350 | \$ | 349 | \$ | 354 | \$ | 354 | \$ | 377 | \$ | 395 | \$ | 421 | \$ | 418 |
|  | 3 |  | 17 |  | 3 |  | 2 |  | 25 |  | 15 |  | 13 |  | 11 |  | 38 |
|  | (9) |  | (4) |  | (2) |  | (7) |  | (22) |  | (38) |  | (31) |  | (37) |  | (35) |
| \$ | 357 | \$ | 363 | \$ | 350 | \$ | 349 | \$ | 357 | \$ | 354 | \$ | 377 | \$ | 395 | \$ | 421 |
|  | 2.5\% |  | 1.1\% |  | 0.6\% |  | 2.0\% |  | 6.2\% |  | 10.7\% |  | 8.2\% |  | 9.4\% |  | 8.3\% |
| \$ | 1,446 | \$ | 1,383 | \$ | 1,418 | \$ | 1,445 | \$ | 1,445 | \$ | 1,516 | \$ | 1,612 | \$ | 1,646 | \$ | 1,637 |
|  | 3 |  | 88 |  | 3 |  | 2 |  | 96 |  | 105 |  | 53 |  | 113 |  | 142 |
|  | (42) |  | (25) |  | (38) |  | (29) |  | (134) |  | (176) |  | (149) |  | (147) |  | (133) |
| \$ | 1,407 | \$ | 1,446 | \$ | 1,383 | \$ | 1,418 | \$ | 1,407 | \$ | 1,445 | \$ | 1,516 | \$ | 1,612 | \$ | 1,646 |
|  | 3.0\% |  | 1.7\% |  | 2.7\% |  | 2.0\% |  | 9.5\% |  | 12.2\% |  | 9.8\% |  | 9.1\% |  | 8.1\% |

${ }^{(1)}$ Other claims include other mass torts, workers' compensation, commercial and other.
 ending reserves divided by net payments made during the year

## the allstate corporation

SERVICE BUSINESSES SEGMENT RESULTS ${ }^{(1)}$
(\$ in millions)

Net premiums written
Net premiums earned
Intersegment insurance premiums and service fee Net investment income
Claims and claims expense Operating costs and expenses
Amortization of purchased intangible assets
Restructuring and related charges
Income tax benefit (expense) on operations
Net income (loss) applicable to common shareholder
Realized capital gains and losses, after-tax
Amortization of purchased intangible assets, after-tax
Tax Legislation benefit
Adjusted net (loss) income
Allstate Roadside Services
Net premiums written
Net premiums earned
intersegment insurance premiums and service fees
Net investment income
Claims and claims expense
Amortization of deferred policy acquisition costs
Operating costs and other expenses
Restructuring and related charges
ncome tax ben
Net los
x Legislation benefi
Adjusted net loss
Allstate Dealer Services
Net premiums written
Net premiums earned
Net investment income
Claims and claims expense
Amortization of deferred policy acquisition costs
Operating costs and other expenses
Net (loss) income
Tax Legislation benefit
Adjusted net (loss) income
Arity ${ }^{(2)}$
Intersegment service fees
Net investment income
Operating costs and other expenses
Income tax benefit (expense)
Net (loss) income
Tax Legislation expense
Adjusted net (loss) income

[^2]
## THE ALLSTATE CORPORATION

## SQUARETRADE RESULTS

(\$ in millions)

## Net premiums written

Net premiums earned
Net investment income
Realized capital gains and losses
Claims and claims expense
Amortization of deferred policy acquisition costs Other costs and expenses
Amortization of purchased intangible assets
Restructuring and related charges
Income tax benefit
Net income (loss) applicable to common shareholders

Realized capital gains and losses, after-tax
Amortization of purchased intangible assets, after-tax
Tax Legislation benefit
Adjusted net (loss) income
Fair value adjustments, after-tax ${ }^{(3)}$
Adjusted net (loss) income, excluding purchase accounting adjustments *

## Protection Plans in Force (in thousands) ${ }^{(4)(5)}$

New Issued Protection Plans (in thousands) ${ }^{(6)}$

(1) SquareTrade was acquired on January 3, 2017 and is only included for the quarters and year-to-date periods of 2017.
(2) Includes a $\$ 6$ million favorable adjustment for loss experience.
 recorded as of the acquisition date are earned over the life of the in force contracts or approximately three years
 and are not reflected in the periods above.
(5) Protection plan terms generally range between one and five years with an average term of three years.
 January 3, 2017 and are not reflected in the periods above.

## ALLSTATE LIFE SEGMENT RESULTS AND OTHER STATISTICS

## (\$ in millions)

Premiums
Contract charges
Net investment income
Contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs Operating costs and expenses
Restructuring and related charges
Income tax expense on operations

## Adjusted net income

Realized capital gains and losses, after-tax
DAC and DSI amortization relating to realized capital gains
and losses, after-tax
Tax Legislation benefit
Net income applicable to common shareholders
Premiums and Contract Charges by Product
Traditional life insurance premiums
Accident and health insurance premiums
Interest-sensitive life insurance contract charges Total

Proprietary Life Insurance Policies Sold by
Allstate Agencies ${ }^{(1)(2)}$

${ }^{(1)}$ Policies sold reduced by lapses within twelve months of sale.

 additional deposits into these non-proprietary products were $\$ 2.1$ billion in the twelve months ended December 31, 2017.
${ }^{(3)}$ Reflect the number of contracts in force.

## THE ALLSTATE CORPORATION

ALLSTATE LIFE ANALYSIS OF NET INCOME
(\$ in millions)

## Benefit spread

Premiums
Cost of insurance contract charges ${ }^{(1)}$
Contract benefits
Total benefit spread

## Investment spread

Net investment income
Interest credited to contractholder funds
Total investment spread
Surrender charges and contract maintenance expense fees ${ }^{(1)}$
Realized capital gains and losses
Amortization of deferred policy acquisition costs Operating costs and expenses
Restructuring and related charges Income tax benefit (expense)

## Net income applicable to common shareholders

## ${ }^{(1)}$ Reconciliation of contract charges

Cost of insurance contract charges
Surrender charges and contract maintenance
Total contract charges

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Twelve months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | June 30, 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| \$ 149 | \$ | 141 | \$ | 140 | \$ | 140 | \$ | 140 | \$ | 134 | \$ | 131 | \$ | 130 | \$ | 570 | \$ | 535 |
| $\begin{gathered} 119 \\ (210) \end{gathered}$ |  | $\begin{gathered} 121 \\ (173) \end{gathered}$ |  | $\begin{gathered} 123 \\ (187) \end{gathered}$ |  | $\begin{gathered} 124 \\ (195) \end{gathered}$ |  | $\begin{gathered} 121 \\ (188) \end{gathered}$ |  | $\begin{gathered} 120 \\ (197) \\ \hline \end{gathered}$ |  | $\begin{gathered} 122 \\ (177) \end{gathered}$ |  | $\begin{gathered} 125 \\ (180) \\ \hline \end{gathered}$ |  | $\begin{gathered} 487 \\ (765) \end{gathered}$ |  | $\begin{gathered} 488 \\ (742) \end{gathered}$ |
| 58 |  | 89 |  | 76 |  | 69 |  | 73 |  | 57 |  | 76 |  | 75 |  | 292 |  | 281 |
| 127 |  | 119 |  | 123 |  | 120 |  | 124 |  | 120 |  | 118 |  | 120 |  | 489 |  | 482 |
| (71) |  | (71) |  | (71) |  | (69) |  | (72) |  | (72) |  | (71) |  | (70) |  | (282) |  | (285) |
| 56 |  | 48 |  | 52 |  | 51 |  | 52 |  | 48 |  | 47 |  | 50 |  | 207 |  | 197 |
| 56 |  | 54 |  | 56 |  | 57 |  | 57 |  | 56 |  | 57 |  | 57 |  | 223 |  | 227 |
| 1 |  | 2 |  | 1 |  | 1 |  | (13) |  | (10) |  | (3) |  | (12) |  | 5 |  | (38) |
| (30) |  | (29) |  | (39) |  | (36) |  | (33) |  | (31) |  | (34) |  | (33) |  | (134) |  | (131) |
| (65) |  | (56) |  | (58) |  | (59) |  | (56) |  | (59) |  | (54) |  | (56) |  | (238) |  | (225) |
| (1) |  | (1) |  | - |  | - |  | - |  | - |  | (1) |  | - |  | (2) |  | (1) |
| 312 |  | (34) |  | (28) |  | (26) |  | (22) |  | (18) |  | (27) |  | (24) |  | 224 |  | (91) |
| \$ 387 | \$ | 73 | \$ | 60 | \$ | 57 | \$ | 58 | \$ | 43 | \$ | 61 | \$ | 57 | \$ | 577 | \$ | 219 |
| \$ 119 | \$ | 121 | \$ | 123 | \$ | 124 | \$ | 121 | \$ | 120 | \$ | 122 | \$ | 125 | \$ | 487 | \$ | 488 |
| 56 |  | 54 |  | 56 |  | 57 |  | 57 |  | 56 |  | 57 |  | 57 |  | 223 |  | 227 |
| \$ 175 | \$ | 175 | \$ | 179 | \$ | 181 | \$ | 178 | \$ | 176 | \$ | 179 | \$ | 182 | \$ | 710 | \$ | 715 |

# THE ALLSTATE CORPORATION 

## ALLSTATE LIFE

## RETURN ON EQUITY

(\$ in millions)

Twelve months ended

Dec. 31,
2017

## Return on Equity

Numerator:

Net income applicable to common shareholders
\$ 577
enominator:

```
Ending equity }\mp@subsup{}{}{(1)
Return on equity }\mp@subsup{}{}{(2)
```


## Adjusted Net Income Return on Adjusted Equity

## Numerator

Adjusted net income

Denominator:
Ending equity ${ }^{(1)}$
Less: Unrealized net capital gains and losses
$\quad$ Goodwill
Adjusted ending equity
Adjusted net income return on adjusted equity * ${ }^{(2)(3)}$
(1) Ending equity has been used due to the changes in reportable segments, which was effective October 2017.
(2) The Tax Legislation adjustment recorded in fourth quarter 2017 increased return on equity by 11.5 points and decreased adjusted net income return on adjusted equity by 2.0 points.
(3) In January 2018, the FASB issued a Proposed Accounting Standards Update titled "Reclassification of Certain Tax Effects from Accumulated Other Comprehensive Income," requiring reclassification of the impact of the newly enacted tax rates on the unrealized balances presented net of tax in accumulated other comprehensive income to retained income. We plan to early adopt the new guidance as of December 31, 2017, when finalized. The impact of the adoption will increase the adjusted net income return on adjusted equity calculation by 0.2 points.

THE ALLSTATE CORPORATION
ALLSTATE LIFE RESERVES AND CONTRACTHOLDER FUNDS
(\$ in millions)

Reserve for life-contingent contract benefit
Traditional life insurance
Accident health and insurance
Total
Contractholders funds, beginning balanc

## Deposits

Interest credited
Benefits, withdrawals and other adjustment Benefits
Surrenders and partial withdrawal
Contract charges
Net transfers from separate accounts
ther adjustments
Total benefits, withdrawals and other adjustments

## Contractholder funds, ending balance

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Twelve months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | June 30 , $2017$ | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | March 31, <br> 2016 |  | $\begin{gathered} \text { Dec. 31, } \\ \hline 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| \$ 2,460 | \$ | 2,426 | \$ | 2,420 | \$ | 2,405 | \$ | 2,398 | \$ | 2,372 | \$ | 2,359 | \$ | 2,351 | \$ | 2,460 | \$ | 2,398 |
| 176 |  | 178 |  | 180 |  | 179 |  | 180 |  | 180 |  | 180 |  | 184 |  | 176 |  | 180 |
| \$ 2,636 | \$ | 2,604 | \$ | 2,600 | \$ | 2,584 | \$ | 2,578 | \$ | 2,552 | \$ | 2,539 | \$ | 2,535 | \$ | 2,636 | \$ | 2,578 |
| \$ 7,559 | \$ | 7,514 | \$ | 7,497 | \$ | 7,464 | \$ | 7,446 | \$ | 7,410 | \$ | 7,385 | \$ | 7,359 | \$ | 7,464 | \$ | 7,359 |
| 243 |  | 236 |  | 243 |  | 251 |  | 243 |  | 250 |  | 245 |  | 253 |  | 973 |  | 991 |
| 71 |  | 71 |  | 70 |  | 70 |  | 72 |  | 71 |  | 71 |  | 70 |  | 282 |  | 284 |
| (58) |  | (54) |  | (66) |  | (63) |  | (59) |  | (65) |  | (62) |  | (59) |  | (241) |  | (245) |
| (64) |  | (62) |  | (63) |  | (65) |  | (63) |  | (61) |  | (62) |  | (64) |  | (254) |  | (250) |
| (177) |  | (175) |  | (176) |  | (176) |  | (177) |  | (176) |  | (175) |  | (177) |  | (704) |  | (705) |
| 1 |  | - |  | 2 |  | 1 |  |  |  | 2 |  | 1 |  | 1 |  | 4 |  | 4 |
| 33 |  | 29 |  |  |  | 15 |  |  |  | 15 |  | 7 |  | 2 |  | 84 |  | 26 |
| (265) |  | (262) |  | (296) |  | (288) |  | (297) |  | (285) |  | (291) |  | (297) |  | $(1,111)$ |  | $(1,170)$ |
| \$ 7,608 | \$ | 7,559 | \$ | 7,514 | \$ | 7,497 |  | 7,464 | \$ | 7,446 | \$ | 7,410 | \$ | 7,385 | \$ | 7,608 | \$ | 7,464 |

## THE ALLSTATE CORPORATION

## ALLSTATE BENEFITS SEGMENT RESULTS AND OTHER STATISTICS

## $\$$ in millions

Three months ended
Twelve months ended

Premiums
Contract charges
Net investment income
Contract benefits
Interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Income tax expense on operations
Adjusted net income
Realized capital gains and losses, after-tax
Tax Legislation benefit
Net income applicable to common shareholders
Benefit ratio ${ }^{(1)}$

Operating expense ratio ${ }^{(2)}$

| $\begin{gathered} \hline \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | June 30, 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 244 | \$ | 244 | \$ | 241 | \$ | 241 | \$ | 224 |
| 29 |  | 29 |  | 28 |  | 28 |  | 28 |
| 18 |  | 18 |  | 19 |  | 17 |  | 17 |
| (143) |  | (142) |  | (143) |  | (136) |  | (129) |
| (9) |  | (8) |  | (9) |  | (9) |  | (8) |
| (37) |  | (31) |  | (33) |  | (41) |  | (36) |
| (70) |  | (65) |  | (64) |  | (67) |  | (62) |
| (2) |  | (1) |  | - |  | (11) |  | - |
| (10) |  | (16) |  | (14) |  | (11) |  | (11) |
| 20 |  | 28 |  | 25 |  | 22 |  | 23 |
| (1) |  | 1 |  |  |  |  |  | (1) |
| 51 |  | - |  | - |  | - |  | - |
| \$ 70 | \$ | 29 | \$ | 25 | \$ | 22 | \$ | 22 |
| 52.4 |  | 52.0 |  | 53.2 |  | 50.6 |  | 51.2 |
| 25.6 |  | 23.8 |  | 23.8 |  | 24.9 |  | 24.6 |


| $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| \$ | 227 | \$ | 222 | \$ | 224 |
|  | 30 |  | 29 |  | 27 |
|  | 18 |  | 18 |  | 18 |
|  | (131) |  | (121) |  | (128) |
|  | (9) |  | (10) |  | (9) |
|  | (36) |  | (35) |  | (38) |
|  | (59) |  | (60) |  | (59) |
|  | - |  | - |  | - |
|  | (15) |  | (14) |  | (12) |
|  | 25 |  | 29 |  | 23 |
|  | - |  | - |  | (3) |
|  | - |  | - |  | - |
| \$ | 25 | \$ | 29 | \$ | 20 |
|  | 51.0 |  | 48.2 |  | 51.0 |
|  | 23.0 |  | 23.9 |  | 23.5 |

Dec. 31,
2017
\$
970
\$
2016

89 114
71
(509)
$(36)$
$(145)$
(240)
$\qquad$
100
(4)
$\qquad$
50.3
${ }^{(1)}$ Benefit ratio is contract benefits divided by premiums and contract charges.
(2) Operating expense ratio is operating costs and expenses divided by premiums and contract charges.

THE ALLSTATE CORPORATION
ALLSTATE BENEFITS SEGMENT PREMIUM AND OTHER STATISTICS

## ( $\$$ in millions)

Three months ended
Twelve months ended

Premiums and Contract Charges by Product
Accident
Critical illness
Disability
Other health
Total
New Annualized Premium Sales by Product ${ }^{(1)}$
Life
Accident
Critical illness
Disability
Other health
Total

Annualized Premium Inforce ${ }^{(2)}$
Policies in Force (in thousands) ${ }^{(3)}$
Life insurance
Accident and health insurance
Total

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Twelve months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Dec. 31, } \\ 2017 \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | June 30, 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  |
| \$ 40 | \$ | 41 | \$ | 37 | \$ | 37 | \$ | 39 | \$ | 42 | \$ | 37 | \$ | 36 | \$ | 155 | \$ | 154 |
| 68 |  | 70 |  | 71 |  | 71 |  | 67 |  | 68 |  | 67 |  | 68 |  | 280 |  | 270 |
| 117 |  | 116 |  | 116 |  | 119 |  | 111 |  | 110 |  | 111 |  | 111 |  | 468 |  | 443 |
| 26 |  | 27 |  | 25 |  | 24 |  | 19 |  | 20 |  | 20 |  | 19 |  | 102 |  | 78 |
| 22 |  | 19 |  | 20 |  | 18 |  | 16 |  | 17 |  | 16 |  | 17 |  | 79 |  | 66 |
| \$ 273 | \$ | 273 | \$ | 269 | \$ | 269 | \$ | 252 | \$ | 257 | \$ | 251 | \$ | 251 | \$ | 1,084 | \$ | 1,011 |
| \$ 18 | \$ | 10 | \$ | 11 | \$ | 9 | \$ | 18 | \$ | 9 | \$ | 10 | \$ | 11 | \$ | 48 | \$ | 48 |
| 55 |  | 21 |  | 21 |  | 25 |  | 48 |  | 23 |  | 22 |  | 25 |  | 122 |  | 118 |
| 74 |  | 22 |  | 23 |  | 28 |  | 70 |  | 22 |  | 24 |  | 29 |  | 147 |  | 145 |
| 13 |  | 9 |  | 10 |  | 29 |  | 13 |  | 7 |  | 7 |  | 7 |  | 61 |  | 34 |
| 35 |  | 7 |  | 8 |  | 16 |  | 28 |  | 8 |  | 7 |  | 10 |  | 66 |  | 53 |
| \$ 195 | \$ | 69 | \$ | 73 | \$ | 107 | \$ | 177 | \$ | 69 | \$ | 70 | \$ | 82 | \$ | 444 | \$ | 398 |
| \$ 1,185 | \$ | 1,187 | \$ | 1,193 | \$ | 1,179 | \$ | 1,107 | \$ | 1,102 | \$ | 1,104 | \$ | 1,093 | \$ | 1,185 | \$ | 1,107 |
| 458 |  | 460 |  | 466 |  | 462 |  | 458 |  | 461 |  | 461 |  | 451 |  | 458 |  | 458 |
| 3,575 |  | 3,575 |  | 3,598 |  | 3,530 |  | 3,297 |  | 3,272 |  | 3,291 |  | 3,275 |  | 3,575 |  | 3,297 |
| 4,033 |  | 4,035 |  | 4,064 |  | 3,992 |  | 3,755 |  | 3,733 |  | 3,752 |  | 3,726 |  | 4,033 |  | 3,755 |

 significant portion of Allstate Benefits business is seasonally written in the fourth quarter during many clients' annual employee benefits enrollment.
${ }^{(2)}$ Premium amount paid annually for all active policies, which have not been cancelled
${ }^{(3)}$ Individual life insurance policies reflect the number of contracts in force. Group life and accident and health insurance reflect certificate counts as opposed to group counts.

## THE ALLSTATE CORPORATION <br> ALLSTATE BENEFITS <br> RETURN ON EQUITY <br> (\$ in millions)


(1) Ending equity has been used due to the changes in reportable segments, which was effective October 2017.
(2) The Tax Legislation adjustment recorded in fourth quarter 2017 increased return on equity by 5.5 points and decreased adjusted net income return on adjusted equity by 1.3 points.
(3) In January 2018, the FASB issued a Proposed Accounting Standards Update titled "Reclassification of Certain Tax Effects from Accumulated Other Comprehensive Income," requiring reclassification of the impact of the newly enacted tax rates on the unrealized balances presented net of tax in accumulated other comprehensive income to retained income. We plan to early adopt the new guidance as of December 31, 2017, when finalized. The impact of the adoption will increase the adjusted net income return on adjusted equity calculation by 0.3 points.

## THE ALLSTATE CORPORATION

ALLSTATE ANNUITIES SEGMENT RESULTS AND OTHER STATISTICS
( $\$$ in millions)

Contract charges
Net investment income
Contract benefits
interest credited to contractholder funds
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Income tax expense on operations

## Adjusted net income

Realized capital gains and losses, atter-tax
Valuation changes on embedded derivatives no
hedged, after-tax
Gain on disposition of operations, after-tax
Tax Legislation benefit
Net income applicable to common shareholders
Policies in Force (in thousands)
Deferred annuities
Immediate annuities

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Twelve months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \hline \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{aligned} & \text { Jec. 31, } \\ & 2016 \\ & \hline \end{aligned}$ |
| \$ 4 | \$ | 4 | \$ | 3 | \$ | 3 | \$ | 4 | \$ | 4 | \$ | 3 | \$ | 3 | \$ | 14 | \$ | 14 |
| $\begin{gathered} 338 \\ (154) \end{gathered}$ |  | $324$ (141) |  | $\begin{gathered} 354 \\ (156) \end{gathered}$ |  | $\begin{gathered} 289 \\ (143) \end{gathered}$ |  | $\begin{gathered} 312 \\ (147) \end{gathered}$ |  | $\begin{gathered} 289 \\ (156) \end{gathered}$ |  | $\begin{gathered} 299 \\ (156) \end{gathered}$ |  | $281$ (147) |  | $\begin{gathered} 1,305 \\ (594) \end{gathered}$ |  | $\begin{array}{r} 1,181 \\ (606) \end{array}$ |
| (90) |  | (94) |  | (93) |  | (95) |  | (97) |  | (102) |  | (98) |  | (105) |  | (372) |  | (402) |
| (2) |  | (2) |  | (1) |  | (2) |  | (2) |  | (2) |  | (1) |  | (2) |  | (7) |  | (7) |
| (9) |  | (9) |  | (8) |  | (9) |  | (9) |  | (8) |  | (7) |  | (8) |  | (35) |  | (32) |
| - |  | 1 |  | (1) |  | - |  | - |  | - |  | $\stackrel{-}{-}$ |  |  |  | - |  | - |
| (32) |  | (28) |  | (33) |  | (14) |  | (20) |  | (7) |  | (13) |  | (7) |  | (107) |  | (47) |
| 55 |  | 55 |  | 65 |  | 29 |  | 41 |  | 18 |  | 27 |  | 15 |  | 204 |  | 101 |
| 22 |  | 11 |  | (3) |  | (2) |  | - |  | (7) |  | 2 |  | (21) |  | 28 |  | (26) |
| 2 |  | (1) |  | (1) |  | - |  | 6 |  | - |  | (4) |  | (4) |  | - |  | (2) |
| $\begin{array}{r}1 \\ 182 \\ \hline\end{array}$ |  | 1 |  | - |  | 2 |  | - |  | 1 |  | 1 |  | 1 |  | 4 |  | 3 |
| \$ 262 | \$ | 66 | \$ | 61 | \$ | 29 | \$ | 47 | \$ | 12 | \$ | 26 | \$ | (9) | \$ | 418 | \$ | 76 |
| 142 |  | 145 |  | 148 |  | 152 |  | 156 |  | 160 |  | 163 |  | 168 |  | 142 |  | 156 |
| 89 |  | 91 |  | 92 |  | 94 |  | 95 |  | 96 |  | 98 |  | 99 |  | 89 |  | 95 |
| 231 |  | 236 |  | 240 |  | 246 |  | 251 |  | 256 |  | 261 |  | 267 |  | 231 |  | 251 |

${ }^{\text {1) }}$ Allstate Annuities in force reflect the number of contracts in force excluding sold blocks of business that remain on the balance sheet due to the dispositions of the business being effected through reinsurance arrangements

## Benefit spread

Cost of insurance contract charges ${ }^{(1)}$
Contract benefits excluding the implied interest
on immediate annuities with life contingencies ${ }^{(2)}$
Total benefit spread

## Investment spread

Net investment income ${ }^{(3)}$
Implied interest on immediate annuities with life contingencies ${ }^{(2)}$
Interest credited to contractholder funds Total investment spread
surrender charges and contract maintenance expense fees ${ }^{(1)}$
Realized capital gains and losses
Amortization of deferred policy acquisition costs
Operating costs and expenses
Restructuring and related charges
Gain on disposition of operations
Income tax benefit (expense)

## Net income applicable to common shareholders

${ }^{1)}$ Reconciliation of contract charges
Cost of insurance contract charges
Surrender charges and contract maintenance expense fees

Total contract charges
${ }^{(2)}$ Reconciliation of contract benefits
Contract benefits excluding the implied interest on immediate annuities with life contingencies Implied interest on immediate annuities with life contingencies

Total contract benefits
${ }^{33}$ Performance-based net investment income
THE ALLSTATE CORPORATION ALLSTATE ANNUITIES ANALYSIS OF NET INCOME (\$ in millions)


THE ALLSTATE CORPORATION

## ALLSTATE ANNUITIES

## RETURN ON EQUITY

(\$ in millions)

Twelve months ended
Dec. 31,
2017

## Return on Equity

Numerator:

Net income applicable to common shareholders
\$ $\qquad$

Denominator:
Ending equity ${ }^{(1)}$
\$ $\quad 4,947$

Return on equity ${ }^{(2)}$
$\square$
$\square$
8.4 \%

## Adjusted Net Income Return on Adjusted Equity *

Numerator:
Adjusted net income


1) Ending equity has been used due to the changes in reportable segments, which was effective October 2017.
(2) The Tax Legislation adjustment recorded in fourth quarter 2017 increased return on equity by 3.4 points and decreased adjusted net income return on adjusted equity by 0.2 points.
${ }^{(3)} \quad$ In January 2018, the FASB issued a Proposed Accounting Standards Update titled "Reclassification of Certain Tax Effects from Accumulated Other Comprehensive Income," requiring reclassification of the impact of the newly enacted tax rates on the unrealized balances presented net of tax in accumulated other comprehensive income to retained income. We plan to early adopt the new guidance as of December 31, 2017, when finalized. The impact of the adoption will increase the adjusted net income return on adjusted equity calculation by 0.1 points.

Reserve for life-contingent contract benefits
Immediate fixed annuities with life contingencies. Sub-standard structured settlements and group pension terminations ${ }^{(1)}$
Standard structured settlements and SPIA ${ }^{(2)}$ Subtotal ${ }^{(3)}$
Other

```
Contractholder funds
    Deferred fixed annuities
    mmediate fixed annuities without life contingencies (4)
    Other (5)
```

    Total
    
## Contractholders funds, beginning balance

## Deposits

## Interest credited

Benefits, withdrawals, maturities and other adjustments Benefits
Surrenders and partial withdrawa
Maturities of and interest payments on institutional products
Contract charges
Net transfers from separate accounts
Other adjustments
Total benefits, withdrawals, maturities and other adjustments
Contractholder funds, ending balance

Three months ended

| $\begin{gathered} \hline \text { Dec. 31, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2017 \end{gathered}$ |  | June 30, $2017$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June } 30, \\ 2016 \\ \hline \end{gathered}$ |  | March 31, 2016 |  | Dec. 31, $2017$ |  | Dec. 31, 2016 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| \$ 5,284 | \$ | 5,027 | \$ | 5,034 | \$ | 5,033 | \$ | 5,029 | \$ | 5,028 | \$ | 5,028 | \$ | 5,028 | \$ | 5,284 | \$ | 5,029 |
| 3,565 |  | 3,525 |  | 3,545 |  | 3,559 |  | 3,592 |  | 3,617 |  | 3,628 |  | 3,659 |  | 3,565 |  | 3,592 |
| 8,849 |  | 8,552 |  | 8,579 |  | 8,592 |  | 8,621 |  | 8,645 |  | 8,656 |  | 8,687 |  | 8,849 |  | 8,621 |
| 85 |  | 92 |  | 95 |  | 101 |  | 100 |  | 107 |  | 111 |  | 98 |  | 85 |  | 100 |
| \$ | \$ | 8,644 | \$ | 8,674 | \$ | 8,693 | \$ | 8,721 | \$ | 8,752 | \$ | 8,767 | \$ | 8,785 | \$ | 8,934 | \$ | 8,721 |
| \$ 8,128 | \$ | 8,341 | \$ | 8,523 | \$ | 8,722 | \$ | 8,921 | \$ | 9,115 | \$ | 9,321 | \$ | 9,555 | \$ | 8,128 | \$ | 8,921 |
| 2,700 |  | 2,744 |  | 2,792 |  | 2,831 |  | 2,874 |  | 2,928 |  | 2,998 |  | 3,040 |  | 2,700 |  | 2,874 |
| 108 |  | 119 |  | 113 |  | 116 |  | 120 |  | 216 |  | 241 |  | 241 |  | 108 |  | 120 |
| \$ $\underline{\underline{10,936}}$ | \$ | 11,204 | \$ | $\underline{11,428}$ | \$ | 11,669 | \$ | 11,915 | \$ | 12,259 | \$ | $\underline{12,560}$ | \$ | $\underline{\text { 12,836 }}$ | \$ | 10,936 | \$ | $\underline{\text { 11,915 }}$ |
| \$ 11,204 | \$ | 11,428 | \$ | 11,669 | \$ | 11,915 | \$ | 12,259 | \$ | 12,560 | \$ | 12,836 | \$ | 13,070 | \$ | 11,915 | \$ | 13,070 |
| 5 |  | 6 |  | 6 |  | 11 |  | 13 |  | 8 |  | 11 |  | 10 |  | 28 |  | 42 |
| 88 |  | 94 |  | 94 |  | 94 |  | 87 |  | 102 |  | 104 |  | 110 |  | 370 |  | 403 |
| (149) |  | (163) |  | (160) |  | (166) |  | (168) |  | (188) |  | (160) |  | (189) |  | (638) |  | (705) |
| (197) |  | (165) |  | (180) |  | (181) |  | (169) |  | (205) |  | (231) |  | (175) |  | (723) |  | (780) |
|  |  |  |  | - |  | (2) |  | (86) |  | - |  | - |  | - |  | - |  | (86) |
| (3) |  | (3) |  | (1) |  | (2) |  | (3) |  | (2) |  | (2) |  | (2) |  | (9) |  | (9) |
|  |  |  |  |  |  |  |  | 1 |  |  |  |  |  |  |  | 1 |  | 1 |
| ${ }_{(361)}^{(12)}$ |  | 7 $(324)$ |  | ${ }_{(341)}^{-}$ |  | (351) |  | (19) |  | (16) |  | $\xrightarrow{2}$ |  | 12 $(354)$ |  | ${ }_{(1,377)}^{(8)}$ |  | (1,600) |
| \$ 10,936 | \$ | 11,204 | \$ | 11,428 | \$ | 11,669 | \$ | 11,915 | \$ | 12,259 | \$ | 12,560 | \$ | 12,836 | \$ | 10,936 | \$ | 11,915 |

Structured settlement annuities for severe injuries or other heath impairments which significantly reduced their life expectancy at the time the annuity was issued and group annuity contracts issued to sponsors of terminated pension plans.
(2) Life-contingent structured settlement annuities for annuitants with standard life expectancy and single premium immediate annuities with life contingencies.
(3) To the extent that unrealized gains on fixed income securities would result in a premium deficiency had those gains actually been realized, a premium deficiency reserve is recorded for certain immediate annuities with life contingencies. A liability of $\$ 315$ million
 other periods presented here.
Period certain structured settlements and single premium immediate annuities without life contingencies,
(5) Includes $\$ 85$ million related to institutional products in September 30, 2016, June 30, 2016 and March 31, 2016

THE ALLSTATE CORPORATION
CORPORATE AND OTHER SEGMENT RESULTS
( $\$$ in millions)

## Net investment income

Operating costs and expenses Interest expense Income tax benefit on operations Preferred stock dividends

## Adjusted net loss

Realized capital gains and losses, after-tax
Business combination expenses, after-tax ${ }^{(2)}$
Goodwill impairment
Tax Legislation expense
Net loss applicable to common shareholders

| Three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Twelve months ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | June 30, 2017 |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. } 31, \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| \$ 10 | \$ | 10 | \$ | 10 | \$ | 11 | \$ | 10 | \$ | 11 | \$ | 11 | \$ | 10 | \$ | 41 | \$ | 42 |
| $(44){ }^{(1)}$ |  | $(93){ }^{(1)}$ |  | (9) |  | (8) |  | (9) |  | (7) |  | (7) |  | (6) |  | $(154){ }^{(1)}$ |  | (29) |
| (84) |  | (82) |  | (83) |  | (85) |  | (77) |  | (73) |  | (72) |  | (73) |  | (334) |  | (295) |
| 43 |  | 60 |  | 31 |  | 30 |  | 29 |  | 26 |  | 26 |  | 25 |  | 164 |  | 106 |
| (29) |  | (29) |  | (29) |  | (29) |  | (29) |  | (29) |  | (29) |  | (29) |  | (116) |  | (116) |
| (104) |  | (134) |  | (80) |  | (81) |  | (76) |  | (72) |  | (71) |  | (73) |  | (399) |  | (292) |
| (4) |  |  |  |  |  | - |  | (1) |  | - |  | (1) |  | - |  | (4) |  | (2) |
| - |  | (1) |  | - |  | (13) |  | - |  | - |  | - |  | - |  | (14) |  | - |
| (125) |  |  |  | - |  | - |  | - |  | - |  | - |  | - |  | (125) |  | - |
| (128) |  | - |  | - |  | - |  | - |  | - |  | - |  | - |  | (128) |  | - |
| \$ | \$ | (135) | \$ | (80) | \$ | (94) | \$ | (77) | \$ | (72) | \$ | (72) | \$ | (73) | \$ | (670) | \$ | (294) |

${ }^{(1)}$ Includes a pension settlement loss of $\$ 36$ million and $\$ 86$ million for the three months ended December 31, 2017 and September 30, 2017, respectively.
${ }^{(2)}$ Relates to SquareTrade acquisition on January 3, 2017

THE ALLSTATE CORPORATION
CONSOLIDATED INVESTMENTS
(\$ in millions)

${ }^{(1)}$ Equity securities may include investments in exchange traded and mutual funds whose underlying investments are fixed income securities.
${ }^{(2)}$ As of December 31, 2017, we have commitments to invest in additional limited partnership interests totaling $\$ 3.2$ billion.

THE ALLSTATE CORPORATION
INVESTMENTS BY SEGMENT
(\$ in millions)

## Investments by Segment

Fixed income securities, at fair value:
Tax-exempt
Taxable
Equity securities, at fair value ${ }^{(1)}$
Mortgage loans
Limited partnership interests
Short-term, at fair value
Other
Total

Fixed income securities, amortized cost:
Tax-exempt
Taxable
Ratio of fair value to amortized cost
Equity securities, cost
Short-term, amortized cost
Fixed income securities portfolio duration (in years) ${ }^{(2)}$

| As of December 31, 2017 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | PropertyLiability |  |  | Service <br> Businesses |  |  | Allstate Life |  |  | Allstate Benefits |  |  | Allstate Annuities |  |  | Corporate and Other |  |  | Total |  |
| \$ | 5,441 |  | \$ | 2 |  | \$ | - |  | \$ | - |  | \$ | 18 |  | \$ | 549 |  | \$ | 6,010 |  |
|  | 26,299 |  |  | 755 |  |  | 7,904 |  |  | 1,159 |  |  | 15,673 |  |  | 1,192 |  |  | 52,982 |  |
|  | 4,752 |  |  | 144 |  |  | 42 |  |  | 89 |  |  | 1,584 |  |  | 10 |  |  | 6,621 |  |
|  | 394 |  |  | - |  |  | 1,823 |  |  | 195 |  |  | 2,122 |  |  | - |  |  | 4,534 |  |
|  | 3,599 |  |  | - |  |  | - |  |  | - |  |  | 3,141 |  |  | - |  |  | 6,740 |  |
|  | 909 |  |  | 53 |  |  | 228 |  |  | 18 |  |  | 529 |  |  | 207 |  |  | 1,944 |  |
|  | 1,789 |  |  | - |  |  | 1,213 |  |  | 315 |  |  | 655 |  |  | - |  |  | 3,972 |  |
| \$ | 43,183 |  | \$ | 954 |  | \$ | 11,210 |  | \$ | 1,776 |  | \$ | 23,722 |  | \$ | 1,958 |  | \$ | 82,803 |  |
| \$ | 5,448 |  | \$ | 2 |  | \$ | - |  | \$ | - |  | \$ | 18 |  | \$ | 543 |  | \$ | 6,011 |  |
|  | 26,139 |  |  | 758 |  |  | 7,413 |  |  | 1,116 |  |  | 14,896 |  |  | 1,192 |  |  | 51,514 |  |
|  | 100.5 | \% |  | 99.6 | \% |  | 106.6 | \% |  | 103.9 | \% |  | 105.2 | \% |  | 100.3 | \% |  | 102.6 |  |
| \$ | 3,932 |  | \$ | 144 |  | \$ | 41 |  | \$ | 57 |  | \$ | 1,277 |  | \$ | 10 |  | \$ | 5,461 |  |
|  | 909 |  |  | 53 |  |  | 228 |  |  | 18 |  |  | 529 |  |  | 207 |  |  | 1,944 |  |
|  | 3.28 |  |  | 2.68 |  |  | 5.70 |  |  | 5.01 |  |  | 4.13 |  |  | 2.30 |  |  | 3.83 |  |

${ }^{(1)}$ Equity securities may include investments in exchange traded and mutual funds whose underlying investments are fixed income securities.
${ }^{(2)}$ Duration measures the price sensitivity of assets and liabilities to changes in interest rates.

## the allstate corporation

UNREALIZED NET CAPITAL GAINS AND LOSSES ON SECURITY PORTFOLIO BY TYPE (\$ in millions)

|  | December 31, 2017 |  |  |  |  | September 30, 2017 |  |  |  |  | June 30, 2017 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost ${ }^{(1)}$ | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost ${ }^{(1)}$ | Unrealized net capital gains and losses |  | Fair value |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |
| Fixed income securities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. government and agencies | \$ | 36 | \$ | 3,616 | 101.0 | \$ | 57 | \$ | 3,900 | 101.5 | \$ | 63 | \$ | 3,426 | 101.9 |
| Municipal |  | 275 |  | 8,328 | 103.4 |  | 310 |  | 7,794 | 104.1 |  | 312 |  | 7,855 | 104.1 |
| Corporate |  | 1,030 |  | 44,026 | 102.4 |  | 1,287 |  | 44,546 | 103.0 |  | 1,244 |  | 44,251 | 102.9 |
| Foreign government |  | 16 |  | 1,021 | 101.6 |  | 16 |  | 1,093 | 101.5 |  | 28 |  | 1,047 | 102.7 |
| Asset-backed securities ("ABS") |  | 6 |  | 1,272 | 100.5 |  | 7 |  | 1,270 | 100.6 |  | 6 |  | 1,243 | 100.5 |
| Residential mortgage-backed securities ("RMBS") |  | 98 |  | 578 | 120.4 |  | 99 |  | 611 | 119.3 |  | 92 |  | 641 | 116.8 |
| Commercial mortgage-backed securities ("CMBS") |  | 4 |  | 128 | 103.2 |  | 4 |  | 153 | 102.7 |  | 7 |  | 170 | 104.3 |
| Redeemable preferred stock |  | 2 |  | 23 | 109.5 |  | 3 |  | 24 | 114.3 |  |  |  | 23 | 115.0 |
| Total fixed income securities |  | 1,467 |  | 58,992 | 102.6 |  | 1,783 |  | 59,391 | 103.1 |  | 1,755 |  | 58,656 | 103.1 |
| Equity securities ${ }^{(2)}$ |  | 1,160 |  | 6,621 | 121.2 |  | 966 |  | 6,434 | 117.7 |  | 796 |  | 6,117 | 115.0 |
| Short-term investments |  |  |  | 1,944 | 100.0 |  | - |  | 2,198 | 100.0 |  | - |  | 2,175 | 100.0 |
| Derivatives |  | (1) |  | 127 | n/a |  | (2) |  | 101 | n/a |  | (1) |  | 108 | n/a |
| EMA limited partnership interests ${ }^{(3)}$ |  | 1 |  | n/a | n/a |  |  |  | n/a | n/a |  | (1) |  | n/a | n/a |
| Unrealized net capital gains and losses, pre-tax |  | 2,627 |  |  |  |  | 2,747 |  |  |  |  | 2,549 |  |  |  |
| Amounts recognized for: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Insurance reserves ${ }^{(4)}$ |  | (315) |  |  |  |  | - |  |  |  |  | - |  |  |  |
| DAC and DSI ${ }^{(5)}$ |  | (196) |  |  |  |  | (203) |  |  |  |  | (198) |  |  |  |
| Amounts recognized |  | (511) |  |  |  |  | (203) |  |  |  |  | (198) |  |  |  |
| Deferred income taxes |  | (744) |  |  |  |  | (893) |  |  |  |  | (825) |  |  |  |
| Unrealized net capital gains and losses, after-tax | \$ | 1,372 |  |  |  | \$ | 1,651 |  |  |  | \$ | 1,526 |  |  |  |
|  | March 31, 2017 |  |  |  |  | December 31, 2016 |  |  |  |  | September 30, 2016 |  |  |  |  |
|  |  | zed net gains |  |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |  | zed net gains |  |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |  | zed net gains sses |  |  | Fair value as a percent of amortized cost ${ }^{(1)}$ |
| Fixed income securities |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| U.S. government and agencies | \$ | 66 | \$ | 4,395 | 101.5 | \$ | 65 | \$ | 3,637 | 101.8 | \$ | 105 | \$ | 4,304 | 102.5 |
| Municipal |  | 258 |  | 7,507 | 103.6 |  | 217 |  | 7,333 | 103.0 |  | 470 |  | 7,902 | 106.3 |
| Corporate |  | 992 |  | 43,535 | 102.3 |  | 859 |  | 43,601 | 102.0 |  | 1,804 |  | 44,474 | 104.2 |
| Foreign government |  | 32 |  | 1,027 | 103.2 |  | 32 |  | 1,075 | 103.1 |  | 59 |  | 1,119 | 105.6 |
| ABS |  | 3 |  | 1,265 | 100.2 |  | 2 |  | 1,171 | 100.2 |  | (3) |  | 1,390 | 99.8 |
| RMBS |  | 83 |  | 672 | 114.1 |  | 77 |  | 728 | 111.8 |  | 82 |  | 778 | 111.8 |
| CMBS |  | 5 |  | 211 | 102.4 |  | 8 |  | 270 | 103.1 |  | 11 |  | 315 | 103.6 |
| Redeemable preferred stock |  | 3 |  | 24 | 114.3 |  | 3 |  | 24 | 114.3 |  | 3 |  | 24 | 114.3 |
| Total fixed income securities |  | 1,442 |  | 58,636 | 102.5 |  | 1,263 |  | 57,839 | 102.2 |  | 2,531 |  | 60,306 | 104.4 |
| Equity securities ${ }^{(2)}$ |  | 659 |  | 5,685 | 113.1 |  | 509 |  | 5,666 | 109.9 |  | 488 |  | 5,288 | 110.2 |
| Short-term investments |  | - |  | 2,753 | 100.0 |  | - |  | 4,288 | 100.0 |  | - |  | 1,863 | 100.0 |
| Derivatives |  | - |  | 108 | n/a |  | 2 |  | 111 | n/a |  | 1 |  | 85 | n/a |
| EMA limited partnership interests ${ }^{(3)}$ |  | - |  | n/a | n/a |  | (4) |  | n/a | n/a |  | (5) |  | n/a | n/a |
| Unrealized net capital gains and losses, pre-tax |  | 2,101 |  |  |  |  | 1,770 |  |  |  |  | 3,015 |  |  |  |
| Amounts recognized for: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Insurance reserves ${ }^{(4)}$ |  | - |  |  |  |  | - |  |  |  |  | - |  |  |  |
| DAC and DSI ${ }^{(5)}$ |  | (165) |  |  |  |  | (146) |  |  |  |  | (216) |  |  |  |
| Amounts recognized |  | (165) |  |  |  |  | (146) |  |  |  |  | (216) |  |  |  |
| Deferred income taxes |  | (680) |  |  |  |  | (571) |  |  |  |  | (982) |  |  |  |
| Unrealized net capital gains and losses, after-tax | \$ | 1,256 |  |  |  | \$ | 1,053 |  |  |  | \$ | 1,817 |  |  |  |

(1) The comparison of percentages from period to period may be distorted by investment transactions such as sales, purchases and impairment write-downs,
(2) Beginning January 1,2018 , due to the adoption of the new accounting standard for the recognition and measurement of financial assets and liabilities, equity securities will be measured at fair value with changes in fair value recognized in net income. The existing unrealized net capital gains and losses, after-tax, will be reclassified to retained income through a cumulative effect adjustment.
(3) Unrealized net capital gains and losses for limited partnership interests represent the Company's share of EMA limited partnerships' other comprehensive income. Fair value and amortized cost are not applicable
${ }^{4}$ ) The insurance reserves adjustment represents the amount by which the reserve balance would increase if the net unrealized gains in the applicable product portfolios were realized and reinvested at current lower interest rates, resulting in a premium deficiency. This adjustment primarily relates to structured settlement annuities with life contingencies (a type of immediate fixed annuities).
${ }^{(5)}$ The DAC and DSI adjustment balance represents the amount by which the amortization of DAC and DSI would increase or decrease if the unrealized gains or losses in the respective product portfolios were realized

## the Allstate corporation

NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX)
( S in millions)

```
et Investment Income
    Fixed income securities
    Equity securitie
    Limited partnership interests ("LP")
    Limited partn
    Other
    Investment income, before expense
    Less: Investment expense
        Net investment income
    nterest-bearing investments }\mp@subsup{}{}{(1)
    Equity securities
    PP and other alternative investments (2)
        nvestment income, before expense
Pre-Tax Yields (3)
    Fixed income securities
    Equity securities
    Mortgage loans
    limited partnership interests
        Total portfolio
    Interest-bearing investments
Realized Capital Gains and Losses
(Pre-tax) by Transaction Type
    mpairment write-downs
    Change in intent write-downs
        et other-than-temporary impairment
            losses recognized in earnings
        Sales and other
        Valuation and settlements of derivative instruments
        Total
Total Return on Investment Portfolio (4)
    Income
    Total
```

Average Investment Balances (in billions) ${ }^{(5)}$

${ }^{(1)}$ Comprise fixed income securities, mortgage loans, short-term investments, and other investments including bank and agent loans and derivatives,
(2) Comprise limited partnership interests and other alternative investments, including real estate investments classified as other investments.

 expenses (depreciation and asset level operating expenses reported in investment expense). For investments carried at fair value, investment balances exclude unrealized capital gains and losses
 oans, cost method limited partnerships, bank loans and agent loans divided by the average fair value balances.
 the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded.

## THE ALLSTATE CORPORATION

## NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY SEGMENT

(\$ in millions)

|  | Three months ended December 31, 2017 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | PropertyLiability |  |  | Service <br> Businesses |  |  | Allstate Life |  |  | Allstate Benefits |  |  | Allstate <br> Annuities |  |  | Corporate and Other |  |  | Total |  |
| Net Investment Income $\quad$ - - - $\quad$ - |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fixed income securities | \$ | 228 |  | \$ | 4 |  | \$ | 92 |  | \$ | 12 |  | \$ | 168 |  | \$ | 10 |  | \$ | 514 |
| Equity securities |  | 32 |  |  | 1 |  |  | 1 |  |  | 1 |  |  | 9 |  |  | - |  |  | 44 |
| Mortgage loans |  | 3 |  |  | - |  |  | 20 |  |  | 2 |  |  | 24 |  |  | - |  |  | 49 |
| Limited partnership interests ("LP") |  | 151 |  |  | - |  |  | - |  |  | - |  |  | 142 |  |  | - |  |  | 293 |
| Short-term |  | 5 |  |  | - |  |  | 1 |  |  | - |  |  | 2 |  |  | 1 |  |  | 9 |
| Other |  | 26 |  |  | - |  |  | 18 |  |  | 4 |  |  | 13 |  |  | 1 |  |  | 62 |
| Investment income, before expense |  | 445 |  |  | 5 |  |  | 132 |  |  | 19 |  |  | 358 |  |  | 12 |  |  | 971 |
| Less: Investment expense |  | (30) |  |  | - |  |  | (5) |  |  | (1) |  |  | (20) |  |  | (2) |  |  | (58) |
| Net investment income | \$ | 415 |  | \$ | 5 |  | \$ | 127 |  | \$ | 18 |  | \$ | 338 |  | \$ | 10 |  | \$ | 913 |
| Interest-bearing investments ${ }^{(1)}$ | \$ | 255 |  | \$ | 4 |  | \$ | 131 |  | \$ | 18 |  | \$ | 203 |  | \$ | 12 |  | \$ | 623 |
| Equity securities |  | 32 |  |  | 1 |  |  | 1 |  |  | 1 |  |  | 9 |  |  | - |  |  | 44 |
| LP and other alternative investments ${ }^{(2)}$ |  | 158 |  |  | - |  |  | - |  |  | - |  |  | 146 |  |  | - |  |  | 304 |
| Investment income, before expense | \$ | 445 |  | \$ | 5 |  | \$ | 132 |  | \$ | 19 |  | \$ | 358 |  | \$ | 12 |  | \$ | 971 |
| Pre-Tax Yields ${ }^{(3)}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fixed income securities |  | 2.9 | \% |  | 2.0 | \% |  | 4.9 | \% |  | 4.2 | \% |  | 4.6 | \% |  | 2.3 | \% |  | 3.6 |
| Equity securities |  | 3.4 |  |  | 3.5 |  |  | 3.6 |  |  | 4.3 |  |  | 2.8 |  |  | 0.1 |  |  | 3.2 |
| Mortgage loans |  | 3.8 |  |  | - |  |  | 4.5 |  |  | 4.4 |  |  | 4.5 |  |  | - |  |  | 4.4 |
| Limited partnership interests |  | 17.1 |  |  | - |  |  | - |  |  | - |  |  | 18.1 |  |  | - |  |  | 17.5 |
| Total portfolio |  | 4.2 |  |  | 2.2 |  |  | 4.9 |  |  | 4.5 |  |  | 6.3 |  |  | 2.3 |  |  | 4.8 |
| Interest-bearing investments |  | 3.0 |  |  | 1.9 |  |  | 4.9 |  |  | 4.5 |  |  | 4.5 |  |  | 2.3 |  |  | 3.7 |
| Realized Capital Gains and Losses (Pre-tax) by transaction type |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Impairment write-downs | \$ | (2) |  | \$ | - |  | \$ | - |  | \$ | - |  | \$ | (2) |  | \$ | (4) |  | \$ | (8) |
| Change in intent write-downs |  | (5) |  |  | - |  |  | - |  |  | - |  |  | - |  |  | - |  |  | (5) |
| Net other-than-temporary impairment losses recognized in earnings |  | (7) |  |  | - |  |  | - |  |  | - |  |  | (2) |  |  | (4) |  |  | (13) |
| Sales and other |  | 109 |  |  | - |  |  | 1 |  |  | - |  |  | 38 |  |  | (2) |  |  | 146 |
| Valuation and settlements of derivative instruments |  | (3) |  |  | - |  |  | - |  |  | - |  |  | (3) |  |  | - |  |  | (6) |
| Total | \$ | 99 |  | \$ | - |  | \$ | 1 |  | \$ | - |  | \$ | 33 |  | \$ | (6) |  | \$ | 127 |

${ }^{(1)}$ Comprise fixed income securities, mortgage loans, short-term investments, and other investments including bank and agent loans and derivatives.
${ }^{(2)}$ Comprise limited partnership interests and other alternative investments, including real estate investments classified as other investments.

 carried at fair value, investment balances exclude unrealized capital gains and losses.

## market-Based ("MB") ${ }^{(1)}$

Investment Position
Interest-bearing investments
Equity securities ${ }^{(2)}$
P and other alternative investments ${ }^{(3)}$ Total

## Investment income

Interest-bearing investments
Equity securities
P and other alternative investments Investment income, before expens Investee level expenses Income for yield calculation

Market-based pre-tax yield
Realized capital gains and losses (pre-tax) by transaction type

Impairment write-downs
Change in intent write-downs Net other-than-temporary impairment losses recognized in earning
Sales and other
Valuation and settlements of derivative instruments Total

Performance-Based ("PB") ${ }^{(5)}$
Investment Position
Interest-bearing investment
Equity securities
other alternative investments

Investment income
inerest-bearing investment
Equity securities
LP and other alternative investments Investment income, before expense Investee level expenses Income for yield calculation

Performance-based pre-tax yield
Realized capital gains and losses
(pre-tax) by transaction type
mpairment write-downs
Change in intent write-downs
lot other-than-temporary impairment
losses recognized in earning
ales and other
Valuation and settlements of derivative instruments


[^3]Market-based ("MB") ${ }^{(1)}$
Interest-bearing investments
Equity securities ${ }^{(2)}$
LP and other alternative investments ${ }^{(3)}$
Total

Interest-bearing investments
Equity securities
LP and other alternative investments investment income, before expense
Investment income, before
investee level expenses ${ }^{(4)}$
Income for yield calculation

## Market-based pre-tax yield

Realized capital gains and losses
(pre-tax) by transaction type
impairment write-downs
Change in intent write-down
et other-than-temporary impairme
Sales and other
Valuation and settlements of derivative instruments Total

Performance-based ("PB") ${ }^{(5)}$
Investment Position
Interest-bearing investment
Equity securities
Equity securities
LP and other alternative investments
Total
nvestment income
Interest-bearing investments
Equity securities
LP and other alternative investments
Investment income, before expense nvestee level expenses

Income for yield calculation
Performance-based pre-tax yield

## Realized capital gains and losses

(pre-tax) by transaction type
Impairment write-downs
Change in intent write-downs
Net other-than-temporary impairment
losses recognized in earnings
Sales and other
Valuation and settlements of derivative instruments Total


(1) Market-based strategy seeks to deliver predictable earnings aligned to business needs and take advantage of short-term opportunities primarily through public and private fixed income investments and public equity securities.
Equity securities may include investments in exchange traded and mutual funds whose underlying investments are fixed income securities.
3) Market-based investments include publicly traded equity securities classified as limited partnerships.

When calculating the pre-tax yields, investee level expenses are netted against income for directly held real estate and other consolidated investments.
Performance-based strategy seeks to deliver attractive risk-adjusted returns and supplement market risk with idiosyncratic risk primarily through investments in private equity and real estate.



 recognition of income in the financial statements may differ significantly from the cash distributions and changes in the value of these investments.

THE ALLSTATE CORPORATION LIMITED PARTNERSHIP INTERESTS

## (\$ in millions)

## Investment position

Accounting basis
Cost method
Equity method ("EMA") ${ }^{(1)}$ Total

Cost method-fair value ${ }^{(2)}$
Underlying investment
Private equity
Real estate
Other Total

## Total Income

Accounting basis
Cost method
Equity method
Total
Underlying investment
Private equity
Real estate
Other
Total
${ }^{(1)}$ Approximate cumulative pre-tax appreciation

| As of or for the three months ended |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Dec. 31, } \\ 2017 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Sept. 30, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { June 30, } \\ 2017 \end{gathered}$ |  | $\begin{gathered} \text { March 31, } \\ 2017 \\ \hline \end{gathered}$ |  | $\begin{gathered} \hline \text { Dec. 31, } \\ 2016 \\ \hline \end{gathered}$ |  | $\begin{gathered} \text { Sept. 30, } \\ 2016 \\ \hline \end{gathered}$ |  | June 30, 2016 |  | $\begin{gathered} \text { March 31, } \\ 2016 \\ \hline \end{gathered}$ |  |
| \$ 1,327 | \$ | 1,339 | \$ | 1,269 | \$ | 1,293 | \$ | 1,282 | \$ | 1,375 | \$ | 1,284 | \$ | 1,193 |
| 5,413 |  | 5,261 |  | 4,937 |  | 4,689 |  | 4,532 |  | 4,213 |  | 4,123 |  | 3,898 |
| \$ 6 | \$ | 6,600 | \$ | 6,206 | \$ | 5,982 | \$ | 5,814 | \$ | 5,588 | \$ | 5,407 | \$ | 5,091 |
| \$ 1,569 | \$ | 1,579 | \$ | 1,511 | \$ | 1,525 | \$ | 1,493 | \$ | 1,600 | \$ | 1,511 | \$ | 1,466 |
| \$ 4,752 | \$ | 4,650 | \$ | 4,333 | \$ | 4,139 | \$ | 4,031 | \$ | 3,839 | \$ | 3,663 | \$ | 3,324 |
| 1,293 |  | 1,296 |  | 1,320 |  | 1,325 |  | 1,281 |  | 1,301 |  | 1,374 |  | 1,399 |
| 695 |  | 654 |  | 553 |  | 518 |  | 502 |  | 448 |  | 370 |  | 368 |
| \$ 6,740 | \$ | 6,600 | \$ | 6,206 | \$ | 5,982 | \$ | 5,814 | \$ | 5,588 | \$ | 5,407 | \$ | 5,091 |
| \$ 47 | \$ | 64 | \$ | 51 | \$ | 37 | \$ | 26 | \$ | 43 | \$ | 47 | \$ | 39 |
| 246 |  | 159 |  | 202 |  | 83 |  | 152 |  | 93 |  | 79 |  | 82 |
| \$ 293 | \$ | 223 | \$ | 253 | \$ | 120 | \$ | 178 | \$ | 136 | \$ | 126 | \$ | 121 |
| \$ 219 | \$ | 183 | \$ | 209 | \$ | 114 | \$ | 145 | \$ | 112 | \$ | 113 | \$ | 85 |
| 74 |  | 40 |  | 44 |  | 6 |  | 34 |  | 23 |  | 13 |  | 36 |
| - - |  | - |  | - |  | - |  | (1) |  | 1 |  | - |  | - |
| \$ 293 | \$ | 223 | \$ | 253 | \$ | 120 | \$ | 178 | \$ | 136 | \$ | 126 | \$ | 121 |
| \$ 854 | \$ | 858 | \$ | 787 | \$ | 611 | \$ | 511 | \$ | 469 | \$ | 469 | \$ | 408 |

${ }^{(2)}$ The fair value of cost method limited partnerships is determined using reported net asset values.

## Definitions of Non-GAAP Measures

 companies and therefore comparability may be limited.

Adjusted net income is net income applicable to common shareholders, excluding:
 income,

- valuation changes on embedded derivatives not hedged, after-tax,
 embedded derivatives not hedged, after-tax,
- business combination expenses and the amortization of purchased intangible assets, after-tax,
- gain (loss) on disposition of operations, after-tax, and

charge or gain within the prior two years.




























 Measures by Brand", and "SquareTrade Profitability Measures".

 underlying loss and expense is provided in the schedule, "Allstate Brand Auto and Homeowners Underlying Loss and Expense".





 Brand", "Homeowners Profitability Measures by Brand" and "Other Personal Lines Profitability Measures by Brand".













 on common shareholders' equity and adjusted net income return on common shareholders' equity can be found in the schedule, "Return on Common Shareholders' Equity".


























 income securities, and book value per common share can be found in the schedule, "Book Value per Common Share".


[^0]:    (1) Adjusted net income is the segment measure used for each business.

[^1]:    ${ }^{(1)}$ Amortization before adjustments reflects total DAC amortization before amortization/accretion related to realized capital gains and losses and valuation changes on embedded derivatives not hedged and amortization acceleration/deceleration for changes in assumptions.
    ${ }^{(2)}$ Included as a component of amortization of DAC on the Consolidated Statements of Operations.

[^2]:    ${ }^{(1)}$ Service Businesses results include SquareTrade. SquareTrade was acquired on January 3, 2017 and is only included for the quarters and year-to-date periods of 2017. Further details related to SquareTrade results are on page 39 .
    ${ }^{(2)}$ There are no premiums written or earned for Arity

[^3]:    ${ }^{(1)}$ Market-based strategy seeks to deliver predictable earnings aligned to business needs and take advantage of short-term opportunities primarily through public and private fixed income investments and public equity securities.
    (2) Equity securities may include investments in exchange traded and mutual funds whose underlying investments are fixed income securities.
    (3) Market-based investments include publicly traded equity securities classified as limited partnerships.
    (4) When calculating the pre-tax yields, investee level expenses are netted against income for directly held real estate and other consolidated investments.
    (5) Performance-based strategy seeks to deliver attractive risk-adjusted returns and supplement market risk with idiosyncratic risk primarily through investments in private equity and real estate.

